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**Summary**

Sr. Project Manager, leading professional solutions in Business IT and IS with an extensive acumen. Managed work in revenue functional Business areas like Life Sciences Pharmaceutical and Healthcare, Financial Commercial Banking and Insurance, Risk Management, Logistics/ Supply Chain, Business Media and Communications for Software Applications developed in house and of the shelf (COTS) (Standalone & on the Web), Database & Data Management (WMS, EDW), IT Hardware Infrastructure Architecture integration.

Noted to stay on target by insisting and persisting on Project Owners & Reporters, Stakeholders, Business and Development Engineers to make them own their schedule Scoped expectations, deliverables and maintaining a disciplined, methodical, collaborative agile and nimble style approach to deliver solutions based on Planned Timelines, Capital Budgeted Costs and limited Resources

**Subject Matter Experience:**

Managed Solutions for Sales, Marketing and Finance, Pharma, Supply Chain (SCM) & logistics, HR with

* Data Center set up net-new, augmentation & integration, migrations
* Capacity Management, Business Continuity (BC)/Disaster Recovery (DR)/Continuous Improvement (CI)
* Business Processes efficiencies & reengineering (BPM) for cross sectors multi-channel engagements
* Communications and Electronic eCommerce (EDI)
* Mergers and Acquisitions (M&A) planning, integration, validation & reporting
* Customer Relationship Management for Business & Vendor (CRM – SalesForce.com)
* Provided Enterprise Resource Planning (ERP) services in SAP, Oracle & Peoplesoft within planned Project Development workflow life cycles for the Business, and IT Software Development (SDLC & PDLC) & IT Infrastructure Hardware (IDLC) & product releases deployed to Production following PMI PMBOK Management Agile varieties & Waterfall methodologies
* Deliverables scoped from Business requirement work stream needs gathered by the Analyst (BA) creating case scenarios and wireframes for Development, QA & Business Owner(s) validation testing SIT and UAT signoff
* Managed Projects within PMO Matrix, Business & Operational expectations, Capital budgeted configurations & communicated work break downs (WBS), timeline scheduled allocated resource assignments, facilitated meetings, registered & tracked action items status, upstream C-Level reporting (on Power Point & Dashboards)
* Managed relevant risks for projected milestones & tasks quantitatively and qualitatively during & for after post-mortem evaluation
* Provide, executed and tracked Change Management documented requirements
* Expertise on Governance validated Quality Compliance GMP, TQM/QA (IQ, OQ and PQ) documentation
* Expertise with MS Office Suite (Excel, PowerPoint, SharePoint, Visio, Word) up to O365 & Project up thru 2017. Documenting artifacts on Attlassian JIRA, CONFLUENCE Wireframes on the Web TFS. Project Portfolio Management tools like Planview, Rally, Clarity, Primavera, REMEDY/PROMISE
* Cloud Computing delivery models (IAAS, PAAS, and SAAS) & Service Oriented Architecture (SOA) experience with Salesforce (SFDC), VMWare, OpenStack, MS Azure, Amazon AWS, Cloudflare CDN

**Selected Accomplishments: Project Management and Technical**

* Performed Project Management for Vicom Computer Services and its clients, Dow Jones/News Corp Corporate Global Technology Shared Services producing Capacity Management and IT Infrastructure Efficiency solutions
* Produced for Vicom, Dow Jones, Sanofi Pasteur, Sanofi Aventis IT/IS SWOT/Risks priorities Score carding, configuring metrics KPIs, and Dashboards for Technology Management Decision Making reporting
* Over a period of 15 years, contracted and worked as a Project Manager for a large amount and variety of projects across the enterprise with multi-million dollars in project Capital budgets ranging from $5K to $2 Million each, planning, work execution and resources management
* Coordinated scheduling and management of resources in-house/local/collocated or outsourced in NA, EU, APAC, AMEA and LATAM for each of my projects
* Managed the business partnership between Ansell and Neoforma to regain control of the multimillion enterprise CRM Data warehouse module for Sales and Distributor chargeback’s and Sales Leads.

##### Professional Experience

##### Novartis/Sandoz (Novartis Technical Operations - NTO) Pharmaceuticals – External Supplier Operations (ESO) Business Development & Product Launches - Americas, Princeton, NJ

##### Project Manager Jan 28, 2019 – April 19th, 2019

* Supply Chain Integration Project Manager
* Oversee portfolio of lifecycle management supply chain projects including but not limited to launch, transfer, pruning, divestments.
* Manage external supply partners and suppliers
* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to CMC Project Teams, R&D, Product Development, Analytical Development and Clinical Manufacturing in a Biologics/ Pharmaceutical manufacturing company
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes for drug substance and drug product manufacturing, labeling, data review, batch record review and lot disposition of biological finished product for Clinical Trials
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system
* Lead cross functional team and facilitate cross functional team meetings to ensure on time delivery of product supply with Manufacturing Science & Technology, Quality, Supply Chain, Commercial, Legal, and Regulatory.
* Manage timely metrics and database updates as needed

##### Johnson & Johnson - Janssen Pharmaceutical, Spring House, PA

##### Project Manager Jun 2018 – October 2018

* PMx Financial and Schedule work from external vendors SIRVA and EPAM for HR Talent Asset Mobility Move.jnj.com website. PMx Financial and Schedule IT work for GDI Oracle Legacy and IPC Informatica Power Center Migration/Upgrade to MS Assure SDDC on the Cloud.
* Worked with Company Technical Services resources providing autonomous self-driven Project Management skills overseen the migration of the Oracle IDC and the Informatica ETL IPC to MS Assure Cloud and remapping systems files and data for efficient data management and flow from the Cloud (SDCC)
* I created, updated and tracked Change Control requests, supporting the new processes and reporting from as is landscape to future state to sponsors and stakeholders in an Agile methodology approach. Worked the migration in highly regulated QMS Pharmacovigilance environments creating or providing validated operational processes
* ​I interacted, oversaw and collaborated with Technology audiences owning deliverables, phased activities and validated artifacts, I created, updated Project Plan Time lined date targeted Scheduled Milestones/Tasks and allocated resource management in MS Project.
* I facilitated daily SCRUMs and followed up on impediments and their resolution, Kickoff and other agenda driven meetings.
* I created and maintained Financial Budgets and Project Roadmaps in tools like Primavera P6 Instantis.
* I created and updated Quality Management and managed Risks/Issues/Actions and Decisions (RAIDs)
* I facilitated their cadence reporting to high level Sponsors and Stakeholders, escalated as required, worked on validated Audit Trail and Traceability Matrixes, created and worked on CAPAs created the tracking register and followed up on Corrections (CA) and put in place Preventive Actions (PA)
* I created and maintained team sites in SharePoint for Project collaboration team site and maintained the uploading of artifacts like SOP, documents and worksheets, presentations from kickoff, minutes from meetings, MS Project timelines, schedule, Financial worksheet and other MS Productivity delivered to project audiences
* Using tools like MS Suite up to O365, JIRA and Confluence for Development and Backlog/Requirements User Stories, for Wireframes and Sprints grooming and planning. Provided metrics of deliverables quantitatively and qualitatively measured based on performance KPIs
* Some of the challenges were on Single Sing on for New Hires not having a JNJ email address to receive the temp password for the Manager approved assignment and its challenge mitigation by process review and agreement the Manager would not issue the assignment until the SSID was issued and with it the new employee email address. Data Mapping process to make sure all data from Oracle database and the data marts were all integrated mitigated by reviewing all data flows from the Business and making sure integrity of data, ICH and GDPR standards were adhered to for harmonized and GxP practices, system files were all accounted for including for interfacing with other applications

##### Merck Pharmaceuticals - Regulatory Publishing, North Wales, PA

##### Project Manager Jun 2017 – Jun 2018

##### • Managed work from vendors Parexel and TCS for Regulatory Content Management (RCM) and Global Submissions Publishing (GSP) activities within Global Regulatory Affairs and Clinical Safety (GRACS) and their transition in external partner relationships with vendor based in India. focused on the transition of outsourced Publishing Workload

##### • Managed direct work from Kinapse to Genpact for Regulatory Content Management (RCM) and Global Submissions Publishing (GSP) activities within Global Regulatory Affairs and Clinical Safety (GRACS) focused on the transition of outsourced Publishing Workload

• Worked with the business subject Matter Experts SMEs to document non-IT only business processes addressing regulatory requirements for Medication Products Supply Chain used in Clinical Trail Master Files (TMF), the Periodic Reviews of Adverse Events (PAER), 15 Day Safety Reviews and Report submissions projects that were to be transitioned to external operator TCS

• Managed collaborative relationship with internal and external partners establishing a transition plan including the development of procedural documentation, nonprocedural documentation, training plan, and relevant job aids.

• Responsible for working with colleagues in Global Regulatory Affairs and Clinical Safety (GRACS) External Operations matrix organizational structures ensuring the transition within Global Regulatory Submissions Publishing (GSP) got executed efficiently and effectively. Built and maintain relationships with individuals across multiple locations.

• Responsible for engaged and collaborated closely with MSD and external partner stakeholders to manage the transition of the publishing process to ensure the continuity of publishing services during the transition period

- Oversaw QA and Quality Management (QMS) validation of Transition project deliverables as per management hybrid Waterfall and Agile methodology establishing, implemented and monitor Quality Management (QMS) requirements assuring Transition Projects and Workflow Process met Quality and Regulatory requirements, pro-actively sharing necessary QM controls and validation of all QM Documentation, sought continuous QMS development input. Maintained project risk register, perform root cause analysis via preventive, detective and corrective measures (CAPA) to enhance PQMs deliverables and competencies applying required internal and external Quality/Compliance standards to work products (Change control, validation documents etc.), ensured adequate analysis was performed for relevant testing conditions based on QA and Testing Protocols functional risk assessment, test overview list, test plan, test results, test deviations and change requests. Trained and coach the project team on relevant project procedures, good documentation practices, good testing practices

• Responsible for working knowledge of regulatory publishing, outsourcing, and supplier management relationship leadership

• Managed the business value of timeliness, quality and compliance, and the implications and risks of non-compliance. Independently solve complex problems that arose within job responsibilities and managed expectations and provided solutions. Communicated difficult issues both verbally and in writing building alignments around complex situation and drove results for Merck within the Healthcare/Consumer care industry, Regulatory Affairs Pharmacovigilance functions and within Drug development, specifically regulatory, CMC, and global safety processes for pharmaceutical products, vaccines and/or biologic products.

##### Johnson & Johnson - Janssen Pharmaceutical, Spring House, PA

##### Project Manager Nov 2016 – May 2017

##### • Managed JJAR Activity Repository projects to support the JJAR Program manager. Partnering with the JJAR Leadership Team and Subject Matter Experts. Responsible for facilitating JJAR meetings, providing communications, publishing updated documents.

##### • JJAR is the organization’s Global BPM deployment of a centric tool including the multi-channel cross sectors Pharma, Consumer and Medical Devices Business Data and its infrastructure (knowledge and enterprise content management) support the organization Activity flows and replacing some. Providing validated integrity and consistency.

• Worked with the business subject Matter Experts (SMEs) to document non-IT only business processes addressing cross sector Pharmaceutical, Consumer and Medical Devices requirements for provisioning of Products supply

##### • Managed Worked on the development of JJAR LIMS electronic data exchange (EDM), fully track and maintain an audit trail, assignation of roles and groups that dictate access to specific data records and who is managing them, to follow regulatory standards that affect the laboratory and the customer relationship management, assist with instrument calibration and maintenance, Product and equipment inventory and management, provide one location for all laboratory process and procedure (P&P) and methodology to be housed and managed as well as connecting each sample handling step with current instructions for performing the operation, measure and record inventories of vital supplies and laboratory equipment, provide fast and reliable interfaces for data to be entered by a human or electronic component, provide one location for all laboratory process and procedure (P&P) and methodology to be housed and managed as well as connecting each sample handling step with current instructions for performing the operation, organize work schedules, workload assignments, employee demographic information, training, and financial information, quality assurance and control, provide status reports, reports schedules and formats, tracking and calculation processing workflows, and traceability for audit trail and/or chain of custody lifecycle

##### • Managed work on the JJAR Corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs).

##### • Refined Business project requirements, define/document solutions and Capital Budget associated cost

##### • Responsible for assembling project teams, identifying appropriate resources needed, develop and execute project plans, and assign individual responsibilities

**•** Provided and Tracked Processes and Data Performance Leadership Analytics Metrics Team, Quality, Issue Escalations and Managed work on the JJAR Corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs). Tracked AGILE Kanban SCRUM Life Cycle workflow for Project and GWE Atlassian JIRA and CONFLUENCE Collaboration Enterprise knowledge management. Track, schedule and manage issues to ensure project commitment dates and project deliverables were me

