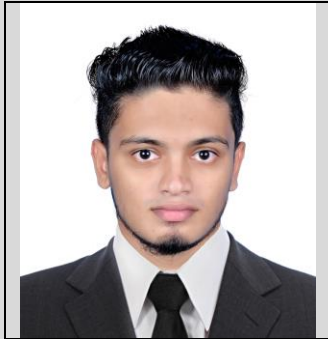


# RESUME

## MOHAMED DILSHAD KP



### Contact Details:

Mobile : +91 8547361224  
E-mail : m.dilshadkp@gmail.com  
Address : S/O HANEEFA KP  
KOONARI PEZHUMTHARA (H)  
MATTATHUR (PO)  
OTHUKKUNGAL  
MALAPPURAM (DT)  
PIN 676528, KERALA

### Professional Objective

To seek a challenging and rewarding position, where my skills could be put to use to facilitate development of the organization and self.

### Academic Qualifications

- 1 B.Tech (Computer Science & Engineering)** (2012-2016)  
ROYAL COLLEGE OF ENGINEERING AND TECHNOLOGY,  
AKKIKAVU, THRISSUR  
CALICUT UNIVERSITY
- 2 HSE 12<sup>th</sup>** (2010-2012)  
MSMHSS, KALLINGALPARAMBA  
BOARD OF HIGHER SECONDARY EDUCATION  
GOVT OF KERALA
- 3 SSLC 10<sup>th</sup>** (2010)  
FEMHSS, CHENGUVETTY  
STATE BOARD OF EXAMINATION  
GOVT OF KERALA

### Additional Qualification

- 1 Diploma in Network Engineering** (2017)  
(CCNA ROUTING, CCNA SWITCHING, CCNA SECURITY,  
MCSA, CCTV, IP TELEPHONY, VPN)

### Technical Skills

**Operating Systems** : WINDOWS, LINUX

**App. software** : MS OFFICE, VM WARE

**Others** : PHOTOSHOP, ADOBE PREMIER

**Networking Skills** : LAN, WAN, TCP/IP Protocol, Routing, Switching, Server configuration, Firewall Configuration, AWS, Active Directory, Network administration, System administration.

### Professional Experience

**Employer** : Orpak Systems India Pvt. Ltd.

**Designation** : Technical Service Engineer

**Duration** : March 2017 – May 2017

### Roles & Responsibilities :

- Installing, configuring and servicing network equipment.
- Troubleshooting, diagnosing and resolving hardware, software and other network and system problems.
- Updating the daily changes in the software.
- Replacing faulty network hardware components when required.
- Providing 24x7 network support to customers.
- Documenting the day to day activities and reporting to manager.

**Employer : Kelnet Communication Services Pvt. Ltd.**

**Designation : Network Support Engineer**

**Duration : July 2017 - continuing**

**Roles & Responsibilities :**

- Maintaining and administering computer networks and related computing environments including systems software, application software, hardware and configurations.
- Installing, configuring and supporting network equipment including routers, firewalls, servers, switches, Access points etc.
- Troubleshooting, diagnosing and resolving hardware, software and other network and system problems.
- Designing and implementing new network solutions and improving the efficiency of current networks.
- Maximizing network performance through ongoing monitoring and troubleshooting network problems and outages.
- Replacing faulty network hardware components when required.
- Providing 24x7 online and onsite support to customers or end users for network related issues.
- Managing domains and sub-domains configurations in the name registrar and cpanels.
- Coordinating with the internet service providers regarding the quality of the network.
- Planning & scheduling the network down time for various upgrades and maintenance.
- Coordinating with the vendors regarding the networking equipment.
- Documenting the day to day activities.

**Area Of Interest**

- NETWORK ADMINISTRATION
- SYSTEM ADMINISTRATION
- NETWORK SECURITY
- IT SUPPORT

**Project Details**

1. An Emergency Traffic System.
2. An Alumni Web portal.
3. Server Migration In Microsoft Server.
4. Network Design In A Small Scale Enterprise.

**Achievements**

- Got Distinction in the Exam conducted by Bharath Sevak Samaj, a national Development agency in Network Engineering.
- Published a Paper on "EMERGENCY TRAFFIC SYSTEM", in IJCEA, Volume X, Issue III, March 16, www.ijcea.com ISSN 2321-3469 -ACCEPTED.
- Served as a Sincere Volunteer In Bharat Scouts And Guides.
- Served as a Sincere Volunteer in National Service Scheme.

- Served as a Facilitator in 25th National games held at Kerala.
- Co-ordinated Kerala state National Service Scheme technical cell annual meet.

### Strengths

- Confidence about to adapt any network environments.
- Quick learner with good grasping ability.
- Hardworking.
- Good team player.

### Personal Information

Father's Name : HANEEFA K.P.

Mother's Name : SHANI

Date of Birth : 10/SEPT/1994

Age : 24

Sex : MALE

Marital status : SINGLE

Nationality : INDIAN

Languages : ENGLISH, MALAYALAM,HINDI

### Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

MOHAMED DILSHAD KP