# Analytics and Location Engine 1.0



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Copyright Information	2
Contents	3
About this Guide	5
Conventions	5
Related Documents	6
Contacting Aruba Networks	6
Setup and Installation	7
Setting Up and Installing the Virtual Machine	7
Setting Up the ALE	7
In the Command Line	8
In the WebUI	8
Configuring the Controller	9
Starting the ALE Server	9
About Anonymization	9
Anonymization Basics	9
ALE APIs	10
Polling APIs	10
Stations API	10
Access Point API	11
Application API	12
Destination API	13
Campus API	13
Building API	14
Floor API	14
Presence API	15
Location API	16
Publish/Subscribe APIs	17
Events	17
Presence	18

RSSI	18
Location	18
Station	19
Access Point	19
Radio	19
Virtual Access Point	20
Destination	20
Application	20
Visibility Records	20
Campus	21
Building	21
Floor	21
Security and Troubleshooting	22
About SSL Bridge	22
Using SSL Bridge	22
Example	22
Troubleshooting	22
Installation/VM/System Related	22
Location Engine/Main Process Related	23
Dead Processes	23
Startup is Too Slow or Location Server Fails to Start	23
No Location Being Determined	23
Common Ougetions	23

The wireless network has a wealth of information about unassociated and associated devices. The Analytics and Location Engine (ALE) is designed to gather that information from the network, process it and share it through a simple and standard API. ALE includes a location engine that calculates associated and unassociated device location every 30 secondsby default. ALE needs the AP placement data to be able to calculate location for these devices. This map data must be imported from VisualRF.

For every device on the network, ALE provides the following information through the Northbound API:

- Client Username,
- IP address
- MAC address
- device type
- Application firewall data, showing the destinations and applications used by associated devices.
- current location
- historical location

Personal identifying information (PII) can be filtered out of the data, allowing you to view standard or anonymized data with or without MAC addresses, client user names, and IP addresses.

This guide decribes how to install and configure ALE and includes information about ALE polling APIs, push and subscribe APIs, security (SSL bridge), and troubleshooting tips.

## Conventions

The following conventions are used throughout this manual to emphasize important concepts:

**Table 1:** Typographical Conventions

Type Style	Description
Italics	This style is used to emphasize important terms and to mark the titles of books.
System items	This fixed-width font depicts the following: <ul> <li>Sample screen output</li> <li>System prompts</li> <li>Filenames, software devices, and specific commands when mentioned in the text</li> </ul>
Commands	In the command examples, this bold font depicts text that you must type exactly as shown.
<arguments></arguments>	In the command examples, italicized text within angle brackets represents items that you should replace with information appropriate to your specific situation. For example: # send <text message=""> In this example, you would type "send" at the system prompt exactly as shown, followed by the text of the message you wish to send. Do not type the angle brackets.</text>
[Optional]	Command examples enclosed in brackets are optional. Do not type the brackets.
{Item A   Item B}	In the command examples, items within curled braces and separated by a vertical bar represent the available choices. Enter only one choice. Do not type the braces or bars.

The following informational icons are used throughout this guide:



Indicates helpful suggestions, pertinent information, and important things to remember.



Indicates a risk of damage to your hardware or loss of data.



Indicates a risk of personal injury or death.

# **Related Documents**

The following documents are part of the complete documentation set for ALE:

- ALE 1.0 Release Notes
- ArubaOS 6.3 Quick Start Guide
- ArubaOS 6.3 API Guide
- ArubaOS 6.3 Command-Line Reference Guide
- ArubaOS6.3 Release Notes
- Airwave 7.7 API Guide

# **Contacting Aruba Networks**

Table 2: Contact Information

Website Support	
Main Site	http://www.arubanetworks.com
Support Site	https://support.arubanetworks.com
Airheads Social Forums and Knowledge Base	http://community.arubanetworks.com
North American Telephone	1-800-943-4526 (Toll Free) 1-408-754-1200
International Telephone	http://www.arubanetworks.com/support-services/aruba-support-program/contact-support/
Support Email Addresses	
Americas and APAC	support@arubanetworks.com
EMEA	emea_support@arubanetworks.com
Wireless Security Incident Response Team (WSIRT)	wsirt@arubanetworks.com

