# Does Greenwashing Pay Off?

An Empirical Analysis of Cheap-Talk in Firm Behaviour.

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#### Abstract

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# Contents

1	Intr	oduction
<b>2</b>	Bac	kground
	2.1	Timeline
	2.2	ESG Reports
3	Dat	a 8
	3.1	Cheap-Talk Index
	3.2	Outcome Variables
	3.3	Merging
4	Met	chodology 12
	4.1	Default Difference-in-Differences
	4.2	Multivalued Difference-in-Differences
	4.3	Validity of Assumptions — Stock Prices
	4.4	Validity of Assumptions — Sales
5	Res	ults 19
	5.1	The Response of Stock Prices to Greenwashing
	5.2	The Response of Sales to Greenwashing
	5.3	Interpretation
6	Con	clusion 25
$\mathbf{A}$	Dat	a 34
	A.1	Tables
	A.2	Cheap-Talk Index
	A.3	Merging
В	Mod	dels 38
	B.1	Formal assumptions

	B.1.1 Parallel Trends (PT)	39
	B.1.2 No anticipation	39
C Ro	bustness Checks	39
List	of Figures	
1	Growth in New York Times Coverage by Topic	4
2	Google Search Trends of "Fridays For Future"	5
3	Mean Cumulative Abnormal Return (Daily)	18
4	Year-over-Year Change in Quarterly Sales	19
5	Event Study Results — Stock Prices	22
6	Event Study Results — Sales	24
$\operatorname{List}$	of Tables	
1	Results of Estimation	20
2	Average Causal Responses	21
3	Number of reports per year	34
5	Allocation of countries to regional markets	35
4	Sample Composition	37
6	Estimation periods for each frequency	38

# 1 Introduction

In recent years, climate change has become an issue of a global importance. Policymakers, international organizations as well as consumers have been growing more aware of the problems facing the world in the upcoming years (Pew Research Center, 2022). This awareness has lead to a rapid expansion of sustainable investing, with as much as \$20.6 billion dollars flowing into sustainable investment funds in 2019 (Hale, 2020). At the same time, companies trying to answer the needs of their consumers have reoriented their supply chains and started transitioning to more sustainable methods of production (PwC, 2023a, 2023b). However, while this structural shift can bring about benefits, it also opens up avenues for greenwashing (Villena & Gioia, 2020).

According to a literature review by Lyon and Montgomery (2015), greenwashing is defined as "any communication that misleads people into adopting overly positive beliefs about an organization's environmental performance, practices, or products". It presents a risk, because some companies can choose to appear as sustainable through making statements or campaigns aimed at sustainable investors and consumers, while not carrying through with investments in sustainability (Barrage et al., 2020; Kim & Lyon, 2015; Marquis et al., 2016). Moreover, theoretical models in Cartellier et al. (2023) and Wu et al. (2020) suggest that there exist equilibria where it is optimal for companies to greenwash, as investments in sustainability are largely unobserved. Furthermore, some argue that it can also cause a misallocation of capital, as shareholders would invest their funds in companies that do not align with their sustainability goals (Kim & Lyon, 2015). For consumers, this may imply purchases of products that are not aligned with their sustainable preferences (Barrage et al., 2020).

At the same time, little is known about the impacts of investor and consumers perceptions of greenwashing on financial performance of companies, especially in the context of the rising popularity of climate activism (Pew Research Center, 2021). Therefore, this paper asks: Is greenwashing a beneficial strategy for company performance in the presence of a positive sustainability demand shock?

My approach in investigating this issue consists of two steps. Firstly, I collect and

process the sustainability reports for a sample of public companies. After processing, the reports are used to create a Cheap-Talk-Index (CTI) that gauges the credibility of climate commitments made by companies (Bingler et al., 2024). This index serves as a proxy for greenwashing, following the contributions of Coen et al., 2022. Secondly, I try to estimate a causal response of cumulative abnormal returns (CAR) of companies' stock prices to greenwashing in presence of a demand shock to sustainability. Using the world-wide September 2019 strikes organized by Fridays For Future (20 & 27 September 2019)<sup>1</sup> and the occurrence of the "Global Week for Future", as the shock and the CTI as the treatment, I test whether the markets have responded differently to firms more likely to greenwash. My results indicate that only companies that greenwash the most experienced relative decreases in their cumulative abnormal returns. Therefore, suggesting that while extreme degrees of greenwashing may be penalized by investors, some may remain undetected.

Finally, I use the same procedure to investigate the effects on growth sales of the abovementioned companies. I argue that companies trying to be perceived among investors as environmentally friendly, are likely to try to be perceived in the same way by their customers. Using the CTI, I test whether the sales of greenwashing companies have been substantially impacted following the shock. Results indicate that consumers act differently than investors, as high greenwashing intensity has a positive effect on the sales growth (relative to companies that greenwash the least). This result suggests that consumers may be convinced by environmental communication, which aligns with the findings of Parguel et al. (2015) and Schmuck et al. (2018). However, concerns regarding the validity of this finding remain.

This study is related to two streams of literature. First, it contributes to the literature concerning the link between financial markets and company's environmental performance. This stream of literature focuses on a set of findings. Some studies focus on the causes of greenwashing (Berrone et al., 2017; Kim & Lyon, 2015; Servaes & Tamayo, 2013; Testa et al., 2018). Some studies argue that it can be explained with signalling theory (Lyon

<sup>&</sup>lt;sup>1</sup>A series of 4500 strikes across over 150 countries on the last two Fridays of September 2019

& Maxwell, 2011; Wu et al., 2020). Other studies focus on the reaction of the market to stakeholder pressure caused by climate-related events (Birindelli et al., 2023; Bouzzine, 2021; Cartellier et al., 2023; Diaz-Rainey et al., 2021; Schuster et al., 2023). Others focus on the effect of greenwashing on the financial performance of a company after company's greenwashing is exposed (Karpoff et al., 2005; Konar & Cohen, 2001; Teti et al., 2024; Torelli et al., 2020). This study fills the gap, by investigating whether it is profitable for a company to greenwash in presence of rising stakeholder pressures, and before the greenwashing of the company is uncovered.

Second, it contributes to literature on the link between consumer behaviour and deception. A number of studies focusing on this topic find that deceptive information, may cause consumers to make less informed choices (Bronnenberg et al., 2015; Rao & Wang, 2017). For example, Barrage et al. (2020), finds that BP's environmental marketing campaign dampened the negative reactions of consumers following an oil spill in which the company was involved. Others find that consumers can be influenced by environmental messaging (Nyilasy et al., 2014; Parguel et al., 2015; Schmuck et al., 2018). This study complements this literature by testing whether companies can reap the benefits of deception in presence of an increase in consumer activism.

The remainder of the paper is organized as follows. Section 2 describes the events leading up to and after the shock and presents the argument for the choice of the treatment variable. Section 3 outlines the procedures for collecting and processing the data. Section 4 summarizes the used methodology and compares it with the typical difference-in-differences framework. Section 5 describes and interprets the results. Section 6 describes the limitations and concludes.

