Shivam Goel

email: shvmgoel1807@gmail.com;Cell no.:+91-7387114524

Professional Experience   *2+ years experience*

Technical Skills

- Profound experience with **Manual Quality Assurance Testing.**
- Excelled in testing on different platforms (**Win, MAC, iOS, Wacom,iPad**).
- Proficient in creating detailed Bugs in **JIRA** which includes the description, screenshots and STR for the developer to easily understand the bug.
- Knowledge of **API testing** using **Postman API Platform.**
- Well versed with **SDLC, STLC, V-Shape and Waterfall.**
- Extensive understanding of **Globalization and Localization testing.**
- Good knowledge of **CRM.**
- Solid understanding of **Website Testing.**
- Expertise in **Sanity, Regression, Retesting and Smoke Testing**.

Job Profile

Eastern Software Systems Pvt. Ltd. Noida–June2021 to **Present**

Software Testing Engineer; Project – Adobe Illustrator (Desktop Based Application)

- Perform Localization testing on 25 supported locales.
- Perform Functional, Sanity, Smoke & Exploratory Testing on Windows, MAC , Wacom , environment
- Verify the presence of different Modules , Panels, links on supported Locales
- Spotting Junk Characters, Mock Strings, Tofu Boxes, throughout the product
- Perform Bug Regression on latest build on respective environments

QA Infotech Software Services Pvt. Ltd. Noida - August 2019 to June 2021

Test Analyst; Project - Adobe Creative Cloud (Desktop Based Application)

- Perform Localization testing on different Locales
- Perform Regression on new build
- Spotting Junk Characters across the Adobe CCD products including Adobe Photoshop, Illustrator, Lightroom, InDesign, Lightroom Classic, Fresco etc
- Full Functional Testing of all the Panels on Adobe CCD Homepage
- Perform Test cases following the Configuration Matrix.

Project - Pearson (Web based Application)

- Perform Testing of e-books on variety of Platforms like Chrome desktop, Safari Mac
- Perform Testing of Content Mapping from source to course
- Testing of Text content, Web links, Playable content, Glossary terms, Audio descriptions
- Perform Cross browser testing of the product on different browser.

Project - Web Testing of Tour-Travels Websites

- Full Functional Testing of White Collar Tours and Travels, Nimste travels, Shatakshi Group, WION Holiday websites
- Perform Backend Testing using CRM

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- Perform Compatibility & Cross Browser Testing
- Perform Testing of Automated Invoice generation for Tour Packages

Project -HRIS

- Perform testing of Employee Leave Management System on HRIS portal
- Perform Testing of Lunch booking system and Meeting space booking system
- Testing of IT Requisition Ticketing System

Educational Qualification

2013 – 2017: Bachelors of Technology- 67.6% (Computer Science) : Bharati Vidyapeeth College of Engineering , Pune, Maharashtra.

2012: Intermediate - 61.6% (PCM): Swami Vivekananda Saraswati Vidya Mandir, Ghaziabad, (Uttar Pradesh)

2010: Matriculation - 74.1%: Swami Vivekananda Saraswati Vidya Mandir, Ghaziabad (Uttar Pradesh)

Personal Information

Date of Birth	:	18th July 1995
Permanent Address	:	Ghaziabad (India)
Language	:	Hindi & English

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