**Drake Black**

**SUMMARY**

* 8 years of IT experience in Software Quality Testing and validation of Web Client/Server and Mobile applications.
* Expertise in STLC, Test Management and Testing Lifecycle Methodologies like Agile, Waterfall Model.
* Experience in Validating Functional,Integration and Regression Test Suites Selenium, Cucumber and the request and response of the Web Services using SOAPUI.
* Proven ability in Automation testing using Selenium WebDriver/IDE/RC, QTP, Quality Center, TestNG, Maven, ANT, Jenkins, JMeter, Cucumber and SOAP UI.
* Proficient in Designing Test Cases, Test Scenarios, Test Scripts and Test reports of manual and automated tests.
* Experience in Manual (grey and black box)/Automated testing that is functionality testing, performance testing, System Testing, Build Verification Testing, Regression Testing,Integration Testing,Load testing, using Automation Tools
* Experience with Agile Development Process and Tools like JIRA
* Experience in developing Test Plans, Test Cases and Test scripts using business requirements
* Experience in developing, documenting, and executing test cases manually as well as generating automated scripts using Selenium.
* Experience in both Manual and Automation tools for web service API and XML testing using SOAPUI
* Experience in writing scripts using QTP (Quick Test Professional)
* Managed test cases and test execution using HP Quality Center
* Expertise in performing Functional Testing, Integration Testing, Backend Testing, Regression testing and API Testing using Selenium/WebDriver, Java and JUnit/TestNG.
* Experience in Problem solving and Defect Tracking Tools like Quality Center, BugZilla and JIRA
* Experience in back-end testing to query and access Oracle database using SQL
* Web Service testing (SOAP) (SOAP and RESTFUL) using SOAPUI
* Exposure to web technologies like JavaScript, XML, XPATH, API, AJAX, HTML, CSS, SOAP, and JQuery
* Involved in backend testing by writing and executing SQL queries
* Ability to achieve targets and deliver results in a high-pressure environment
* Proactive and analytical problem solver with strong leadership and excellent interpersonalskills; also has good client interaction and team skills
* Strong onshore-offshore experience dealing and managing work between cross functional teams based in India and USA
* Strong exposure to SDLC and experienced working on Agile/Scrum methodologies
* Dynamic in working with all teams involving Developers, Business Analysts, Product team and Client Support teams for deliveries on time and budget with highest quality.

**Technical Skills:**

|  |  |
| --- | --- |
| **Languages** | C/C++, Java, HTML, SQL, XML, UML, API, JavaScript, jQuery |
| **Web Services** | SOAP web services, RESTFUL web services, SOAP UI |
| **QA Tools** | Selenium, Team Foundation Server, Microsoft Test Manager, HP Quality Center 11 ALM Edition, QTP/UFT, Load Runner |
| **Bug Tracking tools** | Quality Center, Bugzilla, JIRA |
| **Mobile Testing** | Android, IPhone, IPad, Mobile Web Testing |
| **Other Tools** | Network Load Balancer, VMware Server, MS Project, Visio, e-Valid, MS SharePoint, Eclipse, Cucumber, Test. |

**PROFESSIONAL SUMMARY**

**GE, Waukesha, WI May ’16 - Present**

**Role: QA Tester**

**Responsibilities:**

* Reviewed the business requirements and worked with business and requirements team for gaps found during the review.
* Created the QTP Reusable Functions for handling various Tasks of QTP Automation
* Integrated QTP with Quality Center
* Analyzed business requirements documents, functional requirements document, Technical requirement documents, Technical uses case documents and business design documents.
* Developed Traceability Matrix and other testing related documents.
* Developed UAT Test Cases and performed all the UAT testing activities.
* Performed UAT for Professional claims on QCare.
* Performed UAT testing of various Online, Batch, and Background claims.
* Verified the claim statuses for Vendor claims.
* Involved in various CMS and State Govt. regulated projects like HIX, Medicare Sequestration Phase III, Medicare Renewal 2015, SHOP Commercial Product Portfolio, Member out Of Pocket (MOOP), Out of Network (OON Bill) etc.
* Logged defects in HP Quality Center 11.0 (ALM) and assigned them to the Benefits/ Development Team, and updated the related information in the respective test matrices.
* Maintaining Defects in Team Foundation Server (TFS) & Quality Center and communicating with Developer & Business Analysts.
* Involved in Business and Technical meetings for latest updates on the project.
* Develops robust and reusable automation framework for Functional and Regression testing Using QTP Tool and Test Quest.
* Validated Member’s Benefits and Claim Pricing after every Financial Run.
* Used SharePoint to access different business related and technical documents.
* Involved in retesting the scenarios in QCare and close the related defects in ALM.
* Created Pre-Authorizations for members for a particular service.
* Involved in Batch Adjudication by manually entering batch claims in QCare.
* Involved in Background Testing by processing claims from the Work Flow.
* Attended training on uploading test cases to HP Quality Center 11.0(ALM).

