

SANJIB MUKHERJEE

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✓ Objective

Business Analyst and ERP Functional Consultant by profession, having rich experience in Healthcare, Food & Beverage, Employee Management System, Retail, Municipal E-Governance for above 3 years. Ready to relocate anywhere in India for a good opportunity. Seeking a challenging position and strive for excellence with dedication, proactive approach, positive attitude and passion towards the work that will fully utilize my logical and reasoning abilities in the best possible way for the fulfillment of organizational goals.

SKILL SUMMARY

- ❖ Completed **MBA in Major Operation & Minor System** from **Indian Institute of Social Welfare and Business Management (IISWBM), Kolkata.**
- ❖ Completed **B.Tech in Information Technology** from **West Bengal Technical University.**
- ❖ Completed '**Advance Integrated Course** in **Supply Chain Management** from **Indian Institute of Social Welfare and Business Management (IISWBM), Kolkata.**
- ❖ Domain knowledge: **Healthcare, Food & Beverage, Municipal E-Governance Employee Management System, Retail, , Supply Chain Management System.**
- ❖ Excellent Client Handling
- ❖ Technology Used: **Java, Struts2, JSP, Hibernate, MySQL, SQL Server 2008.**
- ❖ Project Architecture : **Model-View-Controller(MVC)**
- ❖ Database Management Tool: **Toad**
- ❖ UML tools: **Microsoft Visio**
- ❖ Agile & Scrum Methodology : **Jira Tools**
- ❖ Project Management Tool: **Trello**
- ❖ Bug Tracker System : **Mantis Bug Tracker**
- ❖ Documentation & Demonstration : **Snagit 12**
- ❖ **Basic Networking, C, Basic Knowledge of GIS Domain(Tools: Arch GIS 9.2)**
- ❖ MS Office : **MS Word, MS Excel, MS Access, MS PowerPoint, MS Outlook**
- ❖ Operating System : **Windows 2000/ ME/ XP/ Vista / 7 / 8, Linux**
- ❖ Communication Skill : **Fluent in English, Hindi & Bengali**

CAREER SUMMARY

- Responsible for **Business Requirement Gathering, Business Requirement Analysis, Business Requirement Specification (BRS) , Business Process Re-engineering(BPR)**
- Responsible for **Project Architecture preparation**
- Comprehensive knowledge of **Software Development Life Cycle(SDLC)**
- Comprehensive knowledge of **Agile & Scrum Methodology, Waterfall Model & V Model**
- Designing **Data Flow Diagram(DFD), Case Diagram, Sequence Diagram, Entity Relationship(ER) Diagram**
- Responsible for developing **Software Requirement Study(SRS) & Software Requirement Analysis**
- Comprehensive knowledge of **Standard Operating Procedure(SOP)**
- Responsible for preparing **Prototype designing**
- Developing **Business Logic Screen(Mock Up) & Blue print designing of the Project** to Start Development Stage
- Responsible for **Database management System, Table Creation, Data Model Designing**
- Creating scheduled time plan for the project, pre-go live, go live and post go live activities
- Expertise in **Technical Document Writing**
- Preparing **Request for Proposal (RFC)** for new projects
- Preparing **Request for Qualification(RFQ)** for new projects
- Client interaction and communication
- Handling **Team Building, Leadership of Twenty employees & Assist Project Manager**
- Efficiency in **Strategic Management**
- Preparation of different **Project Matrixes** to monitor & tracking the Project
- Expertise in writing and implementing **Test scenarios, Test cases & Assist to Software Tester for System Testing, Regression Testing, User Acceptance Testing (UAT)**
- Responsible for preparing different type of **Reports & Management Information System**
- Comprehensive Domain Knowledge of **E-Commerce Application**
- Documenting functional and non functional requirements
- Efficiency in **Gap Analysis , SWOT Analysis, PEST Analysis**
- Preparation of **"As-Is" Report , "Should-Be" Report**
- Creating **HELP Files, Training Documents, FAQs.**

