

CURRICULAM-VITAE

Correspondence Address

S/O :- Sri Nagesh Dutt Pathak.

Dist:- Simdega

State:- Jharkhand

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Shidheshwar Pathak

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Objective: Seeking a challenging assignment in Technical Support/Networking Administration/System Administration with a leading organisation

OVERVIEW

Customer Service, Network Troubleshooting Maintenance & server Administration.

Current Profile: -

Total Years of Experience : 10 years
Current Industry : IT-Hardware/Networking/system & remote administration
Old preference : bokaro steel plant,[bokaro] Hindustan times . co pvt. Ltd Ranchi,
Current Location : Jharkhand (district transport office simdega)

Experience: -

Pcs Technology L.t.d (11 FUB 2008 TO NOVEM 2009)

Designation : -- Customer Support Engineer

CMS Info Computer pvt.Ltd .Kolkata (JAN 2010 to 4th April 2010)

Designation :-- Customer Support Engineer

Eye global technology pvt. Ltd Mumbai 1stNovem 2010 to till date

Designation: -- data entry operator

Areas of Expertise (Things which I am best at):

- ❖ INSTALLATION AND CONFIGURATION OF DIFFERENT TYPE OF O/S
- ❖ O/S -WIN 98,WIN XP.WIN VISTA. WIN 7, WIN 8 REDHAT (LINUX), UBUNTU
- ❖ SERVER 2000,& SERVER 2003 WITH RAID
- ❖ SQL SERVER 2000, ORACLE 10G.
- ❖ INSTALLATION AND CONFIGURATION OF VXL TERMSERVER TS 3010
- ❖ MAIL CONFIGURATION OF MICROSOFT OUTLOOK,AND OUTLOOK EXPRESS.
- ❖ LOTUS MAIL CONFIGURATION AND TROUBLESHOOTING.MANAGING REGIONAL LOCAL USERS &JOINING THEM ON its INTERNET DOMAIN,

- ❖ INSTALLATION AND TROUBLESHOOTING OF PRINTER, AS LIKE TVSE MSP 335, DMP, TALLY T2250, LIPI LINE PRINTER T300, PASSBOOK PRINTER PR2E, PRINTRONIX, 7000, TVS 10000 DMP LINE PRINTER, HP LASERJET 1010, 1020, 4050, 1160, DESKJET, HP DMP LINE PRINTER 8000, 5000 etc

Networking :-

- LAN, CAN, WAN WIRELESS NETWORKING WITH (WI – FI) DEVICE,
- TROUBLESHOOTING OF NETWORKING PROBLEM

Job Profile:-

- ❖ Managing & troubleshooting of hp Unix server hprp 5470 with cluster, risc server and oracle application server environment with hp autoloader 448, under bokaro steel plant, installation, testing and Maintenance of Hardware parts & LAN etc. installation configuration and troubleshooting of VXL term server .

- ❖ Managing 6 Branch of *LIC OF INDIA*. Handling Linux environment, installation, testing and Maintenance of Hardware parts & network troubleshooting etc. Supervising the PC in LAN environment. Managing and troubleshooting of workstations & ensuring uninterrupted smooth running of Computers.

- ❖ Installation, troubleshooting and Maintenance of printer as like TVSE MSP335, DMP. Tally t2250, Lip line printer t300, passbook printer pr2e, Printronix 7000, TVS 10000 DMP line printer, Hp LaserJet 1010,1020, 1160, desk jet hp 8000N, Hp 5000 hp etc.

- ❖ Central Marketing Organization (SRM) Bokaro steel city Working under WIN 98, XP.WIN VISTA, UNIX. Outlook express configuration & troubleshooting of networking problem

- ❖ Managing 16 Branch bank of India and 6 another bank location under customer engineer In bokaro steel city.

- ❖ FMS backup support Engineer at united India corporation of india ltd regional branch bokaro, steel city
- ❖ FMS backup support Engineer at Hindustan times co PVT LTD Ranchi Jharkhand

- ❖ Data entry operator at district transport office simdega under vahan & sarathi software making the driving licence dl data fitting , vehicle registration , taxation and & its related working Hindi and English typing vahan & sarathi software installation etc

Technical Knowledge: -

- Course Name- Advance PC+ Net from Indian Institute of Hardware Technology
(IIHT, Ranchi)

Semester	Topic	Duration of Course
Electronic	Analog and Digital	January 2004 to June 2004
Hardware	System Assembling, Monitor, SMPS, CD Drive, FDD, KBD, Mouse and Peripheral (DMP, Laser Inkjet	July 2004 to October2004
Software	Ms office	November2004 to December 2004
Networking	LAN, WAN, MAN	February 2005 to June 2005
MCSE	WIN XP, Server 2000, Advance Server 2000, 2003, Active Directory Environment	March 2006 to August 2006
CCNA	Basics of two router connecting router with using different type of Protocol, IP add and Subnet Masking etc	August 2006 to November 2006
Red Hat (Linux)	Installing Trouble Shooting, Make LAN Set up with Red Hat	March 2007 to June 2007
SQL Server	Data Entry Trouble Shooting etc.	July 2007
Warless Networking	LAN with (WI-FI)	August 2007

- DCA from pioneer computer centre simdega

Academic Qualification:-

- : Matriculation from **JSEB** (RANCHI) in 2000
- : Intermediate (Isc from **JAC** (RANCHI) in 2004
- : BCA continue from Sikkim manipal univercity

Languages:

Languages	Read	Write	Speak	Understand
Hindi	Yes	Yes	Yes	Yes
English	Yes	Yes	Yes	Yes

Personal Profile :-

Father's Name : - *Sri nagesh dutt pathak*
Date of Birth : - 26th March 1984
Nationality :- Indian
Marital status :- Single
Gender :- Male
Hobbies :- Listening to music

I do here by declare that all the information furnished above are true and correct to the best of my knowledge and belief and I would always try to abide by them.

Date:

Place

Signature: