*Sr. Technical Program / Project Manager*

Technically savvy thought leader and business management professional with a rich 17-year career reflecting strong team leadership, operational acumen, project delivery and IT proficiencies. Maintain focus on achieving bottom-line results while driving product strategies and technology alliances, and formulating and implementing advanced business solutions. Superior record of delivering simultaneous high-profile, large-scale, and mission-critical projects worth multi-million dollars for renowned multinational clients. Proven leader with strengths in identifying talent and building, motivating and managing high performance onshore and offshore cross-functional teams to achieve and exceed set goals.

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| AREAS OF IMPACT | RECENT PROFESSIONAL EXPERIENCE |
| Senior Level Management  Strategic Planning  Business Continuity  Risk Management  Merger / Acquisition Integration  Cross-Functional Teams  IT Deployment  3rd Party Vendor Management  Technical Process Management  Enterprise Program Management  Compliance Programs | AT&T (July 2013 TO PRESENT)  Sr. TECHNICAL PROGRAM / PROJECT MANAGER - AGILE  Lead 4 SCRUM Masters & 5 cross-functional teams totaling 300+ experts across US & India  Drive **project management** including on-time/on-budget management of **large scale enterprise projects** at AT&T mobility  Serve as organizer, facilitator, planner, analyst, and problem solver  **HIGHLIGHTS**   * Lead more than one **multi-million-dollar projects** at any given time * Drive preliminary project planning activities, project request reviews, development of business use cases, drafting of project proposals, and controlling and communicating of changes in project scope and schedule * Mentor **SCRUM Masters** and train them in running SCRUM meetings; mentor and develop teams composed of matrix resources * Collaborate with business owners and staff to understand business requirements and facilitate successful implementation * Champion **project development**, manage risks, resolve issues and oversee project documentation * Manage team workload, define and prioritize upcoming projects, define appropriate staffing, and develop and manage project budgets * Proactively involved in **complete SDLC**   TEXAS INSTRUMENTS (Oct 2005 TO Jun 2013)  SENIOR LEAD MANAGER / PRINCIPLE CONSULTANT | 5 direct reports in US & 16 across India, Taiwan, China, Japan, France  Drove architecture and development of simple web application to sophisticated management system with centralized storage and security  **HIGHLIGHTS**   * Architected and implemented **Algorithm Simulation Process** from scratch, including developing architecture, building team and overseeing completion, saving millions in R&D department * Led 8-year **Mentor II** and **DMIS** applications projects to enable TI groups and external stakeholders to collaborate, share, store and access research data securely and efficiently * 6k+ global users, 1m+ monthly access, 15+ applications * Established lightweight **Scrum project management** process * Collaborated with internal customers to understand current processes, and design and implement new functionality and system enhancements * Trained and mentored multi-talented team of experts and juniors * Provided strategic assistance as needed, created test plans and tests, and assisted in testing of modules * Ensured system user interface was user-friendly, intuitive and consistent |
| KEY ASSETS |
| Team Creation & Leadership  Customer Focus  Staff Development  Training  Complex Problem Solving  Empowerment  Budgeting  Resource Allocation  Process Improvement  Communication  Collaboration  Strategic Thinking  Negotiation  Lean Strategies  Certified Scrum Master |
| EDUCATION & CERTIFICATIONS |
| **AT&T University:**  AGILE Methodology  SDLC Project Lifecycle  Professional Scrum MasterTM (PSM)  Microsoft Certified Solution Developer (MCSD)  Bachelor of Engineering |

VERIZON (June 2004 TO Oct 2005)

PROJECT LEAD | 6 direct reports in Irving, TX & 6 in India

**First offshore project** with TCS in Chennai involving project coordination, integration of work and release of application to production environment

Drove analysis, database design and creation of business logic component

**HIGHLIGHTS**

* Led onshore and offshore team for **Complex Pricing Management (Matrix Pricing)** project to handle complex pricing calculation logic and provide easy-to-use experience for Sales team
* Managed diverse IT tasks including developing complex ASP .NET web pages, using DataGrid control to display services, logging database errors, fixing production issues and creating web pages using Web Form

BLOCKBUSTER, INC. (April 2004 – June 2004)

SENIOR ANALYST | 6-member team

Acted as short-term **subject matter expert** to drive **backend optimization**

**HIGHLIGHTS**

* Assisted on **International Customer Relationship Management** project for monitoring various sales segments of Blockbuster to help Marketing and Sales teams generate special location-based deals
* Collaborated with client’s internal team, and provided guidance where required

THE AUSTIN COMPANY (December 2002 TO April 2004)

ONSITE / OFFSHORE PROJECT LEAD | 3 direct reports in US & 9 in India

Assisted Project Managers with multiple onsite and offsite projects, including **ProMIS**

Created business logic component, back end components and scripts, designed application, and conducted unit and integration testing of new release and maintenance build modules

**HIGHLIGHTS**

* **Established offshore branch** for client from scratch involving 9 technical experts in India
* Managed diverse IT tasks involving Transact SQL queries, creating web pages using Web Form and Validation Controls, developing business logic COM objects and using DataGrid control to display services

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| PREVIOUS EXPERIENCE |

**MICROFINANCIAL, INC. / LEASECOMM, INC.** ♦ WALTHAM, MA (2001 TO 2002)

SENIOR SOFTWARE DEVELOPER

* Developed company websites, and supported analysis, design and development of 3-tier and N-tier business logic applications

**BRASSING, INC. / RUSHI INTERNATIONAL** ♦ WALTHAM, MA (2000 TO 2001)

SENIOR WEB DEVELOPER / ANALYST

* Supported analysis, design and development of web applications and admin applications in 3-tier architecture

**FTS INFOTECH PVT. LTD.** ♦ CHENNAI, INDIA (1998 TO 2000)

SOFTWARE PROGRAMMER

* Developed web pages and supported development and testing of various software modules

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| TECHNICAL EXPERTISE |

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| * Microsoft Technologies | * Web Technologies |