



YOUR NEW BEST FRIEND



## USER MANUAL



8+

Item No.: 0805

Bluetooth<sup>®</sup>  
SMART

beaconsense™

gesture sense™

POWER UP WITH  
 DURACELL  
BATTERIES  
NOT INCLUDED



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# INTRODUCTION

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## THANK YOU FOR PURCHASING CHiP™ FROM WOWWEE®!

CHiP™ is an intelligent, affectionate robot pup. With advanced sensors and smart accessories, CHiP™ is always ready to play! And, CHiP™ aims to please. Praise him when you like what you see and CHiP™ will learn to favor the behaviors, animations and actions that you prefer. Ready to get started?

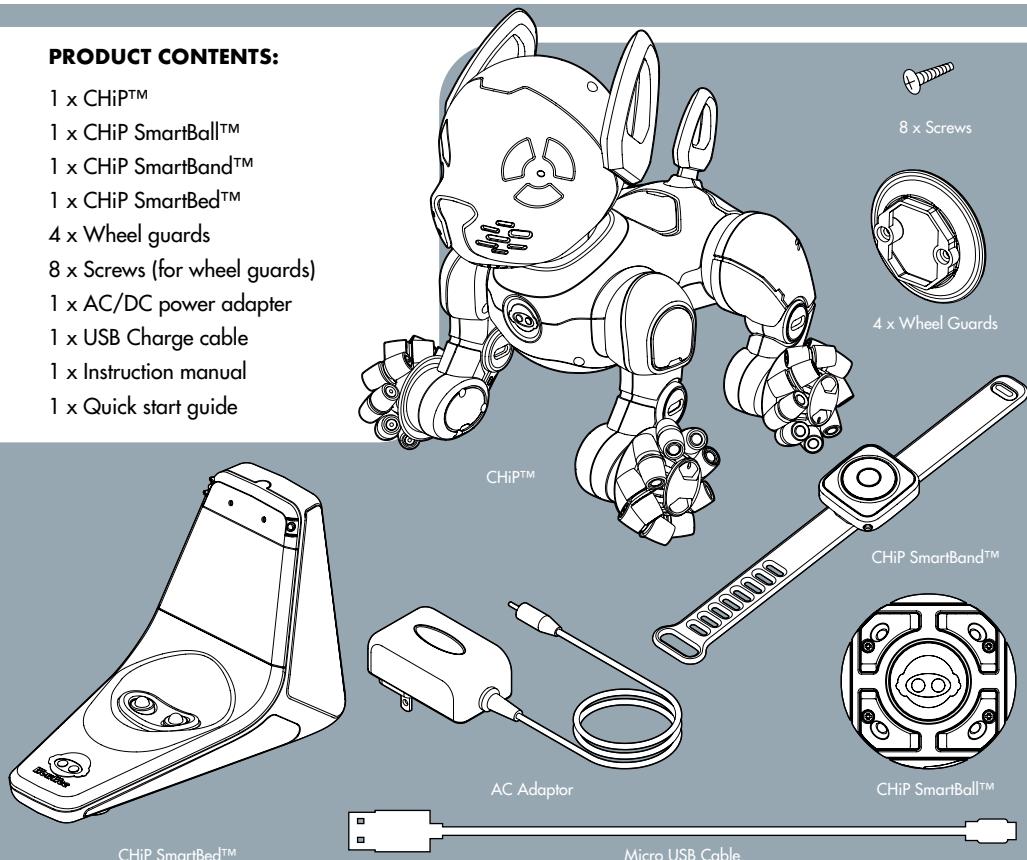
Take a few minutes to look through this user manual, and check out the video tutorials and FAQs at [wowwee.com/chip#getting-started](http://wowwee.com/chip#getting-started).

You can also access a list of tricks, including a full list of Voice Commands, in the app.

**NOTE:** When using CHiP™, adult supervision is required.

### PRODUCT CONTENTS:

1 x CHiP™  
1 x CHiP SmartBall™  
1 x CHiP SmartBand™  
1 x CHiP SmartBed™  
4 x Wheel guards  
8 x Screws (for wheel guards)  
1 x AC/DC power adapter  
1 x USB Charge cable  
1 x Instruction manual  
1 x Quick start guide



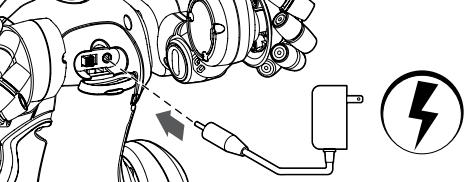
### PLEASE NOTE THE FOLLOWING WHEN OPERATING CHiP™

- Do not immerse CHiP™ or any parts in water or any other form of liquid.
- Do not drop, throw, or kick CHiP™ as this might damage mechanical functions.
- Do not leave CHiP™ on surfaces from which he can easily fall.
- Always turn off when not in use.

## POWERING CHiP™

### USING CHiP™

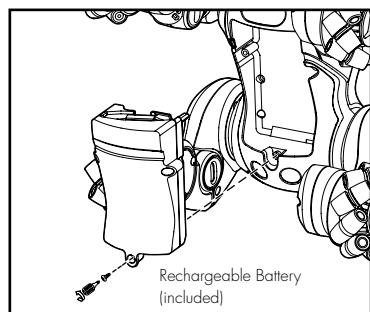
When you first turn on CHiP™, CHiP™ will look surprised and stretch his legs.

TURNING ON CHiP™	LOW BATTERY INDICATORS
	
POWERING CHiP™ - DIRECT CHARGING	
	<p>Follow the diagram as shown for direct charging. The CHiP™ product is operated by 1 x 7.4V 1800 mAh Lithium-ion rechargeable.</p>

### INSTALLING OR CHANGING BATTERIES IN THE CHiP™:

1. Using a Phillips screwdriver (not included) remove the screws on the battery compartment cover.
2. Insert the batteries according to the diagram. Ensure that the positive and negative polarities match the illustrations inside the battery compartment.
3. Replace the battery compartment cover and replace the screws using the screwdriver. Do not over-tighten.

