



Anjali Negi

Electrical Engineer

Contact



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Education

DBIT UTU
B.TECH EEE

Dehradun, Uttarakhand
Graduated May 2016

Employment History

C&S Electric
Sales and Order (Service) Electrical Engineer

New Delhi, Delhi
July 2016 - August 2018

- Dealing with the following:-
- Looking after complaints of control gears ,LV Switch gear products of all over India & IBD (Internal Business development) viz contractors, starters (Industrial & agro), relay, MPCB etc.
- Looking after free of cost orders acknowledgement system of all over India & IDB.
- To run entire Oracle system of control gear independently.
- Booking warranty materials for dealers/customers of all over India.
- Identifying root cause of product failure by personally visiting concerned Plant in Noida & Haridwar.
- To carry out audit of logistic/materials being supplied to dealers/ customers all over India.
- System audit to be carried out to align with material booking against complaints.
- Physically carry out inspection of electric equipment's at the site (i.e. in manufacturing Plants in Noida & Haridwar) and assess suitability of the components before delivering to customers all across India.
- Ensure timely delivery of product to customers.
- Co-ordination with Plants in Noida and Haridwar (Various Departments).
- Carry out monthly review of entire system of customer service/ complaint/ warranty etc .
- Maintain good records & prepare MIS of control gear products related to product failure, complaint repetition, delivery time of warrant components and providing timely service to the customer etc.

Hobbies & Interests

- Singing
- Cooking
- Travelling

Professional Skills

NCER, Control system	Intermediate
Basic knowledge in C.	Intermediate
oracle	Intermediate

Languages

Hindi	Native
English	Fluent