Agents and Teams │ Add Location for Localization

Introduction

Prerequisite: Log in to your admin account in CCAIP.

Scenario: In this exercise, you will add a location to set up localization.

Directions:

1. Navigate to **Settings > Operation Management**.
2. Scroll to **Localization** and select **Manage Location Setting**.
3. Click **Add Location**.
4. Enter the **location name**.
5. Select a **language**.
6. Click **save**.