



# Working group Incident Management and Preparedness

Begin of Year Event 2016

# Our Team

14 members

IT sector (security, engineering)  
Risk analyst  
Auditor  
etc.

public and private sector

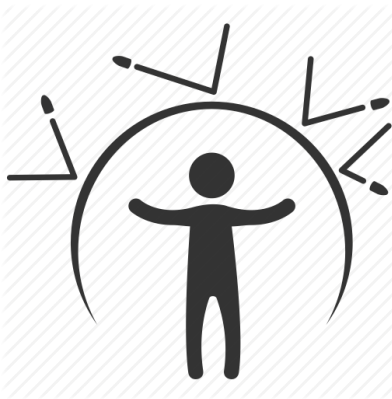
12 meetings in 2015



# Collaboration with Cert.lu



## Objectives of collaboration :



Improve the IT security in Luxembourg

.

Keep members up-to-date with current trends

.

Raise awareness and increase pro-activity

.

Align IT security needs to local laws and regulations

.

Review of IMP deliverables

# Collaboration with Cert.lu



Common  
recommendations  
on incident management



A  
collaboration  
charter

...

## C o l l a b o r a t i o n

...



Inherit  
Clusil's reach  
to help  
raise security



An  
anonymized  
incident database  
(lessons learned  
included)

# Collaboration with Isaca



- **Conference Digital Forensics :**
  - Police Grand Ducal
  - Private sector
  - 100 attendees
- **Objectives for 2016 :**
  - Organization of several workshops together



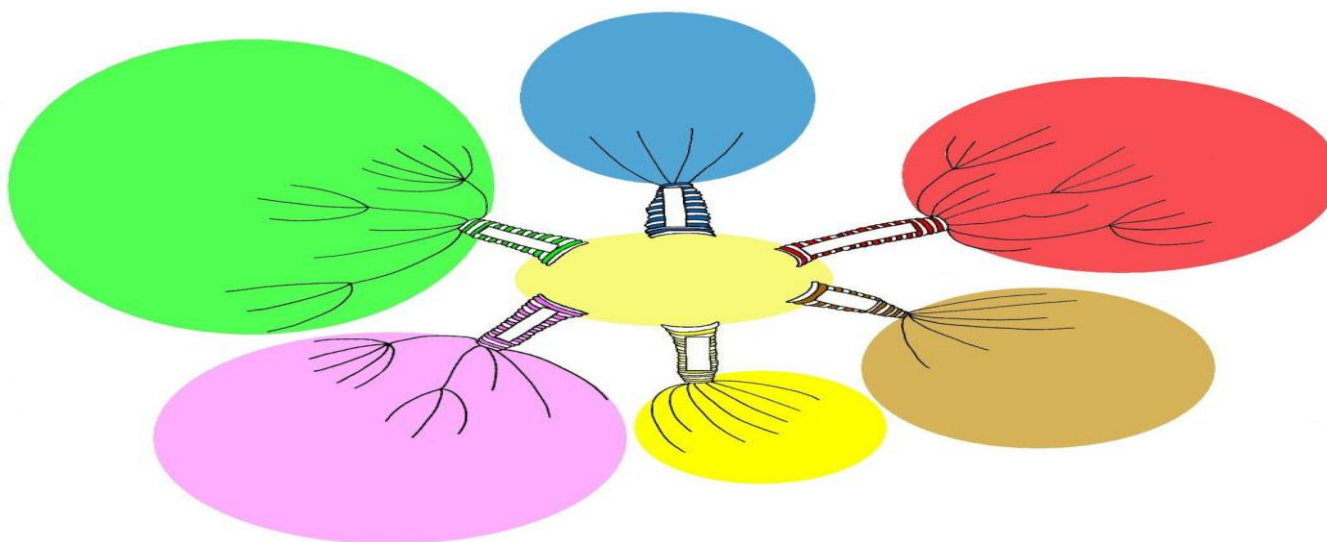
# From Wiki/Webdav to Mindmap

- Wiki/Webdav :
  - 3 big parts (preparedness, handling, mitigation)
  - 2 levels of description
  - Too heavy for SMEs with very low IT maturity
- Mindmap :
  - More user-friendly
  - More graphical
  - More practical
  - More checklist/cheat sheet-based
  - More effective to improve maturity



