**RAMU KASIBATLA –(PMP, CSM, ITIL)**

**(IT Project Manager/Consultant/Analyst)**  
SOFTWARE DEVELOPMENT | ENTERPRISE IMPLEMENTATIONS | SYSTEMS ENGINEERING

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**Professional Summary**

* **Organized and goal-oriented** with over 15 years of IT Experience in all phases of diverse technology projects. Solid experience leading and carrying out all phases of full SDLC lifecycle enterprise system development, from estimating, analysing, designing, building, testing, implementation and support.
* **Project Management Professional (PMP)**with over 7 years in leading and managing projects based on waterfall and agile methodologies.
* **Excellent Communicator**: leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams. Consistently demonstrated proficiency at quick learning, contribution to business operations, systems improvement in both internal and client facing consulting roles
* **Analytical problem-solver**, able to anticipate issues and create new systems that streamline operations, resolves concerns and improves efficiency.
* **Information Risk Strategy & Management (IRSM)** – Executing Risk Management and compliance Process, adhering to company policies and standards.

**Core Competencies**



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| **IT Project Management:**  Project Planning, coordination, issue and Information Risk Management,  Scope planning, schedule development, budget and cost control,  Change management.  **Tools**– Microsoft Project,  I- Planner, Rational Portfolio Manager, and Splice –M, Rendezvous, and Project Connect. | **IT Project Lifecycle: SDLC** Requirements Gathering& SystemAnalysis, Estimation, Design ,  Code Changes,  Reviews, Defect Prevention Testing/QA/Rollout/Support  **Value-Added Leadership:** Cross-Functional Supervision, Team Building & Mentoring, Client Relations & Presentations, Business & IT Planning, Vendor Management | **Technical Skills:** Java, C, C++, Html, Xml, JavaScript,.Net, VBA script, COBOL, JCL, CICS, CL& RPG  Database : SQL, IMS DB, DB2, VSAM, DB2/400  **Servers** – Windows Server 2008, Tomcat, IBM Mainframes , AS/400  **Tools** – Remedy, Eclipse, Endevor, Maestro II, Smart Test , Workbench, Pro-Edit, ChangeMan, Expeditor, ProCon (Contract Management ) |

**Education & Credentials**



* **MCA**(Masters in Computer Applications) from Birla Institute of Technology, MESRA,
* **BSc (Mathematics Hons)** from Sambalpur University,
* **PMI-Certified Project Management Professional (PMP**,#**1364597)**
* **Certified Scrum Master** from Scrum alliance**(MEMBER : 000151302)**
* **IT Service management (ITIL@2011 Foundation)** from **CELTEM**

**Career Progression**



* **Larsen & Toubro InfoTech** (**Re-batched** from **Ingram Micro** as a deputy manager systems, August 2008) - Working as a Project Manager from January 2010 – till date
* **IBM**– Worked as an Ass. Project Manager/Project Lead from April 2007 – July 2008.
* **Syntel** – Worked a Project Lead/Application Architect from the period June 2006 – March 2007
* **HSBC Software Development**– Worked as a Senior Software Engineer from November 2005 - June 2006
* **SkyTech Solutions**– Worked as an SE & SSE from April 2004 - October 2005
* **NIIT Technologies (Earlier was a part of NIIT)** - Worked as a project trainee and then as a Systems executive from November 1998 - April 2004.

**Achievement Highlights:**

* Managed teams(of Avgsize30) across broad technical, financial and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
* Mitigated risk factors through careful analysis of financial and statistical data. Anticipated and managed change effectively in rapidly evolving global business environments.
* Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules and work breakdown structures.

