

# Piyush Gajjar

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## Piyush Gajjar

F - 401, Pramukh Oasis,  
Near Sargasan Cross Road,  
Sargasan, Gandhinagar- 382421

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## Objective

Looking for a challenging career which demands the best of my professional ability in terms of technical and analytical skills, and helps me in broadening and enhancing my current skill and knowledge.

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## Skills

- Good exposure to software development life cycle (SDLC).
- Well known about every stage of testing life cycle (STLC).
- Extensive knowledge about Agile Scrum Methodology such as sprint planning, sprint review, sprint retrospective, backlog review etc.
- Requirement analysis – Understanding & analyzing business requirement document / functional requirement document.
- Good Hands on different types of testing i.e. smoke & sanity testing, functional testing, Integration testing, Regression testing, Ad-hoc testing, GUI testing, System testing, End to End testing, User acceptance testing.
- Reporting, Analyzing, Tracking and verifying bugs.
- Prioritizing bugs according to business requirements.
- Extensive knowledge about Agile Methodology.
- Good knowledge about V model and Waterfall Model.
- Good knowledge in writing test cases, test reports and defect reports for manual test case and also create test script.
- Modifying the Test cases according to the new changes requests
- Ability to work efficiently in both independent and team work environments.
- Strong team player with motivation, enthusiasm, discipline, and creativity to work towards realizing the defined goal and target. Proven ability to complete and deliver tasks on time and meet aggressive project milestones.
- Worked On Ticketing Tool BMC Remedy
- Ability to understand any Tool or Software
- Determined to learn with practical approach
- Positive attitude towards every aspect and being open minded.
- Excellent communication, interpersonal and analytical skills.
- Good Communication in English, Hindi and Gujarati

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## Training

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### **QACareer (Software Manual & Automation Testing) Institute / QA - Manual Testing**

DECEMBER 2021 - JANUARY 2022, GANDHINAGAR

Took Two months training for QA - Manual Testing from QACareer, Gandhinagar , Gujarat & Completed Project Titled "White label website".

Responsibilities:

- To read all the documents and understand what needs to be tested.
- Based on the information procured in the above step decide how it is to be tested.
- Created traceability Matrix.
- Develop test cases and prioritize testing activities.
- Execute all the test cases and report defects, define severity and priority for each defect.
- Carry out regression testing every time when changes are made to fix defects.

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## Experience

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### **Tech Mahindra / Associate Analyst**

JUNE 2019 - JANUARY 2021, AHMEDABAD

Associate Analyst at Service Desk of FutureGroup.

Responsibility of Service desk is to,

- Identify and diagnose issues and problems
- Categorize and record reported queries as per their Priority & Severity and provide solutions
- Advise users on appropriate course of action
- Provide essential online security advice and support
- Escalate, if needed, unresolved problems to a higher level of support

### **CARE IT SOLUTIONS PVT LTD / Technical Support Engineer**

OCTOBER 2017 -DECEMBER 2017, AHMEDABAD

Technical Support Engineer at Service Desk of FutureGroup.

Responsibility of Service desk is to,

- Identify and diagnose issues and problems
- Categorize and record reported queries as per their Priority & Severity and provide solutions
- Advise users on appropriate course of action
- Provide essential online security advice and support
- Escalate, if needed, unresolved problems to a higher level of support

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## Education

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**Gujarat Power Engineering & Research Institute (Gujarat Technological University) / B.E. Civil Engineering**

CPI - 5.41 (49.10%) / CGPA - 5.66 (51.60%)

**Sheth C.M. Higher secondary School (Gujarat Board) / 12th - Science (Higher Secondary Certificate)**

56.92%

**Sheth C.M. High School (Gujarat Board) / 10th (Secondary School Certificate)**

76.92%

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## Personal Details

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**Date of Birth :** 15th December, 1993

Marital Status : Single

Nationality : Indian

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## Interests

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Playing Cricket

FPP/TPP LAN Games

Event Organization

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## Extracurricular Activities

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- Won 1st prize in LAN Gaming event in TechFest of Gujarat power engineering and research Institute (2018)
  - Won 1st prize in LAN Gaming event in TechFest of Gujarat power engineering and research Institute (2015)
  - Won 1st prize in LAN Gaming event in Tech Fest Of Saffrony institute of Engineering –(2015)
  - Organized Lan Gaming event in TechFest at Gujarat power engineering and research Institute, Named Powerfest (2014)
  - Won 2nd prize in LAN Gaming event in TechFest of S.V.B.I.T. Gandhinagar (2013)

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## Declaration

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I hereby declare that all the details furnished above are true to the best of my knowledge and belief.