Mohammed Faizan Qurashi

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**EDUCATION**

**Northwestern University School of Professional Studies Chicago, IL/USA**

*M.S. in Information Systems* Graduated in 5/16

**Loyola University Chicago Chicago, IL/USA**

*B.S. in Biology*: with a minor in BiostatsGraduated in 05/14

**WORK EXPERIENCE**

**Baxter International Inc. Deerfield, IL/USA**

*IT Business Systems Analyst* 8/16-2/18

* Worked closely with 3rd party vendors for tracking implementation upgrades and assessing solutions for new projects
* Worked with business partners to recommend business strategies and complete required assessments for multiple GxP validated applications (i.e. Electronic Data Capture (EDC), Electronic Trial Masterfile (eTMF), Clinical Trial Management System (CTMS)).
* Documented user requirements for validated applications, as well as developed and managed system flow diagrams
* Worked with business partners and project manager(s) to develop project plans which included determining project scope, project risk etc.
* Led technical review sessions as lead technical representative by organizing and performing analysis on current projects and recommending solutions to make current processes more efficient and cost effective
* Identified complex project issues by performing gap analysis to design and create business solutions
* Provided support for Regulatory IT teams as well as IT quality service by monitoring data to ensure compliance
* Developed test scripts and performed QA/UAT testing while obtaining objective evidence to meet each test and made recommendations based on their business goal
* Drove measurable results with IT deliverables by designing solutions and aligning business requirements

**OptumRx (UnitedHealth Group) Schaumburg, IL/USA**

*Senior Business Analyst*  5/15-8/16

* Liaison between business operations, project management and IT applications software developers team(s)
* Gathered, documented and translated detailed functional and business requirements/specifications for various OptumRx Medicare part D products
* Worked with various cross functional teams including product managers, program managers, quality assurance analysts, solution architects to strategize solutions and analyze claims data
* Researched reported product issues and gathered impact analysis
* Performed user acceptance testing (UAT) testing of various OptumRx Medicare Part D Products and led user test sessions
* Provided training for internal team members and end users for any process changes or new software updates

**University of Chicago Medical Center Chicago, IL/USA**

*Analytics Intern in Geriatrics Department* 6/13-8/14

* Utilized hospital database to provide physicians with the required patient information
* Analyzed data and trends with physicians on how to improve patient care interaction
* Researched and analyzed existing survey data in order to determine patient satisfaction
* Attended meeting revolving around various medical and psychological research projects while giving suggestions on how to make projects more efficient and effective

**SKILLS**

* Exceptional written and oral communication skills
* Strong presentation skills
* Well versed in the entire SDLC lifecycle (Software Development Life Cycle) and all phases of it including requirements gathering, documentation, design, development, testing and implementation
* Strong experience in Windows 10 migration and all areas involved in the migration (i.e. testing)
* Proficient in process workflow analysis, data collection, data analysis, software and acceptance testing
* Highly skilled in all Microsoft Office Windows programs such as Word, Excel, Visio, PowerPoint etc.
* Strong level of proficiency in Sharepoint
* Currently developing professional level proficiency in Project Management
* Working knowledge of ERP and CRM systems
* Working knowledge of SAP, SalesForce and Oracle
* Strong proficiency in data analysis and strategy development
* Strong knowledge of Pharmaceutical industry

**ACHIEVEMENTS**

* Collaboration and Play To Win award granted by business partners in 2017 at Baxter International
* Dean’s Scholarship Loyola University: 2010-2014
* Dean’s List Loyola University: Spring 2011, Fall 2011, Fall 2012, Fall 2013