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**SUMMARY**

* Facets 5.01 Data Model /Development/Application Upgrade experience
* 5 years’ experience in C#, EDI X12 – 820, 834, 999 and TA1 and JivaMigration to Facets Experience -12 Years’ Experience in Facets Implementation Projects involving Facets Conversion, Reporting, Interfaces, Configuration Support , Data Warehousing – SSRS/SSIS
* 12 Years of SQL Server Experience
* 6 Years of Report development using SSRS and 10 years of Crystal Report Experience
* Experience in **Scrubbing and Loading GPCI, RBRV, Flat Fee Schedule and TC modifier files received from CMS for NetworkX pricing** and testing Claims against new Pricing information.
* Worked in Data Warehousing Project
* Worked in Medicare/Medicaid Line of Business – PFFS/CIP and Commercial Line of Business- PPO
* Experience in **reporting incorrect Priced Claims – DME, Lab, Physician, ASP and Supporting configuration teams by generating reports for claims incorrectly priced**.
* Strong Facets Data Model knowledge, Facets batch jobs – XPF,MMS,UMI,CLMU,ABI
* Strong Facets Reporting Experience – Claims, Membership. Providers, Utilization Management, 1099, WorkFlow, Accounting
* Technical Expertise in Report Development using SSRS/Crystal Reports/Facets RUBI/Excel
* Technical Expertise in User Interface Design For Facets Extensions using Visual Basic 6/.Net
* Developed SQL Stored Procedures for Reporting, Custom Applications for In-house needs

**TECHNICAL SUMMARY**

**Languages:**Visual Basic 6.0**,** Visual Basic .NET,Transact-SQL

**Software/Tools:** Trizetto FACETS,RUBI Reports**,** Crystal Reports 10/. NET**,** Crystal Info**,** SSRS**,** Business Objects Professional XI R2

**Operating Systems:** Windows 2000/NT, UNIX

**RDBMS:** SQL Server 2000/2005/2008, MS Access 2000, DBArtisan 7.0, RapidSQL 6.0.3, Sybase, DTS/SSIS

**PROFESSIONAL EXPERIENCE**

**Client: Lovelace Health Plan, Albuquerque, New Mexico 06/15/2013 –Current**

**C#, EDI, JIVA Migration Project, HIX SHOP and FFM**

This is a Data Migration Project from JIVA (Case Management tool) to Facets 5.01 SQL Server 2008 R2 version. Developed C# .Net console application to be run from TIDAL to generate Auth Keyword File from JIVA and Extracts from Facets to JIVA. The console application calls Facets UMI batch to upload keyword file to Facets on a daily basis.Upgraded SQL code from Sybase to SQL Server.  
  
Scrum-Agile Methodology - HIX Federal and State EDI X12 - developed X12 parsers for 820, 834 Inbound and Outbound files, created data structures in SQL server 2008 R2 to parse and load EDI transactions.  
  
Created console application to generate 999 and TA1 acknowledgement files for a given 820. Created fallout report for Members not enrolled in Facets /Premium Adjustments but exist in 820. Generated BRCP keyword files to load premiums.

**Client:Florida HealthCare Plan, Daytona Beach, Florida 05/29/2012 – 05/29/2013**

EDW - Reporting, C#,SSIS/SQL Developer/SSRS/SSAS, Excel, PowerPivot

**SQLDeveloper**

* Developed code to populate Major Diagnostic Fact, Disease Category Fact and Utilization Cost Schedule Fact tables for reporting. Developed and Deployed Cubes from SSAS Project.
* Used Excel and PowerPivot to generate Adhoc reports from Cubes.
* Created Dashboard and Drill down reports.
* Coded Functions and Procedures to get Member/Patient Counts by CPT Procedure codes, Major Service Category, Disease Category, Diagnostic Category Network Status
* Developed SSRS report stored procedures, and did Performance tuning.

**Client:Universal American, Houston, Texas 01/14/2012 – 05/15/2012**

Facets 4.81, Excel,SSIS, SSRS and SQL 2008

**Facets Reporting Analyst**

* Developed Reports for CMS Auditing team to help in Claims analysis
* Involved in generating Membership/ Provider Reports/Extracts using SSIS/SSRS
* Developed customer service reports
* NetworkX pricing Fee schedule load as per CMS guidelines. Testing with Configuration team to verify Provider pricing.