• Managed work development included Documentum Electronic Document Management System (EDMS) storing validated shared information in its repository requiring check-in/check-out access controls workflow capabilities for sequencing, versioning document review and approval

##### • Attend bi-weekly JJAR Working Sessions, weekly JJAR LT meetings, as well as ad-hoc topic-specific meetings. Work with the JJAR Program Manager weekly to update project plans with key project activities

* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to CMC Project Teams, R&D, Product Development, Analytical Development and Clinical Manufacturing in a Biologics/ Pharmaceutical manufacturing company
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes for drug substance and drug product manufacturing, labeling, data review, batch record review and lot disposition of biological finished product for Clinical Trials
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system

##### VWR E-Commerce, Radnor, PA - for Life Sciences

##### Project Manager Jan 2016 – Oct 2016

##### Managed Global Web New and Enhancements for the multi-channel cross sectors Pharma, Consumer and Medical Devices Business and drove direction to DevOps Global teams in North America (NA), Europe (EU) and Asia Pacific (APAC) in operational processes, Technical Digital Web IS Development groups, Master Data Management (MDM) SAP ERP to ensure accurate and high-quality efficient processes to meet the needs of internal and external customers as needed and prioritized. Processes included the Supply Chain Logistics to market products distribution

##### Managed Governance and Commercial Web/UI development and deployment of instances, cross referencing, and continued development of rich and product content both Globally and Locally for all Multilingual Websites and Catalogs and delivering Customer Experience

##### Managed the Life Sciences BioPharma Architectural components Project to upgrade the Oligo Configurator Punch Out and Antibodies Configurator. Framing the SOW SCOPE with Business Stakeholders moving through Requirements, Design, Coding, QA Tests and Delivered within the Timeline frame and coding space to automate and provide Oligo their commerce.

* Worked with the PIM Managers to provide software implementation, development and enhancements and maintenance of the digital global library catalogues including text, visual material, audio material, video material product provisioning, storing, and retrieval located locally, or accessed remotely
* Managed Worked on enhancement development of LIMS lab set up electronic data exchange (EDM) to track and maintain an audit trail to follow regulatory standards that affect the laboratory and B2B customer requirements, Equipment inventory and management and record inventories of vital supplies and laboratory equipment, quality assurance and control, provided status reports and traceability for audit trail and/or chain of custody lifecycle
* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to Project Teams, R&D, Product Development, Analytical Development and Clinical Manufacturing in Supply Chain to Business to Business (B2B) Biologics/ Pharmaceutical manufacturing company
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system
* Provided and Tracked Processes and Data Performance Leadership Analytics Metrics Team, Quality, Issue Escalations and managed work on the JJAR Corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs). Tracked AGILE Kanban SCRUM Life Cycle workflow for Project and GWE Atlassian JIRA and CONFLUENCE Collaboration Enterprise knowledge management Wireframes WIKI with Use Cases and leveraging Data interaction on Solr Search, JAVA, ATG, STIBO, SAP, Services, Remote Procedure Calls (RPC), supporting REST, SOAP, and XML-RPC with source control Concurrent Versions System (CVS) and Subversion Team Foundation Server on JBoss and on Apache Software Foundation
* Managed infrastructure shared IT service management and worked on ServiceNow cloud to manage Web Capacity demand
* Expertise on MS Office Suite up thru 2017 & documented artifacts (MS Project including on the Web TFS, Planview, CONFLUENCE Wireframes/JIRA, REMEDY/PROMISE, Excel, PowerPoint, SharePoint)
* Cloud Computing delivery models (IAAS, PAAS, and SAAS) & Service Oriented Architecture (SOA) experience with Salesforce (SFDC), VMWare, Cloudflare CDN, Veeva Systems on the Cloud for Pharmaceutical and Life Sciences
* Managed shared pool of service-oriented architecture (SooA) development resources for new and enhancements on the Microsoft Azure Cloud Global Edges for Internet eCommerce access from B2B Customers. Providing capabilities to store and process global validated and audited compliance data across the Globe zones and for developers from Web and Application services to publish to and manage the Websites, high density hosting uploaded through the punchout user portal. using Solr SQL Data Warehousing technology including VWR PIM catalogue Search and, passing Messaging Services on the Event Hub using Global content delivery network (CDN) for audio, video, applications, images, and other files
* Used New Relic as an Insight software to analyze the Global Business impact and understand where the orders were coming from and the utilization of the Website by users and their ordering
* Worked with the Development team to Personalize Salesforce CRM for North America and Athena for EU. Architecting and configuring from Business requirements and prioritizing user stories from the customer portal providing customer order tracking. Worked with the Contact Center to centralize handling of individual communications & bidirectional information and configured KPI for provisioning metric services
* Working with procurement & approval processes in ARIBA for delivery settlements
* Migration of SAP to DC3, Global Web Enhancements for WebSolutions, Web Services, Data Mart Management
* Release and Deployment of solutions implemented through the SLDC Workflow from Requirements, Development, QA Testing & Validation and UAT for Owner signoff
* Managed work development included Documentum Electronic Document Management System (EDMS) storing validated shared information in its repository requiring check-in/check-out access controls workflow capabilities for sequencing, versioning document review and approval
* Agile - Hybrid Adaptive Leadership Project Management environment driving through iterations activities and development sprints

