

DHANNAJAY PRASAD GAUTAM

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Objective

I aspire to see myself in an organization that creates trust, high aspiration, confidence where I can unite my efforts & motive with organizational goal for that both will be mutually benefited

Educational Qualification

Degree	Institution	University/Board	Year	Score
PC(MCA)	UIT, RGPV	UIT, RGPV	2012	67.8%
BCA	RGCC , SATNA	MCRPV,BHOPAL	2008	60.8%
12 th	H.S.S.JASO	MP Board	2005	58.6%
10 th	H.S.S.JASO	MP Board	2003	61.8%

Additional Qualification

Diploma/Certificate course	Institution
Experience certificate (6 month)	Universal informatecs Indore
Certification: JSP and ANDROID	Universal informatecs Indore
Certification: ASP.NET	ICT Bhopal

Work's Experience

Company	joining date	resign date	designation
Conduent ,Vizag	29-12-2014	working	IT Operation Associate IV

Function Description:

Responsible for all IT strategy, development, execution and management activities, supporting secure digital innovation & capabilities both internally and externally

Job Family Description Responsible for day to day delivery of technology services to internal and external clients. Services include incident capture and resolution; performance monitoring, tuning and actioning; break-fix resolution; support of operational audits and certifications; and other operational administrative functions such as equipment, circuit ordering and associated activities.

Job Track Description:

- Performs tasks according to established procedures.
- Performs business support or technical work, using data organizing and coordination skills to complete assignments.
- In some areas, requires vocational training, certifications, licensures or the equivalent experience.

General Profile :

- Has advanced and specialized expertise in an analytical method or operational process, typically developed through a combination of training and considerable on-the-job experience.
- Completes assignments and facilitates the work activities of others; may coordinate work beyond own area.
- Proposes improvements to processes and methods.
- Acts as a lead, coordinating the work of others but is not a supervisor.
- Works autonomously within established procedures and practices.

Skills Set

Responsibility Statements:

Has developed breadth and/or depth of skills in a range of processes, procedures and systems, or acts as the technical expert in an area. Has a good understanding of how related teams coordinate their efforts and resources to achieve objectives. Impacts own team and other teams whose work activities are closely related; suggests improvements to existing processes and solutions to improve the efficiency of the team. Serves as team lead, may allocate work and provide subject matter guidance to more junior team members.

Monitors and applications and processes issues, recommends long term remediation steps. Creates documented process for daily activities Researches and advises on production anomalies. Applies functional knowledge of the processes for remediation of anomalies. Applies functional knowledge to support incident management requests. Works with Support Teams to define root cause and replicate issues. Works with Support Team to re mediate issues. Verifies environment stability. Recognized as an subject matter expert on Process and Systems. Mentors and trains team members.

Operating Systems :-

Windows XP/Vista/ 7

Applications :-

MS office , Internet

Programming :-

Basic, java ,JSP, servlet , Android

Database:-

MS Access, MS Excel, mySQL

Framework knowledge :-

mvc

Playing Cricket , Music

Hobbies

- Participated in Village Cricket Team in District level
- Participated in higher secondary School Cricket Team

Extra and Co- curricular activities

Personal Details

Father`s Name:-	Mr. Laxaman Prasad Gautam
Father`s occupation:-	Government Teacher
Mother`s Name:-	Mrs. Geeta Davi Gautam
Mother`s occupation:-	Housewife
Date of birth:-	29th of Dec 1987
Gender:-	Male
Languages known:-	English, Hindi
Nationality:-	Indian
Permanent Address:-	v/p – Jaso dist-Santa(M.P) Pincode-48551

Date & Signature

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