**Client: XL Health, Baltimore, Maryland 02/14/2011 – 12/15/2011**

Facets 4.71, Excel, C#,SSRS and SQL 2008

**Reporting Analyst – Configuration Support**

* Developed Reports for Configuration team to help reduce pricing errors and to Correct Claims
* Involved in generating Reports using Pivot tables / SSRS reports to help configuration team in identifying estimated allowed amounts for Physician, Lab, DME and ASP claims
* Some of the Issues relate to Incorrect Copay, Coinsurance, Procedure Codes- Modifiers pricing incorrectly
* Facets Support on EOBs/EOPs. Determine and verify Percentage of Medicare Allowable paid on claims
* Supporting NetworkX Pricing for in-house configuration team

**Client: Preferred Care Partners, Miami, Florida 02/08/2010 – 12/20/2010**

Facets 4.71, C#,SSIS, SSRS and SQL 2008,EDI 834,

**SQL/Reports Developer**

* Reports Development using SSRS and SQL Server 2008, **Interface development for loading Facets Fee Schedules for Medicare and Medicaid – NetworkX data model – GPCI,RBRV and TC modifier, Flat fee schedule, Zip fee loads and Ambulatory Surgical center**
* Generating extract files to send to CMS for LIS members from LIS History and Full enrollment file from CMS Marx system, maintain C# applications.
* Parsing EDI 834 transactions and loading it into SQL Server tables.
* Developed Software Design Prototype for User Acceptance prior to development.
* Develop SSRS reports

**Client: AmeriChoice, Phoenix, Arizona 07/01/2009 - 01/01/2010**

Project: AmeriChoice Rebranding Project

**FACETS Analyst**

* Requirement Analysis and Preparing Design documents for upgrading existing reports, applications, Facets letters to comply with UnitedHealth Standards
* Modified stored procedures using SQL Server for Membership/Claims/UM Reports.

**Client: BCBS Anthem, Richmond, Virginia 03/01/2009 - 06/30/2009**

Project: EDW FAN Project Enterprise Data Warehouse (FACETS/ACES/NASCO)

**SQL Developer/SSIS/SSRS,C#**

* Prepared Medicare Part D Reports and Data Profiling
* Developed SSIS packages to extract data for EDW target Provider data model from Facets Provider Application
* Developed SQL queries to retrieve Provider details and mapped the EDW Target Tables
* Prepared Technical specification Document for the EDW FAN project

**Client: Affinity Health Plan, Bronx, New York 06/01/2008 – 02/15/2009**

Project: Clearing XC Claims backlog

**SQL Developer/Crystal Reports, C#**

* Developed stored procedures and extracts to clear claim backlog. Developed claims reports using Crystal Reports
* Reduced 150,000 claims backlog from XC
* Check payments of more than $40 million were sent to Providers after claims backlog were reduced. Developed custom reports on Claims from workflow and XC tables using Crystal XI and SQL Server Reporting Services
* Generated extracts for Emdeon and other trading partners from Inhouse developed Gateway for EDI claims

**Client: Preferred Care Partners, Miami, Florida 02/01/2008 – 05/31/2008**

Project: Facets Reporting

**SQL/Report developer,C#**

* Developed Facets reports using Crystal XI
* Developed Utilization Management, Membership, Providers, and Claims reports
* Validating EDI transaction sets

**Client: Heritage Health Systems, Houston, Texas 09/01/2006 – 01/31/2008**

Project: Reporting solutions using Business Objects XI and SSRS

**SQLDeveloper/SSIS/SSRS,C#**

* Developed and Implemented reports for various departments
* In the healthcare environment using SQL Server 2005, Business Objects XI R2 version and Visual Basic.Developed reports using SQL Server Reporting Services. Modified existing reports used by .Net applications
* Developed Stored Procedures, Designed reports, Uploaded Reports on Crystal Management Console. Developed SQL Server stored procedures and designed tables for Data Warehousing Projects related to Provider relations – HEDIS implementation
* Developed VBA – Excel applications for Health Insurance Management System
* Developed process to Extracts Healthcare data, validates, make changes and Load data to generate extracts to Third Party Vendors

**Client: Sierra Health Services, Las Vegas, Nevada 05/01/2006 – 09/01/2006**

Project: Facets Upgrade from 2.961a to 4.11/4.31

**SQL Developer**

* Worked on upgrading Facets extensions – Visual Basic from Facets 2.961a to 4.31
* Upgraded SQL Stored procedures for existing applications
* Upgraded RUBI (MS-Access) customized Access reports to 4.31 from 2961a
* Changed Access SQL queries to comply with latest version of Facets

