

Avinash Dattatraya Thombare

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Objective

To develop myself as a better professional by continuous learning and to utilize the knowledge and experience gained, towards the achievement of organizational goal.

Work Experience

Current Employer : Technotron Softech Pvt. Ltd
Total Experience : 2.5 Years.
Designation : Application Support Engineer.
Skills : SQL, Unix/Linux, Basic knowledge of PL/SQ, Shell Scripting & ITIL.
Tools : Control- M, Service now, SSMS 2012.

Professional Experience

- I have 2.5 Years of experience as Application Support.
- Working in support project in Telecom domain with SQL Server and UNIX.
- Created service requests (SR) for issues that require coding changes.
- Good understanding of ITIL (Incident Management, Problem Management, Change Management)

Work Profile

Project Name : - OR FIELD PEOPLE
Client Name : - British Telecom (BT)
Role : - Application Support

Project Description: -

OR FIELD PEOPLE is used to convey to Resource Managers, in one snap shot, a comprehensive overview of, as it were, the state of play of people with the right skill set, in right area and at right time.

Field People, part of the FOS suite of components, is used for managing employee, their absence, attendance, overtime, skill and preferred work area (PWA) information. It provides an array of self service capabilities to enable the work force and their management infrastructure to view, manage and manipulate this information directly.

Right from adding details of a fresh Engineer in the database, assigning him/her to a Leave Group, preparing Roster Pattern, approving/cancelling of leaves/sick absences/overtime/extension of Roster Pattern, managing of Area & Skill hierarchies etc are all done in this 'Mother of all Applications' in FOS

Roles and responsibilities

- Providing L1 support.
- Working in coordination with DBA & other support vendor for any issues related to database and application.
- Resolving application related queries and issues based on the ticketing.
- Resolving the end user raised Ticket (Incident) by their priorities.
- Job scheduling and job monitoring by using job scheduler.
- Uploading huge data via FTP/SFTP system server by using Unix commands.
- Sending daily report to client about application availability.

- Responsible for mail monitoring
- Check email Alerts, Notification mails and any ticketing tools with their priority.
- Sending daily report to health checks client about application availability.
- Execution of **DDL** and **DML** statements in SQL developer to analyze and rectify issues
- Having knowledge about data base object like Table, joint, set operator, View, Constraints, store procedure.
- I have good knowledge of Linux commands like cat, cd,vi editor,pwd,chmod, ps,Top,grep,find,less,sed etc.
- Good understanding of ITIL for (Change Management, Incident Management, Problem Management.)

Technical Skills

Operating System:	Windows XP, Windows 7,8,10, UNIX, Linux
Database	SQL Server 2012
Languages	SQL, PL / SQL, Unix.
Other Tools	Control-M, SQL Developer, Putty.

Educational Qualification

Qualification	Board / University	Percentage/CGPA
B.E.	Solapur University	65.88 %
12th	Pune Board	60.00 %
SSC	Pune Board	72.15 %

Name	Mr. Thombare Avinash Dattatraya
Date of Birth	01/05/1992
Languages Known	English, Hindi, Marathi
Strength	Good co-ordination, Quick learner and Dedication
Permanent Address	At.post khamgaon Tal-Barshi Dist – Solapur 413401
Residential Address	Gate No. 1186, Ganesh Nagar, Chikhali, Pune-411062

Declaration

I hereby declare that all the particulars given above are true to the best of my knowledge and belief.

Place: Barshi

Date:

Signature

Avinash Thombare