**Project Experience**



1. **Larsen & Toubro Infotech** 04/2012 – till date

**Client:** Chevron Corporation., USA **Technology:**SQL Server, .NET

**Role**: Project Manager | Information Risk Management Co-ordinator | Business Analyst

**Energy Technology Company – Major Capital Projects:**

* **ProCon -** from 8over8 is web basedContract management toolProCon is a web-based Contract Management System specifically designed for use in Major Capital Projects in the Oil & Gas industry. ProCon provides standardized tools for managing the award and execution of contracts: business rules, document templates, approval requirements, and proactive monitoring of contract obligations and overall contract health. ProCon manages contractual communications, obligations, and transactions between Company and Contractors.Primary focus for our use of Procon in Chevron is Post Award Contract Management.
* Implemented SSO (Single Sign on) for Chevron users using windows authentication.
* Established compatibility with third party software products by developing program formodification and integration.
* Coordinated with systems partners to finalize designs and confirm requirements.
* Provided documentation on start-up, shut down and first level troubleshooting of processes tohelp desk staff.
* Implemented company policies, technical procedures and standards for preserving the integrityand security of data, reports and access.
* Consistently met deadlines and requirements for all production work orders.
* Proposed technical feasibility solutions for new functional designs and suggested options forperformance improvement of technical objects.
* Recommended architectural improvements, design solutions and integration solutions.
* **Facilityengineering tools**– Support for Aspen, Hysys etc. tools related to Installation, Licensing, version upgrades, packaging and trouble shooting of issues. VBA Scripting for extracting license information of network licensed users.
* **Information Risk Management (IRM)** - Co-coordinator for Major Capital Projects ensuring compliance based on 'Confidentiality', Data Integrity, Availability, External and Internal visibilityreviews of the Technical Controls MCPIM Apps against Chevrons Policy’s and standards.

1. **Larsen & Toubro Infotech** 02/2011 – 12/2011

**Client:** Freescale Inc., USA **Technology:** Java/J2EE, JSP, Oracle & Web logic, Flex

**Role:** Project Manager

**InternetSolutions.**Freescale Semiconductor, Inc is one of major producers and designers of embedded hardware, semiconductor chips in use around the world. The company focuses on the automotive, consumer, industrial and networking markets with its product portfolio including microprocessors, microcontrollers, digital signal processors, digital signal controllers, sensors, RF power ICs and power management ICs.

Freescale.com is the basic website being maintained with around 35 sub modules associated with it each having its own functional relevance.

**Ecommerce / Shopping Cart**: Freescale Buy Direct is a Global E-commerce solution that provides customers with a fast, easy way to order samples, silicon, development tools, software, and 3rd party providers’ design tools directly online by credit card, purchase order.**Customer care**: One stop portal for Freescale direct customers with ability to “self-service themselves for Order and Quote management, as well as query for pricing, availability, shipment tracking**. Blue-chip:** Demand Creation and Market Development for high technology products using Freescale products.

**Teamsite**: Teamsite is Content Management System (Product of interwoven) which allows non-IT users to create, manage and publish content to live web servers without having to rely on IT departments.

Quads: Web based Quote Management system to manage quotes and prices to support negotiations with external partners.

* As Project Manager with a team of associates, responsible for coordination, planning, & execution of Application Development and Support activities uses waterfall and agile methodologies.
* Participated in ISO Audits. Metrics data capture, analysis and SLA reporting.
* Risk identification, monitoring and mitigation.
* Coordinated with systems partners to finalize designs and confirm requirements.
* Provided continued maintenance and development of bug fixes and patch sets for existingweb applications.
* Provided documentation on start-up, shut down and first level troubleshooting of processes to help desk staff.
* Designed strategic plan for component development practices to support future projects.
* Consistently met deadlines and requirements for all production work orders.
* Managed creative projects from concept to completion while managing outside vendors.
* Developed work-flow charts and diagrams to ensure production team compliance with clientdeadlines.

1. **Larsen & Toubro Infotech and Ingram Micro** 8/2008 - 12/2010

**Client:** Ingram micro Inc., USA **Technology:** COBOL, CICS, JCL, VSAM, DB2 & IMS DB

**Role:** Deputy Manager Systems | Project Manager

**Impulse -**Ingram Micro creates sales and profitability opportunities for vendors and resellers through unique marketing programs, outsourced logistics services, technical support, financial services and product aggregation and distribution. Impulse is the system which supports the core business of Ingram Micro, right from Order entry till the order is billed and shipped to the customer.

* As a Project Manager Working for the project was involved SOW creation with prioritized CR's, milestones and cost updates.
* Creation of Business Requirement document, estimation, Technical specifications preparation,Change Control Board presentation, Implementation and Monitoring.
* Metrics data capture, analysis and reporting.
* Risk identification, monitoring and mitigation.
* Consistently met deadlines and requirements for all production work orders.
* Advocated for end-users to perform testing and problem analysis for server, desktop and IT infrastructure work.
* Proposed technical feasibility solutions for new functional designs and suggested options for performance improvement of technical objects.

