Help Centre Overview Page

Title

Image (logo)

The Criterion Collection Help Centre

x

Heading

Hi, how can we help?

Heading

Body

Image

Order & Shipping

Category description

x

Link to Order & Shipping page

Heading

Body

Image

Payment & Billing

Category description

x

Link to Payment & Billing page

Heading

Body

Image

Product Information

Category description

x

Link to Product Information page

Heading

Body

Image

Account Management

Category description

x

Link to Account Management page

Heading

Body

Image

About Us

Category description

x

Link to About Us page

Heading

Body

Most Read Articles

Unordered list

Links to various articles

Order & Shipping Overview Page

Title ——————— Order & Shipping

Heading

Body

Image

Shopping

Topic description

X

Link to article

Heading ——————— Shipping & Handling

Body

Image

Topic description

X

Link to article

Heading

Body

Image

Tracking an Order

Topic description

X

Link to article

Heading

Body

Image

Cancelling or Editing an Order

Topic description

X

Link to article

Heading

Body

Image

Returning an Item

Topic description

X

Link to article

Heading

Body

Image

Order History

Topic description

X

Link to article

Heading

Body

Image

Checkout Troubleshooting

Topic description

X

Link to article

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Shopping Article Page

Title

Shopping

Heading

Browsing Titles & Collections

Body

Text; task

Heading

Checking Out

Body

Text; task

Heading

Wishlisting

Body

Text; concept (what wishlist is), task

Heading

Other Helpful Articles

Body

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Still Need Help?

Body

Link to contact support team

Link to Contact Us article

Returning an Item Article Page

Title

Returning an Item

Heading

Returnable Items

Body

Text; reference (includes damaged items)

Heading

Returning or Exchanging an Item

Body

Text; task

Heading

Other Helpful Articles

Body

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Still Need Help?

Body

Link to contact support team

Link to Contact Us article

Tracking an Order Article Page

Title

Tracking an Order

Heading

Tracking Your Order

Body

Text; task

Heading

Finding Your Order Number

Body

Text; task

Heading

Other Helpful Articles

Body

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Still Need Help?

Body

Link to contact support team

Link to Contact Us article

Shipping & Handling Article Page

Title

Shipping & Handling

Heading

Body

Areas We Ship to

Text; reference (mentions no PO boxes)

Heading

Body

Shipping Methods

Text; reference (includes time and cost)

Heading

Body

Damaged Item

Text; reference

Links to Returning an Item article page

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Cancelling or Editing an Order Article Page

Title

Cancelling or Editing an Order

Heading

Body

Cancelling an Order

Text; task, reference (time window for cancelling order)

Heading

Body

Editing an Order

Text; task, reference (what can be edited)

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Payment & Billing Overview Page

Title

Payment & Billing

Heading

Body

Image

Pricing & Currency

Topic description

x

Link to article

Heading

Body

Image

Payment Methods

Topic description

x

Link to article

Heading

Body

Image

Invoice or Billing Issues

Topic description

x

Link to article

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Pricing & Currency Article Page

Title

Pricing & Currency

Heading

Body

Currency

Text; reference (USD)

Heading

Body

Seeing Prices in Your Local Currency

Text; reference (links to other stockists)

Heading

Body

Taxes

Text; reference

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Payment & Billing overview Page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Payment Methods Article Page

Title

Payment Methods

Heading

Body

Accepted Payment Methods

Text; reference

Heading

Body

Using a Gift Card or Promo Code

Text; task

Heading

Body

Declined Payment

Text; reference

Links to Checkout Troubleshooting Article

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Payment & Billing overview Page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Invoice or Billing Issues Article Page

Title

Invoice or Billing Issues

Heading

Body

Finding or Downloading an Invoice

Text; task

Heading

Body

Charged More Than Expected

Text; reference

Heading

Body

Changing Billing Information

Text; task

Links to Manage Account Article

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Payment & Billing overview Page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Account Management Overview Page

Title

Account Management

Heading

Body

Image

Creating an Account

Topic description

x

Link to article

Heading

Body

Image

Managing an Account

Topic description

x

Link to article

Heading

Body

Image

Forgot Username or Password

Topic description

x

Link to article

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Creating an Account Article Page

Title

Creating an Account

Heading

Body

Creating a New Account

Text; task

Heading

Body

Information Required to Sign Up

Text; reference

Heading

Body

Didn't Receive a Confirmation Email

Text; reference (check spam)

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Account Management overview page