# 2 Background

#### 2.1 Timeline

The year 2019 was an important year for climate change awareness as well as for climate change policy. The Fridays For Future (FFF) movement started in August 2018 by

Climate Change Environment Sustainability 6% 6.0% 6% Share of New Articles 5.5% 5% 5.0% 2% 4 5% 2010 2014 2016 2012 2020 2025

Figure 1: Growth in New York Times Coverage by Topic

Number of new articles published per year (2010-2023). Red line indicates the year of the shock. Source: New York Times

Greta Thunberg has been picking up in popularity following the release of a previous IPCC report on the commitments needed to stop the rising world temperatures. At the same time, 2019 witnessed many climate-related disasters. It was the second-hottest year since the start of the record keeping in 1880 (National Centers for Environmental Information (NCEI), 2019). According to The Guardian, extreme events such as floods, droughts, storms and wildfires have accounted for more than \$100bn worth of damages (Harvey, 2019). This effect is also visible in the news coverage of that year. As evidenced by the Figure 1, 2019 marked a significant increase in new articles related to climate change, environment, and sustainability compared to the previous years. While the overall number of new articles created by the New York Times has been in decline from 2012 until 2019, authors have been writing more articles revolving around these 3 topics.

The pressure exerted on policymakers culminated in September during a series of strikes titled "Global Week for Future" (23–27 September 2019), during which the United Nations Climate Action Summit (UNCAS) took place. In the prior and during that week, FFF organized two global strikes across +270 countries that were attended by 4 million (for both the 20–09–2019 and 27–09–2019 ones) according to the organizers (Fridays

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Figure 2: Google Search Trends of "Fridays For Future"

Proportion of searches relative to the most searched, for the whole world. Red dots show major strikes organized my FFF. These strikes happened on the following dates (from left to right): 15–03–2019, 20–09–2019, 27–09–2019, 29–11–2019. Source: Google Trends

for Future, n.d.). The number of participants as well as the interest were an order of magnitude larger than the previously organized events. Moreover, it was the first time when the youth movement was joined by adults with Watts and Laville of The Guardian describing it as:

For the first time since the school strikes for climate began last year, young people called on adults to join them – and they were heard. Trade unions representing hundreds of millions of people around the world mobilised in support, employees left their workplaces, doctors and nurses marched and workers at firms like Amazon, Google and Facebook walked out to join the climate strikes. (Watts & Laville, 2019)

As shown on the Figure 2, strikes related to that week attracted over twice as much attention online as any other strikes organized by FFF. This effect has been amplified by speeches given by Greta Thunberg at the climate strike in New York City and at the UNCAS in which she motivated the strikers as well as attacked the governmental officials for not taking appropriate action on climate change (Thunberg, 2019).

These events had an impact on financial markets. In a 2023 study, Schuster et al. found that the FFF global climate strikes significantly affected the short-term stock performance

of firms from the S&P 500 and STOXX Europe 600 indices. They estimated a financial event study and find that the two global climate strikes in September 2019 generally hurt the performance of the companies in these indices. Moreover, their findings suggest, that based on ESG scores, firms with lower environmental performance suffered more those that perform better in this metric. This is in line with the findings of a theoretical model by Pástor et al. (2021), which argues that sustainable assets outperform other assets, when concerns for sustainability rise.

Later that year, the Spanish government held the United Nations Climate Change Conference, also known as COP25. However, the international impact of this event was limited, as news outlets reported that the agreed upon statements were disappointing (Sengupta, 2019). Nonetheless, this could be a threat to the identification in this study.

Overall, the action taken by the FFF grasped the imagination of the public with many people choosing to walk out onto the streets and support their causes. The events gathered news and online attention and can be said to have had an impact on the performance of companies in that period.

### 2.2 ESG Reports

This study uses broadly defined responsibility reports for the construction of the main measure of greenwashing. These reports contain information meant for investors and stakeholders. They inform the reader on initiatives undertaken by the company in various areas related to corporate social responsibility (CSR). This study focuses on the sustainability section of these reports, that contains information on the impact that the company has on the environment, its production standards, as well as the climate risk a company is exposed to. To illustrate, Walmart Inc.'s 2018 Global Responsibility Report contains a dedicated sustainability section that describes the impact of Walmart's activities on the environment. This report also contains a dedicated "ESG commitments" section, that outlines the company's ESG goals and their progress on attaining them.<sup>2</sup>

These reports are desirable for a number of reasons. Firstly, literature points to the

<sup>&</sup>lt;sup>2</sup>This Walmart Inc. report, as well as others can be easily accessed <u>here</u>.

fact that investors care about sustainability and climate risks, and that they reward companies when these report on actions related to them (Ilhan et al., 2023; Krueger et al., 2020; Pástor et al., 2021; Testa et al., 2018). From the firm perspective, corporate communication allows it to raise its market value, when they inform their investors sufficiently (Servaes & Tamayo, 2013). Furthermore, by communicating on their ESG activity, they can increase their legitimacy to its stakeholders (Torelli et al., 2020). From this one can conclude that it is in the interest of these companies, to communicate as much information as possible through this channel, to reap the rewards.

However, as these reports do not fall under the oversight of any institutions (unlike e.g. annual earnings reports), they allow companies to introduce deception in their communications. For example, the companies issuing these reports, may overstate their environmental achievements, or understate the damages that they caused, and as such use them to appeal to their stakeholders. There can be many reasons why this behaviour can be incentivized. For example, if investment in sustainability is unobservable, companies may benefit from overstating their actual investments (Wu et al., 2020). Alternatively, if their activity negatively affects the environment, they may desire to diminish the negative reputational impacts of their actions (Bingler et al., 2022; Marquis et al., 2016).<sup>3</sup> In addition to over-/under-reporting, companies can also utilize other strategies to impact the perception of the stakeholders. For example, Parguel et al. (2015) and Schmuck et al. (2018) find that referring to nature and including nature-related graphics in their communications can positively influence their perception of the company. Given all of these reasons, they seem to provide a rich source of (possible) greenwashing behaviour.

As a counterargument to the use of the reports, one could argue that they are actually not read by the shareholders, who use the ESG ratings of companies instead. After all, these scores are prepared by professionals who carry out extensive research into the sustainability efforts of these companies and take into account their environmental communications, and therefore, investors may choose to rely on them instead. However, these can often be inconsistent between rating agencies, as shown by Berg et al. (2022)

 $<sup>^3\</sup>mathrm{For}$  a more comprehensive review, see Kim and Lyon, 2015

and Chatterji et al. (2016). This suggests that they may not provide a good estimate of company's environmental performance. Therefore, I refrain from using them as my measure of greenwashing. Instead, I chose to use the underlying reports, and proxy greenwashing following the method of Bingler et al., 2024. The method, together with the data collection procedure, are described in the next section.

