**Garima Juneja**

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**Visa: Green Card**

**Professional Skills:**

* 5+ years experience in Manual Testing as well as testing done by using automated tools.
* Experience in performing end-to-end User Acceptance Testing (UAT).
* Experience in preparing Test plans, writing Test cases, mapping, developing and maintaining test scripts for manual and automated testing environment.
* Strong experience in writing Test Plans, Test Conditions, Defining Test Cases, Developing and maintaining Test Scripts, analyzing the results of scripts, interaction with team members in fixing the errors
* Create test plans for assigned projects and applications and performed Sanity testing and Smoke testing
* Extensive working knowledge of different kinds of software application testing like Front-end testing & Back-end testing, Positive testing & Negative testing, Unit testing, Integration testing, System testing, Configuration testing, Compatibility testing, Data Driven Testing, User Acceptance Testing, Also excellent understanding of Point of Sale that includes Card Readers, Bar-code Scanners, Cash Registers, and Retail Outlet Transactions.
* Supports direct connection with remote multiple site using DOORS software.
* Experience with **SaaS (Software as a Service)** using **SAP SuccessFactors.**
* Develop test cases based on business requirements, functional and technical specifications, and development standards for assigned projects/applications.
* Used **SAP SuccessFactors HCM** suite a cloud-only software as a service (SaaS) in Airline industry.
* Perform Backend testing by extensively using SQL queries to verify the integrity of the database.
* Expertise in Manual Testing /Automated Testing applications developed on Windows and UNIX Environment.
* Evaluated test data by performing boundary value analysis, equivalence partition, system test conditions & validations.
* Proficient in MS Office tools with expertise in MS Word and MS Excel and Lotus Notes.
* Proficient in enhancing and editing Test Scripts using TSL, SQA Basic and VB Scripts.
* Good Documentation and Process Management skills with an ability to effectively understand the business requirements to develop a quality product
* Experience in applying various black box testing techniques such as Boundary Value Analysis, Equivalence Partition.
* Ability to effectively analyze a variety of Performance Reports and Summary Reports
* Create and send issue reports to project team and management during test cycles.
* Excellent Organizational, Communication and Interpersonal skills

**Technical Skills**

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| **Operation System** | **Windows XP, Windows NT/2000, UNIX** |
| **Computer Language** | **SQL, TSL, SQA Basic, VB,C#** |
| **Front End Tools** | **MS Office, MS Project Professional, MS Access, Lotus Notes** |
| **Databases Used** | **MS Access, Oracle, MSSQL Server, Oracle, and SYBASE, PeopleSoft.** |
| **Testing Tools** | **QTP, Quality Center, HP ALM** |
| **Reporting Tools** | **Clear Quest, JIRA** |
| **Browsers** | **Internet Explorer, Netscape Navigator, and Mozilla** |
| **ETL Tools** | **Ab Initio, Informatica** |
| **Other Tools** | **Business Objects/Crystal Reports, DOORS, Citrix, Lotus Notes, Mainframe , Unix** |

**United Airlines, Chicago, IL**

**Jan 15 – May 17**

**QA Analyst**

United Airlines, Inc., commonly referred to as United, is a major American airline headquartered in Chicago, Illinois. It is the world's third-largest airline when measured by revenue, after American Airlines and Delta Airlines. As QA I was testing & providing support for multiple HR projects involving enhancements and integrations to SAP SuccessFactors.

**Responsibilities:**

* Created Test Cases, Test Scenarios in Quality Center ensured traceability to Business Use Cases and according to application.
* Involved in testing of multiple **HR projects.**
* Validated mapping for the fields for “**SAP SuccessFactors”.**
* Involved in writing and implementation of the test plan, and various test cases for UAT.
* Initiated, proposed and implemented critical analytical and technical turnkey solutions extensively increasing the quantitative and qualitative value of the application.
* Involved in project planning, coordination and implemented QA methodology.
* Written SQL Queries to define, Identify and validate the code written for the data movement into the database tables.
* Validate the data from Source system to **“SAP SuccessFactors”** tool to ensure that it is getting feeded correctly.
* Prepared test plan, strategies and estimations
* Enhanced test cases and scripts by adding the required functionality as per the new business requirements.
* Defect Tracking and Bug Reporting was performed using Quality Center.
* Performed manual testing on different modules of the application.
* Worked with Data Sheet to facilitate the automation testing.
* Developed Test Matrix to give a better view of testing effort.
* Coordinate with Operations team to make sure that new platform has robust testing processes.
* Make sure to trace test cases to operations use cases.
* Recommend and implement naming convention for Test Cases, Test Sets and Defects.
* Used SQL to ensure updates were being made in backend, as and when records were being entered in the new POS application.
* Reviewed extensive SQL Queries with complex multi-table joins and nested queries.
* Retrieved records from multiple tables from Oracle Database by using joins such as Inner Joins, Outer Joins, and Self Joins.
* Helped business users to perform their UAT Testing using “**SAP SuccessFactors”** tool.
* Wrote extensive SQL queries for data validation, analysis and manipulation, and maintaining the integrity of the database.
* Use Firebug for the web based application testing with selenium for the commands and locator application.
* Responsible for executing SQL Queries for checking duplication in records.
* Coordinate with Test Coordination Center to set up and follow up on daily, weekly and monthly reports.
* Attended Weekly status meeting in reporting and provided a weekly report that includes test metrics consisting of status reports.
* Participated in various meetings and discussed Enhancement and Modification Request issues.

