

# Prabhat Kumar

C -298 Modern Railway City, Chhapraula

Noida, Gautam Budh Nagar (U.P)

Mobile No - +91 8527006971

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Experience – 7 Years

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## Summary

Analytical and systematic Systems Administrator with 7 years of experience dedicated to maximizing performance and ensuring a highly-available and secure environment.

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## Professional strengths

- 7 years of experience in IT infrastructure support and management.
  - Excellent troubleshooting, analysing and problem solving skills.
  - Ability to perform tasks in a team as well as independently.
  - Highly motivated and ability to work in a dynamic and fast-paced environment.
  - Efficient knowledge of system operations and managing.
  - Responsible for managing and supervising all installed systems and infrastructure.
  - Proficient with Microsoft Operating Systems and TCP/IP Networking.
  - Competent at social oral and written communication
  - Ability to effectively handle the pressures, and challenges.
  - Ability to identify, understand and give priority to urgent issues.
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**Employer - 3i Infotech Consultancy Services Ltd, May 2018 to Present**

Deputed Onsite as **Sr. System Engineer** for Indian Oil Corporation Ltd.

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## Work Responsibility

- ✓ Managing Windows Client Server environments and technologies for 200 + onsite users.
- ✓ Maintaining, administering, managing and monitoring all installed systems and infrastructure.
- ✓ Install, configure, test and maintain OS, application software and system management tools.
- ✓ Implementing, configuring and maintaining Windows Active Directory.
- ✓ Maintain and manage DHCP, EAP controller, data backup and data security.
- ✓ Ensure the highest levels of systems and infrastructure availability.
- ✓ Monitor and test system and application performance and identify possible solutions.
- ✓ Network Traffic Utilization, Monitoring and fixing the issue of each interface.
- ✓ Ensure seamless infrastructure availability.
- ✓ Daily technical support activities on LAN Infrastructure & Intercom. Infrastructure.
- ✓ Antivirus installation, updating and Outlook configuration, troubleshooting.
- ✓ Apply OS patches and upgrades on a regular basis
- ✓ Coordinate with vendors and other IT personnel for problem resolution.
- ✓ File sharing, centralize Printer Management, Webinar and Video Conferencing.
- ✓ Provide alternate pathways until resolve an issue.
- ✓ Ensure update of all running Desktop OS, Application and security Policy.
- ✓ Ensure preventive maintenance & Asset Inventory Management.
- ✓ Troubleshoot network issues and delivered end-user technical support
- ✓ Ensure seamless infrastructure availability for more than 200+ users.
- ✓ Mentoring and coaching junior system engineers.
- ✓ All activity, implementation, upgrade task assign by Senior Management.

## Academic & Technical Education

- **Master of Computer Applications**, Punjab Technical University, Year 2012, Marks 75 %.
- **Bachelor of Computer Applications**, Punjab Technical University, Year 2010, Marks 69 %.
- **Diploma in Hardware and Networking**, A-SET Karol Bagh, Year 2011, 'A' Grade.
- Higher Secondary, Bihar School Examination Board Patna, Year 2007, Marks 52 %.
- High School, Bihar School Examination Board Patna, Year 2005, Marks 64 %.

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## Professional Experience

SN	Present & Previous Employer Name	Projects History / Work Profile
4	3i Infotech Consultancy Services Ltd. (Present) May 2018 – Till Date	Indian Oil Corporation Ltd. / Sr. System Engineer
3	HCL Services Ltd , Noida (Past) February 2014 – April 2018	4. Indian Oil Corporation Ltd. / System Engineer 3. Apollo Tyres Ltd / System Engineer 2. Devyani International Ltd / System Engineer 1. Jubilant Food Works Ltd / System Engineer
2	International Centre for Automotive Technology, Manesar , Gurgaon, (Past) March 2013 – September 2013	Desktop Engineer
1	Savi Vision Pvt. Ltd , Okhla , New Delhi (Past) April 2012 – March 2013	IT Engineer

## Additional Skills

- ✓ Fully proficient at LAN & Wireless building, installation and testing
- ✓ Configuration and Managing of Servers and Workstations
- ✓ Willing to learn and adapt to new technologies and challenges
- ✓ Ability to work independently and as part of a team.
- ✓ Setting up of video conference facilities and providing technical support

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## Personal Details

Name : Prabhat Kumar  
Father's Name : Mahant Singh  
Date of Birth : 05.12.1990  
Nationality : Indian  
Marital Status : Married  
Hobbies : Listening Music & River rafting  
Languages Known : Hindi, English

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## Declaration

I declared that all things are mentioned is true in my language if any fault is occurred then I am responsible for cancellation of my candidature.

Date:

Prabhat Kumar

Place: