**AYESHA YUSSOUFF**

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**PROFILE**

* **Product Owner** with 12+ years of Information Technology Experience
* Certified Scrum Product Owner (CSPO) by Scrum Alliance
* Certified Scrum Master (CSM) by Scrum Alliance
* Completed AWS Cloud Practitioner Essentials Training
* Diverse experience in various domains such as Financial, Healthcare, Government, DHS and DoD
* US Citizen with DHS Public Trust Clearance

**CLEARANCE**

* Department of Homeland Security – Public Trust (Current)
* Department of State - Interim Top Secret (Previous)
* Department of Defense – Interim Top Secret (Previous)
* Department of Veterans Affairs – Public Trust (Previous)

**EDUCATION & TRAINING**

**Certified Scrum Product Owner (CSPO)** by Scrum Alliance, Expiration Oct 2019

**Certified Scrum Master (CSM)** by Scrum Alliance, Expiration: Oct 2019

**Amazon Web services (AWS) Cloud Practitioner Essentials Training,** Jan 2018

**Certified Agile Tester by ASTQB (American Software Testing Qualifications Board),** Nov 2016

**Certified Mobile Tester by ASTQB (American Software Testing Qualifications Board),** Oct 2016

**ISTQB CTFL – Certified Tester Foundation Level (International Software Testing Qualifications Board),** June 2011

**Master of Science in Management Information Systems,** University of South Florida, Tampa, Florida, August 2003

GPA: 3.81

**WORK EXPERIENCE**

**Senior Test Engineer, Dev Technology Group, Reston VA 03/17 – 02/18**

* Worked on Department of Homeland Security (DHS) – Immigration and Custom Enforcement (ICE) Business Support Systems Programs (BSSP) applications
* Applications tested included Table of Organization Position System (TOPS), Hiring Tracking System (HITS) and Electronic System for Personal (ESP)
* Performed automated testing using Selenium WebDriver, Java and Selenified/TestNG framework
* Acted as interim Product Owner/ Scrum Master managing user stories in JIRA.
* Validated data on Oracle DB and Mainframe by utilizing SQL queries in SQL Developer.
* Documented, diagnosed, tracked and managed defects in the test management system (JIRA).

**QA Project Specialist II, Geneva Software, Herndon, VA 10/16 – 12/16**

* Worked on Department of State - Bureau of Overseas Building operations - Real Property application (RPA) web application
* Provided production support to the globally distributed user base of the Real Property Application
* Documented, diagnosed, tracked and managed defects in Team Foundation Server (TFS).

**QA Test Engineer, Berico Technologies, Reston, VA 03/15-10/16**

* Worked on U.S Army INSCOM-SBT (The U.S. Intelligence and Security Command – Security Business Transformation) – Personnel Security Investigation Portal (PSIP) web application.
* Performed automated testing using Selenium WebDriver, Java and Cucumber framework.
* Utilized Jenkins to monitor builds in a continuous integration framework environment.
* Acted as QA lead on the project to two other resources to oversee the manual testing process.
* Documented, diagnosed, tracked and managed defects in the test management system (JIRA).
* Performed in a fast paced Agile/Scrum environment with daily stand-up meetings, bi-weekly backlog refinement meetings, and bi-weekly retrospective and sprint planning meetings.
* Acted as a product owner and identified requirements by entering user stories and acceptance criteria in Jira.
* Conducted technical interviews to help out the management team with hiring needs

**Senior QA Analyst, Longview International Technology Solutions, Reston, VA 09/13-03/15**

* Worked on VA (Veterans Affairs) web and mobile applications (Scheduling Calendar View, Veteran Appointment Request, and Warfarin Monitor).
* Performed automated testing using Selenium WebDriver, Ruby and RSpec framework for web browser version
* Worked with real devices such as iPad, iPhone (Multiple Versions), Android phone and Android tablet, and Microsoft surface for Mobile application testing.
* Worked on VA's backend systems to support the mobile development team’s backend needs.
* Performed testing on VA RPCs (Remote Procedure Calls), and VA MDWS (Medical Domain Web Services) utilizing VA’s CPRS (Computerized Patient Record System) and VistA (Veterans Health Information Systems and Technology Architecture) systems.
* Utilized SOAP UI tool to do testing on SOAP based web service calls
* Created detailed test scripts, MDWS service documentation for VA and maintained the documents on company's confluence site.
* Worked closely with product owners to understand product specifics and created corresponding test strategies.

