

Babita Bisht

Profile

- ❑ Experience in application development, maintenance and enhancements using SDLC methodology in Java
- ❑ Have exposure to Microservices, Spring Boot.
- ❑ Have experience in RPA tool Automation Anywhere and knowledge of Blue Prism, UiPath
- ❑ Have knowledge Agile Scrum methodology.
- ❑ Have expertise in working with Java frameworks like Spring MVC, Hibernate.
- ❑ High proficiency in web development with relevance to the different phases of Analysis, Design, Coding, Debugging, Testing and Implementation of various application systems.
- ❑ Knowledge in UI Development using CSS, JSP and HTML
- ❑ Have experience in MySQL, Oracle.
- ❑ Have solid planning and organizational skills in all aspects of development.
- ❑ Strong Interpersonal and communication skills, ability to work in a team as well as independently with minimal supervision.
- ❑ Participate in daily meeting with the team and defect tracking meetings
- ❑ Involvement in information and requirements gathering meetings from the clients

Skill Set

Technologies	Core Java, Spring 3.0.5, Spring Boot, Hibernate 3.3, Bluemix, Maven, UNIX
Database	MySQL 5.1.6, Oracle 11g
Tools	Autosys, Auto watch, AppDynamics, Oracle SQL Developer, JIRA
Ticketing Tool	Service Now
RPA (Automation Tool)	Automation Anywhere, UI Path & Blue prism
IDEs	Eclipse.

Education:

- ✦ Bachelor's in Computer Science & Engineering in 2013 from Gurgaon Institute of Technology and Management.
- ✦ Senior Secondary in 2009 from S.N Sidheshwar Sr. Sec School.
- ✦ Matriculation in 2007 from Sharda International School

Professional Experience:

Mar 2019 – Aug 2019, IBM India Pvt. Ltd. India

Client: Bank of Baroda

Bank of Baroda (BOB) is an Indian multinational, public sector banking and financial services company. It is owned by Government of India. After the merger of Dena bank and Vijaya Bank with Bank of Baroda effective April 1, 2019 it has become the India's third largest lender behind SBI and ICICI bank.

Project: Current Account Application

- ✦ It is a web application developed to digitize the current account opening process for Individual and corporate customers.
- ✦ The application has 3 modules: Maker, Checker and Auditor
- ✦ A customer can be ETB(Existing to Bank) or NTB(New to Bank) based on which maker collects the required information and feed in the system.
- ✦ Once maker flow completes, checker reviews the maker inputs and completes the account creation at the last step.
- ✦ The following is the list of integrations required for the development of the Web Application:
 - CBS (Core banking solutions)
 - DMS (Document management system)
 - AML (Anti Money Laundering)
 - AD (Active Directory)
 - CRIF (provides credit scores and credit reports in India on individuals and companies.)
 - NSDL
 - SMS Gateway
 - Email Gateway

Role & Responsibilities:

- ✦ Develop, test, implement and maintain application
- ✦ Responsible for delivering solution to our customer.
- ✦ Work closely with the products team and other functional owners to understand requirement
- ✦ Coordinate and communicate tasks with other developers
- ✦ Worked closely with BoB IT team and other stakeholders to resolve integration challenges throughout development phase
- ✦ Helping team-mates with their workspace setup and knowledge transfer.
- ✦ Build and deployment activities across DEV, SIT and UAT.

Technologies: Microservices, Java 1.8.x, J2EE, Spring (Boot, IOC, MVC, REST API), Hibernate 5.x, Oracle 12c

Tools: Oracle SQL Developer, JIRA, Putty, WinSCP, beyond compare, 7Zip, Maven, Postman, SoapUI, Sonar Lint, Tortoise SVN

Team Size: 4

July 2016 – Feb 2019, IBM India Pvt. Ltd. India

Client - Citi Bank: Citibank is the consumer division of financial services multinational Citigroup. Citibank was founded in 1812 as the City Bank of New York, later First National City Bank of New York. Citibank provides credit cards, mortgages, personal loans, commercial loans, and lines of credit.

Project: CitiRisk Commercial

- ✦ CitiRisk commercial is the credit approval management system, where for processing any loan work flow is created and it goes to different levels of approval.

- ✦ There are total 5 levels where the workflow goes first is analysis, approval level-1, approval level-2, Fac-enrichment, Aailed.
- ✦ It is integrated with multiple systems like RAPID, CRM, CAT, CRI, Optima etc.
- ✦ We used to do UAT and Prod deployments on WebSphere server.
- ✦ CitiRisk Commercial V2 had multiple modules to cater user requirements.
- ✦ Document Admin, Facility management, Collateral Monitoring, Early warning Admin, Portfolio reporting, Covenants/Risk Triggers

Project : CitiRisk & Controls

A Citi-wide one-stop-shop for Operational Risk, Compliance and Internal Audit needs. This app seamlessly integrates various control functions and provides a holistic view of Key Operational and Compliance Risk posed by business activities

- ✦ It facilitates effective communication between business, Control functions and internal audit
- ✦ It promotes efficiency by enforcing standardization and unified approach across line of business, Geography and Global Functions.
- ✦ It has consumed the functionality of multiple applications- eCAMP; ECAAP; COMRAD;

Technologies: Spring framework, Hibernate, WebSphere, UNIX

Tools: Autosys, Auto watch, App Dynamics, Service Now, RT View Alerts, Oracle SQL Developer

Team Size: 9

Role & Responsibilities:

- ✦ Maintained close collaboration with vendors to ensure timely support whenever necessary
- ✦ Communicate activities/progress to project managers and clients
- ✦ Trained end-users by means of verbal personal instruction and specially designed documentation
- ✦ Provided constant technical support for applications to ensure optimal durability and reliability – Investigated and resolved technical operational issues of the applications
- ✦ Coordinate with development, business and support teams in Production implementation and performing validations.
- ✦ Measuring stability of changes to applications
- ✦ Deal with end to end application issues to make sure smooth run of business without any impact.
- ✦ Perform RCA of issues and perform enhancements or break fixes to resolve the issues permanently.

