

CURRICULUM VITAE

Mr. Prajakta Sukhadeo Vanave

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CAREER OBJECTIVE:

To work in a competitive environment that effectively utilizes my analytical, interpersonal & organizational skills to conceive and achieve solutions. The solution which helps the organization in not only meeting its targets, but also allowing it to grow.

PROFESSIONAL EXPERIENCE:

Nesecure Pvt Lmt
(From 7th may 2018 to 11th
sept 2021)
Technical support Engineer

JOB DESCRIPTION:

- Monitoring the LAN and WAN Network.
- Troubleshooting of Link failure, configuration related issue, Bandwidth Utilization of link, Monitor network devices like Router, Datacards, broadband.
- Troubleshooting for the link down & Router configuration related issues.
- Provide the privilege level & IP accounting access to the clients as per the requirements.
- Poise and patience when dealing with customer.

Link Monitoring:

- Monitoring WAN link 24*7 using monitoring tools, like Ticketing & monitoring System
- Configuring and troubleshooting of LAN and WAN Network.
- Utilize the Network Monitoring tools like greyHr to analyze and identify network issue, solving tickets and generating utilization reports
- Performing FLT, troubleshooting with Field engineer to solve End customer issues.
- Generating Tickets with service provider to resolve WAN related issues.
- Follow the Escalation procedure for solving long time pending issues.
- Working knowledge of Huawei Routers.

Assigned Projects: -

- Replacement of routers, with configuration.
- Secondary Link implementation of all branches to redundancy.
- Monitoring tool Implementation
- Worked on Link upgradation project to use bank applications smoothly.
- clients: cosmos, mahanagar, bajaj alliance, TCPSL,JDCC,

Hands On Devices: -

- Microtic Router(NEUPBR),NE-05,NE-15,NE-25
- Huawei mobile broadband-E3372

OTHER SKILLS:-

- Outstanding analytical problem solving and troubleshooting ability.
- Good communication, customer service and interpersonal skills.
- Both independence and team orientation, depending on situation.
- Ability to multi-task and prioritize effectively poise and patience when dealing with clients.

Certification Details:	Status
<ul style="list-style-type: none">• Software Testing Institution-Firstbit Solution	Ongoing
<ul style="list-style-type: none">• Online Complete Oracle Certification course-2021 Institution-Udemy	Completed(january2021)
<ul style="list-style-type: none">• CCNA Institution-(RST Institution)	Completed(2019)
<ul style="list-style-type: none">• Hardware Networking Institution-Karvtech	Completed(2018)

ACADEMIC PROFILE:

STREAM	School/College	Board/University	Year of Passing	Marks (%)	Class
B.E.	JSPM,BSIOTR	SPPU	2017	61.00	DISTINCTION
H.S.C	M.G.Junior college	Pune	2013	61.00	1 ST CLASS
S.S.C	Mahatma Gandhi Vidyalaya.	Pune	2011	82.00	DISTINCTION

PERSONAL DETAILS:

Name	Prajakta Vanave
Gender	Female
Father Name	Sukhadeo Vanave
Date Of Birth	16th February 1996
Address	B.T. Kawade road, Om society near dalvi nagar,pune
Nationality	Indian
Languages Known	English, Hindi, Marathi

DECLARATION:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place: Pune.

(Prajakta Sukhadeo Vanave.)

