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## Mahendran P.B

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No: 9/20 7th Street, Nehru Nagar, Tondiarpet, Chennai-81  
7092626383 | mahimahendran29@gmail.com

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### Objective

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To succeed in an environment of growth and excellence and which provides me job satisfaction and self development and help me to achieve personal as well as organization goals.

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### Experience

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- Sysnet Global Technologies** 2020 November - Present  
Infosys Limited- Customer Support Engineer

Provided software and hardware support for customers. Install Operating System (OS) and update the bios. Answered customer questions and resolve the issues by providing troubleshooting advice via phone, mail, video call support.

Performed diagnosis, upgrade, install, repair and replace the parts to fix issues on the systems. If any parts required means we will call log the parts through portal and solve the issues. I have knowledge on AHD ticketing tool to find the fix the issues on before violation time.

- Vanavil Projects & Services** 2018 November - 2020 January  
DEMAG - Application Engineer

# Worked on the automation project for Toyota Kirloskar Motor (TKM-Bangalore), Chukan Beam Transfer System. It is used to pick and place the Chukan Beam from one place to another in 36 seconds with the help of PLC program and Pneumatics.

# Worked on the project for KBK crane runway system at Ashok Leyland Ltd (Hosur), and I have worked for the projects On site and night shifts.. Worked for installation and erection of KBK cranes & Hoist. Co-ordinate the team for projects.

# I had technical discussions and meetings with the customers about Hoist and KBK cranes systems. Worked for the factory maintenance incharge of stores, and inspected the material on site at Coimbatore.

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### Education

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- DMI College of Engineering** 2018  
BE / ECE  
6.6 CGPA
- SKPD Boys Higher Secondary School** 2014  
+2 (Computer Science)  
78%
- SKPD Boys Higher Secondary School** 2012  
10th  
74%

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### Skills

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- Java
- HTML
- SQL
- PLC & SCADA
- AHD Ticking Tool
- Outlook
- MS Office

- Excel
- Quick Learner

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### Projects

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- **Sixth Sense Hand Mouse Interface Using Gesture & Randomized Key**

It is an ATM security device to avoid Skimming technology.

Magnetic strip thefts will decrease with the help of Radio Frequency Identification Cards.

It is an contactless mouse operation with the help of color bands on virtualization keypads.

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### Achievements & Awards

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- Presented the paper on National conference at Sri Muthukumaran Institute of Technology.
- No history of arrears in my graduation period.
- 100% attendance at 6th sem.
- Won the zonals of Throw ball match at School level competition.

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### Language

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- English
- Tamil
- Telugu
- Read - English , Tamil , Telugu
- Write - English , Tamil , Telugu

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### Interests

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- Interest to learn software tools.

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### Industrial Visit

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- BSNL - Chennai
- Technocart Automation - Chennai
- Doordarshan - Chennai

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### Hobbies

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- Playing Cricket
- Interest Surfing
- Watching TV

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### Personal Profile

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- Date of Birth - 29/07/96
- Gender - Male
- Martial Status - Single
- Nationality - Indian
- Aadhaar Card - 2459 7854 3307

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### Declaration

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- I hear by declare that the above particulars furnished by me are true to the best of my knowledge and belief.

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### Date & Place

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- Date :
- Place :