

# Resume

## Ayush Rattan

IT Server Support

Phone : 7042673391

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### Professional Experience – With 6+ years of experience, 24<sup>th</sup> March 2017 to till date:

- Working in IBM for from 24th march – till date :-(Linux Admin L2)
- Creating server builds via vRA portal with in the sla
- Creating oracle rac builds and standalone servers , installing oracle 19c, performing ASM disk mapping & DG installation,patching the servers.
- Performing BAU tasks.
- Good knowledge of windows servers.
- Client interaction with day to day tasks
- Ability to handle the team and managing the tasks with in the sla.
- Good knowledge of service now tool and proficient in excel.

### 24<sup>th</sup> Nov 2015 to till 19<sup>th</sup> March2017:

- Working in IBM for Emirates from 24th Nov – till present :-(Server-Monitoring Team)
- Looking for CPU observations,
- Monitoring work performance and outputs
- Real-time server performance monitoring
- Server avalablity and health monitoing
- Windows services monitoring
- Server process monitoring
- Windows event log monitoring
- Monitor Vmware ESX server and guest OS performance

## **Certifications completed -**

**RHCSA – 190-182-188**

**Microsoft Azure Fundamentals-- 1031-0910**

**Microsoft Azure Administrator -- 1046-5807**

## **Academic Qualifications:**

**Lovely Professional University - BAC(hons) - MCA**

**Laureate Public School - 12th**

**Laureate Public School - 10th**

## **Strengths -**

**Written and interpersonal communication skills.**

**Ability to motivate myself to perform better all the time.**

**Versatile professional who adapts to changing environment rapidly.**

**Possess excellent team participation skills.**

**A systematic, hardworking, amiable and dedicated team player with analytical bend of mind.**

**Soft Skills -**

**Team player, flexible, good listener, creative, dedicated, desire to learn, punctual, works well**

**under pressure, professional and proactive.**

**Very Fluent in English, and Hindi.**

**Personal Details -**

**Nationality: Indian**

**Date of Birth: 24 August 1989**

**Hobbies: Gardening, Discovering cultures, Travelling for food, cooking.**