**Environment:** QCAREWE 4.0.0, HP Quality Center 11 (ALM), TFS, MTM, WINDOWS 7, VMware Horizon Client, MS Share point, MS Office.

**Client: T-Mobile, Atlanta, GA Mar’ 14– Apr’16**

**Role: QA Analyst**

**Responsibilities:**

* Responsible for Business analysis and requirements gathering for credit and loan origination system testing.
* Cucumber was used for the entire regression testing and functional testing with Selenium as primary tool to the Test Scenarios, Test Cases and Test conditions identified.
* Tested several UNIX shell scripting for File validation, Data Parsing, Cleanup and job scheduling.
* Promoted Unix/Informatica application releases from development to QA and to UAT environments
* Participated in business requirement walk through, design walk through and analyzed Business requirements.
* Involved in creatingTest plan, Test Cases, and Test scenarios for loan origination system testing.
* Performed regression testing on manual scripts using Quality Center.
* Involved in functional, Unit and integration testing in agile methodology.
* Web service testing (SOAP and REST) using XML Formatter and **SOAP UI** Pro.
* Developed test cases based on Requirement Specifications for Great Plains Financial System implementation and Design Documents and executed using Quality Center.
* Executed batch processing and verified job status and data in database tables for accounting and finance data from Order Management system (OMS) and Account Payables (AP)
* Extensively used Informatica client tools. The objective is to extract data stored in Oracle database for CRM application, flat files to load finally into a single data warehouse repository, which is in Oracle.
* Performed Verification, Validation and transformations on the Input data (Text files, XML files, and database) before loading into target database.
* Validating transformed data by using transformation rules given in requirement document.
* Interacted with functional/end users to gather requirements of core reporting system to understand exceptional features users expecting with ETL and Reporting system and also to successfully implement business logic.
* Performed Functional, Data validation, Integration, Regression, and System testing.
* Used Oracle 9i to validate data that was populated by ETL applications.
* Designed and tested UNIX shell scripts as part of the ETL process, automate the process of loading, pulling the data.
* Prepared extensive set of validation test cases to verify the data using QTP and VBScript
* Escalated issues in Issue register as necessary for meeting deadline.
* TOAD is used to perform manual test in regular basis. UNIX and Oracle are using in this project to write Shell Scripts and SQL queries to validate CRM application functionality
* Defects were tracked, analyzed, and documented using Quality Center for UAT testing,Involved in Defect Triage meetings.
* Logged defects in Quality Center and worked with the developers to resolve any issues.
* Reported the daily status of test cases executed/failed, defects status.

**Environment:** Business Objects XIR3/XIR2,Cucumber,Selenium, VBScript, SQL, PL/SQL, XML, XSD, XSLT, XML, Informatica 8.6/7.1/6.2, Oracle 10g, SSIS/SSRS, Erwin 4.0,TOAD, WinSQL, HP Quality Center 11 ALM Edition.

**Client: QSSI, Columbia MD Oct 07 to Feb’ 14**

**Role: Software Test Engineer**

**Responsibilities:**

* Ad-Hoc Testing: For String-Translation Issues and other issues pertaining to French, Japanese, Chinese, German and Spanish languages
* Mapping requirements to the relevant test procedures and test data using HP Quality Center
* Performed test execution, debugging, defect prevention&tracking using HP Quality Center
* Testing Techniques: Performed installer testing and scalability testing
* Team Skills: Assisted team with automation scripting for performance testing
* UML Modeling: Documented test cases and test execution metrics using HP Quality Center
* Coordination & Support: Provided technical support to client. Manually executed the test scenarios and verified the UI functionalities and validated against the expected result sets
* Prepared and submit periodical reports which contains the miles stones achieved to the project management
* Conducted backend tests and constructed and executed, SQL queries to extract data from various tables
* Worked with USA teams on onshore-offshore model to coordinate development work and address work priority and assignments.
* Thorough Database Testing on Oracle Database, created and executed SQL Queries to validate specific Business Process
* Assisted the QA management in making solid Go/No-Go decisions for the launch of each application and provided QA management with test case coverage and defect metrics to substantiate each decision
* Prepare Test Status Reports, Defect reports and product status reports
* Close interaction with Team Members, Developers, Business Analyst and Project Management

**Environment**: Java, C++, MySQL, Windows, Waterfall, HP Quality Center, QTP, Eclipse, Linux, UNIX, MS Office.