

# Manikandan Muthukrishnan

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❖ **Highly skilled Infra Automation and Cloud Integration Specialist with a focus on orchestrator tools, RPA workflows, and process automation across various industries**

## Executive Profile

- ✓ Possess **over 8 years of experience** in **Infra Automation, Cloud Orchestration & Integration**, working across various functional areas and industries.
- ✓ Currently working as, a **Senior Engineer** at Blueally Infotech (India) Pvt. Ltd., PCSA Automation for Windows via PowerShell module.
- ✓ **Displayed expertise** in orchestrator tools such as Workato, SnapLogic, Ansible Playbooks, Rundeck, VRealize Orchestrator (VRO), MSScorch, Optibot (HCL auto healing Tool), and CAITpam,
- ✓ Successfully **designed 80+ recipes workflows** at HCL Technologies and leading teams in developing user on boarding / termination automation and it's reducing 3,000+ hours per year.
- ✓ Exhibited excellent leadership and communication skills, participating in daily scrum, sprint planning, demo, retro, and backlog refinement calls with clients, and taking responsibility for architectural and technical project documentation

## Technical Skills

**Programming:** 750+ self-service Scripts has developed using PowerShell 4/5/7 & Batch, Python 3.x, VB Script, C#, HTML5/CSS3, JS, PHP 5x, and Node JS.

**Familiar/Integration:** Salesforce Integration, Hashicorp Vault, Workato Accelerators, Onprem(OPA), Service Now, NetSuite, XERO, Slack Notify, Okta, Molecule Module, Percolate, Jira, CICD, Jenkins, Grafana, GSuite API, Google Admin, Azure PS Module, Cisco Jabber(CUCM), Git, AXL, Active Directory Mgm, Box, WorkBot, Tool Kit, Gitlab, MSSQL, AWS Lamda, Xampp, and Photoshop

**IDE(s):** Visual Studio Code, SOAP UI, Spyder and Postman API Platform

## Professional Experience

**Dec' 22 –Present | Senior Engineer, Blueally Infotech (India) Pvt. Ltd., Chennai, India**

### Responsibilities:

- Developing PCSA Automation for Windows/Linux provisioning using powershell & ansible playbook.

### Achievements:

- Successfully implemented around 15,000 machines and 40+ Workato recipes, streamlining various business processes

**Jul' 2021 – Nov' 2022 | Senior Software Engineer, Mphasis, Bangalore, India**

### Responsibilities:

- Led team in designing FSlogix Automation Tool and Grafana dashboard
- Developed Workato recipes for end-to-end automation in various tracks including EUC, DB, Network, DC, Marketing, and HR.

### Achievements:

- Led the team in designing and implementing FSlogix Automation Tool for around 90,000 users & Grafana dashboard & recipe workflow reducing 5,000+ hours per month.

**Oct' 2020 – Jul' 2021 | Specialist, HCL Technologies, Madurai, India**

### Responsibilities:

- Designed 80+ recipe workflows, reducing 3,000+ hours per month.
- Led teams in developing Service Desk Framework, Unified Provisioning Application, Self-service Portal, and Optibot solutions (Auto healing tool)

### Achievements:

- Successfully designed and implemented 60+ RPA workflows, resulting in significant time savings for the organization
- Received the **HCL OInfinity Award** for being the best performer of the year.
- Received the **Broadcom Star Award** for successfully completing the complex automation of Cisco Jabber provisioning.

## Previous Experiences

**Senior Analyst, HCL Technologies, Oct 2018 – Oct 2020**

**Analyst, HCL Technologies, Sep 2016 – Oct 2018**

**Web Developer, Bluewarm Animation Studio, Jul 2015 - Jul 2016**

## Key Impact Areas

Orchestration Tools



RPA Workflows



Cloud Integration



Process Automation



Salesforce Integration



Service Now API



Data Modelling



Technical Documentation



REST Web Services

## Projects

- ✓ FSlogix Automation Tool
- ✓ Grafana Dashboard
- ✓ Service Desk Framework
- ✓ Unified Provisioning Application
- ✓ Self-service Portal
- ✓ Optibot Solutions
- ✓ AD Portal
- ✓ CIM Portal
- ✓ Automatic Ticket Dispatcher
- ✓ WinBot Tool
- ✓ Self-Service Script Repo

## Education & Certification

**Apr' 2015: B.E., Computer Science**  
from Anna University, Chennai, India

### Certifications:

- ✓ **Workato** - Automation Pro I, II, III and Enterprise Automation
- ✓ **SnapLogic** - Enterprise automation professional Certification
- ✓ **Puppet** – PE101,201,301

## Personal Details

**Address:** Madurai, India

**Languages Known:** English & Tamil

### Links:

