**Miresa Eba Ofga**

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**PROFILE SUMMARY**

* **Over 6 years of experience in Manual and Automated testing in various Windows, Client- Server, Web based and Customer facing applications**.
* Expertise in **Functional Analysis, Gap Analysis, software QA processes Business Process Re-engineering** and good exposure to **quality practices**.
* Extensively experienced in **Test Plan, Test Cases, Test Reports, Test Lab**, and **Defects modules**.
* Experiencedin all phases of **Software Test Life Cycle from test planning to defect tracking** and **managing defect Life Cycle**.
* Strong knowledge of **all phases of SDLC and Strong working knowledge of Testing**.
* Experienced in **all phases of administration starting at the user interface and all the way back to the database**.
* Extensively experienced in **Agile and waterfall methodologies**.
* Experienced in **Functional Testing, Integration Testing, System Testing, GUI Testing, Regression Testing**.
* Strong Knowledge in reporting **Software bugs** using **JIRA.**
* Expert at reporting **Application defects** using **HP ALM/Quality Center**.
* Skilled inupgrading the existing **Test Scripts** and creating **new scripts** **for client application in** **HP ALM/Quality Center**.
* Strong knowledge of **Complex SQL** across multiple **Relational Databases** (e.g. **Oracle, MS SQL, DB2**).
* **Proficient in automation tools like** **QTP/UFT**.
* Experienced in **designing, implementing and maintaining localization and internationalization** **Automation Testing Frameworks** by using **QTP/UFT**.
* Experienced in the **automation** **of Web based applications** involving **QTP/UFT**.
* Good Knowledge in performing **Regression testing of Web Services** using **Soap UI**for Restful based web application.
* Excellent knowledge of software design techniques and automation coding practices.
* Solid track record in successfully leading multiple, or large scale QA projects, including planning, estimating and prioritizing.
* Ability to summarize and communicate effectively at weekly status meetings with the project.
* Demonstrated problem solving and analytical skills with strong oral, written and presentation skills.

**TECHNICAL SKILLS**

**Test Automation Tools:** HP Quick Test Pro, HP Quality Center, HP UFT, HP ALM, JIRA, SOAP UI

**Bug Tracking Tools:** JIRA, HP Quality Center, HP ALM

**Methodologies:** Agile, Waterfall, RUP, SDLC Methodology

**Databases:** Microsoft SQL Server, Oracle, DB2

**Operating Systems:** UNIX, LINUX, Windows

**PROFESSIONAL EXPERIENCE**

**AT&T, Oakton, VA**

**QA Automation Analyst**

***01/2017 to Present***

**Job Responsibilities:**

* **Analyzed the Functional requirements using Detailed Design Document**.
* Set up of environments to be used for **testing** and the ranged of **functionalities** **to be** **tested** as per **technical specifications**.
* Worked in **Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC)**,and different methodologies like **Waterfall, Agile**,and **Scrum**.
* Prepared both **positive and negative** **Test cases** **for** **Functional, System** and **End-to-end Testing**.
* **Worked with design to resolve** **issues with** **developed scripts** and verified **application functionalities.**
* Performed **manual testing** of the entire application to check the **stability** **of the application**.
* Involved in using **JIRA** to track the tasks and issues, attending daily status meetings to update the status of work.
* **Reported application defects using** **HP ALM**.
* Upgraded the existing **Test scripts** and created **new scripts** **for client application in HP ALM**.
* Designed, Implemented and maintained **SQL Object Repository** framework for **Oracle ERP** applications.
* Implemented and maintained **localization and internationalization** **Automation Testing Frameworks** by using scripts in **UFT**.
* Developed new or updated existing **Test scripts in** **UFT**.
* Performed the **automation** **of** **Web based applications** using **UFT**.
* Developed **reusable Generic and Application functions** using **VB script for** **UFT** **Test Scripts**.
* Participated in all aspects of testing in **UFT** including **Functional**, **Regression**, and **System testing**.
* Involved in testing of services using **SOAP/REST** services using **SOAP UI.**
* Identified training requirements and forward it to the project manager to schedule workshops.
* Act as single point of contact between developers, testers and SMEs for iterations, testing and deployment activities.
* Monitored performance by gathering relevant data and produced statistical reports.
* Planed, arranged and facilitated meetings, workshops and relations with client staff during test planning and throughout subsequent development and testing.

