ARCHITA GHOSH

Appleton,WI • 716-817-3370 • [archita0401@gmail.com](mailto:archita0401@gmail.com)

[ linkedin.com/in/archita-ghosh-026327119?trk=nav\_responsive\_tab\_profil](https://www.linkedin.com/in/archita-ghosh-026327119?trk=nav_responsive_tab_profile)e

# SENIOR SOFTWARE QUALITY ASSURANCE ENGINEER

Summary

**Innovative IT professional** oVering 5 years experience leveraging sohware test engineering and test methodologies to deliver highly eVective and creative quality solutions to business and technology challenges. Utilizes highly attuned analytical skills to develop IT and business strategies employing cutting- edge technologies to increase productivity. Consistently drives high standards of service through eVective team management, communication, and strategic planning to develop and manage strong client relationships. Highly organized with strong capacity to prioritize workload, delegate deliverable, and steer project completion within established deadlines.

**Core Competencies**

Selenium ( Data Driven, Hybrid frame work, Testng) Test Case Management

Java

Point of Sale testing Regression Testing Boundary Testing

User Acceptance Testing System Testing

JIRA

E-commerce- Endeca Training & Mentoring Database Testing Bugzilla

HP Quality Center Test Strategy Preparation

Test Plan Preparation Defect Management Unit Testing

February, 2014 -

September, 2015

Work History

Test Analyst- As a Lead

*Cognizant Technology Solutions*

Client was an established and leading global index specialist providing investment solutions, serving asset owners and investors globally

**Objectives:-** Revamp of the website to make more attractive and easy accessible to the customer. Now the users can easily commence idea for investment without paying.

**Roles & Responsibilities:-**

Performed detailed analysis of business requirements and developed comprehensive plans defining and scoping project requirements.

Test Plan, Test Strategy and Test case creation and Execution.

Coordinated with the offshore & Onshore team members & reviewing the test deliverable. Coordinated with the client to analyze the defect

Performed Status reporting. Performed Metrics Measurements.

Performed Automation testing ( Selenium with Hybrid frame work) on regression suites Performed defect management

Jun, 2013 - January, 2014

Test Analyst

*Cognizant Technology Solutions*

**Client:-**Worked in diVerent areas of Hospitality & Retail domain , such as USA leading Retail Departmental Store Website

**Objectives:-**

In Faceted Navigation of the eCommerce new Enhancements had been done and in these enhancements few existing functionalities and new functionalities have been tested.

**Roles & Responsibilities:-**

Performed Requirement Analysis.

Performed Test Plan, Test Strategy and Test case creation and Execution. Performed Test data creation.

Coordination with the offshore team members & reviewing the test deliverable. Status reporting.

Metrics Measurements.

Test case & Defect Management using QC.

Performed content management and UI view changes using Endeca.

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February, 2013 - May, 2013

Test Analyst

*Cognizant Technology Solutions*

**Client:-**Worked in different areas of Hospitality domain , such as Global Casual Dining Restaurant Chains (USA)

**Objectives:-**

The validations as part of the project included validation of the Brinker online ordering websites and mobiles apps for new launched products.

And need to check the end of Day(EOD) process after updating the EOD process.

**Roles & Responsibilities:-**

Performed Requirement Analysis.

Performed Test Plan, Test Strategy and Test case creation and Execution. Performed Test data creation.

Coordination with the offshore team members & reviewing the test deliverable. Status reporting.

Metrics Measurements.

Performed Test Case & Defect tracking using Test Case Management tool.

October, 2012 -

January, 2013

Software Tester

*Cognizant Technology solutions*

**Client:-**A chain of Bakery-cafe Fast Casual restaurants- Panera Bread

**Objectives:-**

The validations as part of the project included validation that the online ordering is operating correctly

**Roles & Responsibilities:-**

Performed detailed analysis of business requirements and developed comprehensive plans defining.

Created Test case preparation, Test execution. Performed Defect Management using JIRA. Prepared Root Cause Analysis.

January, 2012 -

October, 2012

Software Test Engineer

*Cognizant Technology Solutions*

**Client:-**One of world’s top three QSR - Burger King Corporation

**Objectives:-**

1. The validations as part of the project included validation of RODX after moving to SICOM POS from MICROS POS.
2. Validations as part of this project included validation of the Menu Management module.
3. This involved validation of the menu items which were rolled out every week as part of the menu in the restaurants in US. Also involved validation of the reporting module.
4. The users used to use an Excel based tracker to track the daily activities and manage the workload. This is now being implemented using MS Access.

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