

Forrest A. Wilbur

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Education

University of West Georgia

Master of Science in Applied Computer Science

Aug. 2013 – Jul. 2015

University of Texas at Arlington

Bachelor of Arts in Philosophy

Aug. 2006 – Dec. 2008

Work Experience

Brookhaven College

Financial Aid Advisor

Jun. 11 – Present

- Develops and grows positive relationships with students, coworkers, and other employees across campus.
- Engages in continuous email communication with the District Office and District Service Center regarding student issues that cannot be fully resolved at the campus level.
- Utilizes DCCCD's adaptation of Colleague to identify and resolve all financial aid issues for students.
- Accesses government databases to research student financial aid history.
- Coordinates the school's Federal and State Work Study program, partnering closely with Career Services.
- Gives financial aid presentations to incoming freshmen, and fields questions post-presentation.
- Maintains current knowledge of financial aid and other policies at federal, state, district, and campus levels.
- Assists training co-workers how to use financial aid software.
- Functions as an "in-house IT" for coworkers.

Richland College

Media Circulation and Distribution Assistant

Jul. 08 – Jun. 11

- Set up and dismantled computer and media equipment across campus.
- Identified and resolved computer and media equipment issues for instructors.
- Organized and cataloged student educational media resources.

Highlights

Professional

- Helped employ over 200 student workers.
- Awarded over \$500,000 in federal and state work study funds.
- Interned with Brookhaven College's Institutional Research department.
- Identified software bugs that made it past a vendor's QA during a hands-on demonstration of their product.

Personal

- Founded, presided over, and sponsored the Richland College Philosophy Club from January 2008 to May 2011.
- Wrote an Overtone Clojure application that composes piano music from a list of digits.
- Hosted a website through home Internet using a LAMP stack and Dynamic DNS setup.
- Built and maintained personal computer since April 2011, sometimes running Linux over Windows.
- Wrote 51,000 words during November 2015 to complete the National Novel Writing Month challenge.

Computer Skills

Languages and Frameworks

Clojure, CSS3, C#, HTML, Java, JavaScript, jQuery, PHP, Python, Ruby on Rails, SQL.

Software, Operating Systems, and Utilities

Datatel Colleague, Debian, Eclipse, Git, Mint, Windows XP to Windows 10.