



Why did you receive this document?

It looks like you already have a maintenance plan in place, and we've made some adjustments to it. If you have any questions, don't hesitate to reach out. Below, you'll find additional information and contact details to help you get the most out of your website.

Response times

You can expect a written response within 48 hours. I typically check my email once a day to ensure efficient communication.

Support tickets

Please send your emails to support@pablosantalla.com. I have also enabled a ticket system at pablosantalla.com/help which is easy to use and helps to keep track of different topics that may otherwise get lost in email threads.

The fine print: I encourage you to explore and ask any questions. The term “web maintenance” is a bit of a misnomer; this is really about creating something new for your website. Look at what your competitors are doing, tell me what you like and don't like about their approach. It's up to you to provide me with ideas; it's up to me to execute them in the best way possible to benefit your website.

[Support panel →](#)

[Web maintenance plans →](#)