

RESUME

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CARRER OBJECTIVE

To seek a challenging and motivating career in an organization to prove my capabilities and to enhance my working skills. Looking for opportunities where I can continuously learn and improve my skills and knowledge.

ACADEMIC QUALIFICATIONS

- 2018-2019 **BCA** from Savitribai Phule Pune University with 54.16%
- 2015-2016 **HSC** from Maharashtra Board with 58.15%
- 2013-2014 **SSC** from Maharashtra Board with 71.00%

EXPERIENCE

Current Designation: - Desktop Support Engineer L1 (System Engineer)

Current Organization: - Open View Technologies pvt. Ltd India as **Client of Tech Mahindra Ltd.**

Work Experience: - 1 Year 3 month (Till Working)

Description: -

- **For Windows OS Skill:** -
 - Knowledge of windows 7&10 (Installation, Configuration, Backup, Recovery & Troubleshooting) of Operating system on different Hardware platforms like Desktop Laptop.
 - Basic Network Support and troubleshooting, LAN, WAN.
 - Updating, McAfee antivirus, McAfee Agent, ENS and EEPC and solving AV problem.
 - Static IP Addressing, Mapped Drivers.
 - Maintain of IT records and inventory management of (Asset).
 - Check Proxy issue and resolving within time period.
 - Setup computer and all installation all type of software for various applications and programs.
 - Good knowledge about Outlook 2013/2016(Installation, Configuration, troubleshooting, OST, PST).
 - Office 365 - (Concepts, Installation & Configuration).
 - Remote Support/Monitoring by using tools like Remote Admin, SCCM, MSTSC, MSRA, LogMeIn rescue.
 - Escalate issue and involve experts whenever required in order to resolve issue as quickly as possible.
 - Working Knowledge of BMC Remedy Ticketing Tool. Incident management & SLA (Service Level Agreement). i.e. Low/Medium/High/ severity level ticket handling.
- **For Windows Server Skill:** -
 - Installing and configuring windows server 2008/2012/2016.
 - Basic Knowledge about SCCM Server.
 - Creating AD User, Groups. Password Resets, User access control.
 - Installed Domain name Server, File sharing.

TECHENICAL SKILLS

- **Programming Language:** - C, VB, java (User level).

ACADEMIC PROJECT

- Project name: - Bus Reservation System
- Team size: - 01
- Duration: - 06 Months
- Technologies: - VB, MS-ACCESS, EXCEL.
- Description: -
 - The main purpose of project to develop the application for the “Bus Reservation System” for Bus. This project consists of module for Add, Update, Search, Customer information and Generates different type of Reports & Bills & get Online Reservation.

CO-/EXTRA –CURRICULAR ACTIVITIES

- Active member of Cricket Tournament & College level Cricket Competition.
- Participated in College Level Running & Long jump competition.

STRENGTHS

- Able to handle work pressure.
- Good team management skill.
- Disciplined.

HOBBIES

- Playing Cricket, Internet Surfing, Pencil Sketch, Swimming.
- Playing ground games.
- Travelling and improve the new things & Learn new technology.

PERSONAL DETAILS

- Date of birth : - 13th December, 1998
- Language Known : - English, Hindi and Marathi
- Present Address : -
- Permanent Address : - A/P Valati, Tal-Ambegaon, Dist-Pune 410504
- Nationality/Religion : - Indian/Hindu
- Passport No. : -

DECLARATION

I hereby declare that the above information provide is correct to the best of my knowledge and belief.