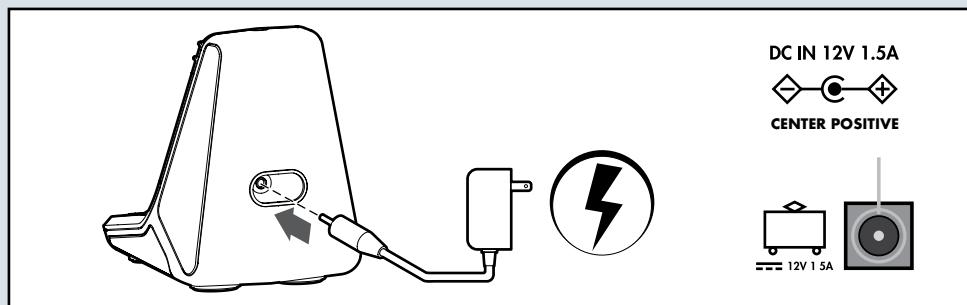
### CHiP™ BATTERY DIAGRAM/INSTALLATION



**NOTE:** Do not remove/replace CHiP™ Rechargeable Battery without first contacting WowWee® support ([www.wowweezone.com](http://www.wowweezone.com)).

**USING THE CHIP SMARTBED™**

When you first plug in the CHiP SmartBed™, CHiP™ will return to it to demonstrate his ability to dock autonomously.

**POWERING CHIP™ - WITH THE CHIP SMARTBED™**

1. Ensure that both CHiP™ and CHiP SmartBed™ are ON and within close proximity (3 meters). CHiP™ will automatically detect when its power is low, and will drive to CHiP SmartBed™ and recharge; or
2. Hold the Like button on CHiP SmartBand™ while both CHiP™ and CHiP SmartBed™ are within close proximity. CHiP™ will drive to CHiP SmartBed™ and recharge; or
3. In the case that CHiP™'s power is extremely low and unresponsive to (1) or (2), use the CHiP SmartBed™'s AC/DC adaptor to directly charge CHiP™.
4. When CHiP™'s battery is fully charged, he will stand up to avoid over charging. If you want to call CHiP™ off his SmartBed before he is fully charged, press and hold the CHiP™ button in the center of your CHiP SmartBand™.

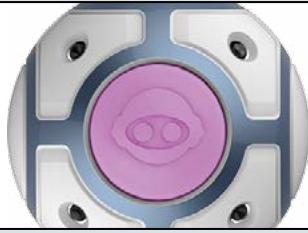
For optimal tracking, place the CHiP SmartBed™ in a room where CHiP™ would be most often. CHiP™ will need to physically see the CHiP SmartBed™ before he can locate it.

	When the CHiP SmartBed™ is plugged in, its LED will turn BLUE.	CHiP's SmartBed™ LED will turn PURPLE when CHiP™ is looking for it, and will remain PURPLE while CHiP™ is charging.
	CHiP™'s eyes will turn PURPLE while he is looking for the CHiP SmartBed™, and will change to BLUE sleepy eyes when CHiP™ has made contact and is charging correctly. If CHiP™'s eyes remain purple after sitting, he will attempt to adjust his position. We do not recommend forcing CHiP™ into a seated position, but you can help CHiP™ by removing any objects that may be in his way, and/or unplugging and replugging the charging bed to restart the process.	

## POWERING THE CHIP SMARTBALL™

### USING THE CHIP SMARTBALL™

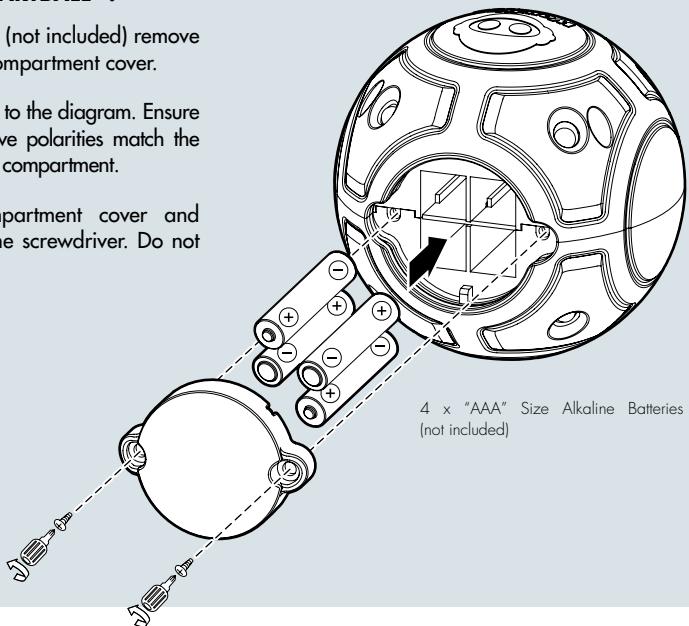
When you first turn on the CHiP SmartBall™, CHiP™ will demonstrate his ball handling abilities and play with it.

TURNING ON THE CHIP SMARTBALL™	LOW BATTERY INDICATORS
 <p>To get started with the CHiP SmartBall™, toggle the power switch to ON then follow the instructions in the "Playing With CHiP™" section.</p>	 <p>When the batteries grow weak, the light on CHiP SmartBall™ will flash PURPLE and then power down. When this happens, power off and replace all batteries.</p>

### USING CHIP™ INSTALLING OR CHANGING BATTERIES IN THE CHIP SMARTBALL™:

1. Using a Phillips screwdriver (not included) remove the screws on the battery compartment cover.
2. Insert the batteries according to the diagram. Ensure that the positive and negative polarities match the illustrations inside the battery compartment.
3. Replace the battery compartment cover and replace the screws using the screwdriver. Do not over-tighten.

CHIP SMARTBALL™ BATTERY DIAGRAM / INSTALLATION



# POWERING THE CHiP SMARTBAND™

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## USING THE CHiP SMARTBAND™

When you first power up the CHiP SmartBand™, CHiP™ will respond by tracking and driving towards it.

