PSI Graphical Interface Definitions

PSI-GID

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1   Document Meta Information

1.1   Document Change Record

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Figure 1.1: DCR QR-Code.

1.2   Documents

1.2.1   Reference Documents

Acronym	Reference	Title	Version
PSI-DL	PSI-DL	PSI Document List	1.0.0
PSI-GID	PSI-GID	Graphical Interface Description	1.0.0
PSI-TAD	PSI-TAD	Terms, Abbreviations and Definitions	1.0.0
PSI-TOD	PSI-TOD	Tasks and Operations Dictionary	1.0.0

Table 1.1: Reference Documents.

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2 Introduction

The Pooling & Sharing Interfaces Definitions (PSID) project is an ESA co-funded effort to define a common standard for the interfaces of Pooling & Sharing Systems (PSS) for Satellite Communication (SatCom) services. A PSS is a digital platform for matchmaking SatCom users' demands (both commercial and institutional) with SatCom providers' offers. Bringing together multiple SatCom providers in one platform makes the market transparent, thus allowing users to get an overview of the market and to compare different offers efficiently. Additionally, a PSS assists users with little knowledge about the SatCom domain defining their requirements on the SatCom services. Those two aspect combined allow for fast access to the services and an efficient usage of the available capacities. To accomplish this, a PSS steps in between the usual processes of finding a provider/supplier, requesting an offer, and ordering the desired products or services, either as a service broker or by pooling products and services from different providers and offering them as an intermediary or distributor. Subsequently, the PSS can be used to monitor the services and manage multiple missions in a single application.

Eventually, a PSS can also be used as (or manage) a community hub, i.e., a number of end users or customers with similar interest that *share* their common resources and utilize a commonly obtained *pool* of SatCom capacities. This strategy increases the efficient usage of scarce resources further.

There are already different approaches on PSSs, that might lead to an unnecessary fragmentation of the market. Therefore, a common standard for the interfaces of a PSS is required to allow the interaction between those different PSSs and reduce the effort of SatCom providers to offer their product and services via multiple PSSs to maximize their reach.

Such a standard needs to take care of the different interfaces involved in the aforementioned processes, i.e.,

1. an interface between PSS and resource providers (satellite operators, service providers, or other PSSs),

2. an interface between the PSS and users, and

3. an interface between PSS and its own governance.

The goal of this project is to mainly define aspect 1 and to develop a software mock-up as needed to validate the various interfaces developed.

The PSI standard derives from the existing industry-standard "Open Digital Framework" of **TM Forum** alliance[1]. The "Open Digital Framework" is a reference framework for delivering online Information, Communications and Entertainment services to the telecom world. It empowers market participants to compete and cooperate. One of PSI's goals is to make this existing standard fit for the world of satellite communication.

The consortium for this project consists of the service & technology providers SES Techcom and CGI, as well as of the SatCom operators SES, Hellas Sat, Hispasat, Hisdesat, and LuxGovSat, and Inmarsat being both a service & technology provider and a SatCom operator.

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[1]See https://www.tmforum.org/resources/reference/gb991-tm-forums-core-concepts-and-principles-v22-0-0/

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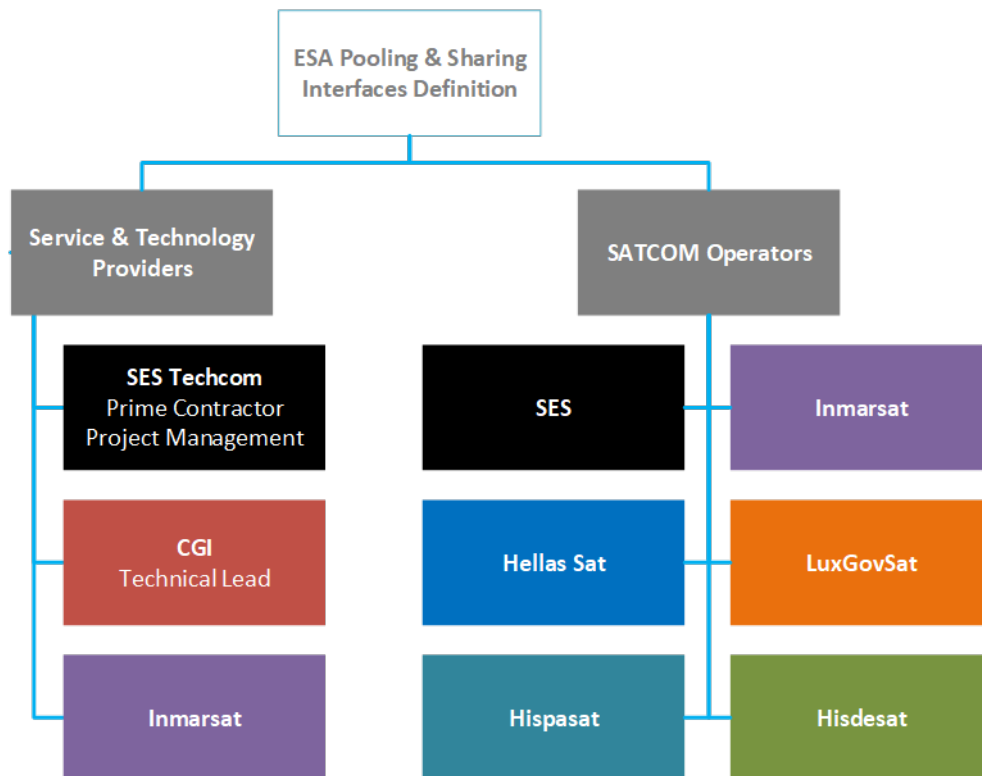**PSI Graphical Interface Definitions**

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Figure 2.1: The PSI consortium.

2.1 Document Scope

This document contains the description the Graphical Interface of the Pooling & Sharing (PSI), how data will be presented and interaction between user and system will be implemented in a web frontend.

The following sections heavily refer to terms, abbreviations and definitions defined in the [PSI-TAD].

2.1.1 Compiled Document

NOTE: THIS IS A COMPILED DOCUMENT [2]

This document has been compiled/generated from external sources and is not being written as-is. Therefore, any changes made within this compiled version of the document will be lost upon recompilation!

To make (permanent) changes, edit the respective sources directly or contact the PSID team.

2.1.2 Signature

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[2] Document compiled on 2024-04-18 05:29.

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2.1.3   PSI First Release Note - Version 1.0.0

2.1.3.1   Introduction

Welcome to the inaugural release of the Pooling and Sharing Interface API! This marks the beginning of an exciting journey. Below, you'll find details about the features, enhancements, and other important aspects of this release.

2.1.3.2   Key Highlights

- The PSI Standard provides a unified interface for satellite communication providers, enabling seamless integration and collaboration between various operators and systems.

- Version 1.0 includes essential features that have been developed in response to feedback from our consortium members and external observers.

  – TM Forum compatible catalog and inventory APIs
  – Inquiry API for distributed matchmaking between customer requirements and resource provider's products
  – Order process compliant with TM Forum
  – Distributed event handling

- This release focuses on raising awareness of the PSI Standard and gathering valuable user feedback to inform future enhancements.

2.1.3.3   What's New

- **PSI001 - Customer Inquiry Management API**: The Customer Inquiry Management API is wrapping the Catalog Management APIs to provide results based on an inquiry send by the customer. The Customer Inquiry Management API takes care of the handling of inquiries sent by a customer and responded by a PSS or provider.

  The PSS may provide different ways for the customer to create an inquiry, depending on the expertise of the user. These can range from just selecting from templates with commonly used product types, optionally customizing the characteristics or even the manual definition of the communication needs.

  Included REST APIs: * `customerInquiry`: Customer Inquiry API

- **PSI620 - Product Catalog Management API**: Based on TMF620 - Product Catalog Management API (Version 4.1.0).

  The Product Catalog Management API provides a standardized solution for rapidly adding partners' products to an existing Catalog. It brings the capability for Service Providers to directly feed partners systems with the technical description of the products they propose to them.

  The Product Catalog Management API provides the operation for the maintenance of product specifications available in the PSS, brought in by providers. A provider wants to utilize a PSS to offer their products to the users of the PSS. The products implement a product specification (describing general characteristics of the product), and they bundle one or more services and/or on-site resources. Therefore, a provider needs to be able to register(create) product specifications to the PSS, modify, remove or view them. Another PSS needs to be able to view the product specifications as well.

  The TM Forum API is extended by Product Template REST API.

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Included REST APIs: * `/productOffering`: Product Offering API * `/productSpecification`: Product Specification API * `/productTemplate`: Product Template API

- **PSI620 - Trouble Ticket Management API**: Based on TMF621 - Trouble Ticket Management API (Version 4.0.0).

The Trouble Ticket API provides a standardized client interface to Trouble Ticket Management Systems for creating, tracking and managing trouble tickets as a result of an issue or problem identified by a customer or another system. Examples of Trouble Ticket API originators (clients) include CRM applications, network management or fault management systems, or other Trouble Ticket management systems (e.g. B2B).

The Trouble Ticket API provides the operation for tracking incident reports, complaints and other requests of customers and providers. They can be processed either by a PSS helpdesk operator if they concern the functionality of the PSS itself, or by the provider if they affect a SATCOM service. Most likely, the actual implementation is outsourced to an existing ticket system or the CRM.

Included REST APIs: * `/troubleTicket`: Trouble Ticket API

- **PSI622 - Product Ordering Management API**: Based on TMF622 - Product Ordering Management API (Version 4.0.0).

The Product Ordering API provides a standardized mechanism for placing a product order with all the necessary order parameters. The API consists of a simple set of operations that interact with CRM/Order Negotiation systems consistently. A product order is created based on a product offer that is defined in a catalog. The product offer identifies the product or set of products that are available to a customer, and includes characteristics such as pricing, product options and market. This API provides a task based resource to request order cancellation.

The product order references the product offer and identifies any specific requests made by the customer.

Included REST APIs: * `productOrder`: Product Order API

- **PSI632 - Party Management API**: Based on TMF632 - Party Management API (Version 4.0.0).

The party API provides standardized mechanism for party management such as creation, update, retrieval, deletion and notification of events. A Party can be an individual or an organization that has any kind of relation with the enterprise. A Party is created to record individual or organization information before the assignment of any role. For example, within the context of a split billing mechanism, Party API allows creation of the individual or organization that will play the role of 3rd payer for a given offer and, then, allows consultation or update of their information.

Included REST APIs: * `individual`: Individual API * `organization`: Organization API

- **PSI633 - Service Catalog Management API**: Based on TMF633 - Service Catalog Management API (Version 4.0.0).

The Service Catalog Management API allows the management of the entire lifecycle of the service catalog elements.

The TM Forum API is extended by Service Template REST API.

Included REST APIs: * `/serviceSpecification`: Service Specification API * `/serviceTemplate`: Service Template API

- **PSI634 - Resource Catalog Management API** Based on TMF634 - Resource Catalog Management API (Version 4.1.0).

The Resource Catalog Management API allows the management of the entire lifecycle of the Resource Catalog elements and the consultation of resource catalog elements during several processes such as ordering process.

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The TM Forum API is extended by Resource Template REST API.

Included REST APIs: * `/resourceSpecification`: Resource Specification API * `/resourceTemplate`: Resource Template API

- **PSI637 - Product Inventory Management API**: Based on TMF637 - Product Inventory Management API (Version 4.0.0).

The Product Inventory Management API provides standardized mechanism for product inventory management such as creation, update and retrieval of the representation of a product in the inventory. It also allows the notification of events related to product lifecycle.

Included REST APIs: * `/product`: Product Inventory API

- **PSI638 - Service Inventory Management API**: Based on TMF638 - Service Inventory Management API (Version 4.0.0).

The Service Inventory Management API provides standardized mechanism for service inventory management such as creation, update and retrieval of the representation of a service in the inventory. It also allows the notification of events related to service lifecycle.

Included REST APIs: * `/service`: Service Inventory API

- **PSI639 - Resource Inventory Management API**: Based on TMF639 - Resource Inventory Management API (Version 4.0.0).

The Resource Inventory Management API provides standardized mechanism for resource inventory management such as creation, update and retrieval of the representation of a resource in the inventory. It also allows the notification of events related to resource lifecycle.

Included REST APIs: * `/resource`: Resource Inventory API

- **PSI657 - Service Quality Management API** Based on TMF657 Service Quality Management API (Version 4.0.0).

The Service Quality Management API provides standardized mechanism for managing service level objectives (SLO) and service level specifications (SLS), which in turn are used to define service level agreements (SLAs) and declare monitoring of services and resources on provider side.

Included REST APIs: * `serviceLevelObjective`: Service Level Objective API * `serviceLevelSpecification`: Service Level Specification API

- **PSI667 - Document Management API**: Based on TMF667 Document Management API (Version 4.0.0).

The Document Management API provides the operations to synchronize documents and document versions across systems, i.e., between providers, customers and PSS. It also provides operations for uploading documents as well as for viewing of documents online. For example, a product offering of a provider is accompanied by a Service Level Agreement that should be shared with the customer via REST API, or when an order is concluded, an interface is required for sending the invoice.

Included REST APIs: * `document`: Document Management API * `attachment`: Attachment Management API

- **PSI678 - Customer Bill Management API**: Based on TMF678 - Customer Bill Management API (Version 4.0.0).

The Customer Bill Management API allows operations to find and retrieve one or several customer bills (also called invoices) produced for a customer also allows operations to find and retrieve the details of applied customer billing rates presented on a customer bill.

It takes care of bills (invoices) produced for a customer for placed orders in the PSS. A customer bill or invoice is a document produced at the end of a regular back office process at the provider side which runs according to a

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bill cycle definition. The customer bill contains information about the total amount due to be paid by a customer for the ordered product(s) during the billing period, the due date for the payment, and other information like the order and attachment references.

Included REST APIs: * `customerBill`: Customer Bill Management API

- **Stock Management API**: Based on TMF687 - Stock Management API (Version 4.1.0).

The Stock Management API provides standardized mechanism for product stock management such as creation, update and retrieval of the representation of a product stock, reserve product stock, check or query product stock or adjust product stock. It also allows the notification of events related to them.

The Stock Management API provides the operations to wrap the inventories to allow a PSS (on behalf of a customer) to check the availability of a provider's product. There are more operations that are performed internally on the provider side, which are not covered by the PSI but may be implemented consistently with TM Forum.

Included REST APIs: * `checkProductStock`: Stock Check API

- **PSI688 - Event Management API**:

Based on TMF688 - Event Management API (Version 4.0.0).

The Event Management API provides a standardized client interface to the enterprise event management system for creating, managing and receiving service related events to (indicatively) drive automation workflows, notify other service providers for service outages and SLA violations, trigger Trouble Ticket creation, and enable more complex orchestration scenarios between management systems. The Event Management API can also be used to convey business level Events in support of other processes.

Some processes between a PSS and a provider (or PSS and PSS), such as customer inquiries and orders, can take longer time to complete. For example, when a customer inquiry is created, the provider may require significant time to process and respond with an adequate product offering. Or, when a product order is placed by a customer, it can take hours to days for its state to change, e.g. from *inProgress* to *completed*.

Inside a PSS (or a sophisticated provider system) the anticipated approach to propagate such state changes are message queues. A direct connection between these, although possible, would result in a strong coupling of the systems and major implications by the interface definition on the internal implementations. In order to avoid this, the Event Management defines how to exchange the information using REST.

