

**Seeking challenging assignments in the field of hardware sector to leverage experience and expertise with an organization of repute**

**SYNOPSIS**

- ≈ A qualified technocrat and a seasoned **hardware/Networking** professional offering over **5.6 years** of experience in **server maintenance and networking**.
- ≈ Demonstrated ability in managing client issues, providing application support and effective solutions.
- ≈ Change agent & problem solver with a passion for technology; skilled in grasping the big picture, conceptualizing, implementing solutions & partnering closely with business leaders & senior level executives.
- ≈ Results-driven professional, recognized for taking on major initiatives, adapting to rapidly changing environments and resolving mission-critical issues to ensure bottom-line success
- ≈ A visionary leader with good communication, team building, management, interpersonal & analytical skills.
- ≈ Excellent in designing and maintaining LAN, WAN, ETHERNET and voice networks.
- ≈ Expert in trouble shooting the existing networks.
- ≈ Experienced in providing motivation, guidance and up to date networking consultancy service to both colleagues and clients.
- ≈ In- depth understanding of networking policies and rules.
- ≈ Sound knowledge of various operating systems, Network management and all the hardware devices and their management.
- ≈ Skills in accessing and removing viruses and malware.

**CAREER RELATED SKILLS**

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|--|--|
| ≈ Installations/re-installation and configuration                  | ≈ Design & Implementation              |
| ≈ Testing /diagnosing  | ≈ Managing Server and security patches |
| ≈ Cabling and Cable Tracing  | ≈ Requirement Gathering & Analysis     |
| ≈ Connector crimping, I/O inserting                                | ≈ Business Process Management          |
| ≈ Resolving Configuration problem                                  | ≈ Project Co-ordination                |
| ≈ Workgroup changing & allocation                                  | ≈ Technical Support                    |
| ≈ Designing,Setting,Maintaining,Expanding and planning the network |  |

**TECHNICAL PROFICIENCY**

<b>Networking</b>	<ul style="list-style-type: none"><li>- Cabling of CAT 5 &amp; CAT 6 cables, Connector crimping, Cable Tracing, I/O inserting.</li><li>- Installations of Network Devices :<ul style="list-style-type: none"><li>i) Hub, switches and CAT 5 &amp; CAT 6 cables</li><li>ii) Ethernet cables</li><li>iii) IP Addressing &amp; Sub netting</li><li>iv) Active Directory</li></ul></li><li>- Installation and configuration:<ul style="list-style-type: none"><li>i) On/Of Network Equipment Software support</li><li>ii) Testing /diagnosing of network software, connectivity problem and other software in use.</li><li>iii) DNS &amp; DHCP installation of Active Directory</li></ul></li><li>- Anti-Virus Server and security patches.</li><li>- Termination of Fiber Optic cable.</li><li>- Workgroup changing &amp; allocation. (Logical &amp; Physical)</li></ul>
<b>Hardware</b>	<ul style="list-style-type: none"><li>- Common Operating System issue: Windows XP, Windows 7, Windows NT, Windows 8, Windows 10,</li></ul>

	Unix, Linux. - Mails problem (Network or Setting) - Virus problem (Virus removal & updating) - MS office - Formatting & reinstalling - Monitor settings - Internet issue, software issue, file/folder sharing. - UPS issue and diagnosing. - Printer maintenance and troubleshoot. - Troubleshooting PS card, Logic card, Replacing head, head cables, RGA, Timing Gear etc.
<b>Software</b>	- Download , installation, troubleshooting and monitoring : i) All Windows operating systems, Linux, UNIX, and Antivirus. ii) MS-office 97,2000,2003,2007. iii) Tally all versions, sabre airlines software and Auto CAD 2011 iv) Corel Photoshop Antivirus software ,server services

#### ACADEMIA & CERTIFICATIONS

- ≈ B.Tech. from RIT Koderma, Jharkhand, VBU Hazaribagh University in 2012.
- ≈ 12<sup>th</sup> with 53% in CBSE Board from JNMS Dhanbad Jharkhand at 2006.
- ≈ 10<sup>th</sup> with 51 % in CBSE Board from SVM Sindri Jharkhand at 2004.