##### Sanofi Aventis Pharmaceuticals – GIS NA, Bridgewater, NJ

**Project Management Oct 2015 – Jan 2016**

* Responsible for coordinating activities and resources supporting DevOps Technical projects for the multi-channel cross sectors Pharma, Consumer and Medical Devices Business, migrations that impact multiple departments, systems, or work-flows with moderate and complexity.
* Oversaw QA and Quality Management (QMS) validation of Transition project deliverables as per management hybrid Waterfall and Agile methodology establishing, implemented and monitor Quality Management (QMS) requirements assuring Transition Projects and Workflow Process met Quality and Regulatory requirements, pro-actively sharing necessary QM controls and validation of all QM Documentation, sought continuous QMS development input. Maintained project risk register, perform root cause analysis via preventive, detective and corrective measures (CAPA) to enhance PQMs deliverables and competencies applying required internal and external Quality/Compliance standards to work products (Change control, validation documents etc.), ensured adequate analysis was performed for relevant testing conditions based on QA and Testing Protocols functional risk assessment, test overview list, test plan, test results, test deviations and change requests. Trained and coach the project team on relevant project procedures, good documentation practices, good testing practices
* Provided and Tracked Processes and Data Performance Leadership Analytics Metrics Team, Quality, Issue Escalations and managed work on corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs).
* Tracked AGILE Kanban SCRUM Life Cycle workflow for Project and GWE Atlassian JIRA and CONFLUENCE Collaboration Enterprise knowledge management. Track, schedule and manage issues to ensure project commitment dates and project deliverables were met Create, track and update artifacts like Product Development Plan, Management Summaries for Steering Committees and Stakeholders, Target Product Profile.
* Manage technical team integration of Capacity infrastructure demand from shared services ServiceNow on the cloud

##### Parexel Informatics Organizational Clinical Research (OCR) – Corp Global IT, Boston MA

**Portfolio Project Manager Jun 2015 – Sep 2015**

* Worked delivering Oracle Clinical Projects and Pharmacovigilance Projects like Oracle Clinical and Apollo Clinical Electronic Data Capture (Datalabs EDC and PRD) software-as-a-service (SaaS) Web Applications with APIs to ClinPhone allowing Clients Random access to their dashboards and Clinical Studies directly.
* Provide DevOps IT support for R&D research facilities enabling data studies housed in SAP and Oracle Clinical to conduct clinical trials to expedite the marketing channels.
* Provided TQM and QM required for Clinical Studies and computer systems validation.
* Managed shared pool development resources and services of new and enhancements on the Microsoft Azure Cloud for the multi-channel cross sectors Pharma and Medical Devices Business. Store and Processing data across world, publishing and managing PARAXEL Global Clinical Trials Websites, using SQL technology including PIM catalogue Search and, passing Messaging Services on the Hub TFS for audio, video, applications, images, and other files
* Provided and Tracked Processes and Data Performance Leadership Analytics Metrics Team, Quality, Issue Escalations and managed work on the JJAR Corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs).
* Tracked AGILE Kanban SCRUM Life Cycle workflow on Atlassian JIRA Collaboration Enterprise knowledge management. Track, schedule and manage issues to ensure project commitment dates and project deliverables were met
* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to Project Teams, R&D, Product Development, Analytical Development and Clinical Manufacturing in a Biologics/ Pharmaceutical manufacturing company
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes for drug substances
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system