Heading

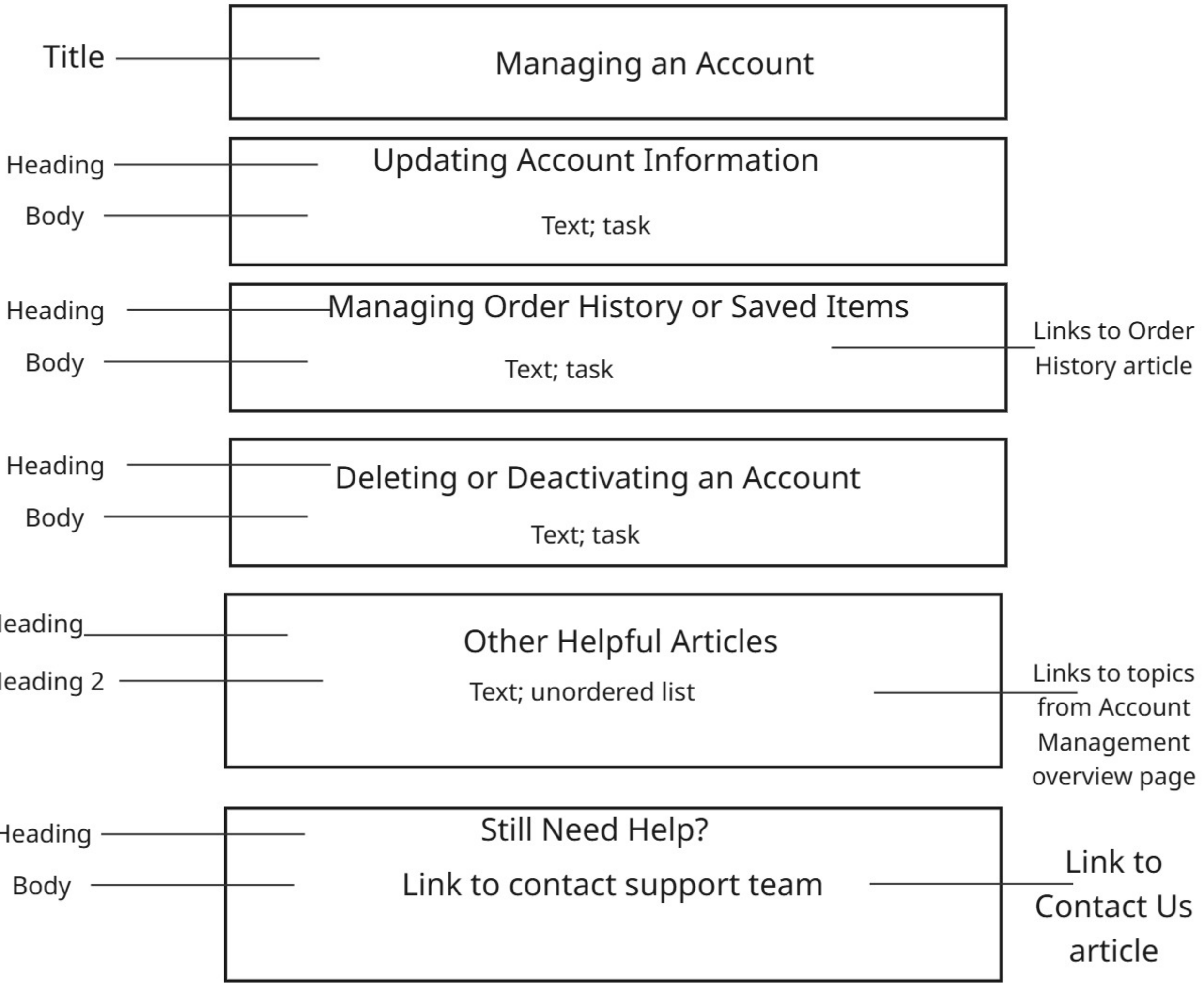
Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Managing an Account Article Page



Forgot Username or Password Article Page

Title

Forgot Username or Password

Heading

Body

Resetting a Forgotten Password

Text; task

Heading

Body

Reset Link Not Working

Text; reference (try another method)

Heading

Body

Changing Your Recovery Email

Text; task (check spam)

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Account Management overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Order History Article Page

Title

Order History

Heading

Your Order History

Body

Text; concept

Heading

Viewing Your Order History

Body

Text; task

Heading

Other Helpful Articles

Body

Text; unordered list

Links to topics from Order & Shipping overview page

Heading

Still Need Help?

