Shivam Bisen

Mumbai, Maharashtra

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Summary

Fast-paced, creative web developer with 2 years of experience with extensive knowledge of HTML, CSS, JavaScript, XHTML, JQuery, PHP and other web programming languages. Strong proficiency in visual design and user interface design.

Education

Kendriya College, Mumbai

Bachelor's Degree in Computer Science • Mumbai, Maharashtra

Experience

Zomby Wolf

Web Developer • Delhi, Maharashtra   01/2021 - Present

- Developed and maintained a development platform for managing online stores, with a custom in-house CMS, marketing automation, analytics and social media
- Implemented a DevOps methodology for continuous deployment, allowing for multiple developers and business teams to collaborate and release changes simultaneously
- Ran project meetings and assigned tasks to specialized teams and project managers to ensure smooth communication and execution
- Created a customer relationship management system for tracking email and web-based sales leads
- Created a website for the company that included a custom domain, video, product imagery and integrated email marketing
- Implemented online surveys to collect customer feedback and track satisfaction, which resulted in a 35% increase in online sales
- Created a system for tracking customer orders from receipt to delivery
- Designed and compiled data for monthly reports that prioritize and track progress on initiatives, such as website performance, digital marketing and social media

Skills

Communication Skills, Git, Sql, Css, Javascript, Jquery, Html5