Mohammad Salis Naqvi

Mobile Number - **+91 9713474489**

Email- **naqvisalis@gmail.com**

Experience Summary

- Having more than 6+ years of experience in application Support, Enhancement and Quality
- Having versatile knowledge of Banking Domain and Retail Domain.
- Having comprehensive & analytical problem-solving capabilities.
- Willingness to learn & develop myself, so that I can utilize my knowledge and experience in the favour of organization.
- Experience in communicating and coordinating tasks among teams/clients.
- Dynamic IT professional with good analytical skills.

Technology

Below is a list of software technologies that I have worked on: -

ETL Tools	IBM Data Stage 8.5 & 11.7
Operating	UNIX
Scheduling Tool	Tivoli Workload Scheduler
Ticketing Tool	Service Now, Control-M
Key Areas	Automation (Using Shell Script), ITIL Process Management

Technical Skills

- MySQL
- Linux/Unix
- Technical Support Escalation
- Oracle Sql

Domain Functional Expertise:

- 2 years of work experience in Retail Domain
- 2years of work experience in Employee Management Domain
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Qualifications

Degree and Course Completion Date	Institution/ Name of University	Major and Specialization
Master of Computer Application 2011	RGTU University BHopal	Computer Application

Career Profile

Dates	Organization	Role
August 2014 – Oct 2016	EPFO-UTIITSL(Jain Hydraulics)	Team Lead
Dec2016 – Till Date	Define Infotech	System Engineer

Projects worked on

Project Work	**Madhya Pradesh Data Centre**
Title	Database and application production management system
Applications **ETL and Reporting** **Database** **Environment** **Job scheduler** **Role**	MP Data Centre (Assortment Management) IBM Info sphere DataStage 8.5 & 11.3 IBM DB2 10.1.0.2 IBM AIX (UNIX). BMC Control-M 7.0 System Analyst and Technical Support
Responsibilities	▪ Interface between the Client and the Technical team responsible for Assortment management related applications. ▪ Responsible for enhancing the current design of ETL process for large volume Data Warehouses. ▪ Also worked for **Automation** (using Shell Script) to reduce the repetitive &manual task. ▪ Document the requirements, validate and ensure flawless implementation though ITIL process. ▪ Defect co-ordination and Root cause analysis for application related problems. ▪ Change management and Problem management, member of Continuous service improvement (CSI) team & productivity improvement. ▪ Interacting with client at each stage for making production up and running with full c
	The project is responsible for MP Data Centre IT Production support and enhancement of End user Applications, Databases, production jobs and Reporting.

Account	**Katara Shopping Kart**
Project	Application Maintenance and Support (AMS)
Period	Jan-2019 to current date
Description	AMS portfolio has around 50 applications which support various business units of Katara Shopping Kart. These applications are vendor products and in-house

	developed applications and divided into 3 categories according to business functionalities such as Core Banking, Channels and Enterprise solution & Products applications. These applications are supported 24*7 by dedicated and committed AMS team members who provide SLA based service along with value additions.
Role	Incident Analyst
Responsibilities	Ensuring 100% application up time. Executing resolutions or work-arounds, if applicable. Providing effective resolution to the incident in accordance with the priority service level. Working with Infrastructure, DBA, OS, Performance, Network and Vendor for incident resolution. Assisting service delivery teams with various extracts. Automation of monthly reports using shell and VB Scripts. Maintenance and synchronization of DR environment.
Account	**Employee Provident Fund Organisation –UTIITSL (Jain Hydraulics)**
Project	EPFO DWH
Period	Jun-2014 to Oct-2016
Description	DWH is the Dataware house of the EPFO. Here we maintained the historical data for analysis and analytical purpose. Collecting data from different kind of Source system and Daily, Monthly generated flat files and load it into the Dataware house and build Data .
Role	Team Lead
Responsibilities	As an TL, we use the data incoming from different sources/Interfaces of EPFO and with the help of Datastage, do the cleansing and transformation in the way that it can be loaded in the Datawarehouse and different Datamarts could be made on the top of it. There data are further used for different business critical decision making and generation of reports such as NPA for EPFO itself and other compliance reports for UTIITSL.

Environment	Windows, DB2, Unix
Programming	SQL, Shell Scripting

Strengths

- Design efficient solutions.
- Strong Technical skills.
- Eager & Quick Learner.

Personal Details

Date of Birth:	25th Jun 1986
Marital status:	Married
Sex:	Male
Nationality	Indian
Languages known:	English, Hindi.

Rewards and Recognition

Continuous appreciations by client for timely deliverable and maintaining the quality of work throughout the process.