**Professional Summary**

* **Over 7+ years of experience with Software testing in the areas of Web Based Software, Client-Server applications using Automation and Manual testing techniques. Well versed in Automation testing techniques and methodologies.**
* **Experienced in Waterfall model, V-model, Iterative Model and Agile methodologies.**
* **Experience in Front-End Testing, Back-end testing and Web-service testing.**
* **Test Design: Extensive experience in drafting Test Flows, Test Plans, Test Strategies, Test Scenarios, Test Scripts, Test Specifications, Test Summaries, Test Procedures, Test Cases, Use Cases and Test Status Reports.**
* **Experienced with SOA, Web Services, SOAP, Soap UI, RESTFUL, WSDL technologies.**
* **Proficient in designing and creating automation frameworks for web-based and client-server applications using Java, JUnit / TestNG, Selenium WebDriver, IDE, Grid, ANT/Maven, Jenkins/ Hudson, Jasmine/Cucumber and SOAPUI.**
* **Experience in various financial domains along with good knowledge on Banking, Retail, Insurance, Healthcare & Mobile Apps (Android, IOS).**
* **Experience with BDD and TDD using cucumber.**
* **Developed test scripts using Gherkin-Cucumber.**
* **Generated UFT/QTP scripts with standard checkpoints, validation Designed Functional Libraries, Functions, Subroutines, Common functions, Regular Expressions and Environmental variables using UFT in VB script**
* **Experience in Mobile application testing in agile environment (Mobile/Tablets/Mobile Simulator).**
* **Experienced in continuous integration using JENKINS to support tools likes CVS subversion, GIT and execute Apache ANT and apache Maven.**
* **Experience with Mobile application testing – iPhone, Android, Blackberry and feature phones using Simulator "Device anywhere" “Perfecto”.**
* **Understanding of complete Front office, Middle office, Back office, settlements and investment support Trade Flow to create business flow Use Cases**
* **Ability to work under pressure, meet deadlines and work extra hours when needed.**

**EDUCATION**

**Master in Information systems**

**Bachelor of Technology in Information Technology**

**TECHNICAL EXPERTISE**

* **Automation Tools: Selenium Suite (Selenium IDE, RC, Grid and WebDriver), QTP, Junit, TestNG, SOAP UI, CTS, UFT, Jbehave, Cucumber, Bamboo, Protractor, AngularJS, JMeter, Eclipse, Appium, Firebug**
* **SDLC Methodologies Agile, V-Model, Waterfall**
* **Frameworks Keyword Driven, Data Driven, Test Driven, Behaviour Driven, Hybrid**
* **Testing Frameworks TestNG, JUnit**
* **Defect Tracking Tools: ALM, MTM, TFS, VSTS, VSTS, Visual Studio Test Manager, HP Quality Center, IBM Rational ClearQuest, JIRA, TestLink, Bugzilla, RQM.**
* **RDBMS: MySQL, MS-SQL Server, MS Access, Oracle**
* **Web Servers: Tomcat / Apache, WebLogic**
* **Continuous Integration Tools: Jenkins/Hudson, Travis, Firebug, Fire path.**
* **Databases Oracle 11g/10g, SQL Server**

**Operating Systems: Windows, Mac OS, UNIX, LINUX, iOS, Android**

**Misc: Cognos, Informatica, SQL, BI, BO, Business objects, Business Intelligence, MicrostrategyITKO LISA, mPOS, device testing, salesforce, PeopleSoft, SAP, MS Dynamics, Teradata, clarity, ppm, coded UI, FIDDLER, RALLY, MDM, Master data management, Flash/Flex, CRM, Adobe CQ5/AEM, Open STA, Test Link, Microsoft ACT, WAPT/WSOP, etc.**

**PROFESSIONAL EXPERIENCE**

**Frontline Homeowners Insurance -Lake Mary, FL**

**11/2017- Current**

**Sr QA Test Engineer**

**Frontline Insurance is a group of independent insurance companies serving coastal homeowners throughout the Southeast United States in Florida, Alabama, South Carolina, and North Carolina. Working on Frontline insurance core applications (Guide wire Insurance Suite) and portals.**