## 3 Data

#### 3.1 Cheap-Talk Index

The ESG reports were scraped from the ResponsibilityReports.com. Additionally, the website allowed me to retrieve information on company headquarters location and the approximate number of employees.<sup>4</sup> As the analysis concerns the events of 2019, the scraped data was subset for companies reporting in 2018, to guarantee that the reports did not originate in response to the upcoming shock. This resulted in 852 reports ready for analysis.

To identify deception in relation to the environmental claims of companies, I implemented the method outlined in Bingler et al. (2024). In this study, the authors create the climate Cheap-Talk Index (CTI), based on the content of annual financial reports. They use the extracted text to construct and train machine learning models that are then used to examine the level of cheap-talk in a given report.

Their approach is motivated by the work of Coen et al. (2022) and Ramus and Montiel (2005). While the ESG reports can allow for greenwashing (as outlined in the previous section), it is hard to measure it. However, the authors of these two studies find a way. They argue that companies are less likely to follow-up on their commitments if these are stated in a vague and non-specific manner. Therefore, the CTI, interpreted as a measure of non-specificity of companies climate commitments, can be used as a proxy for greenwashing, under the assumption that the vagueness reflects the deviation of claims of companies, from their actions. This resembles the argument made in Bingler et al.

<sup>&</sup>lt;sup>4</sup>Table 3 in Appendix A.1 displays the number of reports available per year. The number of published reports increases with time, as communicating sustainability has become more important.

(2022) and Marquis et al. (2016), which argue that companies may want to under-report their impact on the environment if it is negative. However, it must be noted that this is only an approximation, that can suffer from measurement error. Nonetheless, under these conditions it allows for the estimation of the perceived greenwashing of companies.

Their method consist of two steps. First, they access an instance of the Climate-Bert model developed by Webersinke et al. (2022). ClimateBert is a transformer-based language model, that was pre-trained on climate-related texts, in addition to regular training. This process, allows the ClimateBert to be more precise in various tasks (such as text classification), because through this pre-training, it became more exposed to domain-specific vocabulary of climate related information. According to the authors, this resulted in a decrease in error rates of the model of up to 35.71% depending on the task. Bingler et al. fine-tune this instance of the model for classifying paragraphs as climate-related. This means, that they applied further training to the model, to make it better at predicting whether the text extracted from annual reports is climate related (e.g. mentions sustainability initiatives) or not.

As a second step, they train another instance of the same model to classify paragraphs as specific (containing specific commitments) and non-specific (containing only vague commitments). This means that they additionally post-train the model, so that it can better differentiate between paragraphs that refer to specific goals of the company (such as "Achieve an 18 percent emissions' reduction in Walmart's own operations by 2025 (over 2015 baseline)" (Walmart Inc., 2018)) and paragraphs that only contain vague statements about climate-related issues (such as "Walmart believes business can play a role in addressing climate change by reducing GHG emissions, and our investments in renewable energy and efficiency underscore that belief"). The procedures that the authors used for training of both of the models are described in Bingler et al. (2022, 2024). Then, they use the set of climate-related paragraphs and the set of specific paragraphs within a report to create the CTI. Equation 1 presents the formula for the index:

$$CTI_i = \frac{CLIM_i \cap NONSPEC_i}{CLIM_i} \tag{1}$$

Where for a report of company i,  $CLIM_i$  represents the number of climate-related paragraphs,  $NONSPEC_i$  represents the number of paragraphs containing non-specific commitments, and  $CLIM_i \cap NONSPEC_i$  represents the intersection between the two.

In order to apply this method to my data, I proceeded as follows. First, I extracted the text from the reports. This has been done by using blocks contained in the PDF files to preserve the structure of the paragraphs.<sup>5</sup> To further refine the data, each block has been classified as a paragraph, if it spanned at least 3 lines, contained at least 20 words and had at least one full stop. This pre-processing procedure is the same as in Bingler et al. (2024). Then, I applied the models trained by the researchers to establish which paragraphs are climate related, and which contain specific commitments.<sup>6</sup> Finally, I aggregated the CTI into quartiles, to create the final treatment-dose variable  $D_i$ . The aggregation was carried out, because the index is very sensitive to the number of climate related paragraphs, as they enter in the denominator. This implies that small differences in the number of climate-related paragraphs can disproportionally impact the score of the company. Therefore, aggregating the scores into quartile-bins reduces noise.<sup>7</sup>

#### 3.2 Outcome Variables

The Refinitiv dataset was used to retrieve data on firms' characteristics, their price indices and their quarterly sales. Moreover, it was also used to retrieve the prices for regional market indices (e.g. S&P500, MSCI Europe, etc.) that were needed to estimate the normal returns for each company. The characteristic variables include the stock exchange of the listing, country of incorporation, country of domicile, the company's sector and the company's industry. The stock price data and sales data required distinct pre-processing methods. The following section first details the procedure for the stock data, followed by that for the sales data.

First, I log-differenced the price indices (defined as the stock price expressed as a

 $<sup>^5\</sup>mathrm{By}\ blocks,$  I mean an object within the structure of a PDF file that usually determines the location of a paragraph on a page.

<sup>&</sup>lt;sup>6</sup>Both of these models can be downloaded from here

<sup>&</sup>lt;sup>7</sup>If a report of a hypothetical company contains 5 climate related paragraphs, and 4 out of them are non-specific,  $CTI_i = 0.8$ . However, if the number of classified paragraphs rises to 6, the CTI drops by 14 p.p.

fraction of the initial listing price) to transform them into percentage changes. The same has been done for the values of regional stock indices. I chose the daily frequency for the stock price data, which was motivated by the likely short-term effect on stock prices, as found by Schuster et al. (2023).<sup>8</sup>

In order to plausibly estimate the effect of the treatment on stock returns, I needed to separate the effects of the market movement from the movement of the stock of the company itself. These abnormal returns were estimated following the market model approach outlined in Mackinlay (1997). This approach relies on estimating the expected stock return by predicting it using the return of the whole market. As the sample contains companies from multiple continents with potentially differing markets, each company was allocated to a geographical market index by their country of domicile. If the country of domicile was missing, the regional index was based instead on the country of listing. The model was separately estimated for each company using 212 daily observations that predate the estimation window of interest. Below I report the regression specification used for the estimation:

$$RN_{it} = \alpha_i + \beta_i RI_{mt} + \varepsilon_{it} \tag{2}$$

Where,  $RN_{it}$  is the return of the security i at time t predicted by the return of its geographical market m,  $\alpha_i$  is the regression constant of for the company i, and  $RI_{mt}$  is the return of the said market. As this regression estimates the return of the security predicted by the return of the market, the abnormal return for i in a given time period t is given by the residual  $\varepsilon_{it}$ .

This type of modelling is sufficient for my use case, as per the work of Mackinlay (1997), employing more sophisticated models (e.g. factor models) yields limited improvement in studies that do not rely on within-group variation, such as within-sector variation.

After estimating the model, I used it to predict the abnormal returns within the event window. Then, the abnormal returns for each of the securities were cumulatively summed

<sup>&</sup>lt;sup>8</sup>Table 6 in Appendix A.1 shows the total number of periods that were retrieved.

