

Sagar Sukhiyaji

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CAREER OBJECTIVE

Incredibly detailed IT engineer with ability to investigate trends and carry out non-conformance reporting and tracking. Hopeful to secure the position in a company where professionalism is rewarded.

SKILLS

- Comfortable across a whole range of functional and cross-functional testing
- Solid exploratory testing skills, not just working to test plans
- Strategic thinking when developing tests
- Knowledge of full life cycle development right from the requirements gathering to delivery
- Ability to triage failures, identify root-cause, and define corrective actions
- Awareness of test automation and ability to spot points of value in process
- Comfortable to work closely with developers, business and other quality analysts and client in a highly collaborative environment
- Agile player
- Passion for technology and software quality
- Ability to communicate in technical and non-technical terms to all levels of staff
- Ability to work independently against multiple deadlines and shifting priorities
- Able to take on additional tasks and responsibilities in order to accomplish team goals

HIGHLIGHTS

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| Web Automation | Selenium WebDriver, TestNG TDD, Cucumber BDD, JBehave BDD, Page Object Model (POM), Maven |
| Cross Browser / Parallelization Automation | Selenium Grid, Docker, BrowserStack |
| API (Backend) Automation | RestAssured, POSTMAN, JSON, Swagger, RestAPI |
| Database Automation | JDBC |
| Performance / Security Testing | JMeter, SQL Injection, XSS, CSRF, OAuth 2.0 |
| Programming / Database Scripting | Java, SQL |
| Scripting | Linux / Unix Scripting |
| DevOps | Jenkins |
| Code Coverage | SonarQube |
| Log Monitoring & Version control system | Splunk, Git |
| Project/Test Management | Rally, ALM, Agile, JIRA |
| Database | Oracle SQL Developer |
| Cloud computing | Basic Knowledge of AWS |
| Learning new trends | Cypress, GraphQL |

ACCOMPLISHMENT

- Streamlined QA processes to increase efficiency and deliver testing well before release deadlines
- Led efforts to improve the quality of several automation test cases which resulted in 90% of test cases being automated, compared to 50% previously.
- Adaptable to any kind of project- worked on long term, high complexity projects as well as shorter projects with several changes.
- Created test plans for three large products over multiple successful releases.
- Presented an efficient and logical method of creating, organizing, and reporting test cases across multiple product groups.

WORK EXPERIENCE

Senior Test Lead

Nov 2020 – Present

Credit Suisse (Client)

- Facilitate user acceptance testing (UAT) with Product Management and business users.
- Own release management for production code releases and smoking testing.
- Anticipate release issues and takes corrective measures and messages to development manager all issues and concerns
- Working with and guiding Developers as they build automated testing
- Highlighting performance issues within the team to drive high performance
- Development and use of automation frameworks
- Develop and execute test cases, scripts, plans and procedures (manual and automated)
- Helps establish project test strategy, methodologies, test plans as well as assist with test execution
- In collaboration with the Management provide testing services for the global testing team including automation implementation, Performance Testing, Manual Testing and reporting ensuring delivery is on time and of high quality for specific tools and processes
- Create and maintain test schedules for all assigned projects and ensure delivery with prompt issue escalation
- Ensure projects are delivered according to project times Guide testing team in testing best practices
- Work with Engineering and Development teams to integrate test frameworks into the DevOps pipeline.
- Actively contribute and participate in design and architecture discussions, daily stand-ups, and Agile Sprint planning sessions.
- Collaborate with developers, business and multiple global stakeholders to drive QA agenda & standards by engaging with them throughout the SDLC.
- Driving process improvements and sharing best practices effectively across the organization
- Analyses patterns of defects for projects & communicates findings to facilitate continual improvement
- Involvement with defining quality procedures in conjunction with Line Manager
- Automating end-to-end testing including frontend/backend applications.
- Monitors and tracks resolution of defects, coordinating with engineers in order to prevent them, report and resolve them.
- Providing daily / weekly testing progress / status reports and reporting to Management

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| Project: | EMAX – In house |
| Domain: | Bank |
| Duration: | Running |
| Role: | Test Lead |
| Team Size: | 15 |
| Technology & Methodology: | Selenium Web Driver, Java, Selenium Grid, Cucumber (BDD), Rest assured, Git, Jenkins, Database, Agile |
| Description: | This is core project of Credit Suisse. This project manages market risk for Credit Suisse. |

Senior Software Engineer in Test

Sep 2019 – Oct 2020

Mastercard (Client)

- Collaborate with Product Owners, Application and Engineering teams to gain an understanding of the systems.
- Demos to Product Owner on the new features at end of each sprint and shares test results with all stakeholders, ensures end user Quality of the product.
- Working with geographically dispersed Dev & QA team in a very dynamic, rapidly evolving and high pressure, high visibility project setting.
- Builds overall test strategy. Should be able to liaise with Dev Manager/Leads and Operations/Business to capture Functional and Non-Functional requirements to build an overall test strategy for the product.
- Write utilities, as needed, to automate manual steps/processes.
- Evaluate manual test plans in order to design and implement well- structured test frameworks that are easy to extend and maintain.
- Creating automation scripts for frontend and Backend.
- Providing daily automation status to manager.
- Updating and managing automation suite as per requirement.
- Integrate automation script with nightly Jenkins build, analyse automation report daily.
- Own the Performance and Security aspect testing.
- Own test strategy, test plans, test scripts and test reporting.

