

OBJECTIVE

In future I want to work as a database administrator /database developer because I am interested in database management.

EDUCATION SVM onter college ,Kanpur High school 78 % City model intel college Intermediate(12) 78% ABES engineering college BTech CSE 64 %

EXPERIENCE

Flying webtech Pvt Ltd. 5 aug
Application support engineer 2018 - 15
Nov 2019

Company provides a internal online portal which provides ainterface about our support services to our clients through this software we get a request from customers. Request like a customer wants Ac repairing, fridge, washing machine and any other electronic equipments, technician in local area and company have contacts from local area mechanic and they get a call from our side and do that task as soon as possible. As a support engineer we cordinate that task with team members and forward our service request further from our end to another members, we troubleshoot problems which is happen with our tool and make a data sheet for business owners.

MIPL solutions Pvt limited

2019 - 15 Jan 2021

SQL application support engineer
All over India ncr provide banking software called as
CTS (cheque transaction system) for cheque
clearing in major banks allahabad,PNB,OBC and most
of the bank . we support bankers for software related
prb and database related issues.

As a support engineer our daily task is support CTS software and troubleshoot software related issues .CTS is a software for Check scanning ,bankers collect a check from public and after they scan all check through our Company software CTS and after scanning we get all data about checks then we send all crucial data from our end to NPCI mumbai .Then RBI give money according to check value and then we pass the money from our end to banks .Bankers are our clients they call us for software related issues and also data related issues. We run SQL queries very frequently to give high priority data when he call us.

database performance ,database back up,recovery,disaster management in high availability through log shipping , instance management,databasesecurity,storage management on servers,creating batch files for bankers to do task very easily without database knowledge .

I work on MSSQL and Oracle database both because some banks uses Oracle like state bank and some MSSQL.

We work with bankers to know the all process of banks for clearing because it's necessary for data and file management's in servers.

CERTIFICATION

Oracle DBA

PHP

Core java