Note that this does not enforce the use of message queues. All named operations and endpoints can also be implemented in a monolithic application.

Included REST APIs: * `hub`: Event Hub API * `listener`: Event Listener API

2.1.3.4 Known Limitations

1. Standardized JSON Schemas for resources, services, and products (including space assets and user terminals) are not available in the first release of PSI due do contractual obligations. They will be made available in the next release.

2. The Service Quality Management is rather basic. There is an ongoing effort to align this set of APIs with the results of a TM Forum Catalyst project. More information will follow in one of the next releases.

3. The Inquiry Management API implies the existence of a Mission Management Service. However, the available API implements only the outgoing interface. A full set of APIs to implement such a service are subject to an upcoming release.

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2.1.4   Feedback and Contributions

We value your feedback! If you encounter any issues or have suggestions, please reach out. Additionally, we welcome contributions from the community.

2.2   Provider Journey

To interact with the system, the provider needs a graphical interface. The GUI will provide a dashboard to get an initial overview and get a quick-start for some action. Further views are catalog, inventory and customer interactions. The character of these views will be described below.

Actor	Consumed API(s)
Provider	-

Table 2.1: Parameters of Dashboard View.
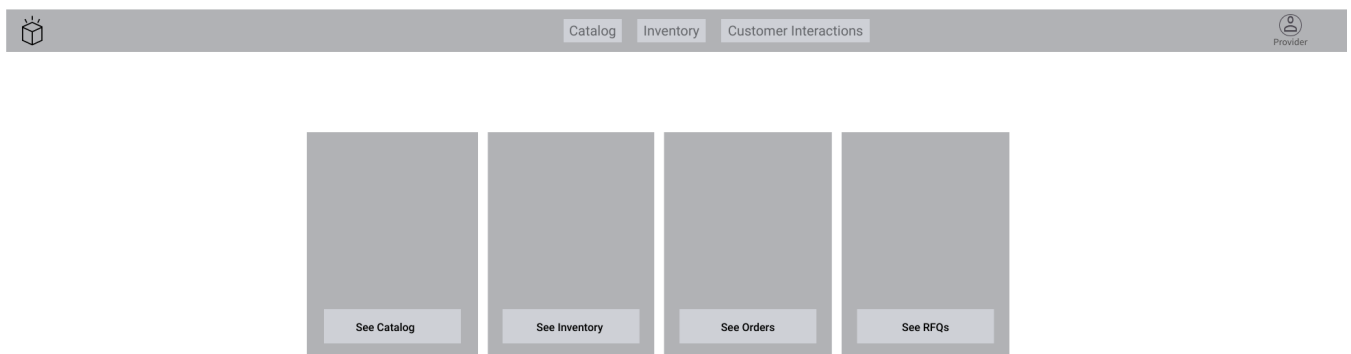
Figure 2.2: Provider Dashboard

The dashboard is the entry-point for all possible views and actions. It can scale alongside the application and might potentially also show metrics and statistics about certain topics. For now, it foresees quick actions, for example to see incoming RFQs directly.

2.2.1   Catalogs

2.2.1.1   Resource Catalog

Actor	Consumed API(s)
Provider	PSID634 Resource Catalog

Table 2.2: Parameters of all Catalog Resources Views.
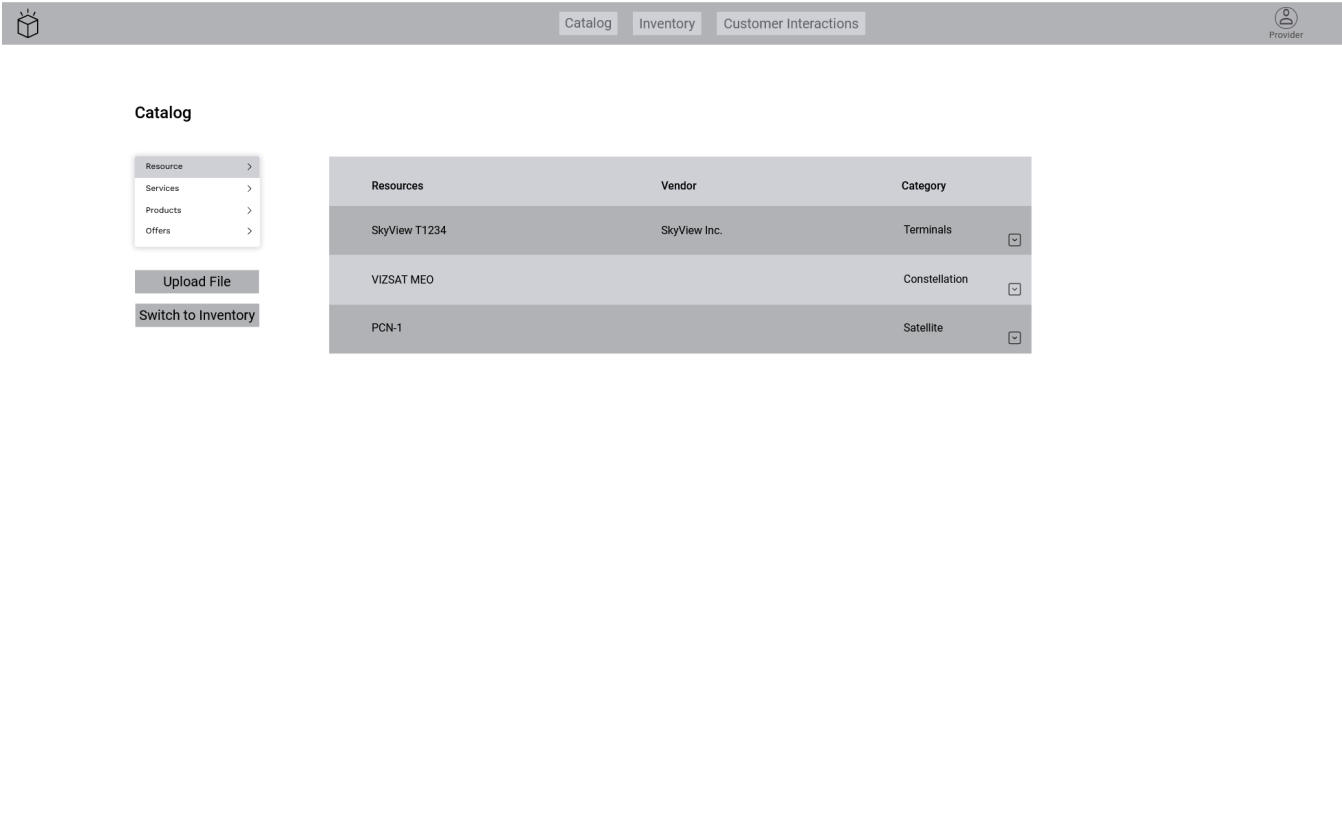
Figure 2.3: Catalog: Resources

The catalog view provides the catalogs for resources, services, products and offerings. The different catalogs can be accessed by the side-navigation on the left. The buttons below provide a file upload for JSON files and a direct switch to the inventory view. The figure above shows the catalog example for resources.

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Figure 2.4: Catalog: Resources Details

When clicking on the row, the panel for details will open below the row and show the resource specifications, as shown in the figure above. The details can be closed by clicking on the row, again.

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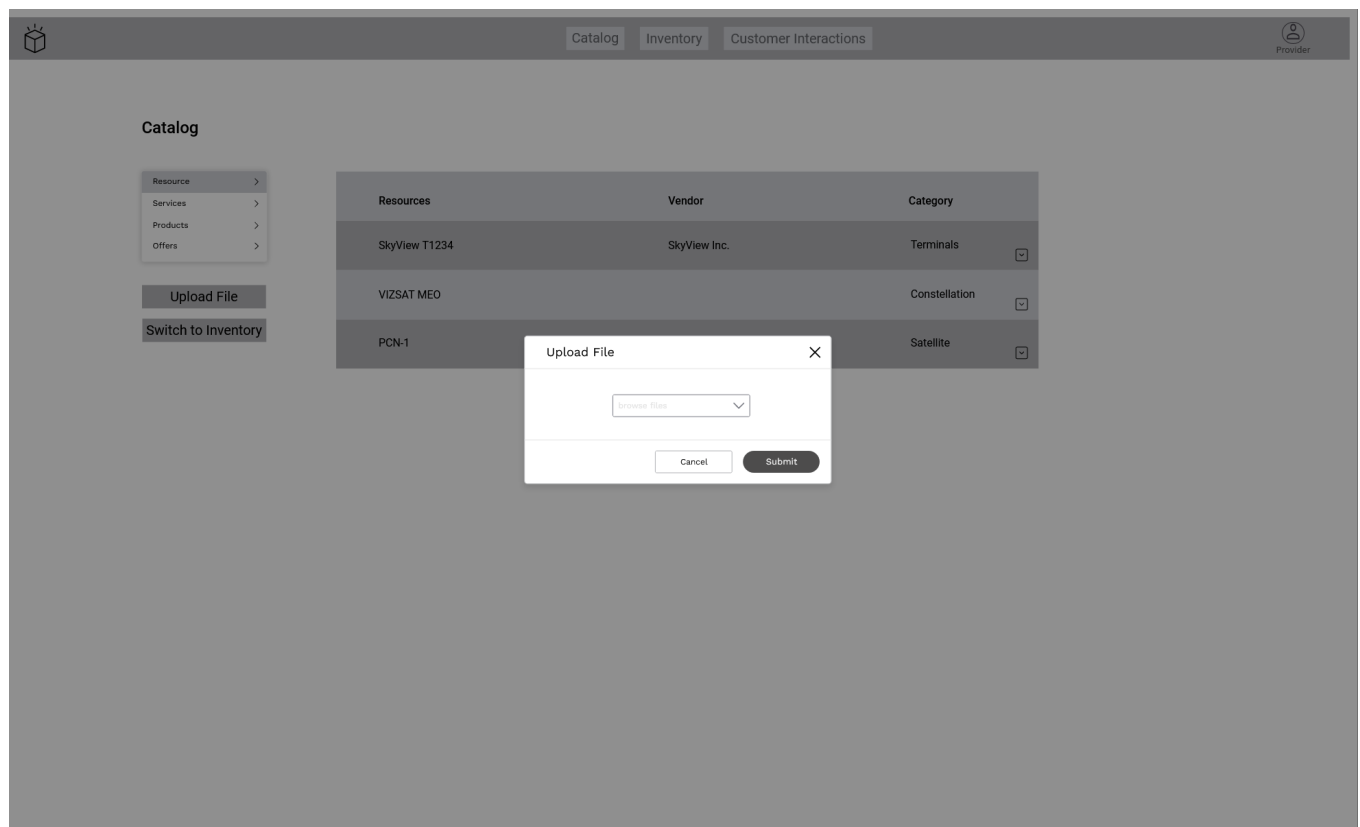
Figure 2.5: Catalog: File Upload

Though the catalog and the inventory data are provided by a database, which is maintained by the provider, it is foreseen to provide the upload for JSON-files via the GUI. The image above shows the confirmation dialogue. This process is the same for all categories within catalog and inventory and their consumed APIs.

2.2.1.2   Service Catalog

Actor	Consumed API(s)
Provider	PSID633 Service Catalog

Table 2.3: Parameters of all Catalog Services Views.
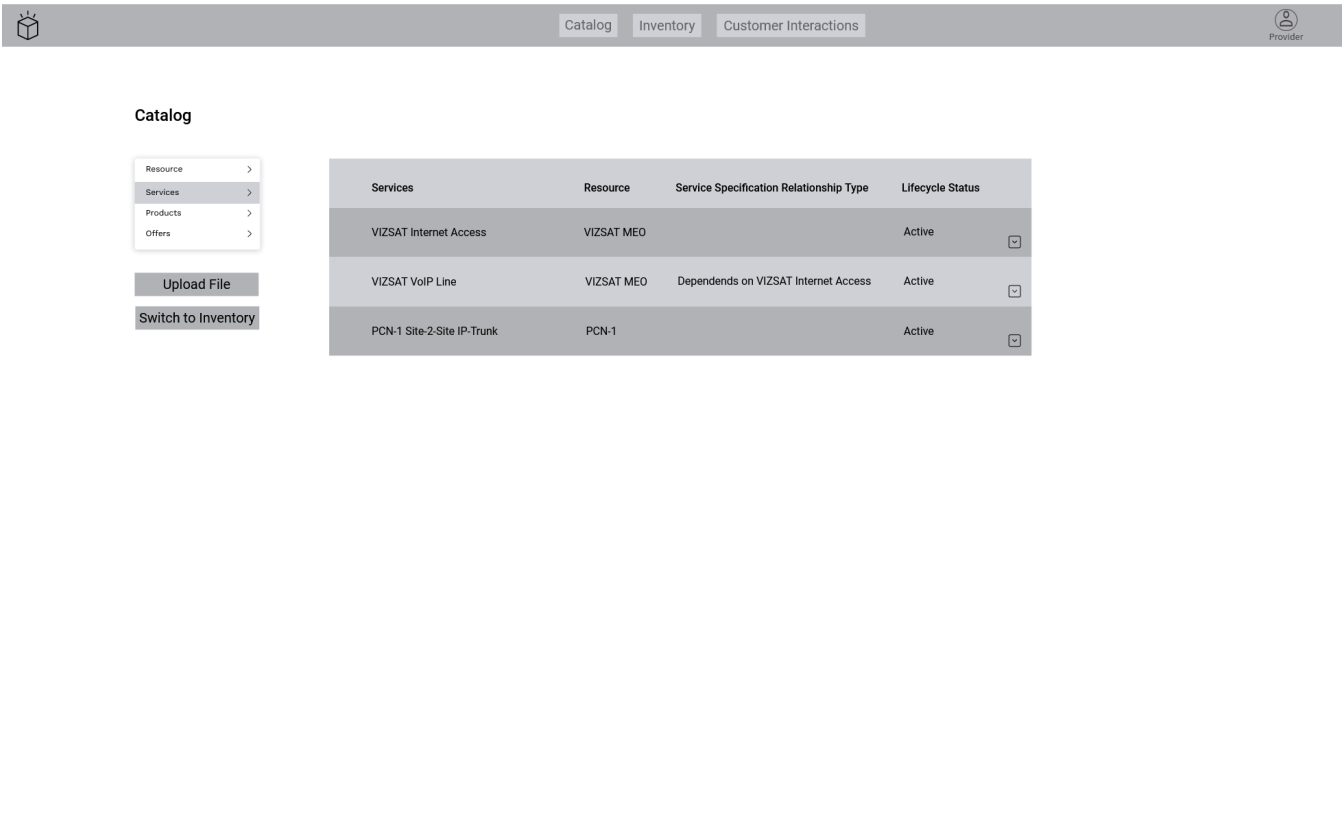
Figure 2.6: Catalog: Services

This view shows the list of all services, that are part of the catalog.

