**Volkan Ozuneguven**

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## Summary:

* **More than 6 years of cumulative experience in Software Quality Assurance methodologies, with diversified skills in manual and automation testing**.
* Extensive knowledge of **Software Development Life Cycle** (SDLC) working on **client/server** and distributed **web-based systems**.
* Expertise in **analyzing and reviewing of Functional Requirements Documents and System Requirement Documents**.
* Expert in **designing and maintaining Test Cases** and both **Functional and User interface specific documents**.
* Extensively experienced in testing in **V Model & Agile methodology**.
* Expertise in the **Functional and Regression testing of** **Web applications** and its **functionalities**.
* Proficient in all forms of testing including **Black box testing, System testing, Functional testing, Integration testing, Smoke testing, Sanity testing, Cross-browser Compatibility testing, Accessibility testing, exploratory testing, end-to-end testing, Re-testing, GUI testing** and **Database testing**.
* Strong Knowledge in using the **HP AutomatedTools** like **HP ALM/Quality Center** and **JIRA** for **defect Tracking Tool**.
* Experienced in **running manual and automated test** using **HP ALM /Quality Center**.
* Proficient in **Bug tracking and reporting** using **HP ALM/Quality Center**.
* Good knowledge of **SQL, Toad and database connectivity** **for Back-end testing**.
* Solid expertise in **automated testing tools** suite – **QTP/ UFT** and good exposure to **SOA automation testing** using **SOAP UI** tool.
* Well versed in writing **Scripts in VBScript** for using in **QTP/UFT Automation**.
* Experienced in testing **Data Migration and Integration with external applications** using **QTP/UFT**.
* Experienced in reviewing Project Requirements (BRS), design documents and business documents.
* Strong understanding about multiple IT technical platforms, and application development methodologies.
* Experienced in the designing and implantation of Software Quality Assurance standards and practices.
* Proficient in requirements analysis, design, risk analysis, and prioritization skills on multiple or large sized software development projects.
* Excellent analytical, organizational and communication skills with a strong desire to collaborate to accomplish tasks and resolve issues.

**Testing Tools: Selenium IDE/RC/WebDriver/GRID, Quick Test Pro (QTP), Test Link, Test Manager, Jbehave, Cucumber, SOAP UI. – 6 Years experience**

**Work Experience:**

**UnitedHealth Group, Hamilton, NJ**

**QA Automation Analyst**

**From: 01/ 2017**

**To: Present**

**Responsibilities:**

* Analyzed **System Requirements, Business Requirements** and generated **Traceability Matrix, Test Plans and Test Scripts** accordingly.
* Attended the **Business Requirements** Walk through and reviewed the BR's Document to verify each and every statement in the document is testable.
* **Executed the test scripts** on different releases and validated the actual results against the expected results.
* **Tested critical bug fixes** including critical fixes and coordinated with the developers in release of bug fixes meeting.
* Involved in doing **System testing** of the entire applications along with team members.
* **Interacted with developers to report software bugs** and re-tested the fixed issues.
* Involved in all stages of **Software Development Life Cycle** from requirements gathering to post-production.
* Extensively performed **compatibility, connectivity checks and smoke tests for web based applications**.
* Performed **Functional and GUI testing** manually.
* Performed **Defect Root Cause Analysis**, interacted with related Team, and tracked defects in a **HP ALM**.
* **Uploaded the test cases from Excel to HP ALM**.
* **Identified software problems, wrote easy-to -follow bug reports**, **logged them into bug tracking** tool **HP ALM** monitored their progress and verified their fix.
* Involved in **Back End testing** using **SQL queries**.
* Involved in **planning UFT testing** process by analyzing the AUT.
* **Automated web service testing using modularUFT framework** which saved lots of manual efforts.
* Automation payment related business rules were tested using **Excel, UFT** and **XML technologies** together which yielded fabulous results in terms of cost savings*.*
* Coordinated with the teams to define the data needed for the project.
* Helped business stake holders to define a cost efficient organizational level Test strategy.
* Made recommendations for improvement of applications to programmers and software developers or Engineers.
* Documented the Daily Defects Status with the help of QA Metrics.