* **Responsible for designing, building and delivering software testing, systems assurance, and production environments for consistent delivery of high performance, high availability predictable systems an ongoing basis**
* **Validated various transactions like Issue, Cancel, Rewrite, Adjustments, Renewals, ReIssues, Move etc. in Legacy and Web applications.**
* **Defect tracking Microsoft Visual Studio (TFS)**
* **Documented and reported defects within established process and tracking systems using MTM.**
* **Experienced in PAS, Underwriting Reinsurer Reinsurance, Annuity, annuities, Casualty life insurance claims IRA PAS policy administration system retirement Guidewire policy center, billing center**
* **Involved in Mobile Testing includes App Testing for Android and iOS devices using Appium.**
* **By using Android and iOS Automation Tools like Appium for testing Native apps, Web based apps and web based applications.**
* **Created Emulators using Android SDK and Simulator using XCode for step by step debugging.**
* **Used UI Automator to identify elements in Android and Inspector to identify elements in iOS devices.**
* **Extensively used User Agent add-on Firefox to locate web based mobile application elements.**
* **Extensively used Android Debugging Bridge(ADB) commands. • Worked on Behavior-Driven Development (BDD) implementation with Cucumber gherkin and Jenkins Continuous Integration, expanded test scenarios, tracked Cucumber reports.**
* **Develops Test Scripts for Automation using Ruby, Gherkin, Cucumber.**
* **Prepared automated scripts for Maintenance and Regression testing using UFT/QTP.**
* **Conducted Functionality testing during various phases of the application using UFT/QTP**
* **Create tasks for each user story in VSTS**
* **Create test cases in VSTS / MTM for each user stories for the sprint**
* **Test execution in VSTS / MTM, defect reporting in VSTS and defect retesting**
* **Used Test Lab module of MTM to perform test execution activities by creating various test sets.**
* **Involved in Savings annuities, Income annuities, Fixed annuities, Variable annuities with Traditional IRAs, Roth IRAs, SEP-IRAs, 403(b)s or TSAs**
* **Plans, manages strategic and tactical aspects of regression and manages multiple Releases effectively.**
* **Worked with developers to resolve Issues and Production Incidents using TFS**
* **Facilitate team status/checkpoint meetings as necessary**
* **Assist Test Manager and Planner with resource forecasts and estimates**
* **Used SoapUI to test in-house and external Web Services.**
* **Performed Mobile Testing using ANDROID, iPhone and iPad.**
* **Performed Mobile Testing using Perfecto Mobile.**
* **Worked closely with development and business team to understand requirements and business process and defined issue resolution with functional and technical teams.**
* **Involved in scheduling and participation of weekly status, requirement analysis, functional specification (functional and technical teams) reviews meetings.**
* **Functionally validated Web Services delivered in SOAP XML format as provided in specification document**
* **Used TFS for designed and developed test plans, scripts, and tools using the detailed business requirements document provided by the work streams.**

**Environment: Jenkins, Cucumber, BDD, TDD Framework, Gherkin, SQL, Agile Methodology, Internet Explorer, Oracle, J2EE , Power Point ,MS Project, VSTS, .Net, TFS, MTM, Visual Studio, UFT, SQL .**

**UHG, NJ**

**02/2017 - 10/2017**

**Sr QA**

**United Healthcare a Global health care organization, arranges for the delivery of health care services and offers health information management solutions to nearly five million individuals and families who receive their care through Medicaid, Medicare and other government-funded programs in fifteen states. The online provider directory has the latest provider listing. It is updated every week. You can look up doctors by Name, Type of provider, Zip code, Language etc.**

* **Created Test Cases according to the business requirements and conducted test case review meetings.**
* **Created 5010 companion guides to the state by using the X-walks, Mapping Documents.**
* **Exposed to using ICD 09/ICD 10 coding standards in Medicare and Medicaid domains of the healthcare systems.**
* **Processed 837P, 837I & 837D transactions, verified those 837 transactions converted correctly to XML file format & XC keyword file format and verified the claims data loaded to Facets & QNXT for further processing.**
* **Involved web Portal service testing using MMIS.**
* **Performed tests for EDI transactions (824, 834, 837, 835, 270, 271,276 and 277) Various Inbound and outbound file.**
* **Used HP ALM/Quality Center to feed the requirements**
* **Enrolled members through online screens and 834 transactions to Facets.**
* **Tested the portal application to make sure the claims, members are loading to Facets and Providers can check the member eligibility and claim status.**
* **Experienced in working with Multiple Browsers and Cross Platform environments on different OS and Mobile Device.**
* **Designed complex test scripts used to test the Guidewire Commercial billing center system.**
* **Responsible for Test Strategy and estimation effort for Guidewire Billing Center.**
* **Prepare Test Strategy, Test Plans, and Test Cases based on user stories on GuideWire billing Center application.**
* **Tested implementation of Mobile web on smart phones that include IPhone and Android**
* **Performed Mobile Testing in iOS devices and android devices using Appium Server.**
* **Automated native apps, Hybrid apps and web based applications.**
* **Created Emulator and Simulators using Android SDK and XCode.**
* **Performed automated acceptance testing using Cucumber.**
* **Performed REST API testing by Soap UI.**
* **Used HP ALM/Quality Center to move the test cases to test lab from test plan.**
* **Used HP ALM/Quality Center for defect management**
* **Experience with EDI transactions such as EDI 834 (Benefit Enrollment and Maintenance), 277/275(Health Care Claim Request for Additional Information and Response), 276/277 (Health Care Claim Status Request and Response), 835 (Health Care Claim Payment/Advice), 837P (Health Care Claim: Professional), ICD9, CPT and NDC Codes**
* **Tested 4010/5010 conversion EDI transactions, 834, 837, 835, 270/271, etc.**
* **Experienced in EDI, MMIS, Medicare, Medicaid, HIX, ICD, 270, 271, 834, 835, 837 payer Claim processing enroll Provider Billing X12 Edifecs HL7 Part D Pharmacy Health Insurance Exchange HL7 facets QNXT X12 HIPAA EDIFACT CTP claims test pro AMISYS PowerMHS COB**
* **Performed Analysis of ICD 9 Procedure and Diagnosis Codes in accordance with ICD 10 CM and ICD 10 PCS Conversion Compliances**
* **Tested the ETL Informatica mappings and other ETL Processes (Data Warehouse Testing)**
* **Prepared automated scripts for Maintenance and Regression testing using UFT/QTP.**
* **Conducted Functionality testing during various phases of the application using UFT/QTP**
* **Created automation test scripts by using UFT and ALM/Quality Center and used GUI, Bitmap and Text checkpoints in UFT script for validations**
* **Verified and maintained Data Quality, Integrity, data completeness, ETL rules, business logic.**
* **Thoroughly reviewed and tested each new release/enhancement and analyzing data conversion needs**
* **Created monthly/weekly status reports to update the project schedules & deliverable plan.**
* **Executed ETL scripts to populate all the Priced Claim information from Backend i.e. HP9000 systems to the Frontend database SQL Server.**
* **Worked on different EDI transactions like 837 for submitting claims, 835 for payments, 834 for benefit enrollment, and 820 for premium payments to insurance products, 270/271 for Eligibility inquiry, and 276/277 for claims status.**
* **Created Test Files and Test Cases for the 4010 to 5010 migration project.**
* **Worked closely with the Development teams to resolve major issues during testing and production phases of the project and helped Trading Partners and Service Centers in resolving issues with submission of their EDI transactions.**
* **Executed ETL scripts to populate all the Priced Claim information from Backend i.e. HP9000 systems to the Frontend database SQL Server.**
* **Performed and assisted various phases of testing which include: System Testing, Smoke Testing, UAT, Parallel Testing to ensure that both 4010 and 5010 EDI files are processing as per the Business requirements and no existing functionality has been disturbed.**
* **Tracked the defects in ALM/Quality Center and Clear Quest and participated in defect meetings and team meetings.**

