 **Faisal Syed**

**SAP SD Certified Consultant**

**Objective:** To be a part of dynamic organization and be involved in challenging projects, ultimately attaining the organization goal.

**SD Functional Consultant Summary:**

* Having more than 8 years of experience as a **SAP SD/MM Functional Consultant in ECC 6.0/R/3** including **2 full life-cycle Implementations**, **Rollouts, Testing** and **Support a**nd having 4years’ experience in portal industries (Shine.com- Job portal) and held various positions in marketing and sales.
* Involved in requirement gathering, preparation of **Business Blueprint**, **Configuration, Customization, Testing, Training, Go-live** and **Post implementation support**.
* Understand the **business model** and **mapping the business processes to SAP** and determining the project scope.
* Customization of **Enterprise structure for Sales and Distribution.**
* Hands on experience in configuration of Sales Cycle: **Orders, Delivery and Billing.**
* Proficient in customizing different **Sales Orders such as Standard sales order.**
* Configured **Customer Master defined different business partners, Customer material info records** and **Item proposals**.
* Expertise in **Outputs** related to Sales, Billing with perfect knowledge of **Smart forms**.
* Functional expertise in Basic Functions such as **Pricing, Billing, Shipping, Transportation, Availability check (ATP), Credit Management, Partner Determination, Output Determination, Bill of Materials , Material determination, Partner Determination.**
* **Pricing** Experience**:** Configuration of **Condition Types, Condition Tables** and **Access Sequences**, Determining and Maintaining **Pricing Procedure**, Creation of **Condition Records**, Special Pricing Functions such as **Condition Exclusion** and Analysis of Pricing.
* Knowledge of Customizing **Credit Management**, **Credit Memo,** and **Debit Memo**
* Expertise in configuring **Sales, Delivery, Billing Document types, Item Categories, Schedule Line Categories, Copy Control** as per the scenarios.
* Worked on **EDI and ALE using** partner type, Inbound and outbound parameters**.**
* **Experience on HPQC, ALM, Middleware (Webmethod),SFDC,OFS, RWF.**
* Rendering **post go-live support**, carried out troubleshooting of various issues related to SD module and cross-functional modules.
* **Production support**: experienced in **Unit testing, System Integration testing.**
* **Performance testing** and **User Acceptance testing** and **Regression testing.**
* **Handling Tickets for SD, PS, MRS, MM, QM, PP** related issues by analyzing the errors, searching for causes of errors and providing correct solutions.
* Conducted **Core user training**, prepared training manuals.
* Involved in **Preparation and documentation of the Test Scenarios and Test Cases.**

**TECHNICAL SKILLS**

ERP systems : SAP R/3 (4.6 and ECC 6.0)

Cross Applications : ALE, EDI AND IDOC,

Application : MS Office Suite (Outlook, Excel, Word, PowerPoint)

Modules : SD, PS, MRS, MM, QM

**SAP SD Work Experience:**

* **Project Name : Power and water (power and generation services)**
* **Duration : from May 2015 – Till date.**
* **Type of Project : Support Project.**
* **Client : GE Power and Water, USA**
* **Client Profile**: GE Power & Water provides a broad array of power generation, energy delivery, and water process technologies to solve the challenges locally. It works in several areas of the energy industry, including renewable resources such as wind and solar, biogas and alternative fuels, and coal, oil, natural gas, and nuclear energy.

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| **Role** | **SAP SD Consultant** |
| **Version** | SAP R/3 ECC 6.0. |
| **Description** | Parts and repair services is the fulfillment arm for GE Energy’s power generation service. The repair services organization operates globally and is a leading in the MRO (Maintenance, Repairs and overhauling) space for the energy sector. |
| **Responsibilities** | * Consultant responsible for support of multiple locations. * Supporting numerous issues in the areas of resource allocation (MRS Module), PS Module, Sales order, inbound delivery, outbound delivery, Billing and interface like customer connect and working with users. * Responsible for support order to cash processes in several locations including Dubai, Saudi Arabia, USA, Japan, Singapore, China, and Malaysia, Spain. * Working with user for various process and provide the solution. * Working closely with tech team for testing the new configuration. * Involved in providing Functional support, testing of new enhancement as per client’s requirement. * Working on SD,MRS,MM,QM and PS modules. * Worked on new Output Type configuration. * Preparing business process documents for the sales and distribution activities. * Preparation of test cases and user documentation. * Training to the users. * Providing support to client by resolving SD, MRS, MM, QM and PS module tickets. * Handing of client calls. * Preparing of MOM (minutes of meeting) and status calls * Working on ticketing tool like ServiceNow. * Working on interface like Customer connects and HPQC, ALM |

**Project Name : Power and water (power and generation services)**

**Duration : from October 1st 2014 to April 2015**

**Type of Project : Rollout project**

**Client : GE Power and Water, USA**

Client Profile: GE Power & Water provides a broad array of power generation, energy delivery, and water process technologies to solve the challenges locally. It works in several areas of the energy industry, including renewable resources such as wind and solar, biogas and alternative fuels, and coal, oil, natural gas, and nuclear energy.

