

DHANVINDER SINGH

Scaling heights of success & leaving marks of excellence in assignments that involve analytical capabilities & professional growth in **Business Analysis/Functional Consultant/Data Representation**

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Areas of Expertise

Data Implementation

Business Analysis

Functional Consultant

Reporting & Documentation

Sales & Operations Planning

Market Research

ERP Functioning

Client Interaction

Excel Dashboard & Reporting

PL SQL (Queries)

Software Requirements Specification



Profile Summary

- A result-oriented professional with approx. **4 years** of experience in Implementation, Client Interaction/support, Supply Chain Functional Consultancy and Reporting Analysis in different modules
- Currently working at **Garg Data Information Pvt Ltd. (BirchStreet Systems, a P2P Solution)** as '**Implementation Specialist**'
- Previously worked as Associate Trade Spends Analyst at **PepsiCo (India) Holdings Pvt. Ltd** on the payroll of ManpowerGroup in Revenue Management department
- Have pursued '**Business Analytics**' certification course from EduPristine, Delhi including Analytics Techniques, Data Mining, Regression in SAS tool
- Also worked at **Reckitt Benckiser Group Plc** for 2 years in IT dept as Exec Business Analyst in SAP IBP (HANA) Life Cycle involving implementation, documentation, testing, upgradation & performance tuning and data representation
- Skillful in organizing, interpreting and communicating market information / data to facilitate the decision making process of the top management
- Proficiency in Excel, SAS University Edition, JD Edwards World 7.3, SAP IBP 4.0, SAP ECC6, SAP BI (DW) and PL SQL
- An effective communicator with presentation, analytical, relationship management & leadership skills



IT Skills

Platforms

- SAS University Edition, R Studio (Beginner)
- JD Edwards World 7.3
- SAP BI, SAP HCI, SAP ECC6
- Office 365 & MS Office

Applications & Software

- Analytical Tools: SAS, Excel
- ERP Packages: SAP SD, JD Edwards
- Excel & other MS Office tools (Report dashboard, Presentation)
- PL SQL, Wordpress



Timeline



(1) B.Tech in
Computer Science
from P.T.U



(3) Reckitt Benckiser,
Gurgaon as
Executive BA

(5) PepsiCo India,
Gurgaon as
Associate Data
Analyst



(2) MBA in
Marketing from IP
University, Delhi



(4) 'Business Analytics'
certification from
EduPristine, Delhi



(6) GDI (Birchstreet
Systems), Noida as
Implementation
Specialist



Work Experience

Jun'17 – Present, Garg Data Information Pvt. Ltd (BirchStreet Systems), Noida as Implementation Specialist

Key Work Areas:

- Working in International Technical Services department as Implementation Specialist
- Responsible for implementing the Birchstreet solution (comprising of 5 modules, viz., eProc, Accounts Payable, Inventory Control, Recipe Management, Item Master) mainly in hospitality industry across the world
- Implementing budget module and complete Purchase to Pay process involving procuring, requesting, purchasing and receiving of goods and services in various global **hotel clients such as Hilton, Marriott, Hyatt, Fairmont, Four Seasons, Omni Hotels etc.**
- Handling the Month End Process to evaluate assets of hotels and track it with the quantity record in Birchstreet system inventory (property). This is performed to check the variability in the system or hotel property
- Handling various daily and monthly reports to facilitate decision making processes and keep check on ongoing performances (Stuck Invoice Reports, Credit Memo Detail Report, PO Details Report)
- Involved in Data Management Services comprising of identifying & cleaning duplicate data from system (database)

Nov'16 – Mar'17, Manpower Group (PepsiCo India Holdings Pvt Ltd), Gurgaon as Trade Spends Associate

Key Work Areas:

- Worked as Trade Spends Analyst in Customer Development (Revenue Management) department
- Experience in data representation & data analysis. Coordinating with the sales & finance regional managers to manage & maintain trade spends in the organization for different regions
- Handling various daily, weekly and monthly reports to facilitate decision making processes and keep check on ongoing performances
- Created report dashboards in excel and automated the existing dashboards (Excel, SAP DW, SAMNA, SAP BI)