<sup>&</sup>lt;sup>9</sup>The allocation can be viewed in Table 5 in the Appendix A.1.

to arrive at the Cumulative Abnormal Return (CAR). This was done, as aggregation across time is needed in order to draw useful inference from the results of the actual study. This results from the fact that estimating the average abnormal returns directly would not take into account the path of the data following treatment, but only the instantaneous effect of the treatment dose.

For the sales data, the procedure only involved log-differencing of the data to arrive at percentage changes. However, as changes in sales can be seasonal, I instead create Year-on-Year growth rates, by using the difference of sales relative to the same quarter last year. The choice of quarterly frequency was motivated by the data availability, as it was the lowest frequency available.

#### 3.3 Merging

In the last step of the data preparation, I merged the dataset containing CTI scores of companies, with the dataset containing the stock prices, and the dataset containing quarterly sales of companies. This process was difficult, because company names are often reported differently between different services. In the process of merging, 71 observations were dropped for the stock price dataset, because they could not be merged. The final dataset contained 781 companies. For the dataset containing quarterly sales, the loss in values was more severe, because of data availability. Unfortunately, the Refinitiv database did not contain the quarterly sales for all companies in the sample, which further the number of companies to 503.

# 4 Methodology

This section describes the methodology used in the attempt to estimate the causal effect of greenwashing on company performance. My initial approach was to use a classic Difference-in-Differences (DiD) methodology with binary treatment, however upon consideration I decided to implement a variation of DiD with multivalued treatment following Callaway et al. (2025). This approach is motivated by the fact, that the market may react

differently to firms that use more cheap talk in their communication. This method also allows for estimation of experiments in settings without an untreated group, where the group with the lowest treatment-intensity is used as a comparison.

Given the use of newly developed methods in this study, I chose to contrast their methodology with the well-understood traditional DiD framework to better illustrate how this approach can improve upon the default approach. Therefore, the methodology is divided into three parts. Firstly, I will cover the conventional difference-in-differences design. Then I will contrast it with the implemented design using multivalued treatment. Finally, I will describe the differences in the taken approach when estimating the effect on sales of companies instead of stock prices.

#### 4.1 Default Difference-in-Differences

Conventional Difference-in-Differences studies aim to estimate the causal effect of a policy by comparing units over time and then comparing those changes across groups. In order to separate the causal effect, they require two main assumptions explained below.<sup>10</sup>

Parallel trends (PT) assumption, which requires that in the absence of treatment, the outcomes of the units assigned to the treatment group would have evolved in the same way (in terms of the trend) as the outcomes of the units that were not assigned to treatment. In my example, it implies that in the absence of cheap-talk of a company, their stock price/sales would have evolved in the same way as the stock price/sales of those that do not engage in cheap talk.

No-anticipation assumption, imposes that the individuals do not act in anticipation of the treatment. In my example, it implies that before the shock, the investors do not expect the greenwashing firms to perform differently from non-greenwashing firms after the shock, and therefore choose not to adjust their portfolios in advance of it. In other words, belonging to the treatment or the control group should not matter for the outcomes of the companies before the climate strikes shock.

Under these two assumptions and an additional assumption on independent sam-

 $<sup>^{10}\</sup>mathrm{A}$  formal treatment of these assumptions can be found in Appendix B.1

pling, the effect of obtaining treatment can be recovered using the following regression specification utilizing two-way-fixed-effects (TWFE):

$$Y_{i,t} = \alpha_i + \Phi_t + \beta^{twfe} D_i \cdot Post_t + \varepsilon_{i,t}$$
(3)

Where  $Y_{it}$  is the outcome variable,  $\alpha_i$  is the entity fixed effect,  $\Phi_t$  is the time fixed effect,  $D_i$  is the binary treatment dummy,  $Post_t$  is the post-treatment period dummy. In this setting,  $\beta^{twfe}$  recovers the average treatment effect.

Although the interpretation of this treatment effect has been well described, it is not useful when analysing cases with multiple treatment doses, as it can be shown that the TWFE parameter becomes a weighted average of dose-ATT's, with weights that deprive this parameter of its causal interpretation (Callaway et al., 2025). Therefore, in the following section, I describe the methodology of an adjusted framework.

#### 4.2 Multivalued Difference-in-Differences

In order to incorporate the multivalued treatment into my study, I implemented the framework developed by Callaway et al. (2025). This is not the only approach present in the literature (see De Chaisemartin et al., 2024), however it is the most suitable given the setting of the study. This method was developed in the context of estimating the average treatment effect in settings where there is no treatment in pre-event periods. De Chaisemartin et al. differs in this regard, as it relies on treatment being positive in the periods prior to the event, and it requires a change in intensity in the event-period, to retrieve the average treatment effect. As in my case the treatment is fixed for an entity, but varies in intensity between them, this requires the Callaway et al. (2025) approach. It proposes the use of a multivalued treatment, where the single dummy  $D_i$  can be replaced with multiple dummies  $D_{i,d} \in \mathcal{D}$  that show that the unit i has received the dose d, where d refers to the "bins" that signify different treatment intensity. Then, this approach compares the dose of a group  $D_{i,d}$ , to the untreated group  $D_{i,0}$ .

This framework shares the no-anticipation and the independent sampling assumptions with the conventional DiD literature, however the differences arise in the parallel-trends

assumption. In this setting, the traditional PT assumption allows for the estimation of each of the individual intensity parameters (i.e. ATT for each treatment is still recovered), however, a stronger assumption is needed to compare the effects across these estimators. Therefore, this assumption is required in order to assess the effect of higher greenwashing intensity of a firm.

The Strong Parallel Trends (SPD) assumption requires that the average evolution of outcomes for the entire treated population if all experienced dose d is equal to the path of outcomes that dose group d actually experienced (Callaway et al., 2025). This assumption is called the strong parallel trends, as it implies that the average response to the treatment would be the same for all dose groups, if they were to receive (for example) a lower dose d. It is more restrictive than the regular parallel trends assumption, and the researchers themselves argue that it may be unreasonable in many cases due to treatment effect heterogeneity of different groups. However, under this assumption, one can estimate the average causal response parameter, which the researchers denote as ACRT. They show that the ACRT is equal to the difference in average potential outcomes between dose level d and the next lowest dose, scaled by the difference between these two doses.

Furthermore, the authors extend this framework to allow for estimation of treatment effects, where there are no untreated units. Instead, all dose-groups are compared to the lowest-dose group. In this case, the ATT, which typically shows the effect of switching between no treatment to a treatment dose d, cannot be recovered. Nonetheless, they show that one can instead estimate the change in outcomes resulting from switching from low-intensity treatment to a high intensity treatment. While this comparison would introduce a selection bias under standard parallel trends, they show that one can avoid it by imposing strong parallel trends. Since my setting lacks explicitly untreated companies, and instead uses the companies in the lowest quartile of the CTI index as the comparison group, this assumption is required for the whole estimation process.