##### Sanofi Pasteur Pharmaceuticals Americas ComOps Information Solutions – LatAm, NA, Swiftwater, PA

##### Project Manager Oct 2014 – Apr 2015

* Worked delivering Clinical and Pharmacovigilance non-IT business Projects like Supply Chain SharePoint Collaboration driven Clinical services
* Managed the work on software-as-a-service (SaaS) Web Applications allowing Clients and 3rd party Random access to dashboards, Shipping and Quality information and delivering Web Business the multi-channel Pharma Business projects for Americas IS and Commercial Operations fluently in English, Spanish and Portuguese.
* Created and maintained KPIs from SalesForce integrated to MicroStrategy reporting cubes and Google Analytics and maintained in ERP Data Warehousing (DW).
* Worked with Vendors like Accenture and MicroStrategy to get Business Case Financial Capital Budgeting and for Development updates, testing and roll over
* Managed work on the JJAR Corrective and preventive action (CAPA) to eliminate undesirable situations (RCAs).
* Managed work development storing validated shared information on the cloud and SharePoint for team Collaboration and in Web repository requiring check-in/check-out access controls workflow
* Provided and Tracked Processes and Data Performance Analytics Metrics Team, Quality, Issue Escalations and preventive action (CAPA) to eliminate undesirable situations (RCAs). Track, schedule and manage issues to ensure project commitment dates and project deliverables were met
* Provide integrated dashboard information as an Insight software to analyze the Global Business impact and understand where Product consumption came from and the utilization
* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to CMC Project Teams, R&D, Product Development, Analytical Development and Clinical Manufacturing in a Biologics/ Pharmaceutical manufacturing company
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes for drug substance and drug product manufacturing, labeling, data review, batch record review and lot disposition of biological finished product for Clinical Trials
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system

##### Affinity Global IT Operations, Aon Affinity Insurance Worldwide, Hatboro PA

**Sr. Project Manager May 2014 – Oct 2014**

* Managed Enterprise initiatives like The Image Migration to Rackspace ECM, PLUS 201 Renewals for PLI Product Renewal, New Carrier onboarding set up and configuration

##### Worked with Security Team to address WEP for IEEE 802.11 wireless networks adding Authentication and Encryption tools for confidentiality and for integrity to work with most devices and to prevent data interception and provide protection

##### Managed transfer of images development on Rackstack Cloud for Web and Application services using Solr SQL Data Warehousing technology and, passing Messaging Services on the Hub using Global content delivery network (CDN)

##### Vicom Computer Services, NYC, NY - Sales Organization for B2B

**Sr. Project Manager Data Efficiency and Storage Infrastructure Jul 2011 – May 2014**

* Managed project client implementations under Waterfall, Agile Methodologies using MS Project on the Web Server (PWA) for IT Infrastructure and Data Storage Efficiencies from augmentation, integration, upgrades and acquisitions.
* Provided Quantitative and Qualitative Post Mortems analysis from actual financial reporting, updates and closure
* For infrastructure shared IT service management worked on ServiceNow cloud to manage Capacity demand
* **Horizon BCBS-NJ**
* Implement 4 XIV, 2 SONAS, 1 SVC, Switches – 2 CISCO and 1 – Brocade, TPC
* Implement Tivoli Management Services (TMS)
* Install Informatica and augment EDW, MDM, Refresh implementation
* Augment eCommerce EDI, Exchange 2012
* Install and configuration of 3 POWER 770 HA servers on System Mirror AIX v7.1.2 Enterprise Edition, PowerVM Enterprise and 2 HMCs
* Upgrade install and configure VDI and install Video Communication tools
* **Montefiore Medical Center EHIT**. Yonkers, NY
* Install and configuration of 3 POWER 770 HA servers on System Mirror AIX v7.1.2 Enterprise Edition, PowerVM Enterprise and 2 HMCs
* Install and configuration Tivoli Solution Services
* **Adelphi University**. LI, NY
* Install and initial setup of two IBM Flex Systems
* **ASCAP – American Society of Composers, Authors and Publishers,** NYC
* Install and configure 2 P740s servers and their HMC’s
* **CBS Tv and Radio,** NYC
* Install and configure 2 IBM server Blades and configure Storage
* **Metro Transit Association (MTA),** NYC
* NetApp Consolidation Install and configure
* VMWare VDI View, ThinApp, and Persona Management POC
* Visual Communication Tools and Mobility Platform
* **Insurance Services Office of New Jersey (ISO)**
* Unified Fabric augmentation and implementation
* Installed and configured VDI Citrix based desktops
* **Episcopal Health Services (EHS),** LI - NY
* Install and Configure VMWare VDI View, ThinApp and Persona Management POC
* **McKesson Healthcare Corporation**
* Upgrade to Network
* **United Business Media**
* Implement NetApp FAS