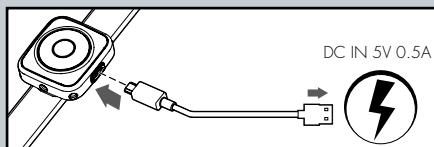
TURNING ON THE CHiP SMARTBAND™	LOW BATTERY INDICATORS
	

To get started with the CHiP SmartBand™, Press and hold the "CHiP™" button in the middle of the band for 2 seconds then follow the instructions in the "Playing With CHiP™" section of this instruction manual. To power off, press and hold the "CHiP™" button for 4 seconds.

When the battery grow weak, CHiP SmartBand™ will flash PURPLE and then power down. When this happens, recharge CHiP SmartBand™ as indicated below.

## POWERING THE CHiP SMARTBAND™:

1. Plug the Micro USB Cable into the Micro USB port on the CHiP SmartBand™ and connect to a power source as indicated in the diagram.
2. Charging is indicated by a flashing PURPLE light.
3. When fully charged, the LED light on the CHiP SmartBand™ will remain PURPLE (no longer flashing).
4. Press the center button on CHiP SmartBand™ to reactivate the band.



\* The CHiP SmartBand™ is operated by 1 x 3.7V 130 mAh Lithium-ion rechargeable.

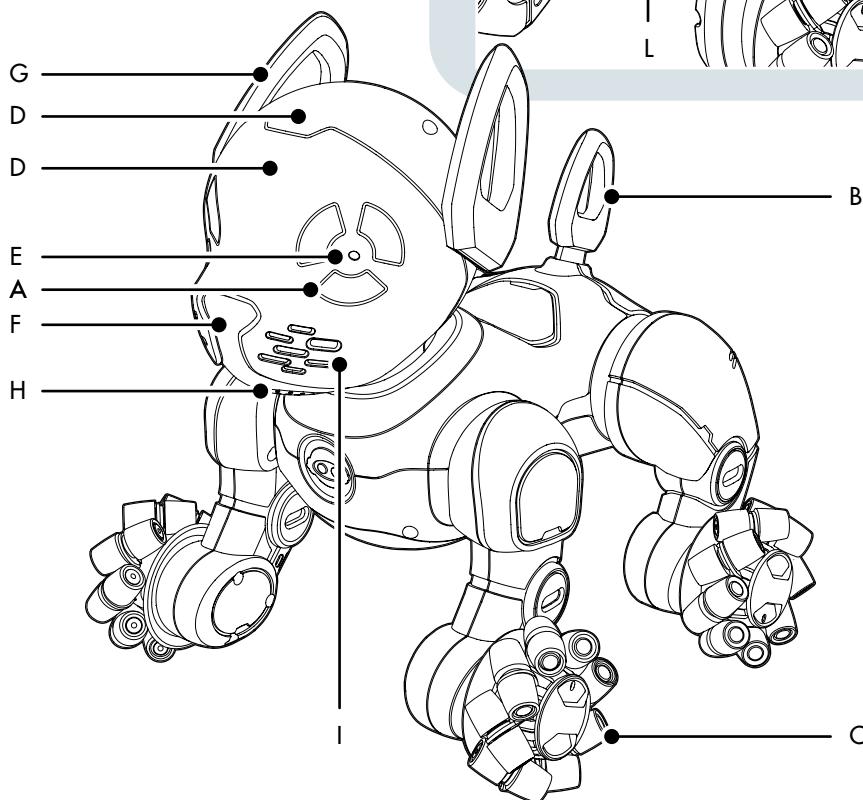
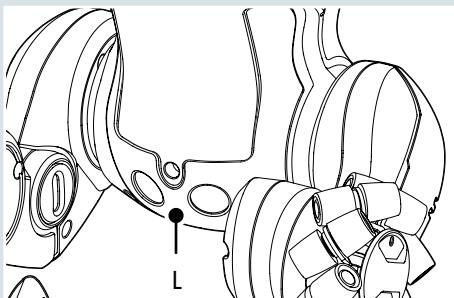
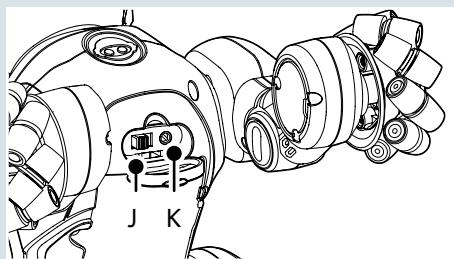
## IMPORTANT BATTERY INFORMATION

- Use only fresh batteries of the required size and recommended type.
- Do not mix old and new batteries, different types of batteries [standard (Carbon-Zinc), Alkaline or rechargeable] or rechargeable batteries of different capacities.
- Remove rechargeable batteries from the toy before recharging them.
- Rechargeable batteries are only to be charged under adult supervision.
- Please respect the correct polarity, (+) and (-).
- Do not try to recharge non-rechargeable batteries.
- Do not dispose of batteries into fire.
- Replace all batteries of the same type/brand at the same time.
- The supply terminals are not to be short-circuited.
- Remove exhausted batteries from the toy.
- Batteries should be replaced by adults.
- Batteries should be recycled or disposed of as per state and local guidelines.