In order to retrieve the causal effect, I estimate the following multivalued specification:

$$Y_{i,t} = \alpha_i + \phi_t + \sum_{d=2}^{4} \beta_d \cdot 1\{D_{i,d} = d\} \cdot Post_t + \varepsilon_{i,t}$$

$$\tag{4}$$

Where  $Y_{i,t}$  is the outcome variable,  $\alpha_i$  are the unit fixed effects,  $\phi_t$  are the time fixed effects,  $1\{D_i = d\}$  is a dummy variable equal to 1 if the unit i belongs to the treatment group d,  $Post_t$  is the dummy variable equal to one in the period after the FFF climate strike of September 20th, 2019, and  $\varepsilon_{i,t}$  is the residual. The standard errors are clustered at the company (i) level, following Abadie et al. (2022). Note that d = 1 is omitted, as the regression is estimated relative to the lowest dose group. In this specification, each  $\beta_d$  estimates the difference between ATT(d) and the  $ATT(d_L)$ , which is average difference in outcomes when treated with d instead of  $d_L$ . Formally, it can be expressed as:

$$\beta_d = E[Y|D=d] - E[Y|D=d_L] = ATT(d) - ATT(d_L) = E[Y_{t=2}(d) - Y_{t=2}(d_L)]$$
 (5)

This is a common approach adopted by many applied researchers (Acemoglu & Finkelstein, 2008; Deschênes & Greenstone, 2011). While this approach does not summarize the effect of the policy with one parameter, in the same way as the  $\beta^{twfe}$  does, Callaway et al. argue for this as their preferred specification. According to their study, estimating these parameters separately omits the weighting problem faced by specifications such as:

$$Y_{i,t} = \alpha_i + \phi_t + \beta^{twfe} Post_t \cdot (d_j - d_{j-1}) + \varepsilon_{i,t}$$
(6)

Where the  $\beta^{twfe}$  tries to aggregate the dose-specific ATT's into a single number. They propose their own aggregation scheme that estimates the local average treatment effect  $(ATT^{loc})$ , and the local average causal response  $(ACRT^{loc})$  which operate by weighing the treatment doses by the probability of observation i being in dose group d. However, this aggregation is only described within the context of having untreated observations. As in this study the level treatment effects are estimated relative to a group treated at a lower intensity instead, I refrain from summarizing the results in this way, and present dose specific results in the next section.

#### 4.3 Validity of Assumptions — Stock Prices

The chosen framework requires the strong parallel trends and the no-anticipation assumptions. With respect to the SPT, this assumption may be concerning, as in the same way as in Koenig and Schindler (2023), the companies self-select into being treated. To alleviate this concern, Figure 3 shows that the firms stock prices followed similar paths no matter their treatment assignment. Furthermore, an event study is run in the next section to evaluate the possibility of pre-trends. However, it has to be noted that the authors of Callaway et al. (2025) state that this method of evaluating the existence of pre-trends has low power, and therefore the lack of significance within the pre-trends does not necessarily imply that they actually do not exist. Nonetheless, the event study is estimated as per the standard practice. With respect to the no-anticipation assumption, concerns are more pronounced. In their event study, Schuster et al. (2023) found evidence of anticipation of the stock market within a period of 20 days prior to the FFF strikes. In order to alleviate this concern, an analysis is performed with the shock date being shifted to multiple different dates preceding the shock.

# 4.4 Validity of Assumptions — Sales

The analysis of greenwashing effects on quarterly sales requires the previously stated strong parallel trends and no-anticipation assumptions, but two additional concerns emerge.

With respect to the strong parallel trends assumption, there are concerns that the firms' outcomes could perform differently due to self-selection. From Figure 4, it appears that although the trends of all treatment groups move in a similar direction, the outcomes of firms in the third quartile of the CTI seem to diverge before the quarter of the shock. This could suggest a violation of SPT, however this question is also evaluated with an event study.

The non-anticipation assumption could be violated in certain cases. For example, if the consumers were to stop buying goods from brands that they perceive as greenwashing before the start of the protest, this could violate the assumption. One theory that could

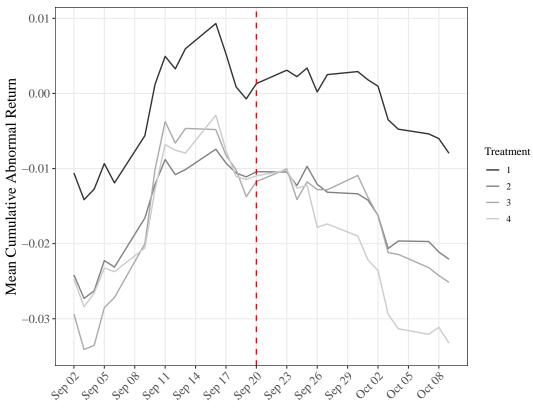


Figure 3: Mean Cumulative Abnormal Return (Daily)

Treatment Groups indicated with numbers from (lowest dose) 1 to 4 (highest dose). Red line indicates the first Fridays For Future climate strike during the Global Week For Future. Source: Refinitiv

support this argument is the work by Liaukonytė et al. (2023). In this study the authors find that *online* boycotting activity significantly impacted the sales of the boycotted companies. As the large amount of information related to FFF climate strikes spread on social media, this could violate the assumption in question, if the boycotts happened in quarters preceding the quarter of the shock. However, in preparation of this study, I found no calls for boycotting activities in advance of the quarter which includes the climate strikes.

Furthermore, it has to be noted that this analysis may be significantly impacted by the loss of heterogeneity due to the sample size loss.

Finally, one must additionally acknowledge one more assumption with respect to this part of the study. In this setting, the CTI works only as a proxy to the belief of consumers about the greenwashing-intensity of the companies. This is not an obvious assumption, as firms may try to be more (or less) deceitful to consumers than to investors. However,

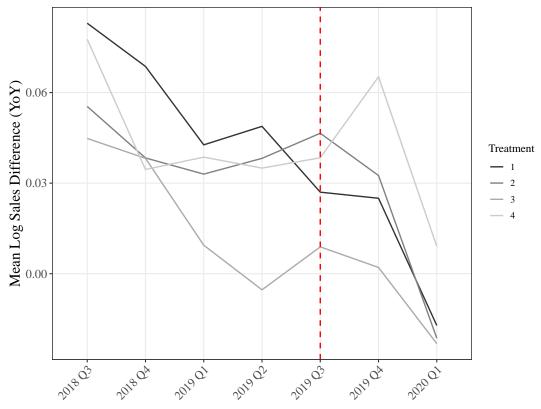


Figure 4: Year-over-Year Change in Quarterly Sales

Treatment Groups indicated with numbers from (lowest dose) 1 to 4 (highest dose). Red line indicates the quarter which witnessed the Global Week For Future and the FFF climate strikes. Source: Refinitiv

given the lack of studies on the relation between marketing, ESG reporting and ESG performance, I chose to assume that firms communicate similarly with both consumers and investors, and therefore that their ESG reports would reflect their sustainability-oriented marketing.