##### MTM Technologies /Pennsylvania Power and Light (PPL). Allentown PA – Utilities

**Project Manager / Virtualize Infrastructure Apr 2011 – May 2011**

* Gathered, documented, validated and assisted the design of the Citrix Virtualized Desktop Infrastructure (VDI) for DevOps

##### IBM Global Technology Services/Maersk Logistics, Charlotte, NC

**Project Manager / Business Intelligence and Global eCommerce EDI Sep 2010 – Apr 2011**

Managed work on Projects for IBM at Maersk Lines in the areas of Business Intelligence (BI), Data Warehouse federation of Databases to Teradata using Data Stage ETL transports and Global Electronic Commerce Interchange eCommerce EDI Web Module Development and the upgrade of Internet (Web) Logistical Modules for Supply Chain Scheduling using RAD and JAD Agile methodology and tracked work on Clarity tools

* Managed the integration and federation of the data from three production applications and their current database source, these applications are Enterprise Data Warehouse (EDW 1.0) on DB2, Maersk Automated Rating System (MARS) on Oracle and Finance and Accounting for Container Transport (FACT aka SAP B/W). The final recipient data mart SEDW in Teradata.
* Managed the enhancement work to Supply Chain Management Logistics Mods for Cargo Scheduling Web self-serve operations Modules and their transactions processing and Product tracking systems
* Provided and Tracked Processes and Data Performance Metrics for Quality and Issue Escalations

##### Bank of America / Merrill Lynch, Ewing NJ Jul 2010 – Aug 2010

**Project Manager - Global Wealth Investment Management (GWIM) Business**

* Managed Projects identifying data sourcing, collection, transformation, normalization, rule administration, error detection and correction, data consolidation, storage, distribution, classification, item master creation, schema mapping, product codification, enrichment and data governance
* Managed work development included Documentum Electronic Document Management System storing validated shared information in its repository requiring check-in/check-out access controls workflow capabilities
* Streamline Data source ETL provisioning / report production process to enable the Web dashboards for Revenues, Net New Money, Head Count to be created expediently for level C management BFO and CFO controllers on Cognos reporting tools

**Dow Jones Corp, Princeton NJ - Global Business and Technology Shared Services/ Metrics and Reporting (Media Content for US Corp)**

**Sr. Technology Consultant - Global Business and Technology Shared Services/ Metrics and Reporting Aug 2008- May 2010**

* Manage and accountable for DevOps “Global Technology Services (GTS)” self-service reporting on product and technology delivery metrics.
* Worked with the PIM Managers to provide software implementation, development and enhancements and maintenance of the digital global library catalogues including text, visual material, audio material, video material product provisioning, storing, and retrieval located locally, or accessed remotely
* Managed and supported the install and configuring of the Siebel Sales Force platform for Marketing and Sales, including set up of the metrics for the field reps.
* Managed the implementation of the SAP R/3 ERP for HR and Accounting Business Segments

##### Sanofi Aventis Pharmaceutical Integrated Operations, Bridgewater, NJ Jun 2006 – Jun 2008

**Project Manager / Sr. IT Applications Rationalizing Architect - Managed Life Cycle (SDLC) projects across platform ERP IT/IS resources.**

