**Jyothsna Talasila**

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**Summary**:

* Accomplished analyst, offering (expert and analytical) skills and an extensive business analysis experience.
* 6 years of IT experience in deployment of web-based, client-server applications, developing business process and system solutions for various industries and projects from conceptualization to implementation.
* Excellent conceptual and working knowledge of Software Development Life Cycle, RUP, Waterfall, Agile, Object Oriented Models and UML Methodologies.
* Experienced in creating Business Requirement Document (BRD), User Requirement Specification, Functional Requirement Specification, Data Flow Diagram, Non-Functional Requirement Document, Sequence Diagram, Component Diagram, Use Case Diagram and Activity Diagram.
* Strong experience with different project methodologies such as Agile, Scrum Methodology, Waterfall and RUP Methodologies.
* Fluent in a broad range of technologies, including business process tools such as MS Project, Excel, Access and Visio.
* Experienced with various defect-tracking tools: Quality Center, Clear Quest.
* Experienced in Requirement Analysis, JAD session, Business and System reviews and working sessions to understand the requirements and system design.
* Strong database integration experience. Worked on analyzing data needs, identifying relational database and coordinating the modeling.
* Extensive experience and expert knowledge of requirement elicitation by conducting personal interviews, developing questionnaire, brainstorming, role playing and JAD sessions.
* Proficient at creating business requirements and transforming them into functional and non-functional requirements using both, the traditional and use case driven approach.
* Expertise in the writing requirement documents including Business Requirement Document (BRD), Software Requirements Specifications (SRS), Non-Functional Requirements Specifications, Use Case Specifications, Report Specifications, Business Rules and Data Requirements.
* In depth Knowledge of SDLC: RUP, Agile and Waterfall and spiral methodologies with

extensive experience in Object Oriented Design using UML and RUP .

* Extensive hands on experience designing business and system models using UML diagrams such as use case model, class diagrams, activity diagrams, sequence diagrams and collaboration diagrams in Rational Rose and MS Visio thereby helping development and quality assurance team in understanding the requirements.
* Experience in requirements management including creating traceability, populating attributes, assigning types, creating views, and comparing baselines using Requisite Pro and Doors.
* Worked extensively on projects ranging from eCommerce, enterprise applications, client server applications, websites apart from mainframes
* Experience ColdFusion web business tools for agent customers of an Insurance Management
* Experience in conducting Joint Application Development (JAD) sessions and workshops with end-users, system analysts, developers and QA team for to solve the problems and enhance the application.
* Managed multi-million dollar identity management implementation projects aligning with SOX
* Experience in prioritizing outstanding defects based on business requirements and allowing sufficient time frame to ensure accuracy and considered deadlines.
* Well-versed in Requirement/Change management, Impact Analysis and Gap Analysis.
* Extensively worked Actimize Platform including Enterprise Risk Management, Brokerage Compliance, AML, Fraud Prevention systems.
* Interviewed SMEs and Stakeholders to get better understanding of client business process and gather business requirements.
* Managed the completed year end testing for Change Management portion of year end SOX testing effort for all Kraft applications.
* Strong analytical and problem solving skills, multi-tasking abilities, with proven experience in utilizing people and process knowledge to assist enterprise in making critical decision.
* Team player and self-starter with excellent communication, coordination, documentation, presentation, project planning and interpersonal skills.

**Technical Skills:**

**Operating Systems**: Win 95/98/NT/2000/XP

**Business Modeling Tools:** Microsoft Visio, UML, Rational Rose, cognos

**Project Management:** Microsoft Project, Microsoft Office (Word, Excel, **PowerPoint)**

**Methodologies:** SDLC, RUP, Agile, Cost/Benefit Analysis

**Testing Tools**: Quality Center, QTP, RCQ, WinRunner ,Informatica, **Loadrunner**

**Version Control System:**  Rational Clear Case, PVCS

**Databases**: MS Access, SQL Server 7.x/2000, 2005, Oracle 8/8i, **10g**

**PROFESSIONAL EXPERIENCE**

**MB Financial Inc, Chicago IL Jan 2016- Present**

**Sr Business Analyst**

Project Scope: The task of this project was to build network Infrastructure for the new central repository of historic data warehouse that could support the banks various reporting and information needs. Data was spread out in multiple and diverse sources in databases located in different regions. The requirement demanded an integrated, unified data pool that was truly subject-oriented, time-variant and non-volatile.

