**Ashraf Aziz**

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**Professional SUMMARY**

* 9+ years of experience in Quality Assurance Testing on different platforms and environments
* Extensive knowledge in developing quality assurance test plan, test execution, test result analysis, test cases, test scripts and defect reports
* Expertise in Defect Reporting and Defect Tracking using HP Quality Center
* Experience validating web service responses using SOAP UI
* Fully involved in UAT (User Acceptance Testing) phase to support client as well as experience in creating test scripts and UAT test cases as well as coordinating with the UAT Team and Project Manager
* Mobile testing with different kind of devices. iPhone, Android, Tablets etc.
* Strong Problem Analysis Resolution skills and ability to work in Multiple Technology
* Experience in transforming Users expectations of the system into Business Requirements and subsequently designing the solution
* Worked within an Agile Environment and attended daily SCRUM meetings
* Expertise in E-Commerce website testing
* Strong Leadership, Organizational and Mentoring Skills as well as problem solving and decision-making skills and the ability to adapt to a new environment and meet deadlines
* Executed SQL queries and iConsole micro Strategy to validate data
* Experience in testing applications developed in .Net, C#, Visual Basic, Java
* Experience with Agile testing and BDD using scrum development methodology
* Experience with waterfall/Hybrid environment
* Experience with Mortgage Application
* Developed and maintained appropriate metrics to monitor Quality in the development process
* Easily adaptable to any innovative Technologies and Business environment
* Team player as well as ability to work independently and a self-starter
* Experience in Selenium IDE, Modify Scripts in selenium, Junit and TestNG

**TECHNICAL SKILLS**

• Worked for the Global Information Security (GIS) standards for Monitoring Response & Forensics (MRF)

• Testing Tools: QTP, HP Quality Center, Test Director 7.2, SoapUI, Postman, Swagger, Selenium

• Operating Systems: Windows XP/Server/NT/2000/2003/Vista/7, Mac OS

• Database: Oracle9i, Oracle 10g, DB2, RDBMS, MS Access, SQL Server

• Languages: VB, net, Java, J2EE, PL/SQL, HTML, XML, Cucumber

• Desktop Applications: MS Office Suite 2000/2003/2007/2010, MS Outlook, and MS Project, Visio. Mac Office

# EXPERIENCE

**Client :TxDot, Irving ,TX 2/2017- Current**

**Senior QA Selenium**

* Interacted with end users and gathered requirements
* Created Business Rules Spread Sheet (BRS) as needed and Requirement Traceability Matrix (RTM) to track the requirements and link it to the test cases
* Co-ordination with Business and to mentor development team
* Assisted Developers with designing, building, testing and debugging workflows based on business and technical requirements
* Actively involved in the requirement analysis, project charter and requirement signoffs, sizing, progress tracking, defect resolutions
* Interacted in a matrix project environment, to proactively identify and cross system impact or dependencies
* Created QA Test plans, Test Cases for Functional, Integration Testing
* Responsible for Database testing using SQL queries
* Defect tracking and management using QC
* Used SOAP UI in analyzing the Request and Response as part of Defect Analysis
* Utilized MS Visio for creating functional flowchart and documented Business Deliverables
* Involved in daily quick EOD Touch point Scrum sessions, any impediments, showstopper for the application process work flow
* Provided project management support through entire project life cycle
* Knowledge Transfer sessions to team members

**Environment**: Windows 2007, Main frame, SQL, HTML, XML, Oracle, ALM, Postman,Selenium**,**Swagger, Rally

***Client: DaVita Rx,Irving TX* 8/2016 – 01/2017**

# Senior QA Analyst

* Determined, prepared, and maintain test strategy, test design, test cases, and traceability for application development and data solutions
* Recommended, improvements and/or corrections to developers
* Wrote, revised, reviewed, and verified quality standards and test procedures for deliverables to ensure application aligns to user request, business analyst requirements, and conformity to Quality Assurance initiatives and guidelines
* Documented errors and recommended improvements and resolution
* • Set up test cases and scenarios with user input to identify and recommended solutions to issues
* Application development rules were Verified & validated using Soap UI
* Updating SQL queries as per requirements for verify data in UI
* Using Soap UI for verification purposes
* Prepared quality assessment and sign off reports
* Prepared Presentation & Training document for the project
* Prepared Presentation & Training document for the project

**Environment: Selenium RC/IDE/Web driver, SOAP UI, JIRA, Java, .Net, Rally, API, Oracle, SQL, MS-Office, Cucumber, Eclipse IDE, JENKINS, Junit, MAVEN, XPATH, Ruby, Agile, APPIUM, Load Runner**

***Client : Bank of America ,TX* 10/2015 – 7/2016**

# Senior QA Analyst

* Worked on multiple AITs project including Mortgage & Loan Applications for Bank of America, delivery on Global Information Security (GIS) standards for Monitoring Response & Forensics (MRF)
* Developed understanding of GIS standards & regulations and analyzed the new requirements of multiple applications
* Proficient in software development life cycle including test strategy preparation test plan development test cases creation, test execution & bug tracking
* Tested web application in Hybrid environment
* Analyzed business requirements software requirement specifications to create test plan & test cases
* Participate in analysis HLD/LLD documents
* Developed and maintained test plan prepared test strategy, test scenarios
* Responsible for functional testing and monitoring of the iConsole Micro strategy for validation
* Test Management i.e. setup release, requirements test scripts for traceability & test coverage. Defect tracking and problem analysis