**Client: Blue Cross and Blue Shield of Louisiana, Baton Rouge, Louisiana02/01/2004 – 05/01/2006**

Project: Facets Reports using Business Objects XI

**SQL/Reporting Analyst**

* Responsible for preparing, analyzing, documenting various aspects Facets Enterprise reporting and output fulfillment
* Lead a team of 12 in the report development activity. Clarified and communicated requirement specifications and offered technical assistance to the development team
* Developed SQL Stored Procedures for Membership, Providers, Claims Reports. Designed and Developed reports using Business Objects XI Professional reports
* Designed and Developed Data Mart for Accounting department to Generate and analyze Accounting reports. Developed COCs from Facets
* Assist in fulfilling Ad hoc requests and other responsibilities to support specific business reporting needs
* Prepare requirement specifications for business reports to be sent to offshore team for reports development
* Develop new reports based on user requirements

**Client: Trizetto/DBP, Waukegan, Illinois 01/01/2003 – 02/01/2004**

Project: Facets Conversion for Dental Benefit Providers – United Healthcare

**SQL Developer**

* Part of the Dental Benefit Conversion team
* Developed SQL Stored Procedures and BCP process to extract and load data
* Developed process to extract legacy Member Eligibility Data
* Implemented test plans to validate converted Members data in facets
* Designed provider mapping document between legacy system and facets

**Client: Trizetto, Union, New Jersey 06/01/2002 – 01/01/2003**

Project:eFACETS Permissions

**SQL Developer**

* Develop Stored procedures and Triggers to implement eFACETS Permissions at the Member, Group and Subgroup level
* Developed and implemented Permissions for Providers such as Capital Blue Cross, Blue Cross of Idaho, BCBS Anthem, Mid America Health, The HealthCare Group, Premera and BC Regence
* Involved in preparation of technical specifications, development, testing and implementation

**Client: Blue Cross NEPA, Wilkes Barre, Pennsylvania 09/01/2001 – 06/01/2002**

Project: EDI Network / Pend File & UMI Wrap/ Facets Extensions – FACETS

**SQL Developer**

* Developed interfaces using Visual Basic and batch processes using SQL Server Stored Procedures to generate extracts on a daily basis from FACETS to load into the EDI Network System, which involved designing tables for EDI network system, analyzing facets data, testing and implementing batch processes
* Developed an interface using Visual Basic to correct pended referrals coming from mainframe and job submission to UMI using SQL Stored Procedures
* Developed a batch process using SQL Stored Procedures to validate EDI Referrals from the mainframe system before loading into FACETS through the UMI Batch
* Analyzed business requirements and Developed Batch Jobs using SQL Stored Procedures/Online Facets Extensions using Visual Basic 6.0 for Clinical Edit Extension and Schedule A programs

**Client: Inter-Valley Health Plan (IVHP), Pomona, California 05/01/2001 – 05/01/2001**

Project: HEDIS/RUBI Reports

**SQL Developer**

* The aim of this project is to consolidate Facets data and the data from IVHP's Legacy System for the purposes of developing HEDIS Reports for IVHP
* The project was aimed at migrating data to tables mapped to HBOC (HEDIS reporting tool) to generate HEDIS reports
* Developed processes – Data Mart on SQL Server to integrate EMC Legacy data and Facets SQL Data to generate Extracts
* Customized Facets Reports to meet the business needs of the company

**Client: Sierra Health Services, Las Vegas, Nevada 05/01/2000 – 09/01/2000**

Project: Reports using Crystal Info

* The aim of this project is to customize FACETS reports using Seagate Crystal Info
* Developed an interface using Visual Basic 6.0 to accept report parameters and schedule these reports on a timely basis
* Developed Stored Procedures to run Reports
* Involved in preparation of technical specifications and reports development

**Client: HealthNet, Kansas City, Missouri 01/01/1999 – 05/01/2000**

Project: Claims Mass Correction/Facets Interfaces/Crystal Reports

* Interacted with clients to study requirements
* Provided support to clients using Erisco's client/server solution for managed care administration using Visual Basic and SQL Server Stored Procedures
* Involved in designing and developing Extensions for FACETS and generated customized reports and tools for claims processing to cater to the needs of HealthNet
* Implemented Interfaces using Visual Basic
* Prepared design specifications to implement XC preprocessing jobs and EDI claims
* Developed Batch processes to schedule data integration and print reports on a daily basis using SQL Server Stored Procedures

**Client: Sierra Health Services, Las Vegas, Nevada 06/01/1998 – 01/01/1999**

Project: FACETS Implementation

**SQL Developer/Reports**

* Provided support to clients using Erisco's client/server solution for managed care administration using Visual Basic and SQL Server Stored Procedures
* Involved in designing and developing report generating tools and user interfaces that would be integrated with Facets for operations
* Involved in development of report user interface, testing and implementation

**EDUCATION**

Professional Degree: Master of Computer Applications (MCA), University of Madras, India

Bachelor Degree: Bachelor of Commerce, University of Madras, India