**Responsibilities:**

* Assisted Project Manager in creating Project Business Case (PBC) and Cost Benefit Analysis (CBA).
* Proficient in Actimize with supervisory permissions, KYC, Excel, PowerPoint, Word, LexisNexis and World Check
* Participating in face-to-face AML/ ACTIMIZE trainings provided to business
* Gained in depth knowledge on mechanical and electro-mechanical keying system such as leaf, hinges, housing, keymark, core-mark, access profiles, domains, cylinders, C-Keys, Users Keys, Wall Programming Device, Grandmaster Key, Master Key, Sub-Master Key and Operating Keys.
* Followed agile methodology of SDLC to strategize the implementation of agile effort in different iterations and phases of the Software Development Life Cycle.
* Created hierarchy document to define the legacy and new key schematic using MS Word and MS Excel.
* Train team members on AML typologies, reporting procedures and analysis techniques
* Utilized a variety of elicitation techniques to gather requirements such as facilitated meetings, Interviews, Questionnaire’s/Surveys, etc.
* Successfully planned and managed Actimize software implementations, upgrades, migrations and up- grades across North America region.
* Created various artifacts (Business Process Model, Gap Analysis, Business Requirements, Non-Functional Requirements, Functional Requirements, Data Mapping, Use Cases, Workflow Diagram) using MS Word and MS Visio.
* Developed and maintained risk and issue log to collaborate with project leads to identify risks and develop mitigation strategies.
* Determines and recommends suspicious transactions to AML Compliance Officer with corresponding data
* Monitor and manage compliance and documentation regarding SOX within the respective area of responsibility
* Worked with TDD and tested applications in xUnit framework.
* Worked on TDD and traditional testing.
* Worked on Test Driven database development applications.
* Good hands on experience working on scaling TDD via Agile model driven development.
* Previously responsible for DIG (Diversified Industry Group) and CRE (Commercial Real Estate) segment to comply with AML/ ACTIMIZE regulations.
* Collaborated with IT leads to create Migration Plan.
* Was also involved in gathering Business Requirement of Data migration for legacy system and Data integration under Agile-Scrum Methodology.
* Experience in the areas of Analysis, Design, Development, Testing, and Maintenance of application software related to in IBM Mainframes using Mainframe COBOL, JCL, REXX, DB2, VSAM.
* Supporting the requirements gathering, design, coding and testing activities going on the mainframe side
* Analyzed Human Resource cases, involving employee relations concerns, workplace violence claims, ADA, FMLA, EEOC compliance, benefit claim disputes/adjustments, and Sox financial claims.
* Coordinated with members of HR, Sales, Finance, IT, and Payroll on small and large-scale organizational restructuring. Participated in the development of SOX controls and HR internal processes.
* Provided direction and leadership to Business Subject Matter Experts in developing training manuals and Standard Operating Procedure (SOP).
* BMO Quality Assurance on on boarding over 9,000+ entities to meet AML standards
* Perform critical analysis of new/existing customer AML files to validate client identity in accordance with "Know Your Customer" (KYC) regulatory requirements.
* Managed the entire functional requirements life cycle using Agile Scrum methodology.
* Ensured all business analysis work met SDLC checkpoints, SDLC contract and PCM requirements.
* Communicated frequently with all team members and stakeholders to ensure project success.
* Involved in new project proposals, presentations & bidding for Actimize implementation projects.
* Participated in conference calls with offshore and onshore team.
* Performed the role of scribe to communicate minutes of meetings among the project team.

**Environment:** Waterfall, MS Visio, MS Excel, MS Word, One Note, SOX, .Net, ColdFusion, SharePoint 2010, Agile, WinServer2008 R2, Web Server 2.215, Oracle 64 bit Java SE JDK, Jboss App. Server 5.1.0 GA, SQL Server 2008, Mainframe, Application Lifecycle Management (ALM) version 11.0.

**PNC Financial Services Group, Inc - Pittsburgh, PA May 2013-Dec 2015**

**Business Analyst**

PNC migrated to a new compliance and regulatory solution known as Actimize Risk Case Manager. The purpose of this project was to migrate both these applications to Actimize eRCM application. With Actimize eRCM (Enterprise Risk Case Management) system, PNC centralized both case management and SAR processing functionality and streamlined and reduced manual effort in the filing of SARs and in the handling of referral forms, BSA Lead alerts and alerts generated by existing SAS and ActimizeKYC systems Analysis of the new requests specified by the end users for the future releases and discussion with the functional and technical teams.

**Responsibilities:**

* Interacted with the stakeholders by interviewing them, by preparing questionnaire and getting feedback.
* Utilized MANTAS and ACTIMIZE on a uniform dash board to affective combat fraud and trade inaccuracy.
* Interacted with business users/organizations to understand their needs and translated them into functional specifications.
* Worked with PM to create project charter, scope, cost estimation, resource allocation, project execution and deliverables planning.
* Helped to prepare Change Control Documentation for the PM for changes in Project's scope, schedule.
* Monitoring and tracking the progress through weekly status reports, issue/risk management, monthly steering committee meetings to ensure the customer expectations were met or exceeded.
* Participated in business requirement gathering, IT scope, solution requirements gathering, and gap analysis.
* Created data mapping specifications and AML/BSA/Corporate security workflows for case management.
* Created roles and permissions document for AML/BSA investigators.
* Developed end-to-end staggered approach for a phased roll-out of the entire application in conjunction with the business desk.
* Used the Waterfall Software Development Life Cycle (SDLC), having thorough understanding of various phases like requirements, analysis/design, development, and testing.
* Established traceability matrix using MS Project to trace completeness of requirements in different SDLC stages.
* Provide guidance & support on implementing current internal and external regulatory policies and procedures with regards to KYC/AML for possible group remediation using ACTIMIZE software solutions
* Worked with external auditing company to evaluate current Risk Management controls in place in Oracle Financial modules as it pertained to SOX compliance
* Supported the assigned project manager with creating detailed project plans and assisting in developing, scheduling and tracking project timelines.
* Followed Agile, and Waterfall SDLC methodologies for project execution, and used Storyboards as one of the requirements elicitation technique.
* Identified KPI aligning with business rules.
* Utilized Trade Surveillance (MANTAS/ACTIMIZE) to correctly analyze client trade activity and other modeling tools.
* Create Use Case using UML tools and Process Analysis tool such as Fishbone Diagram, and business process flow chart using MS Visio.
* Working knowledge of implementing software development projects using methodologies such as Waterfall, RUP, and Agile Scrum.
* Internal coordination across partner teams throughout initiation, documentation, KYC/AML, credit and all associated processes using Actimize.
* Documented business workflows textually as well as in UML diagrams according to RUP for the stakeholder review.
* Conducted JAD sessions to allow different stakeholders to communicate their perspectives with each other, resolve any issues and come to an agreement quickly.

