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**Tanumoy Banerjee**

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Cisco ID- **CSCO12448876**

### Career Objective

To work & win in a challenging environment where my knowledge and hard work can be put to use for mutual growth of the organization as well as myself.

### Some Skills

- Committed to excellence.
- Willing to learn fast and adopt very quickly.
- Good listener.
- Ambitious, Hardworking.
- Able to relocate and travel as needed.
- Always willing to improve.
- Always believe in customer delight.

### Educational Summary

- ❖ Secondary education Completed in 2006 from West Bengal Board of Secondary Education with **81.25%** marks.
- ❖ Higher Secondary education Completed in 2008 from West Bengal Council of Higher Secondary Education with **74.8%** marks.
- ❖ B.Tech (Electronics & communication engineering) Completed in 2012 from Mallabhum Institute of Technology under West Bengal university of Technology with DGPA **7.05**.

### Professional Experience (Total: 7 year 03 months)

- ❑ **14th, September, 2012 to 31st August 2013** worked in **Tulip Telecom Ltd** deputed at **National informatics Centre (NIC)** Kolkata for National Knowledge Network (**NKN**) project as a **Network operator cum field engineer**.
- ❑ **1st, September, 2013 to 30st April 2015** working in **Wipro InfoTech Ltd** deputed at **National Informatics Centre (NIC) Kolkata**, for National Knowledge Network (**NKN**) project as an **Associate Network Management**
  - ❖ **Job Responsibility:**
    - **Network Responsibility:**
      - ❖ Monitoring and maintaining **Cisco 12410** Internet Gateway Router connected with nine 2.5Gbps, Twelve 10 Gbps and two 1 Gbps **core Links** connecting the state NIC centers, provided by BSNL, POWER GRID and RAILTEL for smooth Internet and NKN connectivity.
      - ❖ Continuous maintenance of backbone of Core Network Links in co-ordination with PGCIL, RAILTEL, BSNL for the Eastern Region and also monitoring all the NKN connectivity.
      - ❖ Installation, maintenance and network troubleshooting off all the NKN links like all **Govt. Institute(IIT,VECC, IISER,NIT,WBUT etc.)**, **research organization**, **govt. medical college**

& **hospital** (CMERI,PG, R.G.KAR etc.) and **Sasthya Bhavan** (West Bengal ) which are connected through 1Gbps and 100 mbps Links.

❖ Planning, coordinating, Surveying, Installing, Maintaining & Troubleshooting of various Internet related Equipment (Cisco ASR 1002, Cisco 3800, 1700, 1800 and 2900 Series Router, Juniper M10i, Juniper MX80 and 2950 Series Switch) at different Government Organizations.

➤ **System Responsibility:**

- ❖ Monitoring and maintaining the Network Monitoring NMS servers like **Whats UP Gold, MRTG. CA Spectrum, EHealth**
- ❖ Designing web page as per client requirement using **Visual studio 2008** designing tools as a frontend and **SQL server 2008 R2** as a backend.
- ❖ Monitoring all the Windows server using a tool and also checking services of sql server, web server, Oracle database server and application server and as per requirement sometime troubleshooting the minor problems of this server.
- ❖ Monitor **Firewall devices** and also monitor the bandwidth utilization in Firewall port through **CACTI monitoring tool**.

□ **14<sup>th</sup> May, 2015 to till now** working in **HCL Technology Limited (Infrastructure Service division)** as an **Engineer**.

❖ **Project : Punjab National Bank (17<sup>th</sup> May ,2017 to 23<sup>rd</sup> May,2017)**

**Job Responsibility:**

- Monitoring and Maintaining Cisco 3840 Router installed at Network Centre which is connected with 2 Mbps MPLS Leased line with DC (Data Centre) and 2 redundant links (ISDN & RF) also connected with this router.
- Continuous maintenance and monitor 20 MPLS branches and also co-ordinate with the ISP for any kind of network issue.
- Troubleshoot the link issue and server issue and give a proper solution, coordinating with our DC Team.
- Ability to engage with customers, gather requirements and propose solutions, and Prepare preventive maintenance report.
- Client side router & switch configuration, Should be able to deliver as an individual and perform equally well as a team player.
- Maintain the SLA and hierarchy.
- Analyzed L1 operational issues and also call logged through Incident Management tools (SPSD) to provide resolution within agreed SLA timelines.

❖ **Project : Life insurance corporation of India (24<sup>th</sup> May ,2017 to till now)**

**Job Responsibility:**

- Networking monitoring, and giving the resolution of Incident ticket.
- Routing protocol Handling- BGP and EIGRP
- L2 switch, Router issue analysis and troubleshooting.
- Router and switch configuration and SLA maintain as per the service protocol.
- VPN/BB modem configuration and support.
- AP configuration and Monitoring.
- HPSM tools handling.

- IPsec (Crypto) issue analysis and troubleshooting at branch end.

### Technical & professional Qualification (I-T / Soft Skills):

❑ **Certification :** Cisco Certified Network Associate (CCNA – 200-120)-[Cisco ID- **CSCO12448876**]

- ❖ CCNA (Cisco Certified Network Administrator) which contains LAN, WAN, IP-Addressing, Switching, Routing Technology.
- ❖ Hands on experience and Professional efficiency with the mention network equipment like CISCO 1K router, Juniper MX80 router, L3 and L2 cisco Switches.
- ❖ Hands on experience and efficiency to work with monitoring tools (spectrum, Whatsup Gold, E-health, Cacti).
- ❖ Hands on experience on CISCO routing protocol like EIGRP, OSPF & BGP.
- ❖ IPsec Issue analysis.

- **Application Software:** MS word, Whatsup Gold, NMS, and Incident Management tool(HPSM).

❑ **Completed PGDM in Marketing from AIMA (All India Management Association- final Semester )**

### Extra-curriculum Achievement

- ❖ Got prizes and certificate from "**G.E.C Paharpur Works Employees' Co- operative Credit Society Ltd**" for academic excellence.
- ❖ Participated in "**YOGASON**" competition and won the prize and certificate.
- ❖ Attend the seminar organized by "**PASCHIM BANGA VIGYAN MANCHA**" and got a certificate.
- ❖ Got a certificate from **Fresher's world** (campus ambassador event).
- ❖ Participate in college Debate competition and got a Participation certificate.

### Hobbies

- Playing Cricket & Chess.
- Travelling.
- Reading stories.
- Playing computer game.

### COMPETENCIES- Self Motivated

- Ambitious.
- Confident.
- Laborious.
- Challenging.

## PERSONAL DETAILS

Father's Name	: -	Malay Banerjee.
Native Place	: -	A 3/5/1/540 Hazra gali, Garden Reach Kolkata-700024
Date of Birth	: -	15 <sup>th</sup> January 1991.
Nationality	: -	Indian.
Language Known	: -	English, Hindi& Bengali.
Gender	: -	Male.
Marital Status	: -	Single.

## DECLARATION

I hereby declare that all the information furnished in this resume is completely true to the best of my knowledge and belief.

*Thanking you*  
*Tanumoy Banerjee*