#### PROFESSIONAL EXPERIENCE

CAREER SUMMARY	DURATION
<b>Electronics and PCB (Circuit) Designing Engineer,</b> Sofcon India Private Limited	Nov'12 to May'15
<b>Network Admin, C-DAC Noida</b>	July 15 to 14 Nov 18

#### Key Deliverables:

- ≈ Respond to incidents, restore tickets and deliver maintenance.
- ≈ Attend to and resolve queries raised by team members in the project and transfer process knowledge to new joiners on board.
- ≈ Oversee quality delivery of processes / projects from offshore to onsite on a daily basis along with reviewing the same.
- ≈ Perform requirement analysis, application / document designing and implementation along with maintaining various hardware.
- ≈ Interact with clients for feedback and troubleshoot / resolve all issues and queries ensuring utmost quality service.

#### WORKED FOR THE COMPANY :-

#### At Sofcon India Private Limited:

**Title:** PCB (Circuit) Designing  
**Duration:** June'12 to May'15  
**Role:** Electronics Engineer  
**Team Size:** 4  
**Responsibilities:**

- ≈ Configuring network hardware like servers, routers and switches
- ≈ Upgrading and repairing computer networks
- ≈ Troubleshooting network issues

- ≈ Assisting network architects with the design of network models
- ≈ Deploying and updating software
- ≈ Managing servers and their operating systems
- ≈ Implementing security measures and basic testing
- ≈ Managing cloud and physical network storage

#### **At C-DAC:**

**Title:** Arogya online project in HIMS

**Duration:** June'15 to 14 Nov' 18

**Role:** Network Admin

**Team Size:** 8

#### **Responsibilities:**

- ≈ Target achievement with meeting all the quality norms set by company.
- ≈ To provide best quality of service to customer.
- ≈ LAN troubleshooting including optical fiber links, UTP cables.
- ≈ Testing Network Equipment, Network Ports and Software Up gradation
- ≈ Providing Technical support/ Troubleshooting/ Implementation of exchange server, antivirus Server.
- ≈ Testing Network Equipment, Network Ports and LAN troubleshooting including multimode cable and Ragger cable and implementation of Cisco I2.
- ≈ Configuration switch 2960, D-link DSL modem etc.
- ≈ Configuration and troubleshooting of Enterasys L2 & L3 switches.
- ≈ Configuration and implementation of Cisco I2 switch 2960, D-link DSL modem, Cisco router, database server, printer, wireless LAN, radio system, CCTV camera, etc.

#### **At TECHNIP INDIA LTD:-**

**Title:** Server Troubleshooting and Outlook configure.

**Duration:** Nov' 18 to Nov' 19

**Role:** Network Admin

**Team Size:** 3

#### **Responsibilities:**

- ≈ Configuring network hardware like servers, routers and switches
- ≈ Upgrading and repairing computer networks
- ≈ Troubleshooting network issues.
- ≈ Assisting network architects with the design of network models
- ≈ Deploying and updating software.

#### **STRENGTHS**

- ≈ Positive and hopeful attitude.
- ≈ Simplicity.
- ≈ Always ready for learning new things.
- ≈ Self-motivated.
- ≈ Love to face challenges.
- ≈ Competitiveness with myself.
- ≈ Calmness & Cheerfulness.

#### **HOBBIES**

- ≈ Listening to music.
- ≈ Painting.
- ≈ Handicraft.
- ≈ Surfing Internet.
- ≈ Blogging and writing reviews in Internet.

#### **PERSONAL SPECIFICS**

<b>Date of Birth:</b>	08 <sup>th</sup> Sep, 1988
<b>Linguistic Proficiency:</b>	English, Hindi
<b>Nationality:</b>	Indian
<b>Marital Status:</b>	Married
<b>Gender:</b>	Male
<b>Address :</b>	Kamla Nehru colony behind MDM Hospital Jodhpur Rajasthan. Pin-342001

#### DECLARATION

I hereby declare that the particulars of information and facts stated here in above are true, correct and complete to the best of my knowledge and belief.

**Place:-**

**Date: -**

**Saroj Kumar**