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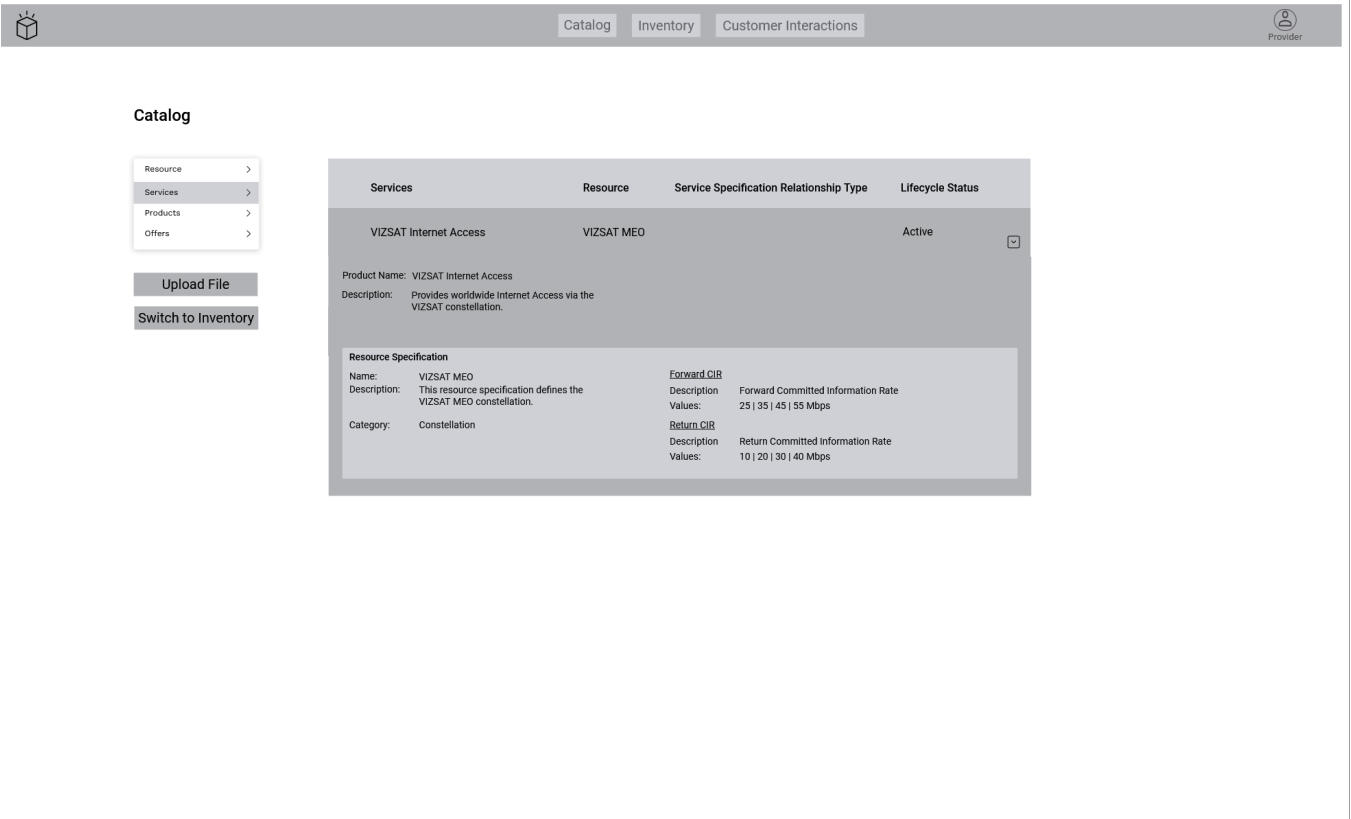
Figure 2.7: Catalog: Services Details

Similar to the resource details, the details of a specific service can be opened or closed by clicking on the row, as shown in the image above.

2.2.1.3 Product Catalog

Actor	Consumed API(s)
Provider	PSID620 Product Catalog

Table 2.4: Parameters of all Catalog Products and Offerings Views.
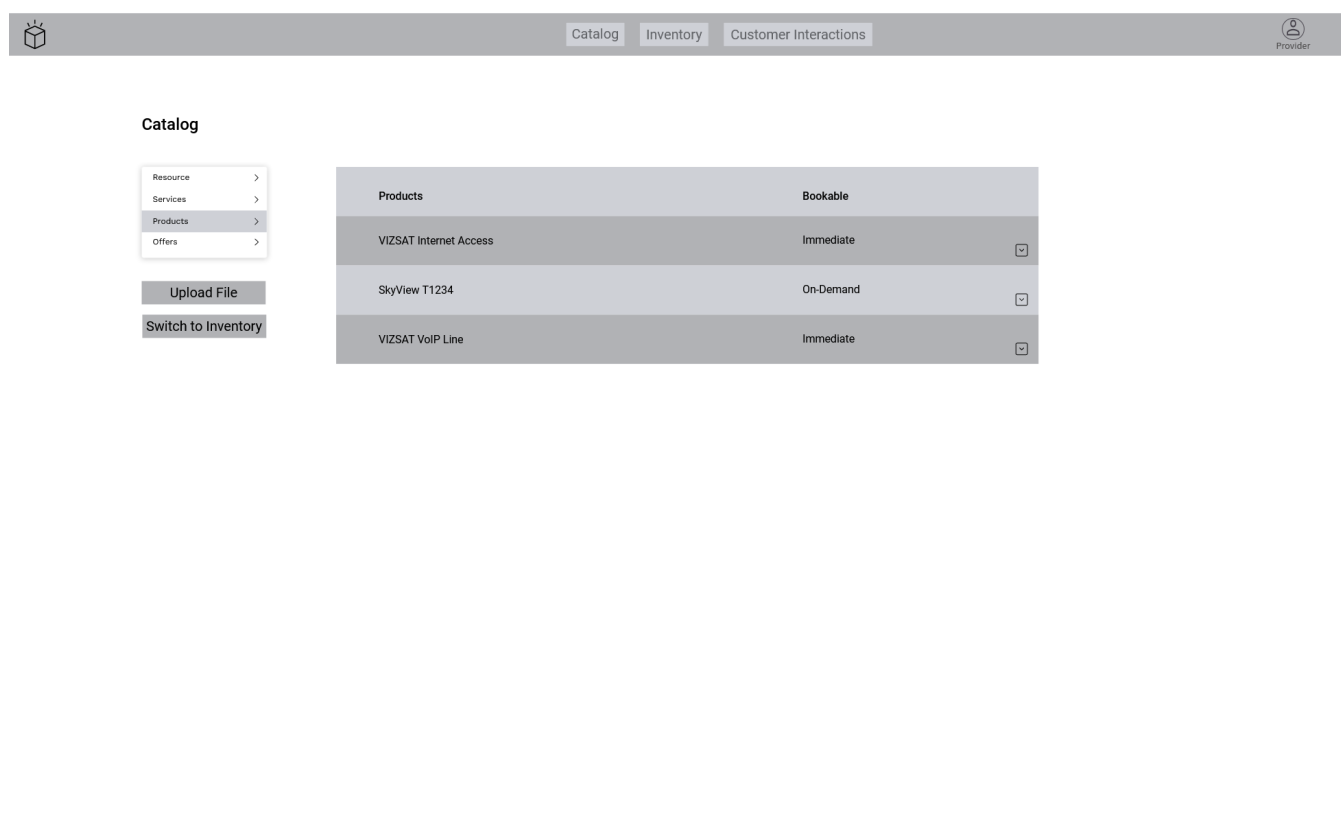
Figure 2.8: Catalog: Products

This view shows the list of all products, that are part of the catalog.
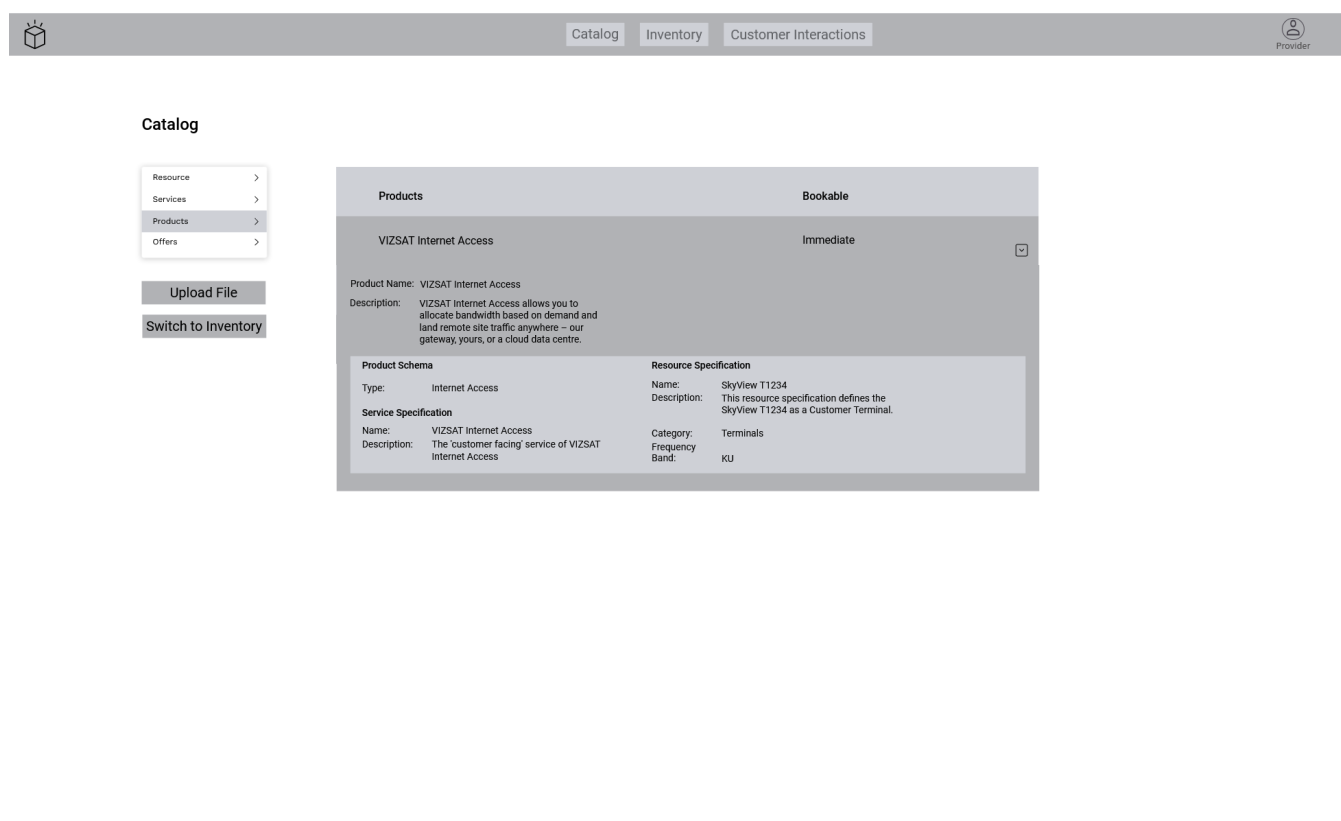
Figure 2.9: Catalog: Products Details

Similar to the resource and services details, the details of a specific product can be opened or closed by clicking on the row, as shown in the image above.
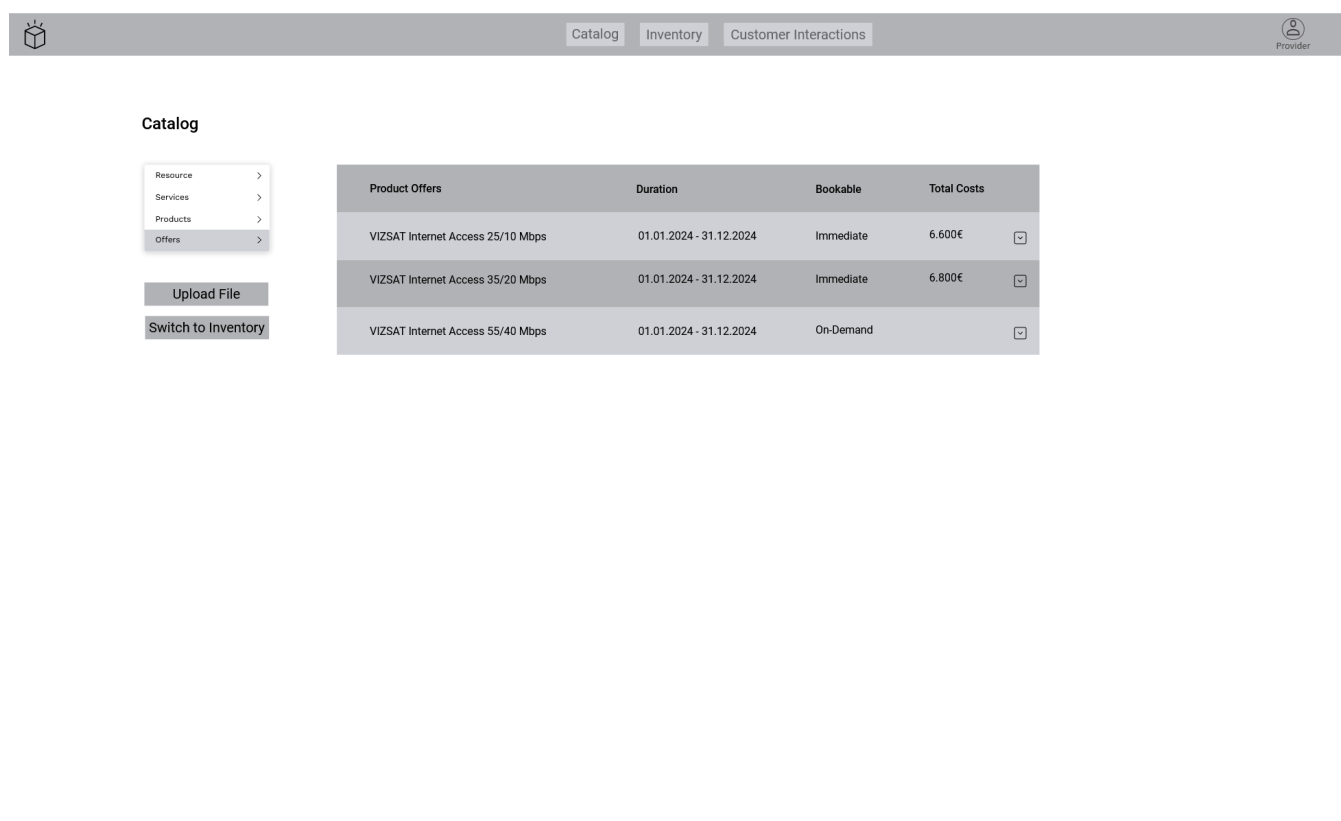
Figure 2.10: Catalog: Offerings