## QUICK OVERVIEW - CHiP™

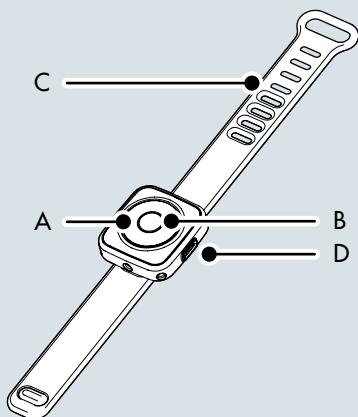
### CHiP™ OVERVIEW:

- A. LED indicator eyes
- B. Tail
- C. Omnidirectional wheels
- D. Touch sensors
- E. IR transmitter
- F. Touch sense nose
- G. Poseable rubber ears
- H. Speaker
- I. IR receiver
- J. Power switch
- K. Direct charge port
- L. Charge contacts



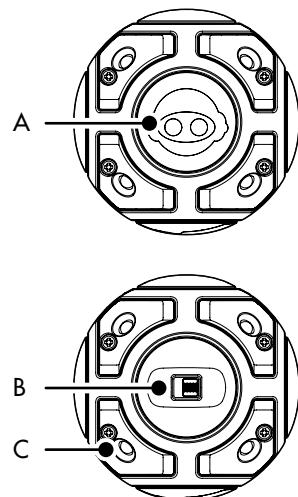
## CHIP SMARTBAND™ OVERVIEW:

- A. 4-way joypad
- B. CHiP™ button
- C. Adjustable strap
- D. Charging port



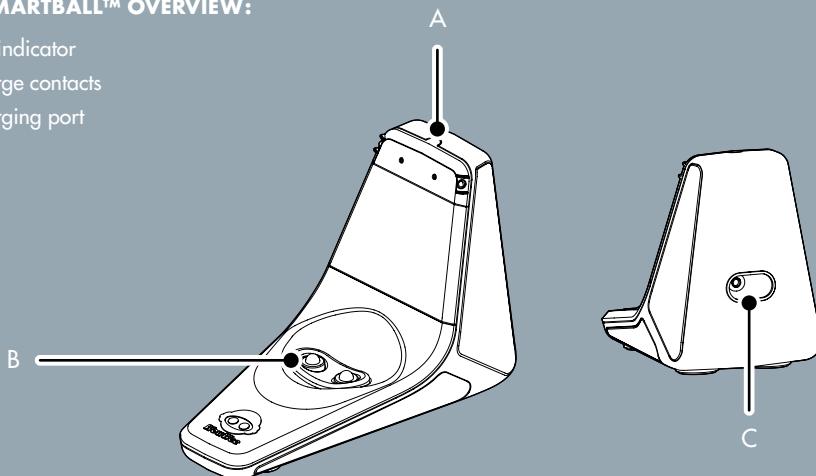
## CHIP SMARTBALL™ OVERVIEW:

- A. LED indicator
- B. Power switch
- C. IR sensors



## CHIP SMARTBALL™ OVERVIEW:

- A. LED indicator
- B. Charge contacts
- C. Charging port



## PLAY WITH CHiP™

### GETTING STARTED

CHiP™ has omnidirectional wheels, so he can move in all directions – from side to side, left, right, forward, backward and spin around. Children should be careful when playing with CHiP™'s feet and should not put their fingers in his wheels. There are four wheel guards included in the CHiP™ package in order to prevent this. We recommend that parents of younger children install the wheel guards by following the "Wheel Guard Installation Sheet".

### BASIC INTERACTIVE FUNCTION

Once CHiP™ is fully charged, turn him on by pushing the power switch located on his chest, to ON. You can start to interact with him, even without the app. CHiP™ is quite independent and will move around and react to things, even if you are not sending him commands. He might even bark to get your attention. Be sure not to leave CHiP™ on a surface from which he can easily fall, such as a countertop, or near the top of the stairs.

#### TOUCH RESPONSE

CHiP™ responds to various kinds of touch. He loves to be stroked on his head or patted on his head. He also reacts when you touch his nose! Note that he sometimes reacts differently depending on whether he is standing, sitting or lying down. Take some time to get to know CHiP™!

**NOTE:** See the "Tricks" section in the CHiP™ App for full list.

ICON	INPUT	RESPONSE
	Pet	Brush CHiP™'s head from front to back or back to front, CHiP™ will lie down and get excited.
	Boop (bop on the nose)	Tap CHiP™ on the nose and CHiP™ will lick your hand.
	Pat - While Standing	Tap CHiP™'s head while standing to make CHiP™ sit.
	Pat - While Seated	Tap CHiP™'s head while seated to make CHiP™ lie down.
	Pat - While Lying Down	Tap CHiP™'s head while lying down to make CHiP™ stand up.

<b>MOVEMENT DETECTION</b>		CHiP™ can detect when you are moving him around. He will jump forward if you push him from the front and if you push him from the back, he might look a little annoyed. If you push him from side to side, he will also react! CHiP™ also knows when he has been picked up. If you shake him too much, he will become dizzy. But he does like to spin around! Hold him and spin around and he will be happy.
<b>NOTE:</b> See the "Tricks" section in the CHiP™ App for full list.		

ICON	INPUT	RESPONSE
	Pick CHiP™ up off the ground	CHiP™ will act surprised.
	Shake About (while CHiP™ is in your hands)	CHiP™ will act dizzy.
	Spin around on the spot (with CHiP™ in your hands)	CHiP™ will be very happy!
	Kiss or touch CHiP™'s nose (while CHiP™ is in your hands)	CHiP™ will show his affection.

VOICE COMMANDS	CHiP™ can hear you just like a real dog. To get his attention, all you have to do is say "Hey CHiP" or "Hello CHiP". Once his eyes turn green and you hear him go "Woof", you can give him a command. It's really important to speak loudly, clearly, and to pronounce the words properly. Otherwise, CHiP™ might not respond.  <b>NOTE:</b> See the "Tricks" section in the CHiP™ App for a full list of Voice Commands.
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ICON	INPUT	RESPONSE
	Voice Command - Sit Down!	Say "Sit Down!" to make CHiP™ sit.
	Voice Command - Let's Dance!	Say "Let's Dance!" and CHiP™ will dance to his favorite song.
	Voice Command - Wanna Play!	Say "Wanna Play?" and CHiP™ will look for and play with the CHiP SmartBall™.  <b>NOTE:</b> You will need a connected CHiP SmartBall™.
	Voice Command - Fetch!	Say "Fetch!" and CHiP™ will look for the CHiP SmartBall™ and bring it to you.  <b>NOTE:</b> You will need a connected CHiP SmartBall™ and CHiP SmartBand™.
	Voice Command - Love You!	Say "Love You!" and CHiP™ will show his affection.
	Voice Command - Yoga!	Say "Yoga!" and CHiP™ will show you some cool yoga moves.

