Harnav Katoch

Mail:er_harnav09@yahoo.co.in
Ph: +91-8527360617

OVERVIEW

- **12+ years of experience** in implementation and delivery of critical large-scale technology projects with Private & Public sector clients
- Working with **PricewaterhouseCoopers Pvt. Ltd**. Gurgaon, as an **Assistant Manager** for the last 6 months. Prior to PwC, I had worked with **EY LLP** primarily in the **IT/ITeS & Digital Transformation** vertical and my role has been interacting with clients such as World Bank, United Nation, Central Ministries etc.
- Led transformation projects across various organizational portfolios including **Health, Social Sector, Digital Identity, Rural & Urban Development,** Digital & Mobility led Business model transformation (Strategy & Deployment)
- Extensive experience in handling large scale **Program Management Units** and **Strategic Consulting**
- Expertise in Process Designing, reviewing **BRD/FRD/HLD/LLD/DFD** documents and Client Management
- Skilled in managing a product line from cradle to grave, determining and documenting new product requirements, coordinating product validation sessions and customer implementations
- Expertise in Stakeholder Management and Business Solution Designing, recommending solutions to enhance existing business process and systems.
- Product Management, communication, and multi-tasking abilities. Experienced in the use of **Agile product and Technical Program Management** methodologies
- Directly managing 10+ employees and indirectly managing 30+ employees to deliver solutions and implementations
- Excellent working knowledge in development methodologies such as **SDLC – Waterfall and Agile Software Development** methodologies.
- Demonstrated **Technical Program Management** for multiple modules delivery cycles.
- Developed, coordinated, and implemented plans to test business and functional processes during system development and Quality Assurance

CAREER SYNOPSIS

CORE COMPETENCIES	Project Management, Data Analytics, Business Process Analysis, Strategy planning, Software project plan, Research Analysis, Stakeholder management, Bid Process Management, Process Improvement, Process transformation, Process Automation, Requirement Analysis, DPRs
Tools & IT fluency	- **Modeling Tools**: MS Visio, Balasmiq, Lucid Charts - **Project Management Tools:** MS Office Suite, Trello, JIRA - **Data Visualisation Tools:** MS Power BI, Excel - **Database:** MS Access, SQL Server, PostgreSQL

ACCREDITATION/ PROFESSIONAL BADGES	- Certified Process Professional (CPP), IPAPI (USA) - Agile Project Management Certification - MS Power BI Certification from Udemy	**M. TECH. (IT)**	Karnataka University 2011 (77%)
		B.E. (COMPUTER SCIENCE)	Himachal Pradesh University, Shimla, 2009 (63%)
DOMAINS	IT/ITeS, Digital Identity, e-gov	**WORK EXPERIENCE**	12+ Years

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PROFESSIONAL EXPERIENCE		**12+ Years**

June 2021 - Ongoing	**PricewaterhouseCoopers Pvt. Ltd.**	**Pr. Consultant [Chandigarh]**

Consulting (IT/ITeS)	**Consulting for Digital Payments Promotion in Haryana** - Inception and Requirement Gathering Report (AS-IS) - Conducted workshops for requirement gathering, collaborated with business stakeholders to define and prioritize requirements - Digital Payments Roadmap with short term, mid-term, and long-term activities - Designing and Implementation of Digital Payments Dashboard - Handling the PMU for Cashless ecosystem in Haryana

February 2021 – June 2021	**Ernst & Young LLP**	**Sr. Consultant [New Delhi]**

Consulting (IT, Digital Identity)	**Consulting for NIC for "National Family Registry" POC** - Conceptualization of the Project in discussion with stakeholders NIC, NICSI & MeitY - Study and understanding the various options for the creation of Social Registry Framework - Study and analyse the flagship databases of GOI - Prepared different model for creating National Social Security Platform. - Supervised creation of UI prototypes, Data flow diagrams, Data Models, Process Flowcharts etc. and defining process for data capture and updates - Defining the integration approach & SOP for National Social Security Platform

