Vivek Sharma
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Objective

To pursue a professionally satisfying growth and challenging career. Seeking a quality environment where my knowledge can be shared and enriched for the growth of the organization and self.

Experience Summary

Possessing Four years of vast experience in the field of Computer Hardware & Networking and 1.5 year in Linux where Planning, Implementation, Administration and troubleshooting are involved with multiple platforms of OS viz., Linux Server, Microsoft Windows XP, Windows 7, Microsoft Windows Server 2003, Microsoft Windows Server 2008.

Expertise

- Identifies, diagnoses, and resolves Level One problems for Computer software and hardware, Internet and new computer technology.
- Making Linux Server.
- Configure the different type of tracker and installing in vehicle.
- Configure the Linux server.
- Communicate the tracker with server.
- Taking Backup and restore the backup of Linux.
- Delivers, tags, sets up and assists in the configuration of end-user PC desktop hardware, software and peripherals.
- Diagnoses and resolves end-user network or local printer problems, PC hardware problems and mainframe, e-mail, Internet, WLAN and local-area network access problems.
- Coordinates timely repair of PC computer equipment covered by third-party vendor maintenance agreements
- Able to provide a full range of support and client relationship services ranging from first through to third line support and customer on-site visits.
- Able to work independently and within a team-spirited environment.
- Attention to details with a desire to create high quality products.
- Strong presentation skills.
- Good knowledge and understanding of the network infrastructure and protocols such

as TCP/IP, HTTP,etc.,

- Desktop (PCs, Laptops and Peripherals) hands-on experience for both hardware and software.
- Helps install local area network cabling systems and equipment such as network interface cards, hubs and switches.
- Groups customers by keywords for profiling, sales and marketing campaigns, training.
- Supports multi-message camping's via e-mail, mail etc.

Work Experience

Company: Neptune India ltd.
Noida from Dec 2017 till Now.
Team Size: 100
Designation: Server Engineer.
Project: NDMC Smart Parking Project at Connaught place

Job Responsibilities

Making Window Server 2016 and install application software and also configure the server with our related software and checked the application software communicate with the server or not.
Manage the Window server 2016 (Application Server).
Administrating and troubleshooting Window server 2016 (Application Server).
Managing data base of server & creating backup and restore.
Responsible to install, set up, maintain network and also configure the peripherals, cabling and equipment's accordingly as per the requirement.
Lead customer relationship management.
Also configuration troubleshooting the hand handling device.
Monitoring the Camera's of all circle at Connaught place.

Company: Embarc Information Technology
Noida from May 2016 to Oct 2017.
Team Size: 10
Designation: Operations Engineer.

Job Responsibilities

Making Linux Server and install tracking software and also configure the server with our tracker software and checked the software communicate with the server or not.
Configure the trackers and install the tracker in vehicle.
Manage the Linux server.
Administrating and troubleshooting Linux Server.
Managing data base of server & creating backup and restore.
Responsible for configuring & troubleshooting Linux Server.

Responsible to install, set up, maintain network and also configure the peripherals, cabling and equipment's accordingly as per the requirement.

Organization: "**Neelam College of Eng. & Tech".**and **"Neelam Engineering Company"**
Agra from JAN 2013 to April 2016.
Team Size: 3
Designation: IT Executive.

Job Responsibilities
   Administrating and troubleshooting 2003 &2008 server.
   Managing user accounts and giving share & security level permissions.
   Responsible to install, set up, maintain network and also configure the peripherals, cabling and equipment's accordingly as per the requirement.
   Managing data base of server & creating new users accounts.
   Responsible for configuring & troubleshooting CISCO ROUTER.
   Responsible for configuring & troubleshooting SWITCHES.
   Responsible for troubleshoot Microsoft windows issues.
   Responsible for the installation of software's like antivirus, MS-office, adobe & acrobat reader etc.
   Responsible for maintaining & troubleshooting network printers.
   Responsible for troubleshooting Internet issues.
   Responsible for sharing the network printers.
   Responsible for filling Online Tender of All States.
   Responsible for Demonstration of Computerizes Machines.

Organization: Sharda Group of Institution Agrafrom Nov 2011 to Aug 2012.
Team Size: 5
Designation: Network Associate.

Job Responsibilities
   Responsible for configuring & troubleshooting Microsoft outlook accounts.
   Responsible for creating new Microsoft outlook accounts for new users.
   Monitoring complete network & providing network statistics.
   Responsible for the installation of operating system windows 7.
   Responsible to monitor whether all the components are available for successful communication.
   Responsible for maintaining the Backup network, hardware, software, files on a regular basis accordingly as per the organization policies.
   Timely analyze whether any repairs or replacements is needed.

Organization: Sims Technology from Sept 2010 to Nov2011.
Team Size: 3
Designation: Trainee Network Associate.

Job Responsibilities
   Responsible for maintaining the network & troubleshooting the network related issues.

Responsible for sharing the network printers.
Responsible for maintaining the organization strategy like designing, implementing and maintenance of enterprise network components.
Responsible to install, set up, maintain network and also configure the peripherals, cabling and equipment's accordingly as per the requirement.

Major Project Experience

Making Linux Server and intalling trackers	
Company	Embarc Information Technology
Client	International(Dubai,Muscat,Qatar,Abu-dhabi,Maldip)
Location	Noida/Agra

System Lab Preperation for Corporate, Public Sector (SBI) Recuiretments	
Organization	Sharda Group of Institution, Neelam College of Eng. & Tech.
Client	TCS, CADD, SBI
Location	Agra

FTP Server Configuration	
Organization	Sharda Group of Institution
Location	Agra

Router Configuration (Given LAN/WAN Connectivity)	
Organization	Neelam College of Eng. & Tech.
Location	Fatehpur Sikri

DVR Instalation	
Organization	Neelam College of Eng. &Tech.& Sharda Group of Institution
Location	Fatehpur Sikri

Demonstration.	
Organization	Neelam Engineering Company.
Location	Out Of Agra

Filling Online Tender for Machines And Equipment .

Organization	Neelam Engineering Company.
Location	Agra

Feedback System Automation	
Organization	Sharda Group of Institution
Location	Agra, India.

Academic Qualification

Title of the Degree with Branch	University	Percentage %	Year
MBA (IT + Marketing)	UPTU	66%	2015
Diploma (Jetking Certified Hardware and Networking Engineer)	Jetking, Agra	74%	2011
Bachelor of Science (Biology).	DBRAU	58%	2010
XIIth	UP Board	69.8%	2007
Xth	UP Board	63.5%	2005

Technical Skills:

- Certification from **Rashtriya Computer Shaksharta Mission** for **Diploma in Hardware and Networking.**
- Certification from **Rashtriya Computer Shaksharta Mission** for **Diploma in Computer Application**
- Windows 98/XP/2000/Vista/Windows 7
- Windows Server 2003 (Creating FTP Server, Defining Roles, Server Installation)
- Expertise in Resolving Computer Hardware Problems like Assembling, Installation, Repairing.
- Establishing LAN, WAN Networks, Network Problem Resolution, Installing Switch (Manageable/ Non- Manageable), Define Proxy.
- Configure the Router
- Installing win2k8, Add Roles, & configure the win server 2k8.

Assets

- Hardworking, Self-confident, meets deadlines on task entrusted and ample analyzing capacity.

- Takes Initiative and no additional directions are required once work is explained and assigned.

Personal Information

Material Status   : Single.

Date of Birth   : 22-03-1991

Languages Known   : English, Hindi

Declaration

I hereby declare that the above information furnished is true to the best of my knowledge and belief.