# Yuga Bhavsar

Flat No -8, Surya Apartment, Onkar niwas society, Mritunjay Colony Kothrud Pune- 411029

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#### **SUMMARY:**

Having experience of around 3.5 years of US healthcare experience with advanced Business Analyst Certification course. Looking for a challenging profile with my exposure to multiple skills where I can make difference to the organization.

#### **PROFILE:**

- Excellent Documentation skills to create BRD (Business Requirement Document), SRS (Software Requirement Specification), Nonfunctional Requirement Document, User Manual and Use Case specifications.
- In depth knowledge of Software Development Life Cycle (SDLC).
- Well know about requirement gathering, requirement analysis, documentation, maintenance and support.
- Comprehensive knowledge of Agile and SCRUM methodologies
- Experience in process modeling using UML (Use Cases, Sequence Diagrams, Activity Diagrams, etc.)
- Well versed in Requirements/Change Management, Impact Analysis and Gap Analysis.

#### **PROFESSIONAL EXPERIENCE:**

• Company Name: Atos-Syntel Pvt Ltd

• Designation: Senior Associate

• Duration: 14<sup>th</sup> Sep 2016 to 30<sup>th</sup> Jan 2020

• Process: Healthcare (US)

#### **Key Responsibilities**:

- Working in the capacity of Senior Associate with Atos-Syntel Ltd for Maximum out of Pocket (MOOP), Corrected Claims Team, and Medricon (US Healthcare Domain).
- Responsible for allocation of work, preparing various reports, resolving queries. Compile data to monitor team's performance.
- Communicating with onshore team to create crosswalks for modifiers, weekly updates.
- Internal Quality Audits.
- Training new resources on US Healthcare basics and Process knowledge.
- Providing floor support. Managing Team in the absence of Team Lead.
- Recognized to get extra responsibilities from Team leads. E.g. Process Training.
- Providing Floor Support and resolve queries raised in Team.
- Finding the debugs, checking for errors.
- Provided Automation Idea to reduce time and improve quality of work.

# **EDUCATIONAL QUALIFICATION:**

- MBA (Finance) June 2016 with 61.00%.
- BE (Instrumentation & Control) June 2014 with 66.40%.
- HSC June 2010 with 69.00%.
- SSC June 2008 with 79.7%.

# **TECHNICAL SKILLS:**

Modeling Tools : Microsoft Visio, MS Word, MS Excel and MS Power Point

Modeling Techniques: Use Case Modeling, UML

Methodologies : Scrum (Agile), Waterfall (SDLC)

Operating System : WindowsDatabase : MySQL

# **CERTIFICATION:**

• Advance Certified Business Analyst September 2020

• (Business Analyst Training Institute)

• MS-CIT June 2008

#### **PERSONAL PROJECT:**

• Title: Easy Car Rental Web Application

Role: Business Analyst

Description: This web application provides online car renting service. With the help of this
web application, customer can directly place online request to rent a car as per requirement.
The scope of the project was to develop an online registration web application which would
resolve the manual workflow of Easy Car Rental and provide them a swift switch to
automation.

# Responsibilities

- Gathering high level requirement from client of Easy Car Rental (ECR) to prepare BRD (Business Requirement Document).
- Gathering Low level requirement from subject matter expert who have all necessary information or records to prepare FRD (Functional Requirement Document).
- "AS IS" system and "TO BE" system of ECR documented.
- Evaluate scope of business by automation.

# **AWARDS:**

- Adaptive value award (Quarter 2, 2017).
- Received client's 'Certificate of excellence(April 2017)

- Titan of the Month award (Feb 2019)
- Bagged two 'Spot Reorganization Awards' (Quarter 1, 2017 and Quarter 2 2019).

# **PERSONAL DETAILS:**

Date of Birth : 22<sup>nd</sup> December 1992.
 Languages Known : English, Hindi & Marathi

• Nationality : Indian

**Place: Pune** 

Date: Yuga Yashwant Bhavsar

