

VIVEK KUMAR

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Carrier Objective:

To be a potential resource to the organization where I can utilize all my skills and knowledge which would help the organization to grow and further enhance my growth profile.

Professional Summary:

- **Organization:** TATA Business Support Services, NOIDA
- **Period of Employment:** August 2015 to May 2016.
- **Designation:** Technical Support Executive (L2)
- Excellent Communication & interpersonal skills.

Roles and Responsibilities:

- Providing Network support to Lease Line network customer of TTSL.
- Online Monitoring for link utilization using MRTG tool.
- Network diagnoses via Trace Root, Ping, Monitoring Tools etc.
- Monitored various aspects of Network such as Internet traffic, NAT sessions, Utilizations of Load Balancers (F5 BIG IP) etc.
- DLC, NPLC, ILL and MPLS lease line bandwidth monitoring and Troubleshooting.

Technical Skills:

- **Software Language:** C Programming, C++, HTML & Java (Core), Basic PHP.
- **Computer Applications:** Microsoft Office Word, Microsoft Office Excel, Microsoft Office Power Point.

Educational Qualification:

Qualification	Board/University	Year	Percentage/CGPA
B.Tech (Computer Science Engineering)	West Bengal University of Technology	2014	7.88 CGPA
Intermediate(XII)	CBSE	2010	68%
High School(X)	CBSE	2008	68.8%

Project/Training during Graduation:

- Successfully completed my **Diploma in Hardware Technology** from **Vedanta Foundation**, Kolkata, West Bengal for period of around 6 Months.
- Underwent training on **C Programming Language** at **NIIT** in Kolkata in 2012.
- Underwent Vocational Training on **Basic Television Engineering** at **Doordarshan Kendra**, Kolkata in 2013.
- Underwent vocational training on '**J2EE WITH ORACLE 10g**' in Industrial Application at **ORIENS INFOTECH PVT.LTD.** Kolkata in 2013.

Personal Information:

Name	Vivek Kumar
DOB	26 November 1992
Gender	MALE
Father's Name	Ashok Kumar Gupta
Languages Known	Hindi, English
Nationality	Indian
Marital Status	Single

Declaration: I hereby inform that all information written above is true to the best of my knowledge and belief.

Date:**Place:**

[Vivek Kumar]