**Eric N. Groff**

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Test Data Management Lead with a strong background of saving money, reducing time and contributing as a subject matter expert in systems for Northwestern Mutual and John Hancock. Expertise in data management and analytics. Specialized in navigating relational databases using SQL and masking/transferring/manipulating data while maintaining data quality. Skilled collaborator, able forger of stakeholder relationships, and dedicated team member. Gifted coach and mentor.

# TECHNOLOGIES & CORE COMPETENCIES

Mainframe TSO / ISPF | Mainframe JCL | SQL | Rapid SQL | IBM Optim | MS Office/Advanced Excel |

Test Data Analysis | Database Applications | Relational Databases

# EXPERIENCE

#### NORTHWESTERN MUTUAL Milwaukee, WI

September 2016 – March 2017

**Senior Data Analyst/Application Developer Senior Specialist**

* Technical lead in the test data management department
* Constructed complex SQL queries to search multiple databases for specific test scenarios.
* Lead support of copying and masking of data for development and testing
* Managed production and test databases for data transferring
* Developed the test data management practice/process
* Support of in house Test Case Management system and mainframe Optim masking process
* Support scrum teams using agile testing methodologies
* Created detailed Estimates and Managed budgets accordingly
* Built detailed documentation for technical processes

January 2011 – September 2016

**Data Analyst/Application Developer Specialist**

* Technical specialist in the test data management space.
* SQL querying multiple databases including mainframe, Sybase, and DB2 for required information.
* Support of copying and masking of data for development and testing.
* Provide consultation and maintain relationships with partner teams.
* High level support of Test Case Management System (TCMS), Optim, and other test data management tools.
* ID creation and Set-up with specific authorization levels across all environments

April 2008-Jan 2011

**Systems and Project Specialist -** Subject Matter Expert on projects with the goal of increasing sales and revenue

#### Provided expertise in all phases of the project life cycle

#### Defining and documenting the business needs

* Analyzed test requirements with an emphasis on recognizing and process improvements
* Reviewed and updating test scenarios
* Validated new systems to match expected results

#### Lead training sessions to keep coworkers up to date on software or process changes

* Wrote detailed procedural guides
* Constructed detailed PowerPoint slides to demonstrate new processes

#### JOHN HANCOCK Milwaukee, WI

#### February 2007- April 2008

**Business Analyst** - Administrator of the Long Term Care Status System

* Constructed and executed complex test scripts for key initiatives
* Updated project managers on all defects found through testing
* Corresponded with external LTC Status system users to provide application support
* Coordinated problem corrections between several business teams
* Provided production support for various business areas
* Provided access and permission for new users to the LTC Status system

### EDUCATION

B.S. Business Management/Information System

**University of Wisconsin- Parkside**