ALE is delivered as an open virtual appliance (OVA) file supported on VMware ESX/ESXi 5.x. This OVA file can be deployed using VMware vSphere. This procedure above automatically creates a virtual machine (VM) with the following specifications:

- Guest Operating System = Linux, Version = Centos 4/5/6 64 bit
- Number of Virtual Sockets = 1, Number of cores per virtual socket = 2
- Memory Configuration = 6 GB
- Number of NICs = 1

When deploying the OVA file, you can size the VM based on Aruba Networks, Inc. technical support recommendations. Additionally, even after deployment, you can change the VM CPU, memory, and hard drive if you run into any performance issues.

## Setting Up and Installing the Virtual Machine

The following steps desribe how to install ALE.

- Save the downloaded OVA file in a location accessible by the vSphere application.
- 2. Launch vSphere. In the vSphere application:
  - a. Navigate to File > Deploy OVF Template.
  - b. Select the downloaded ALE OVA file.
  - c. Click Next.
  - d. Accept the end-user license agreement to deploy the OVA file.
  - e. Verify installation details and click Next.
  - f. [Optional] This installation screen allows you to change the name of the installation file. Enter a new name, or skip this step to keep the default "ALE-1.0.0.0-xxx". Click **Next**.
  - g. Select the datastore where this VM will be deployed, based on your ESX/ESXi setup. The disk space for the VM will be allocated in this datastore, and the format should be left to the default "Thick Provision Lazy Zeroed" setting.
  - h. Click Next.
  - i. Verify the final installation settings are accurate. f you need to make any changes, click the Back button and update the settings. Otherwise, click Finish.
- 3. If you want to change the default VM settings for CPU, memory or hard disk, do that before powering on.
- 4. On the login screen, log in as the admin user with the default admin user ID and password: User ID= root, password = admin



You must change the default password after logging in the first time.

5. Configure the network interface based on your local LAN settings, ALE needs a static IP address.

## Setting Up the ALE

Follow the procedure below to configure the ALE with controller and AirWave settings. You can configure the setup from the command line or the WebUI.



#### In the Command Line

- 1. Access the VM and navigate to the directory /opt/ale/etc.
- 2. Edit the locationserver.conf text file using any text editor.
  - a. Add the following controller information under the <controllers> tag.
  - controller hostname="<controller-ip-addr>"
  - port="4343"



The port number is fixed.

- username="< controller-readonly-username>"
- password="< controller-readonly-username>"
- cacert="<cert>" (this parameter is optional, and can be left blank.)

## For example:

```
<controllers>
<controller hostname="10.1.50.3" port="4343" username="admin" password="admin"
cacert=""/>
```

- b. Add the following AirWave information under the <sitefetch> tag:
- airwave host="<AirWave-ip-addr>""
- username="<username>"
- password="admin"

Passwords must be escaped properly for XML. For example if your password is **r&&t**, then it must be written as **r&&t**. In future, this file will contain the encrypted passwords



The AirWave username/password must be a user which has access to the VisualRF in airwave (either read-only or read-write) and the Access Points located on that floor. See your AMP admin guide for details on user roles and privileges.

#### In the WebUI



For configuration, the WebUI is not enabled by default.

1. Log in to the VM as root and run the following command:

```
/opt/ale/bin/htpasswd.py -b /opt/ale/html/.htpasswd <userid> <password
```

where <userid> and <password> are the new user ID and password that you want to create. You can pick any username.

2. Open your browser and type the following URL:

```
http://<ale VM IP Address>
```

3. At the prompt, enter the user ID and password that you created in Step 1.

## Configuring the Controller

Follow the steps below to configure your Arubacontrollers to send information from the controllers to ALE. ALE processes automatically start at system boot time. After the configuration changes are done, you must restart the processes.

- 1. Access the controller command-line interface in enable mode.
- 2. Run the CLI command:

```
mgmt-server type xc primary-server <ALE-ip-addr>
location-server-feed enable
```

## Starting the ALE Server

- 1. ALE processes are automatically started at system boot time. After the configuration changes are done, you must restart the processes.
- 2. Access the VM and navigate to the directory /etc/init.d.
- 3. Issue the command ./locationserver. The VM should display a message indicating that the server has started.

