B-258 Shiv Durga Vihar,
Faridabad, Haryana
121009

Rajpat Prajapati

+91 9716215596
prajapati.rajpat@gmail.com

- ✔ More than 6 years of experience in IT industry, with strong analytical skills and wide range of skill set.
- ✔ Aim to provide high quality, user friendly solution that should be scalable and easy to maintain.
- ✔ Ability to work in a team with tendency of maintaining high quality compliance and attain delivery excellence.
- ✔ Ability to quickly understand and solve complex problems with endeavor to identify opportunities of improvements.

Core Competencies

- ✔ Project Planning
- ✔ Resource Management
- ✔ API Integration
- ✔ Vendor Management
- ✔ Proficient in Web Technologies
- ✔ Health Insurance

- ✔ Process Improvement
- ✔ Change Request Management
- ✔ Task Scheduling & Tracking
- ✔ UAT
- ✔ Business & Function Requirement
- ✔ Travel Insurance

- ✔ Information Management
- ✔ Business System Analysis
- ✔ Bank Integration
- ✔ Agile
- ✔ Payment Gateway Integration
- ✔ Web Aggregator Management

Technical Skills

Expertise on below technologies:

PHP (5.3 and above), MySql (5.5 and above), Java Web Service, Asp.net, Agile Development, JavaScript, JQuery, MS SQL and Ajax

Achievements

- ✔ Gathering requirement from business users, doing system analysis, and feasibility
- ✔ Certificate of Appreciation from RHICL Director
- ✔ Star of the Month Certificate (April 2016)

Religare Health Insurance Company Ltd   Sept 2014 to Present

Designation: **Manager –IT**

Responsibilities/Duties:

- Gathering requirement from business users, doing system analysis, and feasibility study.
- Liaise with business users and technology partners for any system/functional related enhancement/issues.
- Understand the detailed processes from functional and technical standpoint.
- Work with other colleagues in IT to collectively fulfill the system delivery responsibilities on project that have cross-functional inter-linkages.
- Publish regular status update of the ongoing projects.

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- Maintain a healthy working relationship with the business users and other members of the IT Team
- Responsible for overall performance, cost and delivery of functional enhancements
- Review Test strategy & test specifications, assist in Functional testing and provide UAT support
- Take ownership of projects assigned with successful deliveries, to recognize and escalate situations as deemed necessary
- Address and resolve all issues utilizing the available resources in a timely and proficient manner
- Work closely with various internal and external stakeholders of the project
- Experience in full life cycle implementation (SDLC) of projects
- Familiar with industry best-practice approaches to the design, implementation, operation and management of IT systems

Project/Application Ownership

Partner Integration: As Manager manages online partners/ web aggregators for Religare Health Insurance and have direct interaction with technical and business team to complete task as soon as possible. Below are list of partners for them completed partner integration.

Managing PAN India API Integration

✔ Policy Bazaar	✔ Bank Bazaar	✔ Coverfox	✔ Paytm
✔ Policy Bachat	✔ PolicyX	✔ Green House Broker Insurance	✔ Insuring India
✔ Probus Insurance Broker	✔ Easy Policy	✔ Quick Bima	✔ Bima Direct
✔ Aditya Birla Insurance	✔ Landmark Insurance	✔ Open World Insurance	✔ Akbar Travel

Bank / NBFC Integration

- ✔ IndusInd Bank
- ✔ Hinduja Finance

Lead Management System

LMS is application is used by Religare online sales team for collecting leads from different type of web sources. Lead pushes into LMS from different sources and caller convert these leads into sales. This application is used by online sales department for fresh business.

- ✔ Effectively planning and executing all application related projects.
- ✔ Ensuring application is running to an efficient level.
- ✔ Recommending and implementing technological improvements and efficiencies.

Maantech Technologies (Jan 2011- Sept2014)

Designation: **Team Lead** (**Software Development**)

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Projects:

CRM:

- ✔ Used for managing Customers, Leads, Purchase Orders, Sales Orders, Invoices and Reports.
- ✔ Used by Maantech team for managing their business needs.

Ecommerce Portal

Auraseven and Value4paisa:

- ✔ Online ecommerce portal for selling products online

Online Examination Application:

- ✔ Online examination platform developed for Tathagat Tutorial Pvt. Ltd.

Email Marketing:

- ✔ Web application used by Sales team to promote their products and business information to their clients/Customer.

Role & Responsibilities

Requirement Gathering, Converting that requirement into Software by analysis, designing, developing and conducting UAT, as Team Lead I was leading team of 3 members and worked as developer involved in programming and DB queries.

4QT Technologies (April2010-Oct2010)

Designation: **Software Trainee**

Real Estate CRM

Web based application used by real estate clients to manage their customers and sales record.

Role & Responsibilities

- ✔ Coding in asp.net
- ✔ Testing
- ✔ Client Interaction
- ✔ Write SQL queries to extract data and queries used in CRM application

Educational Qualifications

B.Tech in Electronics & Communication Engineering (2005-2009)