



Gaganjot Singh Bagga

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Objective

To be a part of a progressive organization where I can explore my potential and which offers me a challenging environment and excellent growth opportunities, to be instrumental in the growth of the organization and grow with it.

Professional Summary

Engineering Professional around 10 years of diverse experience in the field of Telecommunications & IT, which includes around 8 years of experience in Project Management for Telecom / Infrastructure IT related projects for various Global customers in ASIA, Middle East & Europe.

Area of Expertise :

- Project Management
- Service Delivery
- Vendor Management
- Agile Methodology
- IT Infrastructure
- Office relocation
- Cross connects cabling at various Data centers
- Expertise in Products: WAN, LAN, WLAN, MPLS, IPLC, Lease Line, IPT, Firewall Security check points, Skype for Business Migration, hardware delivery (Routers, switches, Controller, Access points) & deployment, Servers Installation & Integration.
- End-to-end project management starting from Initiating to Closing, developing Project Charter, Scope, Time & Cost estimates, Quality, Risk Management, progress tracking and execution to successful conclusion in line with the planned budget.
- Worked in various programs such as Strategic Network Transformation, WAN Transformation & Optimization, Hardware Refresh at 50+ sites, WLAN and WAN Global Network Uplift Program to implement & upgrade skype for business Globally

Workshop Training , Certification & Awards :

- **PRINCE 2** Foundation & Practitioner Certified.
- 5 days **PMP** Training in "Understanding of Project Management – PMI
- MS Office – MPP, PPT, Word, Excel.
- Awarded with CDSS award " Star of the Month " in Aug'16 & Jan'17 at BTGS level
- Awarded by Recognition Certificate by Client Director in Nov'17 & Mar'19
- Recognized as Brilliant Performer Annual rating in 2017 and 2019.
- 2 days Customer centricity Training Program in Bharti Airtel.

Working Experience: 20th April '15 to Till date

Working in **British Global Services, Gurgaon as Project Manager for delivering IT Projects (WAN/LAN/WLAN, Site relocation, Migration circuits, IPT, Enterprise Voice (Skype for Business), Firewall Security Check Point) for UNILEVER (FMCG Customer) , APAC region.**

Profile:

- Working as Project Manager & Managing BAU projects (WAN / LAN /WLAN/ Servers Installation & integration, Office relocation / Internet / GMPLS upgrades, circuit migration, IPT, Firewall Security) for Unilever Customer.
- Multiple Business Trip to Singapore for EV skype for business migration project at two Unilever major offices and Training Center.
- Worked in various programs such as SD-WAN, SNT, WAN Transformation & Optimization, Hardware Refresh at 50+ sites, WLAN and WAN Global Network Uplift Program to implement & upgrade skype for business globally.
- End to End Project management from Initiating phase till Closing.
- Carry out kick off calls with the customer to understand their exact requirement & scope.
- Coordinating with the third party vendors & suppliers for flawless execution of projects.
- Achievements in managing large strategic Projects involving high revenue generation and meeting deadlines.
- Coordinating with worldwide carrier partners for Internet lease line & hardware delivery.

Working Experience: 19th Nov '12 to 14th April '15

Working in **Bharti Airtel, Gurgaon as Assistant Manager in Global Service Delivery Team for delivering IPLC links (WAN/LAN/MPLS) for various Global Customers in AMET & UK region.**

Profile:

- Working in Global Service Delivery Team to deliver International Private Leased Circuits (IPLC, WAN, LAN, MPLS) for various customers such as ISP's, Wholesale providers, IT companies over the globe for APAC, Middle East & UK region.
- Developing the customized project plans on the basis of various segments in the project & implementation timelines according to the project life cycle.
- Coordinating with worldwide carrier partners as Verizon, AT&T, CenturyLink, Level3, Vodafone UK, SingTel, Telstra, Camtel, PCCW, HGC, Telekom Malaysia, Etisalat, COLT, Interoute, Telecom Italia, Epsilon, , Star Hub, etc.
- Managing Mux, Router, Switches, Servers delivery & Installation.
- End to End link provisioning, testing & handover to Operations team.
- Working closely with Product, access & feasibility and partner management teams to choose best deal as per the solution closed for the particular project.
- Design network solution & scope of work for all the projects depending on the customer's requirements/Type of service.

Working Experience: 1st Aug11 to 09th Nov12

Working in **Nokia Siemens Networks, Noida (on IKYA Payroll) as Engineer (IPLC/Transmission / LAN /Hardware)**

Profile:

- Co-ordinating with different International carriers for last mile circuit delivery, Circuit cease, upgrade, downgrade ensuring minimum downtime impact.
- Managing Mux, Router, Switches, Servers delivery & installation.
- Giving timely project updates to Customer & other internal stakeholders
- Interacting with SCM, Logistics Team, SRM, Order Managers for Hardware Installation & Commissioning.
- Raising RFCs and actively participating in CAB calls for approving the changes for the respective sites.

Working Experience: 17th Aug09 to 25th July11

Working in **ZTE Telecom, Mumbai (off roll) as a Project Engineer (SDH/DWDM) for MTS Project.**

Profile:

- Installation & Commissioning of ZTE SDH equipments- S200,S385,S320
- Handover to NOC team for monitoring of devices.
- Software & Hardware Upgradation of SDH/DWDM Mux
- UAT of Mux at different STM levels. Testing includes Tx Power, Rx Power, Overload of various OTR's at different levels, SNCP and MSP Protection Switching.
- Loop & Break Testing of E1's for POI & Media Connectivity.

Qualification

<u>Course</u>	<u>Year</u>	<u>Institute</u>	<u>Percentage</u>
B.TECH(ECE)	2005-2009	Guru Nanak Dev University, Amritsar	65.53%
12 th (CBSE)	2005	Swami Sant Dass Public School, Jalandhar	74.00%
10 th (CBSE)	2003	Swami Sant Dass Public School, Jalandhar	75.20%

Personal Information

Full Name:	Gaganjot Singh Bagga
Father's Name:	Narjit Singh Bagga
Branch:	Electronics & communication Engg.
Date of Birth:	17-Mar-1987
Languages Known:	English, Hindi. Punjabi
Contact No:	91-9910092779
Nationality	Indian
Marital status	Married
Permanent Address:	Gaganjot Singh Bagga S/O Narjit Singh Bagga 546, J.P.Nagar, Jalandhar City. Punjab
Present Address	House No.-901,1st floor, Sector 31 ,Gurgaon-122001
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Declaration

I hereby declare that the above written particulars are true to the best of my knowledge.

Date:

Gaganjot Singh Bagga