# Abdihafid Abdirahman

## Computer science graduate

---

**Skills**

**Experience**

## Abdihafid Abdirahman

07397895874
a.m.abdirahman@hotmail.com

Independent and innovative computer science graduate with a diverse and promising skillset. Capable of working in a fast-paced and demanding environment. Able to effectively self-manage during independent projects while also being able to collaborate in a team setting.

Visit https://abdihafidabdirahman.com to see some of my work.

---

- Programming - Python, HTML, CSS, Javascript
- Framework - React
- Database - Sql, NoSql
- Microsoft office

---

### Sitel Group / Covid Track and Trace handler
2022-2022, Work from home

- Collated and recorded sensitive personal information, probed and asked clarifying questions to ensure high-quality information was entered into the questionnaire.
- Encouraged and confirmed that patients were following the latest covid guidelines, helped appease patients that were unhappy with some of the rules.
- Stayed up to date with the latest covid guidelines while providing this information to team members that requested the information.

### Sigma Financial / Customer service advisor
2021-2022, Work from home

- Met and exceeded KPI's and targets set by the client with consistent high quality interactions with customers.
- Solved complicated issues on behalf of customers ranging from billing to service issues
- Took personal responsibility for customer issues and guaranteed that the customer received a satisfactory outcome.

### Compass Group / Intern
2015-2015, Birmingham

- Shadowed manager at a FTSE 100 company while completing administrative tasks such as reimbursements, updating and managing databases.
- Carried out research independently from supervision on business contracts and market research.
- Displayed an outstanding work ethic by focusing on the task at hand whilst maintaining professionalism through meeting deadlines and keeping manager informed on progress.

## Education

**Coventry University /** Bsc in computer science

2016-2019

Overall grade - 2:1

**Heartlands Academy** / A-level and GCSEs

2009-2016

11 GCSE's A-C including Maths, English, Science, Computing.

3 A-levels including Computing, Math and Law.

## Awards

Envision 100 hours volunteering.

Deloitte project runners up.

## Projects

**Minimal portfolio:**

- A personal portfolio website created using React, Vite and TailwindCSS.
- A responsive website with a minimalistic look and feel.
- Created and uploaded onto a personal domain using Hostinger.
- Uses Getform.io to send messages directly to my email.
- Has dark mode functionality.

**React Calculator:**

- A simple calculator created using React.
- Used CSS to give a clean modern look.

**React Weather App:**

- A weather app using data from the open weather map api.
- Users can enter which location they want to check and the website will display data such as humidity, wind speed, temperature etc.
- Hosted using netlify
- Visit https://react-weather-app-abdi.netlify.app/ to view

## References

Available on request.