

Profile Summary

An engineering educated Consultant with 6+ years of experience in Product Management, Project Management, Requirement Gathering, Partner Integration and Product Testing.

- 4 years of Product Management experience for customer and business user facing applications in Insurance (Life and Health) Industry.
- Experience in owning and delivering product roadmaps from inception to launch using Agile Scrum methodology
- Strong technical background with 3 years of engineering experience in testing applications for business processes and workflows for insurance client & e-commerce.
- Proven track records of building delightful customer experience and driving business outcomes for organization
- Key differentiators - Ability to manage cross functional teams and influence decision makers, Data driven decisions resulting in translation of business objectives /issues into a coherent target solution and product testing.

Professional Experience**Product Management Experience**

- Lead discovery and brainstorming sessions with business teams to elicit business problem, define product requirements, generate solution ideas and create prototypes
- Own Product Backlog creation, prioritization and define sprint scope in partnership with business
- Create detailed user stories, business requirement document, functional requirement documents and integration specs for Engineering teams
- Lead sprint planning with Business, Engineering & Project Management Teams for project scope closure , milestone and timeline creation and risk identification and mitigation
- Results-oriented proven experience in Partner Integration (Third Party Integration) Coordination

Testing Experience

- Extensively performed Manual testing, Database testing and API testing process to ensure the quality of the product and application
- Good exposure in Understanding and Analyzing the Business Requirement, STLC, SDLC and Defect life cycle
- Good exposure of Reviewing, Writing, Executing and Documenting the Test Case and Traceability Matrix

HTC Global Services**Senior Software Engineer****Jan'20 – Till Date**

Positioned as Product Owner in client's team for Business management and delivery group for strategic project including new insurance products launch

Key Assignments at Max Bupa Health Insurance

- Product roadmap and development for new product –Health Insurance for all business processes & systems (product offering & buying journey, claims, financial accounting and third party integrations)
- Product launch for Tier 2 Market with delivery time decreasing through effective scoping & sprint planning
- Digital ecosystem roadmap for new features of upcoming insurance products, claims digitalization
- Mobile App for Agency Channel – Agent On boarding to Agent Business Management

Skill Lotto Solutions**Senior Quality Analyst****Dec'18 – Sep'19**

Positioned as Product Owner cum QA Lead in client's team to develop and test partner integration and enhance existing systems based on insurance partner's product features, customer feedback and competitive study.

Key Assignments at Payworld

- Prepared the requirement documents of the system by analyzing the system and Insurance partner's API for development and testing
- Coordinate between partner and internal tech team rectify to resolve (technical and non-technical) queries
- Reviewed the test cases & reported defects and delivered end to end product/changes and tracked till go live

Luxury Co Tech Services Pvt. Ltd.**Quality Analyst Engineer****April'18 - Nov '18****Key Assignments at The Luxury Closet**

- Designed wireframes, workflow diagrams and Prepared user stories for Buying and Selling platforms
- Executed manual test cases, kept track of the defects till closure and Maintained the documents in JIRA.

Innov Source Pvt. Ltd.**Manual Tester****Jul'17 - Feb'18****Key Assignments at Canara HSBC OBC Life Insurance**

- Worked as **Manual Tester cum Junior Business Analyst** at Canara HSBC OBC Life Insurance - Handled Policy Admin System (Ingenium), sourcing system which includes New Business, Customer Account Management, Policy servicing, Claims management
- Assisted senior Business Analyst in gathering the requirement and preparing requirement documents.
- Extensively performed Manual testing, database and API testing process to ensure the quality of the product and application.

Netex Technologies Limited**Software Test Engineer****Sep'14 – Jul'16****Key Assignments**

- Analyzed and understood the project's requirements, business logic and end user deliverables from FSD of the project and Prepared test cases to ensure 100% requirements coverage.
- Executed manual test cases using quality center, kept track of the defects till closure and Maintained the documents in Quick Place.

Education

B.Tech – Electronics & Communication
Engineering

Institute Of Advanced Computer and
Research, Rayagada (Odisha)

2009-2013