Body

Link to contact support team

Link to Contact Us article

Checkout Troubleshooting Article Page

Title	Checkout Troubleshooting	
Heading	Invalid Payment Method	Links to Payment Methods Article page
Body	Text; reference	
Heading	Invalid Shipping Address	Links to Shipping & Handling Article page
Body	Text; reference	
Heading	Items Out of Stock	Links to Licensing Article Page, Apparel Article Page
Body	Text; reference	
Heading	Other Helpful Articles	Links to topics from Order & Shipping overview page
Body	Text; unordered list	
Heading	Still Need Help?	Link to Contact Us article
Body	Link to contact support team	

About Us Overview Page

Title	About Us	
Heading	About The Criterion Collection	
Body	Topic description	Link to article
Image	x	
Heading	Loyalty Program	
Body	Topic description	Link to article
Image	x	
Heading	Apparel	
Body	Topic description	Link to article
Image	x	
Heading	Contact Us	
Body	Topic description	Link to article
Image	x	
Heading	Privacy Policy	
Body	Topic description	Link to article
Image	x	
Heading	Terms of Service	
Body	Topic description	Link to article
Image	x	
Heading	Still Need Help?	
Body	Link to contact support team	Link to Contact Us article

Apparel Article Page

Title

Apparel

Heading

Our Apparel

Body

text; reference (list of apparel, such as t-shirts, mugs)

Links to The Criterion Collection's Gift Shop page

Heading

Wrong Item

Body

text; reference

Links to Returning an Item Article page

Heading

Restock Frequency

Body

text; reference

Heading

Other Helpful Articles

Body

Text; unordered list

Links to topics from About Us overview page

Heading

Still Need Help?

Body

Link to contact support team

Link to Contact Us article

Loyalty Program Article Page

Title

Loyalty Program

Heading

Body

Our Loyalty Program

Text; reference (what it is, how it works)

Heading

Body

Joining Our Loyalty Program

Text; task

Links to Create Account article page

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from About Us overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Product Information Overview Page

Title

Product Information

Heading

Body

Image

Playback Information

Topic description

x

Link to article

Heading

Body

Image

Disc Care

Topic description

x

Link to article

Heading

Body

Image

Release Formats & Editions

Topic description

x

Link to article

Heading

Body

Image

Licensing

Topic description

x

Link to article

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

About The Criterion Collection Article Page

Title

About The Criterion Collection

Heading

Body

The Criterion Collection Label

Text; concept

Heading

Body

How We Select Our Titles

Text; concept

Heading

Body

How We Announce Upcoming Titles

Text; concept

Heading

Body

The Criterion Closet

Text; concept

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from About Us overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Privacy Policy Article Page

Title

Privacy Policy

Heading

Body

Information You Provide

Text; concept

Heading

Body

Administration & Security

Text; concept

Heading

Body

Cookies

Text; concept

Heading

Body

Cross-Border Data Transfer

Text; concept

Heading

Body

Changes to Privacy Policy

Text; concept

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from About Us overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Terms of Service Article Page

Title

Terms of Service

Heading

Body

Terms of Service Agreement

Text; concept

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from About Us overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Contact Us Article Page

Title

Contact Us

Heading

Body

Reach Us by Email

Text; reference

Heading

Body

Reach Us by Phone

Text; reference

Heading

Body

Connect with Us on Social Media

Text; reference

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from About Us overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Playback Information Article Page

Title

Playback Information

Heading

Body

Blu-Ray Discs

Text; concept

Heading

Body

4K & Ultra 4k Discs

Text; concept

Heading

Body

Aspect Ratios

Text; concept, reference

Heading

Body

Subtitling & Audio

Text; concept, reference

Heading

Body

Region Encoding

Text; concept, reference

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from Product Information overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Release Formats & Editions Article Page

Title

Release Formats & Editions

Heading

Body

Main Release Formats

Text; concept, reference

Heading

Body

Bundle Editions

Text; concept, reference

Heading

Body

Janus Contemporaries

Text; concept, reference

Heading

Body

Eclipse Series

Text; concept, reference

Heading

Body

Other Helpful Articles

Text; unordered list

Links to topics from Product Information overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article

Licensing Article Page

Title ——————

Licensing

Heading ——————

Body ——————

Our Licensing Process

Text; concept

Heading ——————

Body ——————

Out of Print Titles

Text; concept, reference

Heading ——————

Body ——————

Other Helpful Articles

Text; unordered list

Links to topics from Product Information overview page

Heading ——————

Body ——————

Still Need Help?

Link to contact support team

Link to Contact Us article

Disc Care Article Page

Title

Disc Care

Heading

Body

Handling & Storing Discs

Text; reference

Heading

Body

Cleaning & Caring for Discs

Text; reference

Heading

Heading 2

Other Helpful Articles

Text; unordered list

Links to topics from Product Information overview page

Heading

Body

Still Need Help?

Link to contact support team

Link to Contact Us article