This view shows the list of all offerings, that are part of the catalog.
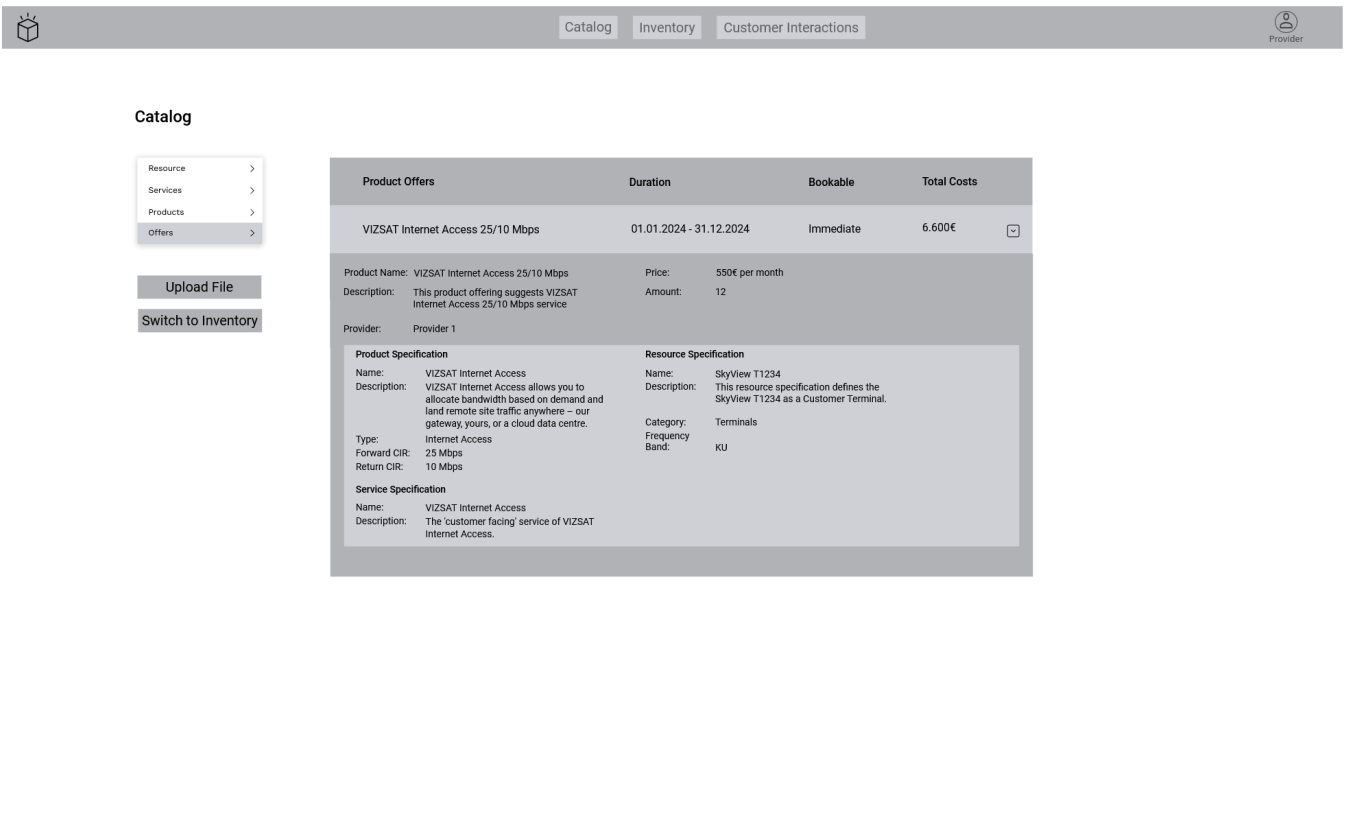
Figure 2.11: Catalog: Offerings Details

Also, the details of a specific offering can be opened or closed by clicking on the row, as shown in the image above.

2.2.2   Inventories

2.2.2.1   Resource Inventory

Actor	Consumed API(s)
Provider	PSID639 Resource Inventory

Table 2.5: Parameters of all Inventory Products and Offerings Views.
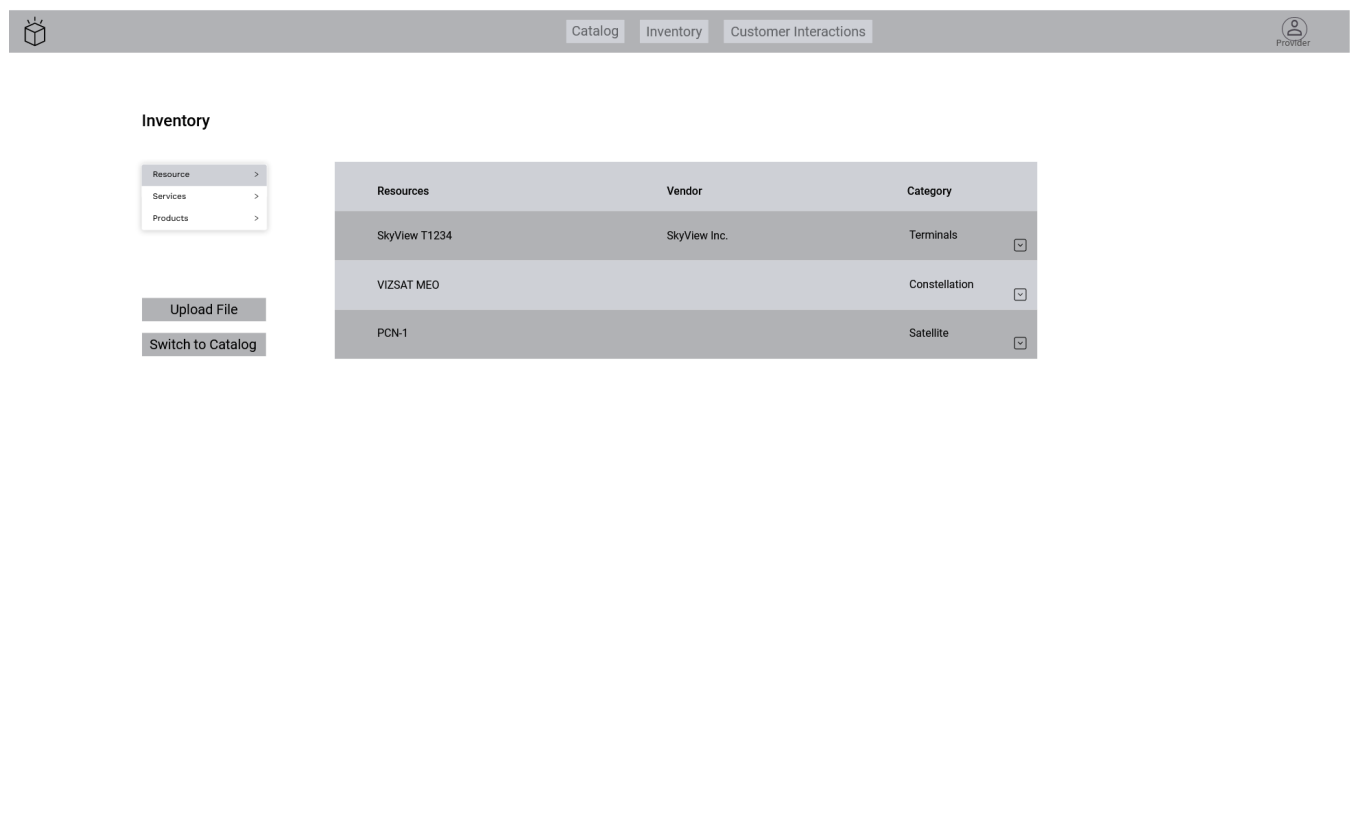
Figure 2.12: Inventory: Resources

The inventory view provides the inventory for resources, services, products and offerings. The different categories can be accessed by the side-navigation on the left. The buttons below provide a file upload for JSON files and a direct switch to the catalog view. The figure above shows the inventory example for resources.

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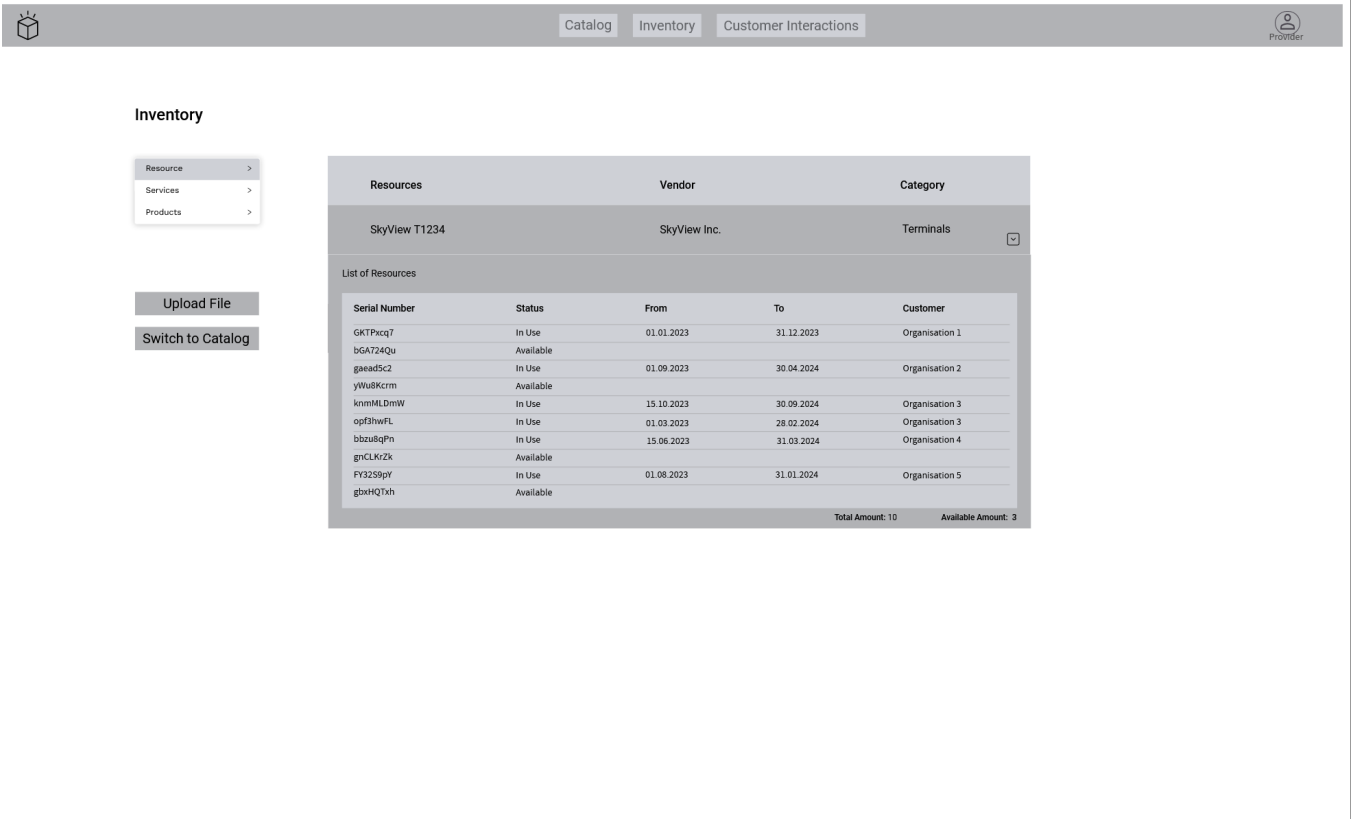
Figure 2.13: Inventory: Resources Details

When clicking on the row, the panel for details will open below the row and shows the list of resources, that are owned by the provider, as shown in the figure above. The details can be closed by clicking on the row, again.

2.2.2.2 Service Inventory

Actor	Consumed API(s)
Provider	PSID638 Service Inventory

Table 2.6: Parameters of all Inventory Services Views.

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Inventory

Resource	>		
Services	>		
Products	>		

Upload File

Switch to Catalog

Services	Resource	Lifecycle Status	
VIZSAT Internet Access	VIZSAT MEO	Active	
VIZSAT VoIP Line	VIZSAT MEO	Active	
PCN-1 Site-2-Site IP-Trunk	PCN-1	Active	

Catalog Inventory Customer Interactions

Provider

Figure 2.14: Inventory: Services

This view shows the list of all services, that are part of the inventory. According to the inventory, services are only part of it, when they are part of a product which is booked by a customer.

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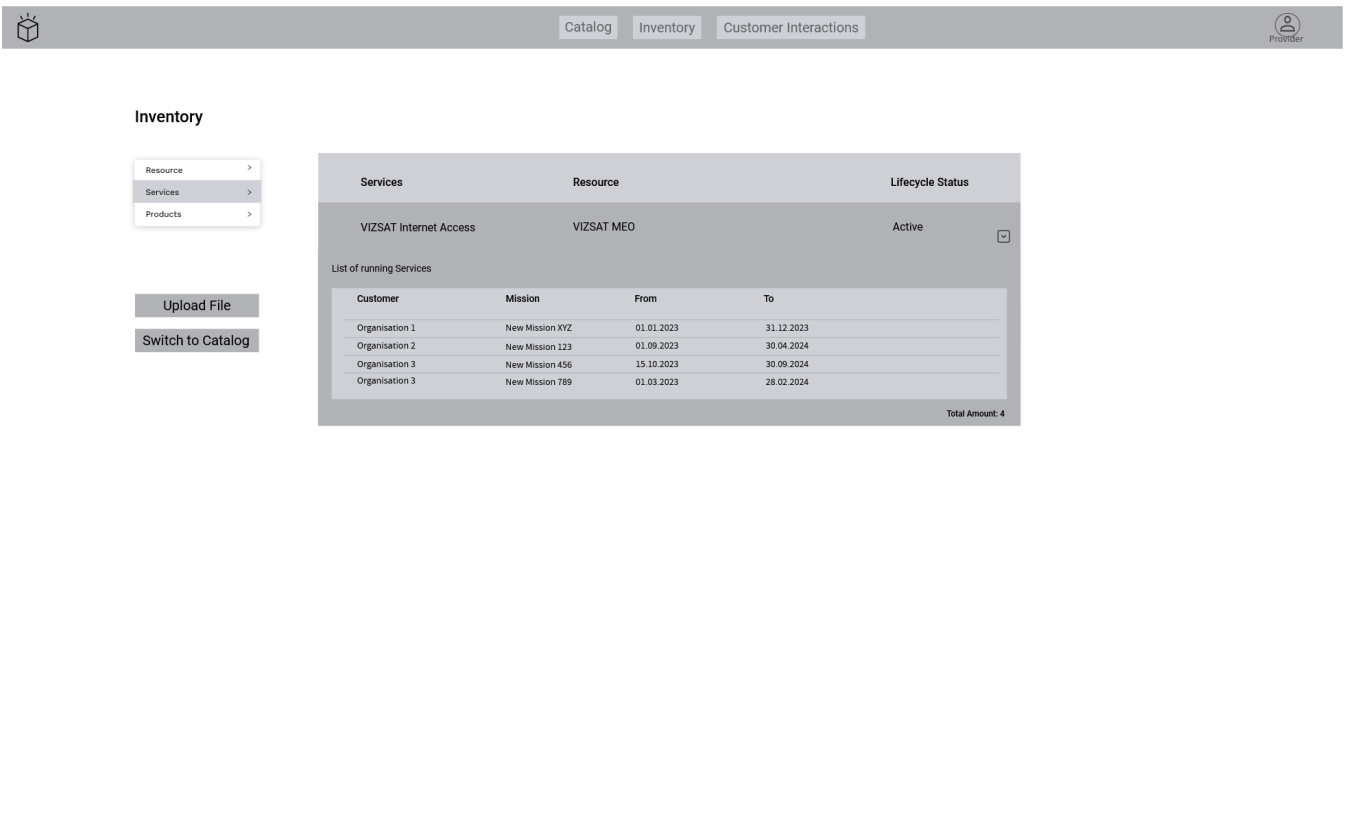
Figure 2.15: Inventory: Service Details

Similar to the resource details, the details of a specific service can be opened or closed by clicking on the row, as shown in the image above. It shows a list of organisations, which are using the specific service on their mission/s.

2.2.2.3 Product Inventory

Actor	Consumed API(s)
Provider	PSID637 Product Inventory

Table 2.7: Parameters of all Inventory Products and Offerings Views.