PROFESSIONAL EXPERIENCE

Company Name	Designation	From Date	To Date
Uniwides Consultancy & Services Pvt. Ltd., Corporate Office: DN 51,Suit No.1305, Marlin Infinity Building, Sector-V, Saltlake,Kolkata-700091, West Bengal, India	Business Analyst	10 th June,2015	Till Date
R S Design(Sister Concern of Hand Touch Solution Pvt. Ltd.), Kolkata, West Bengal, India	Business Analyst	3 rd February,2014	9 th June,2015
Change Management Unit(CMU) Under West Bengal Municipal Affairs Department; ILGUS Bhaban, Sector-III, Saltlake, Kolkata-700091	Project Coordinator in IT	20 th November,2006	31 st January,2014
Reliance Telecom Ltd (Through STARLINE PLACEMENT CONSULTANT); DN-53, Sector-V, Saltlake, Kolkata-700091.	Trainee	17 th May,2006	18 th November,2006

MAJOR PROJECTS

- Company Name: **Uniwides Consultancy & Services Pvt. Ltd.**
- Project Name: **HOSPITAL INFORMATION SYSTEM (HIS) ERP 24 Modules**
- **Project Description:** Hospital Information System (HIS) is a Integrated System of 18 modules (Clinical & Non Clinical). It is a complete ERP Package. There are Following modules : Human Resource & Pay Roll, Accounts, Hospital Configuration, Patient Registration, Doctor & Nurse Registration, Ward, Bed & Room Management, In Paint Department(IPD), Out Patient Department(OPD), Operation Theater(OT) Management, Sterilized Department, Laboratory, Radiology, Pathology, Billing, Payment, Discharge, Food & Beverage, Asset Management.
- Clients: **CSK Hospital Jaipur; Command Hospital, Kolkata, West Bengal, India; Satyam Hospital, Bihar, India**
- Roles : **Business Analyst**
- Team Strength: In this project, there are **Fourteen Software Developers, one DBA, two Software Testers & two System Engineers, One Team Lead & One Project Manager**
- Project Architecture : **Model View Controller (MVC)**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, MySQL**
- UML Tools: **MS Visio.**
- Bug Tracking System: **Mantis Bug Tracker**
- Agile & Scrum Methodology : **Jira Tools**

- Company Name: **Uniwides Consultancy & Services Pvt. Ltd.**
- Project Name: **EMPLOYEE MANAGEMENT SYSTEM of West Bengal SC ST Development & Finance Ltd., Govt. of West Bengal**
- **Project Description:** The West Bengal SC ST Development And Finance Ltd. has been introduced to develop a Employee Management System for all employees of Head quarter and District Offices. This is a web-based application that will allow employees of West Bengal SC ST Development and Finance Corporation to manage view their entire personal, employment details in their service life through an intuitive, easy-to-use interface. The system will also allow reports on that data to be easily generated, printed or exported.
Following Modules are in Employee Management System: Employee Personal Details, Employee Employment Details, Employee Location Details, Employee Department Details, Employee Designation Details, Employee Promotion Details, Employee Pay-Scale Details, Employee Nominee Details, Employee Payment Details, Employee Loan Details, Employee Asset Declaration Details, Employee Performance Details, Employee Return off Details, Leave Travel Concession and Reports.
- Client: **West Bengal SC & ST Development & Finance Ltd., Govt. of West Bengal**
- Roles : **Business Analyst**
- Team Strength: In this project, there are **Six Software Developers, one DBA, one Software Testers & one System Engineers, One Project Manager**
- Project Architecture : **Model View Controller (MVC)**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, MySQL**
- UML Tools: **MS Visio**
- Bug Tracking System: **Mantis Bug Tracker**

- Company Name: **Uniwides Consultancy & Services Pvt. Ltd.**
- Project Name: **SECURE GROUP ERP**
- **Project Description:** Telecom Tower construction, Railway Bridge, Flyover construction, Security, Facility and Marine services. It is a web based ERP that manages the entire operation of the client organization. The operation of our client is distributed into 5 different domains. So the ERP has 5 operational modules which are Construction, Facility Management, Security Services, CMS and Marine Services. Apart from these operational modules Secure Group ERP also has the functional modules like Accounts, Finance, Inventory Management, Human Resource & Payroll and CRM. Along with these prime features there are also certain User friendly features like SMS services, Automatic Reminders, Business Intelligence Reports.
- Client: **SECURE FACILITY & INFRA SECURITY LIMITED**
- Roles : **Business Analyst**
- Team Strength: In this project, there are **Six Software Developers, one DBA, one Software Testers & one System Engineers, One Project Manager**
- Project Architecture : **Model View Controller (MVC)**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, MySQL**
- UML Tools: **MS Visio**
- Bug Tracking System: **Mantis Bug Tracker**

