### **RESUME**



# Deepak Kumar Muduli

Mob. -9811694605, E-Mail -1deepakmuduli@gmail.com

Seeking a good position with a company which will require me to utilize my skills, abilities and experience in the work field to ensure the company success. I am looking for the challenging job where I can utilize my talent and knowledge. I want to learn and growth from the organization.

 <u>Universal Horizon Inc.</u>: Working as a Showroom & Marketing Executive from Nov 2017 to till now.

## **Highlights**

- Sales and Marketing
- Inventory Management
- Business generation
- Vendor Negotiation

- Operational improvements
- Tracking store expenses
- Flexible schedules
- Public Relation

#### **Experience**

- Implemented innovative promotions to drive store revenue.
- Kept inventory optimized to ensure low costs while maintaining product availability.
- Source new products to diversify offerings.
- Worked with local vendors to keep the cost low and build community relation.
- Controlled costs by effectively negotiating with vendors.
- Co-ordinate with PR ,Media and website team for news paper article, coverage and other activities to cover special promotions.
- 2. <u>GC India Dental Pvt. Ltd.</u>: Working as a Sales & Marketing Executive from July 2016 to Nov 2017.

# Responsibilities:

- Attained proficiency in expanding the business operations and sales & marketing activities in Delhi/South Area.
- > Proven skills in breaking new avenues & driving revenue growth.
- Proactively conducting opportunity analysis by keeping abreast of market trends/competitor moves to achieve market-share metrics.
- > Skills in developing relationships with key decision-makers in target clients for revenue.
- > Excellent interpersonal, analytical and negotiation skills.

# **Domain Skills**

- Sales, Marketing & Business Development
- Developing new clients and negotiating with them for securing profitable business.
- Forecasting sales targets and executing them in a given time frame thus enhancing client.

#### Sales

➤ Handle Presentations, Product demos and interaction with all key customers and convince them implicitly, closing the case keeping all the major aspects in front and increased sales growth.

## **Channel Management & Distribution**

Planning & Developing and appointing new business partners to expand product reach in the market and working in close interaction with the dealers and distributors to assist them to promote the product.

### **Client Relationship Management**

- Managing customer centric operations and ensuring customer satisfaction by achieving delivery and service quality norms.
- > Identifying improvement areas & implementing measures to maximise customer satisfaction
- 3. Dental Avenue India Pvt. Ltd.: Worked as a Sales Co-ordinator and Operations from June 2014 to June 2016.

## Responsibilities:

- Single point of contact for Operations, Sales Team and Third Parties (Vendors / Customers).
- Responsible for coordinating with the existing dealers of the company.
- > Taking orders of the Dental product from the dealer.
- Updating dealers about the change in product price and new product launch.
- > Monitoring, training & motivating the manpower and providing direction to the team for ensuring optimum performance and enhancing their professional and soft skills.
- > Leading 3 members of team which is solely responsible for Invoicing, Pricing and offers of the Products, Payments / Outstanding from parties and Sale order processing.
- Analysing the performance of team members for assigning targets on a regular basis.
- End to end process from the order processing to delivery.
- Regularly taking updates on road permit forms for different states and co-ordinate with parties, warehouse and Courier Company.
- Maintaining pending material send / received to parties.
- > Taking care of refund SAD (Special Additional Duty) process.
- > Co-ordinate with accounts team and regularly update on payments and outstanding. Then Inform parties to clear the o/s amount.
- Assist the top management in making decision on offers on the product.
- Regularly update the offers on product to Sales team and distributors.
- Solving all the gueries and complains through mails and calls.

#### **Qualification:**

> PGPIMT (Post Graduate Programme in International Management& Technology) from New Delhi Institute for Information Technology in 2012.

#### **Technical Skills:**

- MS Office MS Word, MS Excel ,Outlook Express, Proficiency of doing work in computer.
- ➤ Tally : Tally ERP 0.9
- Salesforce.com
- Operating Systems: WIN XP/WIN7/WIN8

# Academic Qualifications:

- Pursuing MBA Marketing management from Annamalai University (2015-2017)
- MCA from Annamalai University in 2015.
- > BCA (Bachelor Of Computer Application) from **Punjab Technical University** in 2012.
- ➤ 10+2 from V.C.S.G govt. School, New Delhi-CBSE in 2009.
- ➤ 10from Amrita Public School, New Delhi- CBSE in 2007.

### **Major Achievements:**

2nd position in Senior Secondary School level Participated in Political Science Olympiad conducted by Delhi School Political Science Teachers' Association.

#### **Personal Dossier:**

-Date of Birth 13<sup>th</sup>March 1991

Strength Co-Operative, Supportive, Punctual

Hobbies Drawing and Gym

Married Marital Status

**Declaration:** I hereby declare that the information furnished above is true to the best of my knowledge.

Date: Signature Place: New Delhi Deepak Kumar Muduli