

# CHEERLA LOKESA NAGA VENKATA SAIRAM

Phone: +919704906074

Email: lokeshcheerla4@gmail.com

## Career Objective:

Looking to gain a position in a company which provides me positive atmosphere to learn new things and latest technologies. Experienced in leading projects as well as the ability to do multitasks and prioritize assignments.

## Professional Experience:

### NOC Engineer, 4 sight solutions Pvt Ltd (Jan 2020- Mar 2020).

- 03 months of experience as a Network Engineer.
- Experienced in monitoring, analyzing, troubleshooting and fixing the network related issues remotely and ensuring smooth and reliable operation.
- Troubleshooting the infrastructure devices like routers, switches, servers, controllers and riverbeds.
- Monitoring of servers and their backup jobs regularly.
- Remotely troubleshooting the issues related to network down, network slowness, flapping, packet drops, reachability, utilization, device issues and other IP related issues.
- Responsible to perform some service operations based on client needs.
- Logging into servers remotely by RDP and analyzing and performing backups.
- Coordinating with LCON's and ISP providers to resolve the network issues.
- Using servicenow ticketing tool to raise incidents and to do follow-ups whenever devices are down.
- Escalating the issues to concerned teams and will be responsible to fix the issues within the given SLA.
- Preparation of daily statistical reports of down nodes and handover by using MS Excel.
- Tools: Sevone, Solarwinds, Service now, Veritas and Commvault.

### NOC Engineer, Bank of Baroda DC (Sep 2018- Sep 2019).

- 12 months of experience as a Network Engineer.
- Troubleshooting the network devices and understanding the problem where it actually exists.
- Escalating the critical issues with concern teams and follow-up the issues.
- Basic configurations of BGP and Static based on client needs whenever required.
- Monitoring of critical point to point core MPLS network links of Bank of Baroda.
- Preparation of utilization reports and graphs of core network links in DC by using NNM tool.
- Performing primary checks with the help of local Nap engineers for device and network failures.
- Creating tickets for reported network issues by using HPSM tool, responsible for resolving the issues and closing the tickets.
- Basic troubleshooting for finacle server and application related issues.
- Mop preparation for activities done for bsnl mpls new links upgradation.
- Remote access with the router for troubleshooting the issues like Link down, Network slowness, IP conflicts, Packet drops, Flapping, Reliability, Latency and Errors in the network.
- Tools: Network node manager, Whatsup gold, HPSM.

## **Network Engineer, Satyam web services (June 2017- Aug 2018).**

- 15 months of experience as a network engineer.
- Monitoring and troubleshooting the network issues in case of failure.
- Troubleshooting of routers, switches and modems.
- Analyzing the issues by modem indications and follow-up them with service providers.
- Remotely accessing the router by using putty for troubleshooting and checking the link status.
- Escalating the critical issues with admin team to resolve the issues.
- Troubleshooting the network issues like link flapping, packet drops, network slowness and modem functionality, port down and link down.
- Creating of tickets with ISP for network failures and will be responsible to coordinate with them to close the ticket within deadline.
- Basic understanding of DHCP, Active directory and DNS.
- Preparing of daily, weekly and monthly reports for network faults by using MS Excel.
- Tools: Tatpar, Whatsup gold.

### **Courses and Certifications:**

- Certified in Network Storage course of National skill development corporation, INDIA.
- Completed CCNA course from Zoom technologies, Hyderabad.
- Certified as a Microsoft Specialist in WORD, EXCEL and PPT.
- Certified as SEO specialist in Digital Marketing.

### **Technical Skills:**

Monitoring tools: HP NNM, Whatsup gold, Solarwinds, Sevone and Tatpar.  
OEM: Cisco, HP, Juniper, Huawei and Alcatel.  
OS: Windows server 2003,2008 and Windows 8,10.  
Computer Languages: C and Java.  
Ticketing tools: HP Service Manager and Servicenow.

### **Educational Qualification**

Qualification	Institution	University	% Marks
B. TECH (CSE)	SWARNANDHRA COLLEGE OF ENGINEERING & TECHNOLOGY	JNTU, Kakinada	62.3
10+2 (M.P.C)	SRI GOWTHAMI JUNIOUR COLLEGE	Board of Intermediate Education	74.8

<b>SSC</b>	<b>SUNSHINES EM HIGH SCHOOL</b>	<b>Board of Secondary Education</b>	<b>83.3</b>
------------	---------------------------------	---	-------------

**Personal Details:**

**Name:** Cheerla Lokesa naga venkata sairam

**Nationality:** Indian

**Date of birth:** 4<sup>th</sup> December,1995

**Languages known:** English, Telugu and Hindi

**Hobbies:** Listening to music and playing cricket

**Place:** Hyderabad

**Date:** CHEERLA LOKESA NAGA VENKATA SAIRAM