**Environment:  Oracle 10G, Java, Asp.net, ALM/Quality Center, Quick Test Pro, HTML, UNIX, Web logic,**

**Kohl's Corporation - Milwaukee, WI**

**05/2016 - 01/2017**

**Sr. QA Engineer/Mobile tester**

**Projects: BOPUS (Buy Online Pick Up In Store) & SDD (Same day delivery)**

**Project Description: Kohl's Corporation is an American department store retail chain. The company is headquartered in the Milwaukee suburb of Menomonee Falls, Wisconsin; Kohl's is operating 1,168 stores in 49 states. Kohl's is America's largest department store chain by the number of stores as of February 2013. BOPUS & SDD (Buy online pick up in store & same day delivery) are the retail application where the customers would be using it online to shop, using this application through mobile, tablets and web. Data Transformation Testing using two different applications.**

* **Participate in application and technology requirement gathering, performance test design, execution, workload model and functionality reviews and ensure that requirements are testable.**
* **Developed test cases and tested them based on the Business Requirements, Test Scenarios and analyzed the actual results against the expected results.**
* **Responsible for System testing, Regression Testing, Adhoc testing, Functionality testing and UAT Testing for POS functionalities**
* **Extensive experience on the POS back office Report generation, assigning operators with different roles to the Terminals etc.,**
* **Extensively worked on Infor & Micros, NCR Aloha equipment Points of Sales (POS), Pinpad testing, Self-Check outs.**
* **Worked on controllers to create & Test various POS scenarios of eWIC benefits (Relating to membership card, Debit/credit/EMV Card (Euro pay, MasterCard and Visa), gift card /EBT card etc., various discount coupons like store/Manufacturing coupons, Sales Tax calculations and other contents of the receipt etc.) on Micros and Xstoresystem**
* **Experienced in ATG, Commerce, POS, ATM Credit Debit e-commerce mPOS, OMS, order management system, WMS, warehouse management system, cart Merchandizing PCI EMV PINPAD Supply Chain Logistics SEO**
* **Experience with Retail POS and Mobile POS testing using IOS and Android devices.**
* **Involved testing in Mobile POS functionalities of Price override, Employee discount, Amount discount, Percentage discount, Returns, Transaction History**
* **Tested the End to End Functionalities in Xstore of Sale, Promotions, Returns, Promotions etc**
* **Involved in End to End testing of Transaction Scenarios using Credit card, Debit Card, Gift card, Business card, Business Personal Card, E gift Vouchers, Coupons**
* **Expert in writing test scripts manually.**
* **Involved in preparing the Automation Design document, identifying the test cases to be automated for Regression Testing using UFT/QTP.**
* **Performed Functionality testing during the various phases of the application and analyzed the results using UFT/QTP.**
* **Involved in Device Testing - Android- Samsung Tab Galaxy 10.1, Asus and Vizio, iOS- iPAD, iPhone and Nexus.**
* **Investigated software bugs and interacted with Dev team to resolve bug issues using TFS**
* **Effectively involve in logging bugs, reviewing solved bugs and analyzing test result using TFS**
* **Import test cases from excel/word to Microsoft Visual Studio Team Foundation server**
* **Performed data driven testing and parameterization using UFT/QTP.**
* **Involved in creating output values using UFT/QTP.**
* **Experience in user accepting testing and UI testing for Android Mobile applications**
* **Reviewed extensive SQL Queries with complex multi-table joins and nested queries.**
* **Created and executed test cases for Sterling Orders, Returns, and Complete Inventory, Inbound and Outbound modules.**
* **Created e-commerce orders and shipped using Sterling OMS (9.0).**
* **Providing training on new Point of Sale functions to production support team.**
* **Wrote User defined Functions using Vb Scripting for calculating the check Price and verifying Credit Card verification.**
* **Implemented of an Ecommerce product, Commerce Catalog Organization, Navigation & Search, Pricing & Promotions, Shopping Cart, Purchase Process and Order Processing etc., Merchandizing UI, Fulfillment / Payment Engines etc.**
* **Created and executed scripts manually for Functionality testing**
* **Executed test cases through ALM/Quality Center and reported defects in QC.**