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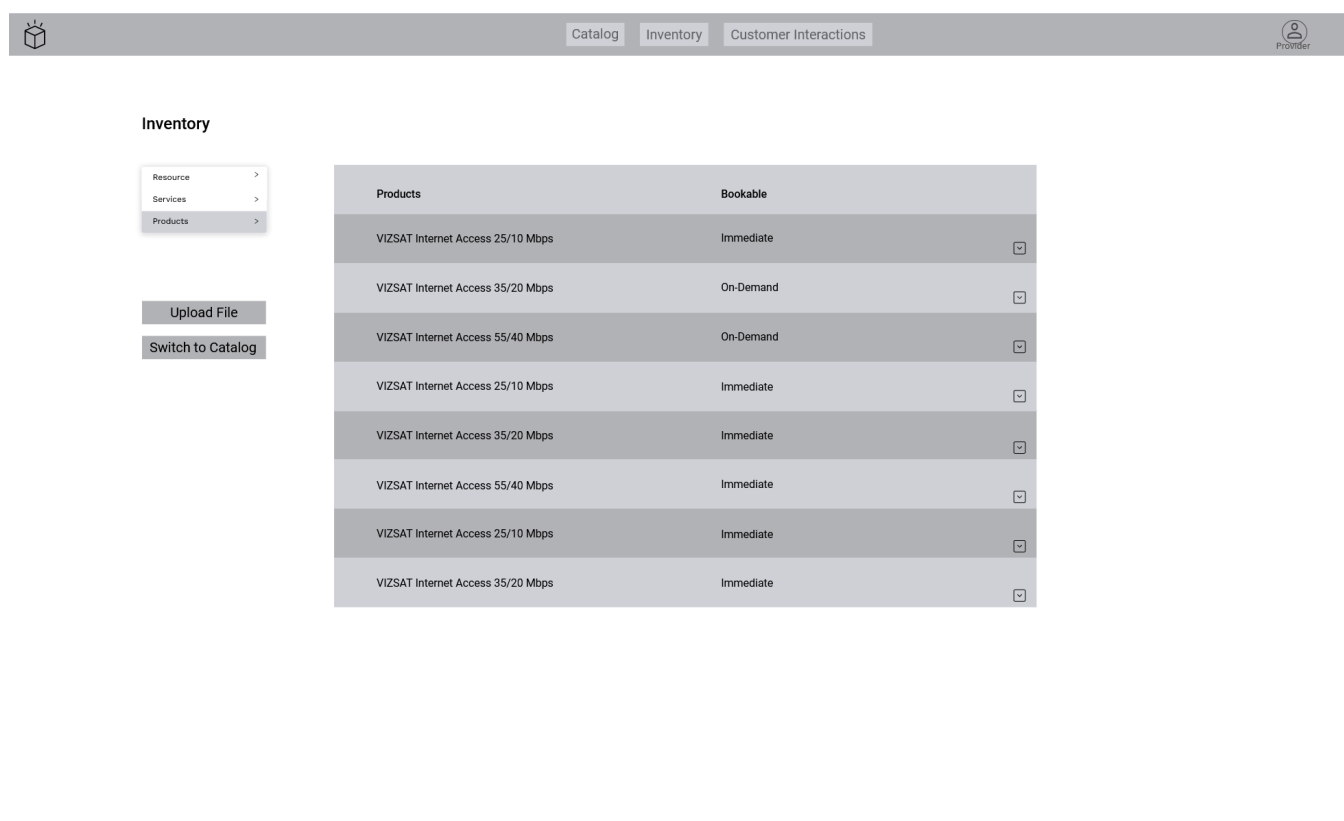
Figure 2.16: Inventory: Products

This view shows the list of all products, that are part of the inventory. Like services, products are only part of the inventory, when it is booked by a customer.

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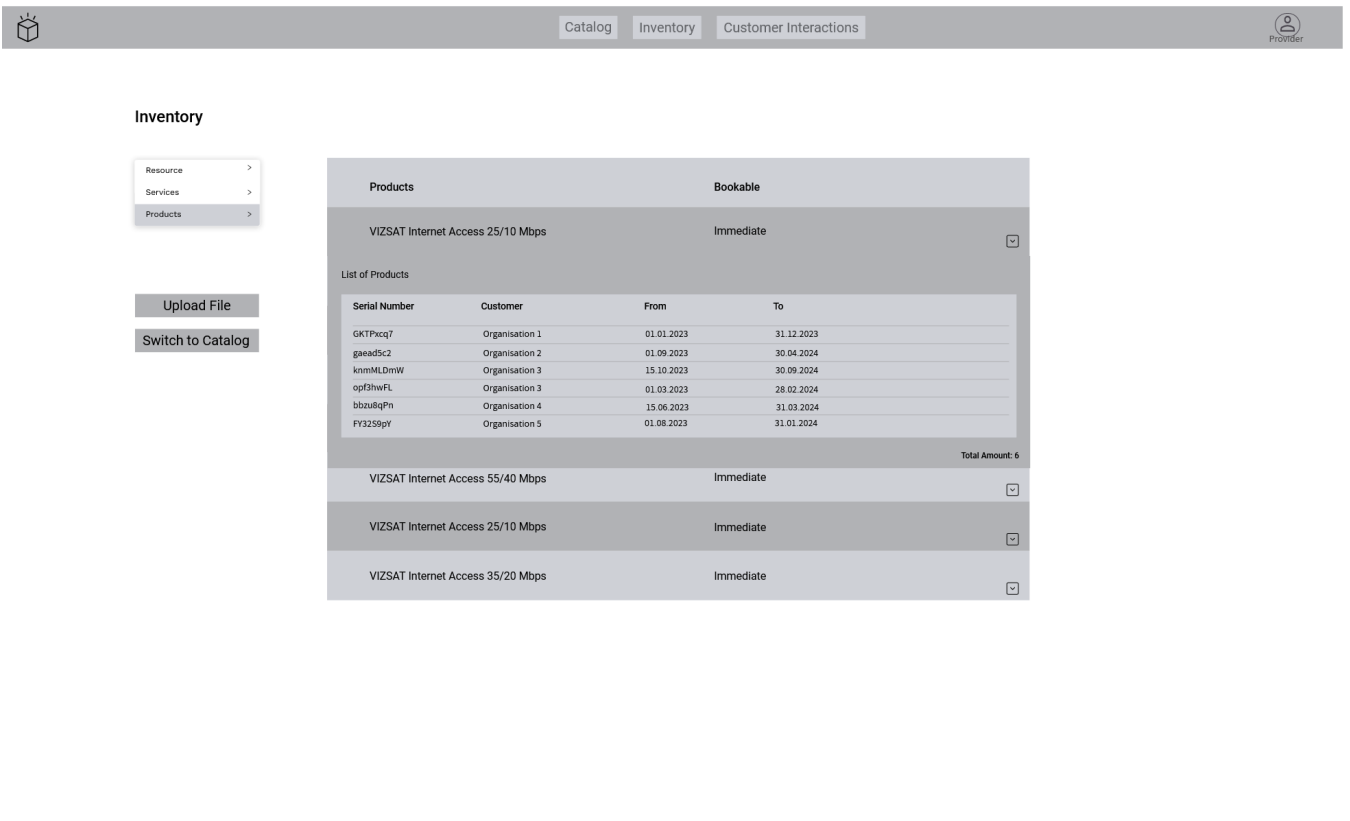
Figure 2.17: Inventory: Product Details

The opened detail panel shows the amount of booked products, the duration and the booking organisation.

2.2.3   Customer Interactions

2.2.3.1   Incoming Customer Inquiries

Actor	Consumed API(s)
Provider	PSID001 Customer Inquiry

Table 2.8: Parameters of all RFQ Views.

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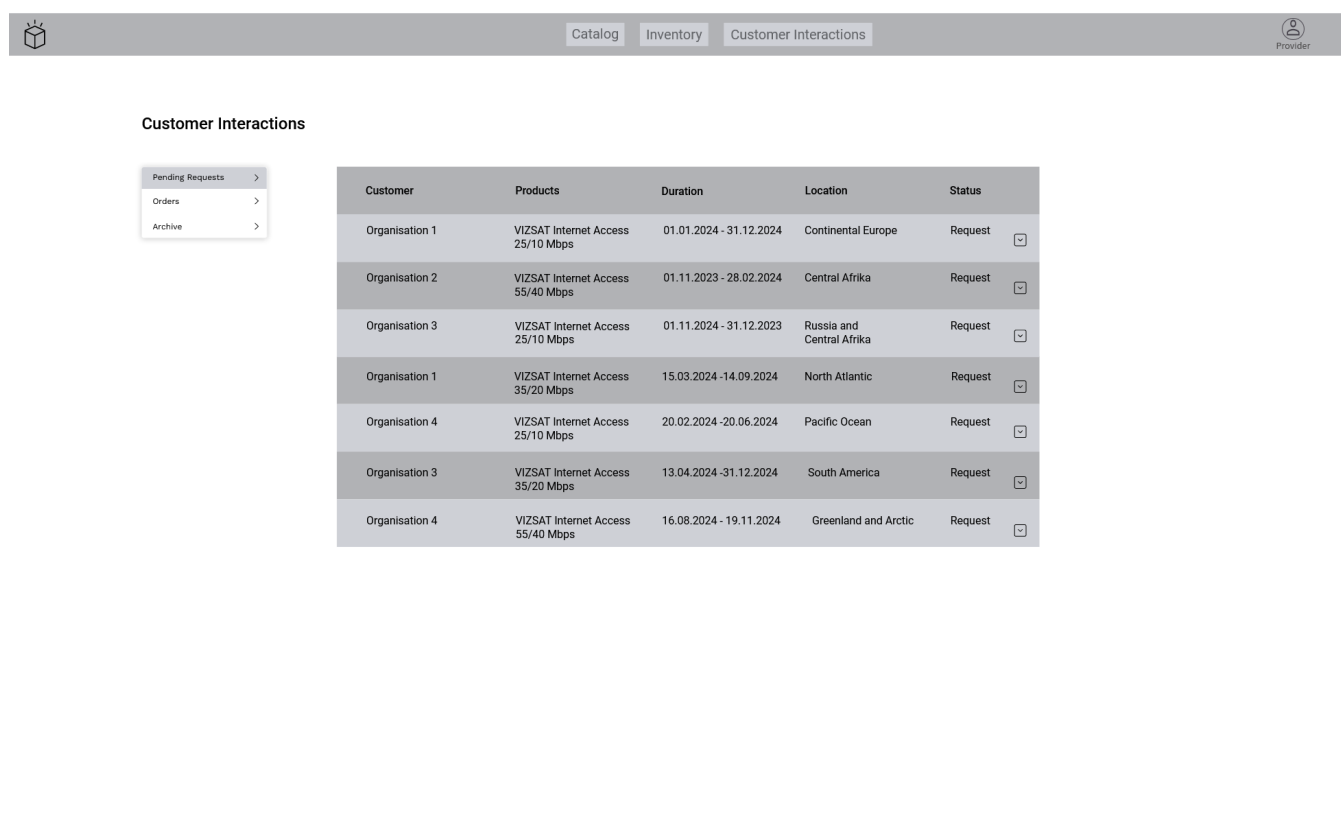
Figure 2.18: Customer Interactions: Pending Requests

The customer interactions view provides the pending requests, the orders and the archive. There is currently no focus on the archive, and therefore no layout for it. This might change in the future. The different categories can be accessed by the side-navigation on the left. The figure above shows the example for pending requests. This is indicated by the 'Status' column, where all entries are marked as 'Request'.

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Figure 2.19: Customer Interactions: Pending Requests Details

When clicking on the row, the panel for details will open below the row and show the details of the request, shown in the figure above. There are two buttons to react on the request. In case no offering can be made, for example because one or more resources are not available, the 'Decline Request' button can be clicked. The customer should get a notification about the denial. In case the provider wants to make an offering, they click the 'Offering Price' button. This will lead to a dialog, which will be described in the next figure. The details can be closed by clicking on the row, again.

