

## HARISH KUMAR

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### CAREER OBJECTIVE

I am looking for an organization where I can utilize my skills to the fullest and make significant contribution to the organization and also at the same time learn as much as possible to enhance skills further.

### EDUCATION

Completed B.Tech (Electronic and Communication Engineering) from Devendra Singh Institute of Technology and management (DSITM), Gaziabad (U.P). (Batch of 2009-2013)

DEGREE	INSTITUTE / BOARD	MARKS	YEAR OF PASSING
Bachelor of Technology (B.Tech)	Devendra Singh Institute of Technology and Management(UPTU)	69.62	2013
Standard XII th	G.B.S.S. School, New Delhi (CBSE)	59	2009
Standard X th	G.B.S.S. School, New Delhi (CBSE)	58.4	2007

### EXPERIENCE:

***12 MARCH 2018 □ CUREENT WORKING)***

**SMARTERBIZ TECHNOLOGY PRIVATE LIMITED AS (NETWORK / SITE ENGINEER)**

### **JOB RESPONSIBILITES (12 MARCH 2018 CUREENTLY WORKING)**

Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.

Performing disaster recovery operations and data backups when required.

Protecting data, software, and hardware by coordinating, planning and implementing network security measures.  
Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.  
Replacing faulty network hardware components when required.  
Maintaining, configuring, and monitoring virus protection software and email applications.

### **TROUBLE SHOOTING DEVICE:**

The device needs to be immediately replaced on site with buffer stock available onsite.

The primary device to be repaired on site.

If not repaired onsite, the primary device needs to be shipped to a central location by the service engineer on Day 1.

Central service location to give time estimate for fixing the device,

If estimate is more than 3 working days, new device policy to be executed to replace the buffer device.

As and when the device is replenished the new device shipped can be taken back and replaced by the repaired device.

### **TROUBLE SHOOTING APPLICATION:**

Trouble shoot app onsite at level 1.

If not, call service number of Smarter BIZ to trouble shoot at level 2.

If not, SB activates MDM to screen share and rectify problem.

Service agent to activate the application again and give it to user.

### **TROUBLE SHOOTING NETWORK:**

**This section is to support any outage in the network at onsite location:**

Service engineer to build capability within the device to seamlessly move from Network 1 to 2 to 3 on pre-defined logic.

Network 1 by default will be ILL In case of outage, the device should select Broad band (Network 2) as secondary network and activate the internet services.

In case of outage of Network 2, the device should select Network 3 which will be mobile hot spotting.

For mobile hot spotting, the sender device will be predefined with an activated SIM already in place for data access in SIM 2 slot. This device will be numbered.

The corresponding devices as receivers will also be numbered and will be pre-defined to hot spot with primary device in ratio of 1:3.

The secondary devices should get activated to receive wi-fi connection with a passkey already enabled.

The internet services should get activated on immediate basis.

Once the Network 1 or 2 is enabled again, the devices should move seamlessly to that network and hot spot should stop.

## **EXPERIENCE IN CCN BROADBAND NETWORK PRIVATE LIMITED AS IT ENGINEER (NETWORK)**

**JOB RESPONSIBILITIES: (22 JUNE 2017- 22 FEB2018)**

They day to day duties of broadband technicians vary by whether they work on routing at the central office or performing services on site. Those who work at the require the most technical expertise, directing and routing broadband information to their destination and troubleshooting central problems. Daily duties for broadband installation technicians include.

On site installations.

Correction of repair of clients' broadband service.

Equipment troubleshooting.

Customer service and education.

Detailed record keeping.

Configuration of pc and laptop hardware and software.

Access on remote service on pc

**(22 MAY 2016-22 MAY 2017)**

## **EXPERIENCE IN CITYCOM PRIVATE LIMITED (SPECTRANET) AS NETWORK ENGINEER (TRAINEE)**

#### **JOB RESPONSIBILITIES: (22 may 2016- 22 may 2017)**

NMS (network management system) are using tools Whatsup Gold (v4), Nagios, INAS, MRTG Graph, Peer App, for monitoring.NOC portal, SMS portal, Network Incidency Report, CRPE(Change request plan event), Optical Power Report, OLT Graph Report, Network Alarm Pendency Report.

#### **EXPERIENTIAL LEARNING (TRAINING PROGRAM)**

6 Week training in Cetpa Infotech Pvt Ltd by (Embedded System8051)

#### **INDUSTRIAL PROJECTS:**

Industrial Automation And Protection System With Wireless Control  
Application□  
Electronics and Communication Dept.  
UPTU University

#### **TECHNICAL SKILLS**

Programming languages	- C/C++, Embedded C
Operating System	- Windows XP

#### **Co-CURRICULAR ACTIVITIES AND ACHIVEMENTS**

- **Technical:** Head of robotics team named 'Swastik' of DSITM.
- Member of the Institution of Engineers (India).
- Certificate on Sixth Economic Census 2012-2013.
- **Cultural:** Participated in Dance, football and athletics held at DSITM.  
An active member of my department's football team.

#### **Hobbies**

- Passionate about Gaming and travelling.
- Listening Music.

#### **Personal Information**

FATHER'S NAME-	Mr. Kishan Pal
DATE OF BIRTH-	04-08-1992
STATE OF DOMICILE -	Delhi
LINGUISTIC SKILLS-	English, Hindi

## DECLARATION

I do hereby declare that the above information is true to the best of my knowledge.

**Place:**   □□□□.

**Date:**

**(HARISH KUMAR)**