ATISH

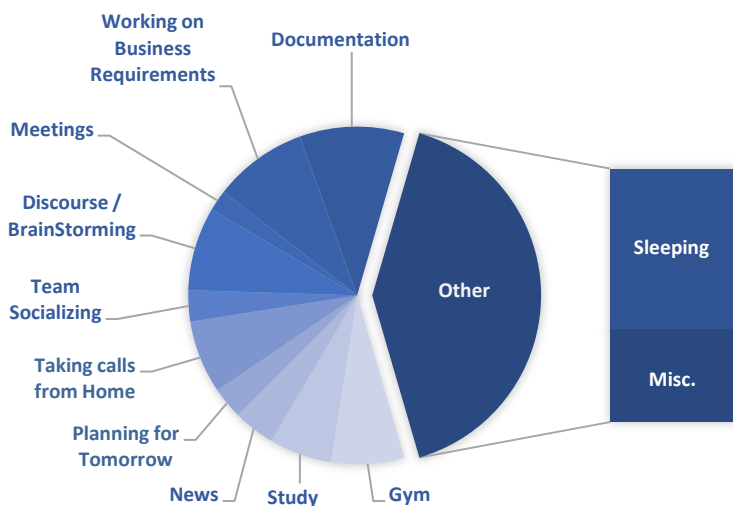## PERSONAL INFO

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✉ aatishlather@gmail.com

📍 C/2163, Block C, Sushant Lok Phase 1, Sector 43, Gurugram, Haryana, 122002

🔍 my Linked in profile

A DAY IN MY LIFE

Working on Business Requirements
Documentation
Meetings
Discourse / BrainStorming
Team Socializing
Taking calls from Home
Planning for Tomorrow
News
Study
Gym
Other
Sleeping
Misc.

SKILLS

Skill	
Excel	
SQL	
SalesForce (SFDC)-CRM	
JIRA	
Tableau	
SAP Batchmaster-ERP	

ACHIEVEMENTS

a) Certified Scrum Product Owner® (**CSPO®**)
b) **Certificate of Appreciations** from client (Hindustan Unilever Ltd.) for running the UAT effectively as a fresher.
c) **Certificate of Appreciations** for being an active volunteer for 3 years with "**Child Rights & You**".
d) Published four research papers in **International Journal for Computer Applications**.
e) Merit Holder in 8th & 10th Standard.
f) 1st Runner-up at school level in Bhartiya Sanskriti Gyan Pariksha (2007).
g) Finished Half Marathon for Women Safety conducted by Amity University Haryana.

WORK EXPERIENCE

Intern

Qubit Technologies Pvt. Ltd

GURUGRAM, MAY 2015 - JUN 2015

Role & Responsibilities:

- Backend Development
- Data Mining

Business Analyst/Functional Consultant

Hindustan Unilever Ltd (Client- FMCG)

*Employer: CSS Corp Pvt. Ltd

BANGALORE, NOV 2016 – JUL 2019

Role & Responsibilities:

- Working as Associate Business Analyst and Functional consultant.
- Acting as the interface between B2C team and development team. Presenting the change updates and advancements to B2C team and keeping the development team informed on the change acceptance.
- Looking after software/system development by following full Software Development Lifecycle (SDLC) using Agile Methodologies.
- Facilitating and steering cross-functional teams through initiatives of requirements defining, prototyping, testing, training and deployment.
- Acquiring knowledge of FMCG Domain- Supply Chain Management, B2C & Customer Claims (Finance).

Business Analyst/ERP Consultant

Phoenix Group (Client- Food & Beverages)

*Employer: Technogen IT Services Pvt. Ltd

GURUGRAM, AUG 2019 – APR 2020

Role & Responsibilities:

- Acting in capacity of a Project Owner as well as ERP Consultant.
- Analyzing and understanding existing software.
- Documenting the state of ERP configuration.
- Troubleshooting and upgrading the ERP software.
- Training end users in specific modules of ERP application.
- Identifying and developing ERP solution to meet predefined requirements by interacting with clients, sales and technical consultants.
- Maintenance of the ERP solution.
- Acquiring knowledge of Food & Beverages domain, Sales, NPD, Supply Chain, Operations and Finance.

Business Analyst/IT Manager

Care Health Insurance Limited

Formerly known as: Religare Health Insurance Company Ltd

GURGAON/GURUGRAM, JUN 2020 - PRESENT

Role & Responsibilities:

- Acting in capacity of a Product Owner as well as IT Manager.
- Acquiring knowledge of Insurance domain (BFSI).
- Applying rules and methodologies of a certified scrum product owner.
- Driving scrum meetings.
- Documenting AS IS and TO BE business process.
- Providing innovating features and solutions to upscale the end user experience.
- Looking after ongoing production issues and providing a permanent fix for them.
- Monitoring the system performance whilst upgrading it to the client needs and automation.

I carry knowledge and experience of several tasks and skills as below:

- Requirement elicitation/Requirement Gathering by organizing various brainstorming sessions, JAD sessions & workshops.
- Preparing Business Requirement Document (BRD)/ User Requirement specifications (URS), Functional Specification Document (FSD)/ Functional Requirement specifications (FRS), and System Requirement specifications (SRS).
- Drawing high-level data model to track the data flow within the system by flowcharts.
- Tracing the dialog elements associated with use cases and UML.
- Participate in design making to optimize the system and improve technology management.
- Formulating a high-level project plan ensuring customer's project delivery needs.
- Resource planning and allocating tasks and managing the resources.
- Ensuring to have a regular communication with the customers to share project updates.
- Coordinate, monitor and drive User Acceptance Testing (UAT).
- Providing PGLS (Post Go-Live support).
- Preparing training collaterals and trained all stakeholders.
- Involved in user training and maintenance of system/software/application.
- Demonstrations to clients on the application and its benefits of resolving complexities and collecting customer feedback
- Carrying out a feasibility study and summarizing the major features of the application that was going to be developed.
- Interact with teams of developers to monitor and tune system performances.

- Recognizing and avoiding various pitfalls; such as scope creep, inadequate testing and poor data cleansing.
- To lead process reviews and application configuration discussions with clients.
- Presenting a full plan to management, as well as teaching the ins and outs of the upgraded system to employees.
- Once the system is ready according to the needs of the client then coordinate with management and users to study the actual effectiveness of the upgraded system.
- I Also have knowledge of several Methodologies and Analysis techniques listed below:

  - *GAP Analysis*
  - *Root Cause Analysis(RCA)- Fish Bone Method*
  - *MOST Analysis*
  - *SWOT Analysis*
  - *Zachman Framework*
  - *Kano Model*
  - *Requirement Traceability Matrix*
  - *Business Benefit Realization Matrix*

LANGUAGES

French

German

English

Hindi

Punjabi

EDUCATION

New Bal Bharti Public School

10th Standard; APR 2000 - MAR 2009

Pratap Public School

12th Standard; APR 2009 - MAR 2011

Amity University Haryana

Bachelor of Technology in Computer Science & Engineering; AUG 2012 - MAY 2016

VOLUNTEERING

CRY - Child Rights And You

Campaign Volunteer; MAR 2017 – PRESENT

HOBBIES

Solving Puzzles | YouTubing | GYM | Swimming