Arpit Gupta

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Professional Synopsis

Network Professional with 3+ years of extensive hands-on experience in network engineering, configuration, implementation and troubleshooting of LAN & WAN and WI-FI network Technology.

Technology & Management Experience

- **LAN -** Experience in Design, installing, administrating & managing LAN with CISCO 4900, 3850, 3750, 2960 switches with stack solutions.
- **WAN -** Hands on experience in installing and managing WAN with Cisco 7600 and Juniper SRX devices.
- **Wireless -** Experience in maintaining HP Aruba Wireless 700+ IAP Infra through Airwave designing and handling more than 3000+ AP's with CISCO WLCs and management of Wireless Network with CISCO Prime, hands on Experience in managing Cisco Meraki Device .

Work Experience

NTT Communication India Pvt. Ltd.
Engineer-IT Operations
11-Jan-2019 to Till Date

Company Profile:

NTT Communications is a leading Network service provider with operations in more than 190 countries/regions worldwide, its highly reliable enterprise network services comprise VPN services, Hybrid WAN, Internet and cloud connectivity.

Job Profile :

- Monitor, analyze, Upgrade and troubleshoot Aruba APs, wireless controllers and HP Pro Curve switches using the Airwave management systems.
- Monitoring and providing support on CISCO Meraki Devices through CISCO Meraki Dashboard
- Provide wireless support to approximately 1200+ Access Points across India.
- Provided support on routers/switches design and configuration to meet network demand
- Coordination with engineers, vendors and service providers to adequately test & resolve hardware / software issues
- Providing customer support meeting the SLA Requirements Ticket resolution through Service Now Tool.
- Monitoring Bandwidth Utilization through HP NnMI Tool
- Monitor, Troubleshoot and support LAN network related issue consisting 300+ Cisco switches
- Support for TVC and Video conference related issues.

Collabera Technologies Pvt. Ltd.
Network Engineer
28-september-2017 to 06-Jan-2019
Posted at BHARTI AIRTEL LTD.

Company Profile:

Collabera Technologies is leading IT Company and Exclusive Service provider to IBM India, established with the sole of purpose of quality Customer Service equipped IT industry.

Job Profile:

- Configuration and installing CISCO Router 2600, 2500, 2800, 3745 & CISCO Switch 4500, 4948 Series using OSPF, EIGRP, BGP.
- Configuration and management L2 Switches and resolving access layer problems.
- Configuration of WLC 5508, Access points installation and management.
- Quickly resolve all IP network issues to reduce waste and downtime while also ensuring client's Service Level Agreement.
- Coordinating with security compliance team to ensure 100% security compliance of network devices as per BHARTI-IBM security guidelines.
- Coordination with engineers, vendors and service providers to adequately test & resolve hardware / software issues, Taking backup of network devices
- Preparing and maintaining the Network diagrams
- Adding and managing new devices discovered in Network Management System.
- Monitoring WAN links with the help of Solarwinds and other monitoring tool.
- To identify and resolve problems on data connectivity, phone connectivity and escalate unresolved problems as per the escalation chart to the management, service providers
- Creating and managing DHCP Server Maintaining and troubleshooting of various VLANS created

Info Services
Network Engineer
12-June-2017 to 28-Sep-2017
Posted at BHARTI AIRTEL LTD

Company Profile:

Info Services is an Exclusive Service provider to IBM Global Services, established with the sole of rendering quality Customer Service equipped with hard-core technocrats from IT industry.

Job Profile:

- LAN management with Cisco 4000 series switches configured HSRP protocol for Network redundancy and using EIGRP protocol.
- Upgrade IOS on various CISCO routers from time to time
- To identify and resolve problems on data connectivity, phone connectivity and escalate unresolved problems as per the escalation chart to the management, service providers.
- Creating and managing DHCP Server. Maintaining and troubleshooting of various VLANS created.
- Follow up with Airtel and TATA telecom to maintain the connectivity between different national links all over India.

Professional Certifications

- ICSI (U.K.) Certified Network Security Specialist. (Credential : 20217457).
- Six Sigma White Belt Certified (Certification No.: rvcASCWgNW).
- Scrum Foundation Professional Certificate (ID: FLCLPWBPDB-SDRSLQGK-WHFTDTZHHT).
- ITIL V4 Certified.

Professional and Academic Qualification

- Six-month Diploma in Computer applications from Q-RAT Technologies.
- Bachelor of Commerce from Lucknow University, Lucknow.
- Pursuing MCA from UPRTOU Allahabad.

Personal Details

- Date of Birth   : 6th January 1993
- Father's Name   : Shri Ram Prakash Gupta
- Address   : C-15 Paramount Golfforestte Opposite Sector Zeta, Greater Noida
- Gender   : Male
- Marital Status   : Married
- Languages known   : English, Hindi
- Hobbies   : Playing Cricket, Swimming, Reading.

Place:
Date: **Arpit Gupta**