## About Anonymization

Direct use of a user's personal unique identity information, which exists within specific message data fields on the amon feed, raises privacy issues within ALE.

Serious privacy issues arise when personal network and mobile device identification information, which is saved by ALE, is shared with outside applications. Therefore, information such as the device's MAC address, acquired (associated) IP Address (or a history of it), a username, and other similar personal or sensitive and unique identity information must be anonymized and the anonymization cannot be reversed.

#### **Anonymization Basics**

- Anonymization is a configurable option in ALE and is activated by default. Once activated, all subscribers get anonymized data.
- The following fields are anonymized for both Publish/Subscribe and REST APIs: mac addresses, ip addresses and usernames.
- When anonymization is activated, only the getALL option for all REST queries is supported. Filtering by MAC, IP address or username will return an error.
- ALE uses a salted keyed SHA-1 hashing algorithm to generate the anonymized fields.
- Anonymization can be turned off by defining a new property in /etc/nbapi.properties. The property is named "ale.anonymization" and accepts Boolean values "true" (default) and "false".

The Analytics and Location Engine (ALE supports two types of APIs. One is a polling-based REST API, and the other is a publish/subscribe API based on Google Protobuf and ZeroMQ. This section describes the format of the information included in the API, the types of data each API can return, and the steps required to use these APIs to view ALE data.

- The REST based API supports HTTPS GET operations by providing a specific URL for each query. Each query
  can be modified to include one or more parameters to refine the types of data returned by the query. For more
  information on ALE Polling APIs, see Polling APIs on page 10
- The publish/subscribe API is based on the ØMQ transport. A subscriber uses ØMQ client libraries to connect to the ALE and receive information from ALE asynchronously. For more information on this group of APIs, see Publish/Subscribe APIs on page 17

# **Polling APIs**

The Representational State Transfer (REST) polling-based API supports HTTPS GET operations by providing a specific URL for each query. Refer to the following sections for details about each of the Polling APIs supported by the ALE. Output format is in Google Protobuf, XML (future), or JSON.

- Stations API on page 10
- Access Point API on page 11
- Polling APIs on page 10
- Application API on page 12
- Destination API on page 13
- Campus API on page 13
- Building API on page 14
- Floor API on page 14
- Presence API on page 15
- Location API on page 16

#### Stations API

The Stations API displays information about clients associated to the controllers that send information to ALE. Every associated and authenticated user on the wireless network is represented by a station object. The XML response to this query type can display the following types of information about a station.

Station API queries use the URL syntax:

https://localhost:8080/api/v1/station

#### Table 3: Station API Output

Output Param- eter	Definition
sta_mac_address	MAC address of the client station.

Output Param- eter	Definition
username	Client's user name, If a user name is not defined, this parameter will display the client's IP address.
role	Name of the user role currently assigned to the client. This is applicable to only authenticated users
bssid	BSSID that to which this station is associated.
device_type	Client's device type. The ALE can detect and return information for any of the following client device types.  Windows 7  iOS devices
sta_ip_address	IP address of the client.
hashed_sta_eth_ mac	This is the anonymized MAC address of the station, available when anonymization is enabled.
hashed_sta_ip_ address	This is the anonymized IP address of the station, available when anonymization is enabled.

http://10.4.250.10:8080/api/v1/station

This query displays output similar to the example below.

```
{
station: [
{
sta_eth_mac: {
addr: "74E1B6000000"
},
username: "jdoe",
role: "Company-Employee",
bssid: {
addr: "D8C7C888C2C0"
},
device_type: "iPad",
sta_ip_address: {
af: "ADDR_FAMILY_INET",
addr: "10.11.8.78"
},
hashed_sta_eth_mac: "1DA1CF0EAF80A95FEFF9EE69D629129DBA392D18",
hashed_sta_ip_address: "C6EB7DAB9140D0C77967E1AD4170401D407D1C2F"
]
}
```

## **Access Point API**

The access points (AP) API displays information about APs that terminate on the controllers configured to send information to ALE.

