RAJU JHA
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CAREER ABSTRACT

- Creative, results driven technology leader with 8 years of global experience in managing the entire technology operation with a successful track record of delivering on / before time and within budget.
- Skill in grasping the big picture, conceptualizing, developing, implementing solutions & partnering closely with business leaders, various stakeholders & senior level executives.
- Insightful professional with notable success in directing a broad range of corporate IT initiative, while participating in planning, analysis & implementation of solutions in support of business objectives.
- Adroit in performing stakeholder management role, ensuring closer collaboration between the global delivery teams by proper liaising and coordination.
- Excellent interpretational skill, ability to relate to people at any level of business process cultural awareness and sensitivity with a mature thinking, strategic business approach and an elegant presence.
- Expert in troubleshooting of computer software & hardware.

HIGHLIGHTS OF EXPERTISE

- Project Management & Resource Management
- Innovative IT Initiatives & Execution
- Strategy & Execution
- Troubleshooting & Resolution
- Computer software & hardware support

EMPLOYMENT HISTORY

- January 2014 To Till Date || Dpt. of Panchayat Raj, Jharkhand || DPM (E- Governance Project).
- May 2012 To   December 2013 || Kaizen IT Services Pvt. Ltd. || Team Leader.
- August 2009 To April 2012 || HCL Info systems Ltd. ||Associate (CSE).

ACADEMICS

- **B-Tech** || Information Technology || SIT Bhubaneswar ||2013|| First Class (6.68 CGPA).
- **Diploma** || Information Technology || M I Koderma ||2009|| First Class (74.13 %).
- **Matriculation** || AVN High School Chootagovindpur ||2005|| First Class (67%).

CERTIFICATIONS & TRAININGS

- Wipro certified laptop & DNA engineer.
- CCC Certified.
- One month Training in DD Communication
- One month Training in BSNL DET Microwave.

CORE COMPETENCIES

- Defining and managing requirements, schedules, timeliness, scope along with working with the multiple business groups and stakeholders in planning and project lifecycle.
- Leading the entire project lifecycle, handling feasibility through requirements definition, design, development, implementation, integration, quality assurance, launch and production support.
- Serving as a single point of contact, interface for supporting customers, third parties, and stakeholders and handling key issue for all level of management.

TECHNICAL SKILLS:

- **Systems:** Installation, configuration & troubleshooting of Windows XP, Vista, 7, 8 and Windows 10.
- **Hardware**: Installation, configuration & troubleshooting of HP, IBM, Dell, HCL, Wipro, lenovo Desktop & Laptop Platforms, HP Laser Jets, TVS DMP, Wipro LQDSI, Lipi 2250 DMP, Tally 2250 Printers.
- **Software:** MS Office (2003, 2007 and 2013), Outlook Express, MS Outlook, Lotus Notes, Mozilla Thunderbird, Flex Cube, Finacle, IBM-Maximo, Wipro-WCCC, Citrix, SCCM, Virus-Removal, McAfee Virus Scan, Kasper Sky Recuse Disk, Bitdifender Recuse Disk, Hiran Boot, ERS, APE, Partition Magic, etc.

PERSONAL DETAILS

- Date of Birth   : 4th March 1990.
- Marital Status   : Married
- Nationality   : Indian.
- Hobbies   : Solve Sudoku, playing chess.