

RAKESH TUMKAR

Business Analyst

Address D3/104 Latis Co-Op Hos Soc Ltd, Talegaon

Dabhade, Pune, MH, 410507

Phone 960 442 2997 (Note: Due to a network issue at my locality 'WhatsApp' Call would be appreciate)

E-mail tumkar.rakesh@gmail.com

Proactive Business Analyst with 3.5+ years product management experience in small start-up business environments. Effective driver of product development lifecycle from concept to delivery. Communicative and collaborative with proven history of improving business operations to support corporate growth and revenue. Successful at responding to shifting business needs and priorities in systematic and effective way.

Skills

Strategic Planning	<div><div></div></div>
Business process mapping	<div><div></div></div>
Microsoft Office Suite	<div><div></div></div>
Customer targeting	<div><div></div></div>
Competitive analysis	<div><div></div></div>
Release planning	<div><div></div></div>
Data Analysis	<div><div></div></div>
Predictive modeling	<div><div></div></div>
Forecasting And Planning	<div><div></div></div>
Conflict Resolution	<div><div></div></div>
Business Artefact Documentation	<div><div></div></div>
Revenue Development	<div><div></div></div>
Web-Based Reporting Tools	<div><div></div></div>
Operational Assessments	<div><div></div></div>

2017-01 - 2020-11

Business Analyst

GurujiWorld Technologies Pvt. Ltd, Pune, MH

*Project Name : **GKlass e-learning App***

Duration : 3 years 11 Months

GKlass is innovative online/offline learning environment, that has been systemically reinvented in terms of teaching-learning practices in order to prepare teachers and children for information age enabled with technology, across multiple platform have maintained same flow, look & feel and functionalities so as to ease user and provide him with symmetric learning experience. GKlass have also taken care of rural scenarios making same online framework available in community version(For Schools) and standalone (For Individual user) version.

Key Responsibilities:

- Synthesized current business intelligence data to produce reports and polished presentations, highlighting findings and recommending changes.
- Assigned tasks to associates, staffed projects and updated all involved parties to enhance optimal business flow.
- Mapped process activities to identify shortfalls and propose options to rectify operational inefficiencies.
- Derived conceptual designs from business objectives to deliver software and applications according to specifications for usability, performance and functionality.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Reviewed files, records and other documents to obtain business information and key data informing responses to development requests.
- Managed over 50 Customer calls per day

*Project Name: **Guruji Education Management Solution (GEMS)***

Duration : 1 year

- **Guruji Education Management Solution (GEMS)** is online school **ERP** hosted on elastic cloud to make any school paperless, with powerful administrative and academic features. It allows stakeholders to manage, track, control, communicate and collaborate efficiently and effectively. It empowers teacher to develop their styles from chalk and board environment to creative one. GEMS builds community for interaction of various stakeholders like – school management, school administration, teachers, parents and students, promoting group learning, collaborative skills and interactive skills.
- Carrying out project testing such as Sanity, System Testing and Regression Testing as per methodologies of testing .
- Performed competitor bench-marking analysis to identify manufacturing savings opportunities and potential product enhancements.
- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
- Led cross-functional teams to analyze and understand enterprise-wide operational impacts and opportunities of technology changes.

Education

2016-09 - 2016-11 Advance Certified Business Analyst

2012-06 - 2014-05 M.Sc: Computer Science

Pune University - Pune

Accomplishments

- Management - Directed marketing team of 12 direct reports. Supervised creation of marketing strategies/plans.
- Consumer Research - Effectively executed new marketing outlines based on market research data collected to reflect consumer interest on both tactical and strategic levels.
- Staff Training - Trained staff on basic SCRUM concepts.
- Reduced organizational operating costs by 80% by streamlining customer order delivery processes.
- Earned Best Team Award for 2 years in a row for documenting, redesigning and improving business processes.
- Data Organization - Classified, recorded and summarized numerical and financial data to compile and keep financial records.