AP API queries use the URL syntax:

https://localhost:8080/api/v1/access\_point

The XML response to this query type can display the following types of information about an AP.

#### Table 4: AP API Output

Output Parameter	Definition
ap_eth_mac	MAC address of the AP.
ap_name	Name of the AP. If the AP does not have a name, this API will return the IP address of the AP.
ap_group	Name of the AP group to which the AP is assigned.
ap_model	Model number of the AP.
depl_mode	AP's deployment mode strings, displayed as an integer that corresponds to a mode type.
ap_ip_address	IP address of the AP.

https://localhost:8080/api/v1/access\_point

This query displays output similar to the example below.

```
{
access_point: [
{
   ap_eth_mac: {
   addr: "D8C7C8CB0C36"
},
   ap_name: "conf-room-ap23",
   ap_group: "conf-rooms",
   ap_model: "134",
   depl_mode: "DEPLOYMENT_MODE_CAMPUS"
},
]
}
```

## **Application API**

Queries using the Application API return a list of applications classified by the controller. The response to this query type can display the following types of information.

Client Application API queries use the URL syntax:

https://localhost:8080/api/v1/application

Table 5: Application API Output

Output Parameter	Definition
app_id	A unique number assigned to this application by the controller.
app_name	Name of the application as assigned by controller.

https://10.4.250.10:8080/api/v1/application

This query displays output similar to the example below.

```
{
application: [
{
app_id: 50331789,
app name: "salesforce.com"
```

```
},
{
app_id: 50331788,
app_name: "google drive"
},
{
app_id: 50331787,
app_name: "pandora"
},
{
app_id: 50331786,
app_name: "gotomeeting"
},
]
}
```

#### **Destination API**

Queries using the Destination API return a list of client destinations; IP addresses to which traffic is sent. The response to this query type can display the following types of information.

Destination API queries use the URL syntax:

http://localhost:8080/api/v1/destination

**Table 6:** Destination API Output

Output Parameter	Definition
dest_ip	IP address of a client receiving traffic through the network.
dest_name	Name of client destination.
dest_alias_name	An alias name assigned to this destination in controller.

https://localhost:8080/api/v1/destination

This query displays output similar to the example below.

```
{
destination: [
{
  dest_alias_name: "facebook"
},
  {
  dest_alias_name: "youtube"
},
  {
  dest_alias_name: "wikipedia"
},
]
}
```

## Campus API

Campuses contain buildings which have individual floor maps. These maps must be defined using AirWave or Visual RF before they are imported into the ALEconfiguration during setup and initialization. If the map is changed, it must be reimported for the changes to take affect.

Campus API queries use the URL syntax:

https://localhost:8080/api/v1/campus

Table 7: Campus API Output

Output Parameter	Definition
campus_id	ID number identifying a specific campus location.
campus_name	Name given to a campus location

https://localhost:8080/api/v1/campus

This query displays output similar to the example below.

```
{
"campus": [
{
"campus_id": "ECDDE4535C8E4723B8AF849B3F86E7BF",
"campus_name": "RFBOX"
},
```

## **Building API**

This API returns information about the buildings within each campus structure. These maps must be defined using AirWave or Visual RF before they are imported into the the ALEconfiguration during setup and initialization. If the map is changed, it must be reimported for the changes to take affect. Each building name must be unique within a campus. However, other campuses can also have a building with the same building name.

Building API queries use the URL syntax:

http://localhost:8080/api/v1/building

Table 8: Building API Output

Output Parameter	Definition
building_id	ID number identifying a specific campus building.
building_name	Name given to a building campus building.
campus_id	ID number identifying a specific campus location.

https://localhost:8080/api/v1/building

This query displays output similar to the example below.

#### Floor API

This API retrievesfloor definitions for each building in each campus. Campuses contain buildings which have individual floor maps. These maps must be defined using AirWave or Visual RF before they are imported into the the ALEconfiguration during setup and initialization. If the map is changed, it must be reimported for the changes to take affect. Each floor name must be unique within a building. However, other buildings can also have a floor with the same floor name.