1. **IBM** 4/2007 **-**7/2008

**Client:** NiSource Inc. USA **Technology:** COBOL, CICS, JCL, VSAM, DB2& IMS DB

**Role:** Project Lead | Asst. Project Manager

**NiSource Inc.** based in Merrillville, Ind. NiSource operating companies deliver energy to 3.8 million customers located within the high- demand energy corridor stretching from the Gulf Coast through the Midwest to New England. NiSource Distributive Information System primary functions are Online, Service Orders, Billing, Meter reading, Billing adjustment, Credit and collections, Revenue Balancing, Choice programs and Reporting. It covers 5 states namely Ohio, Virginia, Kentucky, Pennsylvania, Maryland under its distribution.

* As a Project Lead Working for the project was involved with prioritized CR's, milestones and cost updates.
* Creation of Business Requirement document, estimation, Technical specifications preparation, Change Control Board presentation, Implementation and Monitoring.
* Metrics data capture, analysis and SLA reporting with 24/7 Support.
* Risk identification, monitoring and mitigation.
* Consistently met deadlines and requirements for all production work orders.
* Advocated for end-users to perform testing and problem analysis for server, desktop and IT infrastructure work.
* Proposed technical feasibility solutions for new functional designs and suggested options for performance improvement of technical objects.

1. **Syntel Inc.** 06/2006 **-**3/2007

**Client:** American Express (USA, UK) **Technology:** COBOL, CICS, JCL, VSAM, DB2& IMS DB

**Role:** Project Lead | Application Architect

* **AMEX Credit Suisse**- is the entity of a Joint venture with American Express, making up Swiss card, which has the license to issue American Express cards in Switzerland. Swiss card utilize the CARE platform for their Amex charge card Processing. Under the current CARE screen controls, Swiss card users can view all proprietary market data and Propriety card users can view Swiss card member data. Swiss card handles all card issuance and servicing in the Swiss market. Proprietary access to Swiss card member’s accounts, enabling personal Details to be viewed is a violation of Swiss secrecy laws. The purpose of his project was to ensure that American Express complies with Swiss secrecy Laws.
* **AMEX GNA -** Application GNA stands for global new accounts, supports processing of applications for new credit cards. GNA accepts new applications either in the form of a batch file from its various vendors or from Internet and Telemarketing groups. This system primarily validates data, verifies customer information, and checks previous card experience with Amex, checks for fraud etc, gets credit information from various credit bureaus. GNA approves or declines applications depending on the results of the validation process. It further assigns card numbers to the approved applications. This system also sends data to the various downstream streams like Triumph and care (billing system), CAS (card authorization), MIS-DB2 (reporting system, GNAT (global name, address and telephone system), etc.
* As a project Lead/IT Business architect was responsible for requirement gathering and the designing the technicalsolutions.
* Work Allocation Planning and tracking, Client Interactions for Business requirements, System specification and entire SDLC.
* Participated in weekly status updates, Tele-con’s.
* Work assignment planning, delegation and monitoring.
* Estimation, analysis and reviews of the change requests. Unit, system testing and implementation of the change requests.

1. **HSBC Software Development** 11/2005 **-**06/2006

**Client:** HSBC Bank, UK **Technology:** COBOL, CICS, JCL, VSAM&, DB2

**Role:** Senior Systems Engineer (Programmer | Analyst)

**CRM - (CRM) is a widely**-implemented strategy for managing a company’s interactions with [customers](http://en.wikipedia.org/wiki/Customers), clients andsales Prospects. The major objective of the CRM Systems is to calculate and maintain an overall history of the bank’s Customers and to facilitate the cross selling of Products

* As a Programmer / Analyst was responsible for requirement gathering and the designing the technicalsolutions.
* Work Allocation Planning and tracking, Client Interactions for Business requirements, System specification and entire SDLC.
* Estimation, analysis and reviews of the change requests. Unit, system testing and implementation of the change requests.

