



## Membership Terms & Conditions

By enrolling in a Mr. Sudz Car Wash Membership (“Membership” or “Club”), I acknowledge that I have reviewed, understand, and agree to the following Terms & Conditions.

### 1. Membership Overview

- Memberships are offered as monthly subscription-based wash plans.
- Each membership includes up to 15 washes per month, per membership.
- Unused washes do not roll over to future months.
- Memberships are per vehicle, not per person, household, or family.

### 2. Vehicle-Specific Use

- Each membership is issued to one specific registered vehicle and is tied to a single license plate using license plate recognition technology.
- Only the registered vehicle is authorized to use the membership.
- Memberships may not be shared, transferred, or used on multiple vehicles, including vehicles within the same household or family.
- Any use of a membership on an unregistered vehicle is considered misuse.
- Misuse may result in temporary lockout, additional charges, or suspension or cancellation of the membership without refund.

### 3. Billing & Automatic Renewal

- Memberships are automatically billed monthly to the payment method on file.
- Memberships renew automatically each billing cycle until canceled.
- Failed, declined, or disputed payments may result in temporary suspension of wash access until payment is resolved.

### 4. Cancellation Policy

- Memberships may be canceled at any time through the app or online customer portal.
- No refunds or partial credits are provided for unused washes.
- Cancellation becomes effective at the end of the current billing cycle.

## **5. Wash Availability**

- Wash availability is subject to weather conditions, equipment maintenance, power outages, or safety concerns.
- Temporary closures may occur.
- No refunds or credits will be issued for closures or downtime.

## **6. Proper Use & Vehicle Safety**

- Vehicles must meet all posted size, height, width, and clearance requirements.
- Customers are responsible for removing or securing loose items, aftermarket accessories, racks, antennas, or non-factory attachments.
- Mr. Sudz Car Wash is not responsible for damage caused by improper vehicle preparation or prohibited accessories.

## **7. Changes & Modifications**

- Pricing, wash features, or membership terms may change with reasonable notice.
- Notice may be provided via email, text message, app notification, posted signage, or online updates.
- Continued use of the membership after changes constitutes acceptance of the updated terms.

## **8. Promotions & Discounts**

- Memberships cannot be combined with other promotions, discounts, or offers unless explicitly stated.

## **9. Communications**

- By enrolling, I consent to receive service-related notifications, account updates, and promotional messages.
- Message and data rates may apply. Opt-out options are available.

## **10. Image & Data Use**

- Vehicle images and license plate data may be captured for license plate recognition, security, and operational verification.
- License plate recognition and vehicle images are used to verify membership eligibility and usage.
- This data is used solely for business and operational purposes.

## **11. Enforcement**

- Mr. Sudz Car Wash reserves the right to monitor membership usage, investigate suspected misuse, and suspend or cancel memberships for violations of these Terms & Conditions.

## **12. Limitation of Liability**

- Mr. Sudz Car Wash is not responsible for pre-existing vehicle damage, aftermarket or non-factory modifications, or mechanical or electrical failures unrelated to the wash process.

## **13. Governing Law**

- These Terms & Conditions are governed by the laws of the State of Ohio.

[www.mrsudzcarwash.com](http://www.mrsudzcarwash.com)