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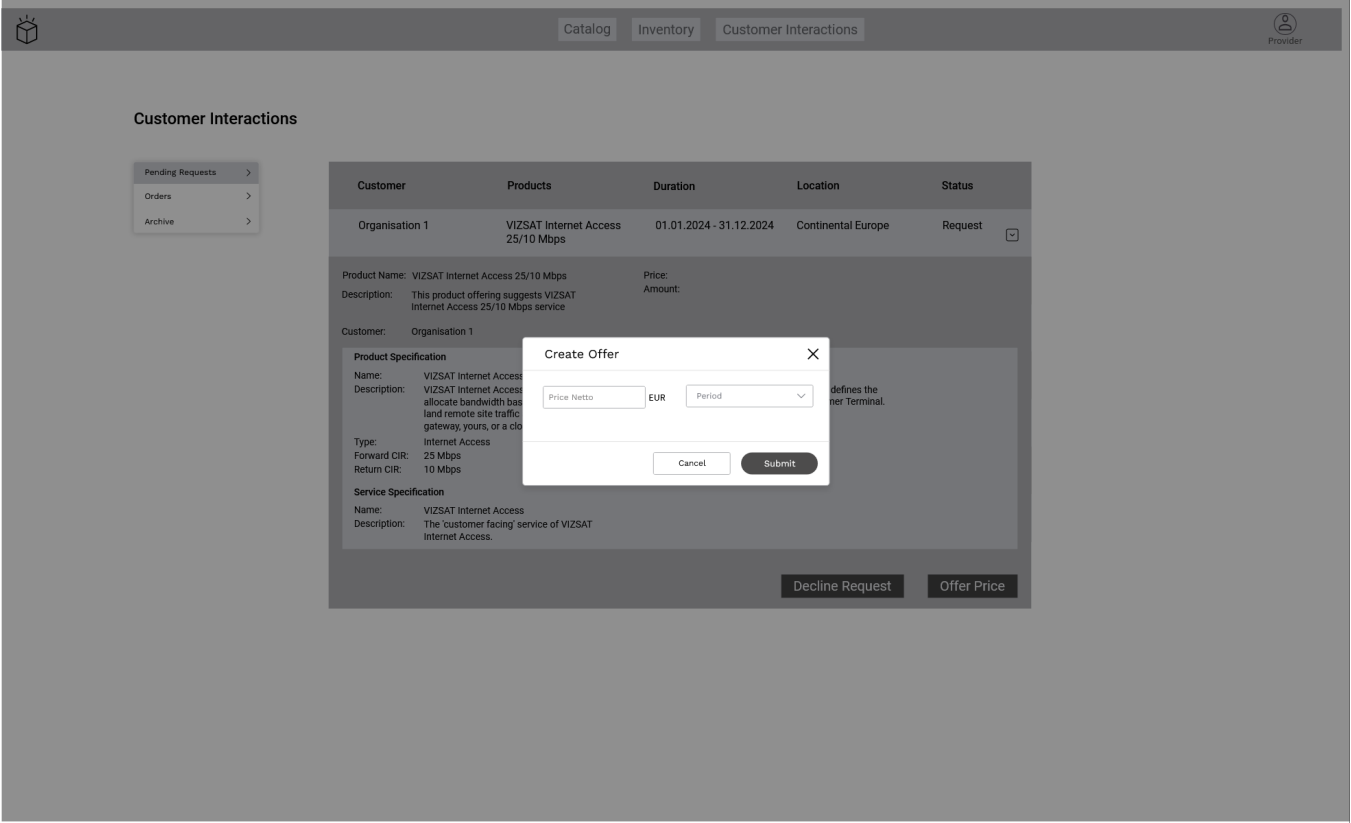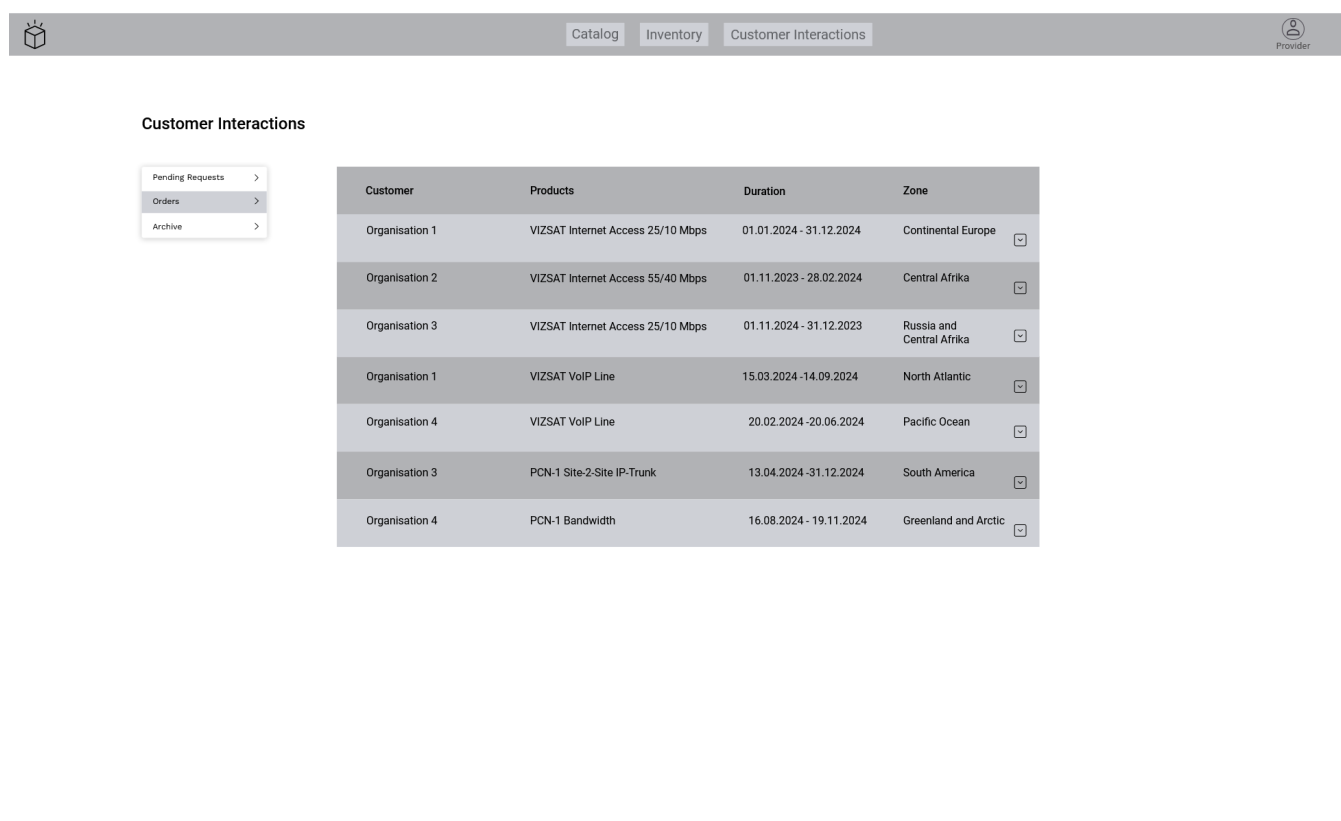
Figure 2.20: Customer Interactions: Pending Request - Create Offering

To create an offering, a price can be entered and a period - like monthly - can be selected. After submitting, the offering is sent to the customer.

2.2.3.2   Incoming Product Orders

Actor	Consumed API(s)
Provider	PSID622 Product Ordering

Table 2.9: Parameters of all Customer Interaction Views.

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| Catalog | Inventory | Customer Interactions | | Provider |

Customer Interactions

Pending Requests	>
Orders	>
Archive	>

Customer	Products	Duration	Zone	
Organisation 1	VIZSAT Internet Access 25/10 Mbps	01.01.2024 - 31.12.2024	Continental Europe	⌄
Organisation 2	VIZSAT Internet Access 55/40 Mbps	01.11.2023 - 28.02.2024	Central Afrika	⌄
Organisation 3	VIZSAT Internet Access 25/10 Mbps	01.11.2024 - 31.12.2023	Russia and Central Afrika	⌄
Organisation 1	VIZSAT VoIP Line	15.03.2024 -14.09.2024	North Atlantic	⌄
Organisation 4	VIZSAT VoIP Line	20.02.2024 -20.06.2024	Pacific Ocean	⌄
Organisation 3	PCN-1 Site-2-Site IP-Trunk	13.04.2024 -31.12.2024	South America	⌄
Organisation 4	PCN-1 Bandwidth	16.08.2024 - 19.11.2024	Greenland and Arctic	⌄

Figure 2.21: Customer Interactions: Orders

This view shows the list of all orders, that were placed.

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Figure 2.22: Customer Interactions: Orders Details

Again, the details are displayed below the row. They list everything about the order to give a good overview.

2.3 User Journey

2.3.1 Distributed Matchmaking

Actor	Consumed API(s)
User	PSID001 Customer Inquiry

Table 2.10: Parameters of all Distributed Matchmaking Views - User.

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			Missions	Resources	Documents & Interactions			User

Mission Summary for Mission 2024/03

Properties

Start Date
02/29/2024

End Date
03/31/2024

Extendable

Service Grades

Availability
Standard

Security Level
Restricted

Anti-Jamming
Yes

Services

	Name	Type	Zone	Status	Monitoring	Actions	
☐	My Internet Access 1	Internet Access	AOO	DRAFT	-	✏ 🗑	⌄
☐	My Internet Access 2	Internet Access	HQ	DRAFT	-	✏ 🗑	⌄

Request Service Options for Mission

Figure 2.23: By User Defined Mission

			Missions	Resources	Documents & Interactions			User

Mission Summary for Mission 2024/03

Properties

Start Date
02/29/2024

End Date
03/31/2024

Extendable

Service Grades

Availability
Standard

Security Level
Restricted

Anti-Jamming
Yes

Services

	Name	Type	Zone	Status	Monitoring	Actions	
☐	My Internet Access 1	Internet Access	AOO	DRAFT	-	✏ 🗑	⌄

Duration:	02/29/2024 - 03/01/2024
Frequency Band:	KU
Minumum Availability:	Standard
Forward/Return CIR:	25/10 Mbps

Request Service Options for Mission

Figure 2.24: By User Defined Mission - Service Details

The basis for the wireframes is the UCSM study. For the user journey, the wireframes for PSID start just after the process of defining a mission. This image shows an example of how a user could have defined a mission to specify

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the communication needs. This includes the defined zones displayed on the map, start and end date and service grades. Below 'Services', all user-specified services are listed. By clicking on a row, a details' panel will show further details about the service.

In this case, the matchmaking process will be performed by a third party (CGA), which could also act in a governmental role. When the user clicks the button 'Request Service Option for Mission', the request will be sent to a third party, which will check the request and if the check passes, will trigger the matchmaking.
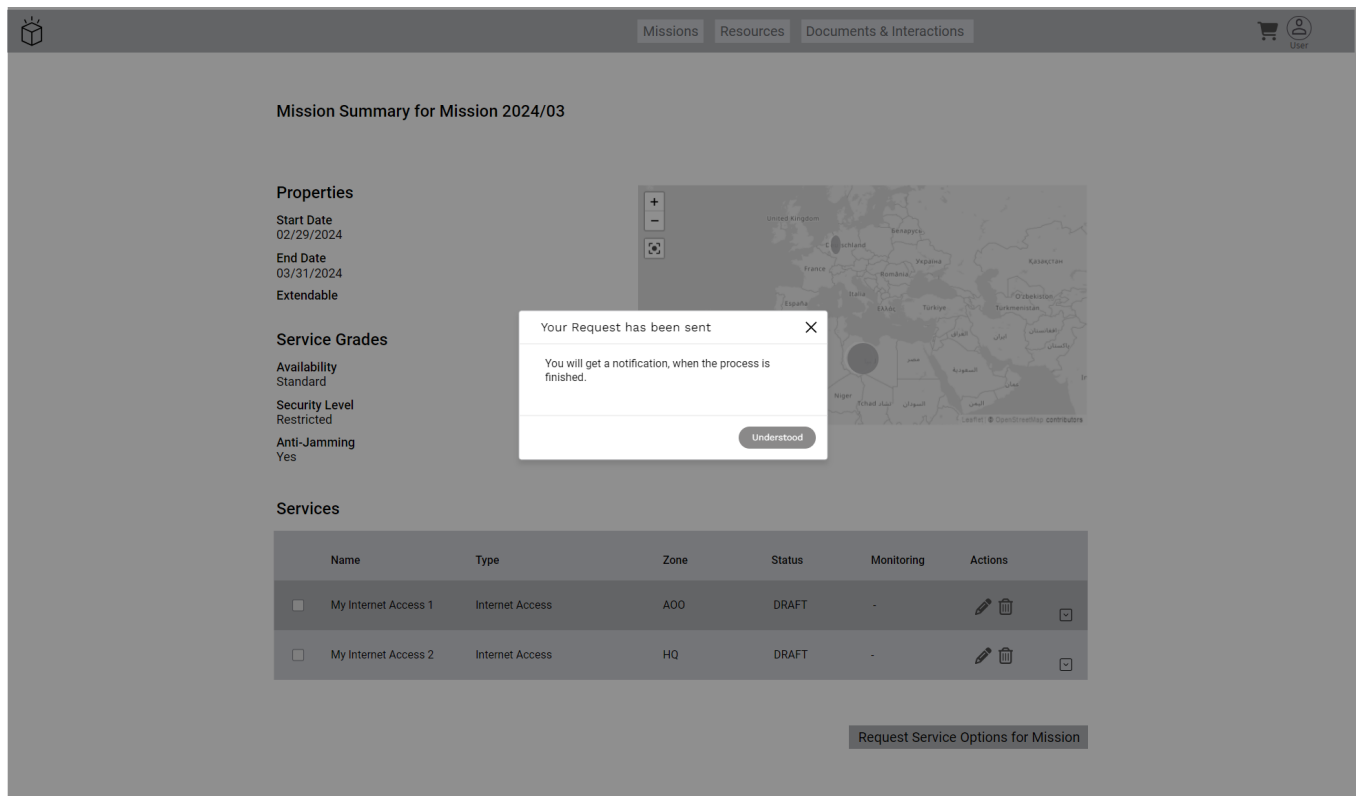
Figure 2.25: By User Defined Mission - Dialog

The dialogue informs the user, that the request successfully has been sent. Subsequently, the user will be notified upon completion of the third-party process.

2.3.2   Offered Products

Actor	Consumed API(s)
User	PSID001 Customer Inquiry

Table 2.11: Parameters of all Offered Products Views.

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Figure 2.26: Offered Products: User's Service Options

Once the third party described above has validated the mission specified by the user and triggered the matchmaking, the results will be sent to the user. What is shown here, is the list of found service options.

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Service Options

Filter Service Options

	Provider	Specified Services	Bookable	Total Costs
☐	Provider 1	Internet Access 1	Immediate	6.600€

Product Name: VIZSAT Internet Access 25/10 Mbps
Description: This product offering suggests VIZSAT Internet Access 25/10 Mbps service

Price: 550€ per month
Amount: 12

Provider: Provider 1

Product Specification
Name: VIZSAT Internet Access
Description: VIZSAT Internet Access allows you to allocate bandwidth based on demand and land remote site traffic anywhere – our gateway, yours, or a cloud data centre.
Type: Internet Access
Forward CIR: 25 Mbps
Return CIR: 10 Mbps

Resource Specification
Name: SkyView T1234
Description: This resource specification defines the SkyView T1234 as a Customer Terminal.

Category: Terminals
Frequency
Band: KU

Service Specification
Name: VIZSAT Internet Access
Description: The 'customer facing' service of VIZSAT Internet Access.

Filter Products
Clear Filter

Place Order

Figure 2.27: Offered Products: User's Service Options Details - Immediate

By clicking on the row, the detail panel will open below the row. In the image above, the offering is immediately bookable. If the user decides to book it, they can click on the button in the lower right corner *Place Order*.

Service Options

	Provider	Specified Services	Bookable	Total Costs
☐	Provider 1	Internet Access 1	Immediate	6.600€
☐	Provider 1	Internet Access 1	On-Demand	

Product Name: VIZSAT Internet Access 25/10 Mbps   Price:
Description: This product offering suggests VIZSAT   Amount:
             Internet Access 25/10 Mbps service
Provider: Provider 1

Product Specification   **Resource Specification**
Name: VIZSAT Internet Access   Name: SkyView T1234
Description: VIZSAT Internet Access allows you to   Description: This resource specification defines the
             allocate bandwidth based on demand and   SkyView T1234 as a Customer Terminal.
             land remote site traffic anywhere – our
             gateway, yours, or a cloud data centre.   Category: Terminals
Type: Internet Access   Frequency
Forward CIR: 25 Mbps   Band: KU
Return CIR: 10 Mbps

Service Specification
Name: VIZSAT Internet Access
Description: The 'customer facing' service of VIZSAT
             Internet Access.

