FastTrack Center Benefit for Microsoft 365

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🔗 What is FastTrack for Microsoft 365?

Microsoft 365 FastTrack is a service designed to help organizations seamlessly deploy Microsoft 365 solutions to better allow users to work effectively and productively. FastTrack provides remote guidance to help organizations learn, prepare, and deploy Microsoft 365 services quickly and efficiently.

To effectively deploy Microsoft 365, Microsoft Viva, and security services, FastTrack utilizes step-by-step deployment guides. These guides simplify the deployment process and help organizations utilize Microsoft 365 services as quickly as possible.

FastTrack works with a network of certified partners who provide expertise in deploying Microsoft 365 solutions. These partners help organizations navigate the deployment process, customize the approach to meet your specific needs, and provide additional support to ensure successful adoption to drive effective utilization of your services. Partners also recommend additional services for customers (in addition to the FastTrack benefit) for a fee to enhance your deployment experience. Those services are determined on a case-by-case basis based on your particular requirements and wants.

With FastTrack, organizations can leverage the full power of Microsoft 365, including Microsoft Teams, Viva, and security. By following the deployment guides and working with certified partners, organizations can quickly and easily deploy Microsoft 365 and help their users collaborate.

FastTrack offers assistance in the following languages: Traditional Chinese and Simplified Chinese (resources speak Mandarin only), English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Spanish, Thai, and Vietnamese.

> ⓘ **Note**
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> Since FastTrack guidance is tailored to you and your environment, your experience may be impacted if you choose to deploy outside of this guidance.

How to use this service description

The FastTrack service description is designed to help business stakeholders and IT teams understand the FastTrack benefit and answer key questions, including: What purchases are eligible? How to get help? What can I expect of FastTrack? What obligations do I have? How does the engagement work? What about data migration?

To facilitate this, it's broken into four sections:

- Eligibility – Understand if your purchase is eligible for FastTrack assistance and identify the Microsoft 365 services covered by FastTrack Specialists.

- Process and Expectations – Learn how to engage FastTrack for assistance, get an overview of how that assistance is provided, receive tips for a successful experience, and understand key responsibilities of both FastTrack and your company.

- Products and Capabilities – Gain information on the specific guidance FastTrack provides for each Microsoft 365 product or capability and our expectations for your source environment prior to the start of that work.

- Data Migration – Understand the type of data FastTrack will migrate into your Microsoft 365 environment and specifics around the process and limitations.