**JOSHUA OWENS**

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**OBJECTIVE** - A position in Project Management with a focus on organizational development

**CERTIFICATIONS –** Lean/Six Sigma Black Belt, Certified Scrum Master (CSM), Certified SAFe 4.5 Agilist (SA)

**EDUCATION**

**Clarkson University**, Potsdam, NY B.S. in ***Engineering and Management***, Minor: ***Math*** Graduated 2013

**RELEVANT ENGINEERING & MANAGEMENT EXPERIENCE**

*Process Manager*, **National Grid,** Albany, NY **2018**

* Using Lean, Six Sigma, Scrum, and Agile methodologies to evaluate, design, execute, measure, monitor, and control new business processes in line with the organization’s strategic goals
* Reporting on team metrics, successes, improvements, challenges, and opportunities to Directors and Stakeholders
* Facilitate cross functional projects using JIRA related software, serving as a Team Leader/consultant/analyst for implementation of new systems, processes, procedures, methodologies, policies or organizational changes

*Operations Supervisor*, **National Grid,** Albany, NY **2017**

* Oversee the operational workload of team to ensure allocated resources are fully utilized in order to deliver against agreed upon work plan and execute work activities within planned unit and budget cost
* Build good working relationships with internal & external customers and manage the day-to-day relationship with them in order to understand their requirements and deliver appropriate solutions within National Grid policies and processes
* Act as the first point of contact for multiple internal stakeholders and outside agencies
* Coach and counsel direct reports to execute all work tasks in compliance with all Company, Federal and State policy and regulatory requirements

*Project Manager/Estimator*, **Schultz Construction**, Malta, NY **2015**

* Ensure that all projects are delivered on-time, within scope and within budget
* Meet budgetary objectives and make adjustments to project constraints based on financial analysis
* Explore new and old technologies, experiment with conceptual designs, and negotiated with contractors/vendors

*Support Professional*, **Health Insurance Agent for Convergys**, Watertown NY **2014**

* Confirm customer understanding of the solutions and proactively educates customers on other services offered that benefits their needs
* Contribute ideas on ways to resolve problems to better serve the customer and improve productivity

*Hydrographic Surveyor*, **Office Engineer for Jay Cashman Inc.,** Schuylerville, NY **2013**

* Methodize and Regulate Operations with Project Engineers, ensuring dredge productivity is maximized
* Collecting and compiling data, producing / analyzing blueprints for weekly reviews
* Overseeing the planning and progress of field operations

**COMPUTER SKILLS**

Microsoft Office, Matlab, MiniTab (Lean/Six Sigma), P6, Microsoft Excel – Risk Solver, Qi Macros, Solid Edge, Microsoft Project, Labview, AutoCad/Autolisp, SAP

**LANGUAGES**

*Spanish and German* : Basic Understanding – reading, writing, speaking

**Short term plans (<6 months) –** Data foundations/Business analyst nanodegree (SQL/tableau) (currently enrolled)

**–** Digital Marketing nanodegree

**Long term plans (<2years) –**  MBA, PMP