                                                          Request Quote

Filter Service Options

Filter Products
Clear Filter

Figure 2.28: Offered Products: User's Options Details - On-Demand

The image above shows the details of an on-demand service option. The user can trigger an RFQ to get an offering from the provider.
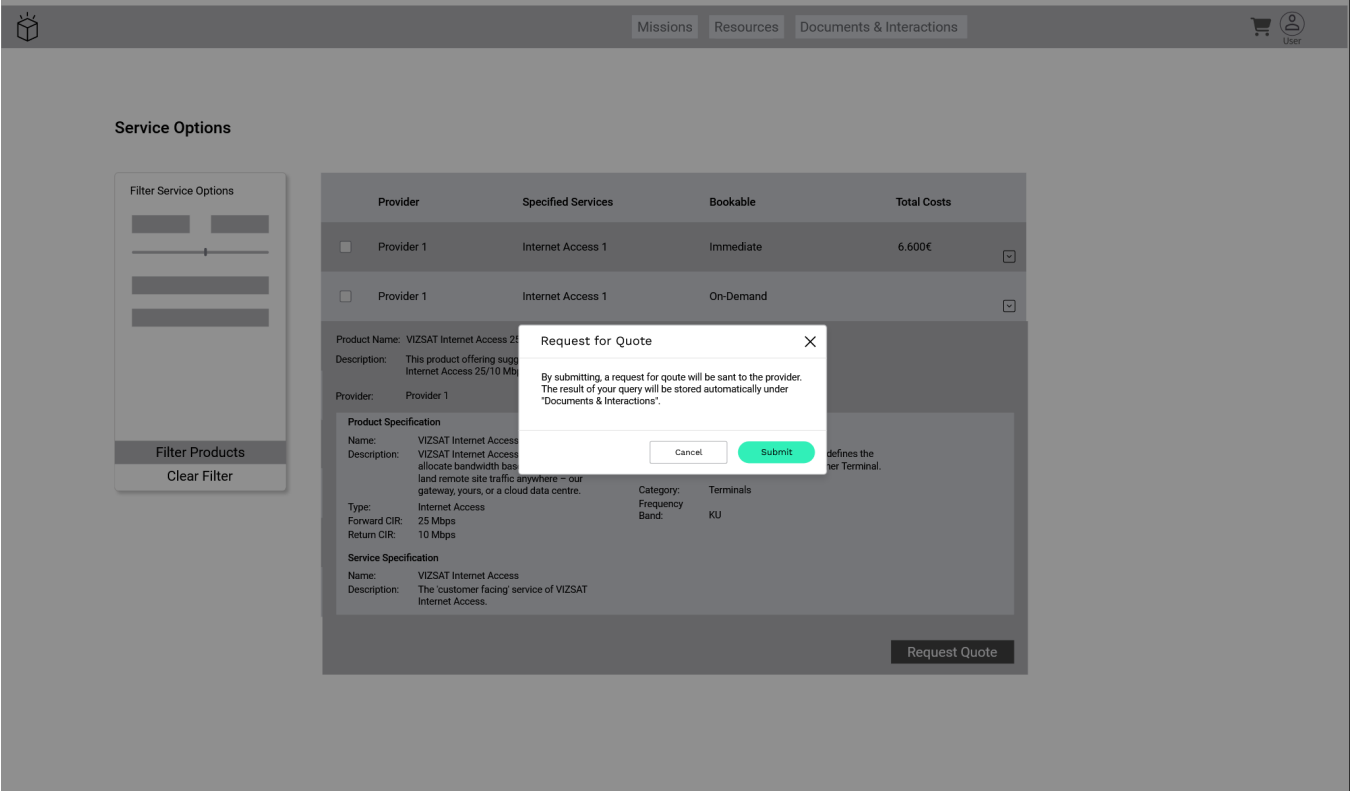
Figure 2.29: Offered Products: RFQ Modal

The Request for Quote must be confirmed by clicking the submit button, and sending the request to the provider.

2.3.3 Shopping Cart

Actor	Consumed API(s)
User	PSID663 Shopping Cart

Table 2.12: Parameters of the Shopping Cart View.

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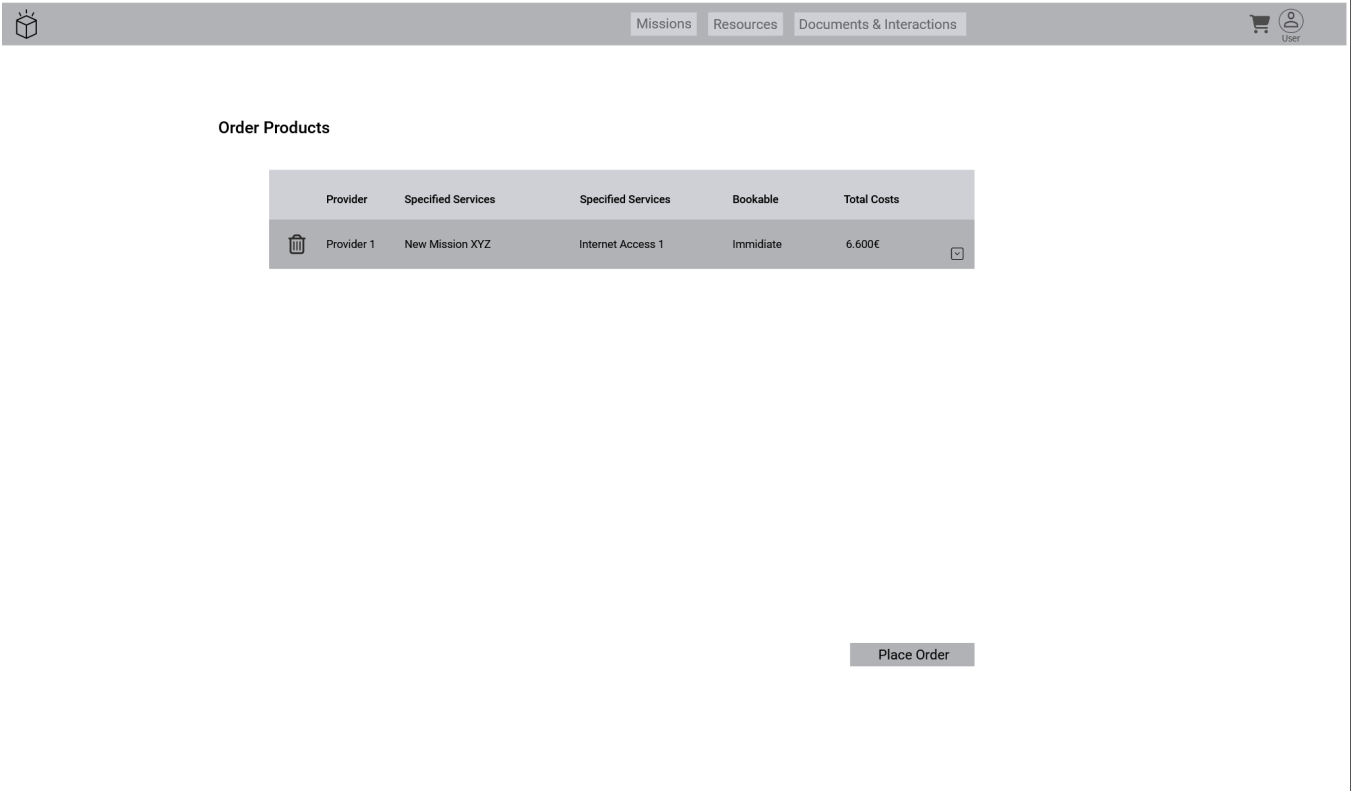
Figure 2.30: Shopping Cart

The shopping cart stores all order items, ready to be ordered. For example, when the user selects a service option, which is immediately bookable, the order item will be stored in the shopping cart. They can store several order items here and checkout all at once.

2.3.4 Documents & Interactions

2.3.4.1 Outgoing Customer Inquiries

Actor	Consumed API(s)
User	PSID001 Customer Inquiry

Table 2.13: Parameters of all RFQ Views.
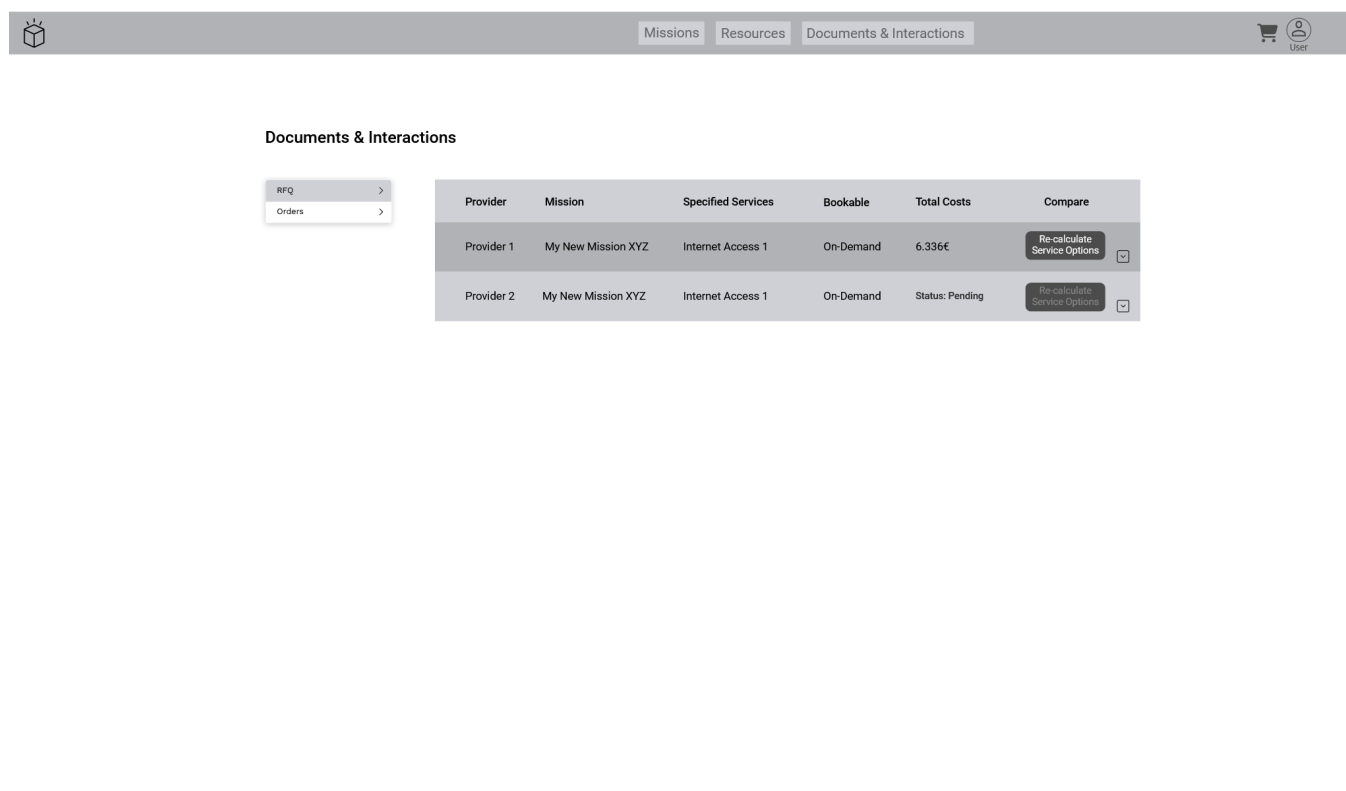
Figure 2.31: Documents & Interactions: Request for Quote

The 'Documents & Interactions' area provides all views concerning RFQs and orders. This can be navigated by the side navigation on the left. The image above shows the requested quotes. In the 'Total Costs' column, the initial value will be 'status: pending', because the provider did not answer the request, yet. As soon as the provider makes an offering, it will show the offered price and the button 'Re-calculate Service Options' will be enabled. This gives the opportunity to trigger the matchmaking process again, with the same parameters as the first calculation.

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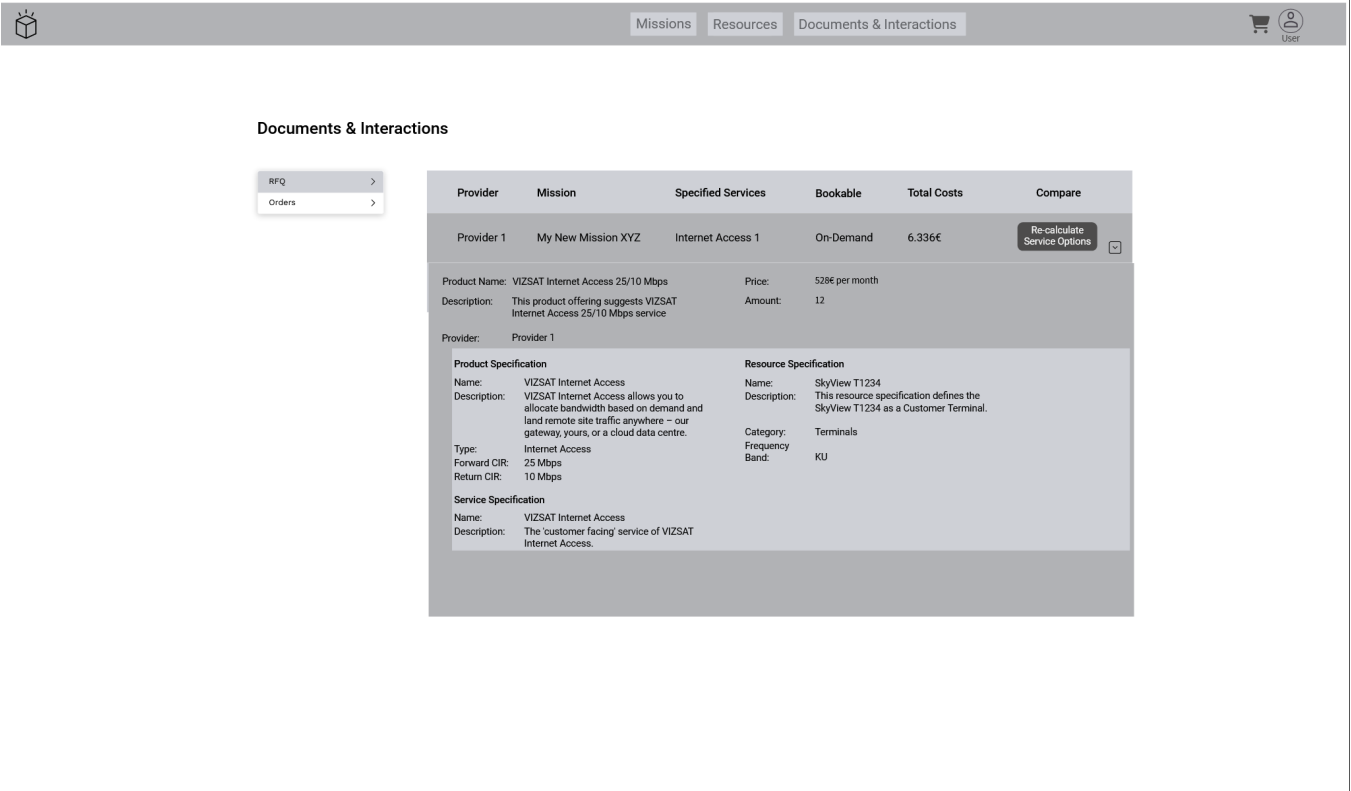
Figure 2.32: Documents & Interactions: Request for Quote - Details

By clicking on the row, the 'details' panel of the service option is shown below.
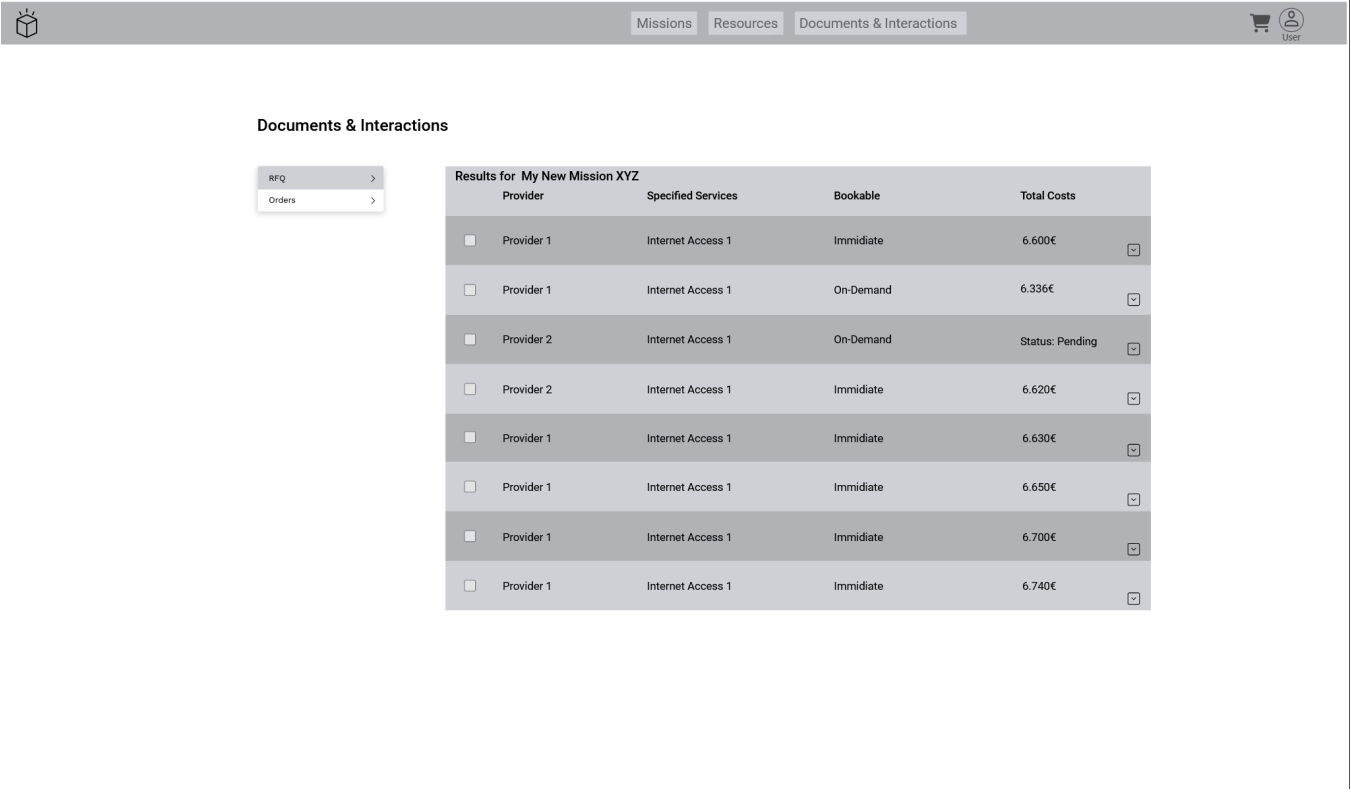
Figure 2.33: Documents & Interactions: Results after Re-calculation

The image above shows the list of service options including the requested service option.

