

# MUKESH KUMAR

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## STRENGTH:

- Good Communication skills
- Can work effectively in a team as well as individually
- Energetic, Consistent and Smart work
- Ability to Work Under Pressure
- Leadership Quality
- Excellent Learner

## TECHNICAL SKILLS:

### LANGUAGES

- C & C++
- Core Java Fundamentals

### OPERATING SYSTEM & SOFTWARE

- Windows
- Ubuntu
- Fedora
- Proficient at MS Word, MS Excel and MS PowerPoint

## AREA OF INEREST:

- Computer Hardware and Software
- Computer Network.

## HOBBIES

- Learning new Technologies.
- Playing Chess and Badminton.
- Surfing Internet.

## OBJECTIVE:

To contribute effectively my knowledge and skills for the growth of organization with well-directed smart work, extreme dedication, and knowledge.

## PROFILE SUMMARY:

- 2.5 years of experience in Data Analysis, Client handling and Technical Support.
- Completed **Bachelor of Engineering in Computer Science & Engineering** branch from **Bansal Institute of Research and technology**, Bhopal (University- **Rajiv Gandhi Proudhyogiki Vishwavidyalya**, Bhopal (M.P.) with **70.84%** in 2013.
- Presently, working as in **IT Department of Indian Geotechnical Services**, New Delhi.

## WORK EXPERIENCE:

**Organization** : Indian Geotechnical Services, New Delhi

**Duration** : August 2016 to present

**Profile** : Data Analysis, Client handling and Technical Support

### Key Role

- Making the geotechnical report after analysing the data on given ISO parameters and codes.
- Making the presentation on the basis of report and presenting to the client.
- One to one discussion with the officials of client for their requirements. Then mapping their requirements with our system and bring out best case solution which can fulfil both the requirements.
- Reviewing the issues raised by the client and resolving within the given timeframe.
- Time-to-Time review meetings with Project Manager & Field Coordinaters for the efficient flow of the undergoing project and to complete it on time.
- Researching and identify solutions to software and hardware issues.
- Diagnose and troubleshoot technical issues, including account setup and network configuration.
- Following standard procedure for proper escalation of unresolved issues to the appropriate internal teams.

### Client we are associated with:

- **DFCC** (Dedicated Freight Corridor Corporation of India)
- **RITES** (Rail India Technical and Economic Service)
- **L&T-IEL** (Larsen & Toubro Infrastructure Engineering Limited)
- **WELSPUN**

**Project currently working and associated with:**

- Geotechnical Investigation for Viluppuram-Nagapattinam Section on NH-45A (new NH 332)
- Geotechnical Investigation for Design and Construction of New Double Track Railway Bridge Near Mokama through EPC Contract
- Geotechnical Investigation for Eastern DFC Project CTP 303
- Geotechnical Investigation on Six Laning & Strengthening of New NH-248A from existing Km 2+740 (Rajiv Chowk) to Km 11+682 in Gurgaon under NHDP Phase IV on Hybrid Annuity Mode (HAM) in the State of Haryana

**PROJECT DURING GRADUATION:**

- **Implementation of Secure Message Authentication** as a Minor Project.
- **Junk Mining System** as a Major Project

**TRAINING EXPERIENCE:**

- **Aim Point informatics-** Completed 3 months certified course on C and C++ programming.
- **Vedisoft Software Pvt. Ltd.-** Completed 3 months certified course on Java-Desktop Technologies.
- **Rooman Technologies-** Completed 45 days major industrial training on **Data Network and Communication**