September 2018 – Jan 2021	**Ernst & Young LLP**	**Project Lead [New Delhi]**

Consulting
 	
(IT,
e-governance
	Consulting for MoRD GoI & NICSI for various projects
	- Managing Direct Team of 15+ members performing Task Allocation, Stakeholder Management & conducting follow up on deliverables across multiple assignments
	- Preparation of High-Level Design Document & the target application architecture
	- Define and analyse the client requirements including data formats & standards
	- Consult and coordinated with systems analysts and programmers to design and develop the automated solution
	- PMU Services for project named "People Plan Campaign" which covers;
	  o *Created mock-ups and prototypes for application using online tool Balsamic Mockups*
	  o *Defining process flow for data collection and updates in Mission Antyodaya Survey*
	  o *Defining methodology for Information management, Formulating Reporting Framework*
	  o *Designing templates for data collection, verification of metadata*
	  o *Data Analytics & Designing of Dashboard*
	- Co-ordinated with client team in functional testing and deployment of changes in the production environment

December 2017 – August 2018	**Ernst & Young LLP**	**Sr. Consultant [Chandigarh]**

Consulting (IT)	**United Nation Technology Innovation Lab, UN & Haryana** - DPR for Setting up of UNTIL Lab at Gurugram, Haryana in collaboration with United Nation - Preparing Strategic Plan for Technology Innovation Lab

-	Feasibility Study for Digital Inclusion in Haryana, India
-	Feasibility Study for Women Entrepreneurship in Haryana, India

Feb 2018 – July 2018	**Ernst & Young LLP**	**Sr. Consultant [Chandigarh]**

Consulting (IT)	**Implementation of IT and ESDM Policy 2017, Haryana** - Project support for the implementation of IT & ESDM Policy to position Haryana as a pre-eminent investment destination hub for investors - Coordination with various departments in the State for the notification of provisions pertaining to IT & ESDM Policy - Drafting of Policy provisions for the notifications - Defining the relaxation norms for the participating tender

July 2017 – Dec 2017	**Ernst & Young LLP**	**Sr. Consultant [Chandigarh]**

Consulting (IT, Digital Identity)	**State Resident Data Base (SRDB) – Haryana** - Assisted Department to conceptualize and execute the process flow for using SEC data as a base for creating State Resident Database - Assist in building of JSS state-level roll out strategy including process Improvements - Process designing encompassing all aspects of operationalization of JSS - Facilitate in schedule preparation at micro level with all the stakeholders, including Data Collection, Enumeration & Supervision process, Capacity Building etc. - Prepared Functional Requirement Specification for the survey application - JSS Application Analysis and validation - Defining process flow for data collection and updates - Defining the integration approach - Ensure the accuracy of project implementation according to project plan - Prepare and maintain project Logs – Change, Action, Issues, Risks - Initiated and managed the entire Life Cycle for multiple modules, along with Planning, Strategizing and Enabling Project Development. - Technical Program Management demonstrated for multiple modules delivery cycles

April 2017 – July 2017	**Ernst & Young LLP**	**Project Lead [Delhi]**

Consulting (IT, e-governance)	**Consulting for Central Registry of Securitisation Asset Reconstruction and Security Interest of India, New Delhi** - Prepared Inception Report - Prepared AS IS assessment report - Research Analysis for transaction models of Banking Industry - Developing a transaction based financial model - Preparation of RFP for SI selection - Transition planning

March 2017 – May 2017	**Ernst & Young LLP**	**Sr. Consultant [Delhi]**

Consulting (IT, e-governance)	**Consulting for Unique Identification Authority of India (UIDAI)** - Prepared RFPs for various UIDAI Services - Defining technical evaluation criteria - Project Management services

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July 2016- February 2017	Ernst & Young LLP	Sr. Consultant [Delhi]

