

# S.AVINASH

No.12 Flat F1 ♦Aksahya Flats ♦ 5<sup>th</sup> Street, Officers Colony♦ Adambakkam  
Chennai - 600088 ♦ Tamil Nadu ♦ India

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## OBJECTIVE:

To pursue a career in the back-office operations to enhance and display my leadership & interpersonal skills in a team-oriented environment.

## EDUCATION:

Misrimal Navajee Munoth Jain Engineering College.  
*Bachelor of Engineering Computer Science, 2015.*

## EMPLOYMENT HISTORY:

WIPRO LIMITED (Contractor for HP)  
*Senior Associate (Back up production Lead) (February 2018 – till date)*

## COMPUTER PROFICIENCY:

### Primary Skills

- Languages : C, C++, JAVA, VB, HTML, PHP, CSS, JavaScript, JSP, MySQL.
- Operating Systems : Windows, Linux, Ubuntu.
- Packages : SAP, Hadoop, Spring, Hibernate, Microsoft Office, Adobe Photoshop.
- Excellent leadership and managerial skills with proficient familiarity in planning.
- Superior public speaking and communication skills with proficiency in English and Tamil.

### WORKING PLATFORM

*Windows 98, 2000, 2003, 2010*

### PACKAGES

*Ms Word, Excel, Power Point, Ms Outlook, Internet,*

## CAREER PROFILE:

WIPRO LIMITED	
<b>PROCESS</b>	<b>ROP AMS</b> , Repair Order Processing is a Post sales service provided to Customer by checking Warranty, issuing Quotes and raising invoices. The process is covering break fix events in case of no entitlement availability for the customer.
<b>RESPONSIBILITIES</b>	<ul style="list-style-type: none"><li>• Volume allocation to team members</li></ul>

	<ul style="list-style-type: none"> <li>• Handling the team daily reports and monthly metrics report.</li> <li>• Ownership and problem resolution.</li> <li>• Compiling reports on team's performance and customer feedback</li> <li>• Attending the Business calls via Lync.</li> <li>• Attending the Business meetings with Manager.</li> <li>• Doing RCA with Team on monthly Basis</li> </ul>
<b><i>SOFTWARE</i></b>	SAP, CDAX, Internet, MS-Office, User Interface, HPS-IC,

### **PERSONAL DETAILS:**

Name : Avinash S  
 Date of Birth : 06 Nov 1990  
 Gender : Male  
 Marital Status : Unmarried  
 Nationality : Indian  
 Passport No. : -  
 Date of Expiry : -  
 Languages known : Tamil, Hindi, English

### **DECLARATION:**

I hereby declare that all the information furnished above is truthful to the best of my knowledge and belief.

Date: Yours Sincerely,

Place: Chennai **(AVINASH S)**