## 5 Results

# 5.1 The Response of Stock Prices to Greenwashing

Column (1) in Table 1 presents the results of estimation of the model on the cumulative abnormal return of companies. The model was estimated on a 40-day event window, with 20 days preceding the shock and 20 days following the shock. The length of the window was based on the expected short-term effects of the shock, following Schuster et al. (2023). Moreover, it was purposefully made short, to make sure that the effects

Table 1: Results of Estimation

		CAR		$\Delta_4$ Log of Sales
Variables	(1)	(2)	(3)	(4)
$Post \times D_2$	-0.002	-0.001	-0.002	0.027
	(0.005)	(0.005)	(0.006)	(0.018)
$Post \times D_3$	-0.002	-0.000	0.004	0.023
	(0.005)	(0.005)	(0.006)	(0.018)
$Post \times D_4$	-0.008	-0.006	-0.004	0.040**
	(0.005)	(0.005)	(0.006)	(0.020)
Entity FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Time FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Firms	781	781	781	503
Time Periods	28	28	28	7
Observations	21,868	21,868	21,868	3,521
$\mathbb{R}^2$	0.90065	0.90055	0.90057	0.39530

The sample period for columns (1), (2), and (3) lasts from September 1st, 2019 until the 10th of October 2019. The data for (4) covers the period from Q3 2018, until the Q1 2020. Column (1) shows the treatment for the shock on the 20th of September 2019. Columns (2) and (3) show the result when the treatment is moved taken as five and ten days earlier (respectively). Column (4) uses the Q3 2019 as the treatment period. Time FE is at the day level for columns (1), (2) and (3) and quarter level for column (4). Standard errors are clustered at the firm level and are in parentheses. \*p < 0.1, \*\*p < 0.05, \*\*\*p < 0.01.

are not contaminated with behaviour related to the COP25 conference that happened at the beginning of December 2019. This process resulted in three coefficients of interest —  $\beta_2$ ,  $\beta_3$ , and  $\beta_4$ . These coefficients show the response of the stock market to the climate activism of the Global Week For Future, differentiated by the greenwashing-intensity of companies. In this specification, all three coefficients are negative and insignificant. This implies that statistically, higher greenwashing intensity proxied by the CTI index, did not impact the behaviour of the stock prices over time, relative to the sample of firms that greenwash the least.

Table 2 displays the dose-wise average causal responses of each treatment-dose group. As described in Section 4, this parameter can be interpreted as the effect of increasing a company's greenwashing intensity from dose  $d_{i-1}$  to dose  $d_i$ . As can be seen from column (1), both the ACRT of switching from  $d_2$  to  $d_3$  and the ACRT of switching from  $d_3$  to

Table 2: Average Causal Responses

	CAR	$\Delta_4$ Log of Sales
Variables	(1)	(2)
$ACRT(D_3)$	0.000	-0.004
	(0.005)	(0.020)
$ACRT(D_4)$	-0.007	0.017
	(0.015)	(0.021)

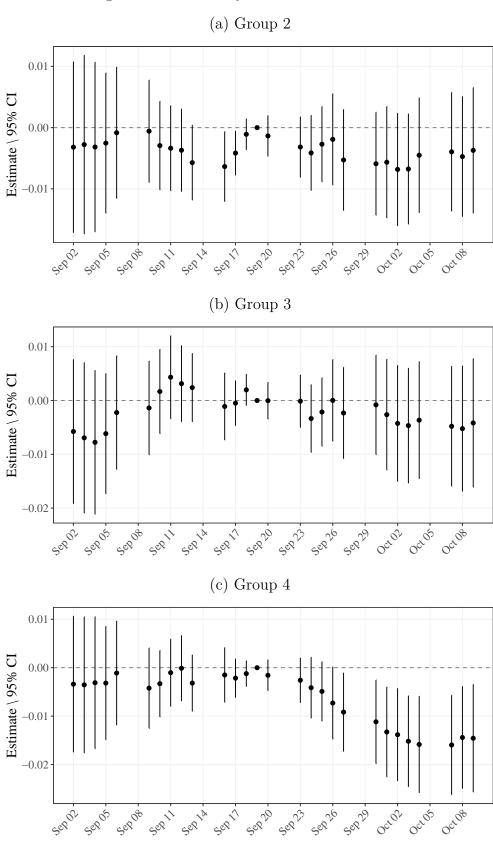
Average causal response estimator by Callaway et al. (2025).  $ACRT(D_i)$  describes the effect of changing the treatment dose from  $d_{i-1}$  to  $d_i$ . \*p < 0.1, \*\*p < 0.05, \*\*\*p < 0.01

 $d_4$  are insignificant. However, one can notice that the second effect is negative.

In addition to the DiD estimation, I also estimated an event study using the specification from (1), to assess the dynamic effects of greenwashing. These results are plotted in Figure 5. Each panel displays the dynamic treatment effects for a single treatment-dose group (relative to  $d_1$ ). While the average effect estimated in column (1) of Table 1 for the highest treatment-dose group is insignificant, the dynamic treatment effects are significant and negative in the post-treatment period. This suggests that having the highest greenwashing-intensity may have a negative impact on the cumulative abnormal returns of a firm, relative to the cumulative abnormal return if the firm engaged in the lowest greenwashing intensity. Moreover, this plot can be used to analyse possible violation of the strong parallel trends assumption. In the panel (a) of the figure, one can see that the pre-trend values for September 16th and 17th are negative. This creates a concern that the assumption may in fact not hold. It is also especially concerning, given that this test for pre-trends has low power (Roth et al., 2023).

Finally, columns (2) and (3) in Table 1 display the performed robustness checks on the no-anticipation assumption. They were estimated with the treatment period being moved up by 5 and 10 days, respectively. As can be seen from the table, the results of this estimation are also insignificant and negative. This may suggest that the stock market did not expect the FFF strikes to affect the firms differently with respect to their doses in advance of the strikes. Event studies for these robustness checks can be found in Appendix ??.

Figure 5: Event Study Results — Stock Prices



The effect of receiving treatment on the cumulative abnormal returns of stock prices. Group number indicates the treatment dose, with 2 being the lowest and 4 being the highest. Estimation window is set to 20 days before the treatment and to 20 days post treatment to display the short-term effects. 20th of September 2019 marks the first period of treatment and 19th of September 2019 is set as the reference. 95% confidence intervals are reported.

