**DEBALINA DEY**

**Experience Summary**

* 8+ Years of strong in-depth Software Testing (Manual &Automation) experience in Health Care, Insurance and Banking and Financial Services Domain.
* Working for various clients and currently working as Quality Analyst.
* Detailed knowledge and experience of Requirement Analysis, Test Designing and Test Execution Defect Reporting and Tracking of Software solutions using HP ALM 11.0, QC 10, Bugzilla, JIRA.
* Created test artifacts -  Test plan, Test strategy, Traceability Matrix, Test Exit Report, Release notes
* Exposure to - Defect triage/management, Route cause analysis, Metrics and SLA management
* Knowledge in Automation Scripting using CRAFT Framework
* Expertise and Experience in performing different kinds of testing like Smoke, GUI, Functionality, Integration, and Regression, Illustration, Mobile Testing.
* Worked in all phases of Software Development Life Cycle (SDLC) in Waterfall and V-models
* Extensively worked in onsite-offshore model
* Strong Communication and analytical skills, having ability to deliver projects in time.
* Responsible for preparing Status reports (Daily / Weekly).
* Experience in Waterfall and Agile Project environment
* Certified in ISTQB –Foundation International Software Testing Quality Board
* ALMI Awarded from LOMA (LOMA 280 , LOMA 290 ,LOMA 301 , LOMA 307, LOMA 320 )

**Technical Skills:**

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| **Primary skills:** | HP ALM, Quality Center 10, QTP 10.0, TOAD, Test Director 6.0, Bug Zilla, Jira, Selenium IDE, ETL Testing |
| **Programming Languages:** | CORE JAVA, XML, HTML,C , C++, VB Script |
| **Databases:** | SQL Server 2008/2005/2003, Oracle 10x, DB2, MS Access |
| **Operating Systems**: | Windows 2007/XP/NT 2000, Windows7HP,  Windows 8,Unix. |

**Professional Experience**

**Johnson & Johnson Global Fields Maintenance, New Jersey August 2015- Till Date**

**Test Lead, Functional Testing (Heath Care Domain)**

**PROJECT DESCRIPTION:**

**Global Fields Maintenance**project is a web application developed in Java and database is SAP MDM. User will initiate a request for specific Global reference. Add, change or delete action on a Global reference of same type shall be supported where permitted by defined business rules/requirements. The maintenance of the relationship within Global reference data elements within the same request shall be optional. The Add, change or delete action on relationship between Global Reference data elements shall be supported where permitted by defined business rules/requirements.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Co-ordinate with the team
* Acquire knowledge related to the business function, system under test, business rules among team members.
* Create Test Strategy/Test Plan/Test Closure Documents.
* Automation testing.
* Review Test Conditions, Test Cases, Test Data prepared by team.
* Manage and peer review of the Test Execution with Compliance Team.
* Join Defect Triage Meeting.
* Create Test Execution Report and defect reports Analyze test results, cause of errors and take appropriate corrective actions.
* Create Daily Status Report to the testing and project management team.

**New York Life eAPP Testing, NY February 2014- July 2015**

**Test Lead, Functional Testing (Insurance Domain), Mobile Testing**

**PROJECT DESCRIPTION:**

eApp for Life(eApp4life) is part of New York Life insurance company’s larger vision for Strategic Servicing Program to deliver best in class agent experience at a lower run-rate cost. The project is NYL initiatives in partner with iPipeline to build an on system to submit life insurance case submission. eApp4Life is built on SaaS (Software as Service) model in partner with iPipeline, Docusign and Vertex. eApp4Life will implement most of the business rules on UI screen to reduce No-In-Good-Order applications and reduce the costs. The application also shortens sale process using dynamic questions. eApp4Life allows users e-sign the application and submit the policy application online allowing for faster processing.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Co-ordinate with the Onsite/Offshore team.
* Acquire knowledge related to the business function, system under test, business rules among team members.
* Create Test Strategy/Test Plan.
* Create Test Conditions, Test Cases, Test Data prepared by team.
* Automation testing.
* Manage and peer review of the Test Execution.
* Co-ordinate test scenario and test cases review meeting with New York Life Business SME.
* Create Test Execution Report and defect reports Analyze test results, cause of errors and take appropriate corrective actions.
* Create Weekly Status Report to the testing and project management team.