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| **Role** | **SAP SD Consultant** |
| **Version** | SAP R/3 ECC 6.0 |
| **Decription** | Parts and repair services is the fulfillment arm for GE Energy’s power generation service. The repair services organization operates globally and is a leading in the MRO (Maintenance, Repairs and overhauling) space for the energy sector. |
| **Responsibilities** | * Involve in BBP. * Configured Sales document types, item categories and schedule line categories. * Configure Credit Management. * Configured Availability check and Transfer of requirements. * Configured Output determination. * Worked on Copy control Requirements. * Configure pricing procedures. * Configured revenue account determination. |

* **Project Name : Power and water (power and generation services)**
* **Duration : from Oct 2013 – Sept 2014**
* **Type of Project : Support Project.**
* Client Profile: GE Power & Water provides a broad array of power generation, energy delivery, and water process technologies to solve the challenges locally. It works in several areas of the energy industry, including renewable resources such as wind and solar, biogas and alternative fuels, and coal, oil, natural gas, and nuclear energy.

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| **Role** | **SAP SD Consultant** |
| **Version** | SAP R/3 ECC 6.0. |
| **Description** | Parts and repair services is the fulfillment arm for GE Energy’s power generation service. The repair services organization operates globally and is a leading in the MRO (Maintenance, Repairs and overhauling) space for the energy sector. |
| **Responsibilities** | * Sr. Associate consultant responsible for support of multiple locations. * Supporting numerous issues in the areas of resource allocation (MRS Module), PS Module, Sales order, inbound delivery, outbound delivery, Billing and interface like customer connect and working with users. * Responsible for support order to cash processes in several locations including Dubai, Saudi Arabia, USA, Japan, Singapore, China, and Malaysia, Spain. * Working with user for various process and provide the solution. * Working closely with tech team for testing the new configuration. * Involved in providing Functional support, testing of new enhancement as per client’s requirement. * Working on SD,MRS,QM and PS modules. * Worked on new Output Type configuration. * Preparing business process documents for the sales and distribution activities. * Preparation of test cases and user documentation. * Training to the users. * Providing support to client by resolving SD, MRS,QM and PS module tickets. * Handing of client calls. * Preparing of MOM (minutes of meeting) and status calls * Working on ticketing tool like ServiceNow. * Working on interface like Customer connects and HPQC, ALM. |

* **Client Name : Coach, Inc. - Manhattan, NY.**
* **Duration : from Sep 2008 – Aug 2013**
* **Type of Project : Support Project.**

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| **Role** | **SAP MM Consultant** |
| **Description** | Configured Control data for Material Master, Vendor Master, Info Record & Source List. Ensuring the entire engineering activity in SAP v.i.z |
| **Responsibilities** | * Worked with implementation and support team and responsible for re- configuration and re-defining the objects of business processes of MM area. * Configured MM Organizational Elements and assignment to overall structure. * Configured Control data for Material Master, Vendor Master, Info Record & Source List. * Customization of Purchasing Document types, Number Ranges & Release Procedures. * Configured Special stock Purchasing Scenarios, Sub-Contracting, Consignment, Third Party Processing and Various types of Stock Transport Orders. * Customization of tables with Access Sequence, Defined Condition types, Mapped Calculation Schema. * Customization in Inventory Management for Plant Parameters, Goods movements, Movement types, Negative Stocks and Special stocks. * Customization of Material Valuation for Split valuation and configured automatic account determination. * Customization of Logistics Invoice Verification document types, Unplanned Delivery Costs, Direct Posting, Vendor Specific tolerances set for Invoice Parking and Invoice Blocks. * CIN configuration done in maintenance of Excise registers, Plant settings, excise groups, series groups, Excise duty indicators, Excise duty defaults, sub-transaction types, Tax calculation procedure, Incoming Excise invoice settings, processing modes, ref docs, movement types, script forms, Number Ranges, Depot Settings done for depot procurements, master data, Excise indicator parameters, plant and vendor, Excise tax rates, cess rates, Created various Tax codes, tax accounts. * Modified purchase tax register and excise register as per the client requirement. * Successfully implemented new changes as per budget changes for secondary and higher secondary education cases with ABAP Support. * Trained more than 250 End users in MM business processes. |

**Academic Qualification:**

* MBA in Marketing as major and Human Resource Management (HRM) as minor specialization from Karunya University ( 2008 )
* B.C.A from Rajiv Gandhi College (Barkatulla University) ( 2005 )
* Intermediate from Nalanda Public High School. ( 2002 )