#### 5.2 The Response of Sales to Greenwashing

Column (4) in Table 1 presents the results of estimation of the model on the year-on-year quarterly sales of companies. The model was estimated with an asymmetric event window of 4 quarters prior to the treatment and 3 quarters post-treatment. I chose the length of the event window such that all seasonality can be captured in the pre-treatment period, but such that it is not too long, to not allow for other events to affect the estimation. The post-treatment period was purposefully chosen to be short, as to avoid the interference with the COVID-19 pandemic. The three estimated coefficients show the response of the quarterly sales to the climate activism of the Global Week For Future, differentiated by the greenwashing-intensity of each company. Out of the three treatment doses, it appears that only the highest has a significant coefficient at the 5% level. Interestingly, contrary to the results of the stock prices, all coefficients are positive. This suggests a possibly different mechanism at play here, and implies that having the highest greenwashing-intensity can have a positive effect on the growth of the firm's sales, relative to greenwashing with the lowest intensity.<sup>11</sup>

The ACRT's displayed in column (2) of Table 2 fail to reject the hypothesis, that increasing a firm's dose from  $d_2$  to  $d_3$ , and from  $d_3$  to  $d_4$  significantly increases its quarterly sales. This is an interesting result, as the model suggests that on average the highest greenwashing level compared to the lowest level significantly affects quarterly sales, however it rejects the hypothesis that the marginal increase in greenwashing from the third dose to the highest dose increases sales.<sup>12</sup>

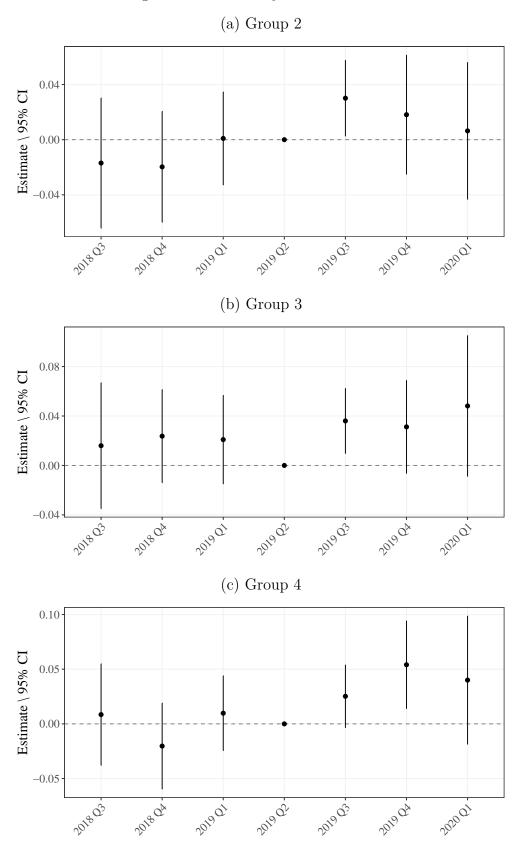
Finally, in the same way as in the previous subsection, event studies were estimated for each of the treatment-dose groups. As can be seen, for each of the groups, there exist positive and significant dynamic effects in either the first or the second post-treatment period. This would suggest that having a higher greenwashing intensity in fact has a positive impact on sales growth.

Nonetheless, it is advised to interpret these results with caution, as they could be

 $<sup>^{11}</sup>$ Make sure that you re-write this paragraph to have consistent terminology — sometimes use sales and sometimes growth in sales!!!

<sup>&</sup>lt;sup>12</sup>I'm puzzled about this, try to explain better

Figure 6: Event Study Results — Sales



The effect of receiving treatment on the 4-quarter-log-difference of quarterly sales. Group number indicates the treatment dose, with 2 being the lowest and 4 being the highest. All estimates are relative to receiving the lowest dose/ Estimation window is set to 4 quarters before the treatment to account for seasonality and to 3 quarters after the treatment to display the effects but exclude the effects from the COVID-19 pandemic. 2019 Q3 is the quarter of treatment and 2019 Q2 is set as a reference period. 95% confidence intervals are reported.

impacted by the significant decrease in sample size, and the COP25 conference that happened in the fourth quarter of 2019.

#### 5.3 Interpretation

Overall, these results suggest different effects of greenwashing in presence of climate activism, on outcomes of firms. Given the possible methodological problems with the study, I interpret the effects in terms of signs and magnitudes, instead of focusing on the precise values of parameters.

The estimation for stock prices present largely negative results. The average dose-wise treatment effects imply that greenwashing more than other firms was not profitable in the analysed period. However, the dynamic treatment effects for the highest treatment dose suggest that firms that greenwash the most may be penalized relative to others. With respect to the second and third treatment doses, the lack of both average effects and dynamic effects can suggest that there exists some threshold of greenwashing above which firms are penalized, and below which firms' greenwashing is not detected.<sup>13</sup>

The effects for the sales growth of companies are starkly different, and present overall positive results. The positive reaction of sales growth in the periods post treatment may suggest that consumers can be misled with environmental information, which would be consistent with previous studies by Schmuck et al. and Parguel et al. However, the larger magnitude of the effect for the group receiving  $d_4$  implies that consumers could positively respond to higher intensity of greenwashing. Nonetheless, all of these dynamic effects are temporary and last only a quarter.

# 6 Conclusion

In times when climate change is a pressing issue, companies might want to utilize deceitful communications to enhance their financial performance. It is important to understand whether they can successfully employ such strategies, and what mechanisms are respon-

 $<sup>^{13}\</sup>mathrm{Cite}$  studies here

sible for this behaviour.

This study contributes to this discussion, by investigating whether greenwashing impacts financial performance of companies in presence of a positive sustainability demand shock in the form of climate activism. I find that high levels of greenwashing in companies' ESG reports may be met with decreases in lower performance of a company on the stock market, due to a negative reaction of investors. At the same time, the findings suggest that higher level of greenwashing may positively impact the quarterly sales growth of such companies. Nonetheless, both of these effects are very short-lived.

Broadly, these results highlight a need for more standardized and transparent methods of corporate communication

However, this study also has limitations that point to possible future research avenues. Firstly, this study has been severely limited by the data quality. Greenwashing is difficult to measure, and thus more research in this area is needed. Moreover, it is imperative that the companies issuing their environmental communications make them more accessible to analysis in order to promote transparency. Clearer and standardized ESG reporting frameworks could both make them more accessible for research and analysis, and limit greenwashing behaviour. Furthermore, the results of my study could be plagued by the possible measurement errors from the adopted greenwashing measure.

Secondly, this study could be made more efficient with the use of better empirical strategies. For example, it could include extra factors such as past volatility of a given stock in order to increase the precision of the findings.

Thirdly, more research is needed in how different types of consumers differ in their perceptions and reactions to greenwashing. For example, in this study, a part of consumers could actually be businesses, who may react differently to an increase in climate activism and to greenwashing.

Finally, this study has employed certain assumptions that may not be true and require more research. For example, it is needed to establish whether the way that a company advertises is correlated with the way that it reports to investors, to see whether the relation found in this study has theoretical foundations.

