

Top 2%ile in UPSC 2014 Prelims | Cracked IAS Prelims thrice | 99.91%ile in Logical Reasoning & DM, XAT

OBJECTIVE – Looking for an HR position to actualize my potential to achieve Personal and Professional Prosperity commensurate with Organizational Prosperity by utilizing my strong understanding and deeper knowledge of entire gamut of best HR Policies & Practices equipped with great Leadership abilities

ACADEMIC QUALIFICATIONS

Degree	Board	Institute	CGPI/%	Year
PGDHRM	XLRI	XLRI, Jamshedpur	4.55/8	2018
B.Tech, IS	VTU	Sir MVIT	65.63%	2006
Class XII	Bihar State Board	RMR High School	69.56%	2000
Class X	Bihar State Board	SMR High School	67.14%	1998

WORK EXPERIENCE (2 month)

Talent Acquisition Specialist Global Shiksha India Pvt. Ltd - Bangalore Apr 2021 – Till Date

Responsibilities	<ul style="list-style-type: none"> • Working as a Talent Acquisition Specialist at Bangalore Office currently (WFH) for acquiring talents from both IT & NON-IT and filling Both Tech and Non- Tech positions in fast growing start-up in Edu. Tech. sector 'Global Shiksha India Pvt. Ltd.' • Directly reporting to CEO of Edu. Tech. start-up 'Global Shiksha India Pvt. Ltd.' • Closed 10 recruiters, 5 System Admin & Network Engineers, 10 Digital Marketing Managers, 5 Laravel developers etc. in short span of 2 months • Creating Job Description (JDs) for aforementioned post • Sourcing potential candidates from various Job Portal such as Naukri, LinkedIn, Indeed, IimJobs etc. • Creating contingency plan to tackle last minute drop-outs by creating pipelines of talents for various post • Screening and shortlisting resumes from pile of resumes • Taking first round of interview and forwarding resumes of selected candidates for final round to C.E.O • Negotiating salary on behalf of Company • Engaging selected candidates till the time of joining to avoid last minutes drop-outs • Conducting joining and onboarding formalities for selected candidates
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WORK EXPERIENCE (11 Months)

Onsite HR Executive TeamLease Service Pvt. Ltd - Patna

May 2018 – Mar 2019

Responsibilities	<ul style="list-style-type: none"> • Worked as an Onsite HR Executive at Client Office for Client Bihar Government for implementation of project BSWAN (Bihar State Wide Area Network) • Handled close to 600+ employees deployed in all Blocks, SD Blocks, District HQ • Provided Leadership to these employees pertaining to Compliance issues, Improvement in working condition, resolved inter/intra-personal issues, Handled moral and motivational issue. • Involved in entire gamut of HR functions pertaining to 600+ deployed employees • Completed Recruitment and On-Boarding process for 100+ Network Engineers to be deployed in several places in Bihar (Blocks HQ, SD Blocks HQ, District HQ) • Provided inductions to all newly joined Employees and old Employees on need basis • Created Mentor-Mentee relationship for all Employees so as to build reciprocal organizational culture • Employee Grievances Management and Redressal through effective integration method which ensure 'Win-Win' for both parties rather than 'Win-Loss' or 'Loss-Loss' • Attendance Management and Payroll Management • Conducted recurring Workshops, Seminar and Webinar for Cultivating effective Business – etiquettes, Communication (verbal & Non-verbal) • Soft skills Training, Training on Assertiveness etc. • Ensuring all Manpower Contractors remain Statutory Compliant all the time as per prevailing Labor Law in India like CLRA Act, PF Act, Gratuity Act, Bonus Act etc. • Follow up with All Manpower Contractors till fixing up any outstanding Statutory Non-Compliant item • Liaised with multiple vendors to ensure all operational sites remains up • Increased productivity by continuous intervention on motivational and attitudinal aspect of all employees • Mentoring, Continuous Knowledge Transmission (Soft-Skills), Training, Motivating • Developed Leadership capabilities among the team • Personal Counseling, Conflict resolution, Behavioral Modification through effective intervention
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SUMMER INTERNSHIP (4 Months)

