Nicole Horn-Febres

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## interface analyst

An experienced HL7/Interface professional with a record of success in HL7 implementation, software testing, quality assurance in an enterprise environment and competitive healthcare landscape. A positive track record in working with development team in the software development life cycle (SDLC) and clients through strategic plans, developing and implementing business solutions, and building strong relationships through the project management process. Proven ability to lead, be a change agent, motivate, problem solve and integrate diverse development team in delivering products and services, communicating with business leads, customers and other stakeholders.

### Areas Of Expertise

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| * Strategic Planning * Process Improvement * Team Leadership * Problem Solving * Relationship Building/Management * Strong knowledge of healthcare and clinical applications/workflow | * Project Management * SDLC * Off-shore development * High-Impact Decision Making * Result Tracking/Analysis * HL7 Certified * Agile methodology | * MEDHOST Enterprise products * IE Engines, Corepoint, OPENLink * Testing/Scripting/Documentation * Built interfaces for vendors such as Meditech, Paragon, CPSI, Cerner, McKesson, Invision, Soarian, Centricity, Allscripts, Eclipsys |

### Professional Experience

**MEDHOST, Franklin, TN January 2011–SEPTEMBER 2016**

**INTERFACE ANALYST**

* Provides management oversight of Technical Project Management staff to ensure they are successfully delivering the integration projects from the backlog of work that has been sold
* Implements interface applications to successfully integrate internal and/or third-party vendor applications, meeting Interface Services department revenue goals
* Collaborates with other Information Systems Analysts, Product Management, Product Development and Customer Support departments to support client needs
* Utilizes interface software, hardware tools and generalized PC applications that support system integration
* Identifies potential obstacles and resolve issues which would impact project completion
* Assists Product Management in assessing custom enhancements to the Product Road Map
* Works with other departments and with clients to resolve open calls
* Provides excellent customer service and support to Interface product customers
* Attends Go Live activities as required
* Responsible for managing the multiple phases of the project across multiple on-going projects to meet project timelines
* Responsible for managing the relationship and expectations of the customer for a mutually beneficial outcome
* Takes full ownership for all aspects of the interface implementation/development project
* Serves as primary point of contact for customer during interface implementation/development
* Distributes documentation on and explain installation procedures to customers and third party vendors
* Responsible for reporting the financial status of each project to management and project management on a timely basis
* Responsible for identifying sales opportunities and communicating these to the Sales department
* Monitors customer satisfaction during implementation/development project
* Creates and communicates regular status reports as required

**Lenox Hill Hospital, NY, NY June 2009 – January 2011**

**Senior Integration Analyst**

* Managed virtual Laboratory team, consisting of Interface Analysts and Technical Implementation Engineers.
* Responsible for installing interfaces using Siemens integration engine OPENLink. Experience with integrating to the following
* systems: Invision, Softlab, Mediware Bloodbank, HMED, CBORD, Eclipsys, TeleTracking, Invision charge batching, Sunquest, Athena, Commisure, McKesson, PACS, OB Tracevue, Cerner, Canopy, Pentax, Omnicell, Muse, Go Anywhere, and Sunrise Clinical Management. Extensive HL7 Knowledge.
* Interface Lead for interface conversions from Openlink to Ensemble

**Siemens, Malvern, Pa. April 2007-June 2009**

**Senior Integration Analyst**

* Responsible for installing interfaces using Siemens integration engine OPENLink. Experience with integrating to the

following systems: Invision, Softlab, Softmed, Cerner, Cloverleaf, Emergisoft, EDIM, Patient Keeper, Bloodbank, Orsos, CBORD, McLab, Muse, BedTracking, Logicare, XTEND, batching, MMRI, Document Imaging, CBAY, Apollo, Signature, WesterStar, Hemodynamics, PACS, Meditech, Mediware, NYCLIX, and Lawson. Extensive HL7 Knowledge.

* Project manager for NYCLIX (NY Clinical Information Exchange) install. Responsibilities included coordinating tasks of implementation team, updating project workplan, hosting of weekly status reports, maintaining issues list, escalating issues to management, and installation of interfaces.

**Independent Contractor March 2007-June 2007**

**Integration/Interface Consultant**

* Responsible for installing interfaces using Siemens integration engine OPENLink. Experience with integrating to the following systems: Invision, Softlab, Bloodbank, Orsos, Marquette, batching, MMRI, Document Imaging, WesterStar, Hemodynamics, and Meditech.
* Highly experienced in working with HL7 and fixed formatted interfaces.

**Computer Science Corporation, NY, NY February 2002-March 2007**

**Lead Systems Analyst**

* Responsible for installing interfaces using Siemens integration engine OPENLink. Experience with integrating to the following systems: Invision, Softlab, Softmed, Cerner, Cloverleaf, Emergisoft, EDIM, Patient Keeper, Bloodbank, Orsos, CBORD, McLab, Marquette, BedTracking, Logicare, XTEND, batching, MMRI, Document Imaging, CBAY, Apollo, Signature, WesterStar, Hemodynamics, PACS, Meditech, and Lawson
* Highly experienced in working with HL7 and fixed formatted interfaces.

**Shared Medical Systems, Malvern, Pa. May 1997-March 2002**

**Healthcare Systems Consultant, Integration**

* Responsible for installing interfaces using Openlink 21 Base Services and the Toolkit. Experience with Invision to Softmed two-way interface, Invision toRadiology two-way interface, building of Super Record objects, Allegra toSoftmed two-way interface, Openlink 22 Client/Server Integration Engine, Unity to WatchChild one-way ADT interface, Invision to Cerner two-way interface,Invision to Novius EAD backload interface, and the Invision to Novius EADStore/Forward and Query/Response interfaces. Responsibilities include reviewing system specifications, building, training, testing, and troubleshooting both HL7 and fixed formatted interfaces.

**Shared Medical Systems, Malvern, Pa. 1994-May 1997**

**Healthcare Systems Consultant, Patient Accounting**

* Responsible for the implementation of the Patient Accounting application of the SMS Hospital Billing product at various hospitals, clinics, and psychiatric centers. Activities included system design, training, testing, debugging, and writing custom (ADHOC) reports.

### Education & Certifications

**EDUCATION**

Rutgers University, New Brunswick, NJ – Public Health Administration

**CERTIFICATIONS**

**Lean SixSigma – Yellow Belt**

### **REFERENCES AVAILABLE UPON REQUEST**