

Resume

Gayanendra Shakya (Gyan)

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PROFESSIONAL SYNOPSIS

Nearly 6 + years of rich experience including working in IT industry, encompassing end-user support, system administration, vendor management and outsourcing. Presently associated with **Tech Mahindra Ltd, NSEZ Noida** as **Associate System Engineer**. A keen strategist, planner & implementer with expertise in multi-unit IT management and Technology Resource Administration. A facilitative Manager with strong understanding of security concepts and the ability to implement solutions based on authentication, authorization, confidentiality, availability, and security management requirements / impact, Implementation and deployment Possess exceptional communication and analytical skills.

❖ Functional skills ❖

Software Developer

- ❖ Around 2+ years of experience in Java Technologies
- ❖ Excellent Java development skills using J2EE, J2SE, Hibernate, JDBC.
- ❖ Having hands on experience in handling Use Cases, Functional Specification, Knowledge Transfers and Business Analysis.
- ❖ Good working knowledge on Application development and maintenance life cycle process.

Application Support Engineer

- ❖ Implementing day to day plans effectively to achieve smooth operations of business processes.
- ❖ Reviewing and initiating measures for automating / streamlining internal processes.
- ❖ Installing/updating application on clients Linux/Solaris/Windows based servers
- ❖ Working on Development related issues and provide end to end solutions to the clients
- ❖ Working on Change Requests (CRs) on BMC Remedy, Cana, RMD Portal
- ❖ Working experience on DevOps (GIT, Docker, Jenkins, Nginx).

Systems Administration

- ❖ Installing of OS, databases and application software under multi-platform environments, deployment of servers and monitoring the same.
- ❖ Devising strategies for Disaster Recovery Management, including planning and designing servers for backup and recovery of server / database information.
- ❖ Maintaining servers with Windows and Linux based OS.
- ❖ Maintaining server security and DB security
- ❖ Updating the DB links and changing the Mech Id pwd, periodically.

COMPUTER SCIENCE INTELLECT

- **Working Environments** – Up to Windows 10, Linux
- **Languages** – C, Java.
- **Java Technology** – Core Java, Spring, Hibernate.
- **Web Technology** – HTML5, CSS, AJAX, JSON, Angular, Bootstrap.
- **Scripting Technology** – Shell Script, Java Script.
- **Database** – Oracle SQL Developer 12c.
- **DevOps** - GIT, Docker, Nginx, Jenkins.
- **Certification Course** – Digital Transformation Program-Java Enterprise Apps with DevOps from NIIT.

College Project:

Online Shopping Website (College Project)

I worked on A College Project named “**Online shopping**”, I create a website for online shopping, using below Technology I used to develop the college Project:

Operating System: Windows 7, 8 and for Frontend design I used HTML 5.0 and CSS, I used My SQL for data storage (DB) and this whole project developed on ASP.Net in C# Language.

WORK EXPERIENCE

1. Worked with MARG Software Solution LKO Associated with UP Electronics Corporation

Ltd. (25 months, From June 2014 to June 2016)

Designation: - Center Supervisor

Key Accomplishments:

- ❖ Handling team effectively.
- ❖ Resolve the Public's issue at higher level
- ❖ Motivating existing users to use new technology.
- ❖ Providing online demonstration.
- ❖ Handling the higher escalations & technical issue.
- ❖ Printing the labor smart card, and meet the daily targets.
- ❖ Resolve the issue related to data mismatch.
- ❖ Updated the labor scheme date on web portal and in smart card too.
- ❖ Capture/Update the bio-metric data in web portal and in smart card.
- ❖ Providing technical training related to UPLMIS portal and bio-metric capture procedure under the various districts in a Division (Center).

2. Presently I am associated with Tech Mahindra Ltd. as an Associate System Engineer from May 2017 to till the date.

Project: ADEPT & SRTS, ALDB

Client: AT&T

Role : Software Developer

Designation: - Associate System Engineer

Key Accomplishments:

- ❖ Meet the Daily target and quality
- ❖ Meet in daily SLA as client requirement
- ❖ Performs Security Patches update on Linux and Window servers when it's required.
- ❖ Provide end to end solution on client queries.
- ❖ Provide support on Tech M created automation tools (ADEPT & SRTS) for web development.
- ❖ Did client meeting whenever it's required, and provide possible solutions.
- ❖ Also works on tickets and fixed the issue in mentioned ticket within the SLA.
- ❖ Also joins outage call (C2W, on one tool platform) and works under scope and provide helps.
- ❖ Creating CRs (Change Request) on BMC remedy, and works on that and perform the various operations on Cana platform.
- ❖ Also works on the tools Putty, Super Putty, BMC Remedy, WinScp, Cana, Ticketing Portal like (ticketsearch, webppm, AOTS, USH etc.), Oracle SQL Developer 12c, Oracle Toad, JConsole & Eclipse.
- ❖ Also perform Java deployments using Jenkins tools, and fixed the issue when it's occurred during deployments.
- ❖ Also fixes DB related queries like, DB link related issue, Mech Id pwd change etc.

- ❖ And fixes the issues on file permissions and user permission related issues on Linux servers.
- ❖ Working on cron jobs and also fixes issue related to shell script.
- ❖ And works on Development/enhancements in Java as per user requirement.
- ❖ Works on Eclipse, Core Java, Hibernate, JDBC

EDUCATIONAL QUALIFICATION

- ❖ Pursuing MCA (DE) from LPU Panjab since Jan 2020.
- ❖ Bachelor in Computer Application from CSJMU Kanpur in **2014**.
- ❖ Intermediate from UP Board, in **2011**.
- ❖ High School from UP Board, in **2009**.

Personal Details:

Address	:	Village Hoshiyarpur, Sector 51, Noida (U.P.) Pin 201301
Date of Birth	:	2nd Oct 1994
Marital Status	:	Married
Languages Known	:	English and Hindi.
Nationality	:	Indian.
Passport Availability	:	Yes

Date:/...../2021

[GAYANENDRA SHAKYA]