

## Kamakhya Prasad Basumatary

U-59/99, DLF Phase 3, Gurgaon-122002

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### Areas of speciality

- Quality Audit ( Lean Manufacturing )
  - Network Security ( SSL VPN )
  - Programming ( .NET )
  - Customer Service
  - Telecom and Knowledge Management
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### Experience

#### **Quality Council of India**

*2015-Present*

*Role: Executive Officer*

- Implement Lean Manufacturing in Micro, Medium and Small Industries ( MSMEs )
- Mediation between Government of India and industries
- Implementing and monitoring quality in ITI, training institutes and schools
- Conducting audits in MSMEs

#### **Ericsson India Global Services Pvt. Ltd.**

*2012-2015*

*Role: Solution Integrator*

- Providing IT solutions to customers
- Web designing on .NET, Sharepoint
- Designing project components

*Role: Services Engineer / Network Engineer*

- IT incident troubleshooting
  - One-to-one interaction with customers for IT solutions
  - Providing SSL VPN solutions to customers
  - Handling Citrix based security
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### Education

**Bachelor of Technology, Electronics & Electrical Eng. 2008-2012**

*Indian Institute of Technology, Guwahati*

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### Other Skills & Activities

- Good communication skills
- Experience of working with professional teams and leaderships
- Experience of handling global customers
- Volunteer teaching at a non-profit school ( Parijat Academy )
- Interest in business development