***Environment:*** *CSS, SQL Server, MS Office, MS Visio, Windows, SOAP UI, UNIX, VB Script, XML, HP ALM, HP UFT, Java, J2EE, Java Script, JIRA, MS Excel.*

**Ally Bank, Charlotte, NC**

**QA Automation Tester**

***05/2014 to 12/2016***

**Job Responsibilities:**

* **Designed Test Scripts for** **new and existing features from product and business specifications**.
* Analyzed **system requirements** and designed **analysis** with the goal of developing **Test** **artifacts**.
* Involved in designing and development of **Test plans** based on high-level and detailed designs in all phases of **SDLC** and **Software Testing Life Cycle**.
* Designed and developed development of **Automation frameworks** for **Web and** **Windows** based applications.
* Developed **automated test** **frameworks**, **testing tools**, and **simulators** to meet **functional**, **scalability** and other **quality requirements**.
* Was able to setup a **complete testing project** which included creating a **testing framework**, **shared object** **repository**, and **functional library**.
* Involved in using **Jira**for **Defect Management.**
* Mapped **system requirements with** **Test Cases**, **ensured traceability of Test Cases** back to the **Business Requirements** using **HP ALM**.
* **Wrote** **SQL queries to do backend testing to verify the data**.
* Workedwith different **API’s** like **Excel, Database,** for that created **Excel Object, ADODB Object,** and **File System Object** using **UFT**.
* Responsible for **Running the UFT Regression Test Suite** whenever there is a production moveusing **Quality Center**.
* Modified **Object Repository to help UFT identify GUI objects and enhanced the scripts** using **VBScript**.
* Automated all the **Data Grid Validations in the application** using **UFT**.
* Created and executed **automation Test Scripts for Functional and Regression testing** using **UFT**.
* Handled **Customized objects using Object identification in UFT** and used **Regular Expressions**.
* Performed **Message testing** tasks using **SOAP UI**tool.
* Involved in documentation reviews to ensure that they were correct, complete, and easy to understand.
* Evaluated systems or procedures and recommended action or changes; tested applications, systems and procedures.
* Investigated and troubleshot failed tests both from a functional and technical perspective.
* Participated in product requirement or designed reviews to provide input on completeness of functional requirements.

***Environment:*** *PHP, Windows, C#, HP ALM, UFT, JIRA, MS Excel, Java Script, VB Script, Java, SQL, HTML, MS Office, XML, UNIX, .Net, Soap UI, C/C++.*

**UnitedHealth Group, Horsham, PA**

**QA Tester**

***09/2011 to 04/2014***

**Job Responsibilities:**

* **Analyzed** **functional requirements and use cases to develop Test Plans, Test Cases and Test Scripts for both positive and negative tests**.
* Supported project managers in **executing and coordinating QA** and defected **management activities**.
* Reviewed **design documents and business requirements** to learn the **functional and scope of the application development effort to create Test plans and Test Cases**.
* Analyzed **business requirements**, prepared **Test plans** and documented in **MS-Excel** **and Quality Center/ALM**.
* Involved in **Database Testing by** **writing & executing SQL queries** to validate data.
* Developed and executed **regression** **Test** **scripts** with a combination of tools to include **QTP/UFT** and others.
* Used **QTP/UFT** to review and analyze the results & utilized its reporting feature to generate detailed defect report.
* Reported the **bugs and wrote the Test plans for QTP/UFT**.
* Performed **Feasibility analysis** **for** **automation**, **Test Script review** and **execution** using **QTP/UFT**.
* Prepared quality trend analysis based on a review of quality records, and applicable metrics.
* Involved in QA reviews, walk through and audits during various software development life cycle phases.
* Proposed and participated in process improvement initiatives.

***Environment:*** *C#, .NET, TOAD, Oracle, SQL Server, Windows, C/C++, Quality Center/ALM, QTP/UFT, Java, Java Script, HTML, Agile, MS Office, UNIX.*

**EDUCATION**

* Bachelor Degree.

***References available upon request***