Paulo Fernandez

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North York, Ontario, M3N   2L5

EDUCATION

Information Technology Business Analysis   Jan 2023 - Apr 2024
Conestoga College • Kitchener, Ontario

Javascript (MERN stack)   Aug 2021 - Nov 2021
Zuitt Coding Bootcamp • Quezon City

Bachelor of Science in Business Administration Major in Marketing Management Jun 2011 -
Jun 2015
University of Santo Tomas • Manila

SKILLS

NodeJS | ExpressJS | ReactJS | MongoDB | HTML5 | CSS3 | Postman API Testing | Jira | Git |
Java | Springboot | PHP | Laravel | NoSQL | SQL | Tableau | PowerBI | MySQL | TailwindCSS |
Websocket | JSON | Python | Excel | Word | PowerPoint | Visio | Project

WORK EXPERIENCE

Applications Developer   May 2022 - Present
Telus International Philippines, Inc. • Pasig

- Ensure cohesive experience across multiple devices.
- Develop scalable solutions with performance and security in mind.
- Have the dedication to learn and research new technologies.
- Ability to document the workflow whenever it's needed.
- The knowledge on how to work together with others and build solutions.
- Doing code reviews and improvements with other developers.
- Maintaining codebase and making improvements when necessary.
- Document APIs and Components for other Developers.
- Incorporate Accessibility as part of development process.
- Knowledge about database management and architecture.
- Understand what technologies other teams are using.
- Work with designers to help them understand possible technical restrictions.
- Identify problem areas in code & solutions.
- Assist with and rapidly test solutions for the team.

Assistant Relationship Manager   Jan 2017 - Apr 2022
Bank of China Ltd., Manila Branch • Taguig

- Act as IB point of contact in IB Customer Support
- Assist clients with routine account related requests.

- Identify opportunities, actively engage in marketing/cross-selling activities of IB in the promotion of RMB Business
- Perform diligently Know-Your-Customer, Due Diligence/Enhanced Due Diligence activities as required by Regulatory and Internal Compliance/AML Policies
- Coordinate with internal units and provide instructions to concerned parties on account maintenance tasks.
- Completes IB regular reporting and handle daily exception closure
- Performs control accountabilities of Departmental Operations Risk Representative (DORR) or Unit Compliance Representative (UCR)
- Be part of the bank's digital transformation efforts including but not limited to being assigned to agile teams and work on the required deliverables or take on additional business as usual functions designated by department/unit heads
- Participate in customer-centric projects, initiatives, and programs led by designated teams in the organization
- Perform general administrative functions in support of the Units objectives and mandate

Marketing Assistant   Aug 2015 - Dec 2016
China Banking Corporation • Makati

- Promoted the bank's corporate products and services to clients;
- Cultivated strong business relationship to existing clients as well as prospective clients by providing quality customer service and follow through;
- Generated compensating business to the bank by facilitating loan payments, drawdowns, as well as drafting credit facility proposals for prospective and existing clients;
- Provided support to all Corporate accounts and ensuring all banking needs of clients are met.

AWARDS AND HONOURS

Graduate with Distinction   2024

Awarded for an outstanding performance in the program (Information Technology Business Analysis). Award indicates an attained overall average of 80%-89% in all courses of the program.

PROJECTS

Fullstack E-Commerce Website Application

- Created with MongoDB (Mongoose), ExpressJS, ReactJS, and NodeJS Tech stack. It is a fully functioning website application for e-commerce car exchange

Frontend E-commerce Website Prototype

- Created with ReactJS and CSS, it is a frontend website application for e-commerce.

Fullstack Chat Application

- Created with MongoDB (Mongoose), ExpressJS, ReactJS, NodeJS, TailwindCSS (DaisyUI), and SocketIO, it is a fully functioning chat application with real-time chat messaging update feature.