# PLAY WITH CHiP™ - CHiP SMARTBALL™

CHiP™ loves his accessories, and you don't need the app to enjoy using them to play with him! He can respond to his CHiP SmartBall™ and to commands sent from the CHiP SmartBand™, when they are in range and powered up.

The accessories use both Bluetooth® and IR sensors. He can typically detect the CHiP SmartBall™ and the CHiP SmartBand™ within about 10 feet (3 meters). If you are not in range, CHiP™ will miss the command. Even if you are close, it is better if you are in the same room as CHiP™ when you play with him.

## GETTING STARTED

The CHiP SmartBall™ is CHiP™'s favorite toy. The CHiP SmartBall™ comes equipped with a number of IR sensors so that CHiP™ can find it easily. You can safely roll the ball, even on a hard surface and CHiP™ will chase after it!

When you first turn it on, CHiP™ will get excited. The default game mode is chase. CHiP™ will nudge his ball all over the place, and pant and bark in excitement!

When you're ready to play with him, grab your CHiP SmartBand™!

## TURNING ON

To turn the CHiP SmartBall™ on, simply push the power button to ON. The CHiP SmartBall™ will flash a couple of times as it connects to CHiP™. Watch him react! A blinking light means the CHiP SmartBall™ is on, and a solid blue light indicates that CHiP™ and the CHiP SmartBall™ are connected.

**NOTE:** When you are playing with CHiP™, choose a safe indoor location. Do not play on an elevated surface or near the top of the stairs, where CHiP™ or the CHiP SmartBall™ could easily fall.

## DIFFERENT WAYS TO PLAY

<b>WANNA PLAY</b>	It's time to play! CHiP™'s eyes will turn yellow and he will chase the ball around and keep himself entertained.	
	<b>Activated by:</b>	Voice Recognition: "Hey CHiP" then "Wanna Play!".
<b>SOCER</b>	It's time for a game of catch/soccer! CHiP™'s eyes will turn yellow and then white to let you know he's getting set. Once they return to yellow it means he's ready. Roll the ball and CHiP™ will hit it back to you! Remember to wait for his eyes to turn solid yellow before rolling it again.	
	<b>Activated by:</b>	CHiP SmartBand™: Pressing Exclamation Mark button.
<b>FETCH</b>	It's time to play fetch! CHiP™'s eyes will turn yellow which means he's ready to get started. Roll the ball and CHiP™ will chase it down. CHiP™ tracks the CHiP SmartBall™ best when he can properly see the IR sensors on the ball. If CHiP™ stops moving, it's probably because the ball is rolling on a side where there no sensors. If this happens, try giving the ball a little kick and CHiP™ should pick it up again. Once CHiP™ gets it, his eyes will turn teal blue which means it's time for him to bring it back. Remember, make sure your CHiP SmartBand™ is in range and that CHiP™ can see it so that he can bring it back quickly and get ready for another game!	
	<b>Activated by:</b>	Voice Recognition: "Hey CHiP" then "Fetch!". CHiP SmartBand™: Pressing CHiP™ Head button.
	<b>NOTE:</b> Requires the CHiP SmartBand™.	

**NOTE:** After 5 minutes the CHiP SmartBall™ will enter Sleep Mode. To reactivate it, turn it off and then on again using the power switch.

## GETTING STARTED

The CHiP SmartBand™ is a key part of the CHiP™ experience. When you wear it, you and CHiP™ are connected.

PAIRING THE CHIP SMARTBALL™ AND CHIP SMARTBAND™	WEARING THE CHIP SMARTBAND™
 <p>The first time you use CHiP™, you might have to pair him with the CHiP SmartBall™ and CHiP SmartBand™. To do so, turn it on and then hold it on CHiP™'s back for a few seconds. The LED will stop flashing once the item is paired with CHiP™. It is advisable to try pairing the items with CHiP™ one at a time.</p>	 <p>To put on the CHiP SmartBand™, push the strap through the large loop and then tighten the CHiP SmartBand™ comfortably around your wrist. Fasten it by pushing the blue catch through one of the smaller loops on the strap.</p>

CHIP SMARTBAND™ LAYOUT			
There are 2 ways to use each button on your CHiP SmartBand™, either through a light tap, or by pushing and holding it.			
<b>The CHiP™ Button:</b> The CHiP™ button is like almost like saying "heel".			
	<b>TAP</b>	<p>When you tap the CHiP™ button, it means you want CHiP™ to stop, look and listen. Whether CHiP™ is following you, chasing a ball, finding his bed, or doing a dance. - If you want him to stop what he's doing immediately and listen up, tap the CHiP™ button.</p>	
	<b>HOLD</b>	<p>When you hold the CHiP™ button your band turns into a remote control. Think of the buttons like a joystick. The buttons indicate forward/backward/left and right. You can also get CHiP™ to spin if you hit the empty spaces on the band.</p>	
<b>NOTE:</b> Simply hold the CHiP™ button again for 2 seconds to exit Drive Mode.			
<b>The Location Pin Button:</b> Follow Me CHiP™!! The Location Pin button serves two functions: come and follow.			
	<b>TAP</b>	<p>When you tap the Location Pin button on the band, CHiP™'s eyes will turn teal blue, and he will come right over to you. Once he's close, tap the CHiP™ button to make him stop in place. A key hint here is to always have the light on the band pointed at CHiP™'s eyes. If ever it appears as though CHiP™ isn't listening, make sure CHiP™ is in range, and that his eyes can properly see the light on your CHiP SmartBand™.</p>	
	<b>HOLD</b>	<p>When you hold the Location Pin button on the band, CHiP™'s eyes will turn teal as well only this time he'll follow you around. Again, it's key to make sure the light on the band is visible to CHiP™'s eyes. If ever you want to leave follow-me mode, all you need to do is hit the CHiP™ button.</p>	
<b>NOTE:</b> Pressing the CHiP™ button will stop CHiP™ from coming to / following you.			

## PLAY WITH CHiP™ - CHiP SMARTBAND™

### The Like Button:

The Like button is how CHiP™ learns what reactions you like best.

