**Evan St.Hilaire**

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**| Product Owner | Scrum Master | Project Manager | Coach |**

**A versatile leader with extensive skills that will c**ontribute to the success and growth of the company as I continue to grow within the organization. I will work with teams including developers, scrum masters, business analysts, managers, testers, and collaborate with all to support the Agile development process. Provide clarity in communication, relationships; team-building efforts and focusing on the company’s mission and stakeholder objectives. I have a great experience of performance in Agile scrum coaching methodologies and product backlog management and proficient in all phases of the software or web development lifecycles, with a strong working knowledge of scrum and implementation structures improving business processes, operations and profitability.

**Summary:**

1.  Certified Scrum Product Owner (CSPO), Certified Scrum Master (CSM), Senior Project Manager, Business Analyst, Agile Coach with over 10 years of Project Management experience with various organizations. Experienced with Scaled Agile Framework (SAFe) in working with agile development teams onshore and offshore.
2.  Experience in analysis, design, development and implementation of technology solutions for companies in Multi-tier architecture and web-based systems. Functional Designs, using Agile methodologies and user story writing tools.
3.  Extensive experience in relational databases with Microsoft SQL server and in writing PL/SQL packages.
4.  Experienced in conducting Product backlog meetings, backlog grooming, release planning, sprint planning, sprint review meetings, daily scrums and retrospectives. Training of Product Owners using Agile Methodologies.
5.  Experience in requirements analysis, user experience (UX) and user interface (UI) design, developing documentation, conducting client review sessions, consulting with technical staff and more.
6.  Extensive experience with Agile Software Development Life Cycle (SDLC) processes, continuous improvement techniques and onsite/offshore and distributed development model. Salesforce CRM Implementations.
7.  Experienced with .NET framework, Java software development projects, SharePoint, and Enterprise Architecture.
8.  Extensive Data mining experience to identify Business Drivers/KPI and generate actionable insights.
9.  Strong experience conducting User Acceptance Testing (UAT) and documentation of test cases. Expertise in designing and developing test plans and test script.
10.  Participate in customer requirements meetings for development, modifications, and enhancements.

**Skills Summary:**

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| --- | --- |
| Languages/Web Technologies: | SQL, XML, CSS, HTML, CSS and JavaScript. |
| Software: | Crystal Reports, Hyperion, MS Excel, Visual Studio, Office 365, Salesforce CRM |
| Databases: | Microsoft SQL Server 2012, MS Access, and MySQL |
| Testing Tools/IDE’s: | JIRA Confluence, TFS (Team Foundation Server), Basecamp, Trello, Visual Studio, SQL Server |
| Configuration Tools: | Clear Case Client, Visual Source Safe 6.0 |

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| * Agile team coach * IT Solutions * DBA & SQL Server * Product Support | * Backlog refinement * Sprint Review * Continuous Improvement * Scrum Management | * User Stories * Acceptance Criteria * Testing & Documentation * Task Management |

**Professional Experience:**

APPSDEZIGNMART.COM *(Mobile App & Software firm providing solutions mostly to the hospitality industries)* – Boca Raton, FL  
**Product Owner / Portfolio Manager / Coach,** April 2017 to Present

Mobile applications software development using agile development techniques. Manage all phases of application design and maintenance including coding, prototyping, UAT testing, integration and deployment.

SHERIDAN HEALTHCORP *(Large national healthcare company) -*-- Sunrise, FL  
**(Contractor) Product Owner / Senior Business Analyst / Coach,** October 2016 to March 2017

Coordinated with the software application development, delivery, and implementation.

* Elicited requirements by conducting sessions with key business stakeholders.
* Implemented Agile scrum methodology for multiple internal application development teams to deliver new releases.
* Lead, coached, provided motivation, worked with Scrum Master to optimize the teams to set cadence of each sprint.

APPSDEZIGNMART.COM *(Mobile App & Software firm providing solutions mostly to the hospitality industries)* – Boca Raton, FL  
**Product Owner / Scrum Master / Coach,** February 2014 to October 2016

Create and customize mobile applications, software and tools using advanced development and coding techniques. Manage all phases of application design from coding and prototyping through system testing, integration and deployment. ***Results:***

* Supported four delivery teams in mobile applications development for iOS, Android, and Windows.
* Daily review of sprint progress, writing user stories, and removing impediments to facilitate team progress.
* Committed to standards of scrum, service, compliance, design.
* Administer user, software, protocols for efficient team operations, and run daily standups. Requirements gathering.
* Manage and mentor teams of geographically diverse developers.
* Created mobile apps for multiple business clients, leveraging social media channels to help businesses stay competitive and build customer loyalty. Developed effective application solutions that increased client profits.

TOTAL MERCHANT *(E-Commerce and mobile electronic payment processing company) -*-- Boca Raton, FL  
**Product Owner / Project Manager / Coach,** May 2012 to February 2014

Oversaw the software application development, delivery, and implementation of systems for the IT department. ***Results:***

* Provide strategic direction and assisted the creation of technical roadmaps for IT PMO integrations.
* Lead team members in daily scrums, design, testing, and delivery of tasks. Collaborated to help the software development teams to perform effectively and efficiently. Database Management using SQL server.

PREFERRED FINANCIAL *(Online financial services insurance brokerage company including Medicare) -*-- Boca Raton, FL  
**Product Owner / Scrum Master,** August 2007 to April 2012

Oversaw the refining of functional requirements and communicating with product systems managers. ***Results:*** Agile Coach using scrum methodologies to improve development and business processes.

APEX LENDING *(Loan and mortgage brokerage company) -*-- Boca Raton, FL  
**IT Project Manager,** March 2004 to August 2007

Oversaw the IT Internet Marketing department and served in multiple roles to optimize team results and production. ***Results:*** Successful performance improvement initiatives by prioritizing and adhering to project schedules.

**Education:**

UNIVERSITY OF FLORIDA**--**GAINESVILLE, FL | **Bachelors in Business Administration,**Minor in Economics

PC PROFESSOR – BOCA RATON, FL | **Microsoft SQL Server 2012 MCDBA Training**  
SCRUM ALLIANCE -- | **Certified Scrum Product Owner (CSPO) in the Agile Scrum Framework**

SCRUM ALLIANCE -- | **Certified Scrum Master (CSM) in the Agile Scrum Framework**