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# A Data

# ADD SOURCES TO ALL OF THE TABLES + ADD GENERAL NOTES SO THAT THEY ARE SELF-EXPLANATORY

# A.1 Tables

Table 3: Number of reports per year

Year	Number of Reports
2023	1859
2022	2020
2021	1733
2020	1355
2019	1081
2018	852
2017	686
2016	558
2015	475
2014	415
2013	357
2012	300
2011	252
2010	216

Table 5: Allocation of countries to regional markets

Country	Market Index
United States	S&P 500 Composite
Canada	S&P 500 Composite
Bermuda	S&P 500 Composite
Cayman Islands	S&P 500 Composite
Mexico	MSCI EM Latin America
Puerto Rico	MSCI EM Latin America
Costa Rica	MSCI EM Latin America
Barbados	MSCI EM Latin America
Panama	MSCI EM Latin America
Colombia	MSCI EM Latin America
Brazil	MSCI EM Latin America
Chile	MSCI EM Latin America
Peru	MSCI EM Latin America
Uruguay	MSCI EM Latin America
Argentina	MSCI EM Latin America
United Kingdom	MSCI Europe
Ireland	MSCI Europe
Switzerland	MSCI Europe
Netherlands	MSCI Europe
Greece	MSCI Europe
Germany	MSCI Europe
Belgium	MSCI Europe
Denmark	MSCI Europe
Monaco	MSCI Europe
Luxembourg	MSCI Europe
France	MSCI Europe
Sweden	MSCI Europe
Isle of Man	MSCI Europe
Spain	MSCI Europe
Finland	MSCI Europe
Romania	MSCI Europe

Note: All indices denominated in dollars (but actually as % of their listing price I think)

Country	Market Index
Italy	MSCI Europe
Austria	MSCI Europe
Jersey	MSCI Europe
Guernsey	MSCI Europe
Turkey	MSCI Europe
Hong Kong	MSCI Pacific
Singapore	MSCI Pacific
Japan	MSCI Pacific
Australia	MSCI Pacific
New Zealand	MSCI Pacific
Papua New Guinea	MSCI Pacific
China	MSCI AC Asia
India	MSCI AC Asia
South Korea	MSCI AC Asia
Taiwan	MSCI AC Asia
Mongolia	MSCI AC Asia
Indonesia	MSCI AC Asia
Philippines	MSCI AC Asia
Israel	MSCI World
Kazakhstan	MSCI World
United Arab Emirates	MSCI World
South Africa	MSCI World

Note: All indices denominated in dollars (but actually as % of their listing price I think)

Table 4: Sample Composition

IC	ICB Industry	À		Z	Number of Employees	Employees		Co	Country of Domicile	omicile	
Industry	Total	Treated Control	Control	Employees	Total	Treated	Treated Control Country	Country	Total	Treated Control	Control
Industrials	120 (19%)	120 (19%) 59 (18%) 61 (19%)	61 (19%)	10,000+	487 (62%)	250 (63%)	237 (61%)	487 (62%) 250 (63%) 237 (61%) United States	376 (59%)	376 (59%) 164 (51%) 212 (66%)	212 (66%)
Consumer Discretionary 99 (15%) $30 (9.4\%)$ 69 (21%)	7 99 (15%)	30(9.4%)	69 (21%)	1001 - 5000	134 (17%)	70 (18%)	64 (16%)	1001-5000 $134$ $(17%)$ $70$ $(18%)$ $64$ $(16%)$ United Kingdom $64$ $(10%)$ $38$ $(12%)$ $26$ $(8.1%)$	64(10%)	38 (12%)	26 (8.1%)
Financials	87 (14%)	65 (20%) 22 (6.9%)	22 (6.9%)	5001 - 10,000	120 (15%)	54 (14%)	66 (17%) Canada	Canada	55 (8.6%)	30 (9.4%) 25 (7.8%)	25 (7.8%)
Basic Materials	83 (13%)	347 (15%) 36 (11%)	$36\ (11\%)$	201 - 500	20 (2.5%)	20 (2.5%) 10 (2.5%)	10 (2.6%) Australia	Australia	48 (7.5%)	31 (9.7%)	17 (5.3%)
Consumer Staples	57 (8.9%)	57 (8.9%) 20 (6.3%) 37 (12%)	37 (12%)	501 - 1000	13 (1.6%)	13 (1.6%) 5 (1.3%)	8 (2.1%) Other	Other	97(15%)	56 (17%) 41 (12%)	41 (12%)
Technology	52 (8.1%)	52 (8.1%) 36 (11%) 16 (5.0%)	16 (5.0%)	11-50	8 (1.0%)	5 (1.3%)		3 (0.8%) Unknown	155	84	71
Utilities	47 (7.3%)	47 (7.3%) 10 (3.1%) 37 (12%)	37 (12%)	51 - 200	6 (0.8%)	4 (1.0%)	2(0.5%)				
Health Care	46 (7.2%)	28 (8.8%) 18 (5.6%)	18 (5.6%)	1-10	1 (0.1%)	1 (0.3%)	0 (0%)				
Telecommunications	20(3.1%)	20 (3.1%) 14 (4.4%) 6 (1.9%)	6 (1.9%)	Unknown	9	4	2				
Energy	17 (2.7%)	17 (2.7%) 7 (2.2%) 10 (3.1%)	10 (3.1%)								
Real Estate	12 (1.9%)	12 (1.9%)  3 (0.9%)  9 (2.8%)	9 (2.8%)								
Unknown	155	84	7.1								
Total	N = 795	N = 795 $N = 403$ $N = 392$	N = 392	Total	N=795	N = 403	N = 795 $N = 403$ $N = 392$   Total	Total	N = 795	N = 795 $N = 403$	N = 392

Table 6: Estimation periods for each frequency

Frequency	Normal Returns Estimation	Event Window
Weekly	2016-01-01 — 2019-06-30	2019-07-01 — yyyy—mm—dd
Quarterly (Sales)		

NOTE: THINK WHETHER TO INCLUDE NUMBER OF PERIODS OF ESTIMATION, THINK WHETHER THAT SHOULD BE SYMMETRICAL FOR EACH OF THE FREQUENCIES

#### A.2 Cheap-Talk Index

The models for estimation were retrieved from ...

The table below presents multiple examples of data classified by the researchers in training the model: ...

Reports that contained less than 3 climate related paragraphs were dropped due to having to little data, which was prone to producing outliers.

### A.3 Merging

differently between different services. Multiple strategies were used to merge the data. Firstly, the data was merged on the names retrieved from the ResponsibilityReports.com and the longest version of names available in the Refinitiv database. This resulted in ... observations. After that, the datasets were merged on the stock tickers conditional on being listed on the same exchange. This resulted in ... observations. Finally, the remaining companies were merged using fuzzy matching. Unfortunately this has left ... observations missing.

The merging of the data was a difficult process, as company names are often reported

# B Models

#### **B.1** Formal assumptions

In order to formally describe the assumptions, I adopt the potential outcomes framework of Rubin, 1974

## B.1.1 Parallel Trends (PT)

Formally it is given by:

$$\mathbb{E}[Y_{i,2}(0) - Y_{i,1}(0)|D_i = 1] = \mathbb{E}[Y_{i,2}(0) - Y_{i,1}(0)|D_i = 0]$$
(7)

## B.1.2 No anticipation

Formally, the assumption is defined as:

$$Y_{i,1}(0) = Y_{i,1}(1)$$
 for all  $i$  with  $D_i = 1$  (8)

# C Robustness Checks

Here put the event study plots for robustness checks