**Environment:.NET, SQL, Agile Methodology, Internet Explorer 8.x, Oracle, Hp ALM /Quality Center 11.00, J2EE , Power Point ,MS Project, ALM/ALM/Quality Center ,SQL, ATG Dynamo, ATG Commerce, E-commerce, XML, Windows, NICE, UNIX,IVR and TOAD, Android, iOS, Device-Samsung Galaxy Tab 10.1, Vizio, iPAD, iPhone**

**Union Bank - San Diego, CA**

**10/2015 - 04/2016**

**QA Engineer/Mobile Tester**

**MUFG Union Bank, N.A., is a full-service bank with off ices across the United States. We provide a wide spectrum of corporate, commercial, retail banking and wealth management solutions to meet the needs of customers. The bank also off ers an extensive portfolio of value-added solutions for customers, including investment banking, personal trust, capital markets, global treasury management, transaction banking and other services. As a part of the project handling below mentioned applications**

**OASIS (Online access supporting increased sales)**

**SMART (Sales marketing and Relationship tracking)**

**RUMBA (Mainframe based application)**

**Teller3**

* **Responsible for periodic updating of Test Plans and Test Cases as per Requirement Specifications and Business rules.**
* **Used Appium for mobile app testing Android and iOS. Integrated Appium for distributing tests on the cloud.**
* **Developed automation script for Mobile Native applications (IOS, Android) using Appium, Java.**
* **Created and enhanced numerous test scripts to handle changes in the objects, in the tested application's GUI and in the testing environment using Selenium Web Driver.**
* **Expertise in designing and implementing Selenium Automation Frameworks using Data Driven, Hybrid, Page Object Model (POM).**
* **Tested compatibility of application for dynamic and static content under various cross browsers using CSS selectors and XPATH in Selenium.**
* **Experienced in Equity, equities, Options, FOREX, Mutual Funds, Hedge Funds, trading, trade, Swaps, Swaptions, Futures, FRAs, Escrows, API, Risk management, wealth, securities, fixed income, Commodities, Mutual Fund loan, LOS, loan mortgage Origination, FX, FIX, Derivative Capital Market Asset Risk ACH SWIFT AML Wire transfer**
* **Managed builds, deployments of the application to QA environments using, Bamboo CI Server.**
* **Configured MAVEN builds scripts to run tests, develops reports and sends notifications.**
* **Used Selenium for testing different browser, Selenium Grid for checking instance of server and for record and playback.**
* **Configured Selenium Web Driver, TestNG, Maven tool and created selenium automation scripts in java using TestNG prior to agile release.**
* **Worked as ETL Tester responsible for the requirements / ETL Analysis, ETL Testing and designing of the flow and the logic for the Data warehouse project.**
* **Responsible for testing all new and existing ETL Data Warehouse components.**
* **Used HP ALM/Quality Center to move the test cases to test lab from test plan.**
* **Used HP ALM/Quality Center for defect management**
* **Developed mappings in Informatica to load the data from various sources into the Data Warehouse**
* **Created ETL test data for all ETL mapping rules to test the functionality of the Informatica Mapping**
* **Reviewed Informatica mappings and test cases before delivering to Client.**
* **Developed Cucumber framework using Selenium WebDrvier.**
* **Responsible for implementation of Hybrid Test Automation Framework, Page Object Model using Selenium WebDriver, TestNG and Maven and Java.**
* **Developed automated scripts using Selenium Web Driver and Implemented Frame work using Java.**
* **Implemented open source web test tool Selenium WebDriver for cross browser and cross platform web testing.**
* **Subject matter expertise in Securities and Capital Markets, FX, Risk Management (Market and Credit), Fixed Income and Derivatives, Credit Derivatives Market, Emerging Market, Equity Market, Fixed Income Market and Money Market**
* **Strong understanding of Equities, Derivatives, FX, Commodities, Mutual Funds and ETFs**
* **A good knowledge of Interest Rates, Credit and Fixed Income Bond products, Interest rates swaps along with the trade flow for each of the instruments**
* **Created and maintained test data: different types of accounts for testing ATM transactions**
* **Created Test cards, both Debit and Credit, for testing purposes.**
* **Developed Web services component using XML, WSDL, and SOAP with DOM parser to transfer and transform data between applications.**
* **Performed Regression testing on new builds, every modification in the application using Selenium.**
* **Responsible for documenting the Automated Test results using SOAP UI.**
* **Used Selenium WebDriver API and TestNG to automate tests.**
* **Involved in Agile Development Environment. Implemented using TDD and ATDD approach.**
* **Implemented and involved in Continuous Integration of automation framework using Jenkins tool.**
* **Involved in Writing Cucumber Scripts.**
* **Create JUnit HTML test report for the entire test suite.**