**Senior QA Analyst, Credence Management Solutions, Herndon, VA 02/13-09/13**

* Performed functional testing of USAID (United States Agency for International Development) website and USAID Aid Tracker application
* Tested visual force pages, maps, reports generated by Salesforce.com
* Utilized Google maps for geocoding and reverse geocoding testing

**Test Engineer, Nielsen Media Research, Oldsmar, FL 11/11-01/12 (Consultant)**

* Performed hardware, firmware and software setups on different encoders and decoders
* Executed test cases to collect data for different intervals, channels and formats
* Performed data analysis and data validation of Nielsen codes to determine system performance.

**Software Quality Assurance Analyst, JPMorgan Chase, Tampa, FL 11/07 – 12/10**

* Worked with different EFS (Electronic Financial Services) applications such as ASC (Agent Service Center), My Account and EBT (Electronic Benefit Transfer) Account.
* Worked on different projects such as Penetration testing, IVR testing, 508 Compliance, Intelligent Authentication, Anti-Money Laundering, Escheatment, & ACH Processing
* Operated in a .Net, Web, Mainframe (Tandem), and Client-Server environments.

**Certification Analyst II, Chase Paymentech Solutions, Tampa, FL 08/06 – 11/07**

* Tested and certified interfaces with new merchants on UTF and ISO based transaction formats.
* Endorsed merchants on Orbital gateway (flagship product) using XML, CSV file formats, Web Services (SOAP) format and other SDK’s
* Provided troubleshooting of error messages at the protocol level for credit, debit, flexcache (store value) card transactions, retry logic transactions, and customer profile transactions.

**Quality Assurance Test Technician, Verifone Inc., Clearwater, FL 02/05 – 06/05**

* Tested software for Verifone’s Point of Sale (POS) products.
* Performed testing of software functionality and operation of various peripheral devices based on test cases.
* Clients included – Marathon and CITGO

**Quality Assurance Analyst, Jagged Peak Inc., Tampa, FL 08/04 – 12/04 (Consultant)**

* Created and executed complex test cases, test scenarios, and use cases in support of business functional requirements under aggressive schedules for testing of browser based business applications.
* Assisted in application development with stress, performance, regression and system integration testing.
* Clients included – Davidoff, TAG Heuer, Joey NY, OMAS, LeapFrog and AIG Sunamerica.

**TECHNICAL SKILLS**

* **Languages**: Java (Junit, TestNG), Ruby (RSpec), Visual Basic.NET, XHTML, XML, SOAP, CSS, JavaScript, JSON, VBScript, SQL, Gherkin, ColdFusion & UML
* **Applications/Tools/Platforms:** Selenium WebDriver (JUnit4 framework, TestNG, Selenified framework, Cucumber-BDD framework), Selenium IDE, Firepath, Firebug, Eclipse IDE, RubyMine IDE, Interactive Ruby, Team Foundation Server, Atlassian JIRA, Confluence, Trello, Jenkins, Maven, SVN, Git, Github, Bit Bucket, SoapUI (Web services), Postman, Oracle SQL Developer, Mercury Quick Test Professional (QTP), HP Quality Center (10.0), HP Nonstop Tandem, CPRS (VA), Salesforce.com, MS Office 2010, MS Outlook, MS Visio, MS Project, Rational Robot, Rational ClearQuest, Visible Analyst, Adobe Photoshop, Oracle Discoverer, SQL Developer, OPNET, Ethereal, XMLspy, and 508 Compliance using JAWS (Job Access with Speech).
* **Operating Systems:** Microsoft Windows, UNIX
* **Databases:** MS Access, MS SQL Server, Oracle, MongoDB

**HONORS & AWARDS**

Schoolcraft College Dean’s list

Beta Gamma Sigma honor society member

National Dean’s list

Phi Theta Kappa honor society member

Presidential Award scholarship (WSU)

Kehrl memorial scholarship

Essential Piece 508 Compliance ASC (JPMC)