**Environment:** *Agile, MS Office, MS Excel, C, C++, XML, UNIX, MS Excel, Oracle, SQL Server, HP ALM, UFT, Windows, PowerPoint, HTML.*

**AT&T, Oakton, VA**

**QA Automation Tester**

**From: 05/ 2014**

**To: 12/ 2016**

**Responsibilities:**

* Responsible for **Analyzing system specification** and interacted with **business analysts** and **Developers and developed the Test plans**.
* Reviewed the **Business Requirements** document with the business and development team to understand the architecture and functionality of the application.
* Developed various **object repositories** to develop effective scripts and designed master Scripts so as to invoke sub scripts.
* Involved in **designing the Test Cases** based on requirements and **HLD** (High Level Document) & **LLD** (Lower Level Document).
* Performed **manual testing** across different access interface during **integration, clean pass and regression phases**.
* Responsible for **Functional testing, Regression testing, Integration testing, System testing, Positive and Negative testing**.
* **Logged Requirements into HP ALM Requirements module**.
* **Designed & executed Test Cases in HP ALM**.
* **Prepared and updated test cases and test scripts in HP ALM** using **Traceability matrix** tracking business requirements to **test cases and vice versa**.
* **Identified software problems**, **wrote easy-to -follow bug reports**, logged them into bug tracking tool **HP ALM** monitored their progress and verified their fix.
* **Developed and executed SQL statements to check the back-end database**.
* **Planned UFT testing** process by analyzing the AUT and **Automating Test Plan Generation**.
* Created a **Key Word Driven Framework** using **UFT**.
* **Created UFT regression automation scripts**.
* **Reviewed the UFT Scripts** developed by the team members.
* Involved in **System Integration Testing with external/Internal interface** and understood overall customer business functionalities.
* Participate in daily SCRUM meetings interacting with Project Manager, Develop Manager and members of the QA team.
* Involved in reading architectural diagrams, environment/server management documentation, review end-to-end workflows (technical/business).
* Collected and reported Test results through various metrics reporting tools and communicated to key stakeholders on a regular basis.

**Environment:** *JIRA, CSS, SQL Server, MS Visio, Windows, SOAP UI, C, C++, HTML, UNIX, VB Script, XML, HP ALM, UFT, Java, J2EE, Java Script, PowerPoint, Oracle, MS Excel, MS Office.*

**Valley National Bank, New Jersey, U.S**

**Software Tester**

**From: 11/ 2011**

**To: 04/ 2014**

**Responsibilities:**

* Reviewed **Business Requirement document**, **IT Design Document** and prepared **test plans for all assigned projects** releases.
* Involved in **analyzing the applications** and **development of test cases**.
* Analyzed and reviewed the **software requirements, functional specifications** and **design documents**.
* Developed **test scenarios and test procedures** based on the **test requirements**.
* Participated in **preparing Test Plans**.
* Developed **Test Objectives and test Procedures**.
* **Involved on testing the new functionalities** based on **test cases** and coordinated with development team in fixing the issues.
* **Wrote test cases and executed tests** using **Quality Center/ALM**.
* Performed **Back End testing** in **Oracle Database Server** using **PL/SQL** **quires**.
* Performed **Data Driven Testing** for multiple sets of data using **QTP/UFT**.
* Generated **automated test scripts** for **functional and regression testing** using **QTP/UFT**.
* Researched new **open source language/framework** for future **end to end Test tools across components**.
* Ensured Test deliverables are prepared per enterprise guidelines.
* Produced documentation to support the QA processes.
* Participated in project meetings to set the schedules and milestones and completed all the deliverables in the timely manner.

**Environment:** *C/C++, CSS, Java Script, MS SQL Server, Web Services, PowerPoint, XML, HTML, .Net, Quality Center/ALM, QTP/UFT, VBScript, Java, Windows, UNIX, MS Excel, MS Office.*

**Technical Skills:**

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| **Web Languages:** | HTML, XHTML, XML, Java Script |
| **Database:** | Oracle, DB2, SQL Server, MS Access, MySQL, DB2 |
| **Operating System:** | Windows, UNIX, LINUX, MS DOS |
| **Languages:** | Java, C, C++, SQL, VBA, C#, PHP, Asp.Net |
| **Test Tools:** | HP Quality Test Professional, HP UFT, Unix/Linux Tools |
| **Bug Reporting:** | HP Quality Center, HP ALM, JIRA |
| **Scripting:** | VB Script |

**REFERENCES: Available upon request**.