**DinkarRegmi**

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With around 6+years of progressive working experience in Software QA and Testing in Retail Ecommerce in Retail POS ecommerce with Supply Chain Management and EMV implementation along with Check Out System.

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| **Professional Summary** |

* Extensive knowledge of SDLC (Software Development Life Cycle) such as Waterfall, Agile.
* Experience in both Manual and Automated testing.
* Experienced in developing Test Plans, Test Cases and Test Script
* Identify the issues and write detailed bug reports using Quality Center for Bug Tracking.
* Experience in testing Client-Server and Web-Based Applications. Retail POS ecommerce data warehouse management
* Performed Back End Testing by executing SQL queries.
* Used SQL Statements to extract Data from Tables to verify the output Data of the reports.
* Performed Back End Testing by writing various queries for the purpose of database integrity in Oracle and MS SQL Server.
* Good knowledge of Retail POS ecommerce data warehouse management system with billing and check out system.
* Provided support for program defects in existing POS applications.
* Provided assistance with program enhancements to the existing POS applications
* Excellent experience in EMV implementation using various payment methods like debit chip and Signature Security Card and Credit Chip and Signature Security Card.
* Good team player with the ability to lead, manage and work independently in a time sensitive
* Ability to work on given tight time scales and deliver.
* Excellent communication and team working skills.
* Excellent leadership & decision-making skill with effective combination of undertaking multiple responsibilities.
* Possess strong analytical and problem solving skills with the ability to rapidly adapt to changes, new environments and deadlines.

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| Technical Proficiency |

* **Methodologies**  **Agile Scrum, Waterfall**
* **Testing Tools: Quick Test Professional (QTP).**
* **Bug Reporting Tools: HP Quality Center.**
* **Databases: Oracle, MS SQL Server**
* **Operating Systems: XP, Vista, Windows 7**
* **Languages: SQL**
* **Others:**  **MS Office Suite- Word, Excel, MS Visio, MS Project**

