

Paulo R Schwab Rocha

IT Professional

Skilled IT Professional with 15+ years of information technology experience, being the last eight as the head-department of the IT Department in two different countries.
Astute negotiator saving more than BRL 100,000/yr. in technology costs through strategic partnerships, collaboration, and technical innovation.
Good at judging, with prompt decision-making ability, responsibility, and accountability, who has worked in global companies of Oil & Energy and Food and Beverage industries.
Professional with commitment to teamwork as both a contributor and a leader.



WORK EXPERIENCE

Senior IT Specialist - Huisman Ltda.

11/2014 – Present

Huisman Ltda. is the Brazilian brand of Huisman Equipment B.V, a Dutch company that manufactures offshore heavy equipment for the Oil & Gas and Renewable Energy industry.

- Responsible for the IT Department in Americas (USA - Houston and Rosenberg, and Brasil - Navegantes and Rio de Janeiro), developing the Infrastructure and Systems for those locations.
- Development and management of the IT Budget, being around BRL 1Mio/yr.
- Responsible for the IT Contracts of the Brazil's factory.
- Responsible for the Hybrid Identity Administration on Azure AD.
- Lead and participated in several projects like the construction of the new Navegantes facility, ERP Implementation, Links and Systems upgrades, Datacenter Standardization, Azure Landing Zone.
- Development of solutions for automating tasks (e.g., User Creation, AD Reliability Checks, VMs provisioning, etc.) using PowerShell, C# and Python.
- Writing Policies, Work Instructions, Business Cases and documenting IT Systems and Infrastructure of the company's environment.

IT Support Analyst - BRF S.A.

12/2009 – 10/2014

BRF is one of the biggest food companies in the world, with over 30 brands in its portfolio and more than 120.000 employees.

- Working in the Access Management team, responsible to attend Access requests (around 600 a month), following the approval workflow and complying with International Security Standards, like SOX and ISO/IEC 27001.
- Maintained an Active Directory and SAP environment of more than 40.000 users.
- Managed User Mailboxes, Distribution Lists and Public Folders in the Microsoft Exchange environment.
- Management of User and Roles in the SAP ECC (R/3) ERP System. Environment with more than 30.000 users.
- Developed tools in PowerShell, C#, and ABAP for automation of processes and procedures. More than 15 processes automated, improving the overall SLA in 44%.

IT Technician – VH IT Solutions

04/2008 – 05/2009

Working as a Third Party for the SEMASA Company, which is an autarky of the government of the city of Itajaí, SC.

- Troubleshooting and resolving internet connectivity and general software and hardware issues.
- Implementing new servers and functionalities (Windows and Linux).
- Responding to customer requests via telephone and email.



EDUCATION

- MBA – Project Management
UNICESUMAR
Maringá, PR – Brazil • 2016
- Associate Degree – Internet Systems
UNICESUMAR
Maringá, PR – Brazil • 2014



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https://github.com/pschwab1



AREAS OF EXPERTISE

System Administration PowerShell NetApp

Cisco Routing & Switching Microsoft Azure

C# .NET Storage & Backup SCCM

Python VMWare SAP Exchange Server



SOFT SKILLS

Perseverance Self-management

Written and Verbal Communication

Resourcefulness

Problem Solving



CERTIFICATES

Microsoft Certified Solutions Expert (MCSE) – Cloud Infrastructure

Microsoft Certified Solutions Expert (MCSE) – Server Infrastructure

Microsoft Certified Solutions Associate (MCSA)

ITIL 4 - Foundation



LANGUAGES

English
Bilingual Proficiency

Portuguese
Native



INTERESTS

Surfing Biking

Gaming DIY