**Environment: Java 1.6, Selenium Web Driver, Appium, TestNG, Jenkins, Jbehave, Maven, Cucumber, Eclipse, HTML, CSS, SOAP UI, BDD, TDD Framework, Gherkin, Enterprise Data Warehouse, ETL, Microstrategy, SSRS, Informatica ( workflow manager, workflow monitor), Cognos, XML, JIRA, LINUX, Oracle 10g, SQL, Agile Methodology, Xpath, Bamboo, JavaScripting, Oracle 10g and Websphere application server.**

**T.J. Maxx - Framingham, MA**

**11/2014 - 09/2015**

**Test Engineer/UAT Tester**

**T.J. Maxx is an American department store chain. With more than 1,000 stores, T.J. Maxx is a major clothes retailer in the United States. The company is part of the TJX Companies, which also owns Home Goods/Home Sense and 'off-price' retail chains Sierra Trading Post in the Unites States.**

* **Performed Functional, System, Security, and Regression & User Interface testing of software applications.**
* **Work in Agile, scrum, and sprint environment in order to change the requirements and features set.**
* **Interacted with the Business Users and BA to determine and review BRDs, SRSs, and FRDs.**
* **Created Detailed Test Plan, Test Approach, Test Strategy documents based on the information gathered through business requirements and design/application walkthroughs.**
* **Created and maintained detailed test cases to perform various types of testing in Test Plan module of Quality Center.**
* **Used Test Lab module of Quality Center to perform test execution activities by creating various test sets.**
* **Hands on Experience on POS functionalities such as Sale, Returns, EMV, Coupons, Promotions, and Discounts etc. Experienced in ATG, Commerce, POS, ATM Credit Debit e-commerce mPOS, OMS, order management system, WMS, warehouse management system, cart Merchandizing PCI EMV PINPAD Supply Chain Logistics SEO**
* **Involved in testing of both Inbound and outbound processes of Red Prairie WMS**
* **Responsible for functional testing of Receiving, Picking, Shipping, Order Fulfillment, Reclamations, Cycle Counts, Inventory Control, Invoice Counting, Reports**
* **Extensively worked on Infor & Micros, NCR Aloha equipment Points of Sales (POS), Pinpad testing, Self-Check outs. Involved testing in Mobile POS functionalities of Price override, Employee discount, Amount discount, Percentage discount, Returns, Transaction History Involved Testing the Promotions, Deals, Door busters in XStore, MPOS and validating the promotions with other deals and discounts**
* **Created Test data for Coupons, Offers and Promotions in ACE and IBM sterling systems.**
* **Performed Sanity, Ad- Hoc, Functional and Regression testing on POS system throughout the project cycle.**
* **Utilized Defect module of Quality Center for Defect Management.**
* **Created and executed test plans and scripts to verify software functionality and adherence to business requirements.**
* **Documented and reported defects within established process and tracking systems using Quality Center.**
* **Performed Backend testing using SQL queries against Oracle database to perform data validation, to check data integrity etc.**
* **Involved in the discussions of Defect Tracking Process and Updated Work Progress in Excel Sheets.**
* **Wrote and maintained test documents; converting documents to soft version maintained by the customer**
* **Worked on various CICS screens to perform testing in the effective way**
* **Performed Back End Testing for added features and updates in AS400 using SQL Queries.**
* **Assigned responsibilities of planning test strategies and executing test cases in mainframe environment**
* **Carried out GUI, Functionality, Integration and Regression testing using Quality Center.**
* **Performed rigorous manual testing such Functional Testing, Smoke testing, Integration testing, UAT Testing, Backend Testing, Regression Testing, End to End Testing and System Testing**
* **Performed Data Driven Testing using Quick Test Pro.**
* **Worked with business users, business analysts and SMEs to understand different critical business processes.**
* **Facilitated defect mgmt. meetings and test execution status meetings.**
* **Identified, analyzed, and documented defects, errors, and inconsistencies in the application using Quality Center.**
* **Created and Maintained Test Matrix and Requirement Traceability Matrix.**
* **Extensively utilized Requirements, Test Plan, Test Lab and Defects Modules of Quality Center during STLC.**
* **Coordinated with the developers on Defects Status on a regular basis.**
* **Participate in various meeting and discussed Enhancement and Modification request.**

**Environment: Windows, Quality Center, SQL, QTP, Web logic, UNIX, Oracle**

**Sentry insurance -Stevens Point, WI**

**11/2013 - 10/2014**

**Backend Tester / Test Engineer**

**Sentry Insurance is a mutual insurance company specializing in business insurance. Sentry offers property and casualty insurance, workers compensation, life insurance, and other business insurance, as well as non-insurance products like annuities and retirement programs. Sentry provides specialized insurance programs to customers in specific industries as well as very large companies with complex risk.**

