# **Professional Summary**

Technical Project Manager with more than 20 years of hands-on experience in software development, design, management, implementation and project leadership. Responsible for developing and managing a talented group of software engineers and consultants. Overseeing application support and for the entire enterprise.

#### Skill Set



# QUALIFICATION (2013 - 2015) KALINGA UNIVERSITY Masters of Business Administration (Information Technology) (1993 - 1996) UTKAL UNIVERSITY Bachelor of Commerce LANGUAGES English (US) Professional Working Proficiency Hindi Professional Working Proficiency Bengali Elementary Proficiency



# Professional Experience

# Everlast Wellness Medical Center, Abu Dhabi, UAE

July 2020 – Present

#### Software Development Project Manager

- Being the head of Information Technology department, we have achieved Abu Dhabi Healthcare Information and Cyber Security Standard (ADHICS) Compliance by 96.9% in the first attempt.
- Achieved MCC inspection successfully.
- Manages proper documentation, implementation and compliance of Department of Health (DOH), Abu Dhabi rules and regulation.
- Creates, manages and implementation of policies and procedures in align with Quality department to adhere best and recommended security and updated Information technology protocols by applying Firewall policies, cybersecurity assessments and network architecture.
- Manages A team of IT professionals to maintain site to site VPN, internal and external security protocols, transformation and upgradation of peripherals according to the plans and requirement.
- Proper maintenance of assets inventories as per the category and classification of each asset within organization.

- Matrix manages directors/managers from multiple departments to accomplish interdepartmental initiatives.
- User requirement study, design and implementation of Hospital management system, HR system, E-document management system and Dashboard applications in the organization successfully.
- Manages a team of Software developers to deliver the requirements of the organization.
- Proper implementation and documentation of change management process makes us it easier and smoother for any new upgradation in the existing software.
- Responsible for complex program management tasks and development of standards and processes for scheduling, administration and accounting.
- Creates a method of change management including ownership of a documentation library, communication plans, process training, etc.
- Provides thought leadership to project analyses and process improvement activities.
- Assists with budget, staff, and other resources necessary to accomplish the goals and/or objectives of the program group/function.
- Responsible for acquiring follow-on business associated with assigned programs and for supporting new business requirements by leading different functional and technical team.
- Clearly documents and presents findings including creation of diagrams and procedure documentation.
- Time-to-time data analysis and synchronization with different SQL server database to reflect on the dashboard which impacts proper decision taking for the stakeholders of the organization.

# Smart Software Systems and Solutions, Abu Dhabi, UAE Senior Functional Consultant

March 2016 - July 2020

- Manage team of 18 technical resources spread across 5 distinct areas IBM Maximo Consultants, Microsoft .Net(MVC)
   Oracle BI Consultants, eLearning Professionals (Adobe Captivate), Technical Writing and Training. Responsible for team performance, reviews, Solution guidance and in-time delivery.
- Direct project team on creation of resource allocation planning, project scheduling, action item resolution, performance requirements and productivity metrics tracking within a hybrid Agile and Waterfall environment.
- Created several team specific dashboards to provide a more accurate status to the Government COTR, team leads and project schedulers regarding project milestones. This dramatically improved overall status reporting and strategic planning of the project.
- Managed Business Analysts to create Use Cases in half the time. Combined principals of rapid and joint application development to consolidate requirements gathering through joint approval meetings.
- Instituted dashboard tracking system to keep Use Cases flowing from business analysis to development into testing.
- Facilitate project teams meetings and work closely with .Net Developers and business intelligence report writers to follow consistent configuration management procedures. Recommended and implemented the use of Version Manager for document and code control.
- Oversee the analysis, design, implementation, testing and documentation of all end user applications and supporting project documents.
- Create project plans, scope documents, schedules and forecasts. Provide timely communication on the impact of changes and decisions
- Develop best practices and tools for project execution and management
- Work with the management to identify and address any issues that may impact the project
- Manage software project teams using Agile SCRUM practices to develop Windows-based applications using C# and .Net for our mass spectrometer products
- Resolves project issues, mitigates risks, and manages scope change requests for all development sprints
- Act on items identified in retrospectives. Implement process improvements in future sprints for continuous improvement
- Provide project progress reports to project team, stakeholders, management, and executives.

