

Manisha Kumari

Business Analyst

To build a career in IT/Technical Database field where I can utilize my education to contribute to company's operations



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7972836112



Pune, India

SKILLS

Python

Unix

Oracle

RDBMS

SQL

LANGUAGES

ENGLISH

Full Professional Proficiency

HINDI

Full Professional Proficiency

INTERESTS

Reading Books

WORK EXPERIENCE

Business Analyst

Amdocs

08/2019 - Present

Pune, India

Tasks

- Working on SQL/Unix Base.
- Handling some backend task regarding Biling.
- Monitoring tools, Sanity checks, alerts Client's email.
- Handling bridge for any particular issue helping the decision-making process.
- Handling Offshore & Clients queries tactfulland recommend solutions.
- Collection and EOD handling and have knowledge about it's process.
- Keeping track of SLA.

CERTIFICATES

SQL & Python (2021)

Internal Certification within AMDOCS

PERSONAL PROJECTS

Claro Chile - Telecom (08/2019 - Present)

EDUCATION

Bachelor's of Computer Application

Indira College of Commerce and Science, Pune

2019

74.25%

Courses

- Tours and Travel Management System -**
The main purpose of this system was to automate the processes and activities of a tarvel agency like Management of various Tour Package details, Customer details, Traveling details and Booking Details
- Application Used:** Vb.Net, Oracle SQL Server

HSC - CBSE

Saraswati Vidya Mandir, Bihar

06/2016

65.8%

Courses

- Science

ACHIEVEMENTS

Employee of the Month - (2021)