* **Participate in Scrum activities like daily standups, sprint grooming, sprint planning and sprint retrospective.**
* **Responsible for coordinating the manual end-to-end, backend and UAT testing efforts for new release testing in quality center.**
* **Documented and tracked test scripts, test results, test analysis, and reported the defects using Quality Center and assisted the higher levels of management in analysis of risks and issues in project releases.**
* **Create Test scenarios, Test Plans and Test cases.**
* **Prepared the Test Status Reports on daily and weekly basis.**
* **Excellent experience with Guidewire Suite of products (Policy Center& Billing Center, and Claim Center)**
* **Performed Functional testing for each cycle during the implementation of Policy Center and Billing Center.**
* **Responsible for all the validation involving transactions of Policy and Billing Center**
* **As a part of PABS Integration team, responsible for testing the implementation of prior Underwriting Computer Systems (UCS) to the Guidewire systems- Policy, Claims and Billing center.**
* **Performed Testing on Guidewire Systems of Policy Center and Billing Center version**
* **Performed different tests like Function, System, Regression and backend Database testing.**
* **Maintained good communication with the Onsite and Offshore team members.**
* **Run the SQL queries to fetch test data and backend (database) testing to validate the data using TOAD tool**
* **Maintaining Traceability Matrix between the functional requirements and the test scripts developed, application theories, and new concepts.**
* **Report the defects to development team and re-verify the defects when it's fixed, also need to update the status in HP Quality Center.**
* **Performed Test Case Review, Execution and walk troughs.**
* **Interacted with the business users, prepared test plans, including testing overview, testing approach, testing strategy, roles, and responsibilities and Monitoring and reporting the performance and effectiveness of QA Activities, writing and reviewing and closing defects**

**Environment: TOAD, Windows XP, HP Quality Center, QTP, XML, Html, Java Script, SQL**

**American Express - New York, NY**

**06/2012 - 10/2013**

**Quality Analyst/ Web Services Tester**

**Amex is an American multinational financial services corporation. The company is best known for its credit card, charge card, and traveler's cheque businesses. As a Sr.QA Analyst my role was to automate the test cases with the help of Selenium and as well as involved in API Testing, Webservices Testing.**

* **Executed test case for all HR processes and services including iViews, pages, work sets and roles**
* **Documented Test cases corresponding to business Requirement document and other negative conditions.**
* **Involved in Developing Test Plans, Test Cases, Test Scripts and Test Data.**
* **Performed End-to-End testing manually.**
* **Responsible for GUI Testing, API Testing, System Testing, Regression Testing and Acceptance Testing.**
* **Customized test cases and schedules for Credit Card Online application**
* **Queried the Mainframe ETL Target DB2 database to verify the data consistency based on ETL Business Rules.**
* **Responsible for performing Smoke tests and supporting Trade flow applications and systems, which involve Financial Instruments like Securities, Fixed Income, Equities, FX, Money Market, Derivatives and its sub-types**
* **Performed system and integration testing on Trader Application, where traders can enter, monitor, manage & optimize orders in listed and over-the-counter individual equities/stocks, equity/stock options and Fixed Income securities. Also validated Traders ability to identify news or price-driven trading opportunities.**
* **Involved in testing mobile Banking Module for "Find Locations", "check accounts" and "pay bills" on iOS, Android and BlackBerry operating system.**
* **Tested the backend database (Oracle/DB2) using SQL queries.**
* **Worked with XML/SOAP UI (web services)**
* **Extensively used Groovy scripting for Soap UI frame works in API testing.**
* **Developed automation test scripts in Groovy Script for Smoke testing of the application using SOAP UI.**
* **Extensively testing the application with multiple inputs using Data Driven framework. using QTP.  
  Communicated defects encountered during regression test and follow up with developers until all issues were resolved**
* **Created the complex SQL queries to fetch data from the multiple tables based on the Test cases.  
  Tested Western union CST tool**
* **Responsible in providing regular test reports to the management.**
* **Reported the defects to the developers using Jira defect reporting tool.**
* **Investigate software defects and interact with developers to resolve technical issues.**
* **Responsible for test data preparation for the system/integration testing, traceability matrix to ensure the test case coverage and defect logging.**
* **Participated in defect review meetings with the team members.**

**Environment:.NET, SQL, Agile Methodology, Web Logic, API, Internet Explorer 6.x, Oracle, PVCS, J2EE , TLG, Enabler, Power Point ,MS Project, Quality Center,WCF,ASP.NET, XML, Windows XP, UNIX,IVR and TOAD**

**United Airlines, Chicago, IL**

**02/2011 - 05/2012**

**QA Analyst**

**Online Airline Reservation system**

**The online procedure of ticket booking is very simple. You just have to use this software, follow some steps of Booking and after making online payment, you book your tickets. It also provides great deal of services such as early check-in and easy cancellation methods. All the payment is done through Payment Gateway. Since the Airline reservations system is developed in multiple phases, I played a major role in conducting manual, regression and ad-hoc testing numerous times including security testing for the flight reservations applications.**

