



Thanks for choosing my one-time service. This service is designed to meet specific needs for your website.

## Response times

I'll get back to you in writing within 48 hours. I check my email once a day to ensure we can communicate quickly.

## Support tickets

If you need to contact me during the contracted assistance or advice times, please send your emails to [support@pablosantalla.com](mailto:support@pablosantalla.com). I've also set up a ticket system at [pablosantalla.com/help](https://pablosantalla.com/help) that's really user-friendly and helpful for addressing different issues that might otherwise get lost in long email threads.

The fine print: I encourage you to ask any questions, do some research, and put me to the test while we work together. Please note that this service does not cover complete website maintenance and is only valid until the delivery or resolution of your problem. If you need to extend your service after this period, I'll be happy to evaluate your website's needs and performance again.

[Support panel →](#)

[Web maintenance plans →](#)