

Joseph Daffer

Omaha United States

Campus Minister for Protestant and Ecumenical Ministry - 55

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Joseph Daffer
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Summary of Qualifications

My background includes over 25 years of experience in all areas of Information Technology. My hands-on working knowledge and operational management experience has enabled me to take on a variety of roles over the course of my career. I have a proven track record of building IT departments from the ground up. Most recently I have been working in my area of expertise as an Information Security Officer. In my current role my responsibilities have evolved to include Business Continuity and Disaster Recovery, Vendor Management, Policy & Governance, as well as Audit and Compliance.

Areas of Expertise

IT Management
Security Management
Database Administration
Documentation

Audit & Compliance
Vendor Management
Physical Security
Testing & Troubleshooting

Policy & Governance
Operational Management
Project Management
Business Continuity & Disaster Recovery

Professional Experience

TS Banking Group

Treyvor, IA

2018 - Present

Information Security Officer

2020 - Present

Responsibilities include Business Continuity and Disaster Recovery, Vendor Management, Policy & Governance, as well as Audit and Compliance.

Database Engineer

2018 - 2021

Responsible for designing, developing, and administering the data warehouse to meet Business Intelligence and Data Science specifications. Data source acquisition and SSIS package creation for the Data Science team. Set up monitoring solution for the data warehouse. MSSQL administration (database backup, restore, replication, etc.). Serve as a liaison between Data Stewards within other business units and the Business Intelligence team. Develop implementation plans, policies, procedures, and standards to ensure operational reliability, compliance, and governance.

Skarda Equipment Company

Omaha, NE

2005 – 2018

Information Technology and Operations Manager

2013 – 2018

Provided direction for development, implementation, and refinement of company technology systems. Developed, maintained, and evaluated policies, procedures and standards required to provide flexible and cost-effective technology services and streamlined operations. Prepared annual department budget. Served as a facilitator for operational changes. Established, implemented, and monitored company's technology review, audit practices and procedures. Developed the company information security and information technology risk management program. Created and maintained the company's Business Continuity and Disaster Recovery plan. Established and maintained PCI DSS compliance.

Selected accomplishments:

- Virtualization (Microsoft Hyper-V & VMware)
- ERP upgrade
 - o Database migration from Progress 4GL (IBM i series/ AIX) to SQL 2016
 - o Project management, implementation, and process development.)
- Created a Business Continuity and Disaster Recovery plan.
- Migration of Exchange on premises to Office 365.

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- Positioned the company to switch to a manager service provider and reduce IT costs.

Computer Systems Manager

2005 – 2013

Selected accomplishments:

- Rebuilt IT infrastructure from the ground up.
- Website migration to an eCommerce platform
- CRM migration to MS SQL 2016.
- Network Reconfiguration

Pacesetter Corporation

Omaha, NE

1997 – 2005

System Engineer

1997 – 2005

Selected accomplishments:

- Established and managed data integration between IBM Mainframe and SCO Unix based telemarketing systems.
- Migration from the legacy Mainframe environment to a versatile browser-based SQL environment.
- Federal Do Not Call Compliance system and related development, SQL database and reporting.

Idleman Telemarketing

Omaha, NE

1995 – 1997

System Administrator

1996 – 1997

- FoxPro database programming
- SCO Unix system administration

Production Services Coordinator

1995 – 1996

Computer Operator

1995

Certifications

- Certified Banking Business Continuity Professional SBS Cyber 2020
- Certified Banking Security Manager SBS Cyber 2021

Education

- Creighton University, M.A Christian Spirituality, Omaha, NE (Fall 2025)
- Bellevue University, M.S. Cybersecurity, Bellevue, NE, 2012
- Bellevue University, B.S. Business Information Systems, Bellevue, NE, 2003
- Nebraska College of Business, A.A. Computer Programming, Omaha, NE, 1996
 - o Outstanding Graduate Award

Greetings,

Thank you for taking the time to review this cover letter and my résumé. The time has come from me to apply my 20 + years of professional experience and my concurrent 15 + years of experience in church lay ministry to a career that aligns with my personal mission and vision. My spiritual journey is a long and winding one so, in the interest of brevity, I will pick up in 2018 and my first retreat at the Cloister on the Platte. It was a life-redefining experience. Fast forward to 2022 and on my silent retreat, I prayerfully drafted my personal mission and vision statement. Subsequently in the fall of 2022 I enrolled at Creighton University pursuing a Masters in Christian Spirituality and the graduate certificate in Spiritual Directions and Directed Retreats. I have completed my degree in Christian Spirituality and begun my next journey at Wartburg Theological Seminary where I am pursuing a Master of Divinity degree as part of my journey to rostered leadership in the ELCA as a minister of Word and Sacrament.

My journey through the Christian Spirituality Program has prepared me for this opportunity to work in the role of Campus Minister for Protestant and Ecumenical Ministry. I have come to recognize that the golden thread of my faith journey is the diversity of my faith experiences. My journey through the Christian Spirituality Program at Creighton has enabled me to see how the Christian community can grow as we appreciate the faith traditions of others, participate in an exchange of spiritual gifts, and simultaneously grow in our individual understanding of faith. As we move towards unity, we form communities where Christian Spirituality and Spiritual Ecumenism enable us to connect more deeply with God, within ourselves, and across what divides us in our society. These are just a few of the reasons that I want to pursue this opportunity at Creighton. I look forward to learning more about this opportunity at Creighton as you learn more about me as well.

Thank you.

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Though we may be divided by tradition, history, and practice, we choose to gather ecumenically united by our baptism into Christ.