Floor API queries use the URL syntax:

Table 9: Floor API Output

Output Parameter	Definition
floor_id	ID number identifying a specific building floor.
floor_name	Name given to a building floor.
floor_latitude	Latitude coordinate of top left corner of this floor, as defined in Visual RF.
floor_longitude	Longitude coordinate of top left corner of this floor, as defined in Visual RF.
floor_img_path	URL path to retrieve the background image for this floor.
floor_img_width	Floor width in feet.
floor_img_length	Floor length in feet.
building_id	ID number identifying the building that contains this floor.

https://localhost:8080/api/v1/floor

This query displays output similar to the example below.

```
{
"floor": [
{
"floor_id": "FEE3EBCE3AA64CBA836DAB1DEB0F1234",
"floor_name": "Floor 2",
"floor latitude": 0,
```

#### Presence API

This API retrieves presence objects.

Presence API queries use the URL syntax:

https://localhost:8080/api/v1/presence

The Presence API supports several different query parameters. Focus your query on one or more individual presence objects by including the following query parameters in your polling request. Queries that include multiple parameters must format the query with an ampersand (&) symbol between each query parameter.

Table 10: Presence API Query Parameters

Query Parameter	Definition
associated	Returns a boolean values true or false. True, if the MAC address is associated or False, if the MAC address is not associated anymore.

The output be filtered to include information only for the records that match your request.

Table 11: Presence API Output

Output Parameter	Definition
stat_eth_mac	MAC address of the client as seen by the Access Point.
bool_associated	Indicates whether this client is associated or not.
hash_stat_eth_mac	When anonymization is enabled, only this field is returned instead of the real MAC address.

https://localhost:8080/api/v1/presence

This query displays output similar to the example below.

```
{
presence: [
{
  associated: true,
  hashed_sta_eth_mac: "31BDCA8A4454E7E793D8E0C14E5AA697C3573265"
},
  {
  associated: false,
  hashed_sta_eth_mac: "A77708735717BD46259DF326FC55F1C74EAB20D4"
},
  ]
}
```

## Location API

This API retrieves Retrieves historical location objects for a specific MAC client. The last 1000 historical locations are stored for each MAC address.

Location API queries use the URL syntax:

```
https://localhost:8080/api/v1/location?sta eth mac=aa:bb:cc:dd:ee:ff
```

The Location API only supports querying by MAC address.

Table 12: Location API Query Parameters

Query Parameter	Definition
stat_eth_mac	Returns presence objects in context of a specific MAC address. For example, aa:bb:cc:dd:ee:ff. Returns everything if address is omitted.

The output will be filtered to include information only for the records that match your request.

Table 13: Location API Output

Output Parameter	Definition
sta_eth_mac	MAC address of the client.
sta_location_x	X coordinate for location (in feet).
sta_location_y	Y coordinate for location (in feet).
error_level	This is experimental, this value indicates the error level associated with this location

Output Parameter	Definition
	calculation.
associated	Whether this client is associated.
campus_id	ID number identifying the campus.
building_id	ID number identifying the building.
floor_id	ID number identifying a campus building.
hashed_sta_eth_mac	Anonymized value of the MAC address.

This query displays output similar to the example below.

## Publish/Subscribe APIs

ALE publish/subscribe API uses ØMQ client libraries to allow network administrators to connect to the ALE and subscribe to selected topics. Once a user has subscribed to a topic, ALE starts publishing messages on these topics, and sends them to the subscribers.

ALE manages access rights to personally identifiable information (PII) such as MAC addresses, client user names, and IP addresses of network devices by removing this sensitive information from data feeds to subscribers who do not have the appropriate credentials. All messages are encoded using Google Protocol Buffer and specified using a .proto file. Network application developers, developing applications processing this data, use this .proto file and the protocol buffer compiler, (protoc), to generate the message parsing code in the language of your choice (such as C++, Java or Python).

## **Events**

The Northbound API (NBAPI) publishes messages as events. An event message is the only message type NBAPI will publish. The NBAPI embeds other message types depending on the event.