# Environment: HP Quality Center, MS Word, MS Excel, iConsole Micro Strategy, Rally

**Client : CITI Bank,TX 11/2014 – 09/2015**

**Role : QA Lead**

* Worked as a QA Lead for Citi bank
* Conducted Automation/manual testing using the Standards, guidelines and structured methodology in testing the application
* Web Services automation for manual and Automation both
* Worked extensively in writing and executing Selenium WebDriver automation script in Java for cross browsing testing
* Closely interacted with the developers in fixing the bugs
* Actively involved in Ad-Hoc, Functionality and integration tests
* Created bug reports, verified bug fixes, logged bugs into Bug Tracking System
* Managed/Coordinated with Offshore teams to ensure testing methods were being used in the proper way
* Primarily focused on mobile testing (android & iPhone), worked with manual and some automation as well
* Executed test cases in Quality Center
* Published daily reports and defects tracking within Quality Center for the project
* Reviewed results of offshore team testing activities
* Revised the test cases as needed depending upon results

**Environment: Perfecto, Java, HTML, XML, SQL Server 2012, Selenium Web Driver, Selenium IDE, Selenium Server, Selenium Server, TestNG, MS Office, Agile**

# Client : Allstate Insurance,Chicago IL 7/2014 - 10/2014

**Mobile Testing Analyst - Parked Car Finder (Mobile App)**

* The app provided worry-free way to find your vehicle, wherever you last parked, without any effort required
* The app automatically saves your location for you and will help you find where you have parked your car
* Tools included help you find your car: sharing location, photos, notes, recording, timer and walking directions
* Created test strategies and test cases
* Executed the test Cases in Quality Center
* Published the daily status reports and defects with project team with Quality Center
* Reviewed the Test Results for the applications tested at offshore
* Communicated the test results to the client
* Coordinated the entire project related activities
* Reviewed and modified the test cases as per functional specification
* Executed the test cases and log the defects in Quality Center
* Tracked the defects and following up to the closure in Quality Center
* Prepared the daily status report, weekly, monthly and summary reports
* Worked on related mobile app testing. (Android & IPhone)
* Prepared quality assessment and sign off reports

# Environment: HP Quality Center, MS Word, MS Excel, iOS, Android, Windows

**Client : American Airlines 1/2013 – 7/2014**

**Role : Quality Assurance Mobile Testing Analyst**

* Interacted with Client, Business, and Development teams for requirement analysis
* Worked closely with the Business in the analysis of requirements and test to Client needs
* Created Test Plans, Test Strategies, and Test Metrics/Logs for System Acceptance Testing in HP Quality Center
* Derived test cases from the acceptance criteria and user stories
* Experience in Selenium IDE, Modify Scripts in selenium
* Experience validating sabre data using native sabre and gizmo
* Responsible for periodic updating of test plans and test cases as per requirement specifications
* Performed Functional and Regression Testing by creating test cases and scripts using HP Quality Center
* Tested a large multi-national corporate airline reservation sales website
* Participated in Integration testing, System testing, and Regression testing
* Tested to validate stability of lower Quality Assurance environments
* Performed test execution for mobile html website on various tablets and devices
* Attended and contributed to Daily Standups, Sprint Planning’s and Sprint Retrospectives
* Delivered Agile Sprint and Product demonstrations to business and project stake holders
* Communicated, reported and retested none project specific defect with application support
* Used Rally for agile test case repository and project management

# Environment: HTML, XML, SQL Server, HP Quality Center, Selenium,SOAP UI, MS Word, MS Excel, Rally, Win SCP, Gizmos, iOS, Android, Windows

**Client : H.E.B,TX 1/2012 – 8/2012**

**Quality Assurance Analyst**

* Expertise in Analysis of Requirement documents, Design documents & Business Rules
* Fully involved in UAT testing phase to support client
* Fully involved in Defect Prioritization, Defect Triaging and reporting to the test lead
* Created UAT Test Strategy, UAT Test Plans and UAT defect reporting
* Created Test scripts and UAT test cases and coordinated with the UAT Team and Project manager and performed User Acceptance Testing with the Users
* Conducted integration testing, identified application errors, resolved issues through bridge calls
* Worked closely with cross-functional teams including Users, development, marketing, validation, and technical writing
* Coordinated with the administrator, CM, PM and testing lead for the precise scheduling of the test runs
* Assisted external clients during the UAT. Conducted and created reports at the end of the UAT test
* Created Test data according to different Scenarios to verify Reports
* Generated Change Requests for failed test cases and assigned them to responsible developers
* Categorized bugs based on the severity and interfaced with developers to resolve them
* Conducted Execution team meetings and Delivery team meetings on daily basis to acquire and update the status
* Weekly Status meeting with Development and Management teams to discuss bugs and other issues

# Environment: HP Quality Center, MS Excel, MS Word 2003, HTML, Windows Server 2003, SQL Server 2005, TSL, MS Outlook 2003, QTP, Excel, PowerPoint, MS Project

**Classified Venture – Apartments.com,Chicago ,IL 3/2009 – 12/2011**

**Mobile Quality Assurance Analyst**

* Evaluated and test apps to verify that the app functions according to functional specifications, user requirements and development guidelines
* Worked closely with project managers to handle multiple maintenance projects simultaneously
* Wrote, revised and verified quality standards and comprehensive test procedures for software evaluation
* Designed written protocols for both initial and regression testing of specific apps
* Tested existing iOS and Android apps
* Accurately tracked and reported software errors and failures created during testing, with detailed descriptions of the inputs and conditions necessary to reproduce the error
* Applied your knowledge and principles of software theory, testing methodology and procedures
* Reviewed user stories and other requirements content to ensure full understanding of project deliverables
* Responsible for writing test cases based on user stories
* Worked with users/analyst to develop testable user stories for verification that can be used by developers

# Environment: Quality Center, Version One, iOS, Android tools, MS Office, XML, SQL