



## Prateek

**Network Administrator**  
**CCNA R & S**  
**(CSCO12091710)**

+91 9958478201

prateek399@gmail.com

Faridabad, IN

## SUMMARY

4.9+ years experienced self-motivated & result-oriented Network Administrator & IT Engineer, Solution in IT Infrastructure functions and Managed Services domain.

## TECHNICAL SKILLS

- **Security Firewall:** Sonicwall TZ-215 & NSA 220, Cyberoam cr100ing
- **Router:** Cisco 800M, 1841, 1921, 1941.
- **Switches:** 2950, 2960, 3550, 300SF
- **PBX:** Mitel470, Ringcentral Cloud Based
- **L2.L3 Protocols:** STP, VTP, VLAN, Default Route, Static Route, RIP, OSPF, EIGRP.
- **Server:** Active directory (Domain Controller), Gmail G-suite Mail Server, Hyper V Virtualization, WebHosting Panel, DHCP, DNS, Group Policy's.
- **OS:** Windows 10, 7, Linux Ubuntu, Mac OS (high sierra, Mojave), Windows 2008R2, Windows 2012.
- **Software:** MS-Office, Office-365, Outlook-email Configurations, Managing SQL Database Backup and Restore, Team-Viewer, AnyDesk, Ntop, Thrukadmin Network Monitoring system.

## PROFESSIONAL EXPERIENCE

### Network Administrator

Dec '17 - Apr '19

### Enuke Software PVT LTD

Gurugram, IN

*Enuke, a leading web and mobile app development company India, provides best IT solutions in healthcare and travel, and app*

- Managing & Configuration of Traffic Monitor, Bandwidth Manage, Content filtering, NAT, Access rule, Application rule, licensing Manage & VPN's in Sonic-wall firewall TZ 215 & NSA 220 Firewall, Cyberoam Cr100ing.
- Maintaining Various ISPs network through Router/Firewall & provide Internet to all inhouse users.
- Implementing and troubleshooting of Vlan's, Intervlan Routing, SVI & Trunking Protocols L2 DTP, VTP CDP, STP, 802.1Q.
- Configuring and troubleshooting issue in WIFI devices, Enabled MAC filtering in WIFI for avoiding the unauthorized users to accessing the device into the Network.
- Configuring and troubleshooting Router, Switches & Protocols (Default Route, Static Route, RIP, OSPF, EIGRP).
- Setup a VPN User for accessing the office network resource like Database, VM Machine's.
- Manage the Microsoft licensing & Documentation of all IT related equipment Assets.
- Provided complete Infrastructure solution to Clients including end to end configuration.
- Assign User to end devices like (Laptop, Mobile devices for testing) and configuration the same.
- Recovery of OEM Laptop Operating Systems (Lenovo, DELL, MAC devices)
- Physical Mounting & Un-Mounting of Network Devices and Server's.
- Manage the Gmail Email-G suite Services.
- Proficient IT Assets management, call management and vendor management.

### User Authentication & Access

- Implemented Domain Controller for Users Authentication & Access to end User Devices.
- Implemented Group Policy's, Antivirus. Unauthorized Access.

## Desktop Support Engineer

 May '14 - Dec '17

XentaQsys Technologies Private Ltd

Gurugram, IN

*XentaQsys Technologies, a joint-venture between Qsys Solutions India and xentasystems GmbH, Germany, is an IT outsourcing services*

- Configurations of Mitel470 IP PBX telephonic, SIP networking in Mitel470 EPBX, User Management & Configure Analog, Digital or SIP phones & MitelMoblie APP.
- Responsible For Manage the Lan or Wan Network, Monitor and also Manage the ISP link's notifications through Open source Monitoring tool , Coordinate with Different ISP Vendor's.
- Configure & Manage The Windows Servers Active directory Controller for User management, password reset, email setup, group policy, antivirus, DHCP Server, DNS Server, Managing SQL Database Backup and Restore ,Hosting Website in IIS application deployment, Virtualization Hyper V, Virtual box,VMs configurations.
- Management & Configurations of Windows server,Windows 10, MacOS, Ubuntu(linux) OS, MS-Outlook,Office 365,Local & Network Printer & Troubleshooting Application & Desktops/Laptops/Mac issues, Implement user Data backup Process.
- Organised end-user training & problem analysis for server, desktop, and IT infrastructure Provide Support to user and customer to solve the IT related problem day to day Operations through Remote support and Addressing end-user questions / mails.
- Assembling of hardware Desktop,Laptop,Mac-pro Late 2012,2011,Mac-Mini 2011,2014. SSD hard disk Upgrade. Ram Upgrade.
- OS and Software's Installations Windows,7,8.1,10, Linux(Ubuntu,CentOS), Mac Lion X,MAC high sierra, sierra),Ms-Office,SQL Server,VS,ALL Basic's Software As per the Requirement.
- Proficient IT Assets management ,call management and vendor management.
- Managing Bio metric access machine & CCTV Camera.

### Project Description:

#### Fly dubai India IT project.

- Provide a Remote support to customer/Client's & solve the IT related problem through Remote support tools (Team-Viewer/Any-Desk) and Addressing end-user questions / mails Regarding the Desktops/Laptops,Mac Pro,Mac Mini,Network Printer, Network Router / Switches,Access Point,WIFI Devices, ,Server IT related issues in various Pan India locations.

#### Lufthansa IT Project.

- Visit the On-site and provide IT support to User's & Manage the Network And Infrastructure with Lufthansa Network Team Engineer And do the Router or Switch Installations, Upgrade the Network equipment and support for roll out.
- Physical Mounting and Unmounting of Network,Server Devices within the Server Room as per requirement.

## EDUCATION

**BSc - Information Technology** from [EILM University](#).

12th Passed from N.I.OS Board.

10th Passed from C.B.S.E Board.

## CERTIFICATIONS

Higher Diploma In Systems & Networking | NIIT  
Cisco Certified Network Associate Routing & Switching | CCNA | 15 (CSCO12091710)

## PERSONAL Details

Name : Prateek  
Father's Name : Mr. Jogender Singh  
Date of Birth : 18th Oct 1990  
Languages Known : English, Hindi  
Sex and Marital Status : Male, Single