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| **Professional Experience**  **Serena & Lily, Sausalito, CA**  **Feb 2015 – Till Date**  **Quality Analyst**  The company was found in 2004 in Sausalito, California by Former Microsoft executive turned entrepreneur Lily Kanter and Serena Dugan. Serena & Lily sell its products online and to the United States, Canada, and Mexico. I worked as Quality Analyst, on projects relating to the company’s existing e-commerce site (Front End/UI)and itsbackend customer outreach email campaign programs.Also performed system testing on Checkout system using various payment Methods (Credit Chip and Signature, Debit Chip and Signature, Cash, Promotional Codes, and Coupons)  **Responsibilities:**   * Provided estimates to the Project Manager on the testing schedule and resources. * Worked on developing functionalities using Agile Scrum methodology. * Reviewed and Analyzed Business Requirement Documents, Functional Specification with System Analysts and Developers. * Created Test Plan based on the scope and schedule of the project. * Managed development and traceability of testing scripts and scenarios to business requirements. * Manually created and executed test cases. * Conducted Smoke, Functional, System, Integration, Regression, Black Box, Performance tests for Check Out system using various payment methods such as debit chip and pin card and Credit Chip and pin card. * Performed the Back-End integration testing to ensure data consistency on front-end by writing and executing SQL statements on the Database * Assigned and reviewed test cases created by the testing team in Quality Center. * Created and Maintained Traceability Matrix to ensure test coverage of all requirements. * Coordinated with Release Manager on scheduling builds to test and staging. * Tracked Defects and Bugs in Quality Center and sent daily Defect Report to Project Team. * Coordinated with development team to ensure timely delivery of builds for new functionality and defect fixes. * Involved in writing SQL queries to check for data validation and data integration.   **Environment:** SQL, MS SQL Server, Quality Center, MS Office Suite.  **Best Buy, Richfield, MN**  **QA Tester**  **Sept 2013 - Jan 2015**  As a Fortune 500 company, and one of the nation's leading providers of consumer electronics, Best Buy strives to offer value to investors, businesses and consumers. Best Buy has over 600 stores and employs more than 40,000 associates. Company decided to change its Point of Sale (POS) system to Replacement Point of Sale (POS) system.The project was implementing a new system for improving the Point ofSale performance. As a QA Analyst of the IBM System Testing team of the POS Project, worked on Credit Card transactions,Daily Operations, and promotional code generation.  **Responsibilities:**   * Job operated within a very agile environment, employing 2-4 week sprints, daily scrum meetings, burn-down charts, task weighting, pair programming, refactoring, presentations and review. * Attended requirements and design meetings, review and analysis of requirements and design documentation. * Developed and executed functional, integration and system test plans for initial implementation, all break/fix and enhancement changes to the POS System. * Organized five QA resources on site and five from India. * Performed functional, integration and system testing. * Worked on Log file to make sure they are generated as per the transactions. * Exporting and importing data into ORACLE Tables to perform database testing. * Extensively used SQL statements to query the Oracle Database for Data Validation and Data Integrity. * Reported and Tracked bugs using Quality Center.   **Environment:** SQL, MS SQL Server, Quality Center.  **JCPenney, Plano TX**  **June 2012- Aug 2013**  **Quality Analyst**  JCPenney is a mid-range chain of department stores based in Plano TX. I worked in manual testing in NCRRealPOS 80Terminal system for check out System using various payment methods (Chip and Signature Security Card)and also tested the implementation of promotional code generation and Order Managementduring peak season.  **Responsibilities:**   * Tested POS system with database retail management system, peripherals on POS, scanner, receipt printers with billing and checkout system. * Wrote comprehensive test plans and test scenarios for user acceptance, functional, and Regression testing. * Involved in requirement gathering of the Data Warehouse, analyzing business requirements, Data Model Design, Data flow from various Sources to Target. * Performed data integration testing for Front end (User Interface) and Back end using SQL queries for POS System Data warehouse. * Wrote and executed test cases for whole process flow and system testing check out system for credit chip and Signature Security card, Debit chip and Signature SecurityCard, Cash, Discount, and Promotional Code. * Was involved in EMV implementation using various payment methods like debit chip and Signature Security Card and Credit Chip and Signature Security Card. * Used HP Quality Center requirement and defect tracking. * Performed back end testing for data validation using SQL Server. * Wrote extensive SQL queries to communicate with the Oracle Backend with Front-end UIfor data accuracy, integrity and security checks. * Conducted result analysis and interacted with developers. * Maintained test matrix and bug database and generated weekly reports. * Actively participated in enhancement meetings focused on strategizing the testing effort of subsequent projects.   **Environment:** Oracle/SQL, QC, Windows XP, MS Office Suite  **Staples, Framingham, MA**  **July 2010 –May 2012**  **QA Analyst**  Staple is one the world’s largest office Products Company. Committed in making it easy for its customers around the globe to buy a wide range of office products, including supplies, technology, furniture, and business services. Staples serves businesses of all sizes and consumers in 27 countries throughout North and South America, Europe, Asia and Australia. The project, which I was in, was maintaining **shopping cart** and **Point of sale (POS) System** for the daily operation.  **Responsibilities:**   * Attended Requirements and Design Meetings, Review and Analysis of Requirements and Design Documentation. * Performed manual, automated testing including functional, system and integration testing. * Make sure log Files are generated as per the transaction. * Exporting and importing data to perform database testing. * Created complex SQL queries for the Back-End testing. * Performed web application testing for ecommerce solution by validating visual display, usability, navigation, end to end business flows. * Used Quality Center to house all test documentation and report/track all issues and defects tracking. * Involved in end-to-end test of Sales and Non sales data in downstream applications, key and poll is the process where sale data originating from stores POS flows to the backend applications * Interface testing by comparing flat files from the exchange information against application. * Executed multi-faceted testing including Black Box, Functional, Smoke, Regression, Integration, and Ad hoc Testing according to test plan. * Designed, implemented, and updated the test plans using Quality Center by reviewing appropriate documentation to test the functionality of different modules. * Participated in releasing and iteration planning, and represented the QA team. * Interacted and managed expectations of multiple participants in the application development lifecycle. * Participated in risk management to help determine best use of development and testing resources. * Worked with different backend environments to successfully complete the given tasks * Managed small teams of testers, delegated testers to implement plans and Allocate resources with changing business processes. * Conducted Backend testing on the Oracle Database using SQL. * Has written SQL queries on TOAD environment.   **Environment:** Oracle/SQL, QC, Windows XP, MS Office Suite |