Divya Jayakumar
Software QA Tester

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Objective

Looking for a rewarding career in fast growing and challenging environment and to be associated with a progressive Organization that gives me scope to exhibit and enhance my knowledge and skills.

Experience Summary

- 7+ Years of IT industry experience in Network testing and Software Testing (Manual) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking. Worked on web testing and mobile app testing.
- Well acquainted with all phases of SDLC and STLC.
- Proficient in Web based application testing and Mobile Testing.
- Experience in Web Testing using ALM and Rally tool, Jaws, i-Prowe tool, color contrast tool [Manual].
- Experience in defect tracking tool – JIRA & RALLY.
- Expertise in executing test cases and reporting bugs.
- Involved in various types of black box testing viz Smoke testing, Ad-hoc testing, Functional testing, Integration testing, System testing, End to End testing, Regression testing, ADA testing and Browser compatibility testing.
- Experience in analyzing defects and coordinating with different teams across various time zones thereby providing road map for further testing.
- I have worked as part of Scrum team.

Work Experience - 7+ Years of Professional Experience in Infosys Ltd (Software Company)

Employer - Infosys Technologies Ltd
Position   - Test Analyst
Duration - Joined as a fresher from October 2014 till date

Skill set

Basic knowledge	HTML, Java, Selenium Basics, DevOps basics, Networking concepts.
Familiar	Manual Testing (Functional Testing, Non-functional testing), Regression testing, ADA testing, Agile methodologies, Network Testing and SQL

Projects Handled in Infosys Limited:

Client	Movement Mortgage
Domain	Testing (Manual -Functional testing and ADA testing)
Organization	Infosys Limited
Role Description	Borrowers buy a home or land through refinance or purchase through Mortgage application. Creating a loan in mortgage applications and Manually testing the mortgage application features and moving the loan status into different stages.
Roles and Responsibilities *Role - Test Analyst*	• Requirement Analysis and Test planning • Creating a mortgage loans in many applications like **PCL loader, Blue sage app, ServiceNow app, Blend app, B2B portal, B2B UAT Admin, B2B Interest Mortgage, DAT App, Postman, DB testing** and involved in manual testing execution for those applications. • Defect Management (Raising and Tracking Defect) • Providing Development support and ensuring that E2E application works fine. • Using UI Automation scripting, created our loans. • Learnt basic knowledge about UI automation script development and done some hands-on practice for automating script for mortgage loans • Delivered the projects within SLA and Scheduled date. • Business meeting with Offshore and Onshore
Tools Used	CSV importer tool, Jaws, JIRA
Duration	January 2020 till date

Project	AT&T (IVS Unit)
Domain	Testing (Manual -Functional testing and ADA testing)
Organization	Infosys Technologies Limited
Role Description	Validating the web application features with different types of tools and raising the defects in ALM QC
Roles and Responsibilities *Role - Test Engineer*	• Requirement Analysis • Test Planning (Designing Test cases based on requirement features) • Test Execution (Functional Testing, Regression testing, End to End Testing, ADA testing, Browser compatibility testing etc..) • Defect Management (Raising and Tracking Defect) • Taken the responsibilities to co-ordinate with team members and report the project status in Offshore and Onshore
Tools Used	ALM-QC, Rally , JAWS, i-Prowe tool, NVDA, WAT Tool, Color contrast tool, Inspector tool (Manual)
Duration	August 2016 - January 2020

Client	**Level 3 Communications -** worked as **Transport Network Tester**
Domain	Networking Project
Organization	Infosys Limited
Role Description	LAN and WAN Router configuration design for the US based for various technologies like Cisco, Alcatel, LUCENT WAVE STAR - V25.02, HUWAI, INFINERA, Ciena Core director, Nortel.
Roles and Responsibilities Role - **Senior Operation Executive**	Responsibilities: • Verifying the optical cables and design using tools like PTD, XLR and provide the service or disconnect the service as per requirement. • Performing Soft loop on cable ports before service disconnection • Hands on devices like LUCENT, CERENT, ALCATEL, WAVE STAR - V25.02, HUWAI, INFINERA, NORTEL, CIENA COREDIRECTOR to make the ports up or down. • Communication with Vendors while delivering Circuit to customer location, disconnect the enabled circuits. • Testing the Circuits in Net Analysis tool and check the end-to-end connections between the ports while doing installation. • Handle escalations and satisfy customer with their needs
Tools Used	• VFO-WISOR, ASR, BPM PORTAL, Net Analysis tool
Duration	January 2015 - August 2016

Achievements:

- Infosys Certified Software Development Engineer in Test (SDET).
- Appreciated and Got Insta award in 2020 for i-Prowe rules testing
- Got **'Innovation Team Award'** in Southeast Region Award Celebration by this year from Onshore
- Appreciation received for giving knowledge transfer and clarifying the queries for Team in offshore and onshore (on their timings)
- Appreciation received from onshore for finding more defects in functional testing.

Qualification:

➢ Bachelor of Computer Applications with 70% - **2013 Passed out**

Strengths:

- Strength to do multi-tasking at a time, sincere in my work and hard worker, Ability to complete time bound assignments.
- Open to learn new technologies or processes.

Declaration:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Chennai

Yours Faithfully,
(J. Divya)