Abhishek Sharma

Noida,
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Objective

A Computer Science professional seeking a challenging opportunity to work for an organization to enhance my knowledge, skills and techniques which can benefit the organization.

Work Experience

- 2.4 years of experience as an **IT Support Engineer** in Whiz Works and worked for client **SYSTRAMVA Consulting Pvt. India.**
  - 6 months as Lab Technician in Jetking .
  - Have experience in **Data center activities** like: - hardware maintenance.
  - Experience in providing **IT support** on ticketing tool with proper **SLA's** and following **TTR's**
  - Have experience as a **windows administrator** and provide support for the same.
  - Have working knowledge in **Linux** like Ubuntu, Kali, and Red hat.
  - Have working knowledge in **web development**.

Hardware and Software Skills

- Troubleshooting the networking related problems.
- Troubleshooting & maintenance of PCs.
- Fault finding & troubleshooting of Monitor, SMPS, Motherboard.
- Installation of Operating Systems and various software's like AutoCad, Revit, Sofistik, etc.
- Friendly with various OS environment Windows Server and linux server.
- Installation of device drivers , hardware components and Printer, Modem, Scanner, etc.
- Basic Knowledge of cloud platform like AWS and familier with Azure.

Network Skills

- Cabling & crimping for systems, hubs, switches & routers.
- OSI Layers and IEEE 802 standards.
- TCP/IP services, IP addressing & subnetting.
- Windows server configuration, AD, DHCP, DNS, Topologies, etc
- Configuration and troubleshooting of Microsoft outlook.

Certificates

- Completed **CCNA Networking** course from **Network bulls**.

- Completed **computer hardware** and **networking course** from **Jetking** Laxmi Nagar, Delhi.

Education Qualification

Education Qualification	
MCA (2021-23)	PURSUING FORM AKTU UNIVERSITY, Ghaziabad (UP).
BCA	INDIRA GANDHI NATIONAL OPEN UNIVERSITY (IGNOU) DELHI. 63%
12th	58%
10th	5.6 CGPA

Capabilities

- Adaptability to change.
- Proper Time Management skills.

- Quick Learner, Committed and target Achiever

- Good interpersonal skills, good listener, and communication building.

- Good at Teamwork and listening.

Personal Information

Sex:	Male
Marital Status:	Single
Date of Birth:	14th Sept 1997
Languages Known:	English, Hindi
Strong Points:	Decision making, positive thinking & hard working

Declaration

I hereby declare that all information furnished above is correct and true to the best of my knowledge.
Date: -

Place: -

Abhishek Sharma