SHANTANU MALAVIYA

COMPUTER PROFESSIONAL with Diploma, BS, MS in Computer Science and MBA. More than 16 years of experience in IT Hardware, Software Testing & Management and IT Recruitment. Worked with companies like IRCON, IBM, HCL, Impetus with overseas experience.

EXPERIENCE

TECHNICAL ANALYST

Shamisha Resources Management (SRM) | 2018 - Present

- Understanding the scope and requirements of the project/ client.
- Technical IT Recruitment and online data research and analytics.
- Online recruitment processing using Cbrex, Career Builder….

Designation: IT Manager (July 2020 to January 2021)

Project: IT Infrastructure procurement, implementation and up gradation for a third-party warehouse service provider.

Job Responsibilities

- Directing and managing project from beginning to end
- Coordinating with software developer and Data Center for End to end cloud server setup and implementation.
- Migration of existing warehouse inventory software from desktop to cloud based architecture.
- Coordinating with IT vendors and top management approvals for IT infrastructure implementation.

TEST MANAGER

HCE Services, UK/ Indore | 2015 - 2018

Designation: Test Manager (2015 to 2018)

Client: various financial institutions across UK/ Europe

Project: Innovative mobile-centric digital card accounts solutions on Android

Job Responsibilities

- Understanding the scope and requirements of the project
- Directing and managing team leads from beginning to end
- Tracking project milestones and deliverables
- Escalating risk and issues and work towards mitigation plan

TECHNICAL CONSULTANT

PREMIUM AGT CO. LLC, DUBAI, UAE | 2013 - 2015

- Client: various schools, Institutions across Dubai, Abu Dhabi
- Handling Website, Dedicated cloud server deployment & management
- Understanding the scope and requirements of the project
- Developing full-scale project plans and associated communications documents
- Leading & managing overall activities of development and delivery side
- Tracking project milestones and deliverables

CONTACTS

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SOCIAL MEDIA

linkedin.com/in/shanxm

smalaviya.blogspot.com

twitter.com/venusd9

SKILLS

- QA / Testing
- IT Operations Management
- Delivery Management
- Infrastructure Technical Support
- IT Recruitment Processing

EDUCATION

MBA / OPERATIONS
VOU, Delhi,
2013 – 2014 (1 Year)

MS / COMPUTER SCIENCE
IGNOU, Delhi
2002 – 2003 (2 Years)

BS / COMPUTER SCIENCE
IGNOU, Delhi
1998 – 2001 (3 Years)

DIPLOMA / CS
NIELIT, Delhi
1992 – 1997 (2 Years)

EXPERIENCE (Contd...)

SENIOR QA ENGINEER
HCL Technologies, Noida | 2007 - 2013
- Clients: Baxtor Healthcare, USA and Warner Music Group, USA
- Handling software testing & management, and manual testing
- Executing load test to verify the performance of the application
- Providing reports to clients with sufficient observations & graphs about performance under load
- Tracking & verifying related defects using IBM rational clearcase
- Preparing test summary report as well as handling all sustaining activities

QA ENGINEER
Impetus Technologies, Indore | 2005 - 2007
- Client: Neustar, USA
- Analyzing application as per the requirements provided by BAs and converting into test scenarios
- Developing & executing test cases for software and web testing
- Functional, Regression and Sanity testing (Black Box Testing)
- Regression testing using QTP
- API testing using SOAP-RPC
- Participate in walk-through, inspection and review meetings
- Testware management & bug reporting using Quality Center 8.2

TECHNICAL SPECIALIST
IBM Global Process Services, Gurgaon | 2001 - 2004
- Client: HP Research Lab, USA
- Understanding Business requirement and Functional specification documents.
- Testing and Technical Support.
- Resolving Hardware and software issues upon ASG escalation.
- Bug tracking & Benching ASG escalations.
- Issue Tracking & Analysis based on Priority and Severity.

CERTIFICATIONS
- Microsoft Certified Professional
- Certificate in Ecommerce from NIIT, New Delhi
- Diploma in Computer Hardware and Digital Electronics, New Delhi
- Certificate in Basic Electronics from Bharatiya Vidya Bhavan, New Delhi

TRAININGS
- Training on Business Objects (SAP BI) and Cognos, Pune
- Training on Testing Technologies (Manual & Automated), Bangalore

ACCOMPLISHMENTS
- Excellence Award from client (USA) for achieving zero defects in testing
- 1 year onsite experience in HP Labs Research Center, Boise, Idaho, USA
- Certificate of Appreciation for whitepaper on 'Open Source Performance testing tools' from HCL
- Recruitment Panel Specialist for Sukrut Systems, Pune (2013)