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| Project: | Mastercard Connect – In house |
| Domain: | Mobile / Card based Payment processing, Bank |
| Duration: | Completed |
| Role: | Individual Contributor |
| Team Size: | 30 (Further divide into 7 scrum) |
| Technology & Methodology: | Selenium Web Driver, Java, Selenium Grid, Browser stack, JBehave (BDD), Postman, Rest assured, Git, Jenkins, Splunk, Database, Agile |
| Description: | This is core project of Mastercard. This project is like application store. Client can order application/ report/ product from Mastercard Connect and once Security Administrator approves order then client have access of ordered application/ report/ product. AMG is initiative in which old monolith architecture is converted into microservice based architecture. In this, tested async workflow of order. |

Deputy Assistant Manager

Apr 2015 – Sep 2019

Finlogic Technologies India Pvt Ltd (CMMI Level 3)

- **Created robust automation framework from scratch** and Automated the legacy applications and Validated compliance with business requirements in System Test and UAT Environments.
- Configured automation framework with Jenkins.
- **Experience leading** a team of 4 people.
- Doing Web Services Testing / Rest API Testing / Soap API Testing / Backend Testing using SOAP UI and POSTMAN tool and validating the response against the database and inserted assertions. Actively participating to setup, the test environment for the application needed to be deployed into test environment.
- Handling technical communications with Partners to understand client's systems or APIs.
- Implemented Page Object Model Automation framework with Java, Selenium Web Driver.
- Performed extensive System and Integration testing on various business critical scenarios and components like NSDL Esign, NSDL PAN Check and online bill pay.
- Writing SQL Queries to validate the integrity of the database and tested database tables data using SQL statements to extract data from the tables to validate test results in SQL server.

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| Project 1: | NJ Loan – In house |
| Domain: | Bank, Finance, Payment |
| Duration: | 1 year |
| Role: | Individual Contributor |
| Team Size: | 3 |
| Technology & Methodology: | Selenium Web Driver, Java, Page Object Model, JBehave (BDD), Postman, Rest assured, Git, Jenkins, Database, Waterfall, Manual Testing |

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| Description: | Customer whose account in NJ dp can avail loan based on their securities. This is totally paperless loan facility. NJ had tied-up with Bajaj Finance for same. After E-Sign, loan gets disbursed to client bank account. In this project, tested E-sign (NSDL), OTP |
| Project 2: | PSS (Point Scoring System) – In house |
| Domain: | Capital Market |
| Duration: | 4 year |
| Role: | Individual Contributor |
| Team Size: | 7 |
| Technology & Methodology: | Selenium Web driver, Java, TestNG (TDD), Git, Database, Waterfall, Manual Testing, Performance Testing |
| Description: | Brokers got point based on mutual fund transaction comes into NJ. Created framework from scratch. |
| Project 3: | QIDN – In house |
| Domain: | E-Commerce |
| Duration: | 8 months |
| Role: | Module Lead |
| Team Size: | 4 |
| Technology & Methodology: | Selenium Web Driver, Java, Page Object Model, JBehave (BDD), Postman, Rest assured, Git, Jenkins, Database, Waterfall, Manual Testing |
| Description: | Client can order furniture or can provide custom furniture requirement also. |
| Project 4: | NJ Insurance – In house |
| Domain: | Insurance, Retail, Realty |
| Duration: | 6 months |
| Role: | Module Lead |
| Team Size: | 3 |
| Technology & Methodology: | Functional Testing, Database Testing, Waterfall |
| Description: | This project gives Life Insurance to client. Client can select base-rider and pay amount online. |

Web Developer

Jun 2014 - Mar 2015

Digital Dreams Infotech

- Meet with clients to gather requirements, design sites, and outline schedules.
- Develop concepts, control project flow and assure deliverable milestones are met.
- Worked closely with senior developer and learned advanced project management.
- Design websites for clients.
- Testing websites to identify and resolve problems from an end user's perspective.
- Also, if any issue raises on Live Server (Production Server) then track that issue and resolve same.

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| Project: | Accounting Software – In house |
| Duration: | 1 year |
| Role: | Individual Contributor |
| Team Size: | 1 |
| Technology: | jQuery, HTML, CSS |
| Description: | This project is to convert old dos-based software to UI based website. In this project I had done functional testing, database testing, UI testing of what I had developed. No QA is there in team. |

EDUCATION

University: Charotar Institute of Science and Technology
Degree: Bachelor of Technology (Information Technology)
Year: May 2014
Percentage: 77.33%
NADIAD

University: Gujarat Technological University
Degree: Diploma (Information Technology)
Year: June 2011
Percentage: 77.14%
SURAT

University: GSEB
Degree: SSC
Year: March 2008
Percentage: 84.77%
SURAT