Accomplishments:

- Automation of three existing excel reports to improve the dashboard presentation and automate report preparation (sumifs, vlookup, pivots, macros)
- Successful reduction of trade spends in North India region by 2% margin and 1.4% in West India

Jul'14 – May'16 Reckitt Benckiser India Ltd., Gurgaon as Executive – Business Analyst

Key Work Areas:

- Deploying and imparting required functional support for Sales & Operations Planning process (SAP IBP) in India and Brazil RB markets
- Performing operations pertaining to Supply Chain Management; imparting S&OP and SNP support and executing project deployment; enhancing demand planning applications
- Designing supply KPI reports for Inventory Management & Items Production Frequency (Excel, JDE DreamWriter, SAP BO)
- Drafting and supporting weekly/monthly supply KPI reports related to customer service (sales order) details, Inventory Management, Items Production Frequency, Forecast Accuracy and Item Complexity Reduction in JDE
- Ensuring effective Vendor Management and Team Management for Supply Reporting & S&OP process

Accomplishments:

- Successful implementation of S&OP process in India business involving HANA Cloud Integration tool and IBP
- Developed multiple interactive drill-down reports for Supply KPIs in JD Edwards, SAP BO and excel tools using logical databases
- Conducted incident analysis, problem management & change management using tools such as BMC Remedy Action Request System and provided resolutions. Maintained higher resolution service upto 99%

Internship

Jun'13 -Aug'13 Hindustan Times, New Delhi as Intern – Marketing

Key Learnings:

- Undertook marketing for HT's 'READ.RECYCLE.RENEW' initiative in locality Sector 62 & 63 of Noida
- Visited institutes (offices, schools/colleges, banks) to ensure and improve business partnership with Hindustan Times

Achievements:

- Appointed Team Leader for the team of Sector 62 & 63, Noida area
- Part of team with highest target visits and maximum contribution & recognized as 'Best Performer' among all co-interns.

Education

Degree	Passing Year	Institute	Remarks
MBA	2014	CDAC Noida, Indraprastha University, Delhi	74% in Marketing Management (SAP SD)
B.Tech	2012	BBSBEC, P.T.U, Jalandhar (PB)	71% in Computer Science Engineering
12 th	2007	Jingle Bell Academy, Faizabad (U.P)	72% in Non-Medical course (CBSE board)
10 th	2005	Akal Academy, Sirmour (H.P)	91% in CBSE board

Projects/Certifications

- 3 months course (certification) in '**Business Analytics**' from EduPristine, Delhi in R Studio and SAS
- Dissertation in SAP SD on "Implementation of Billing Process & Credit Management and mapping in SAP ECC6 during MBA
- ASP.NET certification from APTECH, Lucknow using SQL Server 2008 and Visual Studio 2008
- 6 months project on "Online Polling System" using Java Servlets in My SQL from CDAC, Noida

Extracurricular Activities

- Won District Level Inter School G.K Quiz
- Acted as:
 - Event Manager for 'National Conference on Advancements in Information & Communication Technology' (NAICT-2010) during B.Tech.
 - Event Head for Documentary Fest held in BBSBEC during Techmanthan'11 (College Tech fest)
- Participated in Cluster level Basketball Tournament (Class VIII & XI).
- Member of PRAYAS Foundation in college
- Recipient of Best Athlete Trophy in Class 12th with maximum number of racing medals (long distance races)
- Created and ran an e-books website for 2 years named www.yourebookzone.com using WordPress technology (Inactive now)
- Published research paper in CDAC monthly magazine on "Importance of after-sales Services by Electronic Companies"

Personal Details

Languages Known: English, Hindi and Punjabi

Interests/Hobbies: Reading fictions, Collecting quotes, Playing table tennis, Listening shayari/ghazal

References

(Available on Request)

- Tarundeep Singh Bindra (IS Business Partner at McCain Foods India Pvt Ltd)
- Jon Castillo (VP Client Services at BirchStreet Systems)