How many bodies do you register in per week?

<5 10 >20



How many bodies do you discharge per week?

<5 10 >20

Funeral policies you accept?

Nyaradzo

Doves

CFP

Moon light

Other!

How are refrigerators number allocated?

By Human

Automatically

First come first save

Is there any process that is not done

manually? No Yes

…………………………………………….

…………………………………………….

State all the duties you perform as the mortuary Administrator

1. …………………………………
2. …...……………………………
3. …………………………………
4. ……………………….……….
5. ………………………………
6. ………………………………
7. ………………………………
8. ………………………...…….
9. ………………………………
10. ……….….…………………..

Explain the whole process, from the time a body is brought to the mortuary and till it is taken for burial:- ………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….………………………………………………………………………………………………………………………………………………………………………………….

***INTERVIEW TRANSCRIT***

*Thank you for accepting to do this.*

1. *So tell me, where do you work and possible tell me the name of the department?*
2. *What is your role in that particular department?*
3. *Describe in brief your day as a mortuary administrator?*
4. *Can you explain how you go about it from when a body comes to the mortuary and until the body is collected for burial or cremation?*
5. *What are the challenges you face daily that makes your work not enjoyable?*
6. *Is there any process you do that is not manual?*
7. *If they are changes to make in the mortuary or on how you work, what would the changes be?*
8. *Can you name the main processes you do in this department?*

*Thank you!*

*Date: ……………………………… Time: ………………………….*

*Department: ……….…………………………………………………*

*Interviewer Signature: ………………………………………………*