* **Involved in complete software testing lifecycle (Requirement Analysis, Test Planning, Test Cases and Scripts Development, Test Execution, Test Reporting, Test Result Analysis, Defect tracking, Test Closure).**
* **Analyzed business requirement documents, functional requirement documents, Use cases, Use case diagrams.**
* **Documented test plan, including test strategies, test cases and schedules in Quality Center.**
* **Worked closely with developers and business analysts to formulate test plans, test strategies and test cases in the pre-testing phase for Smoke testing, Functional testing, System testing, Regression testing and Data driven testing using QTP.**
* **Developed automation scripts to validate the functionalities for Crew Check In**
* **Performed automation for the major services related to Crew Check In. R**
* **Responsible for Testing Web Services requests using SOAPUI**
* **Performed GUI Testing on web and mobile applications.**
* **Used data driven testing features to provide data values to the variables in a script.**
* **Performed manual testing and automation testing of the web application.**
* **Wrote extensive scripts to perform smoke tests for verification of weekly builds.**
* **Performed various types of testing like Smoke testing, Functional, Integration, System, Regression, Data driven testing, usability testing.**
* **Performed compatibility testing, interruption testing, and network testing for stability of mobile app.**
* **Used TOAD for writing SQL queries for validating, retrieving and comparing the data.**
* **Designed and developed SQL queries to test back end.**
* **Performed cross-browser testing to verify if the application provides accurate information in different (IE, Firefox, Safari) browsers**
* **Maintained Quality Center defect-tracking tool, including submitting and assigning defects to the application developers along with the release of defect aging reports.**
* **Verified Tracked and Reported defects and classified based on Severity and Priority.**
* **Collected and analyzed test metrics and subsequently submitted reports to track the status and progress of the testing effort.**
* **Interacted with the Project Manger to provide estimates for different phases in the projects and also interacted with the client team to convey the progress**

**Environment: QTP, SOAP, Oracle, Quality Center, Mozilla, IE, Windows 7/XP, PVCS, Citrix, C#.Net, MS-Office, Java, J2EE, Servlet, ASP, Linux XML, MS-Project, Web sphere, Web Logic, VB script, TOAD**

**CVS -Woonsocket, RI**

**12/2009 - 01/2011**

**QA Analyst/Mainframe Tester**

**Project: Rx Connect**

**CVS pharmacies use the system called "RX Connect" to assist the pharmacy staff in dispensing prescriptions. All CVS stores are using Rxconnect to create and Maintain Patient profiles and Rx history. The end users for this application are CVS pharmacy technicians and pharmacists. The application is used to create and maintain patient profiles along with allergy and condition information. Rxconnect is also used create Rx, update, refill and dispense Rx. The system is designed smartly to show error, warnings and dosage information to staff. Rxconnect is a vast application and incorporating functionalities to follow FDA (Food and Drug Administration) and DEA (Drug Enforcement Administration) guidelines.**

* **Performed software verification and validation, development of required documentation, and preparation of regulatory submissions for gaming/hospitality applications for the Race and Sports Book project.**
* **Extensive testing experience with AS400 Mainframe Technology.**
* **Extensive Technical knowledge of COBOL, JCL, CICS, VSAM and DB2.**
* **Regularly performed Functional Testing on AS400 and all its components.**
* **Provided Integration Testing for Telxons (handheld inventory device) and their interaction between AS400 inventory Systems**
* **Involved on testing new functionalities on mainframe and integration testing between front end and data written to mainframe VSAM files.**
* **Testing with Batch programs are compiled and executed using JCL**
* **Send data to other application using FTP.**
* **Testing CICS mappings manually and checking the validation of the Mapplets**
* **Creation and modification of JCLS in QA and UAT region for batch execution and analysis for batch work.**
* **Involved in creating of Test Accounts in Mainframe application according to the Business Requirements in utilization for testing**
* **Verified, updated and validated cardholder data information, account information and authorization of transaction data in green screens of Mainframe application.**
* **Developed test plans and wrote appropriate user documentation as required by gaming regulations. Analyzed requirements, user requests, and application specs for SOX and GCB compliance.**
* **Performed Benchmark tests, Stability tests, Stress tests and Game State Transition Power Hit tests.**
* **Executed test scripts using Jira to perform thorough testing of various poker games for base/bonuses using Pay Tester Plus to various pay tables.**
* **Developed test cases, test scenarios from the test specifications into Jira.**
* **Conducted both white box & black box testing.**
* **Conducted various tests on the poker games for full functionality including regression testing.**
* **Attend daily Agile/Scrum meetings to update the game developers of day-to-day-game defects progress.**
* **Modified Excel scripts and conducted Load tests, Smoke tests for memory leak checks.**
* **While on the Race and Sports Book Project at Station Casinos, developed complex Excel spreadsheets to calculate all bet types and amounts & all possible outcomes for unusual circumstances such as horses scratched, pitchers changed, races cancelled, or house pools exceeded.**

**Environment: Jira, Quality Center, .Net, SQL Server 2005, SSIS/ SSRS (Data Warehousing tools), MySQL, Microsoft Windows, UNIX, AS400, Mainframe, DB2I front end tool, COBOL, JCL, DB2, Documentation Tools: MS Office - MS Word, Excel, PowerPoint, MS Project, Visio**

