

# The Product Backlog

Your Team's Single Source of Truth

# 100%

of value  
delivered by a  
Scrum team  
flows from a  
well-managed  
Product Backlog.

It's a dynamic, ordered list of everything known to be needed to improve the product. It's the single source of requirements for any changes to be made to the product. If a piece of work isn't on the backlog, it doesn't exist for the team. The Product Owner is solely responsible for its content, availability, and ordering.

## The 'Why': Core Principles



### Empiricism

Provides the **transparency** needed to inspect product direction and adapt plans based on reality.



### Single Source of Truth

Eliminates confusion by being the **only** list of work for the team to pull from.



### Value Maximization

Ensures the team is always working on the item that delivers the **maximum value** next.



### Vision Connection

Links the high-level **Product Goal** to small, concrete pieces of work the team can execute.

# Anatomy of a Healthy Backlog: D.E.E.P.

## D Detailed Appropriately

Items at the top are fine-grained and ready for the Sprint. Items at the bottom are larger and less defined.

## E Estimated

Items have a size estimate (e.g., story points), created by the people doing the work, to help with planning and forecasting.

## E Emergent

The backlog is never complete. It evolves as we learn from the product, customers, and market.

## P Prioritized (Ordered)

All items are ordered. The most valuable, urgent item is at the top, ready to be worked on next.

## The Cycle of Backlog Refinement

The Product Backlog isn't static. It's constantly managed by the Product Owner with the team in a process called refinement. This ensures the backlog remains healthy and items are ready for future Sprints.



## Bringing Items to Life: The PBI

### The User Story

The most common format for a Product Backlog Item (PBI) is a user story, which captures the

### Acceptance Criteria

These are the conditions that a PBI must satisfy to be accepted as "Done." They remove

what, who, and why of a requirement in a simple format.

As a [Registered Customer],  
I want [to reset my password via email]  
so that [I can securely access my  
account if I forget my password].

ambiguity and provide testable targets.

**GIVEN** I am on the login page  
**WHEN** I enter a valid email and click  
"Reset"  
**THEN** I should receive a password reset  
link via email.

## Weighing the Benefits

### Pros (Advantages)

- Value Focused:** Ensures teams always build the most important feature next.
- Full Transparency:** Provides a clear, shared understanding of all potential work.
- High Adaptability:** Allows for rapid re-prioritization based on feedback.
- Reduces Waste:** Prevents big, upfront design on features that may change or be cut.

### Cons (Challenges) !

- The "Wish List":** Can become a dumping ground for ideas if not actively managed.
- Misinterpretation:** Stakeholders might misinterpret low-priority items as commitments.
- Refinement Overhead:** Requires consistent time and effort from the entire team.
- Risk of Churn:** Frequent changes can destabilize the team if not communicated well.

## Measuring What Matters: Backlog Metrics

### Release Burn-down

This chart visualizes the remaining work over time. It helps forecast when all the work in the backlog might be completed based on the team's current pace.

### Team Velocity

Velocity is the average amount of work a team completes during a sprint, measured in story points. It's a key metric for planning and forecasting future sprints.



A well-managed Product Backlog is the heartbeat of a successful Scrum team.