	<b>TAP</b>	For every CHiP™ input, there's about 3-5 outputs. Hitting the Like button means the outputs will become less randomized and more catered to the one you like best.  For example, when you touch CHiP™'s snout, CHiP™ will elicit three reactions- a kiss, a pant, and a growl. Hit like for your favorite and CHiP™ will react that way more consistently moving forward.
	<b>HOLD</b>	When you hold the Like button CHiP™'s eyes will turn purple which means he's looking for his bed so that he can recharge. CHiP™ finds his bed best when he's lined up with the front of the bed as this is where the sensors emit the strongest signal from. If CHiP™ looks he's doing a shimmy, it means he's a little too far from the bed to track it. Try moving CHiP™ a little closer to the bed so that he can get some rest!

**NOTE:** For the full list of inputs, check out the "Playing with CHiP™" section in the Manual or the "Tricks" section in app.

### The Exclamation Mark Button:

The Exclamation Mark button means its playtime!

	<b>TAP</b>	Tap on the Exclamation Mark button will activate Voice Recognition. You can skip the "Hey CHiP" step and go right to the command. CHiP™'s eyes will turn GREEN and be ready for a command. i.e. "Sit Down".
	<b>HOLD</b>	Holding the CHiP™ Exclamation Mark button will trigger Soccer Mode, CHiP™'s eyes will turn YELLOW and will be ready to play with the CHiP SmartBall™.

**NOTE:** It's important to make sure the CHiP SmartBall™ is turned on before hitting the button or it won't elicit any reaction from CHiP™. For the ins and outs of playtime, See "Playing With CHiP™ - CHiP SmartBall™" section in the Manual.

### The CHiP™ Head Button:

The CHiP™ Head button means party time!

	<b>TAP</b>	Tap on the CHiP™ Head button and CHiP™ will dance to his favourite song, he will move and bark with excitement!
	<b>HOLD</b>	Holding the CHiP™ Head button will trigger Fetch Mode, CHiP™'s eyes will turn YELLOW and will be ready to play with the CHiP SmartBall™.

**NOTE:** It's important to make sure the CHiP SmartBall™ is turned on before hitting the button or it won't elicit any reaction from CHiP™. For the ins and outs of playtime, See "Playing With CHiP™ - CHiP SmartBall™" section in the Manual.

## EDITING THE "HOLD" BUTTON FUNCTIONS

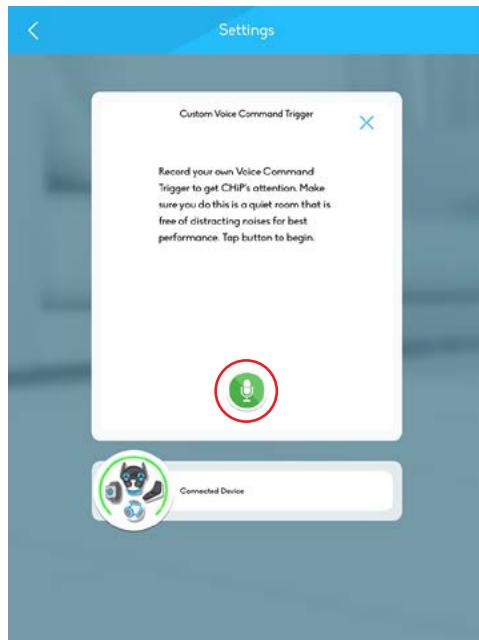
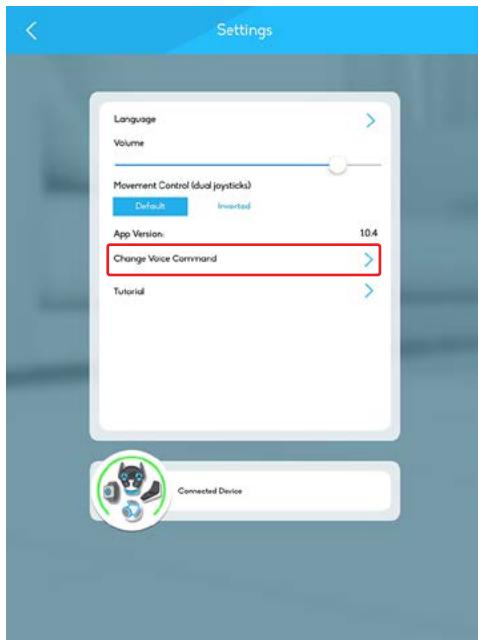
	This feature allows you to remap or select new functions for each of the buttons on the CHiP SmartBand™. Learn more through the CHiP™ App and its tutorials.
	<b>NOTE:</b> If you find the CHiP SmartBall™ is connected to CHiP™ (LED is on and not flashing) but that CHiP™ is unable to track or find the CHiP SmartBall™, please try moving it closer, or rolling it near CHiP™. Last but not least, you can check your CHiP SmartBand™ battery levels in the CHiP™ App. When it gets low on battery, charge it up with the included micro USB cable. For more info on charging, please see "Powering CHiP™ And His Accessories" section in the Instruction Manual.

# CUSTOM VOICE COMMAND

## NAMING YOUR CHIP™

To rename your CHiP™, you'll need to open up the CHiP™ App.

In the settings menu, hit the button that reads "Change Voice Command". This will prompt a screen that asks you to record your own voice instead. Tap the green microphone to begin. Be sure to pick a name with two syllables. This will make it easier for CHiP™ to decipher, and he'll be more responsive towards it as a result.



## SLEEP & STANDBY MODE

### ENERGY SAVING MODES

CHiP™ comes equipped with multiple energy saving options to stay active and conserve energy. See below for explanation for each.

#### IDLE MODE

CHiP™ loves human interaction, if you do not give CHiP™ any attention for approximately 2 minutes, CHiP™ will try to get your attention. After approximately 10 minutes, CHiP™ will start exploring the area (for 1 minute) to see what is around. He will keep this routine for up to 30 minutes before he enters Standby Mode.

