



PrakashGarg

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Nanda Nagar, Indore, MP 452011

## PROFESSIONAL SUMMARY

Microsoft Database Developer and Technical Support Engineer with documented abilities in design, architecture and data modeling. Proven track record managing all phases of software development lifecycle (SDLC). An analytical thinker skilled at identifying and resolving technical problems.

## SKILLS

### TECHNICAL SKILLS

- T-SQL,ASP.net ,ERP(Ramco 3.1)
- Reporting Tools- Crystal Report,
- Database(MS-SQL Server 2012/14)
- DatabasePerformance Testing
- PHP(core),Html5,CSS3,JavaScript
- MS Excel ,teamviewer
- Windows and Linux

### SOFT SKILLS

- Relationship building and Management
- Refined system debugging skills
- Client service
- Customer Focused
- Troubleshooting
- Analytical and critical thinker
- Customer service expert

## WORK HISTORY

### EXPERIENCE SUMMARY: Total 9+ Years of working experience

- 7 Years of working experience in IT as a SQL Server Developer, Support Engineer & Technical Head of virtual class.
- 2.6 Years of working experience in teaching field as an Assistant Professor.

| Employer                         | Experience Field | Position                       | Working Environment                           | Duration                       | Location               |
|----------------------------------|------------------|--------------------------------|---|--------------------------------|------------------------|
| ASM ENTERPRISE SOLUTIONS PVT LTD | IT               | Ramco – Application Consultant | DBMS, MS-Excel, SQLServer, ERP(Ramco3.1)      | 16 FEB 2021 TO Present         | Mumbai (current - WFH) |
| Medi-caps University             | TEACHING         | Assistant Professor            | DBMS,DATA STRUCTURE                           | 09 OCT 2019 TO 29 JAN 2020     | Indore                 |
| Digi Drishyam Academy            | IT               | Technical Head                 | MS-Excel ,Virtual Network,Team viewer,Anydesk | 1 MAY 2018 TO 30 APRIL 2019    | Indore                 |
| UTSO                             | IT               | Solution Analyst & Implementer | SQLServer, ERP(Ramco3.1)PHP,HTML, CSS,ASP.net | 1 AUGUST 2016 TO 06 APRIL 2018 | Singrauli              |
| TCS LTD                          | IT               | System Engineer                | SQL SEVER , ERP(Ramco 3.1),ASP.net            | 1 NOV 2012 TO 29 JULY 2016     | Singrauli              |
| OM Shanti Science College.       | TEACHING         | Assistant Professor            | DBMS,Data Structure,OS,C , C++,CORE JAVA      | 01 JULY 2010 TO 05 SEP 2012    | Dewas                  |

**RAMCO –APPLICATION CONSULTANT**  
**ASM ENTERPRISE SOLUTIONS PVT LTD.( Reliance Retail)**

16/02/2021 TO PRESENT

- Handled scripting tasks for debugging and automation using SQL Queries
- Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects
- Improved application's performances.
- Created complex T-SQL scripts in order to extract data from the MSSQL database in order create reports for upper management
- Coordinates all efforts of ERP implementation to support project objectives.

**ASSISTANT PROFESSOR**

10/2019 to 01/2020

**Medi-Caps University Indore | Indore, MP**

- Instructed students using lectures, discussions and demonstrations in DBMS ,Data Structure
- Evaluated student progress through analysis of test scores and homework completion
- Stood in for professors and teachers in absences, lecturing or providing PPT course material on DBMS ,Data structure based on lesson plans
- Handled classroom administration for professors, including taking attendance and recording student progress
- Supported weekly SQL lab sessions, contributing to student engagement, comprehension and learning objectives
- Applied innovative and practical teaching methods to encourage student learning objectives

**TECHNICAL LEAD**

05/2018 to 04/2019

**Digi Drishyam Academy (D.D.A) | Indore, MP**

- Managed creative projects from concept to completion while managing outside vendors
- Provided continued maintenance and development of bug fixes and patch sets for existing web applications
- Designed strategic plan for component development practices to support future projects
- Ensured network, system and data availability and integrity through preventative maintenance and upgrades of Database
- Collaborated with clients from concept through final delivery of product or service

**IMPLEMENTATION CONSULTANT**

08/2016 to 04/2018

**UTSO Ltd(BA Of TCS Ltd) | Kolkata, WB**

- Analysis and discuss the business requirements with the client NCL (Northern Coalfields Limited).
- Involved in regular AMC support for the developed model which includes (bug fixing, user training, operational problem, DFD alteration and the version control)
- Involved in development of new report and customized features as per the project requirement.

- Involved in ERP based Application Support to Clients.
- Responsible for the development, implementation and support of the ERP Package to clients (Material Module).
- Working with a team of 3 personnel for the development of the database, stored procedures, functions, View etc.
- Responsible for the dealing with the users new requirements, problems, bug fixing and troubleshooting.
- Involved in customization of the developed model of ERP practice as per user requirement.

## SYSTEM ENGINEER

11/2012 to 07/2016

### Tata Consultancy Services | Kolkata(Base Location), WB

- Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects
- Performed regular database backup.
- Improved application's performances.
- Developed and maintained policies, processes and procedures for the governance of information technology and security for ITES industry
- Handled scripting tasks for debugging and automation using SQL Queries
- Achieved efficiency and reduced redundancy by automating repeatable tasks.
- Facilitated implementation through needs assessment, systems analysis and design, installation and implementation and issue analysis, troubleshooting and resolution
- Directed onsite training for business users to maximize productivity

## ASSISTANT PROFESSOR

07/2010 to 09/2012

### Om Shanti Science College | Bagli, MP

- Facilitated group sessions and provided one-on-one support on
- Different computer Language e.g. C,C++,Java ,ASP.net,DBMS,Data structure and other Computer Subjects.
- Built strong rapport with students through class discussions and academic advisement
- Maintained classroom structure and student engagement
- Performed research to be utilized in academic writing for publication
- Planned and executed activities to promote Programming skills
- Met with parents to resolve conflicting educational priorities and issues

## EDUCATION

### Master Of Computer Application

2010

### Swami Vivekanand College Of Engineering, Indore, MP

### Bachelor of Science | Computer Science

2003

### Devi Ahilya Vishwavidyalaya, Indore, MP

## CERTIFICATIONS

### Microsoft Certified Professional (MCP)

- Certified MS-SQL Server (70-461)