**Environment:** Agile, SQL, Oracle, HP Quality Center, SAP SuccessFactors, SharePoint, Informatica Windows, MS Office, J2EE

**Bed Bath & Beyond, Union, NJ**

**Nov 13 – Dec 14**

**QA Analyst**

Bed Bath & Beyond is a chain of retail stores that offers health and beauty care items, and giftware and household items, as well as infant and toddler merchandise. The goal of the project was to make enhancements to the existing gift registry application and also created a new application for the customers to make appointments about their registry. The project implemented Omni-channel strategy to increase exposure to the public in order to increase sales and revenue.

**Responsibilities**

* Analyze business requirements and segregated them into high level and low level Use Cases, activity diagrams and State Chart Diagrams according to UML methodology thus defining the Data Process Models.
* Development of standard documentation package (Requirements, Specification, Design, Operations, and Quality Testing Plans).
* Reviewed already created Use Cases, Test Plans and Test Strategy and for new features in Mercury Quality center and associating the test requirements developed in.
* Understand and articulate business requirements from user interviews and then convert requirements into technical specifications.
* Interviewing Subject Matter Experts (SMEs) and carefully recording the requirements in a format that can be reviewed and understood by both business people and technical people.
* Performed extensive manual and automation testing of the Open Development initiative Applications and its functionalities.
* Performed security, smoke & end-to-end testing of the application.
* Drafted test strategies, test plans cases and test scripts for the installation, GUI, functional, Security, Recovery, performance and integration testing for multiple software releases.
* Created different Traceability matrix views to maintain the Traceability of the requirements.
* Performed System Testing to ensure that the compiled software components of the Applications adhere to Project Standards, Performance Criteria and Functional specifications.
* Frequently updated the requirement and defect status as per the current status of the testing project in Mercury Quality center.
* Performed database validations by writing SQL queries to ensure that the database functions as required.
* Actively involved in walkthroughs and meetings with development team to discuss related issues
* Design and development of ETL processes using Informatica ETL tool for dimension and fact file creation
* Involved in Teradata SQL Development, Unit Testing and Performance Tuning
* Tested Complex ETL Mappings and Sessions based on business user requirements and business rules to load data from source flat files and RDBMS tables to target tables.
* Using Quality center performed the role of a defect manager for defect logging and tracking. Participated in Defect / Bug review meetings to help developers to understand the problem and setting the severity levels.
* Involved in System, Functional, Integration and User acceptance (UAT) testing. Participated in weekly technical and status meetings and interacted with clients for business clarifications.
* Conducted the Functional, System, Integration, Regression, UAT,performance Tests of the Application.

**Environment:** XML, QTP, Mercury Quality Center, Windows XP, Macintosh, Unix, Oracle10g, SQL Server, C#, XML spy, Soap UI, Microsoft Office

**Nike Inc, Beaverton, OR**

**April 12- Nov13**

**QA Tester**

Product Creation IT department in Nike has Equipment as one of the legs along with Footwear and Apparel. The system under test enables a user to create a style, maintain the specification/measurements, a factory information along with the costing details. The ability to maintain material development, Bill of materials, material and product testing details and the product sample details was provided to a user by this system.

**Responsibilities:**

* Prepared Test Plan and Test Cases according the business requirements.
* PreparedUnit Test Cases including Positive, Negative and Boundaryvalue Analysis test cases.
* Participated in setting up testing environment. & Performed Configuration Testing
* Performed Developed cases and scripts using Quick Test Pro for Functionality, Security and Regression Testing.
* Used SQL statements to check data integrity and data validation.
* Created Text area Checkpoints to test the properties of the text in the application using Quick Test Pro.
* Tested the properties of the tables using table checkpoints using Quick Test Pro.
* Created page checkpoints to test the properties and contents of the web page using Quick Test Pro.
* Conducted Parameterization to data tables using Quick Test Pro.
* Created Multiple Actions using Quick Test Pro.
* Used Quality Center Checker Diagnostic, a tool to test many of the quality center server components.
* Gained understanding of Quality Center structure for project customization.
* Involved reporting and tracking the defects using Quality Center.
* Used Quality Center to run manual and automated tests, report execution results.
* Conducted result analysis and interacted with developers to resolve bugs.
* Participated in the project meetings.

**Environment: QTP, Quality Center, Windows XP, XML, Oracle 9i, IIS server, UNIX**