SHAIKH AFAQUE ISMAIL

BE (COMP) NMU University

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Objective

To work for an organization which provides me the opportunity to improve my skills and knowledge to growth along with the organization objectives.

Academic qualification

Qualification	School/College	Board/ University	Per/ Aggr	Year
B.E	JAMIA Institute of Engineering & Management Studies, Akkalkuwa	NMU	CGPA: 7.45	2014-2017
Diploma	ABDUL RAZZAK KALSEKAR POLYTECHNIC, NEW PANVEL	MSBTE	57.74	2011-2014
H.S.C	M.S College of Science, Mumbra	MUMBAI	51.50	2011
S.S.C.	National English High School, Mumbra	MUMBAI	60.61	2009

Technical Expertise

- Certificate in Office automation from MATC, Mumbra,2009
- Certificate in Hardware & Networking from I.T.E.S, Mumbra, 2011.
- Certificate in CCNA training program from AWDIZ, Nerul, 2015.
- Certificate in MCSA from NETTECH INDIA, Thane, 2017.

Experience

1.5 year experience in desktop Support Engineer in Vara United at client place ICICI Bank.

- Leading the Team of Support with 10 Engineer.
- Maintaining the asset management activities
- Oversee and update assigned support service requests.
- Handle daily technical support activities on desktop support, data network and server management.
- Setup desktop computers and peripherals and test network connections.
- Install and test desktop software applications and internet browsers.
- Test computers to ensure proper functioning of computer systems.
- Train end users on usage of computer hardware and software.

Personal Details

Gender	:	Male
Date of Birth	:	23rd Aug 1993
Nationality	:	Indian
Marital Status	:	Married
Languages Know	:	English, Hindi.
Hobbies	:	Travelling, Collecting Information, Playing Games, Internet Surfing, Watching Movies etc

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(Afaque Shaikh Ismail)