- Company Name: **Uniwides Consultancy & Services Pvt. Ltd.**
- Project Name: **UNICUS RETAIL 6**
- **Project Description:** The UNICUS RETAIL 6 software is a ready to use software for self-service format of retail like super market, hyper mart, MBOs, provision stores and department stores as well as for Fine dine restaurants and self-service Food Courts. It covers almost every aspects of Retailing like Inventory Management with Bar coding, POS, CRM, Logistics, Accounts, Customer Service, Procurement and other modules like HR Payroll etc.
- Clients: **There are many Retail Shops in Kolkata**
- Roles : **Business Analyst**
- Team Strength: In this project, there are **Six Software Developers, one DBA, one Software Testers & one System Engineers, One Project Manager**
- Project Architecture : **Model View Controller (MVC)**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, MySQL**
- UML Tools: **MS Visio.**
- Bug Tracking System: **Mantis Bug Tracker**

- Company Name: **R S Design (Sister Concern of Hand Touch Solution Pvt. Ltd.)**
- Project Name: **ASK SOLUTIONS**
- **Project Description:** Land development and Real Estate development. Client purchases land in small quantities and in bulk from the local landowners. These lands are prepared for real estate development. Once the land is prepared, it is broken down into small plots and residential apartments are setup. Finally after the construction work is over and responsibility to sale the apartments are given to the Real Estate brokers.
- Client: **In House**
- Roles : **Business Analyst**
- Team Strength: In this project, there are **Four Software Developers, one DBA, one Software Testers & one System Engineers.**
- Project Architecture : **Model View Controller (MVC)**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, MySQL**
- UML Tools: **MS Visio**
- Bug Tracking System: **Mantis Bug Tracker**

- Organization Name: **Change Management Unit (CMU) under West Bengal Govt.**
- Project Name: **Municipal E-Governance & GIS; E-tendering**
- **Project Description:** Govt. of West Bengal is keen to introduce municipal **e-governance** in 40 ULBs under the project to promote financial and administrative efficiency in delivery municipal information sharing and transparency. An **Integrated package** is being designed & there are 14 different modules. Modules are Financial accounting system, Property Management system, Birth & Death Registration, Trade License System, Building Plan System, Water Works Management System, Education System, ULB Infrastructure, MIS
- Deputed at Chandernagore Municipal Corporation
- Coordinating with different vendors Like Wipro, HCL for implementing Project
- Roles : **IT Coordinator**
- Technology Used: **Java Struts 2, Hibernate, JavaScript, Ajax, CSS, Html, Oracle**

- Company Name: **Reliance Telecom Ltd (through STARLINE PLACEMENT CONSULTANT)**
- Project Name: **Reliance Telecom GSM Project**
- Nature of Work :Working in Database Management System of Reliance Telecom GSM Project; Data analysis, Data handling , proper tracking of data of Reliance Telecom GSM Project; Project Monitoring & report generation of Reliance Telecom GSM Project ; Interaction & Coordination with different vendors.
- Roles : **Trainee**

EDUCATIONAL QUALIFICATION

Name of Examination	University / Board	College / School	Year of Passing
MBA	Calcutta University	Indian Institute of Social Welfare & Business Management(IISWBM)	2011
B.Tech	West Bengal University of Technology	MCKV Institute of Engineering	2005
Higher Secondary	West Bengal Council of Higher Secondary Education	The Vivekananda Institution, Howrah	2000
Secondary	West Bengal Board of Secondary Education	The Vivekananda Institution, Howrah	1998

PERSONAL INFORMATION

- ❖ **Date of Birth** : 2nd -November-1981
- ❖ **Sex** : Male
- ❖ **Marital Status** : Married
- ❖ **Blood Group** : O+
- ❖ **Likes** : Punctuality, Time Management, Organizing, Positiveness
- ❖ **Dislikes** : Complaining, Sitting Idle, Lying
- ❖ **Extracurricular Activities:** Playing Guitar and Signing.

HR INFORMATION

- ❖ **Current CTC** : 2.48 Lacks Per Annum
- ❖ **Reason for Change:** For Better Opportunity, skill development and Good Career growth.

I hereby declare that the above statements are true to the best of my knowledge and belief.

Date:

Signature
(SANJIB MUKHERJEE)