**CIGNA Healthcare - Boston, MA**

**12/2008- 11/2009**

**QA Tester**

**CIGNA is a leading health insurance company. For more than 125 years, the CIGNA companies have been helping people lead healthier, more secure lives. CIGNA Corporation's subsidiaries are leading providers of employee benefits in the United States. The products and services include managed and indemnity health care coverage; group life, accident and disability insurance; retirement services; and investment management. Working on application CARBS (Cigna Accounts Receivable and Billing System) and the data feeds from CDB (Client Database), CED (Central Eligibility Database) and RC (Rate Capture). CARBS is mainly designed to add and modify statements, assign billing lines, updating administrative adjustments, Reconciliation, generating and scheduling Invoices.**

* **Analyzed the objectives and scope of each stage of testing process from the Test plan.**
* **Interacted with business analysts to gather the requirements for business and performance testing.**
* **Worked on different Web portals including Members, Employers, Providers, Broker Portal and Single-Sign on (SSO) to Provider Portal**
* **Participated in the Manual vs. Automated testing decision-making process.**
* **Validate EDI 834 enrollment process according to HIPAA compliance**
* **Extensively worked on FACETS claims processing system and worked on its different applications like enroll subscriber/member, Claim processing, Provider and Billing.**
* **I worked in Edifecs to process X12 files as per requirements in Edifecs X-engine and tested for snip using (Transaction management/TM)**
* **Worked with Ultra edits software to Unwrap the X12 file data and compare between two EDI file.**
* **Involved in the full HIPAA compliance lifecycle from GAP analysis, mapping, implementation, and testing for processing of Medicaid Claims.**
* **Worked on EDI transactions: 270, 271, 834, 835, and 837 (P.I.D) to identify key data set elements for designated record set. Interacted with Claims, Payments and Enrollment hence analyzing and documenting related business processes.**
* **Testing various change orders of Medicaid applications received from the System Engineer's**
* **Regression Testing of Web applications and applications dealing with MEDICAID and MEDICARE Services**
* **Performed testing for Medicare, Medicaid and X-Over claims for Medicaid Management Information System (MMIS)**
* **Developed and implemented the MMIS Third Party Liability (TPL) Subsystem.**
* **Involved in analyzing activities for a variety of major projects including Medicare Plan part D,**
* **Assisted in developing test plans for testing the functionality, GUI, and security.**
* **Responsible for Performing Integration Testing, UAT testing. Conducted Back-End Testing Using SQL Commands**
* **Extensively performed manual testing using Quality Center.**
* **Defect reporting and bug tracking using Quality Center.**

**Environment: Quality Center, HTML, XML, JIRA, Web Sphere, Oracle, SQL, UNIX, Windows**

**Verizon - Basking Ridge, NJ**

**01/2008 - 11/2008**

**Quality Automation Test Engineer**

**Verizon is a major telecom company and have stores all over US. The project is to validate and test a suite of applications which are used in Verizon owned retail stores and third-party stores to cater to its existing and new customers selling them Wireless, Digital Life and Direct TV services offered by Verizon. This includes testing web based applications running on various platforms and payments**

* **Created test plans and wrote test cases for manual execution**
* **Work closely with members of the SCRUM team to translate the customers' business needs or Business Cases to a technical solution**
* **Responsible for to test conversion existing Subscriber Services, Bundles, Packages, Rate Plans, Promotions, Discounts, Rewards, Taxes and Statement Presentation and also Day 1 Services, Bundles, Packages, Promotions, Discounts, Rewards.**
* **Work with Tables, Mapping and Data scrubs team to validate the Source System RevChaing7 and Target System RevChain8 Billing system configuration.**
* **Usage (Local, Long Distance, Data) Testing according to the Call Plans, Rates and Price Plans.**
* **Created project plans, test plans, test summaries, traceability matrices, test progress reports, and defect reports for the test team; maintained test databases in legacy cable billing system; HP Quality Center Admin - new users, roles**
* **Executed SQL queries of legacy cable billing system database using Oracle SQL Developer and Outside View**
* **I executed test cases against browser-based legacy cable billing systems.**
* **Involved in Boss billing system testing for Mobile activations and Provisioning**
* **Modified Provisioning and de-provisioning flows by using BOSS and device management, Used Quality center for bug tracking and reporting.**
* **Extensive experience with Amdocs for ordering, billing and provisioning system experience**
* **Performed testing applications both in Client/Server and AS400 applications**
* **Use Agile systems and strategies to provide quick and feasible solutions, based on Agile system, to the organization**
* **Work closely SCRUM team to create test scripts and test cases to ensure coverage of all areas of the product/feature(s)**
* **Extensively used the Quality Center tool for all the test management activities like Release Planning, Test Planning, Test case Execution, Requirement Traceability and Reporting.**
* **Created various test sets for different test cycles within Test Lab module of Quality Center and perform the test case assignment within Quality Center for offshore QA testers.**
* **Using Agile methodology and engage in an iterative workflow and incremental delivery of working software.**
* **Used Quality Center to report and track bugs and impediments.**

**Environment: Java, Quality center, QTP, DB2, XML, UNIX, SQL, Load runner, J2EE.**