Consulting (IT, Digital Identity)	**Consulting for ORGI (MHA) for National Population Register (NPR) Programme** - Translated Business needs into Technical Capability Specifications - Prepared approach document on NPR data updation. - Defining the methodology of Aadhaar (UID) Seeding in NPR data - Assist ORGI to conceptualize and execute the process flow for matching & Aadhaar Seeding exercise/matching exercise used by ORGI & SAS Team - Provide advisory & support services for Data cleansing - Prepared FRS for Aadhaar Seeding/NPR data update application - Mobile Application and Web Portal Prototype - Defining the technical architecture of Application - NPR Application Analysis and validation - Defining methodology for Information management, Formulating Reporting Framework - Defining National Population Register (NPR) Data Centre scope of work & RFP

August 2016 – December 2016	Ernst & Young LLP	Sr. Consultant [Delhi]

Consulting **(**Digital Identity)	**Consulting for NIC for National Social Registry** - Study and understanding the various options for the creation of National Social Security Platform (SERVAM) - Conducting research for other NSR initiatives across the globe - Study and analyze SECC, NPR, PDS databases of GoI - Prepared different model for creating National Social Security Platform.

March 2012 – May 2016	Wipro Consulting Services	Sr. Consultant [Delhi]

Consulting **(**IT, Digital Identity)	**Consulting for MoRD GoI & NIC for Socio Economic Survey & related programmes** - Prepared SECC 2011 report representing detailed insights of the data - Conduct a Gap Analysis for SECC processes & applications - SECC & NPR data merging process - Defining Methodology of SECC data sharing among various Central/State Departments, CPSUs for identification of beneficiaries - Defining Methodology on use of SECC data in other various Ministry programme/schemes such as HFA , PMUY, NSAP, NHPS, NRLM etc. - Preparing approach document on SECC data updation. - Prepared SECC Whitepaper - Process analysis for data exchange and merging of other related identity databases - Develop TO-BE scenarios focusing on automation needs & functional capabilities of the software solution - Creation of System Design Documents/Technical Manuals, documenting the technical details of SECC applications. - Detailed documentation of SECC infrastructure – Servers, Applications, Networks, Disaster Recovery site configuration etc. - Conducting Webinars on SECC data to Ministries/Institutions/Researchers

March 2012 – May 2013	Wipro Consulting Services	Associate Consultant [Delhi]

Consulting (IT, e-governance)	**Consulting for NICSI for Online Recruitment Application of UPSC** - Requirement analysis for ORA-UPSC - Process designing of ORA-UPSC - Creation of System Design Documents/Technical Manuals, documenting the technical details of ORA.
May 10- Feb 12	**NIELIT** **Project Associate-cum-Business analyst – H.P. (Shimla)**
Consulting (IT, e-gov)	**Consulting for Rural Development Department, H.P. for Watershed Programme** - Prepared SRS and User Requirement Document for the programme application. - Map AS-IS Business Process to applications - Worked with State Level Nodal Agency, in understanding and analyzing the implementation of Integrated Watershed Management Programme - Maintaining the watershed MIS application at the backend - Digitizing GIS based maps by using Arc GIS software - Associated with Program Implementation Unit in preparation of Preliminary Project Reports (PPRs) and appraising technical requirements for the DPRs - Developing a Detail Project Report (DPR) which included Total cost, Hardware requirement, Software requirement, Capacity Building requirement and organization structure to support implementation of the project. - Part of IT Faculty of NIELIT Shimla
Oct 09- Mar 10	**Meridian Medicare Ltd. (Pharma)** **System Engineer**
Consulting (IT & Pharma)	• **ERP Application support for Meridian Medicare Ltd. Solan, H.P.** - Prepared Functional Requirement Specification (FRS) document for Dispatch management system (DMS) of ERP - Designing & development of DMS (Dispatch Management System). Implemented Changes at Client End, Handling of end user queries - Capacity Building of all ERP users - Change Requests (CR) Tracking
PERSONAL DETAILS AND EXTRA CURRICULAR ACTIVITIES	
Personal Details	• Date of Birth : 22nd June 1985 • Languages Known : Hindi (Fluent), English (Fluent), Punjabi (Elementary)
Extra Curriculars	- 1st prize in Inter-College Chess championship (2004) - Was instrumental in organizing various sport events (Tech Fest 2007)