HUM Consulting LTD.	<ul style="list-style-type: none"> • Worked in HUM Consulting Ltd. during internship in Hyderabad • Conducted research through Surveying 100+ companies (SMEs & Start-ups) in short span of time collecting data pertaining to their HR Policies & Practices, Organizational Structure etc. and in case of any shortcoming on their behalf, recommended solution thereof after data analysis 	2016
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WORK EXPERIENCE (106 Months)

Senior Software Engineer Infosys Limited – Mysore

Jul 2006 – Jul 2015

Responsibilities	<ul style="list-style-type: none"> • Worked as Team Lead in testing functionality issues of applications of Suntrust bank • Led the helpdesk team catering functionality issues of 100+ applications of SuntrustBank • Guided team to learn intricacies of handling clients efficiently during odd working hrs. • Provided 24*7 on-seatsupport from on call support during US & non-US hours • Ensured a drastic improvement in First call resolution • Involved as Team Lead of 'Assurance' module in analysis, XML preparation for web dialog, tech-consulting & software manual testing for British Telecom • Extensive Hands-on Experience of testing tools like QC, JIRA etc and CRM (Siebel). • Handled broadband communication providers for Openreach (BTRetail,AOL,Cable etc.) • Technical consultant for CPs on the products offered on Openreach EMP
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	<ul style="list-style-type: none">• Responsible to drive the multi-vendor call for troubleshooting issues effectively and quickly to get issues resolved• Mentoring, Continuous Knowledge Transmission, Training, Motivating, Developing Leadership capabilities etc. among the team• Personal counselling, Conflict resolution, Team & Data management	
Achievements	<ul style="list-style-type: none">• Won 'INSTA', quarterly award for best support provided to client Sun Trust Bank• Won 'BRAVO', quarterly award for providing best support to client British Telecom	
POSITIONS OF RESPONSIBILITY		
MVIT	<ul style="list-style-type: none">• Worked as the Chief of organizing committee in inter-college technical fest• Selected as member of the anti-ragging committee to spread awareness• Represented the Information Science batch for two consecutive years• Chief Editor of Annual college magazine “BRINDAVAN”• Represented college in “Poetry Recitation” and “Debate” in inter college festival held at Mount Carmel College Bangalore	2004 2004 2004 2005 2003
ACADEMICS PROJECTS		
XLRI	<ul style="list-style-type: none">• Conducted an explanatory empirical study to examine the impact of workplace e-surveillance on the behavioral parameters of the employees at the workplace.• Formulated hypothesis on behavioral constructs-employee stress, privacy & loyalty• Validated the hypothesis through statistical analysis of data collected by survey• Studied Individual Ego-centrism -Singhbhum Homoeopathic College and Hospital• Conducted an Empirical Study to assess structure, size & status of HR departments and recommended solution thereof• Presented research paper through ‘Data Analytics’ on “‘Identity Construction’ in Organizational context	
ACADEMIC ACHIEVEMENTS		
	<ul style="list-style-type: none">• Achieved 99.72%ile in XAT2015 Scored 99.91%ile in Decision making & Reasoning section• Qualified for UPSC Civil Service Mains Exam 2014 - among top 2%ile across India• Qualified for Indian Forest Service Mains Exam 2014 among top 1%ile across India• Achieved All India Rank of 183 in CMAT with a percentile of 99.9 among two lakh applicants• Qualified Civil Service Mains two consecutive years Scored among top 2.5%ile across India• Qualified for Bihar CivilServiceMains2011• Selected as Probationary officer by SBI after clearing the three tier SBI-PO exam• Secured 121 out of 125 in Basic Electrical Engineering subject during graduation, best in college	2015 2014 2014 2013 2011 2011 2010 2003
EXTRA CURRICULARS		
Debate and Writing	<ul style="list-style-type: none">• Secured First prize in state level debate competition organized by SCERT• Secured First runner’s up position in intra-district debate competition• Published several poems in MVIT’s annual magazine “Brindavan”• Written numerous poems and also a full-fledged novel	1997 2001 2006 2017
CERTIFICATION		
INFOSYS	<ul style="list-style-type: none">• OSS – BSS• Telecom / Datacom	2008 2009