***PROFESSIONAL SUMMARY:***

* Business Analyst with **7 years** of experience as a practitioner in business analysis, requirements management and iterative development. Business intelligence
* Deep understanding of **Investment Banking**, **Retail/Commercial Banking**, **InvestmentManagement, Asset Management**, **Corporate Finance, Insurance**, Hedge Fund, Private Equity, **Capital Market, Money Market** and Foreign Exchange Market, **Financial Instruments** (Stocks, Corporate and Government Bonds, CDs, MBS, Derivatives), regulatory /compliance reporting, Basel III, **Dodd-Frank Act**, **SOX**, Solvency II, **US GAAP** and IFRS
* Experienced in Basel **Risk Management** (Credit, Market, and Operational); **Portfolio Risk** (Credit Risk; Market risk across all assets)

# Comprehensive knowledge and understanding of Software Development Life Cycle (SDLC), Waterfall, Agile (SCRUM), Rational Unified Process (RUP)methodologies

# Good understanding of various phases: Requirements, Analysis/Design, Development, Testing, and Production.

# Extensive experience in gathering, analyzing, managing and documenting business(BRD) and functional requirements, excellent in communicating with stakeholders from business and technical fronts.

* Basic knowledge of data migration, data mapping and **data analysis**

# Adept at creating and transforming business requirements intofunctional requirements and designing business models using UML diagrams - Use Case, Sequence, Activity, Class diagrams in MS Visio and Rational Rose.

* Involved in implementing proactive delivery reports and the business intelligence solutions using MicroStrategy Narrowcast Server

# Excellent facilitation skills in conducting walkthroughs, surveys, questionnaires, interviews, focus group brainstorming, researches, and JAD sessions.

# Experience in reviewing Test Procedures, defining Test Scenario, Test Cases and conducting User Acceptance Testing (UAT)

# Knowledge in conducting GAP Analysis, SWOT Analysis, Risk Management, Impact Analysis and Cost Benefit Analysi

***TECHNICAL SUMMARY:***

|  |  |
| --- | --- |
| Methodologies | Waterfall, Agile (Scrum), RUP |
| Requirement Management Tools | IBM Rational Requisite Pro, MS Excel |
| Project Management Tool | Microsoft Project and MS SharePoint |
| Database | Oracle, SQL Server, MS Access |
| Testing tools / QA | Quality Center,Jira |
| Business Modeling Tools | Microsoft Visio |
| Other Skill | Java , Hadoop, Tableau, Unix , Business intelligence, Microstrateg,SQL |
| Change Management Tools | Rational clear quest, Rational clear case |

***PROFESSIONAL EXPERIENCE:***

**Fannie Mae, Dallas, TX Wal-Mart Inc (Bentonville, AR) Oct-2012-Dec-2014**

Wal-Mart Inc (Bentonville, AR)Support of E-commerce applications and Understanding the various Ecommerce applications and support them. Analyze the various Ecommerce applications used by the US retailer and improve their performance, provide permanent fixes for issues by identifying the root cause, work with the business deeply to understand their future requirements and work upon scalability of the Ecommerce applications.. Database Migration from sources to the Data Warehousing database.

**Responsibilities:**

* Provide AGILE project management controls, project plans, timeline schedules, facilitate RAD sessions, and review software defects.
* Responsible for providing business requirements within an AGILE software development SCRUM environment.
* Gathering and analyzing Business requirements to integrate Customer Global Marketing database.
* Responsible for gathering Marketing reporting requirements and functional specifications for diverse marketing tools. (Customer Segmentation, Lead scoring, Campaign performance)
* Responsible of the UAT process and global users support for the Multifactor Authentication application.
* Conducted and coordinated within the team, within the project group, business management team and with business users/customers.
* Brainstormed possible risk scenarios, thus formulating and implementing ad-hoc solutions to stay within project budget. Using Hadoop for big data.
* Involved in implementation of Business Intelligence Applications using Cognos and Business Objects, building Data Marts and enterprise wide Data Warehousing.
* Worked closely with program management team to ensure that the Micro Strategy deployment team fully understands the project requirements and report on high level project status.
* Expertise in developing Business Intelligence and Data Warehouse applications. Creating Universes for Adhoc reporting and also for Dashboards. Creating Full Clients and Web Intelligence Reports.
* Working with Marketing data from BI data warehouse to generate Reports in Tableau.
* Extracted Data from Teradata using Informatics Power Center ETL and DTS Packages to the target database including SQL Server and used the data for reporting purposes.
* Responsible for design and implementation of Microstrategy based reporting and analytics solutions.
* Worked as a liaison between the product development, technology and internal business units.
* Worked with OLAP tools such as ETL, Data warehousing and Modeling..
* Preparation of unit test cases and conduct unit and integration testing
* Participated actively in detailed project analysis-PERT / budget analysis / market analysis activities, reporting. Created various metrics based on the analysis results, as needed by the higher management for various strategic decisions.
* Ability to analyze data, reports and dashboards and a willingness to “dive into” systems and formulate new and better ideas on how to better support stakeholders Created reports in Tableau by connecting to various data sources/excel sheets

**Environment:** Agile Scrum, Teradata ETL Testing, Quick Test Pro, Mercury Quality Center, Toad, Data warehousing, Business Objects, Tableau, Microstrateg,SQL Business Intelligence,

**Northwestern Mutual, Milwaukee WI Business Analyst Apr-2011- Sep-2012**

Northwestern Mutual is a mutual company that offers financial services, including life insurance, long-term care insurance, disability insurance, annuities, mutual funds, and employee benefit services. Risk Management clients in Northwestern Mutual were updating **derivative type code** and related information manually on the database. The process was time consuming and leading to imprecise results. The project is to automate the process of feeding derivative type codes to the main database so that more timely and accurate derivative exposure reporting is enabled.

