Greg  Edmondson

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**OBJECTIVE**

Seeking a career change where my skills and experience can be applied to business practices and technology

**Communication Skills Include**

* Employed communication skills when responding to customers questions to personal inquiries.
* Utilized written and oral communication skills providing periodic status reports
* Communicate with customer of new installs or upgrades and inform them of any potential I see due to old equipment

**Computer Skills Include:**

* AIX 4.2 RS/6000
* AIX 5.2, IBM P5-520 servers- AIX system administration, installing/upgrading AIX, NFS administration, FTP administration, RAID and LVM management, networking TCP/IP, OS performance tuning,  backup/restore AIX servers, troubleshoot hardware problems and replace drives, memory, power supplies/fans in the AIX P5's, file system checks, increase logical volumes as needed. Check error reports and log files for problems.
* IBM 43P
* Linux Red Hat
* VM Ware/VSphere Client
* Versant 6.0.5
* Sybase 11
* Windows 2000/2000 Server
* Windows 2003 Server
* Windows XP/7/8/10
* Fundamentals of Unix, Unix SVR4 MP-RAS System Administration Concepts, Unix MP-RAS Administrative Tools & Utilities
* Administering Microsoft Windows NT 4.0, Supporting Microsoft Windows NT 4.0 Core Technologies
* Dell Power Edge 750/1750/1850/1950 Servers
* HP ProLiant DL320 Servers
* RAID
* EMC
* SAN
* Networking +
* SQL
* Cisco 1700 Series, HP & Juniper Routers
* Switches
* Hardware, cloaning drives, replacing drives, boards, power supplies, etc
* Software, performing upgrades, patches, install or fixes

**Certifications:**

* Networking +

**Management Skills Include:**

* Supervised staff of 20
* Trained staff on policies and in facility management
* Provided 7 x 24 emergency support
* Developed policies and procedures
* Maintained daily and monthly documents
* Accountable for maintaining and adhering to budgets of $400,000
* Hired and terminated employees

**EDUCATION**

Bachelor of Science, Criminal Justice Specializing in criminal law and sociology. John Jay College of Criminal Justice (1993)

Sinclair Community College Basic Police Academy (1995)

**PROFESSIONAL EXPERIENCE**

Currently work for company as a system administrator/field engineer. Central site runs on platform mixture of AIX and Windows. Add new workstations and printers or users onto network as needed. Troubleshoot any problems operators may be having with workstations. Also maintain 20 remote sites connected to my central site. Add new users and groups to new employees, set security measures in regard to password and how long password is good for. Handle all hardware and software problems. Add new drives,boards, etc as needed. Set up new networks onto system and handle configurations as needed. Perform daily backups of databases and check to insure integrity of backup. Cloan the servers drives to CD to have in case of a hard drive failure. Tune the system and check daily for errors and also check file systems on AIX to insure no files are filling up. Generate any reports the customer may want in regard to activity to the system or activity of an employee. Monitor all servers and check error reports, file system capacity and increase file systems if needed. Provide weekly check list to supervisor on system checks, any potential errors, backup verifications. On call 7x24 (1998-present)

Technical People Incorporated- Contractor for NCR

Work in newly formed division called TSCC-Technology Services Coordination Center. Schedule roll outs for ATM's to meet the Y2K compliance. Schedule adds, removes, installs and de-installs of ATM's. Handle escalation's and communicate with the customer and the field engineer.  (1997-1998)

Town & Country Shopping Center, Security Manager

Developed policies and procedures. Hired and terminated employees. Trained new staff on all aspects regarding the job. Initiated bike patrol to serve as a deterrent to juveniles and to help interact with them. Responded to emergencies 24 hours a day. Assisted merchants and customers with any questions or concerns they had. Interacted with the local police and fire departments to insure a safe environment. 1993-1996

Dayton Mall Ventures, Security Manager

Supervised staff of 20. Developed and initiated policies and procedures. Responsible for 180 stores within the mall. Responded to all emergencies 24 hours a day. Interviewed and trained new hires. Answered any questions the merchants or customers had. Responsible for budget of $400,000.Provided monthly reports to property manager pertaining to all activity that had taken place on mall. 1997-1998

Jackson Township Police Department, Auxiliary Officer

Performed routine patrol of township and enforced Ohio laws and statutes. Responded to all emergencies when dispatched. Took reports when necessary and submitted to chief. Interacted with the community to ensure a safe environment. 1993-1994

Drug Enforcement Administration, New York Field Office, Investigator Aid

CO-OP program working full time. Monitored radio field traffic. Relayed information to agents via radio. Ran criminal history checks on individuals and turned them over to agents. Answered all incoming calls from public and informants and relayed them to proper individual. Also worked in technical division where I set up surveillance equipment and insured it was operating properly. Documented all equipment given out and insured it was returned in a timely manner. 1989-1991