# **Shubham Jain**

# **Operations Representative**



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## **SUMMARY**

I am an Analyst with 2 years of experience in Operations Domain and looking for a challenging position in an organisation which gives me opportunity to form management learnings into value for the success of the organisation and leading to a growth oriented career.

## **CAREER**

#### **2019- PRESENT**

Concentrix Daksh Services India Pvt Ltd

#### **OPERATIONS REPRESENTATIVE**

- Query and Handle Customer Database.
- Preparing action plans
- Analysing and Improving workflow.

#### 2021

Regex Software Services Pvt Ltd

#### **DATA SCIENCE INTERNSHIP**

• Work on Different Client Tools

- Work on Python Programming Language
- Different Python Libraries Like Numpy, Pandas, Seaborn, Matplotlib
- Machine Learning Algorithms Like Supervised & Unsupervised

# **EDUCATION**

#### 2012-2016

Bachelor of Technology

SUNDERDEEP ENGINEERING COLLEGE GHAZIABAD (UTTAR PRADESH)

#### **SKILLS**

Python

SQL

**Statistics** 

Ms Excel

Manual Testing