2.3.4.2 Outgoing Product Orders

Actor	Consumed API(s)
User	PSID622 Product Ordering

Table 2.14: Parameters of all Ordered Products Views.
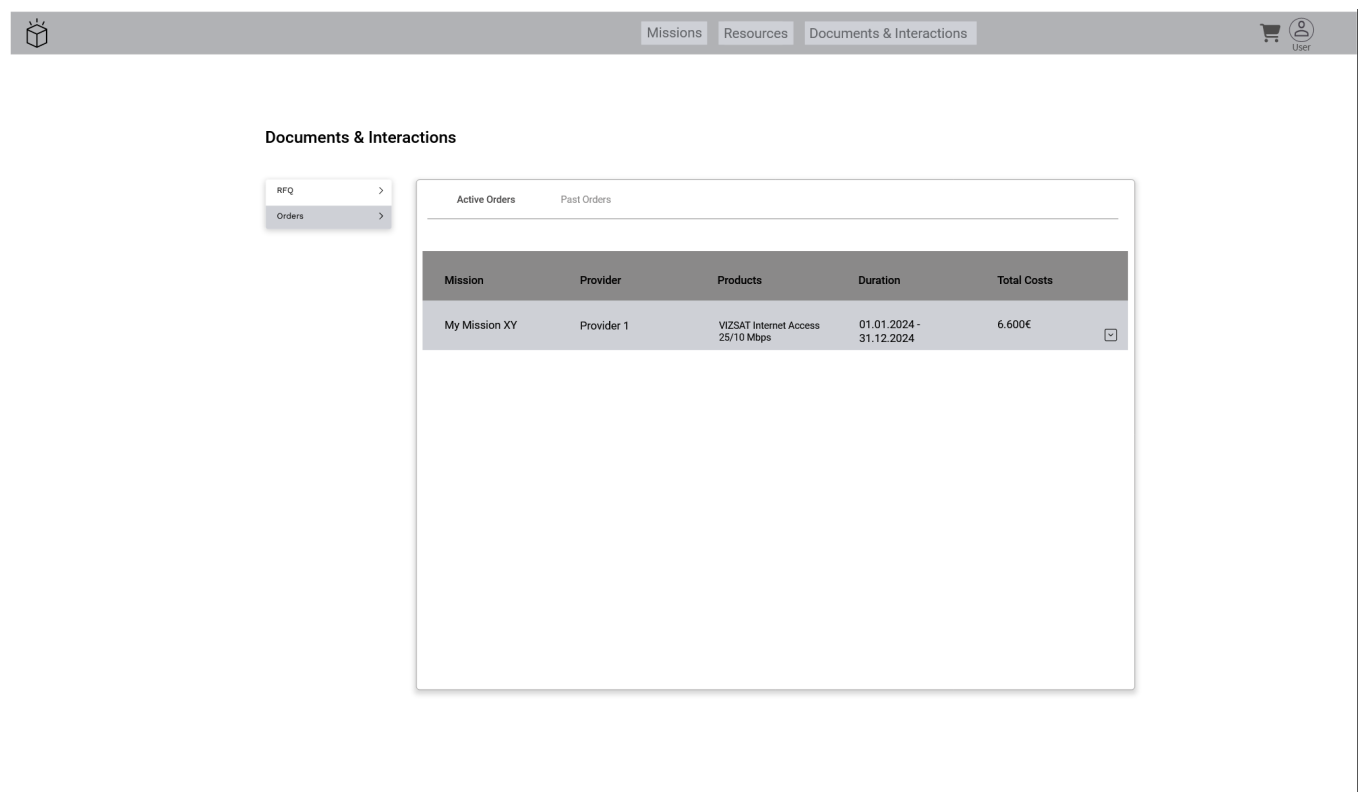
Figure 2.34: Documents & Interactions: Active Orders

The view for orders shows a component, where the user can easily switch between active and past orders. The image above shows the active orders. The image below shows the past orders.

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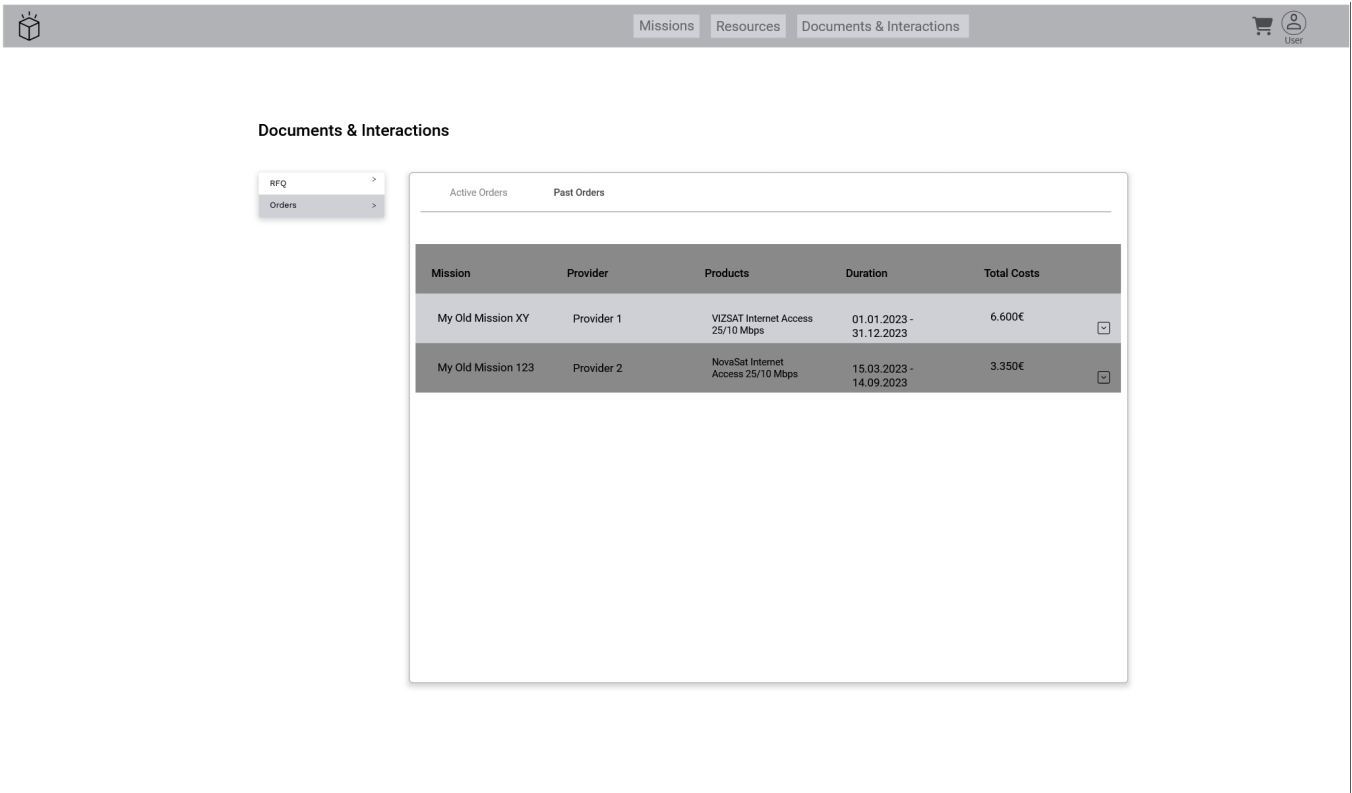
Figure 2.35: Documents & Interactions: Past Orders

2.4   CGA

2.4.1   Distributed Matchmaking

2.4.1.1   Mission Requests

Actor	Consumed API(s)
CGA	PSID001 Customer Inquiry

Table 2.15: Parameters of all Distributed Matchmaking Views - CGA.

CGI

Figure 2.36: Mission Request

The CGA receives mission requests from the users, which are listed in the view above. These missions must be reviewed and the CGA can accept or decline them.

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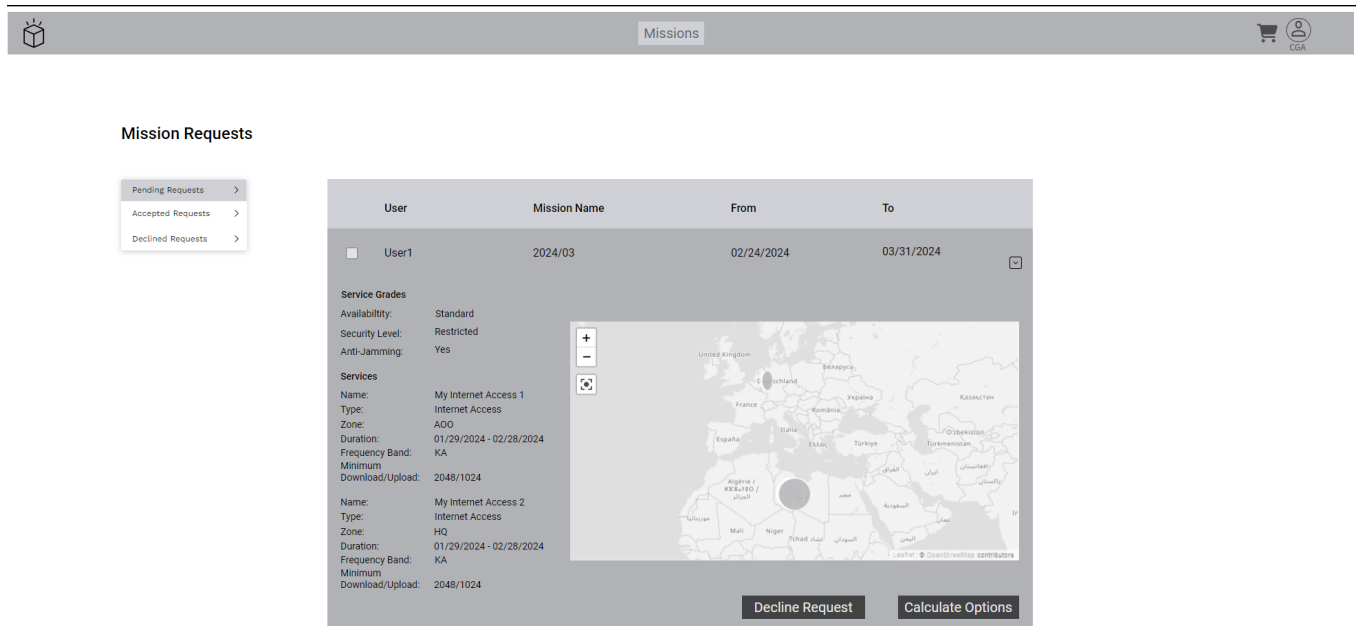
Figure 2.37: Mission Request - Details

By clicking on a row, the details' panel will open underneath. The CGA can review all data to which it has access and can decide to decline the request or trigger the matchmaking process by clicking on the 'Calculate Options' button. Some information might be restricted and not shown to the CGA. This will be pre-filtered in the backend.

2.4.1.2   Offered Products

Actor	Consumed API(s)
CGA	PSID620 Product Catalog
CGA	PSID001 Customer Inquiry

Table 2.16: Parameters of all Offered Products Views.

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	Provider	Specified Services	Bookable	Total Costs	
☐	Provider 1	Internet Access 1	Immediate	6.600€	⌄
☐	Provider 1	Internet Access 1	On-Demand		⌄
☐	Provider 2	Internet Access 1	On-Demand		⌄
☐	Provider 2	Internet Access 1	Immediate	6.620€	⌄
☐	Provider 1	Internet Access 1	Immediate	6.630€	⌄
☐	Provider 1	Internet Access 1	Immediate	6.650€	⌄
☐	Provider 3	Internet Access 1	Immediate	6.700€	⌄
☐	Provider 3	Internet Access 1	Immediate	6.740€	⌄

Filter Service Options

Provider

Tags

Filter Products
Clear Filter

Block Option   Allow Option

Approve List

Figure 2.38: Offered Products

After triggering the matchmaking, the results are shown in a list. The checkbox on the left side in the row can be checked, which will enable the 'Block Option' and 'Allow Option' buttons above.

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Figure 2.39: Offered Products - Details

Clicking a row will open the details panel below.

Figure 2.40: Offered Products - Filter Results 1

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Missions

Service Options for Mission 2024/3 of User1

Filter Service Options	⊘ Block Option	✓ Allow Option		

	Provider	Specified Services	Bookable	Total Costs
☐	Provider 1	Internet Access 1	Immediate	6.600€
☐	Provider 1	Internet Access 1	On-Demand	
☐	Provider 2	Internet Access 1	On-Demand	
☐	Provider 2	Internet Access 1	Immediate	6.620€
☐	Provider 1	Internet Access 1	Immediate	6.630€
☐	Provider 1	Internet Access 1	Immediate	6.650€
☐	Provider 3	Internet Access 1	Immediate	6.700€
☐	Provider 3	Internet Access 1	Immediate	6.740€

Filter Service Options:
- Provider
- Tags
  - Military
  - Police
  - Governance
  - NGO

Filter Products
Clear Filter

Approve List

Figure 2.41: Offered Products - Filter Results 2

The list can be filtered using the component on the left. In this example, it can be filtered by provider and by tags, as can be seen in the two images above. The CGA can then use the checkmarks in the rows to enable the buttons to block or allow product offers. When the CGA has marked at least one option as allowed, the list can be approved with the button underneath the list: 'Approve List'. All allowed options will then be visible to the user.

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