# MINDMAP

## Steve Muller



# Collection and classification of IMP topics



Section	Title	Point	
		Level 1	Level 2
Plan, prepare, be ready!	Planning (presume known)	1. Risk Management	1. Context Establishment
			2. Risk Assessment
			3. Risk Treatment
		2. Create & manage policies	1. Plan
			2. Do
			3. Check
			4. Act
		3. Acquire management support	1. Support Objectives
			2. Support Procedures
			3. Information security governance and internal controls principles
			4. Submit business case to management for budget approval & delivery
		4. Develop user awareness - Training	1. Training
			2. User
			3. Application
		5. On Governance through Policies, Standards, Procedures and Guidelines	
		6. Build a response capability - BCM	1. Perform a threat assessment
			2. Develop the planning basis
			3. Allocate responsibilities
			4. Present the Emergency Plan
			5. Test the capability
			6. Establish on-going QA maintenance



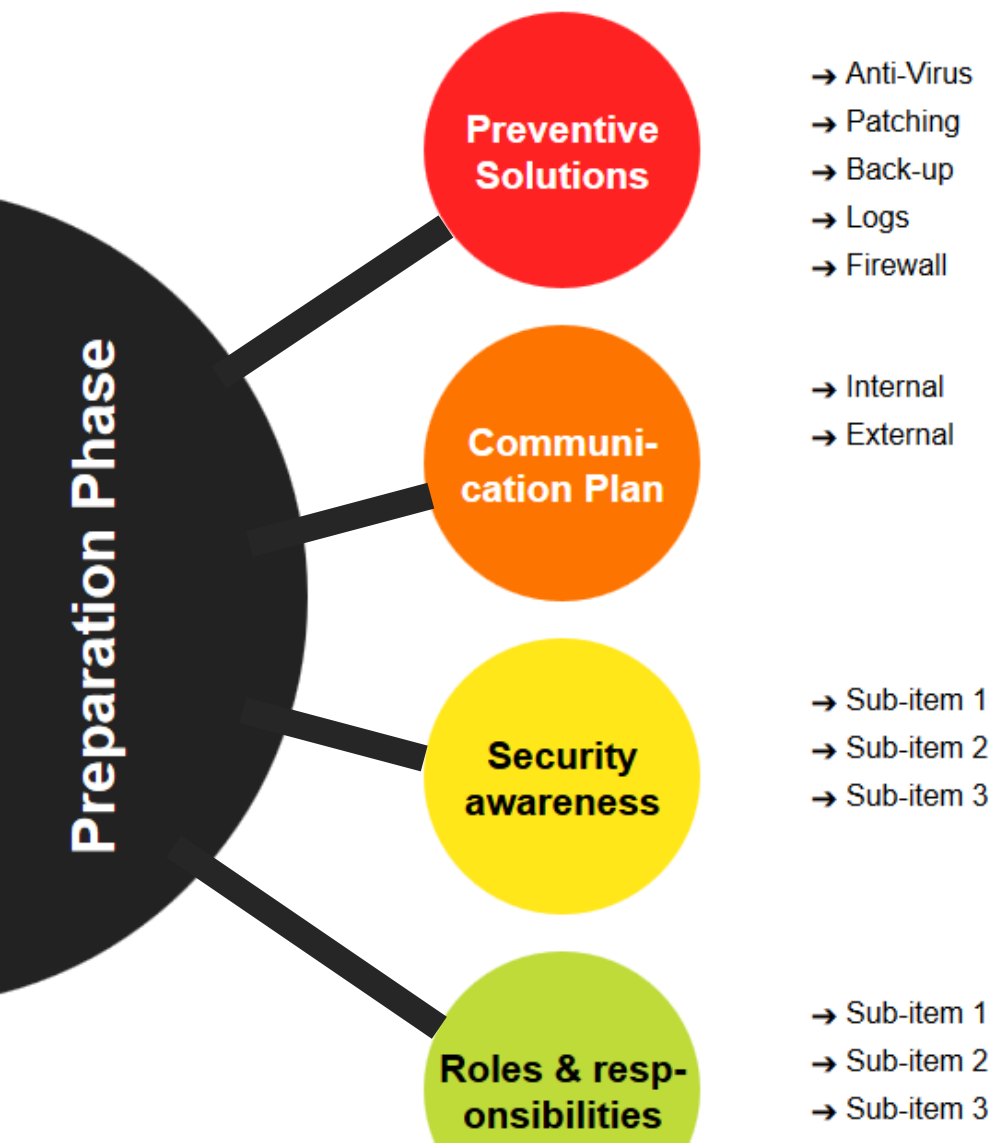
# Extraction of most important topics



- Preventive Solutions
- Communication Plan
- Security awareness