**Environment:** RUP, Rational Requisite Pro, Rational Rose, Visio, SQL 2008, Mainframe, UML .Net, ColdFusion, SOX, Diagrams, Quality Control, Test Director

**Barclays, Chicago, IL Aug 2010-Apr 2013**

**Business Analyst**

Barclays is a major global financial services provider engaged in retail banking, credit cards, corporate and investment banking and wealth management with an extensive international presence in Europe, the Americas, Africa and Asia.

**Responsibilities:**

* Explained the users and senior management the current design challenges in supporting Equities for USA. Used PowerPoint for creating presentations.
* Design, develop, and maintain custom components (designs, workflows, Web Apps, InfoPath forms) for intranet and collaboration portal deployed to Office 365 Sites.
* Documented the 'current state' and 'future state' of the data extraction and enrichment process and performed gap analysis.
* Managed build of Records Retention, a regulatory and compliance project with objective to comply with the SEC broker-dealer books and records rules 17a-3 and 17a-4. The project also addresses the CFTC regulations 1.35(a) and 1.31 to comply with record keeping requirements for swap dealers and major swap participants under the Dodd-Frank Act.
* Worked with all the system owners to build data feeds and archive to RainStor, a WORM compliant media, which is non-rewritable and non-erasable.
* Managed the archiving of data for Equities, Prime, Derivatives, Commodities, Fixed Income, Futures and Options, FX, Swaps, and Emerging Markets asset classes to RainStor.
* Worked with the AML team to extract data from Actimize and CITAM systems and archive to RainStor.
* Worked with the system owners to identify record types to be archived.
* Archived the data in the proper format for easy retrieval for responding to queries from regulators.
* Managed the QA, UAT and on-boarding of all data feeds to Production environment.
* Worked with the infrastructure team to provide proper infrastructure and support to receive and maintain data from all the in-scope source systems within Barclays
* Created project plans, tracked schedules and milestones, and reported regular status to management.
* Expertise in iterative approach of AGILE development with all the teams members (Requirement, Development and QA teams) reporting to me for issue resolution and each iteration was 3 weeks long.
* Interacted with the system analyst, compliance officers and the Actimize team to analyze the current customer risk profiling system and to understand the constraints and areas of improvement for the new system
* Used RUP methodology to define user’s requirements and to design the final system.
* Produced the visual models for the application using Rational Rose to create use cases, state charts, sequence diagrams, deployment diagrams and activity diagrams.
* Followed a structured approach to organize requirements into logical groupings of essential business process, business rules, information needs and insured that critical requirements are not missed.
* Utilized Agile/ SCRUM and PMI methodologies to monitor steer and develop project objectives.
* Defined RDBMS and ran SQL queries Involved in data mapping and improving the current business process.
* Analyzed system requirements, developed detailed Test plan, Test cases, Test scripts for testing the functionality, GUI and security testing.
* Performed operational RISK gap analysis involving front/middle/back office to identify and rectify regulatory compliance (Dodd Frank) and internal fraud weaknesses.
* Assisted the stakeholder meet its overall strategy to implement a more efficient way to meet regulatory and compliance reporting requirements by studying and researching the Dodd Frank.
* Performed risk analysis of the requirements to identify the key business risk areas for the project and prioritized the application development and testing.
* Establish documentation for Agile methodology for implementation with a very water-fall-centric development team.
* Writing Test cases and uploading to Quality Center for testing in QA as well as Production and uploading test approval proofs in QC for passing the test.
* Used power point presentations for conduction walkthroughs with the stakeholders.
* Conducted walkthroughs with the end users and stakeholders to gather the modification requests from the user to upgrade or change the business specifications for the product.

**Environment:** Microsoft Office suites (Word, PowerPoint, Access, Excel Pivot, Agile, Rational requisite pro, Outlook, Project, Visio), Microsoft SQL Server, HTML, Oracle, UML, Object Oriented Analysis and Design, SQL, IBM File Net, Quality Center, SOAP, WSDL.