



**DARA GOPALKRISHNA**  
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## OBJECTIVE:

A challenging and progressive career with an organization where my knowledge along with my skills, contribute to the achievement of organization's goals as well as fulfillment of my personal growth. .

## PROFILE:

2.5 years experience in desktop support engineer.

Maintaining computer systems, installation of windows Os /server Os, installation of software, resolving user issues, ticket raising, printer issues. for a govt office/ company day-to-day operations.

## WORK EXPERIENCE:

Company	: <b>RMS TECHNOLOGIES</b>
Duration	: <u>NOV-07-2018 to JUNE -31-2020</u>
Designation	: <b>Roll out support staff</b>
Location	: Bidar
Organization	: District treasury office Bidar.

### Job Profile:

- ✓ Maintaining computer systems of District treasury and sub- treasury office.
- ✓ Installation of Windows Os.
- ✓ Antivirus installation and configuration for virus protection, & troubleshooting.
- ✓ Assembling of computer hardware and up gradation troubleshooting.
- ✓ Installation of software like integrated financial management system govt of karnataka (khajane-2). in all Govt office.
- ✓ Resolving user issues in khajane-2 like bill preparation etc.
- ✓ Resolving users issues of digital signature certificate (dsc).
- ✓ Ticket raising of user issues like form generation, registration in k2,dsc issues etc.
- ✓ Resolving printer issues in office.
- ✓ Managing Outlook email messaging.
- ✓ Reporting of domain systems and workgroup systems information.
- ✓ Support for software/hardware and k2 application
- ✓ Creation of users password in khajane2 application.
- ✓ Software troubleshooting update and patch installation.
- ✓ Khajane-2 related issue has to resolve.

Company : **ALBRIGHT TECHNOLOGIES**  
Duration : Sept-2017 to Sept-2018  
Designation : **Desktop Engineer**  
Location : Hyderabad.

**Job Profile:**

- ✓ Installation of Windows OS 7.
- ✓ Support for software and hardware
- ✓ Assembling, hardware and up gradation troubleshooting,
- ✓ Printer and Scanner drivers installation, configuration and troubleshooting.
- ✓ Antivirus installation and configuration for virus protection, & troubleshooting.
- ✓ Troubleshooting of hardware and O/S, -Basic Networking.

**Technical skills:**

- ✓ Windows Os/server Os installation .
- ✓ Sound knowledge of server and ADDS, DHCP, DNS.
- ✓ Windows Server installation 2012 ,2016
- ✓ Installation and configuring ADDS.
- ✓ Installation and configuration of DHCP, DNS.
- ✓ Good at Computer Hardware & Networking.
- ✓ Support and troubleshooting of desktop and software/hardware/application configuration and troubleshooting.
- ✓ Antivirus installing update for virus protection.

**WORK EXPERIENCE**

**RMS TECHONOLOGIES**

As Roll out support staff (One year seven months)

**ALBRIGHT TECHNOLOGIES**

As Desktop Engineer (One year)

**PERSONAL SKILLS**

- \* Quick Learner
- \* Creativity and innovation in concern handling.
- \* Implementations oriented and see things through to completion.
- \* Versatile, Honest, hardworking .
- \* Good problem-solving skills, understanding and learn things easily.

**EDUCATION QUALIFICATION:**

- \* B.E (ISE/IT) completed in 2014 from Gurunanak Dev Engineering college Bidar (VTU University) with 64%.
- \* Intermediate (PUC) from Sri Dattagiri Maharaj pu college Bidar.
- \* High School Education from Sri Dattagiri Maharaj high school Bidar.

**DECLARATION:**

I hereby solemnly affirm that the above stated particulars are true to the best of My knowledge and if I am given an opportunity to serve in your esteemed organization to Possibility will perform to my level best.

Place: Bidar

Date:

Yours Sincerely  
**DARA GOPALKRISHNA**