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| **James Burt** | | | | | |  | |
| **VB.NET Developer & Data Analyst // IT Generalist** | | | | | |
|  | | Email | | James@JamesBurt.net | |
|  | | Website | | www.JamesBurt.net | |
|  | | Location | | Mukilteo, WA | |
|  | | Phone | | 678.575.6812 | |
|  | | LinkedIn | | [www.linkedin.com/in/JamesBurtDeveloper](http://www.linkedin.com/in/JamesBurtDeveloper) | |
| 11 years .NET development, data analysis, process improvement and system automation in Visual Basic WinForms, ASP.NET and SQL programming against back office applications such as Dynamics GP, MS CRM, SQL Server and SharePoint. A combined 20+ years of IT industry experience in Telecomm and Media supporting all facets of company IT operations. | | | | | | | |
| **Development Career Experience** (see LinkedIn profile for full career and expanded role details) | | | | | | | |
| **Frontier Communications (InfoVision)** | | | | | Seattle, WA (Everett) | | 10/2015 – 1/2018 |
|  |  | | **Senior Developer III**  As a Senior .NET Developer of an agile team, automated and converted order automation processes (VBS/SQL) for Frontier’s acquisition of Verizon’s high speed internet customers. Scaled automation processes to handle a 10x workload increase and continued automating business processes through two major infrastructure upgrades. The 2016 final statistics saw automation account for over 170 full time employees estimated at ~7.0 million in savings. Engaged with subject matter experts to create a WinForms companion call center utility for order/service writers to retrieve account/order details. This utility saw over 1 million usages companywide in 2016 and provided clearer data interpretation for users who previously relied on text output from AS400 green screen terminals and VBS scripts. Spent the last 3 months of the contract learning/developing/supporting a Angular/Bootstrap/C# MVC project.    Skills: Visual Studio, VB.NET, VBScript, PCOMM, C# light usage, AS400 and MSSQL stored procedures, views, and table design, Waterfall, Agile, SCRUM, TFS, WinForms, MVC, Angular, Bootstrap  Industry Experience: Telecomm, Copper, Fiber, TDM, VOIP and SIP infrastructure. | | | | |
| **HireVergence** | | | | | Remote Project | | 5/2015 – 6/2015 |
|  |  | | **Contract Developer**  Restored a defunct C# web project, restoring the website and SQL database.    Skills: SQL Server, C#, Visual Studio, CRM 365, MS Office 365, SVN, Azure, AngularJS | | | | |
| **Convergent Media Systems** | | | | | Atlanta, GA (Alpharetta) | | 1/2006 – 4/2015 |
|  |  | | **Application Developer** (2/2008 – 4/2015)  Companywide data infrastructure development and maintenance for HR, Satellite/Telecomm, Helpdesk, Finance, Warehouse, Marketing and Management. Developed applications and reporting and modifications to existing Dynamics GP, SharePoint, Clarify CRM and MS CRM. Migrated and updated code base across 3 parent company ownership changes and 8 core platform infrastructure upgrades / migrations.  Skills: VB, C#, ADO, ASP, .NET, Visual Studio, VB6, SQL Server 2000-2008R2, MS CRM, Dynamics GP 9 – 2010, SOAP, XML, AJAX, Active Directory  **Application Specialist, Tier 1 Lead, Tier 1 Agent** (1/2006 – 1/2008)  Rose through the support ranks to become the department’s technical lead maintaining, supporting and repairing issues with online learning transcripts & career path completion of training modules for 240,000+ North American Volkswagen and Audi Dealerships personnel. Created helpdesk infrastructure to manage workload assignment and reporting using VBA and SharePoint.  Skills: MS Office VBA, Clarify, VBA, VBS, SQL Server 2005, SharePoint 2003 | | | | |

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| Education | | | | | | |
| Computer Training Academy | | | | Pleasanton, CA | | 1999 - 2000 |
|  | Computer Lan Technician Specialist, Diploma | | | | |
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| **Personal Traits** | | | | | | |
|  | Adaptable | able to master new skills & technologies quickly | | | |
|  | Devoted | committed to the company’s success | | | |
|  | Creative | thinking is done outside the box | | | |
|  | Jack of all trades | 15+ years of IT experience unrelated to development | | | |
|  | Resourceful | proven ability to research issues thoroughly | | | |
|  | Self-sufficient | able to work independently | | | |
|  | Team player | able to work in a team | | | |
|  | Generalist | able to perform and adapt to a broad range of tasks | | | |
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| **Skills Overview** | | | | | | |
| |  |  | | --- | --- | | **Development Technology** | Years | | Visual Basic / VB .NET | 10 | | C# .NET | 2 | | ADO .NET | 7 | | LINQ 2 SQL | 5 | | SQL Query Writing | 12+ | | SQL Tables/Views/ Stored Procedures | 9 | | VBA / VBS | 14+ | | Active Directory | 6 | | HTML / CSS / XML | 10+ | | SOAP / RESTful Web Services | 3+ | | AJAX | 1+ | | **Skills** | Years | | System & Data Analysis | 14+ | | Excel Reporting | 12 | | SQL Data Reporting | 14+ | | Break/Fix Diagnosis | 14+ | | Quality Assurance | 7+ | | User Documentation | 15+ | | Software Documentation | 9 | | Data Gathering | 15+ | | **Methodologies** | Years | | Agile | 5 | | Scrum | 3 | | Waterfall | 4 | | | | | | |  |  |  |  | | --- | --- | --- | --- | | **Roles** | | Years | | | Software Development | | | 10 | | Helpdesk Agent | | | 5 | | Helpdesk Leadership | | | 2 | | Engineering / IT | | | 4 | | **Frameworks** | Years | | | | Windows Forms | 10 | | | | ASP.NET Web | 7 | | | | WPF | 1 | | | | MVC | 1 | | | | **Applications** | Years | | | | Visual Studio 2003 - 2017 | 10 | | | | Visual Basic 6 | 7 | | | | Microsoft SQL Server | 12+ | | | | AS 400 SQL | 1.5 | | | | Microsoft Dynamics GP | 7 | | | | Microsoft CRM 2010 | 3 | | | | SharePoint 2003-2010 | 5 | | | | IIS / WebMatrix | 12+ | | | | SourceSafe | 7 | | | | TFS | 3 | | | | SVN | 1 | | | | Clarify CRM | 6 | | | | Azure | 1 | | | | |