**Carol Lunsford**

**Mainframe Developer and Programmer / Analyst**

Grand Prairie, TX 75050 - Email me at [cklunsford.mail.com](mailto:cshirey@bigplanet.com), Mobile Phone 469-236-0131

• Mainframe Project Manager on two separate projects including First American Corporation, and MBNA, and an Independent Consultant on a third project at Publix Super Markets, Inc.

• 15 years of experience as an accomplished application developer, including 15 years in mainframe environments using structured development methodologies analyzing customer needs, designing new or modifying existing systems on projects that supported company-wide revenue initiatives with aggressive deadlines, for multiple fortune 500 companies

• Ability and willingness to be flexible in assignments and enjoy the challenge of digging in and learning

Application systems while performing analysis, coding and testing of upgrades during Y2k transition projects.

• Very dedicated team player with excellent problem-solving and interpersonal skills, interfacing well with

management, colleagues and customers.

• Prioritized and worked with multiple assigned tasks simultaneously within a fast-paced environment while

remaining attentive to detail.

• Positions have included and combined roles of Sales Representative, Consultant, Project Manager, Application Developer, Senior Programmer / Analyst, production support, subject matter expert and mentor.

**MAINFRAME WORK EXPERIENCE**

**Senior Mainframe Programmer / Analyst**

INDEPENDENT CONSULTANT - Dallas, TX 2003 - present

Analysis, coding, unit testing, system testing, and implementation of application systems using COBOL, JCL, and accessing DB2 databases.

**Contract Project Manager**

HOWARD SYSTEMS INTERNATIONAL - Dallas, TX – July to December 2002

• Project Manager @ MBNA   
Managed a mainframe team in a large integration and implementation project incorporating new software design of a direct marketing enhancement to the customer welcome notification and card mailer packages.   
\* Developed, executed, and maintained mainframe project plans   
\* Led and participated in technical design sessions including design of DB2 data warehouse databases   
\* Developed and documented the mainframe systems functional specifications based on discussions and decisions reached in technical design meetings for COBOL, DB2, & JCL applications   
\* Assembled the Conceptual Functional Specification design document for three technology areas including the Front-End (web interface), mainframe, and data warehouse application systems based on business and technical requirements for the project

**Contract Project Manager**

TEKHNIKOS SOLUTIONS, Dallas, Texas - January to July 2001

• Project Manager @ FIRST AMERICAN CORPORATION

Project Administrator and Coordinator for multiple technology initiatives in the Cyborg Technology Services group. Managed, administered, and coordinated three projects including a Cyborg version upgrade, Cyborg Benefits conversion to Fidelity, and company mergers and acquisitions onto Cyborg.   
\* Developed request for proposals and prepared business case and ROI analysis

\* Created Visio diagrams of business process flows   
\* Developed, executed, and maintained project plans   
\* Designed and implemented a process for determining which technology initiatives would become projects   
\* Prioritized and assigned project stake holders, team members, and responsibilities   
\* Determined project scope and deliverables   
\* Project document creation, organization, and LAN management   
\* Prepared and distributed meeting notes and minutes   
  
**Independent Consultant**

PUBLIX SUPER MARKETS, INC., Lakeland Florida - May to July 2000   
• Completed a six-week consulting project at Publix Super Markets corporate headquarters located in Lakeland, Florida.   
\* Defined and analyzed the Publix software portfolio for store numbers, which were expanding from 3 to 5 digits   
\* Assembled, evaluated, and explained analysis results   
\* Discussed and formulated strategies for converting, testing, and implementing the changes with minimal disruption and downtime to the production systems

**Principal Consultant**

VIASOFT INC. - Irving, TX – June 1995 to February 2000

On-site Project Manager and Project Leader on 10 different customer accounts over the five-year tenure. Successfully completed Y2K transition projects on-time and within budget constraints.   
\* Developed enterprise application definitions for organizations, loaded and analyzed COBOL, CICS, DB2, Easytrieve, and JCL components for each application. Completed date impact analysis and estimated conversion costs and project duration based on analysis results.   
\* Utilized problem solving, interpersonal, and communication skills to resolve resource conflicts and technical issues to keep critical projects on schedule.   
\* Assisted in the design and maintenance of a Microsoft Access database to assign and track progress of team member assignments and workload.   
\* Created and tracked project progress and resource allocations to a Microsoft Project plan.   
\* Generated weekly status reports which identified issues and tracked team progress.

**Senior Programmer / Analyst**, Dallas, TX – December 1992 to June 1995

PRICE WATERHOUSE COOPERS (formerly Price Waterhouse LLP)   
Staff Scheduler for the Central Region (1994-1995)

\* Scheduled resources on assignments across the central region of the United States  
Senior Consultant (1992-1994)   
\* Led team for five PREMAS sub-systems during the Warranty and Maintenance phase of the Amoco Premas project in Tulsa, Oklahoma.   
\* Supervised the design/construction for add-on work in the Journal Entry subsystem.   
 TPR (test problem resolution) Team Leader over five PREMAS subsystems in which 60 system problems were identified and resolved in a four-month period.   
\* Provided client support and interface on five PREMAS subsystems including Check Input, Checkwrite, Contracts, Division of Ownership, and Electronic Data Interface.   
\* Estimated and led the design and construction of an enhancement to the Journal Entry subsystem while training and mentoring a staff consultant in becoming the back-up and subsystem expert.

**Senior Consultant**

DATRONICS, INC. 1991 to 1992

\* Performed analysis, programming, testing, and implementation of COBOL and JCL on MVS mainframe systems

**Senior Consultant**

CHAMPLIN REFINING & CHEMICALS 1989 to 1990

\* Performed analysis, programming, testing, and implementation of COBOL, SAS, and JCL for the HRIS information systems on a MVS system.

**Programmer/Analyst**

ERICSON 1987 to 1989

\* Performed analysis, programming, testing, and implementation of COBOL, Easytrieve, and JCL for the HRIS INSCI application systems.

**Programmer/Analyst**

GENERAL DYNAMICS 1985 to 1987

\* Performed analysis, programming, testing, and implementation of COBOL, and JCL for the MRP (master requirements planning) application systems.

**EDUCATION**

**B.B.A. in Business Administration (Information Systems and Marketing)**

Baylor University, Waco Texas