The event protobuf schema is as follows:

```
message event {
enum operation {
OP ADD = 0;
OP UPDATE = 1;
OP DELETE = 2;
optional uint64 seq = 1;
optional uint32 timestamp = 2;
optional operation op = 3;
optional uint64 topic seq = 4;
optional bytes source id = 5;
// One of the following is populated depending on the topic
optional location location = 500;
optional presence presence = 501;
optional rssi rssi = 502;
optional station station = 503;
optional radio radio = 505;
optional destination destination = 507;
optional application application = 509;
optional visibility rec visibility rec = 510;
```

```
optional campus campus = 511;

optional building building = 512;

optional floor floor = 513;

optional access_point access_point = 514;

optional virtual_access_point virtual_access_point = 515;
```

Global field definitions are as follows:

- seq: Uniquely assigned global sequence number
- timestamp: Time since the Epoch (00:00:00 UTC, January 1, 1970), measured in seconds when this event occurred
- op: Event operation code. Reflects the new object state. Possible values are: OP\_ADD, OP\_UPDATE, OP\_ DELETE
- topic\_seq: Per topic uniquely assigned sequence number
- source\_id: Random number of bytes used as a unique ID for the source ALE. This number is unique per ALE instance. The unique source\_ids are persisted across reboots.

#### Presence

When a user is subscribed to the presence topic, the API publishes event messages with the optional sub message "presence." This message is sent as soon as an AP radio hears a selected client MAC address. If the client associates to the network, then the associated field is set to **true**, otherwise **false**.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "presence"
Protobuf schema message presence {
  required mac_address sta_eth_mac = 1;
  optional bool associated = 2;
  optional bytes hashed_sta_eth_mac = 3;
}
```

#### RSSI

This topic sends the RSSI value for a selected station at a specific point in time, as heard by an AP radio identified by radio\_mac field.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "rssi"
Protobuf schema message rssi {
  required mac_address sta_eth_mac = 1;
  optional mac_address radio_mac = 2;
  optional uint32 rssi_val = 3;
}
```

#### Location

The location topic sends updates for a specific station. This message will be sent as soon as the ALE calculates the location of an associated or unassociated client with a specified MAC address. The X and Y station location values in this topic indicate the number of feet that the station is away from the top left corner of the floor map..

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "location"
Protobuf schema message location {
  required mac_address sta_eth_mac = 1;
  optional float sta_location_x = 2;
  optional float sta_location_y = 3;
  optional uint32 error_level = 7;
  optional bool associated = 8;
  optional bytes campus_id = 9;
  optional bytes building_id = 10;
```

```
optional bytes floor_id = 11;
optional bytes hashed_sta_eth_mac = 12;
}
```

#### Station

This station topic returns information about a user associated to a particular station MAC address. This message is only sent when a user authenticates to the network with a user name.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "station"
Protobuf schema message station {
  optional mac_address sta_eth_mac = 1;
  optional string username = 2;
  optional string role = 3;
  optional mac_address bssid = 4;
  optional string device_type = 5;
  optional ip_address sta_ip_address = 6;
  optional bytes hashed_sta_eth_mac = 7;
  optional bytes hashed_sta_ip_address = 8;
}
```

#### **Access Point**

This access point message is sent when a new access point (AP) is deployed in the network. The message will be sent as soon as the AP joins the network, regardless of whether the AP has been logically placed on a floor map. It will also be sent when an AP goes down and then comes back up and joins a controller.

```
MMQ endpoint "tcp://localhost:7779"

MMQ message filter "access_point"
Protobuf schema message access_point {
  enum deployment_mode {
    DEPLOYMENT_MODE_CAMPUS = 0;
    DEPLOYMENT_MODE_REMOTE = 1;
  }
  optional mac_address ap_eth_mac = 1;
  optional string ap_name = 2;
  optional string ap_group = 3;
  optional string ap_model = 4;
  optional deployment_mode depl_mode = 5;
  optional ip_address ap_ip_address = 6;
}
```

