# CRRICULUM VITAE

BISHWANATH PRASAD GUPTA
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## *Career objectives*

To enhance professional development in the field of Information Technology & Information Systems with active interest in the field of IT Infrastructure Operations Management that involves Technology Management, Implementation, People Management and Development of Procedures and Processes. To work in a quality certified organization, this gives me an opportunity.

## *Professional Strengths*

- **Total 4.5 years of working experience.**
- Ability to work and develop in any given environment.
- Positive Attitude, Accountable, Always try to do better.
- Good troubleshooting & Problem Solving Skills.
- Flexible to work on any location.

## *Technical Specification.*

- **Operating system:** Linux( Redhat 7), Windows server 2008, windows 7,10 &XP.
- **User admin:** Adding & Deleting users, group, Changing Groups & Ownership, Implementing ACL's
- **Disk Management:** Disk Quota management, LVM
- **Server:** Knowledge of  DNS, DHCP, SAMBA, NFS, FTP
- **Proxy server:** SQUID
- **Others:** Knowledge of computer networking, OSI and TCP/IP, Routing and switching.

## *Current Experience*

1. **Organization**- HCL Infosystem Ltd.
   **Duration** – 20$^{th}$ Feb'2017 to Present.
   **Current Designation** – Linux Associate Administrator.(Senior Associate)
   **Project** – UIDAI(AADHAAR)

**Current Project:-** Unique Identity Authority of India(UIDAI) is one of the largest govt project in india, and it provide the unique identity to every resident in anywhere in India.

## **Roles and Responsibility:**

- Responsible for installation, configuration, management and maintenance over Linux system.

- Remote Administration of Linux server using SSH, VNC viewer.
- Monitoring server using spectrum
- Package management using RPM &YUM, Disk management: Partitioning tools like fdisk , Parted etc.
- Respond to IT incidents and requests tickets escalated from the Service Desk.
- File system management: ext4, and xfs utilities,
- Managing the UIDAI netcore SMS gateway over PUTTY(LINUX) .
- Responsible for user administration adding, creates new users, groups, and setup home directories and appropriate access restriction to software and directories & files using access modes.
- Configuration knowledge of SQUID proxy server with access control list for internet.
- Configuration knowledge of NFS clients for file sharing.
- Configuration knowledge of FTP and remote applications like SSH, SCP, SFTP and telnet.
- Configuration of LVM and managing the volumes, Configuration of virtualization.
- Diagnosing user related issue and providing solution team; backup & Restoration by using tar.
- Diagnosing, monitoring performance and network related issues using PS, top and netstat.
- Configure IP address, Subnet masks and Gateway addresses on router and hosts.

## Previous Experience:-

**01. Organization –Wipro Ltd. (InfoTech Division).**
   **Duration 6th Feb 2016 to 20 July 2016.**
   **Current Designation- IT support engineer (Linux Support).**
   **Project –CBEC (Central Board of Excise and Customs).**

## Roles and Responsibility:

➢ Handling and applying policies according to the business requirement.

➢ Working at Level 1, handling client issues on calls and mails.

➢ Providing resolution within SLA.

➢ Handling Tickets raised by clients, meanwhile aligning desktop engineer on floor.

➢ Taking remote access of client systems for basic troubleshooting.

➢ Coordinating with Domain team (Server, Network, IT Security, Voice NOC) for troubleshooting of respective domain issues.

➢ Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems.

➢ Develop, document and revise system design procedures, test procedures, and quality standards.

➢ Provide staff and users with assistance solving computer related problems, such as malfunctions and program problems.

- ➢ Read manuals, periodicals, and technical reports to learn how to develop programs that meet staff and user requirements.

- ➢ Determine computer software or hardware needed to set up or alter system.
- ➢ Recommend new equipment or software packages.

- ➢ Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems.

- ➢ Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations.

- ➢ Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components.when necessary.


2. **Organization –NCML Industries Ltd, Ghaziabad**
   **Duration 27th July 2013 to 25 Jan 2016.**
   **Current Designation- System Engineer**

*Job Profile:*

*Application Support (Database, Web & User)*
- ➢ Analysis, design, Support, Implementation, and Testing of web shared databases. These databases are mainly administrative oriented.

- ➢ Managing ETL(Extract, Transform & Loading of Data From one Database to another database) Process whenever required.

- ➢ ERP Maintenance (Enterprise Resource Planning, a business management system that integrates all facets of the business,   including planning, manufacturing, sales, and marketing.).

- ➢ Troubleshoot and resolve ERP problems, including user access and component configuration.

- ➢ Provide Training about Our Application S/W to New Employee.

- ➢ MIS Analysis:

- ➢ Handling various data using MYSQL, SQL-Server, and Ms-Access & Excel.

- ➢ Administration of different databases of the company.

- ➢ User Support to office productivity tools: Word, Excel, Power point, Access, Ms Project.


*Professional Qualification*

| DEGREE | INSTITUTION | UNIVERSITY | PERCENTAGE | YEAR |
|---|---|---|---|---|
| B-TECH | GGSCMT,Chandigarh | Punjab Technical university | 75.6% | 2009-13 |
| Intermediate | ST. Joseph's Senior Secondary School | CBSE | 58% | 2007-2009 |
| Matriculation | Bhola High School, Deorh | BSEB | 54% | 2006-2007 |

## *Achievement*

➢ Website creation and Management for Our Company.
➢ Email system for Organization.
➢ Setup of Card Punching Attendence System for our company.

*Hobbies:*   Listening Music, R&D on new s/w application.

## *Personal Details*

Name                    Bishwanath Prasad Gupta
Date of Birth           Oct,15 1992
Marital Status          Single
Nationality             Indian
Permanent Address    Ghoghardiha, Distt-Madhubani, State-Bihar, pin code-847402
Languages Known      Hindi, English


**Place  :**  New Delhi                                          Bishwanath prasad Gupta
**Date   :**  24-06-2018