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MONTU

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OBJECTIVE

To obtain an interesting and challenging position in a reputed company that will allow me to use my skills and potentials. Have gained from my diverse experience and define a comprehensive career development to serve the company.

Professional Experience   Chi Networks   (Sep 2019 to till)

- ❖ Configuration and troubleshooting on Cisco routers **ASR1006, 9100, 7200 and 4200.**
- ❖ Configuration and troubleshooting of Cisco and Dell L2 & L3 Switches 6500, 3750, 3560, 2950, 2960 and Dell s4048, s4820T etc.
- ❖ Working Experience on Routing Methods like Static & Default Routing.
- ❖ Configuration and troubleshooting of routing protocols like **BGP, OSPF**, and **EIGRP**.
- ❖ Hands on experiences in troubleshooting of **BGP iBGP & eBGP.**
- ❖ Good understanding of Intervlan –Routing and switching protocols **VTP, STP, RSTP, PVST and MSTP**.
- ❖ Good understanding of switch security like Port security, DHCP snooping, BPDU guard etc.
- ❖ Creation & modification of access list (ACL), prefix-list, distribution lists and Route-map etc.
- ❖ Work on traffic filters using **Standard, Extended access-lists, Distribution-Lists and Route Maps.**
- ❖ Hands on experiences in configuration of firewall SonicWALL, checkpoint, Cisco ASA
- ❖ Hands on experiences in firewall maintenance like upgrade firmware, Backup, and IP whitelisting and NAT rules.
- ❖ Good in creating and maintaining relevant technical documentation.
- ❖ Network monitoring using multiple tools like, Cacti, Nagios, smokeping etc.
- ❖ Responsible for managing of 5 Data Center across multiple location.
- ❖ Analyze, troubleshoot and solve all incidents regarding the technical scope (Infrastructure incidents & User incidents) within the SLA
- ❖ Manage and monitor Planned Maintenance
- ❖ Prepare and Share Daily, Weekly, Monthly Reports
- ❖ Hardening Of devices as per approved Hardening document
- ❖ IP Accounting troubleshooting in case of High Utilization
- ❖ Raise ticket and coordinating with vendor in case of faulty device
- ❖ Device Version Upgrade
- ❖ Device backup will be done via available tool
- ❖ Monitor performance and ensure system availability and reliability
- ❖ Monitor system resource utilization, trending, and capacity planning

Professional Experience   J.C. GRACOMM INTERNATIONAL   (March 2017 to SEP 2019)

- ❖ Configure and troubleshoot on Cisco Router **1900, 2500, 2600, 2800, 3600** and **4200.**

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- ❖ Configure Cisco Switches 2960, 3750, and 3560.
- ❖ Work on Routing Method Static Routing, Default Routing and protocol **RIPV-1, RIPV-2, OSPF**, and **EIGRP**.
- ❖ Build and Deploy new VLAN and provide technical support on vlan related issues.
- ❖ Good understanding of Intervlan-Routing**, VTP, STP, RSTP, PVST** and **MSTP**.
- ❖ Good understanding of switch security like Port security, DHCP snooping, BPDU guard etc.
- ❖ Work on creation & modification of access list, prefix-list, distribution lists and Route-map
- ❖ Work on traffic filters using **Standard, Extended access-lists, Distribution-Lists and Route Maps.**
- ❖ **NAT (Static, Dynamic & PAT).**
- ❖ Policy Based Routing **PBR, Route Filtering, Redistribution, Summarization**.
- ❖ Ability to create and monitor firewall Inbound and Outbound Rules.
- ❖ Good Understanding of MPLS based network.
- ❖ Working experience on server monitoring tools, and backup monitoring.
- ❖ Backup and restore Router IOS and configuration.
- ❖ Incident Management & Coordinating with different teams for getting the network issue resolved ASAP.
- ❖ Provide telephony and remote support for network connectivity and troubleshooting to end users and site engineers.
- ❖ Vendor management and IT documentation process.
- ❖ Establish proper communication and information between vendor for reduced costs and better network performance customer services for clients.
- ❖ Manage Document of IT procedures, configuration, user manuals, troubleshooting guides etc.

PROFILE SUMMARY

- ❖ Knowledge about **CISCO networking products and its configuration.**
- ❖ Troubleshoot on LAN, WAN hardware modules and configure communication media modules.
- ❖ Collaborate with cross departments teams to provide customer quick solutions.
- ❖ Maintain acceptable service quality level.
- ❖ Provide solutions in defined SLA period.
- ❖ Ability to handle global customer and technical support.
- ❖ Provide remote support to on-site engineers, end users and customers during installation
- ❖ Providing support through. Team viewer and VPN.
- ❖ Root Cause Analysis- Layer 2 protocols, Layer 3 Routing and LAN security.
- ❖ Monitor the Quality Control during in equipment installation time.
- ❖ Monitor all customer inquiries and ensure appropriate resolution for the same.

TECHNICAL PROFICIENCIES

- ❖ Deployment, Administration and configuration of Cisco Routers 1800, 1900, 2500, 2600, 2800, 3600 and 4200.
- ❖ Deployment, Administration and configuration of Cisco Switches 2960, 3750 and 3560.
- ❖ Working experience and good understanding of Routing Method Static Routing, Default Routing and Dynamic routing protocol RIPV-1, RIPV-2, OSPF, EIGRP and BGP.
- ❖ Build and deployment of new VLAN and prepare new design as per requirement.
- ❖ Good understanding of Intervlan-Routing and VLAN Protocols VTP, STP, RSTP, PVST and MSTP.
- ❖ Work on creation and modification of access list, prefix-list and distribution lists.
- ❖ Work on traffic filters using Standard, Extended access-lists, Distribution-Lists and Route Maps.
- ❖ Deployment of NAT (Static, Dynamic & PAT).
- ❖ Policy Based Routing PBR, Route Filtering, Redistribution, Summarization.

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- ❖ Work on VTP (Dot 1q and ISL).
- ❖ Work on Load Balancing protocol HSRP, VRRP and GLBP.
- ❖ Knowledge of Port Aggregation (Ether Channel).
- ❖ Well understood about Bridging and switching concepts and LAN technologies.
- ❖ Well understanding about IP Addressing, Sub-netting and VLSM Design Network.
- ❖ Back-up and restore of all critical resources including router IOS.
- ❖ Good understanding of firewall.
- ❖ Ability to create and monitor firewall Inbound and Outbound Rules.

TECHNICAL TRAINING

- ❖ **CCNA (**Routing & Switching**)** from REXTON IT SOLUTION, (Sep 2016), Noida.
- ❖ **CCNP (**Routing & Switching**)** from REXTON IT SOLUTION, (June 2019), Noida.

ACADEMICS

EDUCATION	SCHOOL/ COLLEGE	UNIVERSITY	YEAR OF PASSING
B.TECH(CSE)	**Maharaja Agrasen institute of technology**	**GGSIPU,DELHI**	**2016**
DIPLOMA(CSE)	**GURU NANAK DEV CO-ED POLYTECHNIC**	**BOARD TO TECHNICAL EDUCATION, DELHI**	**2013**
10TH (HSC)	**G.B.S.S.S NO-3**	**C.B.S.E , DELHI**	**2010**

PERSONAL INFORMATION

- ❖ Date of Birth   :   DEC, 24, 1993
- ❖ Sex   :   Male
- ❖ Nationality   :   Indian
- ❖ Languages   :   English, Hindi
- ❖ Interest and Hobbies   :   Cricket & Traveling

Declaration

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date: _____   **(MONTU)**