#### Radio

The radio topic sends information about each radio on a newly added AP.

```
ØMQ endpoint
                "tcp://localhost:7779"
                      "radio"
ØMQ message filter
Protobuf schema message radio {
enum radio phy type {
RADIO PHY TYPE A = 0;
RADIO PHY TYPE A HT = 1;
RADIO PHY TYPE A HT 40 = 2;
RADIO PHY TYPE B G = 3;
RADIO PHY TYPE B G HT = 4;
RADIO PHY TYPE B G HT 40 = 5;
RADIO PHY_TYPE_AC_HT = 6;
RADIO PHY TYPE AC HT 40 = 7;
RADIO_PHY_TYPE_AC_HT_80 = 8;
enum radio mode {
RADIO MODE AP = 0;
```

```
RADIO_MODE_MESH_PORTAL = 1;
RADIO_MODE_MESH_POINT = 2;
RADIO_MODE_AIR_MONITOR = 3;
RADIO_MODE_SPECTRUM_SENSOR = 4;
}
optional mac_address ap_eth_mac = 1;
optional mac_address radio_bssid = 2;
optional radio_phy_type phy_type = 3;
optional radio_mode mode = 4;
}
```

#### Virtual Access Point

The virtual access point topic messages are sent for each virtual AP (VAP) associated with a newly added AP.

```
ØMQ endpoint "tcp://localhost:7779"

ØMQ message filter "virtual_access_point"
Protobuf schema message virtual_access_point {
  optional mac_address bssid = 1;
  optional string ssid = 2;
  optional mac_address radio_bssid = 3;
}
```

#### Destination

The destination topic messages are sent when a new destination is classified by the controller firewall.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "destination"
Protobuf schema message destination {
  optional ip_address dest_ip = 1;
  optional string dest_name = 2;
  optional string dest_alias_name = 3;
}
```

## **Application**

This application message is sent when a new application is classified or otherwise recognized by the controller firewall.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "application"
Protobuf schema message application {
  optional uint32 app_id = 1;
  optional string app_name = 2;
}
```

# Visibility Records

This visibility records message represents a unique associated station session for each client MAC for a given application or destination.

```
ØMQ endpoint "tcp://localhost:7779"
ØMQ message filter "visibility_rec"
Protobuf schema message visibility_rec {
enum ip_protocol {
   IP_PROTOCOL_VAL_6 = 6;
   IP_PROTOCOL_VAL_17 = 17;
   }
   optional ip_address client_ip = 1;
   optional ip_address dest_ip = 2;
   optional ip_protocol ip_proto = 3;
   optional uint32 app_id = 4;
   optional uint64 tx pkts = 5;
```

```
optional uint64 tx_bytes = 6;
optional uint64 rx_pkts = 7;
optional uint64 rx_bytes = 8;
optional bytes hashed_client_ip = 9;
```

## Campus

This campus message is sent when synchronization between ALE and updated VisualRF maps creates when a new campus.

```
ØMQ endpoint "tcp://localhost:7779"

ØMQ message filter "campus"

Protobuf schema message campus {
  optional bytes campus_id = 1; // 16 bytes id
  optional string campus_name = 2;
}
```

## **Building**

This building message is sent when synchronization between ALE and updated VisualRF maps creates when a new building. Each campus can have multiple buildings, but a building can be located on only one named campus.

```
ØMQ endpoint "tcp://localhost:7779"

ØMQ message filter "building"

Protobuf schema message building {
  optional bytes building_id = 1; // 16 bytes id
  optional string building_name = 2;
  optional bytes campus_id = 3; // 16 bytes id;
}
```

#### Floor

This floor message is sent when synchronization between ALE and updated VisualRF maps creates when a new floor. Each building can have multiple floors, but a floor can be located on only one named building.

```
ØMQ endpoint "tcp://localhost:7779"

ØMQ message filter "floor"
Protobuf schema message floor {
  optional bytes floor_id = 1; // 16 bytes id
  optional string floor_name = 2;
  optional float floor_latitude = 3;
  optional float floor_longitude = 4;
  optional string floor_img_path = 5;
  optional float floor_img_width = 6;
  optional float floor_img_length = 7;
  optional bytes building_id = 8; // 16 bytes id;
}
```

This section discusses using SSL bridge and troubleshooting tips.

# **About SSL Bridge**

SSL bridge is used to encrypt and pass ALE data traffic to a ØMQ subscriber application hosted in the cloud.

