

Sakshi Kulbhaskar

Sahibabad, Uttar Pradesh - 201005

M: +91 8800833941

E: sakshi_19@hotmail.com

EDUCATION

Sharda University — Bachelor of Technology in Computer Science (B.Tech), 2013

OBJECTIVE

To work in a pragmatic way in an organization where I can show my talent and enhance my skills to meet company goals with full integrity and zest. Keen to work in challenging environment so as to get opportunity to learn, to innovate, to lead others and to feel the satisfaction of success.

SKILLS


- Proficient in GSM 11.11 standards for configuring SIM cards
- Knowledge of C language and OOP's concept
- 2G, 3G, OTA, Smartcard Testing, cryptography
- In house tools such as SCPS, smart checker, smartware tools, Laser printing tools, card designer, PID, Image builder
- MS Office, SQL, Javascript, Manual testing

EXPERIENCE

Senior Engineer – Personalization Technical Services, Syscom Corporation Ltd (A Morpho Company), Noida
July 2013 – Till Date

Working as a telecom management professional in accordance with GSM 11.11 standards to configure SIM cards for Europe, USA and Middle-East region. Involved in customization of code creation and Scripting for SIM cards in accordance to the customer requirement. Continuously involved in process improvement activities to maintain uniform quality and standards.

Accomplishments:

- Proficient in Quality standards like CAPA and 5S
 - Handling and heading projects for both Telco and Non-Telco
 - Quality Check interface for Morpho controlled units
 - Customer Interaction and Negotiations
 - Enhancement of Interpersonal skills
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Responsibilities

- Managing the complete range of Coordination and Technical activities for both telco & non-telco products for all the regions (EMEA, APAC, INDIAN Id cards, HID's)
- Review of client's inputs and check the feasibility of project implementation
- Global Interface Expert: Determine the needs and provide required software solutions/assistance (Algorithms Design & Implementation). Interaction with Customer, Technical Consultants, R&D and other support teams from India and abroad
- Business Process Analysis: Capacity planning, Performance measurement and Quality of sample cards
- End to End testing and approval of smartcard prototype

Projects

- Working as Analyst(Specialization-Feasibility review, configuration and testing) with worldwide customers as Orange, Vodafone, Vodacom SA, Polkomtel, AT&T, T-Mobile, Telefonica Spain, KPN group, Russian Federation etc. to assist with prominent solutions for customer setup in Noida
- Primary interface for Non-Telco products as Religare, Safeview, Malawi DL etc. Managing the process improvement activities and implementation of the products at both test and live environment
- Introduction to the concept of paperless smartchecker and online approval on web portal leading to easy track of internal TAT & 0% paper use
- Project on Best practices sharing among all the Morpho factories and satellites w.r.t to data and script integrity, process improvements and audit security
- Project on the reduction of SLA to meet the customer demand without adding any external resource
- E-BAP tool implementation for virtual card verification at customer end



EDUCATION DETAILS

- B.Tech in Computer Science from Sharda University.
Score: 7.93/10 CGPA
- Class 12th from Arwachin Bharti Bhawan Sn Sec.
School, New Delhi.
Score: 70% Board: CBSE
- Class 10th from Swaraj India Public School, Kanpur.
Score: 82.57% Board: ICSE

Interests and Extra-Curricular Activities

- Active participant in Debates at the academic level
- Active participation in all cultural activities held at both academic(Chorus- Annual fest) and corporate level (Jhankaar- Annual fest)
- Keen interest in travelling and photography

Strengths

- Potential to learn at a fast pace.
- Dedicated team player

Personal Details

- Date of Birth: 19th January, 1992
- Nationality: Indian
- Languages Known: Hindi and English

Place: Sahibabad

Date:

(Sakshi Kulbhaskar)