1. **SkyTech Solutions** 04/2004 **-**10/2005

**Client:** United Airlines, USA **Technology:** COBOL, CICS, JCL, VSAM&, DB2

**Role:** Senior Systems Engineer (Programmer | Analyst)

* **Mileage Plus Information -** Mileage Plus is the frequent flyer program for United Airlines. The program is designed to establish and retain customer loyalty by providing incentives to fly on United Airlines
* **Wiring Diagram System**- Wiring Diagram system generally provides engineers with detailed wiring and electronic equipment specifications as per the FAR 121 requirements. It’s a collection of drawings and lists, which define wiring, and Hook-Up to associated equipment installed on any plane model. The configuration data helps user to service, troubleshoot, functionally check and repair all install aircraft electrical systems and equipment, and contains information for inspection and maintenance of these systems
* As a Programmer / Analyst was responsible for requirement gathering and the designing the technicalsolutions.
* Work Allocation Planning and tracking, Client Interactions for Business requirements, System specification and entire SDLC.
* Estimation, analysis and reviews of the change requests. Unit, system testing and implementation of the change requests.

1. **NIIT Technologies** 11/2000 **-**03/2004

**Client:** ING, The Netherlands **Technology:** COBOL, CICS, JCL, VSAM&, DB2

**Role:** Systems Engineer (Programmer | Analyst)

**PIT (Project Information and time accounting system), ING The Netherlands -** The PIT (Project Information and Time Accounting) on-line subsystem serves for the recording of project data, employee data, staff planning, accounting for hours worked and consulting the number of accounted hours per project and per employee

* As a Programmer/Analyst was responsible for requirement gathering and the designing the technicalsolutions.
* Work Allocation Planning and tracking, Client Interactions for Business requirements, System specification and entire SDLC.
* Implementation and Release Planning, both **onsite & offshore**.
* Work assignment planning, delegation and monitoring.
* Estimation, analysis and reviews of the change requests. Unit, system testing and implementation of the change requests.

1. **NIIT Technologies** 08/2000 **-**09/2000

**Client:** MIDAS Systems, UK **Technology:** RPG/400, DB2/400, ILECL, SDA and ILERPG

**Role:** Systems Engineer (Programmer | Analyst)

**MIDAS Systems, UK -** MIDAS application is mainly a banking package. There are total 300 installations all over the world. Now they wanted to expand some fields for their business purpose. In this pilot project we consider 20000 LOC and expanded the CUSTOMER NUMBER field from 6numeric to 10 alphanumeric **(RPG/400, DB2/400, ILECL, SDA and ILERPG).**

* Involved in Inventory Analysis, Review, Impact Analysis, Review of Conversion Guideline, Code

Conversion, and Test Data preparation, Testing & Reviews

1. **NIIT Technologies** 02/2000 **-**07/2000

**Client:** Al-Rajhi Bank, Riyadh, SAUDI ARABIA **Technology:** COBOL, CICS, JCL& VSAM

**Role:** Systems Engineer (Programmer | Analyst)

**Trade and Finance System:**The system revolves around renting out of the car showrooms as well as car Financing and sale. The bank right now is involved in providing car loans to individual customers as well as renting out of its own showrooms to various car agents. The system basically consists of the following modules: Trading, Operations, Marketing & Customer Support, Credit, Collection

* Analysis of SRS (System Requirement Specifications),
* Preparing Program Specs, writing Batch Code for Reports, Testing, Reviews, Test plan and Test data Preparations.

1. **NIIT Technologies** 04/1999 **-**12/1999

**Client**: ITC, India**Technology:** RPG/400, CL/400, DB2/400, VAX/VMS 6.4, FORTRAN 77 & CLIPPER5.2

**Role:** Systems Trainee (Programmer | Analyst)

**Management Information System:**This project involves Analysis, Testing and Y2K Compliance certification of Y2k-Converted Management Information System of the client. Audit involves impact analysis and necessary testing of the hardware, operating system software and application software for Y2K compliance. The audit is being carried out for various modules or subsystems. MANMAN: This is the Manufacturing & Marketing system

* Analysis & Testing, Communication with the client, generation of Y2K compliance reports and sharing with the Team Lead.

1. **NIIT Technologies** 11/1998 **-**03/1999

**Client:** Nihon Beniya, JAPAN **Technology:** RPG/400, DB2/400, CL/400, SDA &RLU

**Role:** Systems Trainee (Programmer | Analyst)

**Sales Management System:** The client is a rapidly growing business house dealing in construction materials – mainly wood. As a part of their expansion program, new software was to be developed to take care of the additional businesses that the client had ventured into. Main areas covered were Orders and Supplies, Transactions related to shipment of goods and Billing and Credit Management

* Responsibilities include Specification Analysis, Coding, Code review, Testing, Test data preparation, Documentation and Status reporting