KOLANGI RAJA

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Professional Summary

Flexible Technical Support Engineer with 3 years of experience in helping clients and maintain smooth operations. Expertise in windows server administration and adapt to dynamic environments. Quickly able to configure routers and switches.

Skills

- Network Troubleshooting
- VLAN configuration
- Subnetting
- Routing and switching
- Windows server administration

Work History

Technical Support Engineer, 07/2018 to 06/2021
Satvat Infosol Pvt Ltd. - Chennai,Tamilnadu

- Provided detailed technical documentation, including network diagrams, process flow charts and procedural guidelines.
- Monitored servers and escalated emergency technical issues beyond scope to maintain optimum up-time.
- Managed application patches, data backup, security changes and network configuration and changed servers and loaded and tested software applications.
- Performed troubleshooting in Cisco switches and routers and analysed data packets.
- Monitored network capacity and performance, as well as diagnosed and resolved complex network problems.

Education

B.E. Computer Science And Engineering: 2018
Arasu Engineering College - Kumbakonam
73%

HSC: 2014
Perlyar Matriculation School - Jayankondam
89.25%

SSLC:2012
Periyar Matriculation School - Jayankondam
86.6%

 I hereby declare that the above details are true to my knowledge.

Thanks & regards

D. Kolangi raja

9003870379