TROUBLESHOOTING FOR ALL PREVAIL® PRODUCTS

LEAKAGE	⇒ Is the wearer in the proper type of product based on the First Quality Product Screening Tool? Product should match level of incontinence.
	 ➡ Is the wearer using the properly sized Brief of Protective Underwear? A product which is too large will leak because of sagging.
	→ Is the product making contact with the perineal area? Fit should be snug.
	→ Facility using correct product application? (Refer to Application Instructions in Staff Education Section)
	→ Are barrier creams being used? Overuse may diminish the wicking action of absorbent products. Use of barriers should be in accordance with the product's manufacturer's recommendations for appropriate use.
SKIN IRRITATION	➡ Is the skin reddened/irritated in the thigh area? Product may not be close enough to the perineal area. Position product close to the body for a snug fit. Elastics may be positioned incorrectly. Leg elastics should rest on the natural creases of the groin.
	Other potential causes of skin irritation?
	→ Infrequent absorbent product changes
	 ➡ Inadequate skin care or pericare ➡ Lack of repositioning
	— Lack of repositioning
ABSORBENCY	Confirm that the wearer is in the proper type of product based on their level/amount of incontinence.
	 → Is the wearer using the properly sized Brief of Protective Underwear? A product which is too large will leak because of sagging.
	→ Is the product making contact with the perineal area? Fit should be snug.
ODOR	➡ Is the wearer receiving thorough pericare after each incontinence episode?
	Are soiled products being rolled up and secured before disposal in designated trash receptacle in accordance with facility and state guidelines?