CURRICULAM VITAE

Name: Pratik Shankar Kokane
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Objective

Hardware and Networking candidate possessing good knowledge about computers Hardware and networking practices; seeking a position as Hardware \ Networking Engineer in an established organization.

Educational Qualifications

- SYBA (Appear) From Yashwantrao Chavan Maharashtra Open University
- HSC from Pune Board in 2012 with 54% marks
- SSC from Pune Board in 2010 with 61.60% marks

Technical courses

- Diploma in Computer Hardware and Networking in Kohinoor Technical Institute at Narayangaon
- MS-CIT from Maharashtra Knowledge Corporation Limited in 2012 with 97% marks

Technical Skills Set

- Good knowledge of desktops
- Sound knowledge of various operating systems and security software for desktops and mail servers
- Proficient in networking practices

Personal Qualities

- Flexibility
- Quick learner
- Patience
- Ability to stay calm under pressure.
- Strong analytical and problem solving skills

Professional Experience

- Swastik Computer at Narayangaon With 1 Year Expriance (March 2018 to March 2019)
- Current Working in Sai Computer With 1.5 Year Expriance (Jun 2019 to till now)
  Client side location in **SANY Heavy Industry** Chakan Pune.

Responsibilities Handled

- Configure and managing all types of Microsoft Windows Operating System Installing various applications and programs for end users.
- Installation and troubleshooting Client Operating System like Windows XP, Windows 7, Windows 8 & 10.
- Assisting the Users with their computer problems - hardware as well as softwares
  Assist in examination of network server's equipment and Maintenance of networking systems
  Troubleshooting routine problems and maintenance of servers
- Maintain problem status/resolution information in ticketing database
- Install and configure desktop computer system hardware and software (including operating system and applications software)
- Managing Shared folder and permission as per user requirement.
- Helps install local area network cabling systems and equipment such as network interface cards, hubs and switches.
- Install and configure printers and various network connected equipment
- Minimum one year Desktop Support working in a large corporate environment
- Experience creating, documenting and closing incidents via ticketing system
- Working knowledge of Windows 7, Windows 8, Windows 10
- Basic understanding of Wired and Wireless Networking concepts, general trouble-shooting steps, and network tools (Ping, Telnet, Tracert etc)
- Knowledge and familiarity with MS Active Directory environment including ability to manage AD objects – Active Directory (create and remove user, groups, set password, delete, unlock user, Added, maintained and removed objects within Active Directory).
- Strong support in Microsoft Office products (Word, Excel, Power Point, Access, etc.)
- Strong support and understanding of Outlook/Exchange mail client.
- Configuring SMTP/POP3 client outlook configuration troubleshooting.
- Experience with desktop remote control software (Anydesk, team viewer, TightVNC)
- Working knowledge of Internet browsers (IE, Firefox and Chrome)
- Experience with support of local and networked printers.
- Familiar with wiring/cabling standards
- Continually updated personal knowledge of computing hardware operating systems and software.
- Knowledge about N-Computing and troubleshooting.

Personal Details

Address	:	Room No. 4 Moraya colony, Opp. Sant Tukaram Maharaj Mandir,
		Shashtri Chowk, Bhosari, Pune - 4110039
Gender	:	Male
Date of Birth	:	25 Nov 1994
Marital Status	:	single
Nationality	:	Indian
Hobbies	:	Traveling , Listening Music
Languages Known	:	English, Hindi, Marathi

Declaration

I hereby declared that the information submitted is true to the best of my knowledge and belief.

Date-

Place- **Pratik Shankar Kokane**