* Worked on Clinical Research, multi-channel cross sectors Pharma, Consumer and Medical Devices Business Projects & managed applications including Marketing, Sales, R&D, Pharma Vigilance Drug Safety Regulatory Affairs resources for Compliance and safety, Development and QA and Software Application release teams.
* Worked with the PIM Managers to provide software implementation, development and enhancements and maintenance of the digital global library catalogues including text, visual material, audio material, video material product provisioning, storing, and retrieval located locally, or accessed remotely
* Managed the implementation of the SAP R/3 ERP Financial and Marketing Business Segments for the Sales & Distribution (SD) and Production Planning (PP) requiring the integration of the SAP Database to the applications on top of SAP Basis and middleware programs to provide enterprise resource planning for Data Warehouse Data management and its API
* Managed the implementation of Salesforce CRM for North America and configured Business requirements providing B2B order tracking.
* Created and Provided GMP Compliance Quality Documentation (IQ, OQ, PQ) for approval and maintenance on INIT/eDoc. Performed GCP system validation and testing for application implementation under 21CFRPart11 guidelines.
* Tracked development using Documentum Electronic Document Management System to store validated shared information in its repository on the Web requiring check-in/check-out access controls workflow capabilities
* For infrastructure shared IT service management worked on REMEDY to manage Capacity demand

##### Ansell Healthcare, Red Bank, NJ - Life Sciences Manufacturer for B2B of Protective Barriers

## **Project Manager / Sr. Business Analyst Mar 2005 – Jun 2006**

* Worked delivering Clinical and Pharmacovigilance Projects like in EDW, CRM, SCM driven Clinical software-as-a-service (SaaS) Web Applications allowing **t**he multi-channel cross sectors Pharma, Consumer and Medical Devices Business Clients and 3rd party Random access to dashboards, Studies, Shipping and Quality information
* Managed and supported the Siebel Sales Force CRM platform for Marketing and Sales from install and augmentation based on added metrics KPIs for the field reps

**J P Morgan/CHASE (Bank One), Wilmington DE Jun 2004 – Mar - 2005**

**Sr. Business Analyst – Risk Management**

* Analyzed and improved Risk Management processes of ERP financial reporting systems including TSYS re-engineering Business Processes (BPM)

##### Henry Schein, Inc., Farmingdale NY - Life Sciences Manufacturer for B2B Medical & Dental Devices

##### Sr. Business Analyst Mar 2003 – Jun 2004

* Worked on Supply Chain Management (SCM) migrating Warehouse Management (WMS) infrastructure for tracking systems, and communication between product stations (including the Data Centers) for the multi-channel cross sectors Pharma, Consumer and Medical Devices Business
* Worked with the PIM Managers to provide software implementation, development and enhancements and maintenance of the digital global library catalogues including text, visual material, audio material, video material product provisioning, storing, and retrieval located locally, or accessed remotely
* Provide Quality Assurance (QA) and Quality Systems (QS) oversight and support to CMC Project Teams, R&D, Product Development, Analytical Development and Clinical Distribution.
* Responsible for quality/data integrity oversight of cGMP/cGCP activities which include setting up and/or optimizing processes for Medical Devices, labeling, data review for Hospital Clinical Trials
* Process owner of the Quality Management Systems [QMS](Change control, Deviations, Out of Specifications, CAPAs, Investigations) for tracking and coordinating the initiation, execution, and completion of each QMS system

##### AON/Global IS Affinity Insurance, Hatboro PA Jan 2001 – Feb 2003

## **Project Manager /Programmer/ Business Systems Analyst**

* Worked on implementation for Global roll-outs of the CRM Lead Management System

##### Ryder Integrated Logistics, Miami FL Jun 1996 – Jan 2001

## **Sr. Business Analyst/Programmer Analyst**

* Worked on Supply Chain Management (SCM) implementing “Just in Time (JIT)” Global Warehouse Management System

**Technical Summary**

* MS Project version 2003 and 2010
* Java J2EE Programming, Java Script, Visual Café/Java
* Corda Centerview3.1 Dashboards - Metrics, KPI, PSGress SQL
* HIPAA Medicaid and Insurance Compliance
* SOX through SAS 70 Type II

**Education and Certifications:**

* Certified as Master Project Manager for IS/IT Professionals, University of Villanova 2009
* PMI Project Management Professional (PMP) certification (1613499)
* BBA – Finance & Computer Information Sciences, Florida International University. April 1987
* Associates: Accounting and Computer Sciences, Miami Dade Community College 1984
* SCO Systems Engineer - UNIX, University of Miami 1980
* Member of: Project Management Institute (PMI), NJPMI chapter, Delaware Valley Chapter