**Responsibilities:**

* Conducted the GAP Analysis between the Current State & Future State Processes, analyzed the current issues, researched on the best practices and provided recommendation before the implementation process for new application.
* Developed business process models to document existing and future business processes.
* Gathered and articulated Business Case, Business Requirements from the Directors, Managerial level and end-user Business Partners and synthesized those requirements into technical specifications.
* Documented and standardized Business Requirement Document (BRD) and Functional Requirement Document (FRD).
* Conducted and participated in the meetings with stakeholders, business managers, relationship managers, end-users to understand and document business requirements and functional specifications for the Workflow.
* As Agile Scrum master coordinated Sprints, from Iteration Planning thru daily scrum, and Iteration Reviews and Retrospectives.
* Worked on the performance tuning of SQL based on Indexes, views and sequences like dropping and altering in the Micro Strategy reports.
* Study the business process and gather the client requirements. Base line the Business Intelligence tools.
* Analyzed Business Requirements and created Use Case Diagrams, Navigation Flow, Business Flow Diagrams, Data Flow Diagrams and Work Flow Diagrams using MS Visio.
* Used Tableau create interactive dashboards for real-time updates on changes
* Worked on exporting data to flat files using Teradata Fast Export .
* Facilitated and conducted the weekly meetings, interviews and JAD session on a regular basis with the business partners during the entire SDLC process.
* Developed user manuals, presentations and training manuals as per project specifications and timelines.

**Environment:** UML, Agile Scrum, Teradata ,Business Intelligence ,Waterfall, MS Office, MS SharePoint, MS Project, MS Visio, UML, and SQL.

**The Finish Line Inc, Indianapolis, IN  Business Analyst Jul-2009-Feb-2011**

Finish Line Inc operates an ecommerce retail website. The transactional database driven ecommerce website is supported by an ERP system with a SQL Server back-end. The ERP system ties together different aspects of the website including inventory management, customer accounts, shopping cart, credit card processing and other ecommerce functionalities. The aim of the project was to enhance the functionalities of various existing applications linked to ecommerce.

**Responsibilities:**

* Responsible for gathering user requirements and specifications for designing a mortgage based loan system using and documenting the same.
* Created context and workflow models, information and business rule models, Use Case and Object Models during the analysis using Rational tools.
* Conducted Business Requirements, Functional and Technical meetings with Business groups.
* Served as a liaison between mortgage specialists and the project team.
* Extensively involved in maintaining requirements traceability and communicating any changes to these requirements to different business groups and programmers.
* Working with clients to better understand their needs and present solutions using structured SDLC approach.
* Designed and developed project document templates based on SDLC methodology
* Develop and maintain sales reporting using in MS Excel queries, SQL in Teradata, and MS Access. Produce performance reports and implement changes for improved reporting.  Interface with internal customers.  Provide ad-hoc reporting and analysis from data sources including Peoplesoft (SET) and Teradata.
* Led and conducted JAD sessions for requirements gathering, analysis and design of the system.
* Designed the system, prepared UML and sequence diagrams using Rational Rose.
* Collaborated on creation of documents such as the Vision, business requirements (BR) and business systems design (BSD) documents
* Implemented Agile/Scrum as a project management methodology
* Responsible for writing detailed descriptions of user needs, program functions, and steps required for developing or modifying software programs using Rational Rose (UML).
* Prepared Functional Specification Documentation (FSD) and communicated these to the stakeholders.
* Actively interacted with different business groups to perform Gap analysis to identify the deficiencies in the system by comparing the actual objectives with the system objectives desired.
* Used MS Visio for Process modeling and Business Process flow diagrams.
* Extensively involved in regression testing during various phases of the application.

**Environment:** Rational Rose, Rational Req Pro, RUP, Teradata ,Win Runner, Load Runner, MSOffice

**Baltimore Life Insurance Company, Owings Mills, MD Business Analyst Jan-2008-Jun-2009**

Established in 1882, the company provides financial products and services to more than 300,000 individuals, families and businesses.Leveraging the Financial Integration effort, which was a project focused on building a new FAS140 accounting system that would improve COMPANY’S efficiency and timeliness in the accounting close effort, the Multi-Family (MF) division of the companyis undertaking a similarly designed automation project. The main difference is that the MF project is not a redesign; it entails the automation of processes, which are currently manual. The new MF accounting engine will provide the corporation’s system of record for Prepayment /Bond/FIN45/FAS149 journal entries.

**Responsibilities:**

* Implemented an integrated agile solution with complete line of traceability for all the artifacts of system development projects.
* Extensive knowledge of risk management, life insurance policies, actuaries, property & casualties, disaster impacts, and claim management.
* Followed a structured approach for gathering and formalizing business requirements expressed by managers, process owners and operational users of the information system.
* Involved in requirement gathering including interviews, brainstorms and meetings with stakeholders and created requirement specification artifact.
* Involved in the preparation of functional specification and supplementary requirement document.
* Created Use-Case Models using Rational Rose to depict Actors and Use-Cases in various business Processes and for the Identification of Normal/Alternative flows and definition of preconditions, post-conditions and extensions of the system.
* Prepared Business Process Models that includes modeling of all the activities of the business from the conceptual to procedural level. Followed top down, leveled technique for building Business Process Models.
* Worked extensively with UI team to create the User Interface screenshots to be presented to the Business.
* Participated in postproduction validation, user manual, product release and deployment to end-user, after successful development and testing of the product.

**Environment:** MS Office (MS Word, MS Excel, MS PowerPoint, MS Project, MS Share Point), Rational Clear Quest