| Accomplished Projects and Clients  | <b>Team Members</b> | Technology                             | <b>Project Duration</b> |
|--|---------------------|--|-------------------------|
| Smart ERP (Product Development)  | 5                   | MS .Net (MVC), SQL Server, JQuery, XML | 3 years                 |
| Canadian Medical Center (HR Application Customization & Implementation)                          | 3                   | MS .Net (MVC), SQL Server, JQuery, XML | 6 Months                |
| Heliopolis General Contracting LLC (E Document Management System Customization & Implementation) | 3                   | MS .Net (MVC), SQL Server, JQuery, XML | 1Year                   |

| Data Streamline and Analysis (ADNOC Group)   | 12 | IBM Maximo 7.5, Oracle BI Publisher, Adobe Captivate, ADO.Net, MVC5, Entity Framework, WCF, Web API, Crystal Report | 1Year    |
|--|----|---|----------|
| Baniyas Health care LLC (HR Application Customization & Implementation)                              | 2  | MS .Net (MVC), SQL Server, JQuery, XML  | 6 Months |
| Ahmed Al Hossani Audit Bureau<br>(Legal Firm Management System<br>Development and<br>Implementation) | 4  | MS .Net (MVC), SQL Server, JQuery, XML  | 2 Years  |

# Cloud Agency, Kolkata, India

Jun 2014 to Feb 2016

**Senior System Analyst** 

- Responsible for Technical conversion of various statutory functional requirements of IRDA; including certifying the codes with CERT for final approval of the online training portal for Insurance agents.
- Government of India nodal agency for Comprehensive error Rate Testing (CERT), coding standard process follow and satisfying security aspects, log and device information capturing are some of the successful experience.
- Verification and Validation of authenticated users and calculating their login/study hours, minutes and seconds with accuracy for submitting reports to IRDA for approval and eligibility.
- Proper technical project documents created, managed and submitted to CERT for approval.
- Open source (PHP) based application with MVC (Code Ignitor) and MySQL database.
- Major activity performed in database structuring and managing 5 members' developer team to deliver a complicated solution.
- Responsible of unit and integration testing as per the norms of CERT.

#### ivy-Baron Technologies, Bhubaneswar, India

Jan., 2008 to May., 2014

Senior Functional Consultant / Project/ Product Development Manager

- Solely responsible for developing URS, DFD and HLD for all projects related to education domain.
- Project implementation with diversified areas in educational infrastructures.
- Hands on experience in acceptance testing and implementation in universities, International schools, Technical and traditional colleges.
- Managing schedule wise delivery and release of associated payments.
- Critical HTML report development in Classic ASP 3.0.
- Provided overall project, resource planning/allocations and management for the Operation & Marketing Management System.
- Project requirement gathering, documentation and proper change control of key project deliverables.
- ASP.Net using VB and SQL server 2005 based application development with a team 3 member developers' team.
- Developed and maintained status project tracking reports. Client communication was tracked at a high level, detailing risks and project progression.

# Kalinga Software Private Limited, Bhubaneswar, India

Dec., 2004 to Dec., 2007

#### **Senior Software Developer**

- Provided overall project, resource planning/allocations and management for the Operation & Marketing Management System.
- Project requirement gathering, documentation and proper change control of key project deliverables.
- ASP.Net using VB and SQL server 2005 based application development with a team 3 member developers' team.
- Developed and maintained status project tracking reports. Client communication was tracked at a high level, detailing risks and project progression.

#### Infitools, Kolkata, India

Sep., 2001 to Mar., 2004

# Software Programmer

- Researching, designing, implementing, and managing software programs
- Testing and evaluating new programs
- Identifying areas for modification in existing programs and subsequently developing these modifications
- Writing and implementing efficient code
- Determining operational practicality
- Developing quality assurance procedures
- Deploying software tools, processes, and metrics
- Maintaining and upgrading existing systems

- Training users
- Working closely with other developers, UX designers, business and systems analysts.

## Amar Cybertek Solutions Pvt. Ltd., Bangalore, India

Aug., 2001 to Sep., 2001

#### **Trainee Software Programmer**

- Developing applications (coding, programming)
- Debugging and testing code
- Documenting and testing new software applications
- Researching, investigating and fixing a wide range of technical issues
- Collaborating with senior leaders
- Approaching problems and creating solutions
- Proactively learning about new technologies

# The Bank of Rajasthan Ltd., Bhubaneswar, India

Apr., 1998 to Jun., 1998

#### Junior Executive

- Maintain customer ledgers.
- Verifying vouchers and posting manually.
- Trailer counter activities.
- Attending clearing house with another bank and sometime RBI.
- Handling cash also participate in cash remittance.

# Certifications & Professional Trainings

- DST (Diploma in Software Technology)
   CMC Ltd., Kolkata
- Web Development Application

CMC Ltd., Kolkata

E-Commerce (Network Security and Administration) (IBM Certified)
 Sql Star International, Kolkata

## **Personal Information**

Date of Birth: 29-June-1976 Marital Status: Married Passport No: M7800622 Nationality: Indian

Visa: Employment (Valid till 17-Jul-2022)