## **Benton County Financial Assistance**

Organization Name	Location	Phone	Day(s) of Operation	Hours of Operation	Miscellaneous Information
Central United Methodist Church	2535 W. New Hope Rd., Rogers, AR 72758	636-1630	Thursdays	8:00-10:00AM	Utility Assistance for Rogers, Lowell, and Avoca residents ONLY. Please arrive by 8AM.  Must bring photo ID and utility bill. Assistance provided once every 12 months.  Please enter from the West side entrance on the 26 <sup>th</sup> street side.
First Baptist Church of Bentonville	200 SW A St., Bentonville, AR 72712	273-3379	Mondays	9:00AM- 4:00PM	Rent and utility assistance for Bentonville, Centerton, Bella Vista, Gravette, Decatur and Pea Ridge Residents ONLY. Please call Monday right after 8:30am, so they can schedule you on Thursday for an appointment. If you call later, they may not have any spots and you will have to wait for the following week. You are eligible to receive assistance every 6 months, but no more than three times.
First Baptist Church Rogers	3364 W. Pleasant Grove Rd., Rogers, AR 72758	636-3451	By appointme nt ONLY.	By appointment ONLY.	Financial assistance for non-members is limited to those with utility shut-off notices and rental delinquencies. If approved, a one-time payment of up to \$100 will be offered if proof of ability to pay the remaining balance is provided. Assistance can only be offered to each household one time every six months.  To request financial assistance please complete the application and book an inperson appointment through the following link: <a href="https://outlook.office365.com/owa/calendar/AssistanceMeeting@fbcrogers.org/bookings/">https://outlook.office365.com/owa/calendar/AssistanceMeeting@fbcrogers.org/bookings/</a>
Helping Hands, Inc.	320 Airport Rd., Bentonville, AR, 72712	273-2511	Mon-Fri	10:00AM	Utility, medical, and rent assistance available for the first 15 clients ONLY. Please arrive by 7:00am, at the latest, to be served at 10:00am. Please bring the following:  ID  Social Security Card Utility Bill Lease Contract Medical bills
Society of St. Vincent de Paul	Rogers, Arkansas	616-1242	Please call and leave a voicemail.	Please call and leave a voicemail.	Utility assistance available for Rogers and Lowell residents ONLY.  Please call (479) 616-1242 and leave a voicemail. They will check voicemails every Monday/Tuesday. One of their volunteers will return your call within 48 hours. If you are eligible for assistance and they have funds available for what you need, they will schedule a home visit as soon as possible to determine what type of assistance they are able to offer.  No financial assistance is given out at the food pantry.  Criteria for receiving financial assistance if funds are available:  - Families are helped regardless of race, religion, or national origin.  - Family must live in Rogers or Lowell or be parishioners of St. Vincent de Paul church.  - Families may receive financial assistance only once every 6 months.  - Home visits are always necessary.

First United Methodist Church (Second Street Pantry Mission)	201 NW 2nd St., Bentonville, AR 72712	273-2712	By appointme nt ONLY.	By appointment ONLY.	Financial assistance to residents of Bentonville, Centerton, and Bella Vista ONLY.  ALL REQUESTS NEED TO BE SUBMITTED BY MONDAY AT 12PM TO BE CONSIDERED FOR A TUESDAY PHONE INTERVIEW.  To request assistance please send an email to 2ndstpantrybenevolence@gmail.com or sspmission@gmail.com with the following information:  • Full name  • Copy of photo ID  • Address  • Phone number  • First and last names of everyone in your household  • Copy of utility bill or rent bill  • If requesting assistance with rent, please include property manager's name and phone number  Those who qualify to be interviewed on Tuesday will be notified by email that they are eligible for a phone interview. Applicants who do NOT qualify will be notified by email.
Our Healthy Communities	506 E. Spruce St., Rogers, AR, 72757	636-7301	Mon-Fri	8:00-4:30pm	Energy assistance for Benton County residents ONLY. Please pick up an application (LIHEAP) in their office or call the office so they can mail you one. If you need assistance with your water bill ONLY, please call them so they can give you the participant intake form. This assistance is applicable to those that have Rogers Water Utilities. If you need assistance with both energy and water, please fill out the LIHEAP application and on section IV, please make sure to select both Electricity and other (write down water).  - Completed LIHEAP Application - Legal Photo ID - Social Security cards and birth dates for all household members, or ITINS - Both Electric Bill and Gas/Propane Bill, Water Bill Proof of income received for the previous month for all household members (examples include: paycheck stubs, printout from employer, social security, unemployment, child support, VA, housing allowance, unemployment benefits, etc.) - If you have lost your job within the previous two months, we will need a statement from your employer that states your last day of employment An Earning Statement is available for the employer to complete if needed.
Salvation Army	504 North Dixieland Rd., Rogers, AR, 72756	636-6805	M-W, Fri	8AM-5PM	Assistance for Benton County residents ONLY. Clothing and special circumstances vouchers for furniture (usually fire).  Utility assistance:  - Black Hills ONLY  Please call to make an appointment. They will start taking appointments starting  April 10 <sup>th</sup> , 2023.
Samaritan Community Center	1211 W Hudson Rd., Rogers, AR, 72756	340-0109	Tues - Thurs	10AM-12PM	Provide financial assistance for those that participate in a thorough assessment process and meet qualifications when funds are available.  Provide Samaritan Shop clothing vouchers for children and adults who meet qualifying criteria.

