

# Sumit Kumar

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DOB: 10<sup>th</sup> May 1991

## Career Objective

To work in a healthy, innovative and challenging environment extracting the best out of me, which is conducive to learn and grow at professional as well as personal level thereby directing my future endeavors as an asset to the organization.

Horizontals	Proficient
Programming Languages	Linux, C and MATLAB, Embedded C
Embedded	Working with 8051 and ARM Architecture
Standard OS	Microsoft Windows Family

## Work Experience

Smarter Biz Technologies India Pvt Ltd	Duration – 23 <sup>rd</sup> March 2018 - Present
<p><b>Role : Network Engineer</b></p> <p>I am responsible for the following : -</p> <p><b>TROUBLE SHOOTING DEVICE :</b></p> <p>The device needs to be immediately replaced on site with buffer stock available onsite.</p> <p>The primary device to be repaired on site.</p> <p>If not repaired onsite, the primary device needs to be shipped to a central location by the service engineer on Day 1.</p> <p>Central service location to give time estimate for fixing the device,</p> <p>If estimate is more than 3 working days, new device policy to be executed to replace the buffer device.</p> <p>As and when the device is replenished the new device shipped can be taken back and replaced by the repaired device.</p>	

**TROUBLE SHOOTING APPLICATION:**

Trouble shoot app onsite at level 1.

If not, call service number of Smarter BIZ to trouble shoot at level 2.

If not, SB activates MDM to screen share and rectify problem.

Service agent to activate the application again and give it to user.

**TROUBLE SHOOTING NETWORK:**

**This section is to support any outage in the network at onsite location:**

Service engineer to build capability within the device to seamlessly move from Network 1 to 2 to 3 on pre-defined logic.

Network 1 by default will be ILL. In case of outage, the device should select Broad band (Network 2) as secondary network and activate the internet services.

In case of outage of Network 2, the device should select Network 3 which will be mobile hot spotting.

For mobile hot spotting, the sender device will be predefined with an activated SIM already in place for data access in SIM 2 slot. This device will be numbered.

The corresponding devices as receivers will also be numbered and will be pre-defined to hot spot with primary device in ratio of 1:3.

The secondary devices should get activated to receive wi-fi connection with a passkey already enabled.

The internet services should get activated on immediate basis.

Once the Network 1 or 2 is enabled again, the devices should move seamlessly to that network and hot spot should stop.

**Vayam Info solutions Pvt Ltd, Noida**

**Duration – 23<sup>rd</sup> March 2017- 22<sup>ND</sup> March 2018**

**Role : Network Support Admin**

Installing and configuring networks and systems.

Identifying and solving any problems that arise with network and systems.

Checked with customer and gave the solutions according to his problems.

Rectify the issue of customer related to mobile network like mobile signals, internet and technical issues.

<b>Espectra India Pvt Ltd, Gurgaon</b>	<b>Duration – October 2015 – October 2016</b>
<p><b>Role : Coordination Manger</b></p> <p>I was responsible for the coordination of the team which has work for to coordinate with network engineer and rectify the issue at BTS of mobile network tower.</p> <p>Was responsible for the communication between network engineer and team.</p> <p>Was responsible for the providing the solutions for the issue at BTS.</p>	

<b>Alstom India Pvt. Ltd. ,Delhi</b>	<b>Duration:4 months (2<sup>nd</sup> Feb 2013-2<sup>nd</sup> June 2013)</b>
<p><b>Role: Automatic Train Control Engineer Intern</b></p> <p>This internship was focused on the track side signaling interlocking , miscellaneous station equipment through the signaling, interlocking, Automatic Train System(ATS) ,adjacent trackside ATC computers and the maintenance terminal.</p>	

<b>Strength and Achievements :</b>
<ul style="list-style-type: none"> <li>❖ 1<sup>st</sup> Position in slogan contest at ALSTOM India Pvt. Ltd.</li> <li>❖ A very keen learner and grasp new concepts with ease.</li> <li>❖ A keen man eager to contribute in all capacities.</li> </ul>

<b>Academic Qualifications</b>			
Graduation (B.Tech in ECE)	Apeejay College of Engineering, Sohna	M.D.U	2009-13