#### STANDBY MODE

After approximately 30 minutes of no interactions, CHiP™ will get bored and enter Standby Mode to conserve energy.

During Standby Mode, CHiP™ will lie down and not make any sounds. His eyes will light up in blue but only the bottom segments. You can wake him by simply sending any commands and CHiP™ will spring back into action.

#### CHARGING MODE

When CHiP™'s energy is below 10% [CHiP™'s eyes will become PURPLE] CHiP™ will look for the CHiP SmartBed™ and recharge. You can also send CHiP™ to his bed via the CHiP SmartBand™ or the App.

To wake CHiP™ while he is recharging, give him a command by pressing and holding the CHiP™ Button in the middle of the CHiP SmartBand™. Note that if you have not used the CHiP SmartBand™ for 5 minutes, it might have gone into Sleep Mode. To activate the CHiP SmartBand™, press and hold the CHiP™ button for about 4 seconds.

#### SLEEP MODE

CHiP™ may leave the CHiP SmartBed™ from time to time once fully charged. CHiP™ may remain near the CHiP SmartBed™ in a low power consumption state waiting for you to come home. In some cases, to prevent over cycling his battery, he will go into Sleep Mode. You can wake CHiP™ up by sending a command from the CHiP SmartBand™, Alternatively, you can always wake CHiP™ up by turning CHiP™ off and on.

**NOTE:** CHiP™ may not find the CHiP SmartBed™ if its out of range (not in the same room). In this event, CHiP™ may be completely out of batteries and require manual charging. To manually charge CHiP™, connect the power adaptor that is normally connected to the CHiP SmartBed™, and connect this directly to CHiP™ instead.

THE CHIP™ APP



You will need to download the CHiP™ App to get the most of CHiP™, although there are some functions that you can access without the app.

The app is compatible with both iOS and Android and is available on the Apple® App Store and the Google Play™ Store, Amazon Appstore™. Search for the ChiP™ App and then download it to your smart device.

## COMPATIBILITY

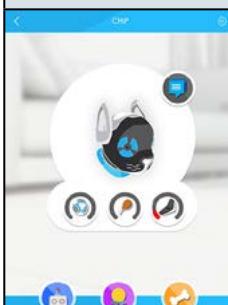
CHiP™ works with iPhone®, iPad® and iPod touch® running iOS 9 or later. The device must also support Bluetooth® Smart (also known as Bluetooth® Low Energy).

CHiP™ also works with most Bluetooth® Smart Ready (BLE) phones and tablets running Android™ 4.4.4 (KitKat) or later.

## APP FUNCTIONS

The CHiP™ App is an important piece to the CHiP™ experience. We push updates through the app all the time. In order to make sure your CHiP™ is full of all the latest and greatest features, make sure your app is up to date. There are lots of fun functions built into the app.

See full list below:



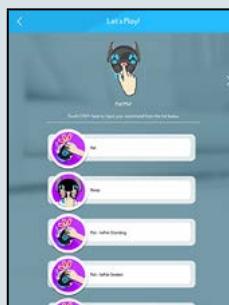
## HOME SCREEN

Check CHiP™'s level of happiness / hunger / and energy level



## DRIVE SCREEN

You can take direct control of CHiP™'s movements from your Smart Device.



## TRICKS

Discover all of the different sensor events CHiP™ can react to. It covers touch sensors and voice commands. If ever you forget how to make CHiP™ do a trick, check in here.



## TREATS

To feed CHiP™ a snack, press and hold any snack icon and flick it up off the screen.

## Q & A

<b>Q: IS MY TABLET OR PHONE COMPATIBLE WITH CHiP™?</b>	<p>A: CHiP™ can be controlled using our free app(s) available for compatible smart devices featuring Bluetooth® Smart technology. These app(s) are available on iTunes® or the Google Play™ store.</p> <p>iOS devices: All iPhone®, iPod® and iPad® devices (excluding iPad® 2) which run iOS 9 or later are compatible.</p> <p>Android™ devices: The app is compatible with most Bluetooth® Smart Ready (also known as Bluetooth® Low Energy) devices running Android™ 4.4.4 (KitKat) or later. The easiest way to test compatibility before purchasing the product is to attempt to download the CHiP™ App. If your device is not compatible, Google Play™ will not allow you to see, download, or install the app. If the app can download, install, and run correctly on your device, we expect full compatibility.</p>
<b>Q: I CANNOT ACCESS GOOGLE PLAY™ ON MY ANDROID™ DEVICE, HOW CAN I DOWNLOAD THE APPLICATION?</b>	
<p>A: Try downloading the application on the Amazon AppStore™. All WowWee® applications are officially provided there for users who cannot use Google Play™.</p>	
<b>Q: WHEN I TRY TO DOWNLOAD THE CHiP™ APP ON MY ANDROID™ PHONE, IT SAYS IT'S INCOMPATIBLE WITH MY DEVICE.</b>	
<p>A: CHiP™ only works with devices which are Bluetooth® Smart Ready and running compatible operating systems. Generally our toys are expected to be compatible with most Android™ phones or tablets that are Bluetooth® Smart Ready (also known as Bluetooth® Low Energy) and running Android™ 4.4.4 (KitKat) or later.</p> <p>The easiest way to test CHiP™ app compatibility on your Android™ device is to attempt to download the CHiP™ App. If your device is not compatible, Google Play™ will not allow you to see, download, or install the app. If the app can download, install, and run correctly on your device, we expect full compatibility.</p>	
<b>Q: MY CHiP™ WON'T SHOW UP IN THE APP WHEN I TRY TO CONNECT.</b>	<b>Q: MY CHiP™ DISCONNECTS OFTEN AND/OR SEEMS TO PAUSE OR RUN SLOW.</b>
<p>A: Make sure your CHiP™ is fully charged and is turned on, then close the app and switch Bluetooth® on/off in your device settings. If you're still having problems, try restarting your device completely.</p>	<p>A: This is most likely caused by Bluetooth® interference. Ensure that there are no other Bluetooth® devices connected or switched on (especially audio devices), as these can cause interference which can cause issues. If you are still having problems try turning your device's WiFi off to reduce interference.</p>
<b>Q: MY CHiP™ TURNS ON, PLAYS A SOUND, THEN SWITCHES OFF AND/OR CHiP™ TURNS OFF UNEXPECTEDLY DURING PLAY.</b>	<b>Q: CAN I USE CHiP™ WITHOUT A COMPATIBLE SMART DEVICE?</b>
<p>A: CHiP™'s battery might be low or flat; try placing CHiP™ on the CHIP SmartBall™ for charging. If successful, the CHIP SmartBall™'s LED indicator light will light up. If light stays off, make sure nothing is interfering with the contacts, then re-adjust CHiP™'s position and try again. Alternatively, charge CHiP™ via the direct charge port.</p>	<p>A: Yes. CHiP™ is designed to be used without a smart device for normal play. For special functions or receiving rewards, a compatible smart device is required.</p>
<b>Q: CAN I CONNECT ADDITIONAL ACCESSORIES TO CHiP™?</b>	<b>Q: HOW DO I PAIR ANOTHER CHIP SMARTBAND™ TO CHiP™ OR REPLACE A LOST ACCESSORY?</b>
<p>A: Currently CHiP™ can support one CHIP SmartBall™, one CHIP SmartBed™, and up to two CHIP SmartBands™. Future updates may support additional accessories.</p>	<p>A: Refer to the app or website.</p>
<b>Q: CHiP™ DOES NOT AUTOMATICALLY GO TO CHIP SMARTBALL™ TO RECHARGE WHEN BATTERIES ARE LOW.</b>	<b>Q: DOES CHiP™ WORK OUTSIDE OR IN BRIGHT SUNLIGHT?</b>
<p>A: Ensure that CHiP™ has a clear line of sight to the CHIP SmartBed™. CHiP™ cannot navigate between rooms.</p>	<p>A: CHiP™ is designed to work only indoors. Bright sunlight or Ultra-Violet light can interfere temporarily with CHiP™'s functions.</p>
<ul style="list-style-type: none"> <li>For a more in-depth FAQ, please refer to <a href="http://wowwee.com/CHiP™">http://wowwee.com/CHiP™</a></li> </ul>	