- Roles & responsibilities
- BCM
- Process & procedures
- Risk management

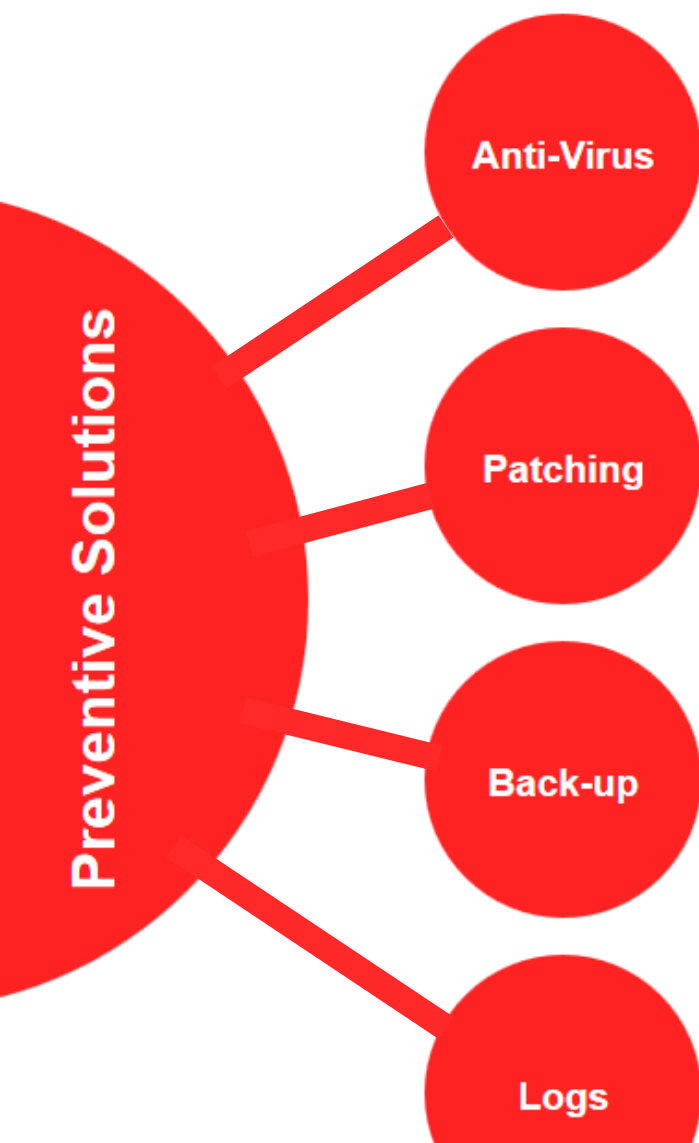


# Mindmap 1/2





# Mindmap <sup>2/2</sup>



- ✓ An anti-virus solution is in place. [More information on anti-virus.](#)
- ✓ Signatures are continuously updated.

- ✓ Computers and user devices (phones...) have automatic updates enabled.
- ✓ Servers and appliances are kept up-to-date (checked by an admin).

- ✓ Critical data is replicated at least once (in real-time).
- ✓ Back-ups of all data are created regularly and frequently.

- ✓ Log files are created on all appliances.
- ✓ Log files can be easily retrieved/inspected.
- ✓ Logs are continuously monitored or inspected.



# Mindmap: Outlook

- Encode remaining content from wiki
- Translate into FR / EN



# Conclusions

- Development of mindmap during the year 2016
- Objective for EOY 2016 : basic cheat sheet for 7 points and related subpoints
- Objective for EOY 2017 : advanced cheat sheet for 7 points and related subpoints
- 3 workshops in 2016
- More members





THANK  
YOU