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**Curriculum Vitae**

**Mr. Vinod Kumar**

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West Sagarpur New Delhi-110046

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**Experience:- Total 12 Years**

**From: - June 15 to Till Date**

**Current Job Profile:- Hardware/ Networking Supervisor**

**Organization:- IIHMR DELHI & (TRANSCORP INTERNATIONAL LTD.)**

**Responsibility:-**

- ❖ Cyberoam ING 100 UTM, Fort IGATE 60E Manager & WD NAS.
- ❖ Configuring Live window mail & Outlook at client's 2007, 2010, 2013, 2016 configure and manage
- ❖ Antivirus Endpoint Protection Edition, Quick Heal
- ❖ Design, configure, and test computer hardware, networking software and O.S software.
- ❖ If necessary, licence with third party support and PC equipment vendors
- ❖ Provide guidance to junior members of the team if required
- ❖ Maintain up to date knowledge of hardware & Network equipment contracts and supervise contract-based installations.
- ❖ Wi-Fi AP & RF CPE 510, WA5210 Configure D-Link 2100, 1300, 1350.1600.
- ❖ Experience with general CCTV Camera, Biometric Machine, telecommunication devices & all phases of SMPS and UPS
- ❖ Maintaining Records all IT Assets Register and IT Assets Vendor Manage.
- ❖ Basic Knowledge of VM Ware 8/9/10/11, Cisco Router, Manageable Switch Configuring

**PROJECT: - March 2018 to March 2019**

**Job Profile: - IT Field Coordinators Punjab and Chandigarh**

**Organization: - IIPS & IIHMR DELHI**

**Responsibility: -** Supervised LASI Projects (Longitudinal Aging Study in India) as a IT Field Coordinators. I had handle six team 30 CAPI IT related activities during the state training and fieldwork. The mini laptops and the data collection program me configured in CAPI (i.e. Computer Assisted Personal Interview, is an interviewing technique in which the interviewer uses a Computer to ask the questions) new to most of the users. I had trained Team, loading of Case file containing details of selected households, loading of questionnaire in CAPI, Entering the answer codes and overall data management

**From:- Oct 2014 To June 2015**

**Job Profile :- Technical Assistant**

**Organization:- Sharda University Greater Noida**

**Responsibility:-**

- ❖ Maintaining the 150 System, Laptop, Printer H/W, N/W Devices.
- ❖ Installation & configuration of OS/Application on Desktops/Laptops.
- ❖ Install, configure, test, maintain, monitor, and troubleshoot end user workstation hardware, Networked peripheral devices, and networking hardware products.
- ❖ Work with end users to identify and deliver required PC service levels. Liaise with, and provide training and support to, end users and staff on computer operation and other issues.
- ❖ Where required, install, configure, test, maintain, monitor, and troubleshoot associated end user workstation software and networking software products. Backup and Restore System Data
- ❖ Perform on site analysis, diagnosis, and resolution of complex PC problems for a variety of end users, and recommend and implement corrective hardware solutions, including off site repair as needed. Receive and respond to incoming calls, pages, and/or emails regarding PC and/or Hardware problems.

**From :- July 2010 To Oct 2014**

**Organization :- ITS College Greater Noida**

**Job Profile :- Hardware Engineer**

**Responsibility:-**

- ❖ Install & configuration Tally ERP 9, Biometric Machine, KODAK, PLANMECA, RVG, OPG & ORION SAP Software MS Windows 7/8/.XP/2000/NT/desktop/workstation operating systems.
- ❖ LAN / Wi-Fi/ CCTV/INFOCUS Projector hardware installation and configuration.
- ❖ Symantec Antivirus Endpoint Protection Edition ,Quick Heal,& bit defender
- ❖ Implemented Internet proxy/firewall (ISA SRVER 2006 ,TMG7.0 & CC Proxy)
- ❖ Excellent proficiency and experience in cabling networks using UTP CAT5E and CAT6
- ❖ Maintained Networking, DHCP and DNS server.

**From Feb-2008 – July 2010**

**Organization Profile-E-Connect Solutions Pvt. Ltd.**

**Site:- Sharp Business System India Ltd., Nehru Place, New Delhi**

**Job Profile :- Technical Engg.**

**Responsibility:-**

- ❖ Maintaining the System, Laptop, Printer H/W, N/W.
- ❖ Installation & configuration of OS/Application on Desktops/Laptops.
- ❖ I am responsible for total maintenance of the network of Sharp.
- ❖ Installation & troubleshooting of Network Printer, Internet Sharing and File & Printer sharing.
- ❖ Managing all India Sharp branch via remote.
- ❖ Assembling, Installation & Troubleshooting of Peripheral devices such as all Kinds of (Dot matrix, Inkjet & Laser) Printers, Scanners, Modems, CD-ROM/RW, Hard Disk etc

**From:- Aug 2006– Jan -2008**

**Organization:- Sify broadband Pvt. Ltd Chandigarh**

**Job Profile :- CUSTOMER SUPPORT ENGINEER**

**Responsibility:-**

- ❖ Attending customer calls and resolving the calls with minimum downtime.
- ❖ Handling three major towers having a user base of 300 users
- ❖ To provide support to the customer at the customer's site and troubleshooting
- ❖ Anti-Virus Software's – Installation and remove Virus (Symantec, Trend Micro & Mac fee
- ❖ Area of expertise is Troubleshooting of LAN & Internet and capable of handling mixed environment
- ❖ Software Installation- All Operating Systems (Windows) & All Software's
- ❖ Knowledge of Diagnostic software's (Disk Manager9.50, Norton Ghost2000 and 2003)

### **Academic Qualification:-**

- ❖ **MCA** from Jaipur National university in the year 2019
- ❖ **B.Sc. IT** from P.T.U Jalandhar in the year 2006.
- ❖ **10+2** from Delhi Board in the year 2002.
- ❖ **10<sup>th</sup>** from H.P Board in the year 2000.

### **TECHNICAL QUALIFICATION**

- ❖ Completed Diploma in Computer **Hardware and Networking** from **DOEACC**, Chandigarh in the year 2003.
- ❖ **MCTS** Certified Windows Server R2 Institute of Advance Network Technology New Delhi .
- ❖ **CCNA** Jetking institute Sec 34 Chandigarh in the 2006. (complete Training)
- ❖ **MCSE** Jetking institute Raj Nagar in year 2008. (complete Training)

**IT Skills:-** Computer Hardware ,Network , Printer, Switching/Installed Active Directory, DHCP, DNS , NAS, Cyberoam ING 100 UTM & Fort IGATE 60E .

### **BIOGRAPHICAL PROFILE**

Father's Name	: SH. Jagat Ram
Date Of Birth	: 8 <sup>th</sup> Oct, 1982
Marital Status	: Married
Language Known	: English, Hindi.
Nationality	: Indian

### **DECLARATION**

I hereby declare that the information given above is true and correct to best of my knowledge.

**DATE:.....**

**PLACE:.....**

**(Vinod Kumar)**