The "nbapissIbridge" component is provided to simplify ALE deployments in data centers behind firewalls and NATs in which the Northbound consumer of information is an application hosted in a public cloud. In these cases, a connection back to the ALE is impossible from the cloud application, for example, an application running in Amazon EC2.

## Using SSL Bridge

```
Usage: ./nbapisslbridge [options]
Options:
-f <endpoint> Frontend endpoint to connect to , this is the IP address:port of ALE
-b <endpoint> Backend endpoint to SSL connect to , this is the name/IP address:port of the
cloud application
-c <ca path> ALE file path or directory, this is the certificate of Cloud Application SSL
server
```

## Example

To forward traffic from the local ALE server with the IP address 192.100.1.10 and port 7779 to an AWS EC2 instance at ec2.company.com port 4433 using a specific certificate.

```
nbapisslbridge -f 192.168.1.10:7779 -b ec2.company.com:4433 -c ./my-x509cert.pem
```

Note that the SSL bridge establishes the connection (socket connect) to the backend endpoint. In this configuration the ØMQ subscriber has to listen (socket bind) for the incoming connection. SSL bridge is designed to handle socket disconnections and retries to connect in a timely manner, thus enabling the subscriber to go up and down without being concerned about reconnection.

# **Troubleshooting**

This section discusses common ALEdebugging, startup, and runtime issues that you can troubleshoot.

## Installation/VM/System Related

- System running out of memory
  - Shutdown VM (through OS)
  - Using the Vsphere client, edit VM settings to add more memory
  - Restart VM and the system should have additional memory
  - Can be verified using cat /proc/meminfo
- System is running too slow (100% CPU)
  - If there is lot of activity, you may have to increase the number of CPU allocated to the VM
  - Shutdown VM (through the OS)
  - Using the Vsphere client, edit VM settings to add more CPU
  - Restart the VM and system should have additional CPU

Can be verified using cat /proc/cpuinfo

## Location Engine/Main Process Related

- Not receiving any data from controllers
- Not able to retrieve any map data from AMP
- Not able to calculate location for any or some clients
- My calculated location is not accurate
  - What is the MAC address?
  - What is the desired location? (mark it on the map/floorplan)
  - Enable logging for location and amon-decoder modules at level 4, for example:

```
lscli> setloglevel 1,4 4
```

- tail -F /opt/ale/var/log/ls.py/current | grep 24:77:03:cf:ef:0c
- After you see locations being computed for your MAC, send Aruba Networks support the log file (before it rotates)
- Restore logging levels, for example:

```
lscli> setloglevel 1,4 3
```

#### **Dead Processes**

- Show tech, email/save the output to dev. It collects all the needed information
- If there was a core generated, it is in /opt/ale/home, and you need to transfer that also. Note: There might be some older core files in that directory.
- Out of Memory: Look towards the tail end of the log file. If it was due to bad archive, do a a sitefetch to fix it

## Startup is Too Slow or Location Server Fails to Start

AMP could be very busy, in which case, the sitefetch either times out/slow to respond or returns a bad XML leading to a bad archive

#### No Location Being Determined

Check if processes are running

```
/etc/init.d/locationserver status
```

Is it setup to receive AMON feed from the controller

```
getControllers (it will show if a controller is disabled)
```

Was the site fetched correctly from AMP

```
Campus_show/bldg_show/floor_show
```

If not, do a sitefetch

Are all the APs correctly defined and placed in AMP?

dump mtrx sts (lists statistics including the count of APs not found in floor maps from AMP)

- Is Sitefetch successful
- If it is a curl error message, check network connection.
- If the network is working, check AMP URL in the conf file. If it keeps saying "Cookie expired" then check if the user ID and password in the configuration file are correct.
- If they are incorrect, instead of flagging invalid credentials, it keeps asking for the username and password. If it
  does not say anything but stops, check if the AMP server is up and you are able to log in with the credentials
  provided.

#### **Common Questions**

NBAPI Related

- Not able to subscribe to any topic
- REST query is not returning any data for any or some queries
- Configuration Related

Controller has misconfigurations or is not configured completely