## WowWee® 90-Day Limited Warranty

WowWee's warranty obligations for CHiP™ (this "Product") are limited to the terms set forth below.

WowWee Group Limited ("WowWee") warrants to the original end-user purchaser that this Product will be free from defects in materials and workmanship under normal use for a period of 90 days from the date of retail purchase (the "Warranty Period"). This warranty is extended only to the original end-user purchaser of a new product that was not sold "as is".

If a defect arises:

- (1) you may within 30 days from the date of retail purchase (or such other period specified by the return policies of the place of purchase) return this Product to the place of purchase, together with the original proof of purchase and either the original box or the UPC code label from the box, and this Product will be replaced or, in the event that a replacement for this Product is not available at the place of purchase, either a refund of the purchase price for this Product or a store credit of equivalent retail value will be provided; or
- (2) you may after the day that is 30 days from the date of retail purchase (or such other period specified by the return policies of the place of purchase) and within the Warranty Period contact WowWee Customer Support to arrange for the replacement of this Product. In the event that a replacement for this Product is not available this Product will be replaced by WowWee with a product of equivalent or greater retail value.

Not with standing the foregoing terms of this warranty, WowWee reserves the right at all times, at its sole option and discretion, to refund to you the purchase price paid by you for this Product in full and final settlement of WowWee's obligations under this warranty.

A purchase receipt or other proof of the date of retail purchase and purchase price is required in order to claim the benefit of this warranty.

If this Product is replaced, the replacement product becomes your property and the replaced Product becomes WowWee's property. If the place of purchase refunds the purchase price of this Product or issues a store credit of equivalent retail value, this Product must be returned to the place of purchase and becomes WowWee's property. If WowWee refunds the purchase price of this Product, this Product must be returned to WowWee and becomes WowWee's property.

### EXCLUSIONS AND LIMITATIONS

This warranty covers the normal and intended use of this Product. This warranty does not apply: (a) to damage caused by accident, abuse, unreasonable use, improper handling and care or other external causes not arising out of defects in materials or workmanship; (b) to damage caused by service performed by anyone who is not an authorized representative of WowWee; (c) to any hardware, software or other add-on components installed by the end-user; (d) if this Product has been disassembled or modified in any way; (e) to cosmetic damage, including but not limited to scratches, dents or broken plastic, or normal wear and tear.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MIGHT ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. WOWWEE'S RESPONSIBILITY FOR PRODUCT DEFECTS IS LIMITED TO THE REPLACEMENT OF THIS PRODUCT OR THE REFUND OF THE PURCHASE PRICE FOR THIS PRODUCT. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THIS LIMITED WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE EXPIRATION OF THE LIMITED WARRANTY PERIOD. If any term of this warranty is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, WOWWEE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES HOWSOEVER CAUSED RESULTING FROM BREACH OF WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THESE LIMITATIONS MIGHT NOT APPLY TO YOU.

Valid only in U.S.A.



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Customer Service Website: [www.wowweezone.com](http://www.wowweezone.com)

We recommend that you retain our address for future reference.

Product and colors may vary.

Packaging printed in China.

**WARNING!** This product is not suitable for children under 3 years because of small parts - choking hazard.

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MADE IN CHINA

#### CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**WARNING!** This equipment may experience difficulty and / or memory loss when subjected to any electrostatic discharge, radio frequency interference, or sudden power surge / interruption. The user is encouraged to reset the equipment should any of these occur.

#### NOTE

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or experienced radio/TV technician for help

This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This device complies with Industry Canada Licence-exempt RSS-210. Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

For these purposes, the party responsible is:

WowWee USA Inc.  
7855 Fay Avenue, Suite 310  
La Jolla CA, USA 92037

1-800-310-3033

For more in-depth instructions, please refer to  
<http://www.wowwee.com/CHiP™>

For warranty information, please visit  
<http://www.wowwee.com/information/warranty>



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