

Himanshu Kumar Vishnoi

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CAREER OBJECTIVE

A position that utilizes my knowledge and skills for the achievement of organizational goals and enables me to learn, grow and to implement my views which can be helpful for my organization.

SKILLS

- Gather and Analyse the requirement and Prepare BRD, FRD, DFD, Use Case.
- Schedule Product Demonstration and Meeting with client or Partner.
- Knowledge of Wireframes with MockPlus, Balsamiq Wireframes.
- Basic Knowledge of Networking (CCNA),
- Advance Excel (Beginner).

EXPERIENCE

Jan-2021 - May-2021

Business Analyst

North Delhi Municipal Corporation

- Experience in analysing complex business processes and systems in order to develop business requirements document (BRD) and functional specifications document (FSD).
- Analysed user needs, conferred with users to improve procedures, and identified and solved problems also trained on products to Interns, Customers. and Partners.

Oct-2017 - Oct-2020

Customer Support Engineer

Aforeserve.com LTD

- Switch Configuration, Network Troubleshooting, Printer Installation.
- Installation of Client Operating System (Windows 7, 8 & 10), Antivirus (Quick Heal, Avast).
- Ticket logging process - HP Service Manager Incident Management (HPSM Tool)

Mar-2016 - Aug-2017

Business Analyst

logikal Infotech

- Experience in analysing complex business processes and systems in order to develop business requirements document (BRD) and functional specifications document (FSD).
- Analysed user needs, conferred with users to improve procedures, and identified and solved problems also trained on products to Interns, Customers. and Partners.
- Logistics Business and Ecommerce Domain.

PROJECTS

Project Name: Project on Remote PC Administrator Using Wi-Fi Network and Mobile Devices.

EDUCATION

Degree/Course	Year of Passing
Bachelor of Technology (Computer science and engineering)	2015
Anand Engineering College , A.P.J. Abdul Kalam Technical University	
Intermediate (12th)	2010
R S M I C Saudaspur Moradabad , (U.P.Board)	
High School (10th)	2008
Saraswati Vidhya Mandir Inter College Dilari, Moradabad , U.P. Board	

STRENGTHS

- I see challenging situation not as a problem, but rather as an opportunity to learn something new and it is the best way to test self-dedication towards work.
- Ability to adapt to a new working Environment & responsibilities.
- Quick learner, keen to learn & improve skills.

HOBBIES

Listening to music And watching movies.

45 DAYS SUMMER TRAINING IN COMPUTER NETWORKING FROM LOGIKAL INFOTECH NOIDA.

3 MONTHS TRAINING IN COMPUTER HARDWARE & NETWORKING FROM VSURE.IN NOIDA.

PERSONAL DETAILS

Address	B-81/B, New Ashok Nagar Delhi, Delhi, 110096
Date of Birth	04-03-1994
Gender	Male
Nationality	Indian
Marital Status	Single
Languages Known	Hindi, English

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Himanshu Kumar Vishnoi