

Shivkumar Patel

1509 Northfield Drive
Georgetown, IN 47122
shivnpatel27@gmail.com
(812) 399-2722

EDUCATION

Indiana University Bloomington, Indiana, May 2023
Major: Computer Science Minor: Cognitive Science

Ivy Tech Community College, Sellersburg, Indiana, August 2019

- Statewide Transfer General Education Core Certificate

TECHNICAL SKILLS

- Computer programming (Java, Python, C++, Racket)
- Proficiency with Windows, iOS, Android, GNU Linux
- Experience in web languages
- Handling and troubleshooting printers, computers, point-of-service systems

EXPERIENCE

Support Center Consultant

UITs, Bloomington, IN, September 2019 – Present

- Provide technical support for campus of Indiana University, Bloomington and Ivy Tech
- Work with various environments and software such as MacOS, Windows, Office products, etc.

IT Support and Front Desk Rep

Red Roof Inn, Georgetown, IN, July 2015 – August 2019

- Gained over 3 years of experience with customer service
- Monitored and troubleshooted various electrical equipment
- Administered and managed financial accounts
- Attended the front desk and provided excellent customer service

ACTIVITIES

- Co-founder of the Robotics Club at my high school
- Member of Computer Science and Cyber Security club at Indiana University
- Member of Science Olympiad in high school