

Curriculum Vitae

Vikrant Kumar

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CAREER OBJECTIVE

- To professional career in IT firm, which will be provide opportunity for continuous growth and better place Computer Hardware Support Skills and Networking recognition in Organization/Company/Industry/Corporation/Ltd.
- To work with full dedication professional skills.

ACADEMIC QUALIFICATION

- Under-Graduate **BCA (Final)** from **Jaipur National University**.
- Intermediate (12th) from **C.B.S.E.**
- Matriculation (10th) from **C.B.S.E.**

TECHNICAL QUALIFICATION

- **Jetking:-** Diploma in Hardware & Networking from **Jetking** institute Laxmi Nagar.
 - a) Completed Hardware
 - b) Completed Operating System
 - c) Completed Networking Essentials
 - d) Completed Windows server 2008r2
 - e) Completed CCNA.

TECHNICAL SKILLS

Proficient with

- Done installation and configuration of Windows Multipoint Server 2012/2008r2/2008/2003 Windows – 10 /Windows -7 /Windows -XP professional, applications.
- Create, Delete, Apply Policy and Sharing on Active Directory Users.
- Responsible for troubleshooting, installation, configuration and repairing Laptop , computer Systems, outlook configuration & N-Computing terminal device installation & configuration
- Responsible for performing hardware and software performance tuning regularly.
- Configure and Troubleshooting Mail Outlook 2007,2010,2013,2016 and 2019.
- Knowledge Avaya Comm.Mngr, Gateway, and Avaya Session Mngr.
- Take responsibilities to maintain user security accounts for window multipoint Server 2012 including Desktop configuration, network connectivity, network access issues, DHCP, DNS & VPN etc.

- Responsible for managing LAN/WAN installation and arrangement for Network PCs performing connectivity, system setup, network virus removal, hardware and software trouble shooting Etc.
- Knowledge and Working on AVG and K7 Total Security.

WORK EXPERIENCE

- One year experience in **KGC Pro-Education** as a **Helpdesk Engineer**. (Aug 2014 to Sep 2015)
- Five Years experience as a **Senior Helpdesk Support** in **Jindal Intellicom Limited** (Feb 2016 to 8th Jan 2021)
- Working as a **System & Network Administrator** in **Karma Ayurveda** (9th Jan 2021 to till date)

STRENGTH

- My confidence is my strength.
- I am quick learner.

AREA OF INTEREST

- Working Server
- Internet Browsing

PERSONAL DETAILS

Date of Birth	:	Jun 08, 1991
Father`s Name	:	Mr Brahmpal Singh
Marital Status	:	Single
Language	:	Hindi, English
Nationality	:	Indian
Hobbies	:	Surfing Social Site, Listening to music.

I hereby declare that the information given above is true and correct to the best of my knowledge.

Date/...../.....

Place

(VIKRANT)