**Sammons Financial Grp Inc. CyberLife Testing, West Des Moines, IA October 2013- January 2014**

**Test Lead, Functional Testing (Insurance Domain)**

**PROJECT DESCRIPTION:**

Cyberlife is an insurance policy admin system. Testing is performed to verify the CyberLife functions along with their upstream and downstream applications are in compliance with the specified requirements. The Application Functionalities are verified manually against the requirement specifications provided by SFG. The Testing solution includes:

* UAT Testing
* Automation Testing.
* Functional testing.
* Integration Testing.
* Regression Testing.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Leading Offshore team.
* Acquire knowledge related to the business function, system under test, business rules among team members.
* Create Test Strategy/Test Plan.
* Review Test Conditions, Test Cases, Test Data prepared by team.
* Manage and review the Test Execution.
* Co-ordinate test scenario and test cases review meeting with MetLife Business SME, relaying the feedback to offshore.
* Create Test Execution Report and defect reports Analyze test results, cause of errors and take appropriate corrective actions.
* Create Weekly Status Report to the testing and project management team.

**MetLife OnePAS UAT Testing and eApply, CT June 2012- September 2013**

**Test Lead,Functional Testing (Insurance Domain),Mobile Testing**

**PROJECT DESCRIPTION:**

OnePASproject is to perform UAT testing of MetLife conversion project from Life/Asia 5.0 to 7.6 where MetLife is consolidating their current policy admin system into a single consolidated policy admin platform built on CSC’s Life Asia platform. eApply is a mobile application on the iPad, where brokers can go to customers and retrieve a Quotation as per their need.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Co-ordinate with the Onsite/Offshore team.
* Acquire knowledge related to the business function, system under test, business rules among team members.
* Create Test Strategy/Test Plan.
* Review Test Conditions, Test Cases, Test Data prepared by team.
* Manage and review the Test Execution.
* Co-ordinate test scenario and test cases review meeting with MetLife Business SME, relaying the feedback to offshore.
* Create Test Execution Report and defect reports Analyze test results, cause of errors and take appropriate corrective actions.
* Create Weekly Status Report to the testing and project management team.

**BINDA Automation Testing, INDIA December 2010 - May 2012**

**Manual& Automation Testing (Insurance Domain)**

After having implemented DL Strategy in BINDA(Developed in Graphtalk), Delta Lloyd Life is now migrating 11000 contracts from ALIS (of FIS) to BINDA to administer them internally. DLL will perform a full functional testing on the migrated 11000 contracts to ensure that these contracts can continue their life after migration from ALIS to BINDA. The Testing solution includes:

Non Regression testing.

Automation Testing.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Understanding Requirements for Functional testing.
* Designing the Test Scenarios and Test Cases.
* Identifying and Designing the Test Data.
* Responsible for Defect Logging and Tracking in Quality Center.
* Performed Non Regression testing.
* Application Knowledge Sharing among the Team Members.
* Analysis of the Test Design for Scripting.
* Developing Test Scripts for Automation.
* Using CRAFT Framework and QTP 11 for Automation.

**ING-HK-CNB, INDIA April 2009- November 2010 Manual Testing (Insurance Domain)**

**PROJECT DESCRIPTION:**

Since the client had a strategic inclination to go to market very quickly with the new business system (Common New Business), Cognizant came up with an end-to-end solution to design & implement the common new business system. To provide complete transparency to customer, Cognizant involved its Independent Testing team for SIT & Performance Testing. The Testing solution includes for the .Net Web Based Application:

* Smoke Testing.
* UI Testing.
* Functional testing.
* Integration Testing.
* Regression Testing.
* Performance Testing.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Understanding Requirements for Functional testing.
* Designing the Test Scenarios and Test Cases.
* Identifying and Designing the Test Data.
* Responsible for Defect Logging and Tracking in Quality Center.
* Coordinating with developer Team for Defect Resolving.
* Understanding the Change Requests (CR’s) and identify the impacted scenarios and test cases for Regression Testing.
* Performed Smoke Testing ,Functional testing, ,Regression Testing, User Acceptance testing.

**Lloyds TSB Group, UK (India) June 2008- March 2009 Manual Testing ( Banking Domain)**

**PROJECT DESCRIPTION:**

The current ‘structure’ of CBS would not support the migration of HBOS accounts without some changes being made. Changing the ‘structure’ of the CBS will have a knock on impact on the channels and other host systems that communicate with the CBS. It is necessary to change the CBS make the branch code unique.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

* Writing Test cases for the module and Ensuring timely delivery of all the phase deliverables within agreed effort & scope of the work.
* Execution of Test case as well as API and modules.
* Maintaining Defect Log: Defect Logging, Re-testing, Tracking & Analysis.

**Achievements:**

* SPOTTED Award from HR Testing Groups for A2B Testing Project
* Icon of the Month for Binda-Automation project
* Client Appreciation Award from ING HK CNB
* Pillar of the Month in Delivery for Cyberlife.