

Chirag Kalra

Business Analyst || Agile Business Analyst || PSPO I || PSM I || IIBA - ECBA Trained

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AGILE BUSINESS ANALYST

EXPERTISE

Agile Methodology

Business Analysis

Requirement

Elicitation/Gathering

Requirement Documentation

Requirement Life Cycle
Management

Business Process Management

Product Management

Unified Modeling Language
(UML)

Business Process Model and
Notation (BPMN)

Gap Analysis

Stakeholder Management

Software Development Life
Cycle (SDLC)

Wireframes, Mockups,
Prototypes

SUMMARY

1.5 years of overall experience as an Agile Business Analyst professional having strong analytical and leadership qualities with diverse experience, . Bringing to the forefront a visionary mindset and understanding of product development lifecycle from research, requirement elicitation, solution design, implementation.

Blend of my experience and expertise can help introduce innovations and improvisation to the product.

PROFILE

◆ A certified Professional Scrum Product Owner (**PSPO I**) and Professional Scrum Master (**PSM I**) with extensive experience in Business Analysis, Requirement Elicitation, Business Process Improvement & Management

- ◆ Proven experience as an Agile Business Analyst with
 - Excellent user story writing skills with acceptance criteria
 - Product backlog grooming and prioritization
 - Execution of sprint planning, sprint review
 - Product scope definition
 - Estimation
 - Test plan preparation and execution

- ◆ Experience as a Business analyst:
 - Requirement gathering, Requirement elicitation using techniques such as Brainstorming, interview, prototype, workshop & focus group.
 - Conducting Gap Analysis, Scope definition using techniques like use case diagrams (UML), Context Diagram (Data Flow Modelling), BPMN (process modelling)
 - Deliver Requirement documents like BRD, FRD, Use Case, Process Flow, Change Requests and Traceability Matrix)

WORK EXPERIENCE

SHALINI TOWERS
(FROM Sept 2018 TO Mar 2020)

ROLES AND RESPONSIBILITIES

- Effective collaboration & participation in Product Management, Research, Teamwork and Collaboration.
- Product Development, Solution Analysis, Stakeholder Management for incorporating various digital platforms.
- Playing a vital role in managing various activities of the project like requirement elicitation, analysing the information gathered, documenting the functional or business requirements, BRD, FRD, Solution Scope Documents, Interface Analysis.

- Interviewing business units, stakeholders, and technical leaders to gather and clarify business requirements, developing to be business process flows, identifying the impact of the implementation on these business process flows and coordinating the review of the detail design for the business.
- Verification / Validation of requirements to ensure they deliver business value by conducting various reviews.
- Act as a SME, providing integrated business / technical solutions to develop product in order to cater the business, operational & market needs.
- Creating data models basis various critical business insights needed for various technical solution & business upgradation.
- Worked under all phases of SDLC methodologies like Waterfall and Agile.
- Solution finding ability in collaboration with advance process & data insights for taking right strategic decisions on various critical aspects of business with changing dynamics of market & requirements of business.

SKILLS

Office tools: MS Word, MS Excel, MS Powerpoint

Other tools: JIRA, Balsamiq, Lucid chart

EDUCATION / CERTIFICATIONS

- Professional Scrum Product Owner (PSPO I)
- Professional Scrum Master (PSM I)
- IIBA-CBAP Trained, Business Analysis Certified Professional
- Scrum Foundation Professional Certificate (SFPC)
- Scrum Fundamentals Certified (SFC)
- B. Com from MVN University, 2018
- Six Sigma White Belt Certified (MSI)
- Project Management Essentials Certified (MSI)

Languages known: English, Hindi and Spanish (Beginner)

