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PRADEEP RAJORIYA

TECHNICAL SUPPORT EXECUTIVE

PROFILE

Worked as Technical Support Executive for US based company. Want to work for a growing organization where extensive experience will be further developed and utilized.

EXPERIENCE

TRAINEE

Girnarsoft (2015)

- Oracle, Sdk, Android studio
- Android application development

TECHNICAL SUPPORT EXECUTIVE

Teleperformance (Jan 2019 - Nov 2020)

Worked for 22 months as Technical Support Executive for Cricket Wireless. My job role was to troubleshoot the issues faced by our customers over chat.

Inform the customer about the updates and newly added features in our services and product.

My responsibility was to deliver best customer service experience and resolve the issue using the product knowledge and resources.

SKILLS

- Excellent communication skills (English and Hindi)
- Good computer knowledge
- Teamwork experienced
- Critical thinking
- Multitasking
- Flexibility
- Problem Solving Skills

EDUCATION

HIGH SCHOOL Ganpati Vidya Niketan (2011 - 2012)

B.TECH IN ELECTRICAL
ENGINEERING Global Institute of Technology (2012 - 2019)

INTERESTS

- ♦ Net surfing
- ♦ Travelling
- ♦ Online gaming
- ♦ New technology
- ♦ Operating systems
- ♦ Learning different languages

EXTRACURRICULAR ACTIVITIES

- ♦ Volunteering for NGO
- ♦ Sports
- ♦ Blood donation

PERSONAL DETAILS

- ♦ Date of birth : 18/09/1995
- ♦ Marital status : Unmarried
- ♦ Nationality : Indian