Project: Citi Command Center

Citi Command Center is a dashboard that is accessible to all the application teams and management. It helps to get a quick status view of the high priority incidents, aging and announcements at Citi level.

This dashboard has following screens which are displayed in rotating fashion.

- ✦ Aged Ticket Summary screen
- ✦ Aging Chart
- ✦ High Priority Incidents screen
- ✦ MIM summary screen
- ✦ High Priority incidents details screen.
- ✦ Announcements screen.

Environment: Scrum to implement Agile, JSP, jQuery, Core Java, selenium, AJAX

Team Size: 6

Project: RPA Bots (Automation Anywhere)

Robotic automation process (RPA) is the application of automation technology to configure computer software or a robot/bot to capture and interpret existing applications for processing a transaction, manipulating data, triggering responses and communicating with other digital systems on behalf of a human FTE.

DigitalOps -RPA is an infrastructure type application which uses Automation Anywhere product to automate existing manual steps that are currently performed by humans in a business process. At the core of automation is recording and simulating business processes of all levels of complexity to auto generate scripts and automate them.

Role & Responsibilities:

- ✦ Work with clients and senior developers to execute RPA initiatives by analyzing and designing process workflows.
- ✦ Building, testing, and implementing RPA solutions
- ✦ Assist clients and Program Manager in the construction of Business Cases and opportunity identification efforts to support the further adoption of RPA solutions.
- ✦ Work with clients and Program Manager to ensure that all project documents are maintained, and knowledge is transferred to clients throughout the engagement
- ✦ Participate in trainings to enhance skills and abilities in RPA, including tools
- ✦ Engaged in bot development and maintenance.
- ✦ Managed bots for ETS Risk portfolio for use cases like Optima Health Check bot, OST and WEMS wellness report, Email Rationalization and weekly report generation
- ✦ Migrating bots from legacy to horizon machines.
- ✦ Performed DR drill for these bots.

Environment: Automation Anywhere

Team Size: 6

Jan 2016 – June 2016, IBM India Pvt. Ltd. India

Client: DBS (Development Bank of Singapore)

Development Bank of Singapore (DBS) is one of the leading banking organizations in Asia. DBS is also considered as pioneer in various technology initiatives and customer focused bank.

Project: TBMS (Transaction Business Management System)

- ✦ TBMS is an implementation of the product TBMS-F of Suntec Business Solution. The phase 1 of the project was to implement the fall below fee solution for treasures customer who do not satisfy the minimum balance requirements set by the bank
- ✦ The phase 2 of the project was to implement Relationship based credit interest charging, waiver of fall below fee and monthly fee and promotional pricing for savings and current product type.

Role & Responsibilities:

- ✦ Coordinate and communicate tasks with developers
- ✦ Maintained close collaboration with vendors to ensure timely support whenever necessary
- ✦ Communicate activities/progress to project managers and clients

- ✦ Trained end-users by means of verbal personal instruction and specially designed documentation
- ✦ Provided constant technical support for applications to ensure optimal durability and reliability – Investigated and resolved technical operational issues of the applications
- ✦ Coordinate with development, business and support teams in Production implementation and performing validations.
- ✦ Measuring stability of changes to applications
- ✦ Deal with end to end application issues to make sure smooth run of business without any impact.
- ✦ Perform RCA of issues and enhancements or break fixes to resolve the issues permanently.
- ✦ Testing and implementation in production environment by a defined process for any enhancement or break fix.
- ✦ Performing incident/event/problem and change management activities

Environment: AIX 6.1, WAS 7.0.0.25, SSH 7.1, Oracle Client 11G R2, Java 1.5.0, Connect Direct (Connect:Direct for UNIX Version 4.1.0.3) , TWS 8.4

Team Size: 5

Sept 2014 –Dec 2015 , IBM India Pvt. Ltd. India

Client: Monitise George

Project: Monitrac

MoniTrac centralizes all the information required to maintain the complete record of the employee. All information is organized and recorded according to categories such as: Personal details, Project details, Assignments, Leave Request

- ✦ It gives the privilege to the PMO to update and add assignment for the employee
- ✦ Records the number of employees respective to the account with the automatic update of figures when people are present or on leave.
- ✦ Keeps records of inactive employees (those not in the account any longer)
- ✦ Employees can update their profiles
- ✦ It also provides a facility to the employee to update his/her Leave in any quarter
- ✦ We can search the employee records using search utility
- ✦ Security rights define the access people can have to the any information

Role & Responsibilities:

- ✦ Deliver new and complex high-quality solutions to clients in response to varying business requirements
- ✦ Responsible for managing scope, planning, tracking, change control, aspects of the project.
- ✦ Responsible for effective communication between the project team and the customer. Provide regular project status to the upper management.
- ✦ Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.
- ✦ Utilize in-depth knowledge of functional and Technical experience and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
- ✦ Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals.

Environment: Java, Spring MVC, Hibernate, MySQL, JSP, jQuery, Eclipse

Team Size: 7