Second Mile Ministries	333 W. Maple St., Fayetteville, AR 72701 (Herritage Hall)	521- 4787	Mon, Wed, Fri	9:00AM- 12:00PM	Second Mile seeks to reach out to the broader NWA community by meeting needs of food, clothing, monetary aid in small amounts, rent, utilities and some medications. <a href="https://ubcfayetteville.org/second-mile-ministry/">https://ubcfayetteville.org/second-mile-ministry/</a>
St. Stephen Benevolent Conference	Bentonville, AR	696-9361	Please call and leave a voicemail.	Please call and leave a voicemail.	Utility and rent assistance to individuals and families in the Bentonville, Bella Vista, Cave Springs and Centerton areas ONLY.  Please leave a voicemail with the following information:  - Name  - Phone Number  - Brief description of your immediate need The church checks messages on Mondays and Thursdays. If they have funds, they will call you back with additional information.
Crawford-Sebastian Community Development Council, Inc. (C-SCDC)	1617 S. Zero St., Fort Smith, AR 72918	785-2303 x110			The weatherization assistance program.  Households with incomes that do not exceed 200% of Poverty Guidelines as determined by the Department of Energy (DOE) may be eligible for the Weatherization Assistance Program. In addition, those households with a member receiving SSI are categorically eligible. Due to limited funding, priority points are awarded to households with members who are elderly, handicapped, children under 19, or Native Americans.  Please apply through the C-SCDC and call for additional questions.  www.cscdc.net
WestARK RSVP	114 N. 34 <sup>th</sup> St., Rogers, AR, 72756	782-2525	Mon Tues-Thurs Fridays Saturdays	9AM-6PM 9AM-4PM 9AM-1PM 9AM-1PM	Free Tax Preparations Services. February 1st thru April 18th, 2023.  Required Documentation:  - Social Security cards for you, your spouse, and any dependents listed on your  - return. I-TIN or A-TIN letters are acceptable.  - Valid state or federal identification for yourself & your spouse - if filing jointly.  - W-2 and/or 1099's from each employer or organization.  - Unemployment compensation W-2G form (if any).  - All 1099 statements for dividends, interest & other income.  - SSA-1099 form if receiving Social Security benefits.  - A copy of last year's tax return (if available).  - If itemizing, please provide category totals for all deductions & credits.  - Dependent care/Day care provider information; either SS # or EIN #.  - Forms 1095-A, if you had Marketplace health insurance.  - College students will need Form 1098T AND copy of student account record.  - For direct deposit of refund, bring a check or account # & routing # https://www.westarkrsvp.org/
Care Community Center	2510 N. 17 <sup>th</sup> St., Ste 202, Rogers, AR, 72756	246-0104	Mon-Sat Tues & Wed	8AM-1PM 4PM-8PM	All free tax preparation will be by appointment. You can make an appointment online by selecting the location closest to you and using the appointment calendar on that page.  If you do not have internet access, please call our main office at 479-246-0104 and select option 3, to make your appointment. Leave a message, and we will return your call to schedule an appointment. Based on tax return complexity, it will take

					forty-five minutes to one hour to complete your appointment in person. Some tax returns may require multiple appointments to complete.  For required documentation and intake form, please check their website: <a href="https://carecc.org/tax-center/overview.html">https://carecc.org/tax-center/overview.html</a>
Wireless Phone Services					Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income.
Assurance Wireless	PO Box 5040 Charleston, IL 61920	1-888-321- 5880			Assuranecwireless.com
Safelink	PO Box 220009 Milwaukie, OR 97269-0009	1-800-723- 3546			Safelinkwireless.com
Qlink	Qlinkwireless.com	1-855-754- 6543			Qlinkwireless.com
Cintex					Lifeline and ACP are government benefit programs providing free cell phone service* for eligible customers.  You may qualify for FREE phone service if you receive assistance from Medicaid/Medi-Cal, SNAP/CalFresh or other government programs, or if you are considered low income.  For more information and eligibility, please check their website: <a href="https://cintexwireless.com/">https://cintexwireless.com/</a>
TruConnect					We're TruConnect, the wireless service that offers high speed data, unlimited talk and text, plus a free Android™ smartphone at no cost to qualifying customers. Get our free wireless service through government programs like Lifeline and the Affordable Connectivity Program (ACP). For more information and eligibility, please check their website: https://www.truconnect.com/
Credit Counseling of Arkansas (CCOA)	Locations in Fayetteville & Bentonville	521-8877	Mon-Thurs Friday	8:00am-5:00pm 8:00am- 12:00pm	Free one on one financial counseling including budget counseling, debt elimination counseling, credit report review/counseling, and housing counseling for prepurchase or mortgage delinquency. <a href="mailto:ccoacares.com">ccoacares.com</a>